Stakeholder involvement in the development of a Modular and Open Research (MORE) Platform for Digital Health

Pavithren V S PAKIANATHAN[a,c,], Daniela WURHOFER[a], Devender KUMAR[a], Josef NIEBAUER[a,b] & Jan SMEDDINCK[a]

> [Having a clickable prototype] would considerably improve [one's] impression and probably also feedback.

> … I feel valued and can influence the [Delphi] process…

> [It] would be great if members of my team [...] could test / interact with a prototype.

[a]Ludwig Boltzmann Institute for Digital Health and Prevention, Salzburg, Austria
[b]University Institute of Sports Medicine, Prevention and Rehabilitation and Research Institute of Molecular Sports Medicine and Rehabilitation & Paracelsus Medical University, Salzburg, Austria
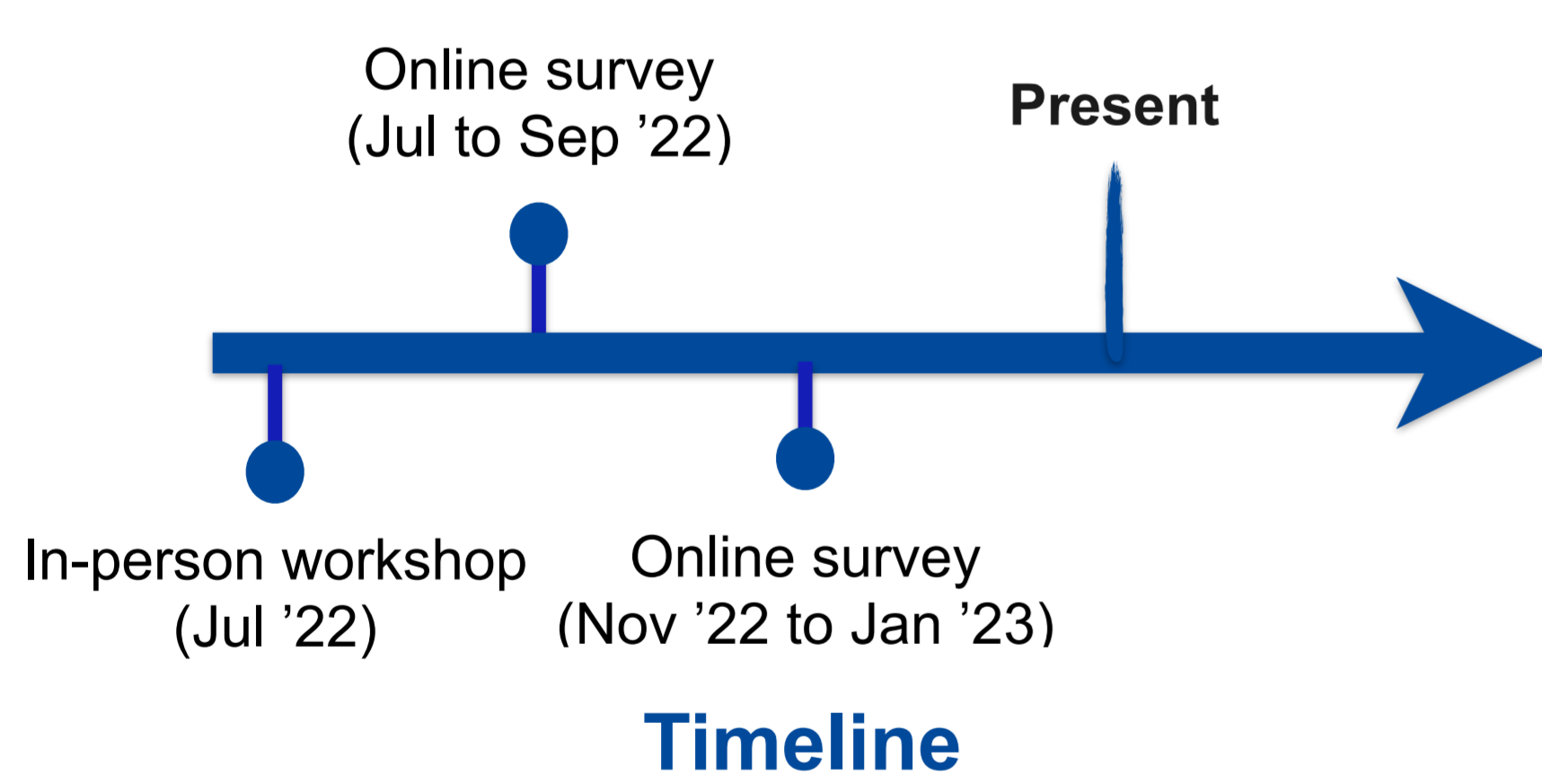[c]Ludwig Maximilian University of Munich, Munich, Germany

