



Sveučilište u Zagrebu  
Fakultet prometnih znanosti  
University of Zagreb  
Faculty of Transport and Traffic Sciences



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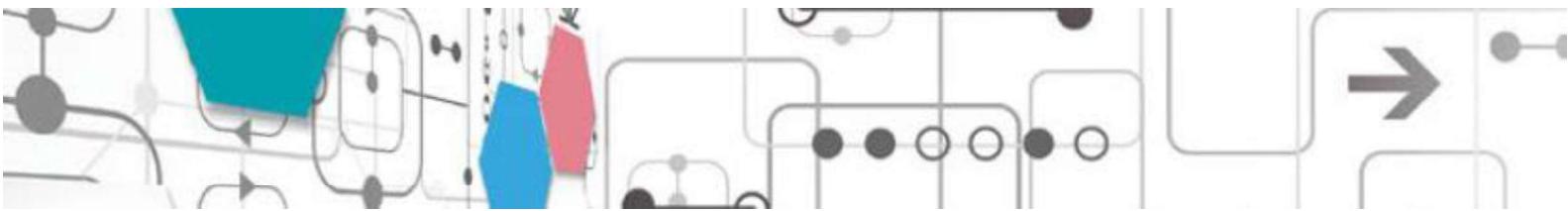
**Urednici:** Miroslav Vujić, Dragica Šalamon

*Editors:*

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*Organiser:*

**Fakultet prometnih znanosti, Sveučilište u Zagrebu**

*Faculty of Transport and Traffic Sciences, University of Zagreb*

**Suorganizatori:**

*Co-organisers:*

**Agronomski fakultet, Sveučilište u Zagrebu**

*Faculty of Agriculture, University of Zagreb*

**Geodetski fakultet, Sveučilište u Zagrebu**

*Faculty of Geodesy, University of Zagreb*

**Fakultet elektrotehnike i računarstva, Sveučilište u Zagrebu**

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*Delft University of Technology, Netherlands*

**Egejsko sveučilište, Grčka**

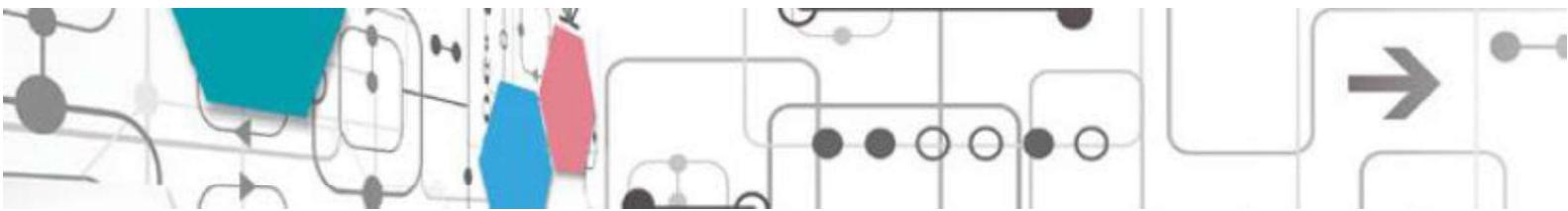
*University of Aegean, Greece*

**u okviru suradnje na projektu:**

*within the consortium of the project:*

**Twinning open data operational (TODO) - 857592**





# NACIONALNA KONFERENCIJA O OTVORENIM PODACIMA – NODC2021

NATIONAL OPEN DATA CONFERENCE – NODC2021

20. – 22. rujan 2021., Zagreb, Hrvatska  
20th – 22nd September 2021., Zagreb, Croatia

## Organizacijski odbor:

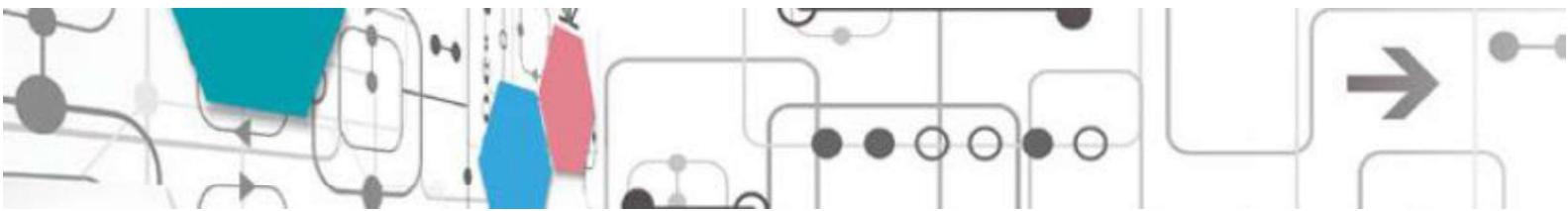
*Organising committee:*

- Charalampos **Alexopoulos** (Egejsko sveučilište, Grčka | *University of Aegean, Greece*)  
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Ana **Kuveždić Divjak** (Geodetski fakultet, Zagreb | *Faculty of Geodesy, Zagreb*)  
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Nikolina **Žajdela Hrustek** (Fakultet organizacije i informatike, Varaždin | *Faculty of Organisation and Informatics, Varazdin*)

