

Deliverable 4.2

Report on the ENJOI Engagement Workshops Version 1.4

Due date: 31/07/2022

Actual submission date: 31/07/2022

Project start date: January 1st, 2021 - Duration: 36 months

Work Package concerned: WP4

Concerned work package leader: Karinna Matozinhos

Task leader: Science for Change

Authors: Karinna Matozinhos, Blanca Guasch, Joana Magalhães and Isadora Jimenez

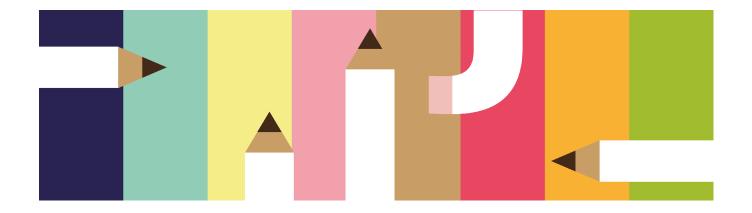
Dissemination level:

PU: X

• CO:

CL:





REVISION HISTORY

Revision	date	Contributor	Description
v1	14.07.2022	Science for Change	First version
v2	24.07.2022	ENJOI consortium	Document reviewed by partners
v3	27.07.2022	Science for Change	Final version
v4	31.07.2022	Formicablu	Final revision and upload

QUALITY ASSURANCE

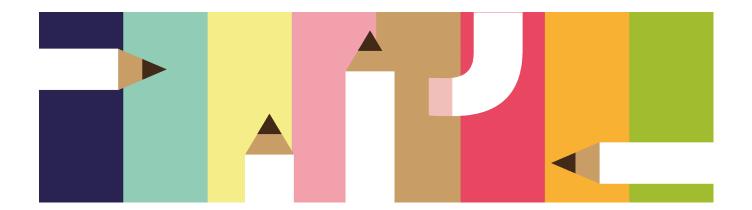
To ensure the quality and correctness of this deliverable, we arranged an internal review and validation process. The deliverable was drafted by the work package leader (formicablu). All partners contributed and reviewed the overall draft. Finally, the final version was submitted to the project coordinator for a final review and validation.

DISCLAIMER

This deliverable contains original, unpublished work except where clearly indicated otherwise. It builds upon the experience of the team and related work published on this topic. Acknowledgment of previously published material and others' work has been made through appropriate citation, quotation, or both.

The views and opinions expressed in this publication are the authors' sole responsibility and do not necessarily reflect the views of the European Commission.





How to cite this deliverable

Matozinhos, K., Guasch, B., Magalhães, J., Jimenez, I. (2022). D.4.2 Report on the ENJOI Engagement Workshops. Deliverable report of project H2020 ENJOI (grant agreement No 101006407). DOI: 10.5281/zenodo.6912391

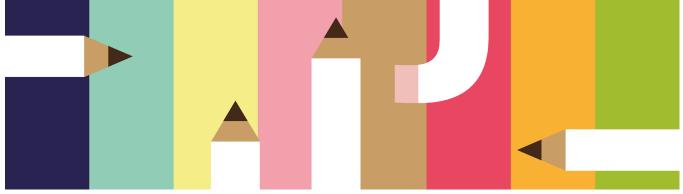


Table of contents

2. PROJECT OVERVIEW	6 7
	7
3. INTRODUCTION	
4. MATERIALS	7
4.1 Guidelines	8
4.2 Survey	11
4.2.1 Analysis grid	11
4.3 Invitation to the participants	12
5. IMPLEMENTATION	12
5.1 Engagement Workshops in practice	12
5.2 Mutual learning process	13
5.3 European Consensus Workshop	15
5.4 Follow up activities with participants	17
6. RESULTS	18
6.1 Reporting	18
6.1.1 Italy	18
6.1.2 Belgium	25
6.1.3 Spain	30
6.1.4 Portugal	41
7. CONCLUSION	50
8. REFERENCES	50
9. ANNEX	50
9.1 Guidelines and Templates for the Engagement Workshops	51
9.2 Survey: citizen's inputs about science communication	81
9.3 Analysis grid of the citizen's survey	85
9.4 Invitation to participate in the Engagement Workshop 9.5 ENJOI's Leaflet	87 89
9.6 Agenda for the Engagement Workshops	92
9.7 Best practices in science communication	96
9.8 Mutual learning presentations	99
31	00
31	118
	41 60
	169



ENJOI - ENgagement and JOurnalism Innovation for Outstanding Open Science Communication
This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407
www.enjoiscicomm.eu

1. SUMMARY

The Engagement Workshops (EWs) together with the Labs are the core of ENJOI (ENgagement and JOurnalism Innovation for Outstanding Open Science Communication) strategy to include experiences, skills and knowledge distributed in different social groups into the process of innovating science communication in an open manner. Researchers and practitioners of science communication are involved at consultation, validation and co-creation stages.

To take into account local, geographical, linguistic and socio-economical differences, the EWs were organised in Italy, Belgium, Spain and Portugal in local languages in each country. The EWs counted with a diverse range of communication producers and target users such as science and data journalists, communication and dissemination experts, media editors, cross-sectional experts, local activists, teachers, and students.

In face to face events the participants co-created the Standards, Principles and Indicators (SPIs) for outstanding open science communication through different dynamics that were constantly adapted thanks to the cascade model used in the project (described in D.3.2). This allowed the collection and use of feedback in an iterative way from one EW to the next one, to improve how to co-create SPIs and to start designing pathways that will inspire the production of innovative practical tools to foster capacity building both for producers and users of scientific information.

This report informs about the round of EWs, it further describes the guidelines and materials created, approaches the implementation in each country and provides the results achieved with the dynamics.

2. PROJECT OVERVIEW

ENJOI (ENgagement and JOurnalism Innovation for Outstanding Open Science Communication) is exploring and testing engagement as a key asset of innovation in science communication distributed via media platforms, with a strong focus on journalism.

Through a combination of methodologies and in collaboration with producers, target users and stakeholders of science communication, ENJOI is co-creating and selecting a set of standards, principles and indicators (SPIs) to produce a Manifesto for an Outstanding Open Science Communication (OOSC). ENJOI is deploying a series of actions via Engagement Workshops, Labs, field and participatory research, evaluation and testing phases.

It will also build an Observatory as its landmark product to make all results and outputs available to foster capacity building and collaboration of all actors in the field. ENJOI is working in four countries: Belgium, Italy, Portugal and Spain, taking into account different cultural contexts.

ENJOI's ultimate goal is that of improving science communication by making it more consistently reliable, truthful, open and engaging. Contextually, ENJOI will contribute to the active development of critical thinking, digital awareness and media literacy of all actors involved in the process.

3. INTRODUCTION

One of the methodologies to achieve ENJOI's goals is the implementation of a round of Engagement Workshops (EW) in Italy, Belgium, Spain and Portugal, where we involved target users (producers and consumers) to co-create the Standards, Principles and Indicators (SPIs) for science communication. The EWs were the core activity in establishing the co-creation process of the SPIs and the Manifesto for OOSC, to make sure they include not only producers' views but also users' needs, demands and expertise that reflect a wider community of actors. The discussions that took place during the EWs will also be the source and the inspiration of specific pathways to the generation of innovative products for capacity building in OOSC.

In order to coordinate the implementation of the EWs, Science for Change (SfC) team developed the dynamics and materials, taking into account the methodology elaborated by Stickydot "D3.2 Co-designing innovative multi stakeholder engagement for OOSC". The guidelines and templates were created to be used for the partners in each country. Then meetings were scheduled to go through the dynamics step by step. After each EW, the Consortium met for Mutual Learning sessions where lessons learnt were shared. This also allowed it to adapt the cascade model improving the dynamics to the next EW focusing on increasing participant's capacity to express their information needs and demands for high standards in quality contents. A similar strategy has been successfully applied in the citizen science communication labs from the NEWSERA project, one of the SwafS-19 sisters' projects (Magalhães, Guasch, et al., 2022). Finally, the European Consensus Workshop was organised to align the results from each country.

4. MATERIALS

To achieve an inviting and inclusive environment where participants could freely brainstorm, different materials were created to promote the engagement in the co-design dynamics. All the materials were shared with the partners in English then translated and adapted to the local languages considering the specific needs. These are all described below.

4.1 Guidelines

SfC developed a document to guide the partners that run the EWs with the instructions for each step involving the event and the dynamics preparation, implementation and evaluation. The guidelines (Annex 8.1) had the following information:

Pre- EW

- Sending a survey to gather public perception about science communication.
- Collecting the answers from the survey and completing the analysis grid.

<u>EW</u>

- o General template for the Engagement Workshops in Miro board (Figure 1).
- Printable overview and agenda for each workshop.
- Instructions of the dynamics for Miro (if needed) and offline materials (documents to print, documents to draw, sticky notes and dots needed, ENJOI stickers, etc.)
- Instructions on how to use all templates and materials.

Post- EW

Reporting the EW after the event.

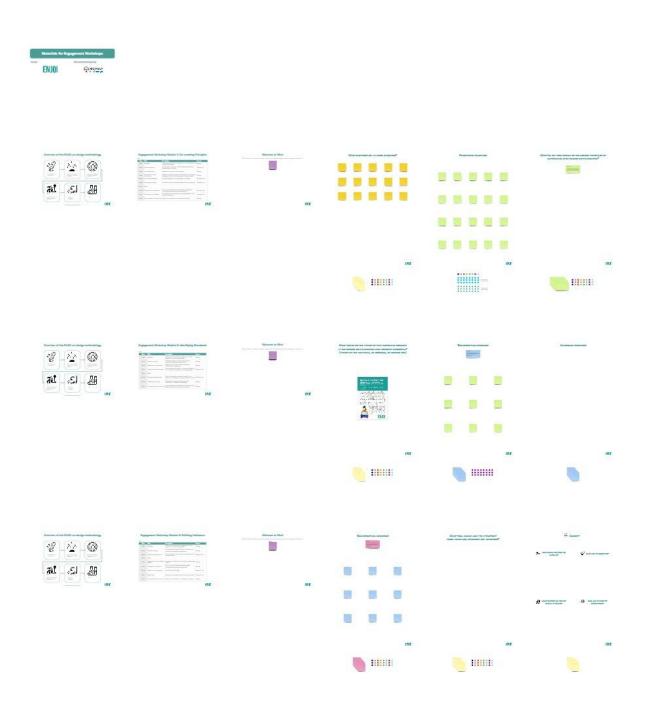
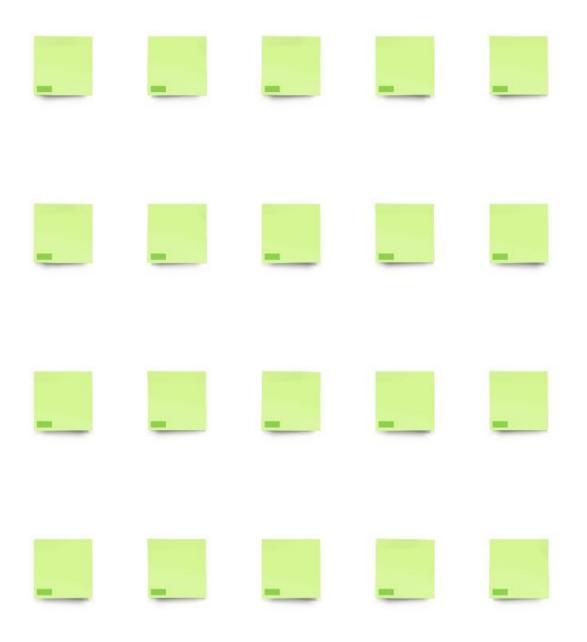


Figure 1. The Miro board with the general template for the EWs.

PRIORITISING PRINCIPLES



ENJOI

Figure 1.2. Zoom in from the module of "principles" in the Miro board with sticky notes and sticky dots.



