

a cultural probe kit on caring attitude

activity book diary & art practises

for designers to explore and solicit care in Cultural Heritage domain

This work was originally part of a research project conducted by CNR ISPC and the University of Bologna – DHDK (Interactive Media Design course). It has been developed within PERCEIVE project on the study of caring attitude and place attachment.

PERCEIVE, Perceptive enhanced realities of colored collections through AI and virtual experiences (Grant Agreement N. 101061157) has received funding from the European Union's Horizon Europe research and innovation program, http://www.perceive-horizon.eu

It is used to explore the complexity of Caring concept, providing it in its paper version to groups of potential users of interactive media applications in the field of Cultural Heritage.

The authors agree to enable scholars to use it free of charge, quoting it as:

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Edited by S. Pescarin (CNR ISPC)





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Dear Friend, this is a kit made for you. It is called "Cultural Probe Kit" because it is used by designers to explore cultural behaviours and needs of their audience, in the creation of digital applications.

It will be with you for the next 15 days. Please take care of it. It is composed by four parts.

This is the first.

We are a team of researchers of the National Research Council Institute of Heritage Science (CNR ISPC), and a group of master students of DHDK at the University of Bologna.

Your contribution is anonymous; we ask you to NOT add your name and to SIGN here below, that you have read and agree with the instructions and with the potential use of the results for scientific publications, without any reference to personal indications.

Date	Signature
<u></u>	

Instructions

In this activity book (part 1 of the Kit) you are asked to complete **7 tasks** related to Caring attitude and Place Attachment.



After you have completed these activities, you can proceed and work on your diary (part 2 of the Probe Kit).

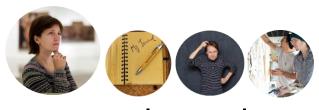
After the diary, there will be a second activity book (part 3) dedicated to a Read and Reflect task. In some cases, you're going to write or draw directly in this book. In other cases, you're going to write your comments and answers online, using a QR code to find the links. The last section is dedicated to an art activity.

You have 15 days to finish all activities.

When you have finished, you can take it back to the researcher or assistant who gave it to you, or you can keep it, if you like. In this case we ask you to take pictures or scan every page and upload them at this link:



https://forms.gle/CkMzCh9DoDt 58WSF7 (alternatively you can scan this QRcode to access it).



My Cultural Probe Kit

1: my Activity Book

Authors (G. Fiorenza)

Who am I?

Frame this QRcode with your phone and follow the link to answer to a few questions about you. If you prefer you can answer directly in this book.



Please Include here the number of your kit:	
Year of Birth*	
Nationality*	

Your English Level*

- You can understand sentences and frequently used expressions related to areas of most immediate relevance;
- You can understand main points of clear standard input on familiar matters regularly encountered in work, school, leisure, etc. You can deal with most situations;
- You can understand main ideas of complex text on both concrete and abstract topics, including technical discussions in your field of specialisation. You can interact with a degree of fluency and spontaneity;

	texts, and recognise implicit meaning. You can express yourself fluently and spontaneously; You can understand with ease virtually everything heard or read. You can summarise information from different spoken and written sources, reconstructing arguments and accounts in a coherent presentation. You can express very fluently and precisely									
	What is your last degree? (i.e. undergraduate, graduate, master, phd, etc.)*									
	ch field you took your last degree? (i.e. nities, Economics, etc.)									
How o	ften do you visit sites or Monuments?*									
Never	□ 1 □ 2 □ 3 □ 4 □ 5 Often									
How o	ften do you visit museums?*									
Never	Never 1 2 3 4 5 Often									
How o	ften do you visit temporary exhibitions?*									
Never	Never □ 1 □ 2 □ 3 □ 4 □ 5 Often									
With w	hom do you visit sites or museums? *									
	ne Friends Colleagues Family School Ingers in guided visits Other:									

☐ You can understand a wide range of demanding, longer



I CARE

This space is here to host your thoughts and feelings regarding Caring Attitude. Please read the initial suggestion and feel free to write your stories and your life episodes, that would be treated anonymously (we will not know your name) and shared ONLY if you allow us to do so.

If you want to leave your email, it will be used to send your stories back to you.