## Znanstveni/programski odbor:

*Scientific/program committee:*

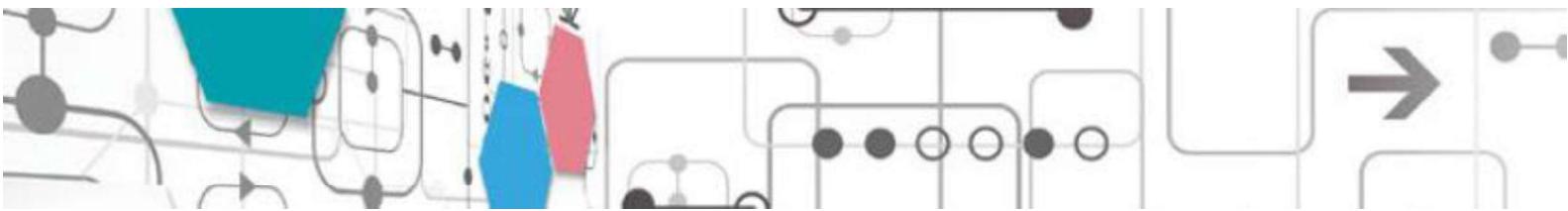
- Željko **Baćić** (Geodetski fakultet, Zagreb | *Faculty of Geodesy, Zagreb*)  
Igor **Čavrak** (Fakultet elektrotehnike i računarstva, Zagreb | *Faculty of Electrical Engineering and Computing, Zagreb*)  
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Miroslav **Vujić** (Fakultet prometnih znanosti | *Faculty of Transport and Traffic Sciences, Zagreb*)



## RIJEĆ UREDNIKA

Nacionalnu konferenciju o otvorenim podacima 2021 (NODC2021) organizirao je konzorcij TODO projekta od 20. do 22. rujna 2021. godine kao ključni događaj za izgradnju kapaciteta, suradnju i diseminaciju rezultata, te raspravu s ciljem razumijevanja ekosustava otvorenih podataka u Republici Hrvatskoj. Projekt H2020 Twinning Open Data Operational – TODO nastoji iskoristiti interdisciplinarnu znanstvenu izvrsnost i inovativne kapacitete Sveučilišta u Zagrebu u području otvorenih podataka i višedomenskog istraživačkog pristupa životnom ciklusu otvorenih podataka kako bi se povećala ponuda/dostupnost, a time i korištenje otvorenih podataka u Republici Hrvatskoj i regiji. U tom smislu, organizacijski i znanstveni/programske odbor činili istraživači sa Tehničkog sveučilišta u Delftu, Egejskog sveučilišta i Sveučilišta u Zagrebu koji pokrivaju različite aspekte (domene) uz doprinos Geodetskog fakulteta, Fakulteta elektrotehnike i računarstva, Fakulteta organizacije i informatike, Pravnog fakulteta, Fakulteta prometnih znanosti, te Agronomskog fakulteta. Konferencija NODC2021 je održana u hibridnom načinu uz poštivanje važećih COVID-19 ograničenja što je omogućilo živopisnu raspravu uživo na Fakultetu prometnih znanosti Sveučilišta u Zagrebu, te na daljinu putem platforme MS Teams. Ciljanjem na interesne skupine/dionike ekosustava otvorenih podataka u Hrvatskoj, ali uključujući i međunarodnu perspektivu u plenarnom dijelu, kao i raspravama i doprinosima panelima, konferencija je organizirana dvojezično. Nakon dvojezičnog poziva na konferenciju i registracije sudionika omogućena je predaja proširenih sažetaka istraživanja na engleskom jeziku kako bi međunarodni tim proveo recenziju. Tijekom dvadeset dana registracijskog perioda za sudjelovanje se prijavilo 164 sudionika, od čega je 75% bilo iz akademskih krugova, 20% iz gospodarstva, te 5% iz državnih i drugih agencija. Više od 65% ukupno prijavljenih bilo je iz Hrvatske. NODC2021 sastojala se plenarnog dijela na kojem su govornici predstavili međunarodna iskustva i pogled na nacionalne ekosustave otvorenih podataka, šest panel sekcija, te dvije radionice koje su održane uživo. U plenarnom dijelu NODC2021 prof. Marijn Janssen (Tehničko sveučilište u Delftu, Nizozemska) prikazao je evoluciju pametnih otvorenih podataka, Božo Zeba (Središnji državni ured za digitalno društvo, Republika Hrvatska) osvrnuo se na razvoj ekosustava otvorenih podataka u Republici Hrvatskoj kroz trenutno stanje hrvatskog portala otvorenih podataka, a Aleš Veršič (Ministarstvo javne uprave, Republika Slovenija) predstavio je razvoj ekosustava otvorenih podataka u Sloveniji. Multidisciplinarni pristup osiguran je kroz panel sekcije i radionice:

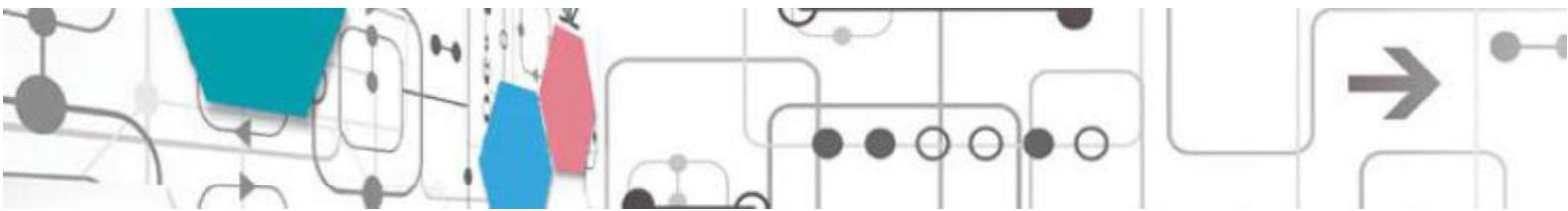
- Inovacije zasnovane na podacima u održivosti prirodnih resursa i učinkovitoj proizvodnji hrane (moderatorice: Dragica Šalamon, Agronomski fakultet i Martina Tomićić Furjan, Fakultet organizacije i informatike),
- Tehnološki aspekti koji omogućuju otvorenost podataka (moderator: Igor Čavrak, Fakultet elektrotehnike i računarstva),
- Otvoreni podaci za prava građana i dobro upravljanje (moderator: Anamarija Musa, Pravni fakultet),



- **Pametna industrija i digitalna transformacija dijeljenjem podataka** (moderator: Neven Vrček, Fakultet organizacije i informatike),
- **Otvoreni geoprostorni podaci kao pokretač modernog društva** (moderator: Željko Bačić, Geodetski fakultet),
- **Otvoreni podaci u pametnim gradovima** (moderator: Miroslav Vujić, Fakultet prometnih znanosti),
- Radionica **Otvoreni podaci za početnike** (Ivana Bosnić, Fakultet elektrotehnike i računalstva),
- Radionica **Pokaži mi podatke – kartiranje otvorenih podataka za početnike** (Ana Kuveždić Divjak, Geodetski fakultet).

NODC2021 je uspio okupiti stručnjake, donositelje odluka, javne službenike, poduzeća, istraživače i građanstvo hrvatskog ekosustava otvorenih podataka pokrenuvši konstruktivan dijalog posveće i fokusiran na pitanja otvorenih podataka. U ovoj knjizi predstavljena su 24 sažetka radova, te glavni zaključci moderatora panel sekcija.

Urednici  
Miroslav Vujić, Fakultet prometnih znanosti Sveučilišta u Zagrebu  
Dragica Šalamon, Agronomski fakultet Sveučilišta u Zagrebu



## WORD OF THE EDITORS

National Open Data Conference 2021 (NODC2021) was organized by TODO Consortium from September 20<sup>th</sup> to September 22<sup>nd</sup>, 2021 as the key event for capacity building, collaboration, and dissemination of the findings and discussions aiming to understand the open data ecosystem in Croatia. The Horizon2020 project TODO (Twinning Open Data Operational) aims to leverage the interdisciplinary scientific excellence and innovation capacity of the University of Zagreb (UNIZG) in the field of open data and multi-domain research approach on the open data life cycle to boost the supply and use of open government data in Croatia and beyond. Therefore, the organizing and the scientific/program committees consisted of the researchers from Technical University of Delft, University of Aegean and the University of Zagreb covering different domain aspects with participation from the Faculty of Geodesy, Faculty of Electrical Engineering and Computing, Faculty of Organisation and Informatics, Faculty of Law, Faculty of transport and traffic sciences and Faculty of Agriculture.

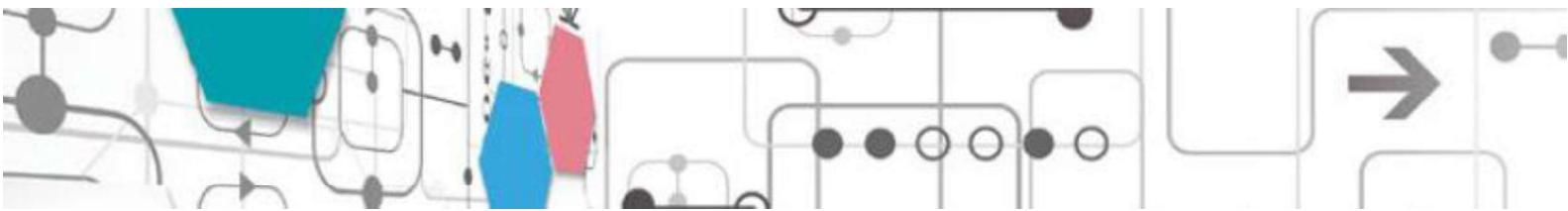
The NODC2021 was held in a hybrid mode respecting valid COVID restrictions enabling vivid discussion at the University of Zagreb Faculty of transport and traffic sciences and a live stream provided via the MS Teams platform. Targeting the stakeholders of the Croatian open data ecosystem(s), but including the international perspective in the plenary part and in the discussions and section contributions, the event was organised bilingually. Following up on the bilingual conference invitation and registration the extended abstracts for this book were requested in English to enable the international team to provide a review.

Over the twenty days of registration period 164 participants registered for the event, where 75% of attendees came from academia, 20% from industry and NGOs, and 5% from government and other agencies and with more than 65% of the overall number from Croatia. This three-day event consisted of the keynote speakers providing the international experiences and perspective on the national open data ecosystems, two sections gathering open data ecosystem research in multiple domains, two panel discussion sessions and one hybrid panel/section. On the third day, two workshops were organised and held on-site.