ENJOI - ENgagement and JOurnalism Innovation for Outstanding Open Science Communication
This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407 www.enjoiscicomm.eu

4.2 Survey

The survey (Annex 8.2) is part of "Gathering public perceptions" in the "D3.2 Co-designing innovative multi stakeholder engagement for OOSC". The aim was to ensure that the co-creation process took into consideration the views of the general public of each partnership as its starting point, before stakeholders would come together to build on these views.

More than 200 people that do not work with science communication replied to the survey across the four countries. The answers made it possible to understand the perceptions of the general public regarding science journalism, science communication and their role, as well as the perceptions of the general public regarding what makes outstanding science communication.

4.2.1 Analysis grid

Once each country had the results of the survey, it was necessary to analyse them through an analysis grid (Annex 8.3) where the answers were grouped contemplating the situations that people consider important to communicate about science research, the examples that worked well and the principles related to science communication that were mentioned. The inputs from citizens were presented through word clouds in a presentation of the EW and used during the first module of the workshop (Figure 2).

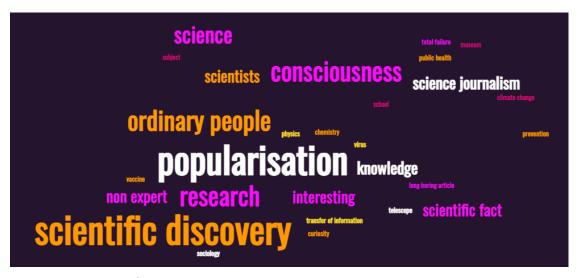


Figure 2. Word cloud from the survey in Belgium.

4.3 Invitation to the participants

The partners mapped the possible participants through the stakeholder map "D3.1 Developing a roadmap". They were invited by email (Annex 8.4 and Annex 8.5). Once they accepted, the participants received the agenda of the EW (Annex 8.6) and the best practices (Annex 8.7) that were developed for the "D.2.1 Inception Report for the co-creation of SPIs".

5. IMPLEMENTATION

Once the participants were invited and the materials prepared, it was time to go into action.

5.1 Engagement Workshops in practice

More than 50 people attended the EWs that were organised face to face in each country and held in the local language. The EWs took place over 2 months, from March to May 2022. The first happened in Italy, followed by Belgium, Spain and finally Portugal. The participants were journalists, science communicators, researchers, science museum experts, teachers, activists, social media experts, editors, and designers.

The Chatham House Rule was applied in all of the EWs to guarantee that everyone had the right to use the information they received and spread on social networks, but neither the identity nor the affiliation of the participants who made any particular comment could be revealed.

The workshops were divided in activities about the co-creation of principles, identification of standards, definition of indicators and ideation of tools. They were held a minimum of two weeks between each country to guarantee the cascade effect that will be further explained in the section 5.2 of this deliverable.

On March 11th, Italy developed the first EW in Bologna with 19 participants. Then Belgium on March 29th had 12 participants. Following it was Spain on April 28th with 14 people. The last EW was organised in Portugal on May 25th, with 13 participants (Figure 3).

In general, participants quickly entered the experience. Their willingness to cooperate, share and listen to each other was impressive. The identification of



principles for excellent science communication and journalism was felt as a real need. Regarding the network in the project, participants were really motivated to be in touch and participate in the ENJOI Observatory.



Figure 3. EWs in Italy, Belgium, Spain and Portugal.

5.2 Mutual learning process

The mutual learning sessions, within the internal ENJOI team, happened after each EW was held and before the EW in the next country. This occurred in order to guarantee the cascade effect that evaluated and improved the dynamics (Figure 4). This model allowed timely collection of feedback and sound transfer of these learnings to the next partner, enhancing mutual learning, improving the dynamics of each session and incorporating lessons learned. A partner representing each country shared a presentation explaining the feedback of the EW (Annex 8.8).

General feedback

- Atmosphere: Energetic, relaxed and collaborative.
- The plenary worked really well after each module to present what each group did, but the cluster part was not possible because of the time.
- We had the total minutes for each dynamic in a slide. In order to keep the relaxed environment we suggest to use the facilitators as allies to bring attention to the next dynamic.
- Network: willingness to be in touch and participate in the ENJOI Observatory.



Figure 4. Presentation of Mutual Learning of the EW in Spain.

Italy was the first country to implement the EW. The feedback about the work set up was that the materials were easy to use, being simple and effective. The steps for each dynamic were very clear. They recommended not spending much time explaining the methodology because it would become clear step by step. They prepared the groups in advance and changed them in the 3 modules (standards, principles and indicators). The part of identifying the standards was the most difficult, because it was harder to understand the difference between principles and standards.

Belgium implemented some of the feedback from Italy, avoiding the word "standard" and pushing for ideal outcomes in order to get the answers related to standards. Some changes were made such as putting a limit on the number of sticky dots during the prioritisation part of the dynamics.

In Spain, the participants were kept in the same groups to save time and maintain the flow of thought between the dynamics. The establishment of standards was also a complicated part of the dynamic, but the participants were instructed to focus on the best practices that would allow accomplishing the principles. The words "rules" and "requirements" were used so they were able to develop the exercises about standards.

Portugal had the same introduction as in Italy, Belgium and Spain: practical information, agenda, ENJOI presentation, previous EWs, diversity of participants' profiles (and why they), ice breaker, and presentation of survey results. They considered the feedback from the previous EWs about the struggle with standards and implemented a change to present a clear example of principle, standard and indicator:

- Accuracy (Principle)
- To measure using the same instrument/known length (Standard)
- Measure (in cm) (Indicator)

This made it easier to understand the link between principles and standards while avoiding the discussions about definitions. At the same time it highlighted the success of the cascade process used in the EWs.

5.3 European Consensus Workshop

The partners collated the outcomes of the national EWs at European level during the European Consensus Workshop. The goal was to build a core of common values and ground around a set of ENJOI Principles, Standards and Indicators for outstanding open science journalism and science communication. A Miro board (Figure 5) was developed to look into the disparities between the countries and align the results. The conclusion of this meeting culminated into a working list of the SPIs available in the "D2.2 Engagement Workshops (EWs) contributions to the SPIs for OOSC".

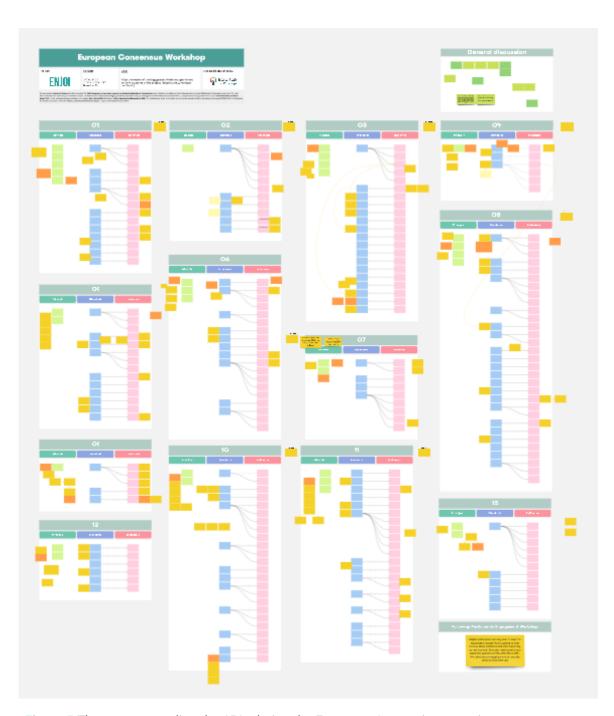


Figure 5 The process to align the SPIs during the European Consortium meeting.

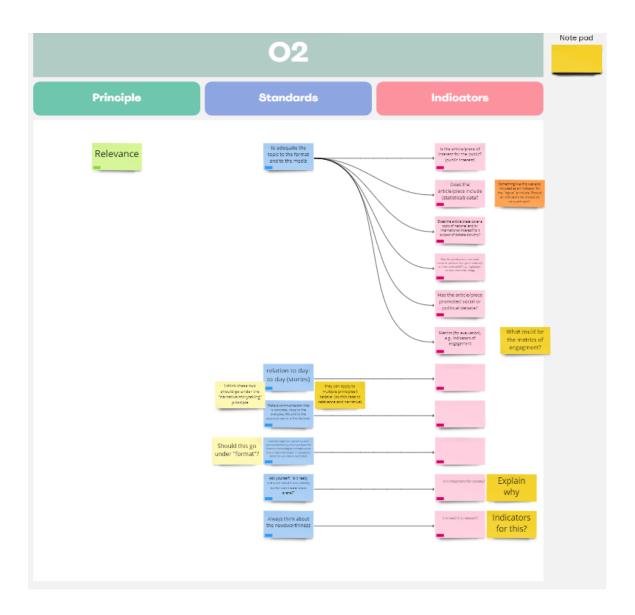


Figure 5.1 Zoom in from a section of the discussion related to "relevance" and SPIs.

5.4 Follow up activities with participants

In order to give continuity to the results of the EWs, each country will adapt strategies to keep the participants engaged. A survey (Annex 8.9) was designed aiming to co-create the engagement as suggested in "D4.1 The ENJOI Engagement Methodology for target users and quadruple helix stakeholders".

Participants in Spain for example suggested creating a Twitter list with the people that attended the EW in the other countries and promote an online event between them. This follow up can be an opportunity to foster synergies and exchange of points of view, as well as create a community. Additionally, the aim

is that the ENJOI network from the EWs and Labs will have in first hand the materials produced in the project. The actions in each country will be flexible enough to allow adaptations to the local context.

6. RESULTS

Along with the 58 participants and 18 organisers, the EWs achieved connections with fellow science communicators in Italy, Belgium, Spain and Portugal. The different dynamics allowed them to influence the creation of recommendations for outstanding open science communication on a European level making sure that the outputs are practical for their work.

All results and outcomes from the EWs were incorporated into the final set of Standards, Principles and Indicators for the D2.2. The recommendations obtained from all EWs will contribute to the ENJOI Manifesto (D2.3) that aims to become a landmark reference for production and correct use of OOSC in the media environment.

6.1 Reporting

To collate the results, after running the EW each local partner reported it in two steps:

- informative template practical information about the EW;
- content template technical information about the exercises.

Below are the informative and content reports of each country.

6.1.1 Italy

Question	Answers
Country	Italy
Date	11.03.2022
Format: online or in person?	In person
Duration of the EW	11:30 - 17:30
How many organisers?	5
How many participants?	19 (divided in 4 groups)

What kind of stakeholders	Journalists (3)
participated? How many from	Science communicators (3)
each group?	Researchers (3)
	Science museum experts (2)
	Teachers (2)
	Clinician (1)
	Activist (1)
	Actor (1)
	YouTuber and Instagrammer (1)
	Editor (1)
	Graphic journalist (1)
	Note: most of participants belong to more than 1 category - we indicated the main one

Engagement Workshop Module 1: Co-creating Principles	
Question	Answers
What surprises you in these outcomes?	Citizens' "principles":
Prioritising principles	All 4 groups took this step as a key moment of the discussion, but none of them clustered the principles in a systematic way (example in the picture below). It was more a debate, which led to the selection of the desired principles in the next phase.
What do you feel should be the desired principles of outstanding open science	 Storytelling Ethics Reliability Sources Target Engagement



ENJOI - ENgagement and JOurnalism Innovation for Outstanding Open Science Communication
This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407
www.enjoiscicomm.eu

communication?

- Community
- Participation
- Motivation
- Rigour
- Newsworthiness
- Perspective
- Context
- Relevance
- Coherence
- Clarity
- Concreteness
- Curiosity
- Data
- Precision
- Accuracy
- Respect
- Emotions
- Pleasure
- Transparency
- Common good
- Education (controversial principle: not all groups agreed)
- Neutrality (controversial principle: not all groups agreed)
- Impact (controversial principle: not all groups agreed)

Engagement Workshop Module 2: Identifying Standards

What would be the impact of this particular scenario if the science communication was perfectly successful? (impact on the individual, on research, on society, etc.) For the Italian EW, this was the most challenging part.

The scenario, while useful to give a practical perspective, proved to be a bit confusing and slowed down the process in our groups.

