

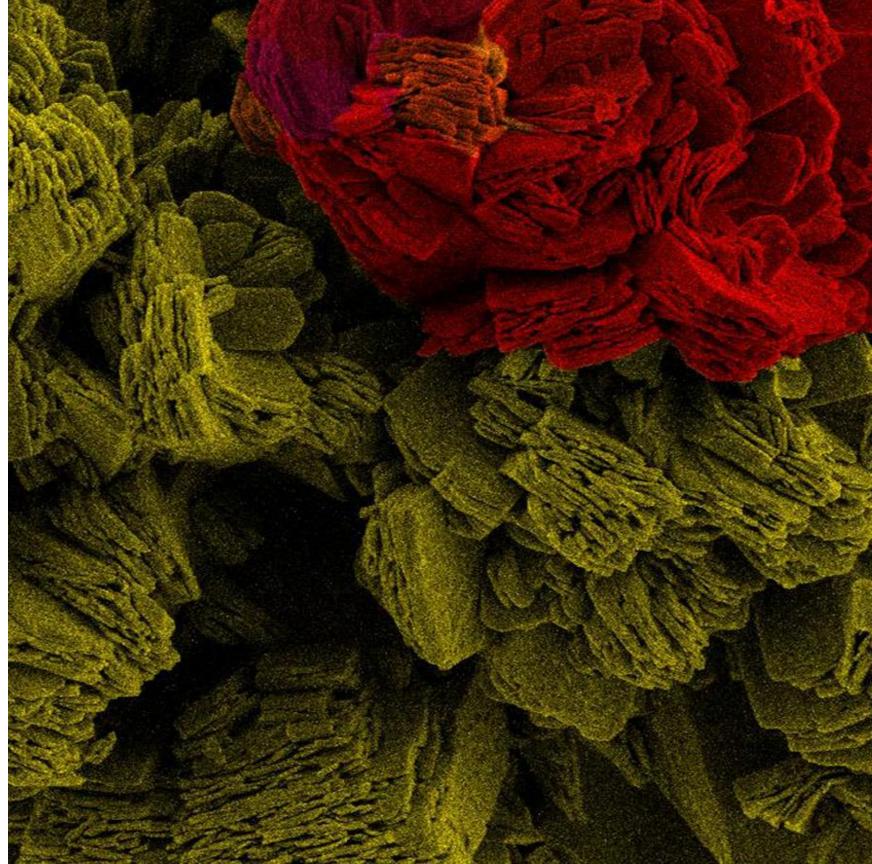
# Digitalization Strategy & Roadmap - Use Cases

2023 Drivetrain Reliability Collaborative Workshop Feb 21-23, 2023 NREL

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# **Definition-** 4Ds

Digitalization<sup>1</sup> is "the use of digital technologies to change a business model and provide new revenue and value-producing opportunities.

**Digitalization**<sup>2</sup> can be thought of as the increasing interaction between the digital and physical worlds. The digital world has three fundamental elements:

- **Data:** digital information. Data creation often requires low-cost sensing provided by IoT.
- Analytics: the use of data to produce useful information and insights. Often uses Artificial Intelligence.
- **Connectivity:** Exchange of data between humans, devices, and machines (including machine-2-machine) through digital communication and networks such as 5G.

**Digital Twin (DT)**<sup>3,4</sup>: is the combination and virtual representation of a coupled computational model and a real-world system, designed to monitor, control and optimize its functionality. Through data and feedback, both virtualized and real, a digital twin can develop capacities for autonomy and to learn from and reason about its environment. DT is one of the key manifestations of Digitalization Technology. A digital twin can be defined, fundamentally, as an evolving digital profile of the historical and current behavior of a physical object or process that helps optimize plant performance.

**Digital Discovery**: Is intended to discover a new process, material, or a product utilizing both digital twin and digital thread. The primary motivation for digital discovery is innovation.

**Digital Thread**<sup>5</sup>: Refers to the communication framework that allows a connected data flow and integrated view of the asset's or products or process data throughout its lifecycle across traditionally siloed functional perspectives. The digital thread concept raises the bar for delivering "the right information to the right place at the right time."

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# **The World of Digitalization- Past**

McKinsey Global Institute industry digitization index; 2015 or latest available data

Relatively low digitization

Relatively high digitization

Digital leaders within relatively undigitized sectors

## The question yesterday was market penetration

	Assets	Usage		Labor	
digitization Sector	Spending	Transaction Digital asset stock	Misiness Business processes	Digital capital deepending Digital spending on workers	Ciolitization
Sector	ion, is	lock lor.	JIIS BES	haking Jaking	on
ICT <sup>2</sup>					
Media					
Professional services					
Finance and insurance					
Wholesale trade					
Advanced manufacturing					
Oil and gas					
Utilities					
Chemicals and pharmaceuticals					
Basic goods manufacturing					
Mining					
Real estate	•				
Transportation and warehousing	•				
Education	•				
Retail trade	•				
Entertainment and recreation					
Personal and local services					
Government	•				
Healthcare					
Hospitality					
Construction					
Agriculture and hunting					



# **The World of Digitalization- Present**

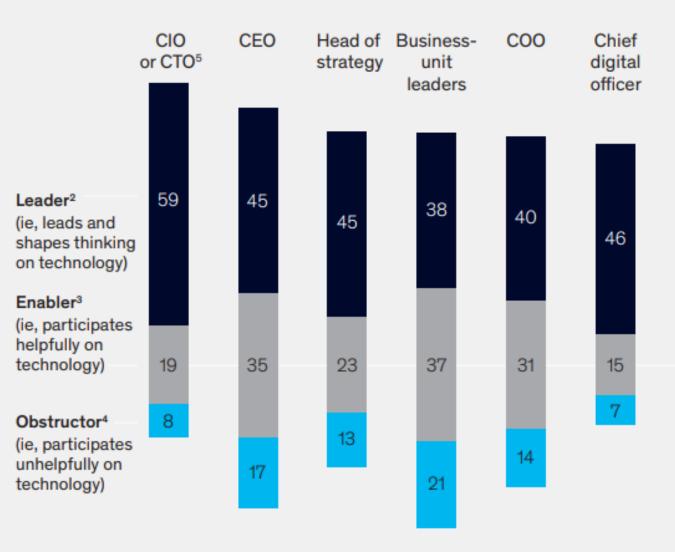
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Across the leadership team, the call to become more tech savvy is urgent—even for roles that have typically engaged very little with technology.