When you have done take a picture of the paper or upload the PDF or Word file at this link:



A Story about Caring for Someone

argence to o	care or a	caring at	titude for	felt such an SOMEONE,			
that you were encouraged to act, to do something and							
lescribe what made you react. Take some time and write the story on paper or in your text editor (yes it							
				ctly here, but w			
				ne in this way).			
				J,			

Read again your story and reflect Which emotions did you feel before and after acting? Why did you feel such emotions? Did you expect something back, a feedback or anything else? yes □ no □ What were you expecting?



A Story about Caring for Something

Write an e urgence to in the prev to act, to d	care for rious que	SOMET estion!),	HING (no that you w	ot for some vere encou	eone, as raged

Read again your story and reflect How did you feel? Did you expect something back, a feedback or anything else? what were you expecting?



What do we care? |Knowing what we care

Have a look to this picture. Do you know what is it?*



yes □ no □

Rate your intensity of your feeling of care towards the picture and what is represented



Would you like to know something about this place, i.e. reading articles, videos etc? Rate how much you would be willing to find information on it.

	1	2	3	4	5	
am not particularly interested in finding information	·	_		0	0	l am really interested in finding information



Knowing what we care (2)

What you have seen in the previous picture, is the famous "Scala dei Turchi" in Sicily, a naturalistic jewel and a popular destination for tourists from all over the world because of the shining whiteness that characterises the stone. Recently, "Scala dei Turchi" has been smeared with red paint by some vandals, arousing general indignation. A wonder of nature has been ruined. Here you can see how it looked, before being smeared. Again, rate the intensity of your feeling of care towards this place





would you be interested to know more about this place? please rate now your interest in searching for more info about this place.

	1	2	3	4	5	
I am not interested at all	0	0	0	0	0	I am very interested to search more information about the



Knowing what we care (3)

Have a look to this picture. In this case, how would you rate the intensity of your feeling of care?



I absolutely don't care

According to the journal Biological Conservation, on farms, human activities reduced the diversity and number of spiders. The use of insecticides and forest fragmentation were among the activities that challenged spider survival. And this is a danger because we will lose the important environmental services spiders provide.

Indeed, if they disappeared, we would have no cultivated food to eat. Spiders are the primary controllers of insects,

so, without them, all of our cultivated food would be consumed by pests.

Again, rate the intensity of your feeling of care towards spiders and their disappearance

	1	2	3	4	5	6	7	8	9	10	
I don't care	0	0	0	0	0	0	0	0	0	0	I care a lot

Would you like to search for more information about the spiders and how/why they are so important? Rate your interest

	1	2	3	4	5	
I am not interested	0	0	0	0	0	I would like to search for more information

If you had two options for saving spiders, What option would you choose?*

- ☐ the first includes that you save 100 spiders of a farm in your country from dying
- ☐ the second includes that you save only one spider, but you get a monthly report with images and videos explaining how your saved spider is doing and what good things it is working on

Last question: If you could either help to restore "Scala dei Turchi" or help to save all the spiders in your country, what would you do? and Why?



Knowing what we care (5)



Take 10 minutes off, frame this QRcode, Watch and Reply

The lost treasures of the Buddha of Bamyan



his art oth art for	ten you think about our cultural heritage, torical monuments, archaeological sites, works, artefacts coming from the past, but also er types of intangible heritage such as isanship or music, that are lost forever, such as the Buddha of Bamiyan, or are in danger, at moves/moved you?
	nat kind of storytelling would make you more sitive?
0	descriptive (like in a documentary and third person)
0	narrative (like with first person experience)
0	dramatic

If you had t act?	he chance to do something, would you
O Yes	
O No	
Maybe If I a	m asked
Maybe if I c	ould do something
	ould you do?*
	of digital tool or media would make ensitive about this topic?

Thanks for your contribution!

Now that you have finished, you can take the Activity
Book back to the researcher or assistant
who gave it to you,
or you can keep it, if you like.

In this case, we ask you to take pictures or scan every page and upload them at this link [https://forms.gle/CkMzCh9DoDt58WSF7] or scan the QRcode to access the link and upload it.





My Cultural Probe Kit

2: my Diary

Authors (G. Fiorenza, S. Pescarin)

Number

Starting Date _____

Dear Friend, this little diary will be with you for the next 8 days. Please take care of it. It the second part of you "cultural probe kit". It is used by designers to explore behaviours and needs of their audience.

It will be a way also for you to reflect on your life and on concepts such as "social cohesion" and on the role of interactive technologies.

We are a team of researchers of the National Research Council Institute of Heritage Science (CNR ISPC), and a group of students of the master DHDK at the University of Bologna.

