

CATEGORY	CODE	EXAMPLE RESPONSE
<b>Poor health (86)</b>	General health (51)	Prone to more infections/diseases
	Health outcomes (19)	Poorer health outcomes for themselves
	Mental health (12)	Experience anxiety or depression when dealing with health issues
	Emotional health (3)	Emotional harm may be brought upon patients
	Other (1)	It may affect their family's health (such as the antivaxxer movement)
<b>Poor treatment (67)</b>	Treatment failure (19)	They may not receive any therapeutic benefit from treatments
	Non-adherence (18)	Not adhering to their medications, get further complications
	Potential harm (17)	Inappropriate use of medication resulting in harm
	Hospital admissions (7)	Numerous hospital admissions
	No follow-up (3)	Not coming in for reviews
	Other (3)	Consistently seeking health care
<b>Low understanding (25)</b>	Misunderstand health advice (21)	Misunderstanding of treatment directives which could negatively impact their health
	Spread health misinformation (3)	Promote incorrect health information to family and friends
	Other (1)	Believing misinformation
<b>Access problems (19)</b>	No access (8)	Avoidance of health care
	Difficult access (6)	Difficulty in accessing services
	Delayed access (5)	Cannot receive timely health support
<b>Early death (18)</b>		Decreased life expectancy
<b>Health literacy environment problems (11)</b>		Poor rapport with health professionals
<b>Reduced quality of life (7)</b>		Lower quality of life
<b>Financial consequences (5)</b>		Large unnecessary financial costs
<b>Poor appraisal skills (5)</b>	Unable to make informed health decisions (5)	Unable to make informed decisions regarding their own health care
<b>Social consequences (3)</b>		Trouble with relationships between friends, family and partners
<b>Vague (14)</b>		Impacts other areas
<b>Other (2)</b>		Incorrect diagnosis