Level of engagement, by role, % of respondents<sup>1</sup>

## Focus today is engagement and implementation

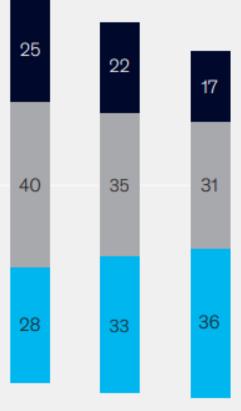
https://www.mckinsey.com/~/media/mcki nsev/featured%20insights/mckinsev%20 global%20surveys/mckinsey-global surveys-2021-a-year-in-review.pdf





### CFO Board of directors

Chief humanresources officer



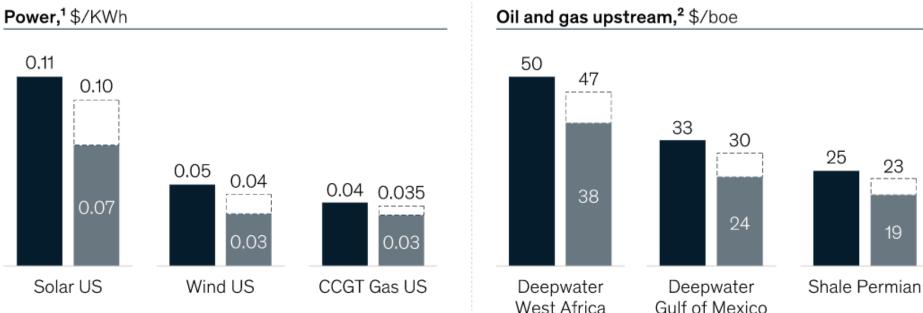
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### Case study at McKinsey- a global Business Consulting Company

### Done right and at scale, digital will materially affect competitiveness.

Narrow efforts at digital have shown ~2 to 10 percent yield improvements and ~10 to 30 percent cost improvements in capital, supply chain, and operations. What is the cost efficiency opportunity if these impacts hold at scale?

### Illustrations of potential impact



https://www.mckinsey.com/industries/oil-and-gas/ourinsights/digital-transformation-in-energy-achieving-escapevelocity



Digitally enabled Baseline



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## Digitalization and the future of energy

### Case study at McKinsey- a global Business Consulting Company

Digital transformation in energy: Achieving escape velocity

Value-focused vision within weeks; value and action within first 6 months; transformation in 18-24 months

	Road map	Vision (by workflow)	MVP <sup>1</sup>	Industrialize
Value unlock	Define the end-to-end workflows that drive the most value in the business ("needle movers")	Reimagine future workflows to get the most value	Rapidly deploy initial products to users to deliver value fast, generate learnings, and create a springboard	Harden the MVPs to make sure they will work in live operation at scale
Data and tech- nology	<b>Conduct rapid</b> <b>gap analysis</b> of tools and infrastructure	<b>Inventory key</b> <b>systems</b> of record and field, pilot, or planned technologies	Institute basic best practices, including API-first approach, rationalized tech stack across business units, automated security approvals	Clean the code, enabling scale-up Institution- alize tech enablers (eg, site reliability engineering)



Scale and expand

Realize full vision by expanding beyond MVPs, reusing across business units, and building new products

Platform

Establish a sustained digital factory that is an engine of enabling digital for the enterprise

### Create code

libraries for common needs, and instrument the code to enable performance analytics

### Create an API marketplace

that makes the reusable buildina blocks available to all for continuous innovation



### Case study at McKinsey- a global Business Consulting Company

Value-focused vision within weeks; value and action within first 6 months; transformation in 18–24 months

	Road map	Vision (by workflow)		Industrialize	Sca exp
Culture and capabil- ities	<b>Conduct rapid</b> <b>gap analysis</b> of digital and nondigital capabilities	<b>Engage</b> the most courageous, informed, creative leaders to own and shape the vision	<b>Catalyze</b> <b>frontline</b> <b>buy-in</b> from business units and create a forcing mechanism to simplify IT policies	Establish user support process and capabilities to ensure manageable scale-up	De the sha sta zat sca <b>Exp</b> in-l tale
Time- frame	4–12 weeks	4–12 weeks	8–12 weeks	4–6 weeks	2– reu exp spa mo





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-8 weeks for use; pansions

oan 12–18 months

Formalize the digital factory's operating model and replicate it

After 12–18 months

# **Digitalization Strategy Suggested by Deloitte**

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### Assess external and internal situation:

- □ Analyze external forces and trends
- □ Identify and prioritize customers' and other stakeholders' needs and wants.
- □ Analyze digital technologies suitable for enhancing customer experience.
- □ Analyze current business & operating model
- □ Analyze people and cultural potential for changes
- □ Map and cross-map core & extended architectural domains

### **Design/Architect business solution:**

- □ Visualize to-be business architecture
- Develop to-be people practices & organizational culture.
- Design to-be organization structure
- Design to-be value chain & processes
- □ Visualize to-be IT architecture
- □ Analyze current state/target state transformation