In the plenary part prof. Marijn Janssen (TU Delft, Netherlands), emphasized the smart open data evolution and the importance of serious games. Božo Zeba (Central State Office for Digital Society) reviewed the open data ecosystem developments in Croatia through the present state of the Croatian open data portal and Aleš Veršič (Ministry of Public Administration, Slovenia) showed the development of open data in Slovenia.

A multi-disciplinary approach was provided in the following panels, sections and workshops:

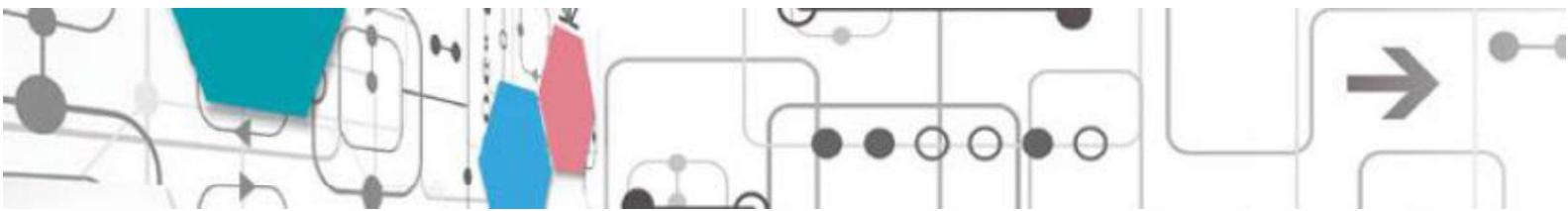
- **Data-based innovation in the sustainability of natural resources and efficient food production** (moderators: Dragica Šalamon, Faculty of Agriculture; Martina Tomičić Furjan, Faculty of Organisation and Informatics),
- **Technological enablers of open data (and beyond)** (moderator: Igor Čavrak, Faculty of Electrical Engineering and Computing),



- Open data for citizens' rights and good governance (moderator: Anamarija Musa, Faculty of Law),
- Smart industry and digital transformation through data sharing (moderator: Neven Vrček, Faculty of Organisation and Informatics),
- Open Geo-spatial Data Driver of Modern Society (moderator: Željko Bačić, Faculty of Geodesy),
- Open Data in Smart Cities (moderator: Miroslav Vujić, Faculty of transport and traffic sciences)
- Workshop: Open data for the beginners (Ivana Bosnić, Faculty of Electrical Engineering and Computing).
- Workshop: Show me the data – mapping open data for beginners (Ana Kuveždić Divjak, Faculty of Geodesy)

The NODC2021 achieved gathering international experts and the decision-makers, public servants, businesses, researchers, and civil sector of the Croatian open data ecosystem, initiating a constructive dialogue dedicated and focused on the open data issues and supply boost. Next to the 24 extended abstracts, the panel and section moderators have provided in this book the most important discussions and conclusions.

Editors,  
Miroslav Vujić, *University of Zagreb Faculty of Transport and Traffic Sciences*  
Dragica Šalamon, *University of Zagreb Faculty of Agriculture*



## PROGRAM (Hr)

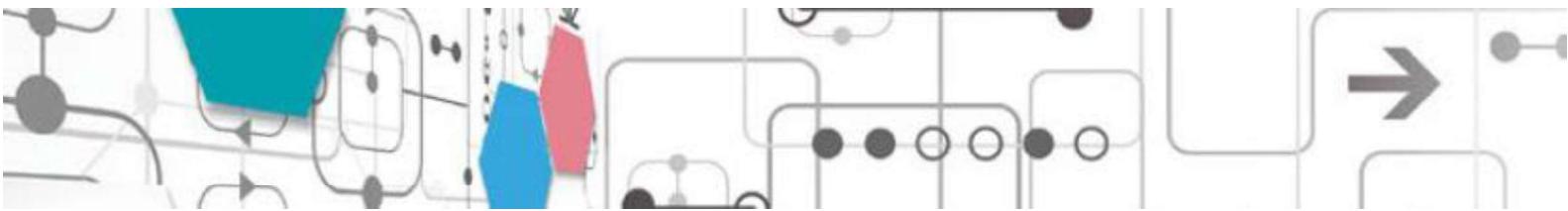
# NACIONALNA KONFERENCIJA O OTVORENIM PODACIMA – NODC2021

20. – 22. rujan 2021.

*hibridni način \**

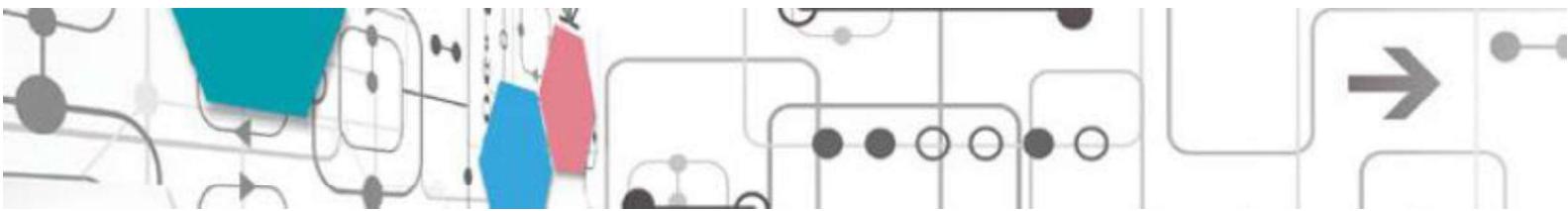
ZUK Borongaj, Fakultet prometnih znanosti, Borongajska cesta 83a, Zagreb, Hrvatska