Introduction

The MORE platform is being developed as an open-source platform for long-term situated digital health research, remote tele-health monitoring and evaluation of digital health interventions [1,2,4]. To ensure the long-term success of the platform, we engage with a multi-disciplinary group of stakeholders in our design process.

Research Question

How can we develop a participatory and iterative design process that allows us to capture the voices, abilities and needs of **researchers**, **developers** and **healthcare professionals** and enable them to contribute to a unified vision of the MORE platform? [3]

Design Process

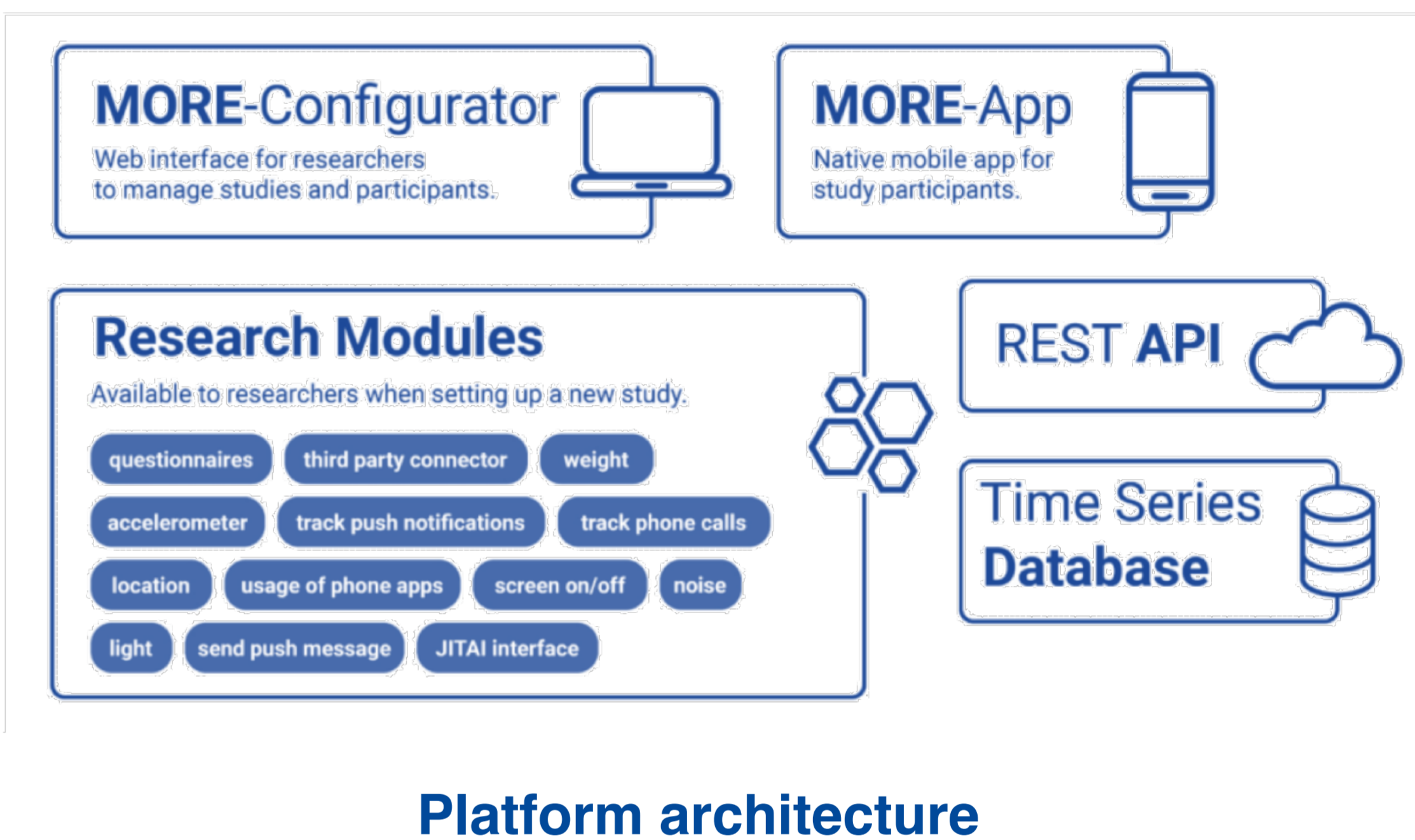We adopt a Delphi-inspired [5], iterative and participatory design process through a series of workshops and surveys.