The term 'impact' proved to be confusing as a couple of groups questioned the term itself in the previous Principles' session.

There was also a lot of initial confusion between Principles and Standards; this obstacle has been overcome connecting

Brainstorming standards

Standards from the principle "Source":

- Use reliable, trustworthy, verified sources
- Include different perspectives
- Avoid false balance
- When possible, make the sources available to the public
- Include sources that are "cognitively close" to your audience
- Assure the quality and completeness of the sources



Standards from the principle "Target":

- Define who you are talking to
- Analyse your targets
- Choose the right language for the right audience

Standards from the principle "Engagement":

- Try to build a community around your work
- Collect inputs from your audience
- Develop call to actions
- Listen to your readers, do not try to persuade them

Standards from the principles "Relevance"/"Newsworthiness":

- Ask yourself: "Is it really relevant what I am adding to the communication arena?"
- Always think about the newsworthiness

Standards from the principle "Clarity"

- Be clear, but avoid oversimplifications
- Be simple, not simplistic
- Use a clear language
- Communicate data in a clear way

Standards from the principle "Accuracy"

- Be precise
- Be exhaustive, not "pachydermic"

Standards from the principle "Rigour"

- Fact-checking
- Always have articles reread before publication

Standards from the principle "Concreteness"

- Make a communication that is concrete, close to the everyday life and to the practical world of the listener
- Look for cognitive proximity with your audience (e.g. talking about the climate crisis using as example polar bears might feel distant; it would be better to use closer examples)

Standards from the principle "Context":

- Define the context of your work
- Include the point of view of different stakeholders
- Explain the causes of a phenomenon, but also try to talk about its consequences

Standards from the principle "Storytelling"

- Tell representative stories
- Use (wisely) emotions to connect with your audience
- Use infographics



This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407 www.enjoiscicomm.eu

Standards from the principle "Ethics":

- Avoid advocacy
- Report the idea of "scientific consensus", if there is one
- Be accountable.

Standards from the principle "Impact":

- Think about the value impact your work can have
- Follow-up on your work (circular approach)

Other proposed standards:

- Define your communication objectives
- Define your communication strategy
- Define your communication channels
- Do not just talk about problems, but try to include solutions
- Do not take the press releases for granted
- Avoid rhetoric
- Form is substance: it should be as carefully crafted as the content
- Follow-up on your work (keep covering relevant stories)
- Study!

Clustering standards

We eliminated this part, as most of the clustering had been already done in the previous steps. This left more time for the plenary discussion.

General comments about standards:

- Standards should be linked with a quantitative or qualitative measurement (indicators)
- Each communication channel should have its own standards
- Standards might also include what not to do (e.g. sensationalism, alarmism, false balance, etc.)
- Standards can change according to the different contexts
- Some concepts, such as "engagement" and "quality" can be both principles and standards
- Standards should be seen as a "process"
- "Why do you call them SPI and not PSI?" :-)

Engagement Workshop Module 3: Defining Indicators & tools

Brainstorming indicators

- Target(s): demographics, profiles, etc.
- Questionnaires
- Qualitative interviews to selected readers
- Number of readers (copies sold)
- Number of views
- On social media: number of followers, likes, shares, comments, etc.
- Follow these numbers over time (not just one specific moment)
- Subscribers (free + paywall)
- Fidelity level
- "Polarisation" of readers?
- Content analysis of contents



ENJOI - ENgagement and JOurnalism Innovation for Outstanding Open Science Communication

This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407 www.enjoiscicomm.eu

	 Permanence (e.g. for how long do users watch a video?) How many times our article/product was cited/reported in other platforms How many and which sources were used What do our "competitors" say about our work? Peer review and fact checking in the production process Numbers of revisions How many times the same experts were interviewed and on which topics Level of interdisciplinarity and diversity of fields/topics over time Coherence with the methodology used (which should be made explicit) Pertinence of images used Number of typos ("If I write badly I think badly") Non-commercial partnerships Qualitative and quantitative reports (to measure impact) Impact evaluation Performance Community responsiveness
What tool would help me implement these principles, standards and indicators?	 Audience "thermometer" Audience survey (NYT style: how much do you know about the most relevant 10 news of the week?) Young board for excellent scicomm Events for the public
Who should this tool be aimed at?	 Audience "thermometer": aimed at communication producers Audience survey: aimed at the already established readers Young board for excellent scicomm: aimed at the selected young people, + the scicomm community Events for the public: aimed at the already established audience, but potentially also to new audiences
What are its objectives?	 Audience "thermometer" Measure the level of audience engagement Measure the level of audience polarization "Reciprocity"
	 Audience survey Assess the effectiveness of our journalistic work
	 Young board for excellent scicomm Identify their needs Co-create with them communication products Test with them communication products
	Events for the publicBrandingPromotion



ENJOI - ENgagement and JOurnalism Innovation for Outstanding Open Science Communication
This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407 www.enjoiscicomm.eu

	T
	- Find new audiences
	 Direct contact with the community Public relations
	- Public relations
What content and	Audience "thermometer"
format should it	- Mix of methods and formats
include?	
include?	Audience survey Overtign point (poultiple approprie)
	- Questionnaire (multiple answers)
	Young board for excellent scicomm
	- In person workshops
	- Asynchronous communications
	Franks fandha mulita
	 Events for the public Accessible, inclusive, sustainable contents
	- Accessible, inclusive, sustainable contents - Enjoyable contents
	- Show/performance
	- Edutainment
	- Video
	- Social media
	Audience "thermometer"
Who can support	- Social researchers
its development?	- Communicators and journalists
	- Informatics/web developers
	- Statisticians
	- Economics
	Audience survey
	- Readers
	- Communication experts
	- Writing/editorial staff
	Young board for excellent scicomm
	- Science communicators
	- Science communication researchers
	- Facilitators
	- Foundations
	Events for the public
	- Science communicators
	- Researchers
	- Guests
	- Artists/Performers
	- Foundations
	- Donors

6.1.2 Belgium

Question	Answers
Country	Belgium
Date	29 March 2022
Format: online or in person?	In person
Duration of the EW	7 hours (9.30am - 4.30pm)
How many organisers?	3
How many participants?	12
What kind of stakeholders	4 Academics in science communication
participated? How many from	1 university outreach department representative
each group?	1 non-profit organisation representative
	2 public authorities representatives
	1 science journalist
	3 scientists

Engagement Workshop Module 1: Co-creating Principles		
Question	Answers	
Prioritising principles (from citizen survey)	 Clarity of the information Reliability of the content and source Trustworthiness Graphic elements Coherence of the message Personal stories of scientists Widespread presence Collaboration of multiple scientists Honesty Encouragement to question information Not oversimplifying science Empathy Free from jargon Good humour Transparency of sources Contextualising complexity Playfulness 	
What do you feel should be the desired principles of outstanding open science communication?	 Evidence base Transparency Engagement Clarity Appealing format Dialogue Goal-orientation Balance/representativeness 	



ENJOI - ENgagement and JOurnalism Innovation for Outstanding Open Science Communication
This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407
www.enjoiscicomm.eu

Engagement Workshop Module 2: Identifying Standards

What would be the impact of this particular scenario if the science communication was perfectly successful? (impact on the individual, on research, on society, etc.)

Jean, in charge of communication in a university outreach department, Instagram post on energy transition -

The ideal outcomes of the post would be:

- A large reach
- Diversity: many different types of profiles and stakeholders engaged that can relate to the science communication piece
- More trust in science (in the role of science, in concrete realisations)
- Engaged audience thanks to visual elements
- Incentives: people are aware of positive impacts of energy transition
- People are informed and impressed
- Trigger dialogue among the audience
- Impulse actions
- Trigger interest and awareness on the topic

Marta, writing a local news article on COVID-19 vaccines

The ideal outcomes of the article would be:

- Local communities understand the process of vaccine development
- People are empowered
- Myths are debunked
- The article is widely circulated
- People feel represented by diverse voices within the article
- People feel their fears are acknowledged
- Researchers are more willing to communicate on vaccines
- Researchers change their attitudes to communication on vaccines
- Policymakers change their attitudes to communication on vaccines

Issam, preparing a TV news piece on odour pollution

The ideal outcomes of the article would be:

- Impact on policy (awareness raising), acting on policy (acknowledging the problem)
- City planners take the problem into account
- Awareness raising for citizens on a new health threat
- Doctors are informed
- Agenda setting for research
- All stakeholders are engaged to act

Brainstorming standards

Standards for Evidence-base:

- Use a variety of scientific sources
- Informative of where to find additional information
- Representative and qualitative sources

Standards for Transparency

- Reputation/integrity/code of conduct of a news outlet is important
- Honesty about difficulties



ENJOI - ENgagement and JOurnalism Innovation for Outstanding Open Science Communication

This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407 www.enjoiscicomm.eu

• Experts voice is present (they talk and interact)

Standards for Engagement

- Relatable
- Engage community around doubts and fears
- Think about longevity of articles online
- Solutions-oriented (empowerment and agency)
- "Podium" for all stakeholders

Standards for Clarity

- Use the right language for the right target groups
- Starting from guestions (in boxes and things you should know)
- Explain the context

Standards for Appealing format

- Well written
- Visually attractive images
- Diversity, including gender equality

Engagement Workshop Module 3: Defining Indicators & tools

Brainstorming indicators

Indicators to measure TRANSPARENCY

- a. Are the sources retrievable? (scale from open access, to not retrievable)
- b. Are the credentials of sources with URLs provided? (yes/no)
- c. Is there a general introduction on the scientific research process provided in the piece? (yes/no)
- d. Where does the information come from? (Press agency, university, ...)
- e. Are the limitations in the scientific research mentioned? (yes/no)
- f. Is the scicomm piece mentioning at which stage the research currently is? (yes/no)
- g. Is the scientific method explained/mentioned (info on sampling, process, representative, reliability)? (yes/no)
- h. Does the author (journalist, etc..) use his/her own quotes? (Yes/no)
- i. Are there scicomm guidelines? (yes/no)

Indicators to measure EVIDENCE-BASED

- a. Is there at least 2 sources + independent researchers sources used?
- b. When relevant, are uncertainty, doubts, and the unknown highlighted?
- c. Does the scicomm piece show multiple perspectives (multi-disciplinary and contradictory)?
- d. When possible, the scicomm piece should prioritize open access and open science
- e. Does the scicomm piece provide a read more section to take users deeper into the topic (other publications)?
- f. Have the results presented in the scicomm piece been checked/peer reviewed (exceptions: processes, novelty/urgency)?
- g. Choice of sources: Is the scicomm piece choosing the best experts:



This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407 www.enjoiscicomm.eu

_	
	recommandations, affiliation, experience, publications?
	Indicators to measure ENGAGEMENT a. Did the scicomm piece provoque changes in attitude, actions taken by users? (measure changes in attitude and actions people took) b. What is the number of comments related to the scicomm piece (as a sign of controversy and interest)? c. Was there a vocabulary check? Did the people understand the piece? d. Follow-up with the group: what do users remember? e. Evaluation: visitor numbers f. Number of likes, shares and clicks g. Quality of the comments h. "Draw a scientist" as an evaluation technique i. Does the scicomm piece provide a link with researchers for follow-up?
What tool would help me implement these principles, standards and indicators?	SCIENCE IN THE NEWSROOM
Who should this tool be aimed at?	Editors, newsroom managers and journalists
What are its objectives?	 Improve science reporting and journalism Create awareness on the needs of good science reporting with editors and newsroom managers Encourage slow science journalism Implement guidelines on excellent science journalism
What format should it include?	 Lobbying with editors and newsroom managers Training sessions Guidelines (best practices,) adaptable to the different media organisations
What content should it include?	 Scholarly communication and science as an international institution Elements of good science communication (SPIs) Dialogue and reflexion on the role of science journalism with the target audience of the tool Possibility for reporters to provide feedback on their needs Recent science communication research finding

