Question	Answer
how to provide license information when you don't subscribe to Crossmark? Why this information cannot be entered in the default deposit form??	The web deposit form does not accommodate all metadata elements, but you can add license information using the supplemental upload feature in the web deposit form. More details here: https://www.crossref.org/documentation/register-maintain-records/web-deposit-form/#00318
How does one remove a DOI? e.g you give both your issues and articles a DOI but now only wish your articles to have a DOI?	Registering DOIs for issues is entirely optional. I recommend being consistent, but there is no requirement for registering DOIs for issues.
how often google scholar does index DOIs registered with Crossref? Do you know by any chance?	We don't have a formal relationship with Google, so registering your content with Crossref doesn't necessarily guarantee inclusion. We do find that Crossref DOIs and metadata are indexed by Google's crawlers and appear in search engine results but as their approach isn't public, we don't have any insight into their processes or timelines unfortunately. We do know that our REST API is open to all, so it may be part of their process.
When your landing page URL changes, do you have to go back and change each entry individually? For example, we have a Modern Art Index with nearly 300 entries, each entry has an DOI and we recently launched a NEW website meaning that each DOI url has changed from the previously registered URL	You can update resolution URLs associated with your DOIs by either resubmitting your metadata with the new URLs, or by using the process below for self-service bulk resolution URL updates (using a simple .txt upload). I can send you a list of DOIs and their current URLs if needed. Full documentation on updating your resolution URLs is also available here: https://www.crossref.org/documentation/metadata-stewardship/maintaining-your-metadata/updating-your-metadata/#00171 If you have a long list of URLs that need updating (for example, you've just finished a platform migration, or you've acquired a new title), you can do a bulk resolution URL update. Create a tab-separated list (formatted as a text (.txt) file) of DOIs and their new URLs, and apply the following header: H: email=youremail@email.com;fromPrefix=10.xxxx where youremail@email.com is your email address and 10.xxxx is the owner prefix (this should be the prefix associated with the username you'll be processing this request with) for the DOIs you're updating. Only DOIs of the same owning prefix may be updated together using this header. For example, if you have DOIs against two owning prefixes, you'll need to separate your submissions and use the appropriate 10.xxxx prefix for each set of your DOIs. This is what your tab-separated list should look like: H: email=youremail@email.com;fromPrefix=10.5555 10.5555/doi1 http://www.yourdomain.com/newurl1 10.5555/doi2 http://www.yourdomain.com/newurl2 10.5555/doi3 http://www.yourdomain.com/newurl3
Mike, is there a plugin for DSpace repositories, by any chance? or any other open IR?	DSpace does have Crossref deposit capability but it varies depending on your hosting situation, version of hte software, and your implementation. I would contact your host and/or the DSpace community folks (on slack or their google group) about configuration.
Can we make corrections from our metadata that been posted if there is any error in creating DOI links?	To update or correct the metadata deposited for a DOI you will need to redeposit the DOI with the correct metadata included. Be sure to include all available metadata when redepositing, as the metadata recorded in our system will be overwritten by the new deposit. If you are editing an XML file that has already been deposited, be sure to increment the value in the <timestamp> field. The number in the timestamp field needs to increase each time a DOI is updated. You can always update your URLs using these instructions: https://www.crossref.org/documentation/register-maintain-records/maintaining-your-metadata/updating-your-metadata/#00171
Sorry, I didn't get what Mike said about which password goes in the CrossRef XML Export Plugin...	You enter your Crossref credentials into the Crossref XML Export Plugin. Details here: https://www.crossref.org/documentation/register-maintain-records/ojs-plugin/
I accidently Registered DOIs for issues, is there a way to reverse this and remove the DOIs?	No, you cannot delete or remove a DOI. DOIs are meant to be persistent and you cannot undo them. You can, though, decide to just not worry about it. :) Unless you need to update the metadata later.
Is the API open to non paying clients as well?	Yes, our REST API is open to all. There are no fees for using the Public and Polite pools. You can learn more here: https://community.crossref.org/t/ticket-of-the-month-march-2022-getting-started-with-rest-api-queries/2587/25
it would be good to save multiple entries of aricles or book chapters, in order to add subsequent entries before the final submission ...??	It's entirely up to you, Andreas. Some members register one DOI at a time, others include dozens of DOIs in each submission. Troubleshooting errors is always easier with fewer records in a file, but some people/systems prefer larger submissions.
With the preprints etc can a published paper have 2 different DOIs?	Indeed, and it's a challenge! Preprint servers and publishers are supposed to relate different versions of articles to one another using relationship metadata. With appropriate connections between these works, their relationship can be made explicit.
Hi Mike. When will you have the plugin for Crossmak OJS.	Crossmark isn't on our immediate development roadmap. There *are* some solutions for Crossmark that have been made by 3rd party developers in the OJS community. I'd recommend popping into the support forum (forum.pkp.sfu.ca) to ask about options in this space. It's worth noting that Crossref is moving to a relationships API which may actually end up replacing some of the functionality of Crossmark in the long run.
Will the metadata submission plugin work for back issues? We are about to move decades worth of journal articles into OJS for the first time.	If the journal didn't have DOIs before and you're just assigning a DOI to everything in backissues, you can just like, batch assign from the DOI plugin settings. It'll just give a DOI to anything published that doesn't yet have one. If you mix that with auto-registration, you can basically just do those steps and wait a few days for the queue to clear up. If you DID have DOIs before, you'll need to make sure those DOIs are the same in OJS. That can be a lot more work, as you might guess!
I assume it's the same with pre-registered protocols? Therefore challenges around citations?	Assuming the citations are included in the deposit metadata, yes. But registered metadata is specifically attached to *a version of the work*, so you wouldn't need to worry about citations changing between versions. The latest version will have the latest metadata.
In case we publish the articles in two languages (translation from espa to eng), in that case we need different dois? Besides, theres no identifier gap in OJS for two articles of different language.	Translations qualify as new works, and this is a good way to handle it if the deposit fees aren't problematic. Unfortunately, multilingual publishing presents a lot of challenges in this space. I'd recommend contacting Crossref support directly with examples to get their full recommendation. It can be tricky! Sometimes the work is translated, sometimes just the metadata.
Please address the NML compatible XML deposit tool...whicb is not reliable and not reccomended,...correct?	It is still in beta. Many are using it successfully, but others have had headaches using it.
Will deposit in PDF format ever be available?	I don't believe so. That conversion is very complicated. You may enquire in our community forum about other members or vendors who have accomplished that. https://community.crossref.org/
Related to old issues...can we assign the DOI to the OJS abstract page but not put on the article PDF itself? It sounds like we should not do that, but we don't have the ability to edit a lot of our old PDFs that go back to the 1950s.	You don't need to stress about adding them to the PDF, I don't think. I wouldn't. That's a recipe for losing your mind. On the article landing page is a minimum and OJS will always do that independently.
Could we generate a DOI number with letter	More information on constructing your DOIs is available here: https://www.crossref.org/documentation/member-setup/constructing-your-dois/