Your contribution will be anonymous; we ask you to NOT add your name and to sign that you have read and agree with the instructions and with the potential use of the results for scientific publications, without any reference to personal indications.

Date	Signature

Diary Instructions

This diary is the second part of your Cultural Probe Kit. You are going to fill in and complete it after part one (Activity Book). It is going to help you in focusing and reflecting. Every day, possibly before going to sleep, you are invited to think about your day, following suggestions about social cohesion. Write everything sincerely, in these pages. Your diary is anonymous, and we will respect your ideas and privacy.

You have 8 days to complete the diary

When you have finished, you can take it back to the researcher or assistant who gave it to you, or you can keep it, if you like. In this case we ask you to take pictures or scan every page and upload them at this link: https://forms.gle/CkMzCh9DoDt58WSF7 or scan the QRcode to access it.



Date :	DAY 1
Today I cared for Someone or Someth I cared for: □ someone □ something	ning: yes □ no □
It/he/she was:	
I knew him/her/it before:	yes □ no □
This is what happened:	
He/she/it made me feel: I thought I should care because:	
I thought I should act/react to help/cdoing:	
Or did I feel I was <i>not able to act</i> toda sensation I should do something?	
Did I expect something in return? What?:	yes □ no □
Today, I heard about <i>someone else</i> wh something to take care, and this made	

Date:	DAY 2
Today I cared for Someone or Some I cared for: □ someone □ something	thing: yes □ no □
It/he/she was:	
I knew him/her/it before:	yes □ no □
This is what happened:	
He/she/it made me feel: I thought I should care because:	
I thought I should act/react to help/doing:	contribute, by
Or did I feel I was <i>not able to act</i> too sensation I should do something?	• •
Did I expect something in return? What?:	yes □ no □
Today, I heard about <i>someone else</i> v something to take care, and this made	

Date:	DAY 3
Today I cared for Someone or Some I cared for: □ someone □ something	thing: yes □ no □
It/he/she was:	
I knew him/her/it before:	yes □ no □
This is what happened:	
He/she/it made me feel: I thought I should care because:	
I thought I should act/react to help/doing:	, ,
Or did I feel I was <i>not able to act</i> too sensation I should do something?	• •
Did I expect something <i>in return?</i> What?:	yes □ no □
Today, I heard about <i>someone else</i> v something to take care, and this made	

Date:	DAY 4
Today I cared for Someone or Some I cared for: □ someone □ something	thing: yes □ no □
It/he/she was:	
I knew him/her/it before:	yes □ no □
This is what happened:	
He/she/it made me feel: I thought I should care because:	
I thought I should act/react to help/doing:	contribute, by
Or did I feel I was <i>not able to act</i> too sensation I should do something?	
Did I expect something in return? What?:	yes □ no □
Today, I heard about <i>someone else</i> v something to take care, and this ma	

Date:	DAY 5
Today I cared for Someone or Someth I cared for: □ someone □ something	hing: yes □ no □
It/he/she was:	
I knew him/her/it before:	yes □ no □
This is what happened:	
He/she/it made me feel: I thought I should care because:	
I thought I should act/react to help/o	contribute, by
Or did I feel I was <i>not able to act</i> tode sensation I should do something?	ay, despite the yes □ no □
Did I expect something <i>in return?</i> What?:	yes □ no □
Today, I heard about <i>someone else</i> w something to take care, and this mad	

Date:	DAY 6
Today I cared for Someone or Some I cared for: □ someone □ something	ething: yes □ no □
It/he/she was:	
I knew him/her/it before:	yes □ no □
This is what happened:	
He/she/it made me feel: I thought I should care because:	
I thought I should act/react to help, doing:	
Or did I feel I was <i>not able to act</i> to sensation I should do something?	
Did I expect something in return? What?:	yes □ no □
Today, I heard about <i>someone else</i> something to take care, and this ma	

Date:	DAY 7
Today I cared for Someone or Some I cared for: □ someone □ something	ething: yes □ no □
It/he/she was:	
I knew him/her/it before:	yes □ no □
This is what happened:	
He/she/it made me feel: I thought I should care because:	
I thought I should act/react to help, doing:	/contribute, by
Or did I feel I was <i>not able to act</i> to sensation I should do something?	
Did I expect something in return? What?:	yes □ no □
Today, I heard about <i>someone else</i> something to take care, and this ma	

Date:	DAY 8
Today I cared for Someone or Some I cared for: □ someone □ something	thing: yes □ no □
It/he/she was:	
I knew him/her/it before:	yes □ no □
This is what happened:	
He/she/it made me feel: I thought I should care because:	
I thought I should act/react to help/doing:	/contribute, by
Or did I feel I was <i>not able to act</i> too sensation I should do something?	
Did I expect something in return? What?:	yes □ no □
Today, I heard about <i>someone else</i> v something to take care, and this ma	

My notes

Thanks for your contribution!