PRVI DAN – 20. rujan 2021.		
09:00 – 09:30	Riječ dobrodošlice	Tomislav Josip Mlinarić <i>Fakultet prometnih znanosti, dekan</i>  Ana Kuveždić Divjak <i>Geodetski fakultet, koordinatorica TODO projekta</i>
09:30 – 10:15	<b>Smart Open Data</b> (Pametni otvoreni podaci)	Marijn Janssen <i>TU Delft, Nizozemska</i>
10:15 – 10:45	<b>Pregled razvoja ekosustava otvorenih podataka u Republici Hrvatskoj</b>	Božo Zeba <i>Središnji državni ured za razvoj digitalnog društva</i>
10:45 – 11:15	<b>Razvoj otvorenih podataka u Republici Sloveniji</b>	Aleš Veršič <i>Ministarstvo za javnu upravu Republike Slovenije</i>
11:15 – 12:35	<b>Sekcija 1</b> <b>Inovacije zasnovane na podacima u održivosti prirodnih resursa i efikasnoj proizvodnji hrane</b>	<i>Moderatori:</i> Dragica Šalamon - Agronomski fakultet, Martina Tomičić Furjan - Fakultet organizacije i informatike
13:00 – 14:00	<b>Ručak</b>	



14:00 – 15:15	<i>Panel sekcija 2</i> Tehnološki aspekti koji omogućuju otvorenost podataka	Moderator: <i>Igor Čavrak</i> Fakultet elektrotehnike i računarstva
15:15 – 16:00	Zaključci prvog dana	<b>Svi sudionici</b>

DRUGI DAN – 21. rujan 2021.		
09:00 – 10:30	<i>Panel sekcija 3</i> Otvoreni podaci za prava građana i dobro upravljanje	Moderator: <i>Anamarija Musa</i> Pravni fakultet
10:30 – 10:45	<b>Pauza</b>	
10:45 – 12:15	<i>Panel sekcija 4</i> Pametna industrija i digitalna transformacija dijeljenjem podataka	Moderator: <i>Neven Vrček</i> Fakultet organizacije i informatike
12:15 – 13:45	<i>Panel sekcija 5</i> Otvoreni geoprostorni podaci kao pokretač modernog društva	Moderator: <i>Željko Bačić</i> Fakultet geodezije
13:45 - 14:30	<b>Ručak</b>	
14:30 - 15:45	<i>Panel sekcija 6</i> Otvoreni podaci u pametnim gradovima	Moderator: <i>Miroslav Vujić</i> Fakultet prometnih znanosti
15:45 – 16:00	Zaključci drugog dana	<b>Svi sudionici</b>

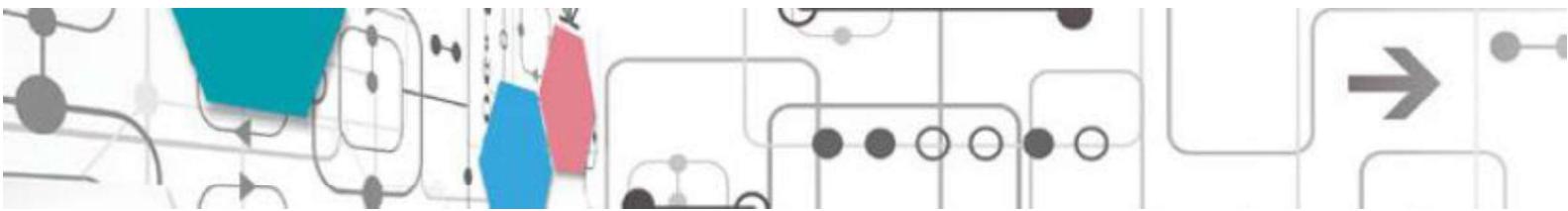


### TREĆI DAN – 22. rujan 2021.

09:00 – 12:00	<b>Workshop 1</b> <b>Otvoreni podaci za početnike</b>	Ivana Bosnić Fakultet elektrotehnike i računarstva
12:00 – 12:30	<b>Ručak</b>	
12:30 - 15:30	<b>Workshop 2</b> <b>Prikaži podatke! – kartiranje otvorenih podataka za početnike</b>	Ana Kuveždić Divjak Fakultet geodezije
15:30 – 16:00	<b>Zaključci i diskusija</b>	Svi sudionici

#### Važne napomene:

\* Prisustvovanje uživo biti će moguće samo uz predočenje EU digitalne COVID putovnice.  
*Online prisustvovanje omogućeno je na platformi MS Teams putem [poveznice](#).*



