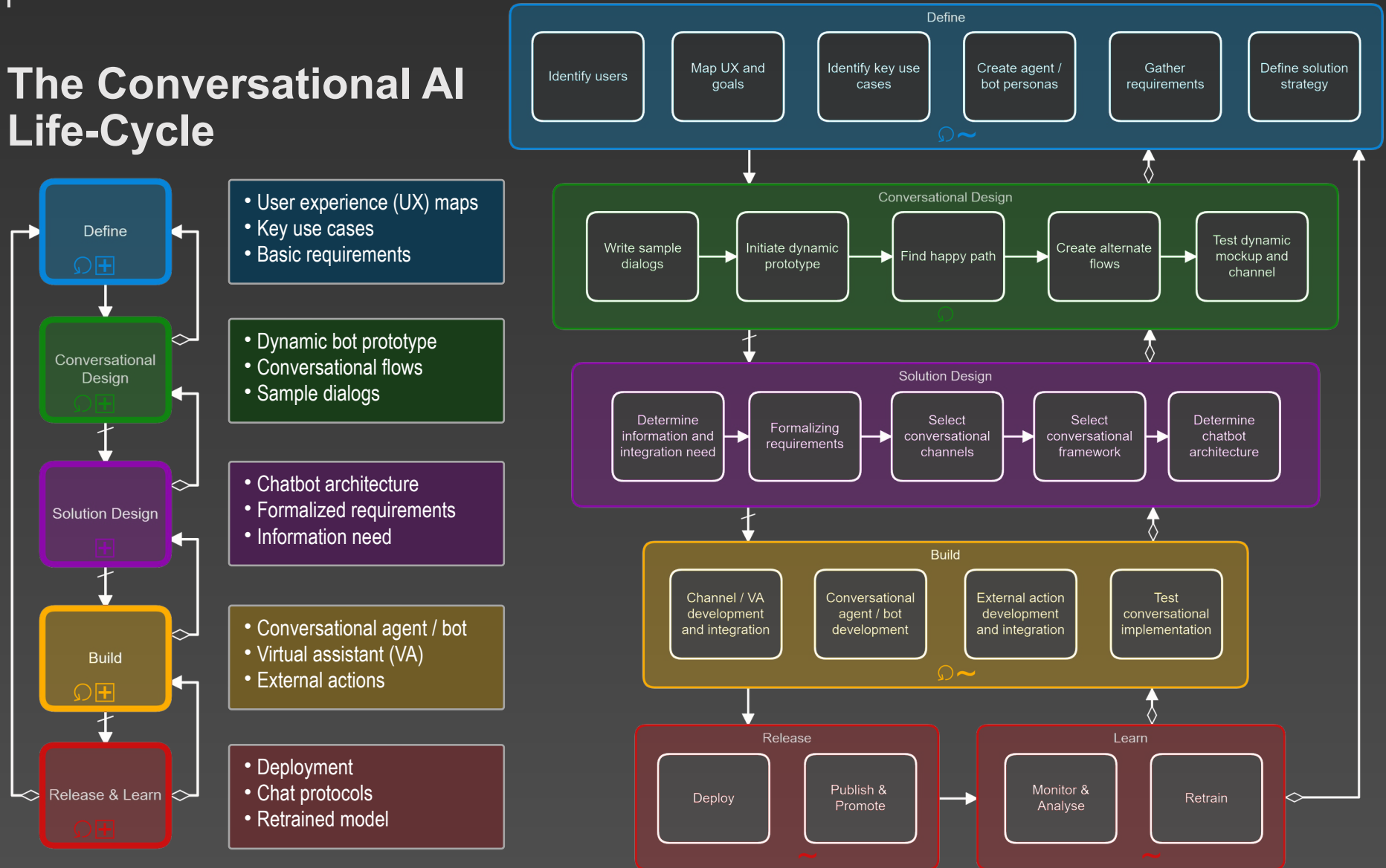
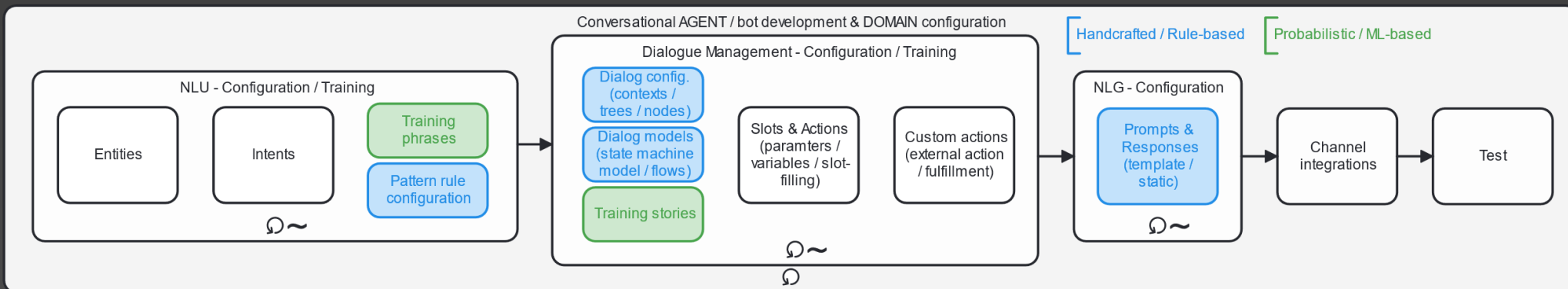
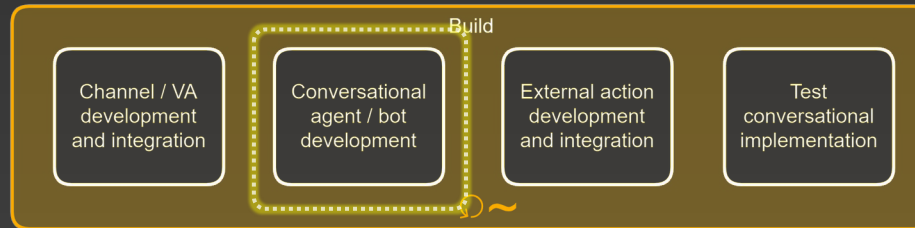


