Locum Tenens and Telepsychiatry: Trends in Psychiatric Care

Jonathan Stuart Thiele, MD¹, Charles R. Doarn, MBA², Jay H. Shore, MD, MPH¹ University of Colorado Anschutz Medical Campus, Aurora, Colorado and ²Family and Community Medicine, University of Cincinnati, Cincinnati, Ohio

Brief Communications

Tables – none

Figures – 2

Running Head – Locum Tenens and Telepsychiatry in the Psychiatry Shortage

Corresponding Author:

Jonathan S. Thiele, MD Denver Health Psychiatry Chief Resident University of Colorado Denver 13001 E 17th Place Mail Stop F546 Aurora, CO 80045

Phone: 303-724-1000 Fax: 303-724-9472

E-mail: jonathan.thiele@ucdenver.edu

Abstract

Background: There is a national shortage of psychiatrists, and according to nationally available data, it is projected to get worse. Locum tenens psychiatry and telepsychiatry are two ways to fill the shortages of psychiatric providers that exist in many areas in the United States (U.S.). Employment and salary data in these areas can be used to illuminate current trends and anticipate future solutions to the problem of increasing demand for, and decreasing supply of, psychiatrists in the U.S. Methods: A search was conducted of the literature and relevant websites including PubMed, Google Scholar, www.google.com, and information obtained from locum tenens and telepsychiatry organizations. **Results:** There is a dearth of data on the use of *locum tenens* in the field of psychiatry with little available prior to 2000 and few published studies since then. The majority of the data available is survey data from commercial entities. This data shows trends toward increasing demand for psychiatry along with increasing salaries and indicates the utilization of telepsychiatry and *locum tenens* telepsychiatry are increasing. The published academic data that is available shows that while *locum tenens* psychiatry is slightly inferior to routine psychiatric care, telepsychiatry is generally equivalent to face-to-face care. Conclusion: One can anticipate that as the national shortage of psychiatrists is expected to accelerate, use of both locum tenens and telepsychiatry may also continue to increase. Telepsychiatry offers several possible advantages including lower cost, longer term services, quality of care, and models that can extend psychiatric services. If current trends continue, systems that demand face-to-face psychiatry may find themselves paying higher fees for *locum tenens* psychiatrists, while others may employ psychiatrists more efficiently with telepsychiatry.

Keywords: locum tenens, telepsychiatry, psychiatry, shortage, salaries

Introduction

The growing need for psychiatric care is currently being exacerbated by an aging population, an increase in veterans requiring psychiatric support in the aftermath of military service, the influx of patients from the Patient Protection and Affordable Care Act, and the concentration of specialists in urban settings with more limited access in rural and less desirable areas.^{1,2,3} The United States (U.S.) and the world are facing a shortage of psychiatrists and allied mental health professionals.^{4,5} There are an estimated 80 million Americans without adequate access to mental health professionals.⁶ A majority, 55%, of the nation's 3,100 counties have no psychiatrists, psychologists, or social workers², and the numbers of psychologists and social workers are far greater than psychiatrists in the U.S. (11 psychiatrists per 100,000 population). ¹³ Only 65% of adults with a serious mental illness in 2012 received any treatment, the most common being a prescription.¹³ Factoring in moderate and mild mental illness, the majority of adults received no mental health treatment in 2012; even less so among children with only 20% of those receiving treatment.¹³ The Association of American Medical Colleges estimates that the country needs 2,600 more psychiatrists to eliminate the 3,900 mental health professional shortage areas.⁴ The shortage of psychiatrists is expected to grow with the aging population, with 59% found to be over the age of 55.6 Furthermore, psychiatry has the highest annual turnover rate of any medical specialty at 12.5%. Figure 1 illustrates the shortage of mental health clinicians in the U.S.

Telepsychiatry, in the form of videoconferencing, has shown great promise in redressing access and workforce distribution issues.^{9,10} However, telepsychiatry alone cannot resolve the psychiatric workforce shortage. *Locum Tenens*, from the French "holding place", is the practice of healthcare professionals being paid to take over the position of another professional,

especially where the need justifies the often higher fee. *Locum tenens* has been the more traditional solution in the field to address psychiatric workforce shortages.