## PROGRAM (EN)

# NATIONAL OPEN DATA CONFERENCE – NODC2021

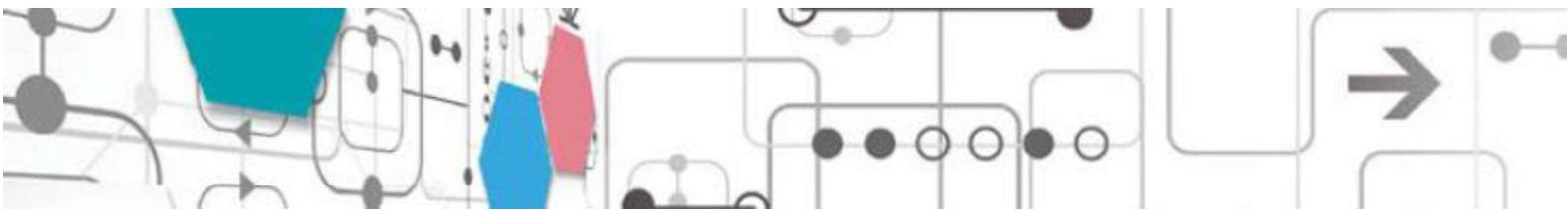
20<sup>th</sup> – 22<sup>nd</sup> September 2021

*hybrid mode \**

ZUK Borongaj, Faculty of Transport and Traffic Sciences,  
Borongajska cesta 83a, Zagreb, Croatia

DAY ONE – September 20 <sup>th</sup>		
09:00 – 09:30	Welcome notes	Tomislav Josip Mlinarić (Faculty of Transport and Traffic Sciences) Ana Kuveždić Divjak (Faculty of Geodesy, TODO project leader)
09:30 – 10:15	Smart Open Data	Marijn Janssen (TU Delft, Netherlands)
10:15 – 10:45	Reviewing the Open Data Ecosystem Developments in Croatia	Božo Zeba (Central State Office for Digital Society)
10:45 – 11:15	Development of Open Data in Slovenia	Aleš Veršič (Ministry of Public Administration, Slovenia)
11:15 - 12:30	Panel section 1 Data based innovation in sustainability of natural resources and efficient food production	Moderators: Dragica Šalamon (Faculty of Agriculture), Martina Tomičić Furjan (Faculty of Organization and Informatics)
13:00 – 14:00	Lunch break	
14:00 – 15:15	Panel section 2 Technological enablers of open data (and beyond)	Moderator: Igor Čavrak (Faculty of Electrical Engineering and Computing)
15:15 – 16:00	Day one "wrap-up" and discussion	All participants

DAY TWO – September 21 <sup>st</sup>		
09:00 – 10:30	Panel section 3 Open data for citizens' rights and good governance	Moderator: Anamarija Musa (Faculty of Law)
10:30 – 10:45	Coffee break	
10:45 – 12:15	Panel section 4 Smart industry and digital transformation through data sharing	Moderator: Neven Vrček (Faculty of Organization and Informatics)



12:15 – 13:45	<i>Panel section 5</i> <b>Open Geo-spatial Data Driver of Modern Society</b>	Moderator: Željko Bačić (Faculty of Geodesy)
13:45 - 14:30	<b>Lunch break</b>	
14:30 - 15:45	<i>Panel section 6</i> <b>Open Data in Smart Cities</b>	Moderator: Miroslav Vujić (Faculty of Transport and Traffic Sciences)
15:45 – 16:00	Day two wrap-up and discussion	All participants

DAY THREE – September 22 <sup>nd</sup>		
09:00 – 12:00	<i>Workshop 1</i> <b>Open data for beginners</b>	Ivana Bosnić (Faculty of Electrical Engineering and Computing)
12:00 – 12:30	<b>Lunch break</b>	
12:30 - 15:30	<i>Workshop 2</i> <b>Show me the data! (Open data mapping)</b>	Ana Kuveždić Divjak (Faculty of Geodesy)
15:30 – 16:00	Conclusion and future work	All participants

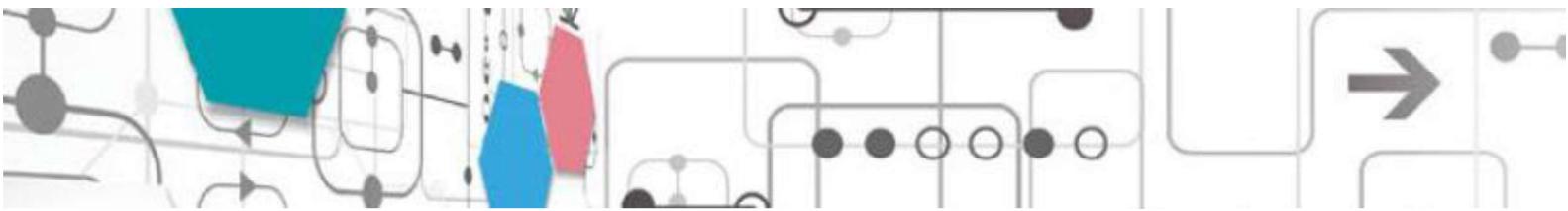
**Important notes:**

\* Live attendance at NODC2021 will only be possible upon presentation of an EU digital COVID passport.