What tool would help me implement these principles, standards and indicators?	Horizon scicomm: scicomm as integral part of research
Who should this tool be aimed at?	- Policy-makers, decision-makers - EU, National levels - Science Europe
What are its objectives?	- Awareness, advocacy on science communication - Reward science communication in academia - Change funding criteria - Culture change (science communication becomes integral part of being a researcher)
What content should it include?	- Showcasing best practices and good examples (+impact) - Concrete steps and recommendations - Identification of challenges and barriers as well as needs - Manifesto/commitment charter
What format should it include?	- Series of workshops on identification of benefits and needs and co-creation of an action plan - The Action plan (final result)

What tool would help me implement these principles, standards and indicators?	Scicomm research network
Who should this tool be aimed at?	 Interdisciplinary scientists with a focus on researchers working on science communication Existing networks such as PCST, WIN, Flemish communication science networks, BESciComm Risk analysis stakeholders
What are its objectives?	 Advance science communication practice by applying new knowledge Create new knowledge on science communication Broaden the network of scientists interested in science communication
What content and	A network of scientists who are researchers in science communication Meetings between academics and practitioners that feed into each other



ENJOI - ENgagement and JOurnalism Innovation for Outstanding Open Science Communication
This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407
www.enjoiscicomm.eu

format should it include?	Finding out what holds back researchers in science communication - In-person meetings - Linking national and international level - Networking - Aiming to set up designated funding channels
Who can support its development?	PCST, WIN, Flemish communication science networks, BESciComm

6.1.3 Spain

Question	Answers
Country	Barcelona
Date	28/04/2022
Format: online or in person?	In person
Duration of the EW	7 hours (10am - 5pm)
How many organisers?	7
How many participants?	14
What kind of stakeholders	1Journalist - fact-checking
participated? How many from	1 PhD in science communication
each group?	5 Communication manager from research centers
	1 Museum director
	1 Scientific museum disseminator
	1 University outreach department representative
	1 Digital marketing and science outreach
	1 Citizen science specialist
	1 Head of communication
	1 Consultor in science communication

Engagement Workshop Module 1: Co-creating Principles		
Question	Answers	
What surprises you in these outcomes?	 Give importance to the impact of scientific communication - will they happen with things not related to Covid? Knowing the communication of Pascual Maragall Very concrete examples of good communication from newspapers, TV, etc. Science seems to be more scary than hopeful (it's a problem) 	

	 Responses very focused on health, not much on technology and the environment Technology and its impacts seem invisible The word "dissemination" is very often repeated and associated with science communication. Some people have no science in their life horizon (because of the answer "I don't remember"). We are blinded by current subjects, only today's issues matter the variety of answers Little about the internet, there are Instagram stories, but not Twitter or Youtube Cosmos continues to be a reference point despite the passing of the years Surprising interest in the arrival of man on the moon (past) and not the arrival of perseverance on Mars (recent). The importance of the visual format Surprisingly reliable word map Presence of the importance of the channel goes unnoticed Communicators emphasise text but success lies in good infographics No link to climate change as an area of science communication Little interest in climate change
Prioritising principles	 Perspective Democratisation of information Rigour Visual format Reliable sources Impact Credibility Language Continuity Proximity Truthfulness Narrative
What do you feel should be the desired principles of outstanding open science	 Diversity Multiformat (communication channels) Visual but without the visual destroying the content Didactic/educational Critical Inclusive



ENJOI - ENgagement and JOurnalism Innovation for Outstanding Open Science Communication
This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407
www.enjoiscicomm.eu

communication?

- Bidirectional
- Bottom up
- Comprehensibility
- Transparency
- Creative narrative
- Accessibility
- Empathy
- Context
- Promotion of critical thinking
- Driver of change
- Generation of curiosity and knowledge
- Digital scientific literacy
- Audience segmentation
- Proposition of solutions
- Accuracy
- Open access
- Citizen science
- Storytelling
- Promoting professionalisation/specialisation
- Co-creation and generation of debate

Engagement Workshop Module 2: Identifying Standards

What would be the impact of this particular scenario if the science communication was perfectly successful? (impact on the individual, on research, on society, etc.)

Group 1

- Generate impact visually
- Create a 6w script
- Consult reliable sources to create the script
- Be objective with all information
- Positive approach (even if negative things are talked about)
- Narrative that encourages sharing viralisation
- Appeal to emotion, common goals, identification of the individual
- Bottom up: ask followers questions beforehand and make a collaborative post
- Turn followers into advocates
- Visualise all sides of the "problem" (discovery in another case study)
- That it is attractive enough to make people want to share it
- The post is part of a series of posts that would be a narrative.
- Use Instagram tools well (hashtags, tags, etc.)
- Visualise the "enemy" (politicians, energy lobby) and not responsibilise citizens.

Group 2



ENJOI - ENgagement and JOurnalism Innovation for Outstanding Open Science Communication

This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407 www.enjoiscicomm.eu

Empathy and proximity:

Random interview in the street to get testimonies from citizens (diversity of profiles: age, culture, socio-economic level, gender).

- 1- Truthfulness: What's in the air?
- 2- Rigour: Infographics on health impacts
- 3- Lack of environmental regulations

Sources of contrast: stakeholders involved (public sector, private sector, affected citizens).

Fairness: Make alternative solution visible, e.g.: organised platform

Group 3

- Start by making sure that a video is really what is needed: series of videos and teasers.
- Ask yourself the objective of the video
- Define the target audience
 - Youtube survey
 - Benchmarking competitors
 - Ways of consuming information
- Prepare script with storytelling
 - o Impact
 - Call to action
 - context
- Contact experts plus previous bibliography of the topic
- Honesty: what is Carla's relationship with the app?
- Use external voices, give space to experts, don't just be the one talking, although this is not always successful (interviews still work worse than a youtube short alone)
- Focus on how the app works and how science will use the data in context.
- Exploiting YouTube positioning, keywords
- Measure viewing statistics
- Indicators
- Comments
- App download metrics x your video
- Identify what works

Group 4



- Innovative format (twitter thread, stories on Instagram), infographics, clarity of message
- Channels (social media, digital, etc): ask questions, reply when the article has been made
- Appropriate narrative, accessible language
- Contextualisation, audience questions

Brainstorming standards

Critical:

- reflect all parties involved (make interest explicit)
- evaluate the outcome and consequences of communication
- be clear about the didactic objective

Diversity:

- include stakeholders
- incorporate a diachronic view

Reach everyone:

- adapt the message to the target audience
- enrich with humour and emotion
- interdisciplinary
- do not stereotype

Didactics:

- recontextualise and do not simplify
- highlighting basic research and local innovation

Rigorous and truthful:

- review by a collaborating specialist
- based on up-to-date scientific evidence
- bibliographic sources
- multidisciplinary team for quality

Empathy and equity:

- neutral
- inclusive

Diversity format:



- tailored to the specific audience
- cognitive diversity
- accessibility
- attractiveness
- creative
- display the information
- reference the data source

Contrasted, reliable and diverse sources:

- accreditation and recognition
- conflict of interest (ethics)
- independent
- specialists

Transparency:

real data

Context/objectivity:

- minimum talk to 2 pax, but depends on topic and consensus
- if there is controversy assess whether all perspectives should be reflected
- be careful with the type of literature
- start with systematic reviews then high impact
- go to official and original sources
- allow the info to be correctly assessed

Impact (driver of change):

- think about interests and priorities for telling the message
- visual and cultural references
- data visualisation tools are recommended

Audience segmentation:

- change the language for each age and audience
- use the codes of each segment
- surveys, focus groups and interviews to understand the target audience
- stickers on Instagram
- surveys on youtube, twitter likes and rt
- don't always simplify, define the target audience (user centred design)
- explain it as you have understood it



Journalism principles:

Be informative:

- certain value adjectives avoid it
- beware of sensationalism

Be honest:

 referencing everything everywhere (contacts) or admitting that you have no references

Balance between information and opinion:

• make opinions of evidence explicit

Accessible language:

- analogies
- explanation of technical terms
- links to more info
- concise sentences

Narrative:

- audience identification
- helps to maintain interest
- keeping proportions (one testimony is not representative of all)

Channels:

- reading time
- tailored to the target audience
- two-way interaction
- ease of sharing

Engagement Workshop Module 3: Defining Indicators

Brainstorming indicators

Critical:

- reflects any hidden interests?
- does it include several voices or points of view?



This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407 www.enjoiscicomm.eu

• KPI RRSS- Number of likes, number of interactions

Didactic:

include and value basic research, including local research

Bottom-up:

- number of comments
- interest by topic
- interactions
- visits typology news

Diversity:

- number of countries geographical diversity
- gender diversity
- number of different formats
- number of different platforms
- number of visual resources used

Data, empathy, equity:

• number of actors considered: minimum 4 (helix)

Adapted language:

- incidents
- visual impairment
- hearing impairment
- inclusive gender

Sources, data:

- number of sources consulted and types
- journal quality
- peer review
- open access
- indicate when pre print
- declaration of conflict of interest
- · work in recognised institutions and organisations
- yes/no you have consulted bibliographic sources
- expert sources
- have you read the scientific article



- long-term driver of change: attracting talent that when applying for an offer they know you through social networks
- at least one voice for and one against on controversial topics (specialist people)
- at least 2 different sources
- proximity (sources that are involved in the issue)

Multidisciplinary team:

specialists in different topics and data

Media impact:

- number of press releases
- how many call you with requests
- clipping
- that you reach a new medium that has not been reached before
- the number of times you reach media, number of unique media you have reached
- · alignment of objectives and measurement
- observation: a minimum indicator that does not take time or all of your communication time to analyse after

Objectivity:

- yes/no external or peer evaluation of the objectivity of your piece
- conversion funnel: track how hard or how much effort the (in workelink they do apply it)

Impact:

- RRSS algorithms
- viewing time
- the minute they abandon a video
- average video time (the time until you have half of your entire audience)
- number of views
- number of videos (equivalent for other communication products)
- action trigger of a communication element 'engagement', eg: likes, RT, level of interaction
- press release number of journalists contacting you
- number of visits to the article

References:

· scientific articles



	data from official organisations		
ı	Engagement Workshop Module 3: Defining tools		
	TOOL 1		
What tool would help me implement these principles, standards and indicators?	Software for KPIs		
Who should this tool be aimed at?	Journalists, students, research centre communicators, project managers,		
What are its objectives?	Tool to evaluate activity, RRSS, hashtags, mentions, etc.		
What content and format should it include?	Tool to analyse the quality of scientific communication, web with checklist to check the degree of excellence, data visualisation interface, publications programming interface, free of charge		
Who can support its development?	Developers, science communicators		
TOOL 2			
What tool would help me implement these principles, standards and indicators?	Virtual platform		

Who should this tool be aimed at?	Science communication professionals, scientific community, journalists.	
What are its objectives?	Promote good practices, democratise them, unify criteria, professionalise, materialise, create community.	
What content and format should it include?	Video capsules, toolkit, guideline, intensive workshops (face-to-face, virtual), validation, recognition of good practices, questionnaire and evaluation.	
Who can support its development?	Science for Change, web developers, web dynamiser, public administration, science communication institutions (ACCC, AECC, etc), press offices, research centres, foundations, companies.	
TOOL 3		
What tool would help me implement these principles, standards and indicators?	Database of experts in science and science communication.	
help me implement these principles, standards and	Database of experts in science and science communication. Journalists and communicators, research centres, universities, researchers (positioning).	
help me implement these principles, standards and indicators?	Journalists and communicators, research centres, universities, researchers	

Who can support its development?	ENJOI, other EU-funded projects, FECYT, SINC.		
	TOOL 4		
What tool would help me implement these principles, standards and indicators?	Guide about good practices		
Who should this tool be aimed at?	Science communicators, popularisers, journalists, scientific community, press offices.		
What are its objectives?	Training, to provide guidelines for excellent communication, to create a reference document and to be practical.		
What content and format should it include?	Lessons learnt; list of network contacts, bibliographic recommendations, examples of excellent articles from the press; definition of what good practices are for a Communication of excellence; a visually attractive guide.		
Who can support its development?	Communication experts who can review it, journalists, institutions, influencers, private foundations, public entities, designers and translators		

6.1.4 Portugal

Question	Answers
Country	Portugal
Date	25/05/2022

Format: online or in person?	In person
Duration of the EW	10:00 - 16:00
How many organisers?	3
How many participants?	13 participants, divided in 3 groups (4 + 4 + 5)
What kind of stakeholders participated? How many from each group?	Journalists (environment; fact-checking; visual storytelling; generalist) = 4 PhD and master students (astrobiology, engineering, and maths, one of them also content producer in social media) = 3 Institutional communication (astrophysics and biology/chemistry) = 2 Medical doctor (also content producer in social media) = 1 Museum curator (natural sciences) = 1 Media editor & researcher/lecturer in journalism = 1 Media literacy association representative, journalist & researcher/lecturer in journalism = 1

Co-creating Principles and Standards		
Question	Answers	
Brainstorming of principles	Group 1 Scientific rigour Avoid sensationalism Attractiveness Storytelling Creativity Relevance (impact) Clarity Accessibility Group 2 Independence Factuality Trust Public interest (reply to and create) Inclusion Transparency	
	Group 3	



Responsibility

Transparency

Code of ethics / common values

Honesty / integrity

Impartiality

Neutrality (vs partiality)

Cultural diversity & diversity of opinions

Critical thinking

Rigour (scientific)

No polarisation of debates

Information vs opinion (clearly identified)

Process and not only results (science not as immutable truth)

Brainstorming standards

Group 1

To include diversity of sources

To use reliable sources

To verify sources

Peer-review

Not to extrapolate

Use of plain language

Use of analogies

Relation to day-to-day (stories)

To adequate the topic to the format (video, text, etc.) and to the media (newspaper, social media, radio, etc.)