We wanted to review and compare the current trends in *locum tenens* and telepsychiatry to address psychiatric workforce needs with a focus on the role and implications for the field of telepsychiatry in this area.

Methods

A search was conducted of the literature and relevant websites including PubMed, Google Scholar, and www.google.com, and information was obtained via a phone interview and discussions with *locum tenens* and telepsychiatry recruiters. Data on the use of *locum tenens* psychiatry and telepsychiatry was obtained from employer surveys, including the Survey of Temporary Physician Staffing Trends 2014 from Staff Care Inc., nine years of annual Psychiatrist Salary Survey Reports from www.locumtenens.com, and phone conversations with *locum tenens* and telepsychiatry employees. Data obtained was compared with statistics on psychiatric employment and salaries from the national Bureau of Labor Statistics.

Results

Internet searches revealed over 120 *locum tenens* companies in the US. The market for placing *locum tenens* psychiatrists is dominated by five companies: Staff Care, CompHealth, LocumTenens.com, Barton Associates, and Weatherby Healthcare. Most companies follow the guidelines of the National Association of *Locum Tenens* Organizations. Increasingly, behavioral health facilities are dependent on *locum tenens* providers to fill staff shortages, with an estimated 3,600 psychiatrists having worked on a *locum tenens* basis in 2013 (>10% of U.S. total psychiatrists). Behavioral health is the most common requested *locum tenens* specialty at 34.6% of U.S. healthcare facilities, yet only 21.2% of facilities were able to fill *locum tenens*

behavioral health positions in 2013.⁶ One article reported 2.54 requests for a *locum tenens* psychiatrist for every *locum tenens* psychiatrist that was placed.¹⁴ Salaries of *locum tenens* psychiatrists are well above the national average salary for a psychiatrist, demonstrating the high demand and limited supply, as shown in Figure 2.

The one published article on the quality of *locum tenens* psychiatrists showed that *locum tenens* psychiatrists provided slightly lower levels of value to psychiatric treatment teams compared to non-*locum tenens* psychiatrists.⁷ Comparatively, articles on the quality of telepsychiatric care have generally found it to be as effective as face-to-fare care.^{9,10,23} There are potential cost and coordination advantages to telepsychiatry.^{24,25}

There are an estimated 600 companies in the newer and less organized telepsychiatry industry. ¹² In 2013 a small percentage, 13.1%, of U.S. healthcare facilities used telepsychiatry ⁶ (15.4% in 2010 in another survey¹³). Broader data on the use of telemedicine does shows a trend of increasing use, with 43.5% of healthcare facilities using telemedicine in 2013. ⁶ In 2014, Medicaid in 43 states and private insurance in 19 states were paying for telepsychiatry as a result of state legal requirements. ²⁶ *Locum tenens* psychiatric recruiters that were interviewed reported that telepsychiatry is, by far, the fastest growing part of their companies. They and telepsychiatry company employees cited report the ability to work from home being one of the number one draws for telepsychiatry positions. The fill rate for telepsychiatry positions at one *locum tenens* company was 89%, much higher than for face-to-face *locum tenens* psychiatry. When the recruiters are unable to fill *locum tenens* psychiatry positions, they often help the facilities set up telepsychiatry services. ¹⁰ One Web-based employment site listed the average salary for a telepsychiatrist in 2014 as \$113,000¹⁸, well below the \$182,660 that the average psychiatrist in the U.S. made in 2013. ¹⁵ Although it is unclear, the reason for this may be an artifact of more

part-time work by those who choose the work due to the convenience of schedule and home location.¹⁹

Conclusion

Both telepsychiatry and *locum tenens* psychiatry are increasingly playing a role in addressing the distribution and access issues of regional and localized shortages of psychiatrists in the U.S. Though information in these industries is protected for proprietary reasons, the data we have found does show increasing use and increasing demand, as would be expected given the increasing shortage of psychiatrists. Both are viable alternatives to face-to-face psychiatry, as the limited academic data available suggests that while *locum tenens* psychiatry has been found to be slightly inferior to routine psychiatric care, telepsychiatry has generally been found to be equivalent to face-to-face care.