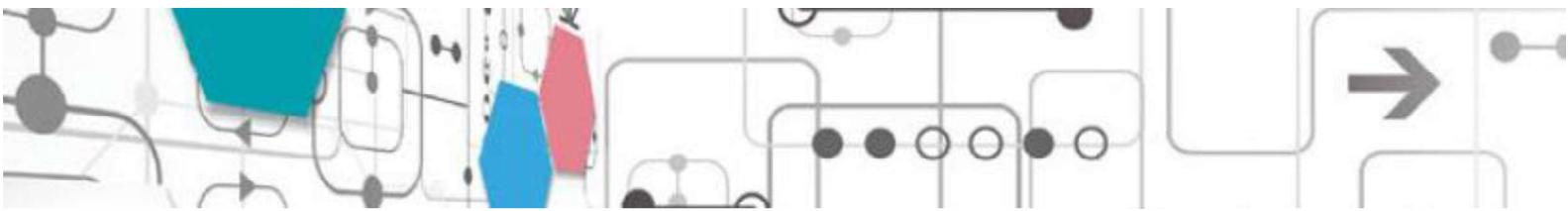
Online attendance will be available on MS Teams platform via [link](#).

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### Procjena učinkovitosti ekosustava otvorenih podataka: pristup bolnicama u hrvatskim gradovima

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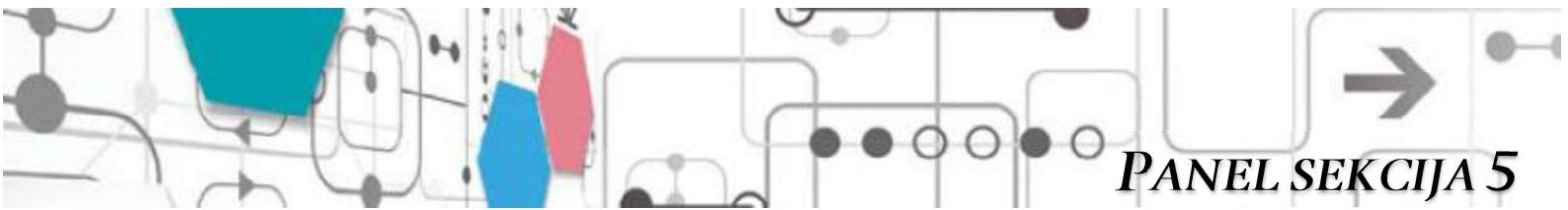
#### Sažetak:

Procjena učinkovitosti ekosustava otvorenih podataka zadobila je značajan interes istraživača širom svijeta (vidi Welle Donker & Van Loenen, 2016; Dodds and Newman, 2015; Capgemini Consulting, 2015; Public Sector Information (PSI) Scoreboard; Independent Reporting Mechanism (IRM), 2015; World Wide Web Foundation, 2015; Open Knowledge International (OKI), 2014). Ove postojeće metode procjene usredotočuju se na status komponenti ekosustava (postoji li politika otvorenih podataka, jesu li podaci u skladu s standardima, jesu li dostupni besplatno, itd.). Pristupom prema potrebama aplikacije/korisnika, ovaj projekt implementira drugačiji pristup procjeni: otvoreni podaci kao sredstvo za procjenu (fizičkog) pristupa bolničkim zgradama.

Stupanj do kojeg se može odgovoriti na tako jednostavno, ali važno društveno pitanje, smatra se mjerom zrelosti ekosustava otvorenih podataka unutar određene nadležnosti. Koristili smo osnovne pokazatelje za procjenu učinkovitosti ekosustava otvorenih podataka, a nadopunili smo ih rezultatom procjene dostupnosti bolnica. Rezultati će pružiti uvid u to kako je ekosustav otvorenih podataka u stanju odgovoriti na tako jednostavno pitanje i koje korake treba poduzeti za poboljšanje ekosustava. Dodavanje takvog pristupa vođenog pitanjima korisnika portfelju okvira za procjenu ekosustava otvorenih podataka bilo bi izuzetno korisno za donositelje odluka u određenim domenama kod postavljanja prioriteta za objavljivanje podataka kao otvorenih podataka.

Metode: Fokus istraživanja je otkrivanje dostupnih skupova podataka za procjenu pristupa bolnicama u tri hrvatska grada (Zagreb, Rijeka, Split). Istraživanje se temelji na postojećim otvorenim podacima koji se nalaze na internetskim portalima, koji sadrže informacije o bolnicama, hitnoj službi, klinikama za probir na koronavirus, javnom prijevozu i kolodvorima (autobusne linije, tramvajske, biciklističke rute), cestama i parkiralištima. Metoda istraživanja uključuje kvalitativno istraživanje na javno dostupnim skupovima podataka.