Timeline

Online survey (Jul to Sep '22) — **Present**
In-person workshop (Jul '22) — Online survey (Nov '22 to Jan '23)

Activity during in-person workshop

Technology

MORE-Configurator Web interface for researchers to manage studies and participants.

MORE-App Native mobile app for study participants.

Research Modules Available to researchers when setting up a new study.
questionnaires | third party connector | weight
accelerometer | track push notifications | track phone calls
location | usage of phone apps | screen on/off | noise
light | send push message | JITAI interface

REST API

Time Series Database

Platform architecture

Experts' perceptions about the Design Process

Strongly Disagree | Disagree | Slightly Disagree | Neither Disagree nor Agree | Slightly Agree | Agree | Strongly Agree

80% / 20% — Workshop takeaways were appropriate.

70% / 20% / 10% — Online survey takeaways were appropriate.

67% / 33% — I can contribute with my expertise.

50% / 25% / 13% / 13% — The effort required is okay for me.

38% / 38% / 25% — I feel involved in the development of the platform.

In general, the participants conveyed that they felt valued throughout the Delphi process and deemed the amount of effort needed to be reasonable.

Mobile application
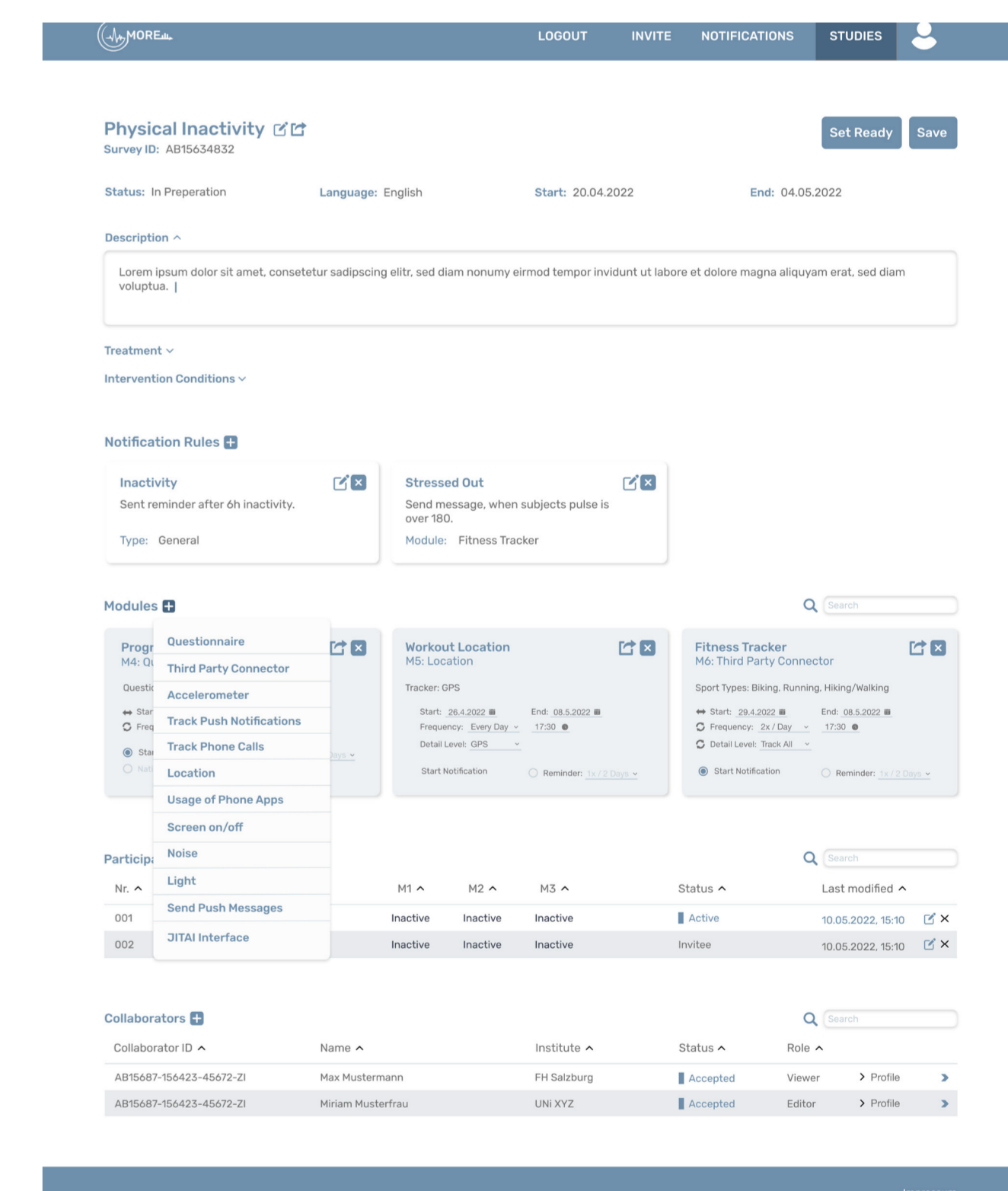