### **Develop strategy and assess business impacts:**

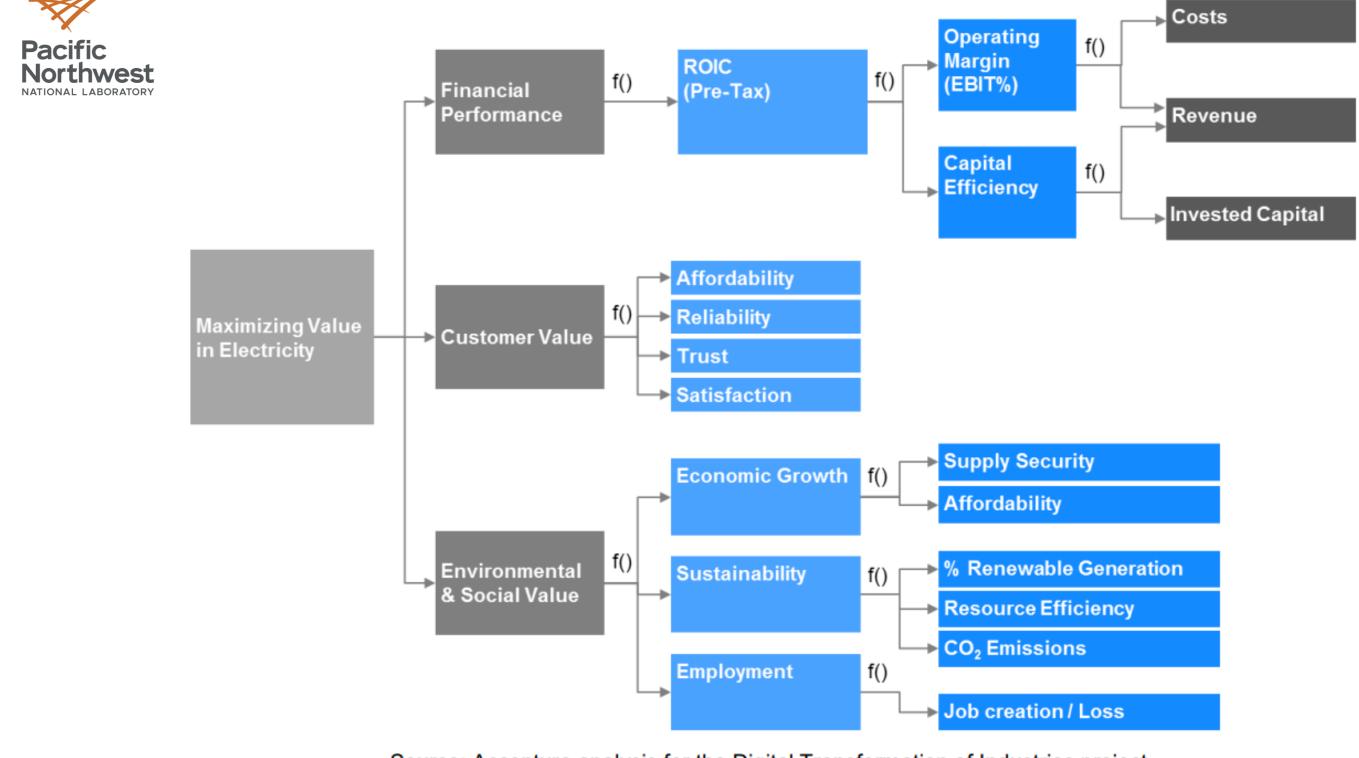
- Define different business scenarios
- Define target customer segments and technologies to be used
- Develop to-be business model.
- Develop goal/objective hierarchy
- □ Analyze business architecture/IT architecture impact

### Establish initiatives and deploy solution Define initiatives based on the objectives

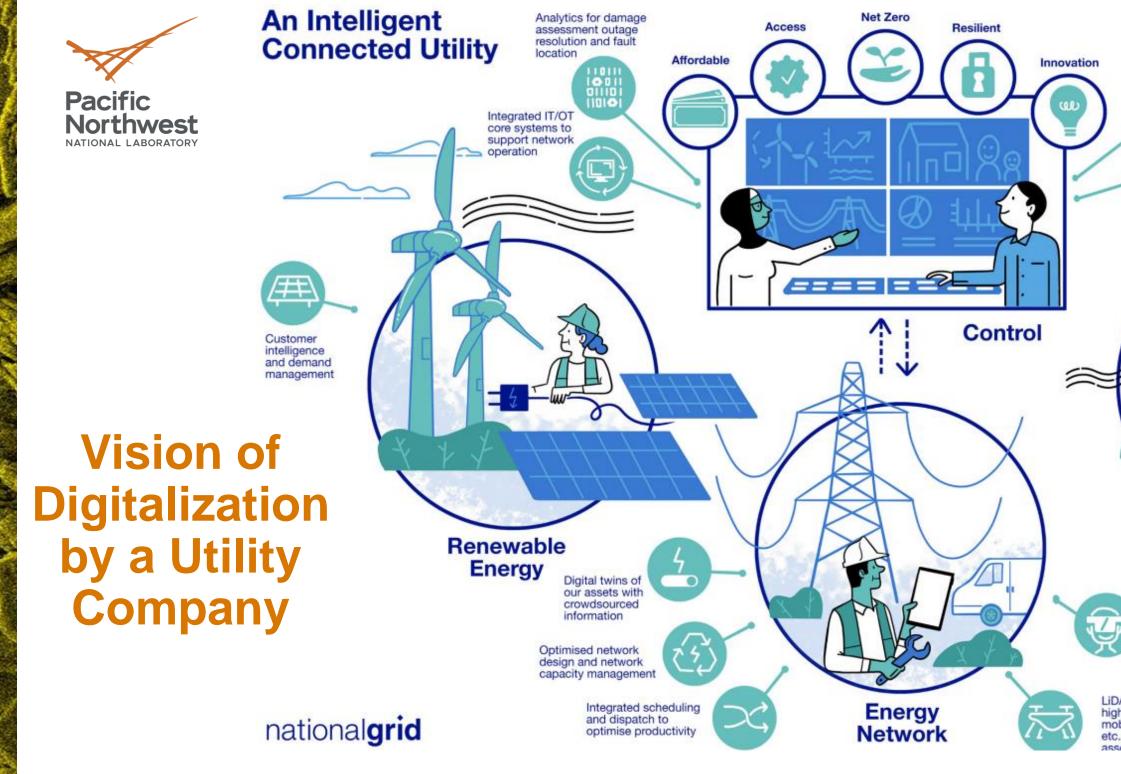
- □ *Prioritize initiatives*
- Create initiative measurement criteria & KPIs
- Establish project plan.
- □ Monitor progress & deploy corrective measures
- **D** Evaluate the level of success