The Conversational AI Life-Cycle

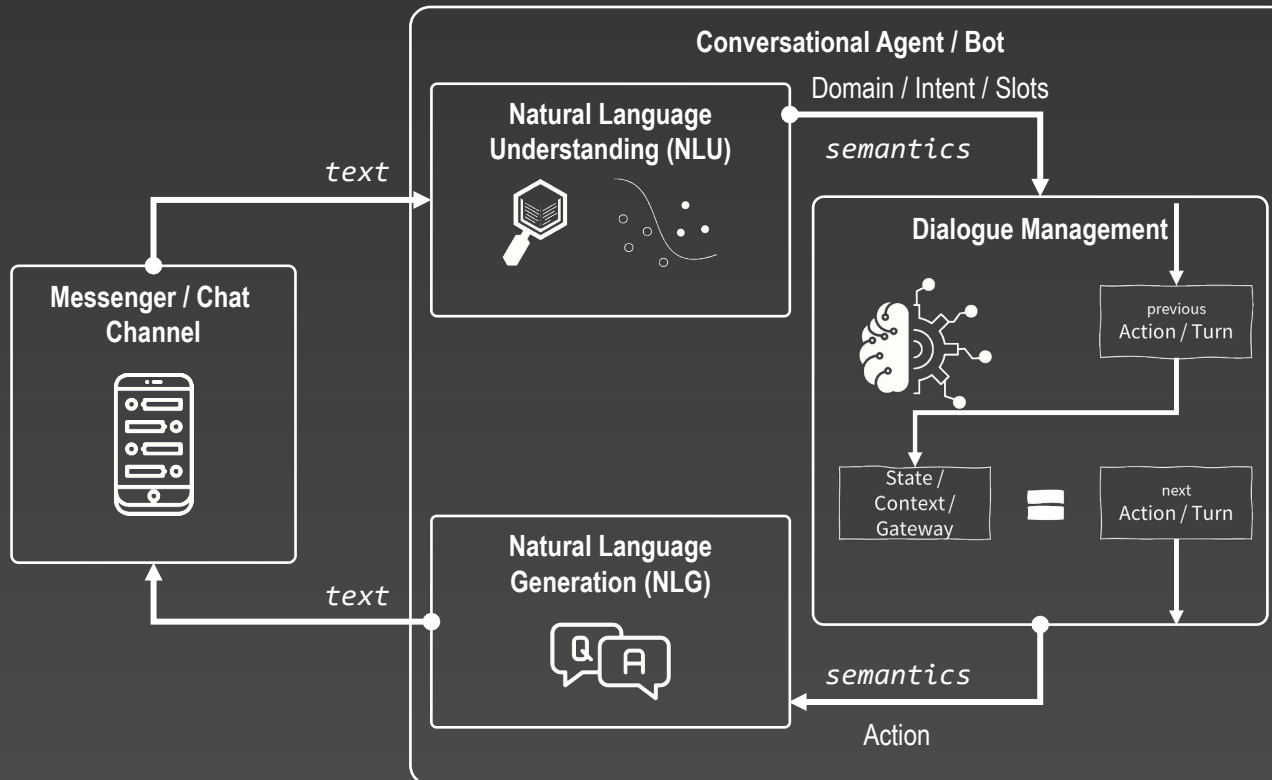


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Conversational Agent / Bot Development



Generic Conversational AI Architecture



See further Bocklisch, Faulkner, Pawlowski, & Nichol (2017), Harms, Kucherbaev, Bozzon, & Houben (2018) and Su, Mrksic, Casanueva, & Vulic (2018)