Dashboard

Video Walkthrough

e-Poster

Contact Author

References

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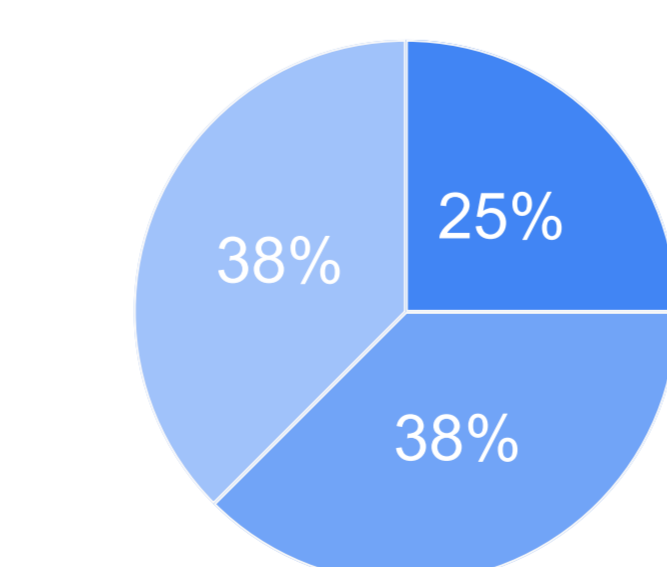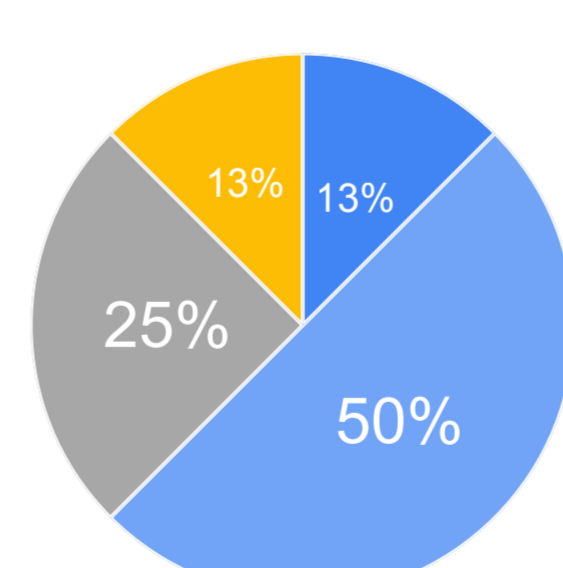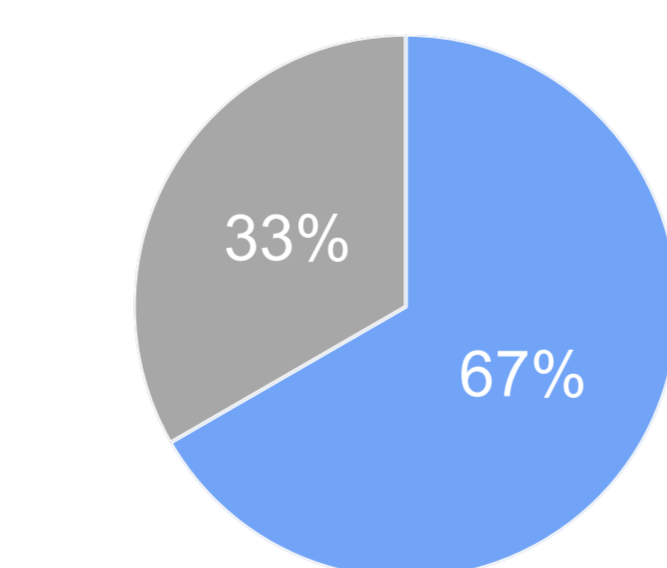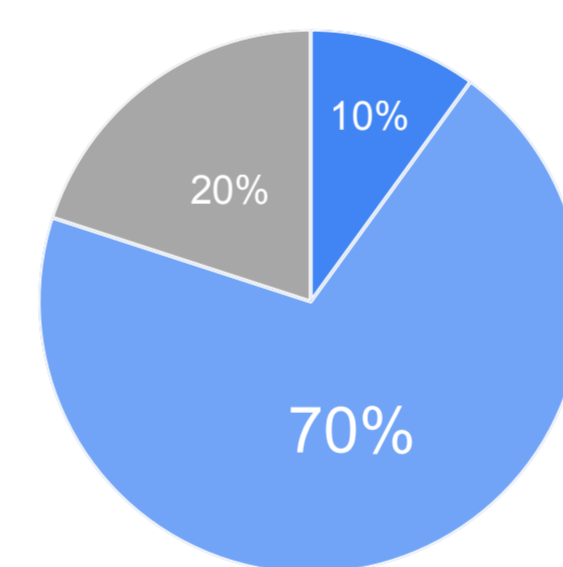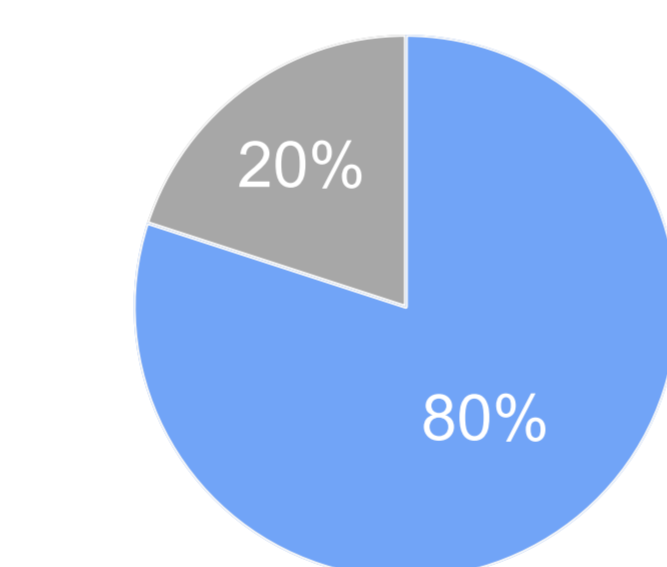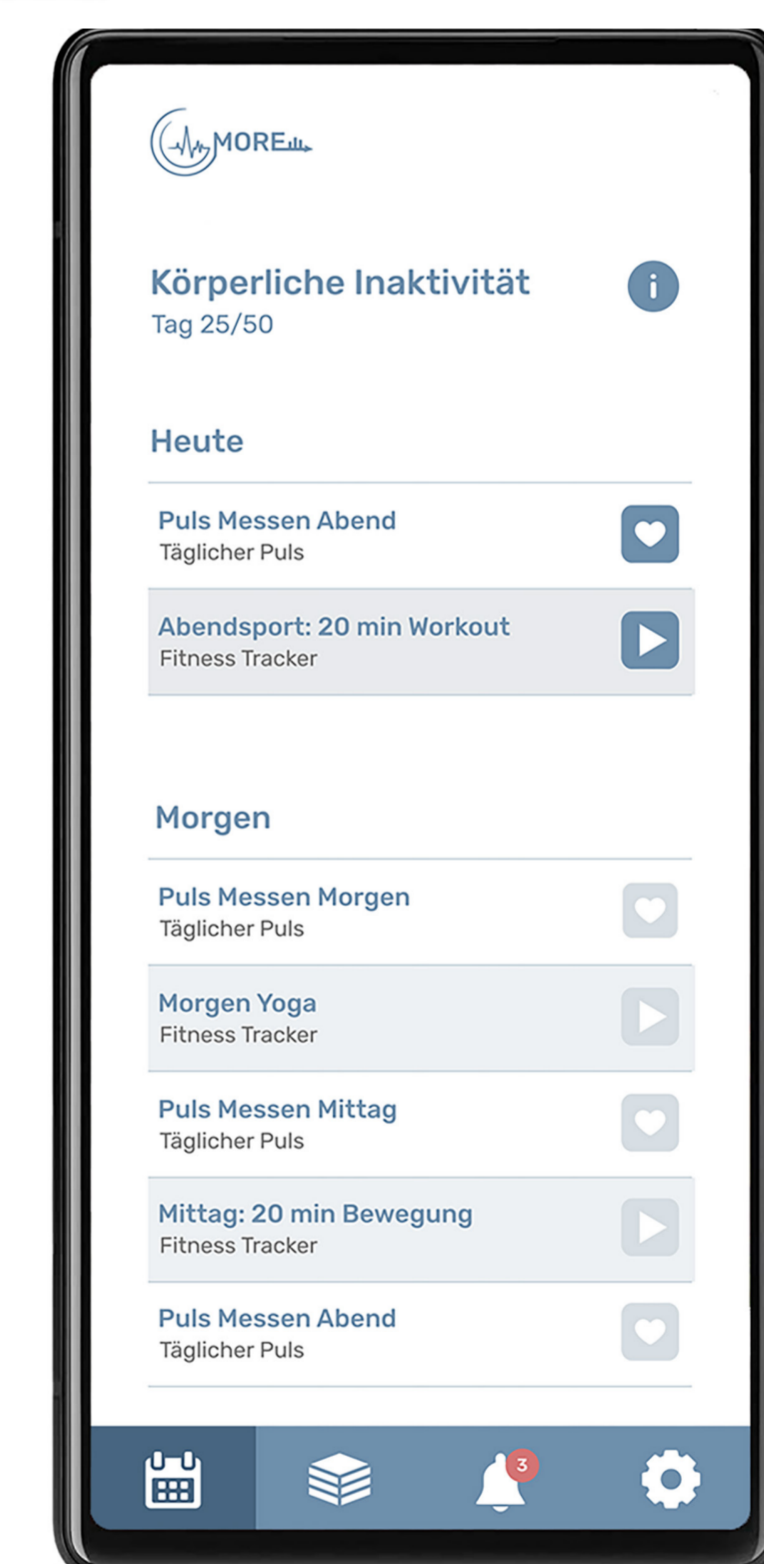
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