Group 2

To validate

To verify

To clarify

To include/cite specialised sources

To include/cite primary sources

Creativity in the way information is presented

Use of multimedia, infographics

Clear language

To adapt/adjust the content to the context/needs (rhythm)

Group 3

Adaptation to change (science not as immutable)

To consider the audience (identification and adjustment)

To use multiple formats (photos, texts, graphs)

Newsworthy (information hierarchy)

Open standards

Open methods (open sources) - reproducibility



Open data - availability of data Collaboration and cooperation (vs competition) Science - culture Reliability (sources) Identification of sources Training in communication Experimental + social sciences (all sciences/all fields of knowledge) Storytelling Clustering and Group 1 priorization of 1. Rigour principles 2. Relevance (Top 3 principles) 3. Accessibility Group 2 1. Independence 2. Factuality 3. Trust Group 3 1. Transparency 2. No polarisation of debates 3. Scientific rigour Group 1 Clustering of 1. Principle 1 Rigour → Standards: verify sources; reliable sources; no standards extrapolation; diversity of sources; peer-review (TOP3 principles 2. Principle 2 Relevance → Standards: to adequate the topic to the format and their and to the media; relation to day-to-day (stories) associated 3. Principle 3 Accessibility → Standards: plain language; analogies standard) Group 2 1. Principle 1 Independence → Standards: to use and cite several sources; primary sources; to adapt/adjust the content to the context/needs (rhythm) 2. Principle 2 Factuality → Standards: validate/verify; creativity in the way information is presented; use of multimedia 3. Principle 3 Trust → Standards: clarification; clear infographics; clear language Group 3 1. Principle 1 Transparency → Standards: Open methods and reproducibility; sources; ethics



ENJOI - ENgagement and JOurnalism Innovation for Outstanding Open Science Communication
This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407
www.enjoiscicomm.eu

2. Principle 2 No polarisation of debates → Standards: Diversity (cultural,

socio-economic, racial, ethnicity, etc.); collaboration and cooperation (vs.

- competition); definition of the target audience and adaptation of the mensagem
- 3. Principle 3 Scientific rigour → Standards: Critical thinking; impartiality; science as a process and adaptation to change (not immutable truths)

Defining Indicators

Brainstorming and clustering of indicators

(indicators for each of the TOP 3 principles and their associated standards identified)

Group 1 (with inputs from groups 2 and 3)

Principle 1: Rigour, related indicators:

- Does the article/piece include diverse sources (with diverse cultural, socio-economic status, etc.)?
- How many sources does the article/piece include/cite?
- Does the article/piece include specialised/recognised (by the scientific community) and reliable sources?
- Was the scientific article subjected to peer-review?
- Existence of good practices in science (research) to guarantee scientific rigour

Principle 2: Relevance, related indicators:

- Is the article/piece of interest for the public? (public interest)
- Does the article/piece include (statistical) data?
- Does the article/piece cover a topic of national and/or international interest? Is it subject of debate/scrutiny?
- Has the article/piece promoted social or political changes (nationally or internationally)? (e.g., legislation or new lines of funding)
- Has the article/piece promoted social or political debate?
- Metrics (for evaluation), e.g., indicators of engagement

Principle 3: Accessibility, related indicators:

- Is the article/piece comprehensible? "Could you explain it to your granny"?
- Does the article/piece incorporate/use formats that allow inclusive communication (e.g., sign language)?
- Is the article/piece adequate to its target audience?
- Is the language used adequate?
- Usability (web accessibility)

Group 2 (with inputs from groups 1 and 3)

Principle 1: Independence, related indicators:

Does the article/piece include diverse sources (minimum of two)?
 Diversity and number of sources: at least two sources, one should be a



- primary source (minimum) and one should be a specialised and independent source (minimum)
- Does the article/piece identify any conflict of interests?
- Does the article/piece identify any financing source?
- Is the article/piece sponsored? identification of sponsored content (content shouldn't be sponsored)
- Periodical meetings to monitor and assess the work conducted

Principle 2: Factuality, related indicators:

- Does the article/piece include and/or cite sources for each fact mentioned?
- Is the article/piece based on facts?
- Has the article/piece been reviewed by experts in the field and/or other colleagues (e.g., other journalists)?

Principle 3: Trust, related indicators:

- Are the sources official?
- Are the sources identified in the article/piece?
- (If any) Is funding clearly identified in the article/piece? (transparency about / independency of financial sources)
- Does the article/piece or media assess their performance through direct interaction with the audience (e.g., survey, focal groups)?

Group 3 (with inputs from groups 1 and 2)

Principle 1: Transparency, related indicators:

- Does the article/piece (and/or media) identify any conflict of interests?
- Does the article/piece include sources? How many sources are cited?
- Does the article/piece follow the code of ethics?
- Reliability of sources
- Does the article/piece include, cite and/or use/share open source or open data?
- Does the media make public their funding/financial information (availability of financial report)?
- Avoid use of jargon accessibility of the information provided

Principle 2: No polarisation, related indicators:

- Does the article/piece include diverse sources?
- Does the team incorporate diverse backgrounds (gender, geographies, ethnicity, etc.)?
- Does the article/piece or media assess their performance through direct interaction with the audience (e.g., survey, focal groups)? For instance, to ensure accessibility of the content



Principle 3: Scientific rigour, related indicators:

- Has the article/piece been reviewed by experts in the field and/or other colleagues (e.g., other journalists)?
- Are the sources cited?
- Is the article/piece based on facts?
- Is the article/piece based on data? (to favour the use of data, in particular in experimental sciences)
- Rigorous use of adjectives (only when necessary)

Most voted SPIs

PRINCIPLES

- Transparency
- Rigour (journalist and scientific)
- Accessibility
- Factuality
- Trust
- Independence
- Relevance
- No polarisation

STANDARDS

- To include diversity of sources (backgrounds, etc.)
- To use open methods (for reproducibility)
- To use plain and clear language
- To verify the sources
- Impartiality
- No extrapolation
- To adequate the topic to the format (video, infographics, etc.) and media (newspaper, radio, social media)
- To validate and verify
- To present science as a process
- To identify the target audience and to adapt to it

INDICATORS

- Sources (15)
 - Does the article/piece include diverse sources (with diverse cultural, socio-economic status, etc.)?
 - Does the team involved (or the media) incorporate diversity (i.e., journalists/scicommers in newsrooms, institutional communication offices, etc.)?
 - o How many sources does the article/piece include/cite?
 - Does the article/piece include specialised/recognised (by the scientific community) sources?
 - Does it include/cite reliable sources?



 ${\bf ENJOI-ENgagement\ and\ JOurnalism\ Innovation\ for\ Outstanding\ Open\ Science\ Communication}$

This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407 www.enjoiscicomm.eu

- O Does it include/cite primary sources?
- Does it include/cite independent sources?
- Does it include/cite noticeable sources?
- Data (8):
 - o Is the article/piece based on/supported by data?
 - Does the article/piece include (statistical) data?
 - Does the article/piece include, cite and/or use open source or open data repositories (for reusability and accessibility of data, in particular in data journalism)?
- Was the scientific article subjected to peer-review?
- Is the language used adequate?
- Has the article/piece been reviewed by experts in the field and/or other colleagues (e.g., other journalists)?
- Does the article/piece incorporate/use formats that allow inclusive communication (e.g., sign language)?
- Is the article/piece sponsored? (if so) Is it correctly identified?
- Does the article/piece (and/or media) identify any conflict of interests?
- Does the article/piece follow/apply the code of ethics (for journalists)?
- Is the article/piece of interest for the public? Does the article/piece cover a topic of national and/or international interest (e.g., subject of debate/scrutiny)?
- Is the article/piece adequate to its target audience?

Co-creation of tools		
What tool would help me implement these principles, standards and indicators?	 Platform/app (online) Game (online) Debates throughout the country (north to south, in person) 	
Why this tool?	 To ensure the correct interpretation of scientific information To increase media literacy through a process of learning by doing, captivating diversified publics to produce and disseminate scientific content (prosumers) To disseminate 'good practices' of science communication and journalism 	



Who should this tool be aimed at?	 Journalists (in particular, generalist) Science communicators (in general, anyone interested in science communication/journalism) Journalists, researchers/scientists, and general public
What are its objectives?	 To explain the several parts that form a scientific article (science literacy for journalists) To increase media literacy by imitating the process of content production (in science communication and journalism), in an oriented way and based on the principle of 'learning by doing'. Design to help players (diversified audience, but in participar the youth) to understand, learn, and apply the 'good practices' while playing. Objective of the game: to gain a reputation to be a recognised science communicator, journalist, Youtuber, etc. To disseminate 'good practices' in journalism and science communication in a series of debates that incorporate the views (and knowledge) of journalists, scientists, and the general public
What content and format should it include?	 Digital platform to automate access to scientific articles and the explanation of each of their components (e.g. journal name, quartile, IF, authors names, affiliations, conflict of interests, etc.) Online game. Players decide how news/science information are produced by taking the role of science communicators or journalists, when they apply a 'good practice' players win badges. Players can choose the topic, sources, target audience, format, etc. Good practices can take the form of challenges to overcome / goals to be achieved. In-person debates, organised in several places (e.g., schools, universities, local councils, newsrooms, etc.) covering the entire country; need to have a moderator and a guideline of 'good practices'

7. CONCLUSION

The EWs demonstrated to be a great opportunity to reflect on the quality of science communication and science journalism. The co-creation process implemented during the EWs led to the development of an improved version of the Standard, Principles and Indicators (SPIs) defined within WP2.

This challenge will be further addressed during the Labs and condensed into the ENJOI Manifesto for a more consistently, reliable, truthful, open, engaging and useful science communication and journalism.

The feedback from all the different stakeholders who attended the Engagement Workshopswas very positive and the fact that they are all interested in ENJOI's next step is an important assessment for the project.

In all the four countries, the EWs participants also expressed their high interest in being involved in similar think tanks and working groups to discuss the quality of science communication and journalism. After the pandemic, this became an even more urgent need for many stakeholders. The collaborative local and international partnerships established within ENJOI might very well address this need, promoting exchanges between professionals and providing useful inputs towards the ENJOI Observatory for an outstanding open science communication.

8. REFERENCES

Magalhães, J., Guasch, B., Arias, R., Giardullo, P., Elorza, A., Navalhas, I., Marín-González, E., Mazzonetto, M. and Luís, C. (2022). 'A methodological approach to co-design citizen science communication strategies directed to quadruple-helix stakeholders'. *JCOM* 21 (04), A05. https://doi.org/10.22323/2.21040205.