The overall number of psychiatrists in the U.S. is not likely to increase unless the number of residency positions were to increase significantly (from 2005 to 2010, the number of psychiatric residency positions did increase somewhat from 1,286 to 1,395).²⁰ Allied health professionals, such as physicians assistants and nurse practitioners, may play an increasing role in prescribing for mental health conditions, however training programs for them in psychiatry are limited and they generally require supervision from a physician to prescribe.²

While more has to be done to address the overall shortage of psychiatrists in the U.S., *locum tenens* psychiatry and telepsychiatry are two established and growing tools that will see widespread adoption as shortages of physicians worsens. Telepsychiatry positions are often filled by *locum tenens* psychiatrists, and a greater proportion of psychiatry positions in the future may be expected to be *locum tenens*, telepsychiatry, or both. Telepsychiatry can be used as a care force multiplier by increasing the accessibility to supervision of allied care professionals as well

as by the implementation of emerging models of telepsychiary such as store-and-forward telepsychiatry and virtually integrated behavioral healthcare through which team-based care increases the number of patients a psychiatrist can provide oversight of.^{27,28}

Preliminary data suggest that telepsychiatry may also have some advantages in terms of lower cost than *locum tenens* and more sustainable long term services. Ultimately, healthcare reform and marketplace dynamics will continue to shape these evolving models of psychiatric workforce coverage. If current trends continue, systems that demand face-to-face psychiatry may find themselves paying more to *locum tenens* companies to recruit from among a dwindling pool of psychiatrists, while others may employ a lesser amount of psychiatrists more efficiently by using telepsychiatry.

Acknowledgement

We would like to acknowledge the support of the Psychiatry Residency Program at the University of Colorado, Denver, as well as the University of Colorado Depression Center.

Author Disclosure Statement

The authors do not have any disclosures to report.

References

- Hermes ED, Rosenheck RA, Desai R, Fontana AF. Recent trends in the treatment of posttraumatic stress disorder and other mental disorders in the VHA. *Psychiatric Services*, 2012; 63(5):471-76.
- Fields G, Dooren JC. For the Mentally-Ill, Finding Treatment Grows Harder. New health-care law may add to crunch for enough treatment. *The Wall Street Journal*, 2014, Jan 16. http://online.wsj.com/news/articles/SB10001424052702304281004579218204163263142
 (Accessed July 5, 2014).

- 3. MacDowell M, Glasser M, Fitts M, Nielsen K, Hunsaker M. A national view of rural health workforce issues in the USA. *Rural Remote Health* **2010**; 10(3):1531.
- 4. Smydo S. Psychiatrists in short supply nationwide. Lower pay, limited respect for speciality blamed for scarcity. *Pittsburgh Post-Gazette*, **2014**, Mar 16. http://www.post-gazette.com/news/health/2014/03/16/Psychiatrists-in-short-supply-nationwide-Pittsburgh/stories/201403160076 (Accessed July 5, 2014).
- 5. Bruckner TA, et. al. The mental health workforce gap in low- and middle-income countries: a needs-based approach. *Bulletin of the World Health Organization* **2010**; Nov 22. http://www.who.int/bulletin/volumes/89/3/10-082784/en/ (Accessed July 5, 2014).
- Staff Care, Inc. 2014 Survey Of Temporary Physician Staffing Trends. 2014.
 http://www.staffcare.com/uploadedFiles/2014-survey-of-temp-physicians.pdf (Accessed March 7, 2014).
- 7. Davis GE, Lowell WE, Davis GL. A Comparative Study of the Psychiatric Care between Locum Tenens and Staff Physicians at a State Hospital. *Am J Medical Quality*, **1998**; 13(2):70-80.
- 8. Shore JH. Telepsychiatry: Videoconferencing in the Delivery of Psychiatric Care. *The A J Psychiatry*, **2013**; 170:256-62.
- 9. O'Reilly R, Bishop J, Maddox K, Hutchinson L, Fisman M, Takhar J. Is Telepsychiatry Equivalent to Face-to-Face Psychiatry? Results from a Randomized Controlled Equivalence Trial. *Psychiatr Serv*, **2007**; 58(6):836-43.
- 10. Brocksmith J. Psychiatry Recruiter at locumtenens.com. Phone interview, **2014**, February 5.
- 11. National Association of Locum Tenens Organizations. NALTO Company Members. **2014.** http://www.nalto.org/nalto-companies/ (Accessed March 8, 2014).