## Maximizing Electricity Value thru Digitalization



Source: Accenture analysis for the Digital Transformation of Industries project



Advanced analytics for storm response prediction and resourcing

Enhanced outage management and self healing networks (FLISR)

JUC





Digitally enabled field force, i.e paperless jobs, digital job routing, non-invoice comms... VR-enabled training, augmented reality

LiDAR, drones, high-res satellite, mobile phone images etc. for damage assessment



### Case study at DNV- a global risk management company



## energy company



## Case study at DNV- a global risk management company

DIGITIZATION

DIGITALIZATION

Making things digital

The process of changing from analogue to digital form, also known as digital enablement. Said another way, digitization takes an analogue process and changes it to a digital form without any different-in-kind changes to the process itself.

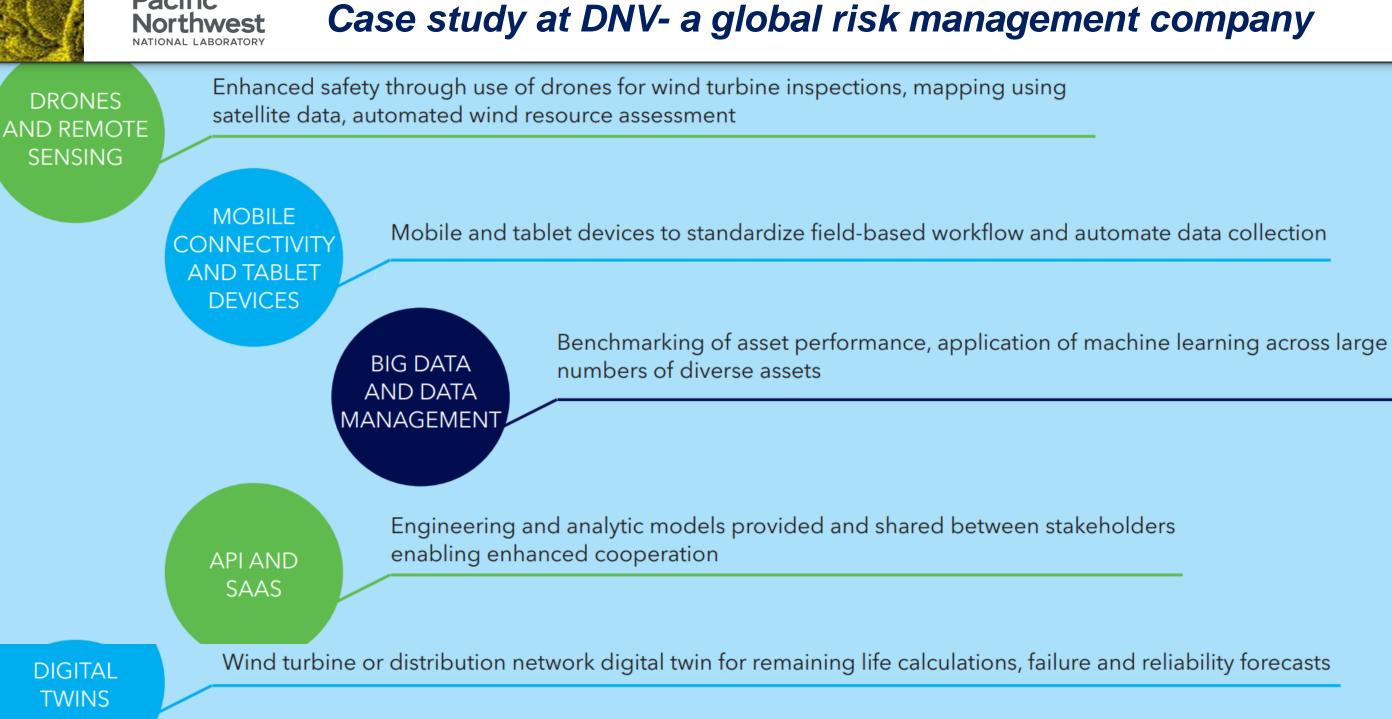
 $\rightarrow$  Business opportunities created by digitization

The use of digital technologies to change a business process and enhance efficiency and revenue; it is the process of moving to a digital business.



The use of digital technologies to change a business model and provide new revenue and value-producing opportunities.



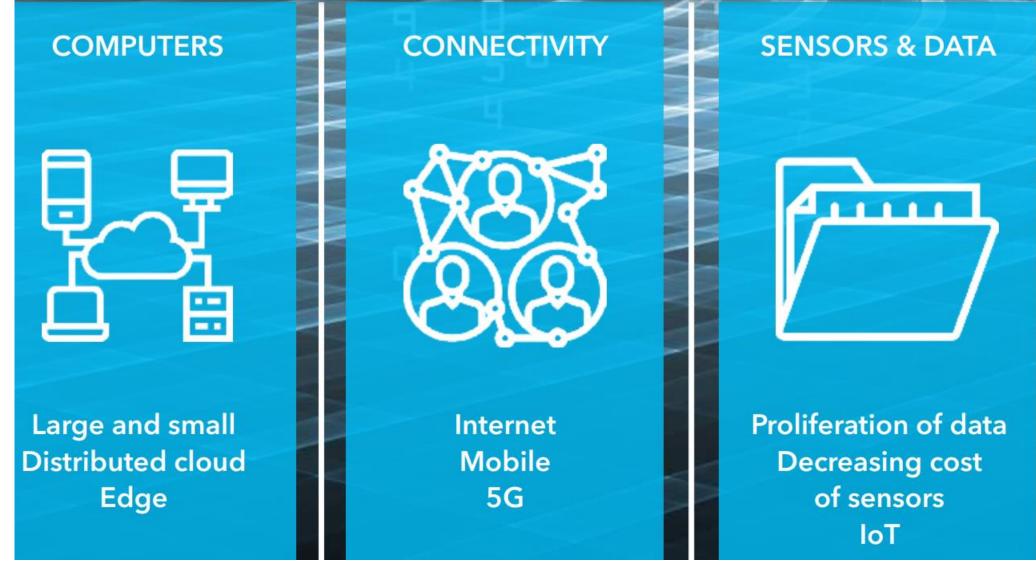


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### Case study at DNV- a global risk management company