Now that you have finished, you can take the diary back to the researcher or assistant who gave it to you, or you can keep it, if you like.

In this case, we ask you to take pictures or scan every page and upload them at this link [https://forms.gle/CkMzCh9DoDt58WSF7] or scan the QRcode to access the link and upload it.





My Cultura Probe Kit

3: my Activity Book Read & Reflect

(S. Pescarin)

Number___

Caring and Acting for Future Generations

Have a look to this picture. Do you know what it represent? The famous two towers of Bologna. But perhaps you don't know something...



At 97.2 meters, The Torre degli Asinelli is the tallest leaning medieval tower in the world. It was built between 1109 and 1119 and is one of the twenty towers that have survived the centuries. The Torre degli Asinelli has a little sister, the Garisenda tower. These two towers are the symbols of Bologna. These towers, due to problems in the subsoil, are unfortunately collapsing and it is foreseen that in 10 years, the city will assist in the collapse of the first tower, the Asinelli, while the second will probably be ruined between 20 and 30 years. As you can imagine, it will be such a tragedy for the city. Nevertheless, public opinion in the last years doesn't seem to care or to take it seriously. In most cases, people tend to take scientific diagnostic

data of the central institute for restoration, as not reliable.



On the other hand, these data are still taken reserved and not accessible. Only the authorities are aware of this data, but at the moment it seems that what has been invested - it was reported by the team of conservators - covers only 10% of what would be needed to avoid the disaster. In the meantime, tourists keep on visiting the Asinelli tower, unaware of what we are writing. Did you know anything about that?

yes □ no □

Think now to a kid. He/She is 5 years old and when he/she is going to be 15, he/she will probably not enjoy Asinelli tower, anymore. Write a message to him. It should be something meaningful for you and for him. We will print it and leave it in a bottle in the city museum for him. After 10 years, a teenager in Bologna would read your message and perhaps learn from it. Start with "dear"

Dear					

Thanks for your contribution!

Now that you have finished, you can take the last task of the Activity Book back to the researcher or assistant who gave it to you, or you can keep it, if you like.

In this case, we ask you to take pictures or scan every page and upload them at this link [https://forms.gle/CkMzCh9DoDt58WSF7] or scan the QRcode to access the link and upload it.





My Cultural Probe Kit

4: Art Practices
Activity with Colours

Authors (M. Veggi)

Number ____
Starting Date _____

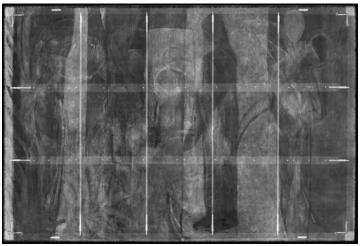
Instructions For Designers

Activity 9

Participants are divided in two groups (Group 1 is shown the title of the artwork: Group 2 NOT).

The moderator shows to participants a conservation science analysis of a painting, projected on a screen or in a museum (i.e. a black and white image of an X-Radiography or VIL or UV, etc.).

The same image will appear on a tablet or a touchscreen in front of each participant (in this case the *Bathers by a River* by Matisse, now exhibited at the Art Institute Chicago).



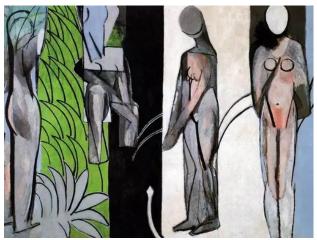
Matisse, Bathers by a River, X-Ray scan (D'Alessandro 2019)

Participants are invited to create a personal interpretation and a personal artwork by drawing directly on the grey image in the tablet or touchscreen.

Palettes of colours are provided to them (in this case two palettes: one belonging to final version of the same artwork and one from its initial version), so that they can choose and use those colours to draw.

After the end of the activity, the moderator asks participants to upload their artworks.

The moderator, at this point, shows the original artwork and describes it, explaining it.