Matozinhos, K., Magalhães, J., Arias, R., Guasch, B. (2022). D.4.1 The ENJOI Engagement Methodology for target users and quadruple helix stakeholders. Deliverable report of project H2020 ENJOI (grant agreement No 101006407). https://doi.org/10.5281/zenodo.6641827

Rivera, M., Toran, R. (2022). D2.2 Engagement workshops (EWs) contributions to the SPIs for OOSC. Deliverable report of project H2020 ENJOI (grant agreement No 101006407). https://doi.org/10.5281/zenodo.6786206

Zolotonosa, M., Creek, M. (2021). D.3.1 Developing a roadmap. Deliverable report of project H2020 ENJOI (grant agreement No 101006407). https://doi.org/10.5281/zenodo.5971975

Zolotonosa, M., Creek, M. (2021). D.3.2 Co-designing innovative multi stakeholder engagement for OOSC. Deliverable report of project H2020 ENJOI (grant agreement No 101006407). https://doi.org/10.5281/zenodo.5972113

9. ANNEX - see next section



Annex 9.1

Guidelines and Templates for the Engagement Workshops

Abstract

The Engagement Workshops (EWs) are at the core of ENJOI's strategy to innovate science communication taking into account experiences, skills and knowledge distributed in different social and cultural groups. Researchers and practitioners of science communication will be involved at consultation, validation and co-creation stages.

To take into account local, geographical, linguistic and socio-economical differences, the EWs will be organized in local languages in each country (Italy, Spain, Portugal and Belgium). The local dimension would greatly improve also the recognition of local/regional social, cultural and economic differences while granting a higher degree of inclusiveness, from different perspectives starting from the gender one. The focus on local dynamics and issues emerging from the EWs will also be useful to compare the situation of how science communication is produced and perceived in the different countries and to draw useful conclusions to be transferred at global level.

A group of 8-15 people in each country will work in different aspects of science communication, with a good balance of practitioners and researchers. There people can be science and data journalists, communication and dissemination experts, citizen science practitioners, museum staff, media editors, cross-sectional experts, local activists; teachers and students and more.

All results and outcomes from EWs will be incorporated into the final set of Standards, Principles and Indicators that will constitute, together with guidelines and recommendations yielding from all EWs the ENJOI Manifesto to become a landmark reference for production and correct use of OOSC in the media environment.

In this document the partners that will run the EWs will find the following information:

Before the EW

- Sending survey or interview to 50 citizens.
- Collecting the answers from the surveys and completing the analysis grid

During the EW

Instructions for Miro and offline materials

After the EW

Reporting EW

More information about the methodology of the roadmap and the EW can be found in the D3.1 Developing a roadmap and D3.2 Co-designing innovative multi stakeholder engagement for OOSC. The meeting where these materials were presented is available at: https://drive.google.com/file/d/1jflj3z3grdlZx3-cRnXsuZ-0z6v8Hx4x/view?usp=sharing

Index

Abstract	2
Index	3
1. Survey	4
2. Analysis grid	5
3. Materials	5
3.1. Engagement Workshop 1: Agenda and templates	6
3.2. Engagement Workshop 2: Agenda and templates	12
3.3. Engagement Workshop 3: Agenda and templates	19
4. Reporting	25
4.1. Reporting guidelines	25
4.2.1 Reporting informative template	25
4.2.2 Reporting content template	26
4.2.3 Reporting observation template	28

1. Survey

1.1 Guideline

The survey is part of "Gathering public perceptions" in the D3.2 Co-designing innovative multi stakeholder engagement for OOSC. The aim is to interview around 50 people: non-professionals in research, journalism or science communication.

Below there is a template that can be translated to each language and put into a <u>Google</u> Form like this.

The countries can choose to have interviews with citizens instead of the survey. No personal data should be collected from participants.

Deadline: Ideally at least 30 to 15 days before the first EW. The answers need to be looked over into the analysis grid model because they will be part of the first dynamic of the EW.

1.2 Template

ENJOI is a European project that explores how we can communicate science in the best possible way. We are working with science communicators and journalists across Spain and Europe to create a set of standards for excellent science communication. We hope that at the end every science communicator in Europe will follow these standards to improve the quality of journalism. Your views will provide the starting point of this European co-creation process. Our survey takes less than 5 minutes to answer. Thank you! https://enjoiscicomm.eu/

- 1- Do you work in journalism or science communication? (Close question)
 - Yes
 - No
- 2- If I say to you "science communication," what is the first thing you think about? (Open question)
- 3- Please think about a situation in which it was important to communicate about science research. Can you give a successful example of science communication that worked well in that situation? (Open question)

- 4- What made that communication work well? (Open question)
- 5- Would you like to add any comments? (Open question)

2. Analysis grid

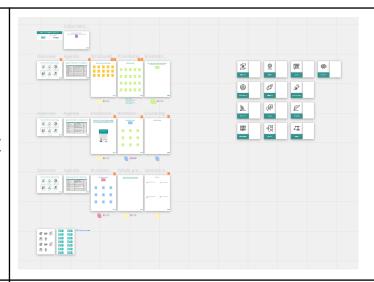
Once each country has the results of the survey or interview, it is time to analyse them through a simple analysis grid. The inputs from citizens will be presented through word clouds in a presentation of the EW and used during the first module of the EW as post its. For the analysis grid, please check this Excel template. In order to produce the word cloud, partners can use the webpage: Word art, Word Clouds or any other preference.

3. Materials

General template for the three Engagement Workshops (also including an optional onboarding Miro exercise for the online format of the workshops, which can be carried out during the first couple of minutes after entering the breakout rooms): https://miro.com/app/board/o9J loP7kHo=/

Template with comments and more (work-in-progress template with comments and other materials such as stickers that will be needed for face-to-face workshops):

https://miro.com/app/board/uXjV OZt142g=/



ENJOI labels to print on sticky paper and place at the bottom right corner of every piece of paper produced during the workshop.

Model: APLI Ref. 01277

https://www.apli.com/es/product o/01277 ENJOI ENJOI

In the following sections (3.1, 3.2 and 3.3), we will describe all the materials that need to be printed and drawn for the three engagement workshops.

You can download all of them in PDF using these links.

Remember to adapt the size to fit a DIN-A4 when printing.

Editable Agenda for EW1, EW2 and EW3.

Overview and agenda for EW1 (print on A4).

Documents to draw for EW1 (draw on flipchart paper).

Overview and agenda for EW2 (print on A4).

Documents to draw for EW2 (draw on flipchart paper).

Scenarios for EW2 (print on sticky paper A4).

Overview and agenda for EW3 (print on A4).

Documents to draw for EW3 (draw on flipchart paper).

lcons for EW3 (print on sticky paper A4).

ENJOI stickers for all sessions (print on sticky paper A4).



3.1. Engagement Workshop 1: Agenda and templates

(2h10min)

Time	Title, description and r	materials
5 min	Welcome	
	Description	Welcome to the workshop, presentation of the agenda and practical guidelines.
	Format	Plenary
	Documents to print	 2 documents in DIN-A4, color, 1 copy per each working group: Overview of the ENJOI co-design methodology. Agenda of the session.
		Overview of the ENJOI co-design methodology Othering public purseptions Engagement workshop module 2 (destrib) in the contraction of the contrac
		Engagement Workshop Module 1: Go-creating Principles Time Title Description Welcome to the workshop, presentation of the agenda and practical guidelines 10 min Welcome Welcome to the workshop, presentation of the agenda and practical guidelines 10 min Warm-up activity Participants' introduction - What makes great science Groups of 3

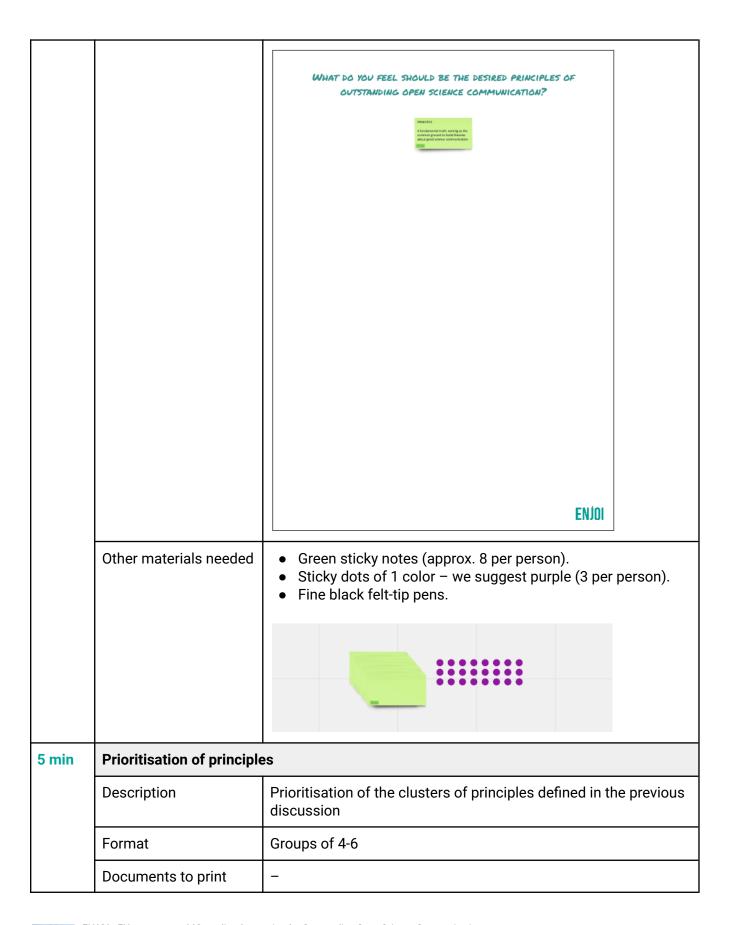


	Documents to draw	_	
	Other materials needed	Presentation template (PPT)	
10 min	Warm-up activity		
	Description	Participants' introduction – What makes great science communication for you?	
	Format	Groups of 3	
	Documents to print	_	
	Documents to draw	_	
	Other materials needed	_	
10 min	Initial presentation		
	Description	Presentation of public opinion results	
	Format	Plenary	
	Documents to print	_	
	Documents to draw	_	
	Other materials needed	Presentation	
5 min	Dynamic and format introduction		
	Description	Presentation of the dynamic as a whole and the format of the session (posters, sticky notes and dots, working groups, etc.)	
	Format	Plenary	
	Documents to print	_	
	Documents to draw	_	
	Other materials needed	_	
20 min	Structured discussion		
	Description	What surprises you in the surveys' outcomes?	
	Format	Groups of 4-6	
	Documents to print	-	

• Flipchart paper size – approx. 100x70cm (1 per each Documents to draw working group). • Answers that will come from the survey will be placed on the poster before the beginning of the session, leaving enough free space for the participants to add their ideas. We suggest these are added using dark yellow sticky notes (1 per answer). WHAT SURPRISES YOU IN THESE OUTCOMES? **ENJOI** Other materials needed Light yellow sticky notes (approx. 8 per person). Sticky dots of 1 color – we suggest purple (3 per person). Fine black felt-tip pens.

10 min	Prioritising principles	
	Description	Prioritisation of the clusters of principles defined in the previous discussion
	Format	Groups of 4-6
	Documents to print	-
	Documents to draw	 Flipchart paper size – approx. 100x70cm (1 per each working group). Already defined principles will be placed on the poster before the beginning of the session. We suggest these are added using green sticky notes (1 per principle).
		PRIORITISING PRINCIPLES
		ENĴOI
	Other materials needed	 Sticky dots of 2 colors and shapes – we suggest blue circles and green triangles (3 per person of each type). Fine black felt-tip pens.

		Important to science A A A A A A A A Important to society	
15 min	Break		
40 min	Brainstorm and discussion		
	Description	What do you feel should be the desired principles of outstanding open science communication?	
	Format	Groups of 4-6	
	Documents to print	_	
	Documents to draw	 Flipchart paper size – approx. 100x70cm (1 per each working group). The definition of Principle will be placed on the poster before the beginning of the session. We suggest this is added using a big green sticky note. 	