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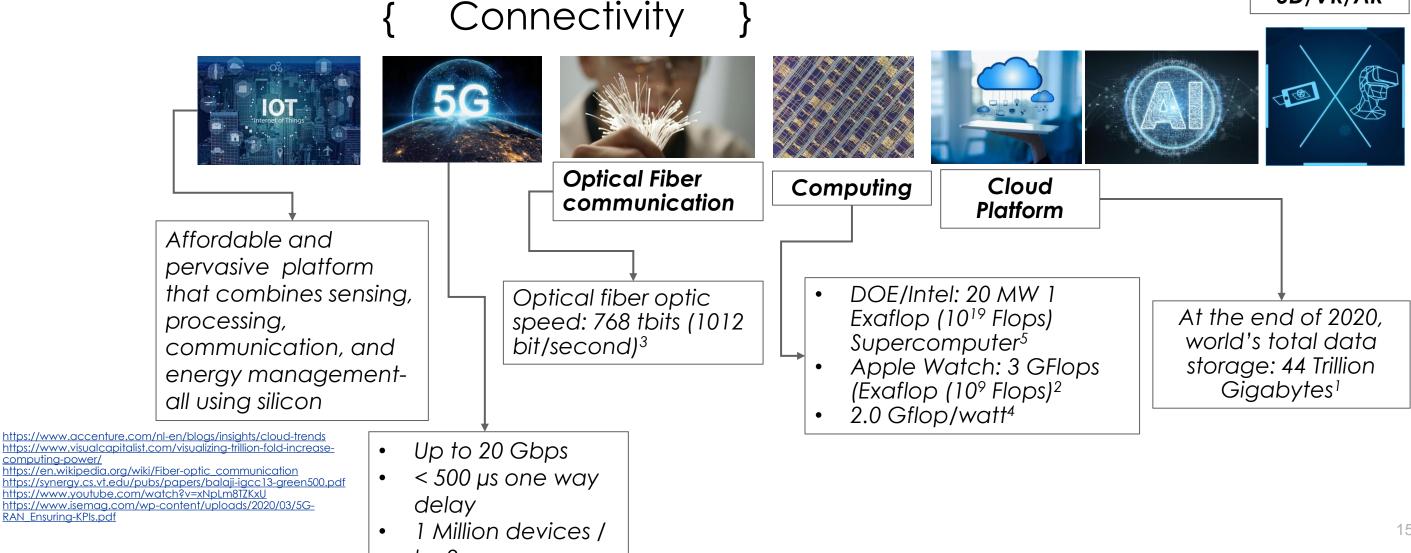
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## **Technology Drivers**



## Key Digitalization Enabling Technologies: Pacific Northwest Technologies that are focused on:

- 1. Data creation, transfer, storage, and processing
- 2. Extraction of insight and presentation
- 3. Creating value- added solutions



### 3D/VR/AR

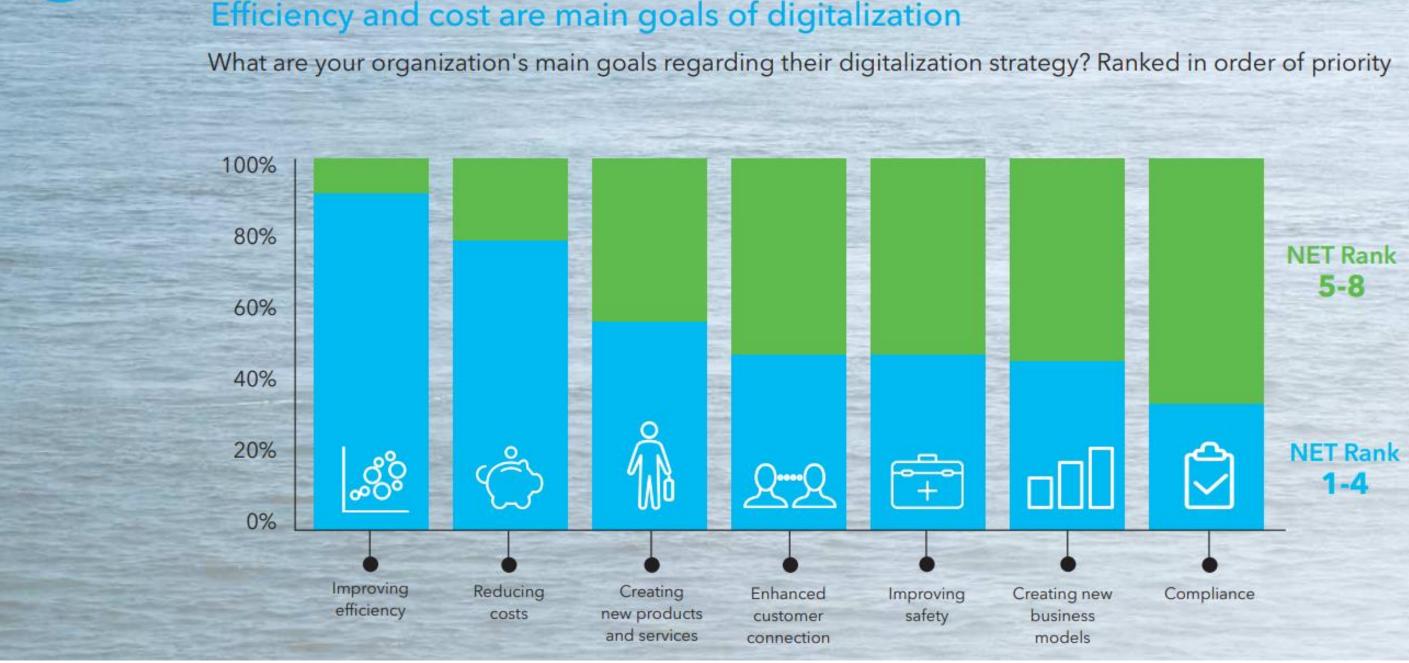


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## Digitalization and the future of energy