Metodologija uključuje identifikaciju portala, pretraživanje skupova podataka, prikupljanje, pregled podataka, kvalitativnu i kvantitativnu analizu temeljenu na kreiranom modelu i izvješćivanju. Stvoreni okvir pod nazivom "Okvir za pristup bolnici" sastoji se od pet domena: strana ponude, strana potražnje (korisničke vještine s otvorenim podacima), strana potražnje



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(mogućnosti krajnjeg korisnika), pravni aspekti i privatnost, utjecaj. Za svaku domenu predlaže se nekoliko ključnih pokazatelja uspješnosti (engl. Key Performance Indicators, KPI) koristeći SMART (engl. Specific Measurable Achievable Relevant Time-bound) kriterije. Kvalitativna analiza se provodi na predloženom okviru ekosustava, kreiranom za ovo istraživanje, dok kvantitativna analiza uključuje da/djelomično/ne odgovore predloženih KPI-ja. Postojeći skupovi podataka su nepotpuni, nedostaju, nisu u formatima dostupnim za preuzimanje ili općenito nisu dovoljne kvalitete i količine. Cilj je bio međusobno povezati podatke za nekoliko hrvatskih gradova kako bi se procijenio pristup bolnicama javnim i privatnim prijevozom i parkiralištima. Iako je predloženi okvir „Okvir za pristup bolnicama“ stvoren kao okvir ekosustava, nije u potpunosti implementiran. Okvir se u ovoj fazi koristi samo za procjenu (ne)postojanja dostupnih skupova podataka potrebnih za procjenu pristupa bolnicama. Budući izazov bio bi stvoriti online aplikaciju kao ekosustav, koji bi se ažurirao dodavanjem novih podataka iz interakcije s korisnicima te poboljšanjem kvalitete i količine podataka te primjenom okvira „Okvir za pristup bolnicama“ u svom punom potencijalu.

**Ključne riječi:** okvir procjene, bolnice, pristup, Hrvatska, gradovi, otvoreni podaci, ekosustav

## Assessing the Performance of Open Data Ecosystems: Access to Hospitals in Croatian Towns

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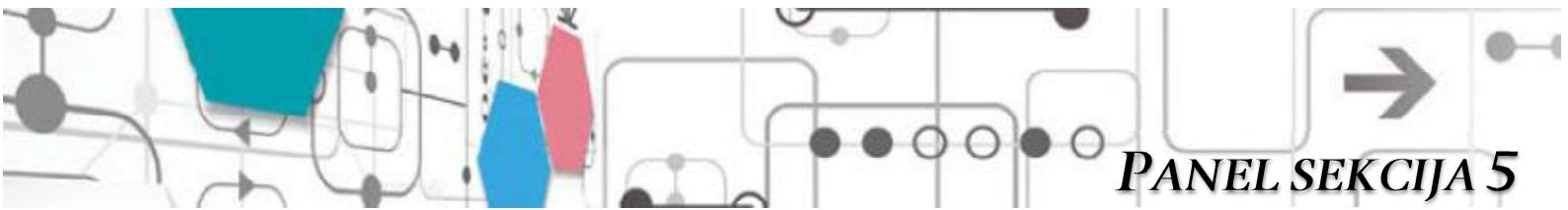
### Abstract:

The assessment of the performance of open data ecosystems has gained significant interest of researchers worldwide (see Welle Donker & Van Loenen, 2016; Dodds and Newman, 2015; Capgemini Consulting, 2015; Public Sector Information (PSI) Scoreboard; Independent Reporting Mechanism (IRM), 2015; World Wide Web Foundation, 2015; Open Knowledge International (OKI), 2014). These existing assessment methods focus on the status of the components of an ecosystem (is there an open data policy, does the data comply with open standards, is it available free of charge, etc). By applying an application/ user needs driven approach, this project implements a different assessment approach: open data as a means to assess (physical) access to hospital buildings.

The extent to which such a simple but important societal question can be answered is regarded as a measure for the maturity of the open data ecosystem of a jurisdiction. We used the basic indicators for assessing the performance of an open data ecosystem, and complemented these with the result of the assessment of hospital accessibility. The results will provide insight in how the open data ecosystem is able to answer such a simple question and which steps have to be taken to improve the ecosystem. Adding such an user question driven approach to the portfolio of open data ecosystem assessment framework would be extremely beneficial for decision makers in specific domains to set priorities for releasing data as open data.

**Methods:** The focus of the research is to detect available data sets in order to assess access to hospitals in three Croatian towns (Zagreb, Rijeka, Split). The research is based on existing open data, found on web portals, containing information on hospitals, emergency service, coronavirus screening clinics, public transport and stations (bus lines, tramways, bike routes), roads and car parking. Research method includes qualitative research on publicly available datasets.

**Methodology** includes identification of portals, search for datasets, acquisition, data inspection, qualitative and quantitative analysis based on created model and reporting. The created framework entitled “Hospital Access Framework” consists of five domains: Supply side, Demand side (open data user skills), Demand side (end-user capabilities), Legal aspects



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and privacy, Impact. For each domain, several KPIs (Key Performance Indicators) are suggested, using SMART (Specific Measurable Achievable Relevant Time-bound) criteria. Qualitative analysis is performed on suggest eco-system framework, created for this research, while quantitative analysis includes Yes/Partly/No answers of suggested KPIs.

Conclusion: Existing data sets are incomplete, missing, not in formats available for download, or generally, not of the sufficient quality and quantity. The aim was to interrelate data for several Croatian towns in order to assess access to hospitals by public and private transport and parking places. Although the suggested framework “Hospital Access Framework” is created as an ecosystem framework, it is not fully implemented. The framework is used at this stage only for assessment of (non)existence of available datasets needed to assess access to hospitals. The future challenge would be to create an online app as an eco-system, which would be updated through adding new data from interaction with users and by improving data quality and data quantity and to apply the framework “Hospital Access Framework” in its full potential.

**Keywords:** assessment framework, hospitals, access, Croatia, towns, open data, ecosystem