- 12. Grantham, D. Seven Reasons Why Telepsychiatry is Hot! **2012,** Oct 19. http://www.behavioral.net/article/seven-reasons-why-telepsychiatry-hot (Accessed March 8, 2014).
- 13. Substance Abuse and Mental Health Services Administration. Behavioral Health United States 2012. 2012. http://samhsa.gov/data/2012BehavioralHealthUS/2012-BHUS.pdf (Accessed March 8, 2014).
- 14. Weiss GG. Is the locum lifestyle right for you? *Med Econ*, **2003**; 80(6):78-79.
- 15. Bureau of Labor Statistics (2005-2012). Occupational Employment Statistics, **2005 2012**. http://www.bls.gov/oes/tables.htm (Accessed February 6, 2014).
- 16. US Census Bureau. Population Estimates, 2005 2012. https://www.census.gov/popest/data/historical/2010s/vintage_2012/national.html and https://www.census.gov/popest/data/historical/2000s/index.html (Accessed February 28, 2014).
- 17. LocumTenens.com. Psychiatrist Salary Survey Reports, **2005 2013.**http://www.locumtenens.com/psychiatry-careers/psychiatrist-salary-survey/ (Accessed February 6, 2014).
- 18. SimplyHired. Average Telepsychiatry Salaries, **2014.** http://www.simplyhired.com/salaries-k-telepsychiatry-jobs.html (Accessed July 5, 2014).
- Maddoloni S. Telepsychiatry Solutions for Hospitals and Clinics. *e-psychiatry.com*, 2013,
 Feb 2. http://www.e-psychiatry.com/Telepsychiatry-Presentation-Hospitals-and-Clinics.pdf
 (Accessed July 5, 2014).

- 20. Center for Workforce Studies. 2012 Physician Specialty Data Book. *Association of American Medical Colleges*, **2012**, Nov. https://members.aamc.org/eweb/upload/12-039%20Specialty%20Databook_final2.pdf (Accessed July 5, 2014).
- 21. Psychiatry CAQ. *National Commission on Certification of Physicians Assistants*. **2014.** http://www.nccpa.net/Psychiatry (Accessed July 5, 2014).
- 22. Rural Assistance Center. Health Professional Shortage Areas (HPSA) Mental Health HPSA Clinician Priority Scores, **2014.**http://www.raconline.org/racmaps/mapfiles/hpsa_mentalscore.png (Accessed March 9, 2014).
- 23. Hilty DM, Ferrer DC, Parish MB, Johnston B, Callahan EJ, Yellowlees PM. The Effectiveness of Telemental Health: A 2013 Review. *Telemed J E Health*, **2013**; 19(6):444-54.
- 24. Saeed SA, Diamond J, Bloch RM. Use of Telepsychiatry to Improve Care for People With Mental Illness in Rural North Carolina. *N C Med J*, **2011**; 72(3):219-22.
- 25. Deslich SA, Thistlethwaite T, Coustasse A. Telepsychiatry in Correctional Facilities: Using Technology to Improve Access and Decrease Costs of Mental Health Care in Underserved Populations. *Perm J*, **2013**; 17(3):80-86.
- 26. National Conference of State Legislatures. State Coverage for Telehealth Services, **2014**. http://www.ncsl.org/research/health/state-coverage-for-telehealth-services.aspx (Accessed July 27, 2014).
- 27. Fortney JC, Pyne JM, Mouden SB, Mittal D, Hudson TJ, Schroeder GW, Williams DK, Bynum CA, Mattox R, Rost KM. Practice-based versus telemedicine-based collaborative

- care for depression in rural federally qualified health centers: a pragmatic randomized comparative effectiveness trial. *Am J Psychiatry*, **2013**; 170(4):414-25.
- 28. Yellowlees PM, Odor A, Parish MB, Iosif AM, Haught K, Hilty D. A feasibility study of the use of asynchronous telepsychiatry for psychiatric consultations. *Psychiatr Serv*, **2010**; 61(8):838-40.