### Case study at DNV- a global risk management company

### Efficiency and cost are main goals of digitalization

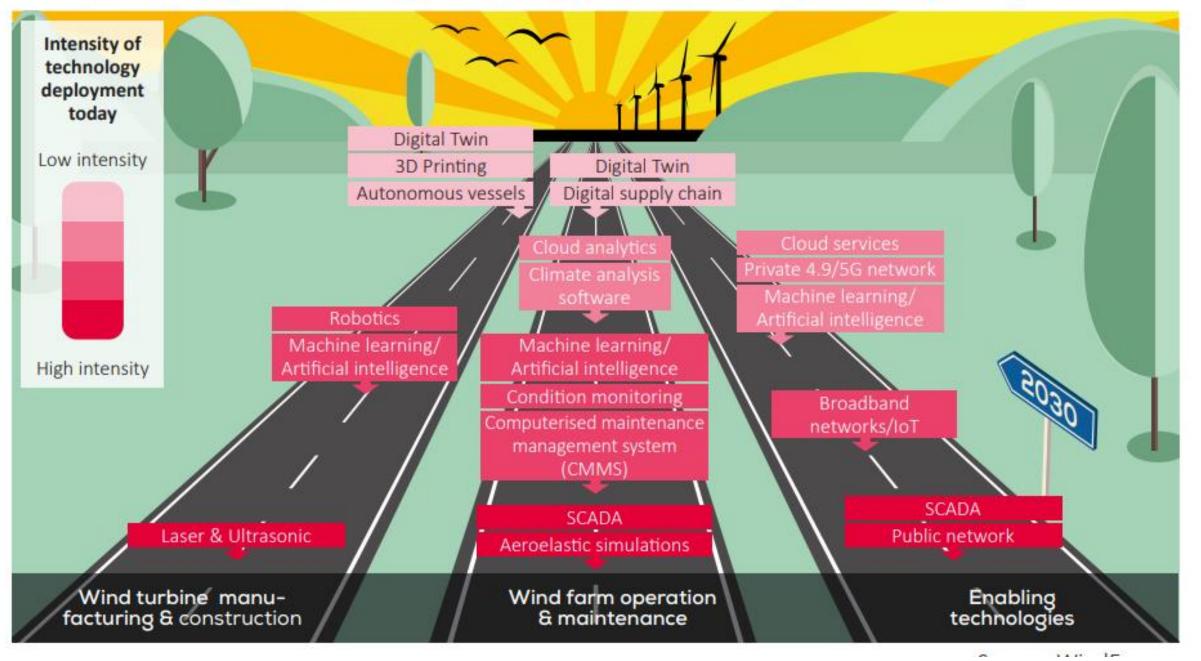




## **Digitalization Strategy for Wind Energy in Europe**

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Roadmap towards a digital wind sector by 2030 and the application intensity of digital technologies today



Wind energy digitalisation towards 2030: www.windeurope.org





## Picture of the Future

## A Part of Long-term Strategy Planning Using Retropolation and Extrapolation

## Reference: Book by Siemens

https://www.amazon.com/Using-Trends-Scenarios-Strategy-Development/dp/3895783048. Published in ~2008



Niels Bohr, the recipient of the Nobel Prize for Physics in the year 1922, once quipped, "Prediction is hard, especially if it's about the future."



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## **Past predicting present**

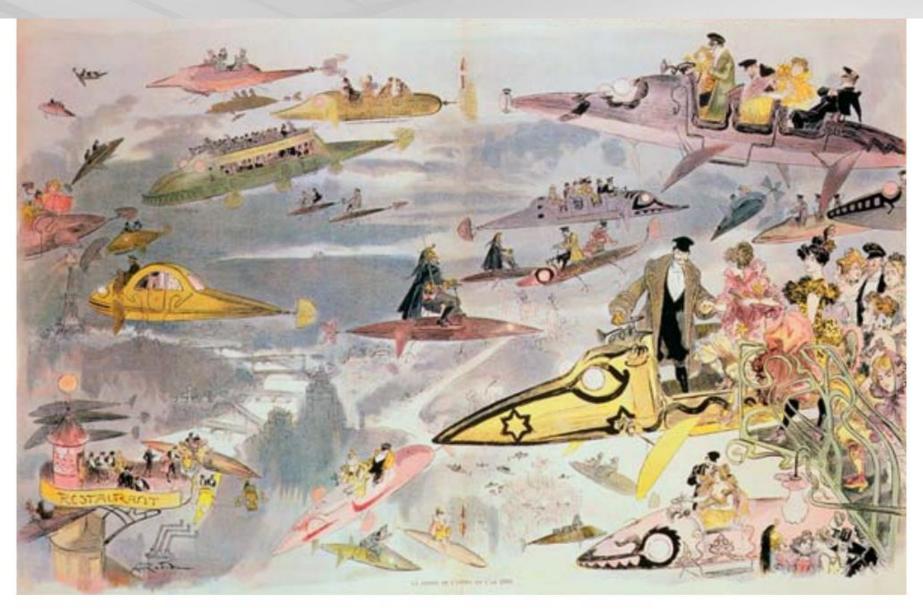


Figure 65 After a visit to the opera at night in Paris in the year 2000: from the perspective of the year 1902 (Albert Robida, Source: Bridgeman Art Library)