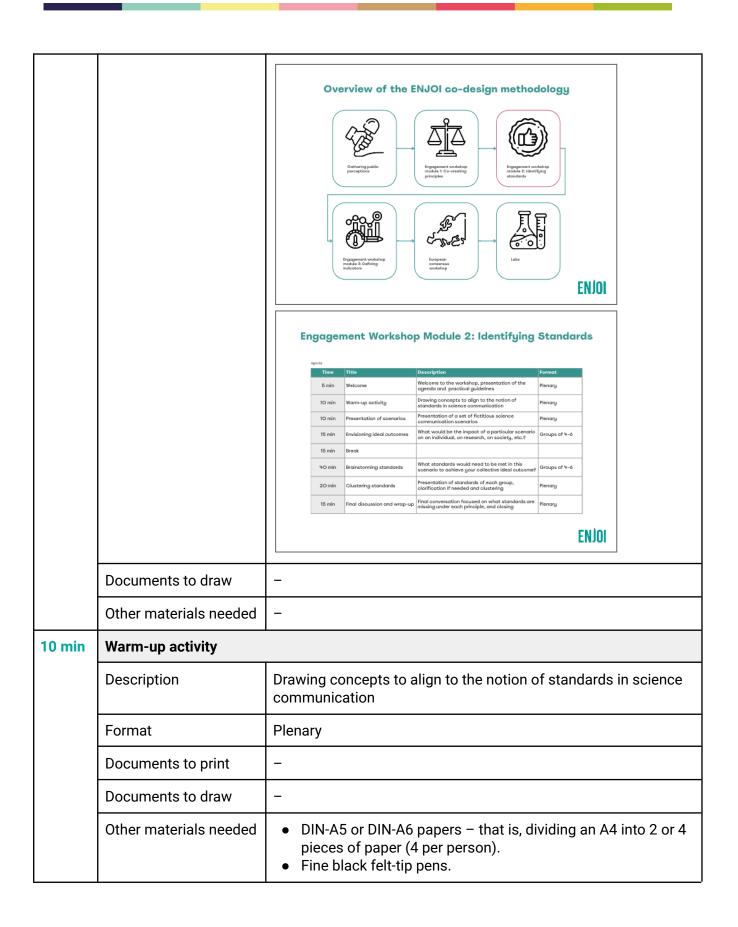


	Documents to draw	(use the map from the previous dynamic)
	Other materials needed	(use the materials from the previous dynamic)
10 min	in Final discussion and wrap-up	
	Description	Open final conversation, next steps and closing
	Format	Plenary
	Documents to print	_
	Documents to draw	_
	Other materials needed	-

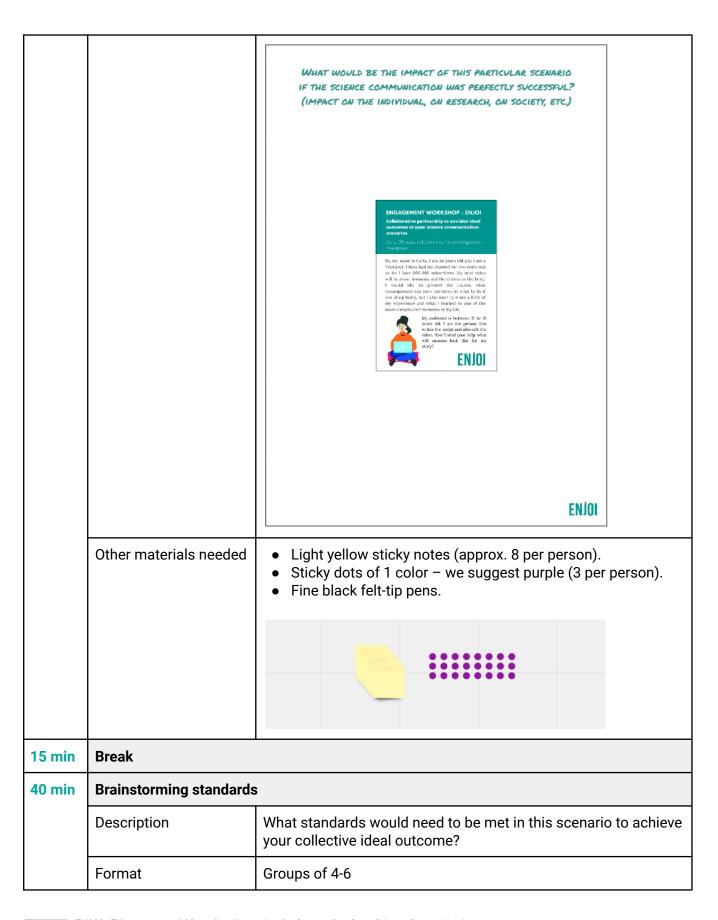
3.2. Engagement Workshop 2: Agenda and templates

(2h10min)

Time	Title, description and materials	
5 min Welcome		
	Description	Welcome to the workshop, presentation of the agenda and practical guidelines.
	Format	Plenary
	Documents to print	 2 documents in DIN-A4, color, 1 copy per each working group: Overview of the ENJOI co-design methodology. Agenda of the session.



10 min	Presentation of scenarios	
	Description	Presentation of a set of fictitious science communication scenarios
	Format	Plenary
	Documents to print	-
	Documents to draw	_
	Other materials needed	Presentation
15 min	Envisioning ideal outcon	nes
	Description	What would be the impact of a particular scenario on an individual, on research, on society, etc.?
	Format	Groups of 4-6
	Documents to print	Scenario documents in DIN-A4, color, 1 copy per each scenario/ working group. ENGAGEMENT WORKSHOP - ENJOI Collaborative partnership to envision ideal outcomes of open science communication scenarios Carla, 35 years old, journalist for an independent newspaper Hi, my name is Carla, I am 24 years old and I am a Youtuber. I have had my channel for two years and so far I have 600.000 subscribers. My next video will be about insomnia and the effects on the body. I would like to present the causes, what consequences can have bad sleep or what to do if you sleep badly, but I also want to share a little of my experience and what I learned in one of the most complicated moments of my life. My audience is between 15 to 35 years old. I am the person that writes the script and also edit the video. Now I need your help, what will success look like for my story? ENJOI
	Documents to draw	 Flipchart paper size – approx. 100x70cm (1 per each working group). Each scenario will be placed on the poster before the beginning of the session, leaving enough free space for the participants to add their ideas.





Documents to print	_
Documents to draw	 Flipchart paper size – approx. 100x70cm (1 per each working group). The definition of Standard will be placed on top of the poste before the beginning of the session. We suggest this is added using a big blue sticky note. Already defined principles – prioritised in the previous session – will also be placed on the poster before the beginning of the session, leaving enough free space for the participants to add their ideas around each principle. We suggest these are added using green sticky notes (1 per principle).
	BRAINSTORMING STANDARDS POLICED Anthrono condition to cond on the condition of the condit
	ENJOI
Other materials needed	 Blue sticky notes (approx. 8 per person). Sticky dots of 1 color – we suggest purple (3 per person). Fine black felt-tip pens.

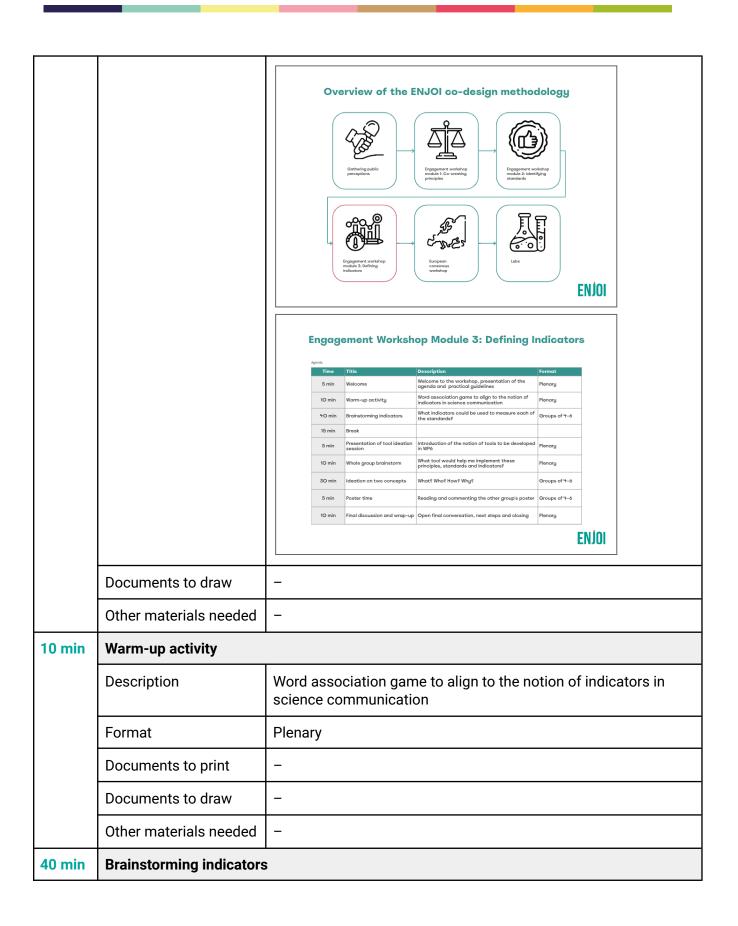
20 min	Clustering standards	
	Description	Presentation of standards of each group, clarification if needed and clustering
	Format	Plenary
	Documents to print	_
	Documents to draw	• Flipchart paper size – approx. 100x70cm.
		CLUSTERING STANDARDS ENJOI
	Other materials needed	Blue sticky notes (approx. 8 per person).

		Fine black felt-tip pens.	
15 min	Final discussion and wrap-up		
	Description	Final conversation focused on what standards are missing under each principle, and closing	
	Format	Plenary	
	Documents to print	_	
	Documents to draw		
	Other materials needed	_	

3.3. Engagement Workshop 3: Agenda and templates

(2h10min)

Time	Title, description and materials	
5 min	Welcome	
	Description	Welcome to the workshop, presentation of the agenda and practical guidelines.
	Format	Plenary
	Documents to print	 2 documents in DIN-A4, color, 1 copy per each working group: Overview of the ENJOI co-design methodology. Agenda of the session.