Participants are asked to share among them their artwork and explain their intention or understanding, prior and after the explanation.

At the end a questionnaire is filled out to better understand meaningfulness elements and how caring attitude has eventually emerged with this approach.

The adopted protocol is described at https://www.protocols.io/view/a-first-experimental-protocol-on-creative-engageme-6qpvr367bvmk/v1

Instructions for participant

This activity is organised by a moderator and agreed with you about date and time you are available. It will require only between 30 min and 1 hour of your time.

You will be involved with other people in an artistic activity meant to make you curious about an artwork and its colours.

Don't worry if you don't have artistic interests, the final goal is to feel engaged and spend a nice time with art, reflecting on something new.

Write an e-mail or contact the assistant who gave you this booklet, when you have completed the last activity and arrange a meeting.

Activity 9



Summarize the experience you have just participated in, focusing on the aspects you considered more relevant according to your personal experience:

Please answer to these questions

Here there are some aspects about *Bathers by a River* that have been covered by *MyTISSE*.

Please order them from the one you perceived as most important (1) to the less relevant one (5)

The fact that it was conceived together with
other two famous paintings;
The impact of the war;
The change of colour;
The possibility to reconstruct the versions
painting through conservation data;
The contact with other artistic avant-guardes
(e.g. Cubism).

During the experience, two colours palettes have been proposed. Which one did you choose?



Why did you choose it? What do you associate these colours with? It can be any image, memory, emotion, concept etc				
	are the feelings you associate to the painting? nem from 1 (not at all) to 5 (a lot)			
	Anger			
	□ Disgust			
	□ Fear			
	Interest			
	Joy			
	Sadness			
	Surprise			
	Trust			

The Art Institute of Chicago is conducting further research on *Bathers by a River* to better document this artwork as it is undergoing an irremediable corrupting process. In few years, the damages to the pictorial film may be unrepairable. How much would you be sorry for this loss from 1 (I don't care) to 5 (I'd be very sorry)?

 $1 \square 2 \square 3 \square 4 \square 5 \square$

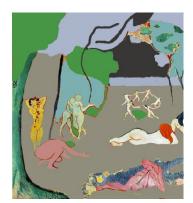
"Looking at <i>Bathers by a River</i> helped me". Do you agree with this statement? If yes, why?		
Would you like to see the reinterpretations created by the other participants of this experiment?		
yes □ no □		
Would you like to participate in similar activities or workshops organized by museums and art galleries?		
yes □ no □		
Have you ever studied the Parisian artistic context in the between 19th and 20th century?		
 □ Yes, in high school □ Yes, at university □ Yes, in other contexts □ No 		

Bathers by a River is a famous artwork and different artists reinterpred it in different ways. Which ones are the feeling you associate to this version painted by an anonymous artist? Rate from 1 (not at all) to 5 (a lot)



- ☐ Anger
- ☐ Disgust
- ☐ Fear
- □ Interest
- □ Joy
- Sadness
- ☐ Surprise
- ☐ Trust

Consider this second painting. Which ones are the feeling you associate with this canvas? Rate them from 1 (not at all) to 5 (a lot):



- ☐ Anger
- ☐ Disgust
- ☐ Fear
- \square Interest
- \square Joy
- \square Sadness
- ☐ Surprise
- ☐ Trust

Which title would you give to this second new painting?

Some last questions about yourself:

Did yo	u have previous knowledge on art history?
yes □ 1	no □ a little
science	u have previous knowledge on conservation e? no □ a little
Do you activity	like to draw, paint or any other creative
	I don't do art and I am not a creative person I like to create some art from time to time I like it a lot and I am often creative
Would	you say you belong to:
	Citizens in general Professors or teachers or educators Students Professional in the field of museum (specify
)
	researchers of sentour in a curtarur frontage
	or Art domain Other

Quote this publication as:

Pescarin S., Fiorenza G., Veggi M., "PERCEIVE Cultural Probe Kit on Caring attitude in XR experiences: activity book, diary and art practices for designers to explore and solicit care in Cultural Heritage domain", 2023 DOI 10.5281/zenodo.8285611

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Veggi, Manuele, and Sofia Pescarin. 2023. 'A First Experimental Protocol on Creative Engagement and Meaning Creation in Interactive Experiences for Cultural Heritage'. Preprint. https://doi.org/10.17504/protocols.io.6qpvr367bvmk/v1