## **Past predicting present**

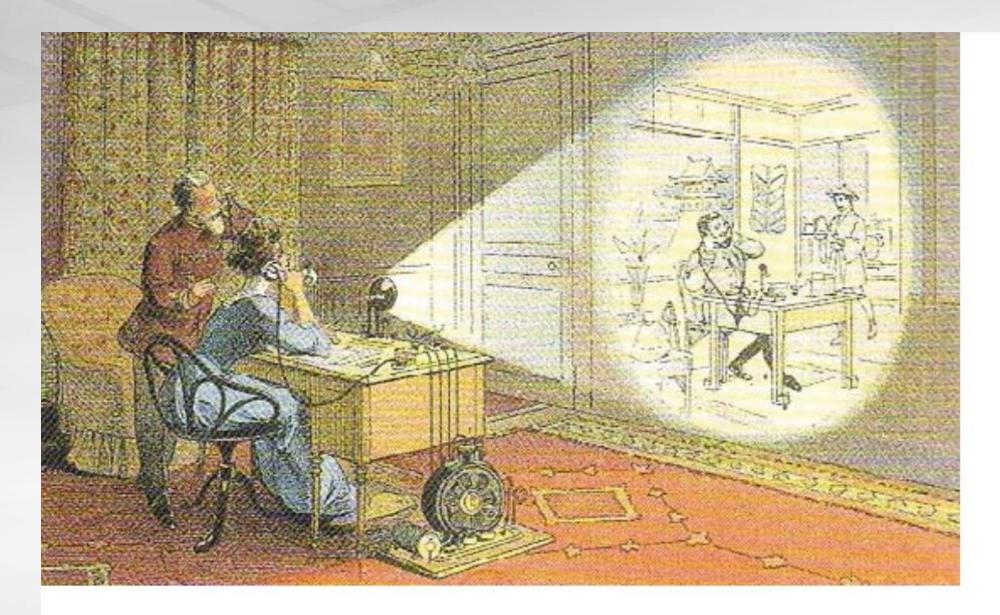


Figure 66 In the year 2000 people will use the video-telephone: vision from the year 1912



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February 28, 2023 21 **Power Transmission** 

### Scenario 2060: A Landscape for Tomorrow's Children

Scenario 2060: A former state premier is hiking with her grandson through the Alpine foothills. They are gazing down at a landscape that looks very different from the way it did decades ago -thanks to a long-term emphasis on optimized use of renewable power.





**Urban Mobility** 

### Scenario 2040: Worlds Apart

A Chinese megacity in 2040. Li is visiting his grandfather Jun, who lives in an oasis of peace on the edge of this ultramodern metropolis of 25 million people. Two worlds exist in parallel in the same city - acceleration meets tranquility, and living for tomorrow contrasts with living in the Present.



## **Long-term Strategic Planning:**

## **Gartner's Five-Step Hype Cycle Typically, Industries Peak of Inflated** Expectations follow Technology **Forecasting Tool** Visibility **Trough of** Disilusionment Technology Trigger

BA d .....

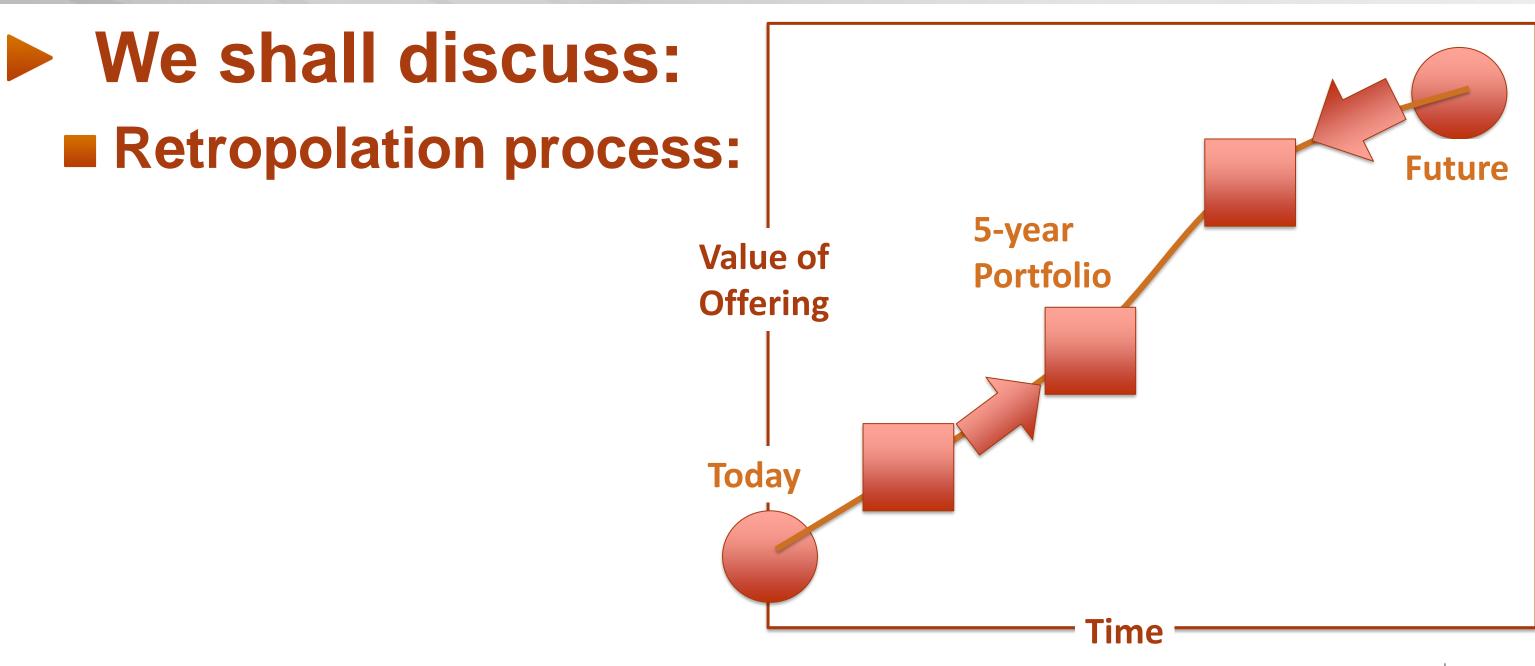


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## **Plateau of** Productivity Slope of Enlightenment



## **Long-term Strategic Planning:**





### **Mapping of trends- Use case- Future Television**

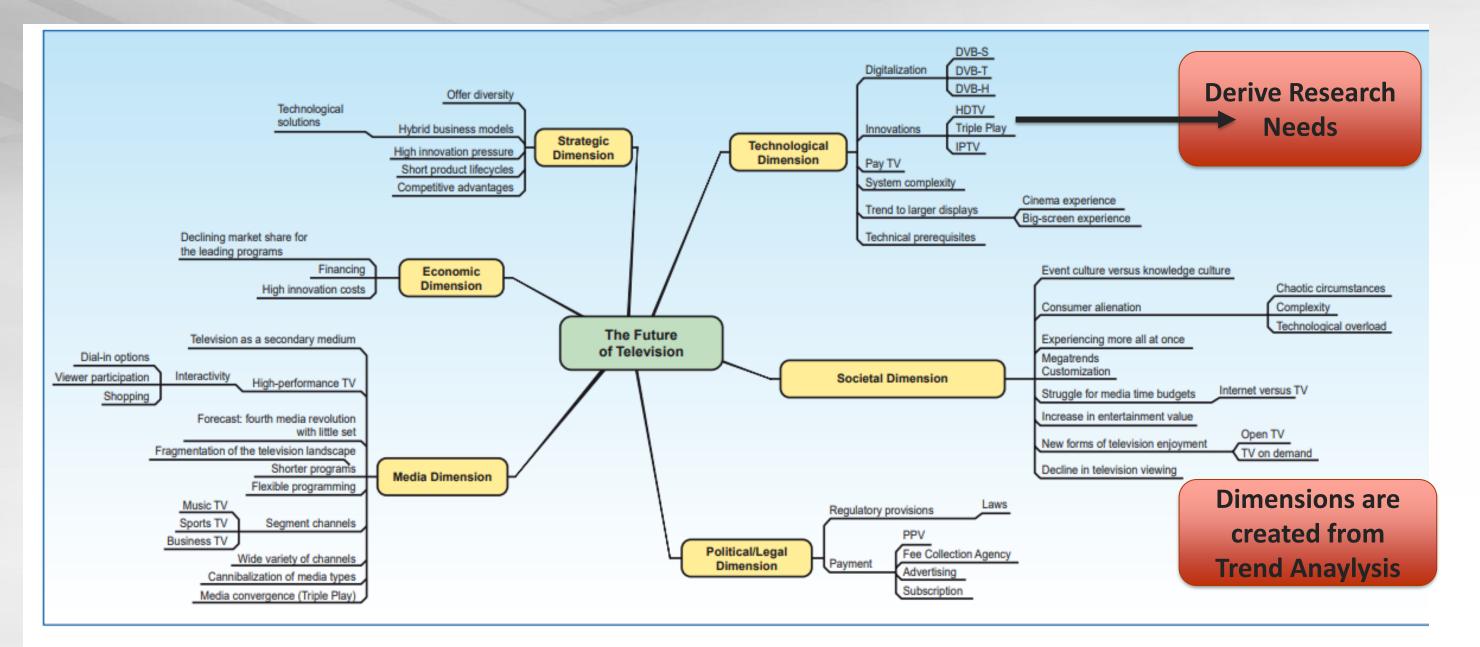
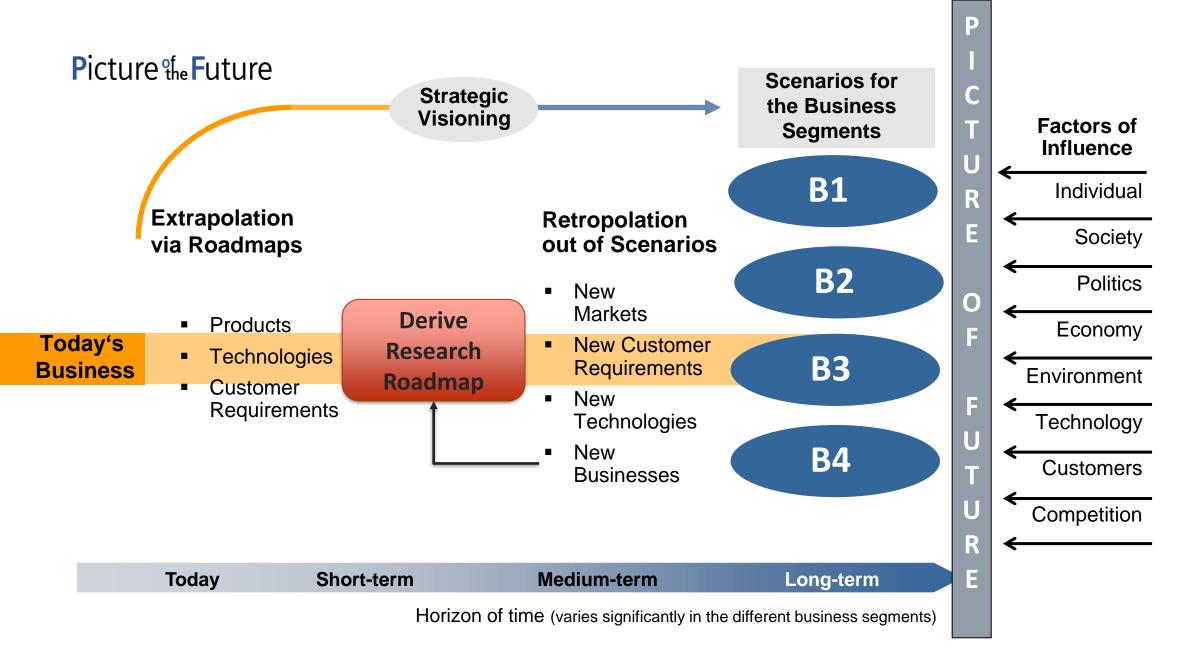


Figure 59 The mind map: medium for initial structuring



### **Business Innovation:**

# Strategic planning: the combination of extrapolation and retropolation leads to the Pictures of the Future







# Thank you





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