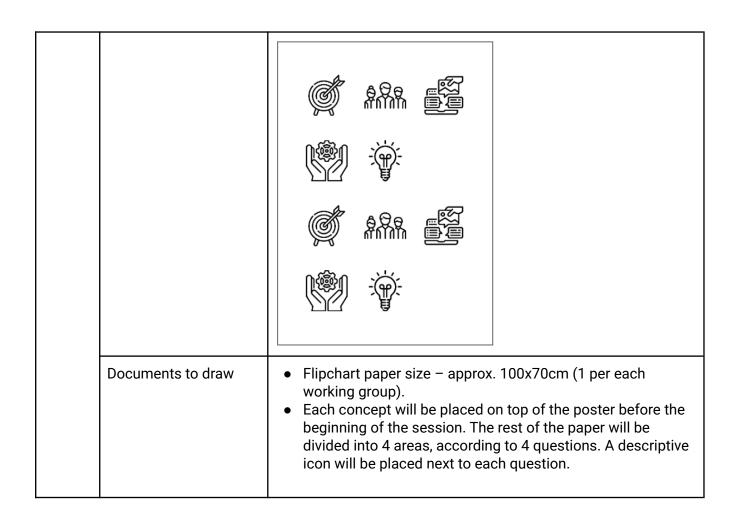
	Description	What indicators could be used to measure each of the standards?
	Format	Groups of 4-6
	Documents to print	_
	Documents to draw	 Flipchart paper size – approx. 100x70cm (1 per each working group). The definition of Indicators will be placed on top of the poster before the beginning of the session. We suggest this is added using a big pink sticky note. Already defined standards – prioritised in the previous session – will also be placed on the poster before the beginning of the session, leaving enough free space for the participants to add their ideas around each standard. We suggest these are added using blue sticky notes (1 per standard).
		BRAINSTORMING INDICATORS According to format the Acco
		ENJOI

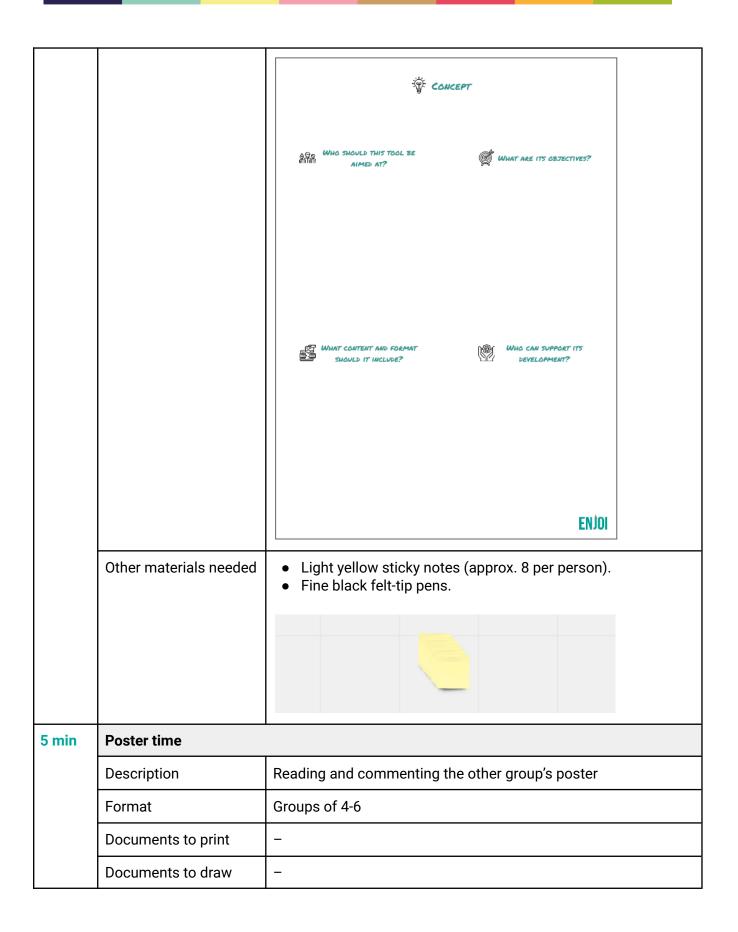
	Other materials needed	 Pink sticky notes (approx. 8 per person). Sticky dots of 1 color – we suggest purple (3 per person). Fine black felt-tip pens. 	
15 min	Break		
5 min	Presentation of tool ideation session		
	Description	Introduction of the notion of tools to be developed in WP6	
	Format	Plenary	
	Documents to print	-	
	Documents to draw	-	
	Other materials needed	Presentation	
10 min	Whole group brainstorm		
	Description	What tool would help me implement these principles, standards and indicators?	
	Format	Plenary	
	Documents to print	-	
	Documents to draw	Flipchart paper size – approx. 100x70cm.	

		What tool would help me implement These principles, standards and indicators?
	Other materials needed	 Light yellow sticky notes (approx. 8 per person). Sticky dots of 1 color – we suggest purple (3 per person).
		Fine black felt-tip pens. Fine black felt-tip pens.
30 min	Ideation on two concepts	S
	Description	What? Who? How? Why?
	Format	Groups of 4-6
	Documents to print	Icons in DIN-A4, printed on sticky paper (1 copy).



ENJOI - ENgagement and JOurnalism Innovation for Outstanding Open Science Communication
This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407 www.enjoiscicomm.eu







ENJOI - ENgagement and JOurnalism Innovation for Outstanding Open Science Communication
This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407
www.enjoiscicomm.eu

	Other materials needed	_
10 min	Final discussion and wra	p-up
	Description	Open final conversation, next steps and closing
	Format	Plenary
	Documents to print	
	Documents to draw	_
	Other materials needed	_

4. Reporting

4.1. Reporting guidelines

After running the Engagement Workshops each local partner needs to report in three steps:

- informative template practical information about the EW;
- content template technical information about the exercises;
- observation template considerations about the process and the atmosphere.

The templates below can be copied to each country folder: https://drive.google.com/drive/u/0/folders/1AaSIWZiH-D4iqzHgM06JkIXHHnOwdAhW

4.2.1 Reporting informative template

Question	Answers
Country	
Date	
Format: online or in person?	
Duration of the EW	
How many organizers?	
How many participants?	

What kind of stakeholders
participated? How many from
each group?

4.2.2 Reporting content template

Enga	gement Workshop Module 1: Co-creating Principles
Question	Answers
What surprises you in these outcomes?	a. b. c d. e. f.
Prioritising principles	a. b. c d. e. f.
What do you feel should be the desired principles of outstanding open science communication?	a. b. c d. e. f.
Enga	agement Workshop Module 2: Identifying Standards
What would be the impact of this particular scenario if the science communication was perfectly	a. b. c d. e. f.



ENJOI - ENgagement and JOurnalism Innovation for Outstanding Open Science Communication
This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407
www.enjoiscicomm.eu

successful? (impact on the individual, on research, on society, etc.)	
Brainstorming standards	a. b. c d. e. f.
Clustering standards	a. b. c d. e. f.
Engage	ement Workshop Module 3: Defining Indicators & tools
Brainstorming	a.
indicators	b. c d. e. f.
What tool would help me implement these principles, standards and indicators?	b. c d. e.

ENJOI - ENgagement and JOurnalism Innovation for Outstanding Open Science Communication
This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n°101006407 www.enjoiscicomm.eu

What are its objectives?	a. b. c d. e. f.
What content and format should it include?	a. b. c d. e. f.
Who can support its development?	a. b. c d. e. f.

4.2.3 Reporting observation template

Question	Answers
How actively or passively did the	
participants contribute?	
Rating the workshop from 1-5 on	
active contribution (1 is weak and	
5 strong)	
Rating the workshop from 1-5 on	
active contribution (1 is weak and	
5 strong)	
Rating the workshop from 1-5 on	
equality of contributions (1 is	
weak and 5 strong)	
Was there one or more	
stakeholder who dominated the	
meeting? (active participation) If	
yes, who (reported anonymously -	
role)	
Was there one or more	

stakeholder who did not	
participate? (passive	
participation). If yes, who	
(reported anonymously)	
Example of a specific situation:	
Example of a specific remark one	
of the participants made:	
How was the atmosphere during	
the meeting?	
Give an example of one situation	
that describes the atmosphere:	

Annex 9.2

Survey: Citizen's Inputs about Science Communication

18/7/22, 18:39 ENJOI survey

ENJOI survey

ENJOI is a European project that explores how we can communicate science in the best possible way. We are working with science communicators and journalists across Spain and Europe to create a set of standards for excellent science communication. We hope that at the end every science communicator in Europe will follow these standards to improve the quality of journalism. Your views will provide the starting point of this European co-creation process. Our survey takes less than 5 minutes to answer. Thank you! https://enjoiscicomm.eu/

*Ob	ligatorio
1.	Do you work in journalism or science communication? *
	Selecciona todos los que correspondan.
	☐ Yes ☐ No
0	
2.	If I say to you "science communication," what is the first thing you think about? *
3.	Please think about a situation in which it was important to communicate about
J.	science research. Can you give a successful example of science
	communication that worked well in that situation?

18/7/22, 18:39 ENJOI survey

•	What made that communication work well? *
	Would you like to add any comments?
	Would you like to dud diff confinents:

Este contenido no ha sido creado ni aprobado por Google.

Google Formularios

Annex 9.3

Analysis Grid of the Citizen's Survey

Citizen Survey Results

Words used to describe science communication:	Situations that people consider important to communicate about science research:	Examples that worked well:	What made these examples work well?	What principles were mentioned and how often?
Possible results	Possible results	Possible results	Possible results	Possible results
e.g. Ethic	Climate emergency and the raising temperatures	Science weekly podcast	Clear and/or objective messages	Ethical rules
	The development of the vaccines for Coronavirus		Providing reliable evidence	Rigour
	Increase of extreme poverty		Having different sources	Sources
	Nanoscience		Brought new and impactful knowledge	Engagement
	Promoting gender equality		Contextualized the situation	News-worthiness
	The price of sustainable energy		I felt engaged	Perspective
	Economic growth		The story was catchy	Language
			The format motivated me to consume the new	v: Storytelling
				Format medium
				Structure
				Impact

Annex 9.4

Invitation to Participate in the Engagement Workshop



A great opportunity to improve science communication and journalism by making them more consistently, reliable, truthful, open, engaging and useful.

You will:

- Connect with fellow science communicators in Spain, by joining this community of practice;
- Influence the creation of recommendations for excellent science communication on a European level and make sure that the outputs are practical and applicable for your work;
- Be connected with science communicators from across Europe and be in touch with latest research results on science communication:
- Be able to participate in workshops related to science communication;
- Have a good time and get a chance to take a break from your daily routine to reflect on the bigger picture with your peers.

Join our Engagement Workshops and be part of ENJOI!



Annex 9.5

ENJOI's Leaflet

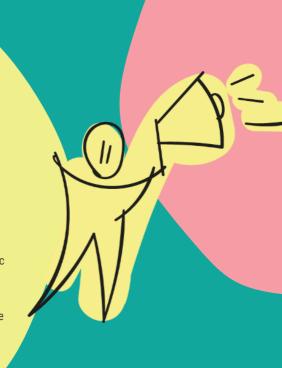
ENĴOI

The Covid-19 pandemic highlighted the urgency of improving science journalism towards an outstanding science communication, however there are no shared standards for evaluating good scientific journalism.

To bridge the gap the EU project ENJOI (ENgagement and JOurnalism Innovation for Outstanding Open Science Communication) is co-creating and selecting a set of standards, principles, and indicators (SPIs) to define an outstanding open science communication.

ENJOI will address the challenge by exploring and testing **engagement** as a key asset of innovation in science communication. Another crucial element of the ENJOI approach is **co-creation**: each action develops from the intertwining of multiple experiences and skills, involving both professionals & experts in scientific communication and users.

The process of co-creating SPIs takes place in the **Engagement Workshops** (EWs).



Starting from a preliminary list created by the Consortium, producers and users of scientific communication meet and dialogue to co-define the essential elements of effective and transparent science communication.

The co-creation process is repeated in steps in four countries (Italy, Spain, Belgium, Portugal) and the results of an EW feed the subsequent workshop in cascade. This allows to build further knowledge and at the same time to take into due consideration the different cultural contexts.

SPIs that will emerge from this exercise will condensed into the **Manifesto** for Open and Outstanding Scientific Communication, a further stage of the project that paves the way for ENJOI flagship product: the **Observatory**, which will provide results and useful tools to encourage the development of skills and collaboration of all actors in the field.

ENJOI Consortium is a highly qualified, well-balanced and, multidisciplinary network including

professional journalists and science communicators; experts in science communication

through civic engagement and citizen science; researchers in the fields of history of science,

science and technology studies and environmental issues; science communication and

Responsible Research and Innovation (RRI).

Partners

- Formicablu coordinator, Bologna
- Catalan Association of Science Communications (ACCC) – Barcelona
- Science for Change Barcelona
- Stickydot Bruxelles
- FCiências.ID University of Lisbon
- · University of Twente



ENJOI - ENgagement and JOurnalism Innovation for Outstanding Open Science Communication This project received funding from the European Union's Horizon 2020 Research and Innovation program under Grant Agreement n*101006407

ENJOI

www.enjoiscicomm.eu

○ ENJOlproject Zenodo: ENJOI SciComm Mail ENJOI

Annex 9.6

Agenda for the Engagement Workshop

Engagement Workshop Module 1: Co-creating Principles

Time	Title	Description	Format
5 min	Welcome	Welcome to the workshop, presentation of the agenda and practical guidelines	Plenary
10 min	Warm-up activity	Participants' introduction – What makes great science communication for you?	Groups of 3
10 min	Initial presentation	Presentation of public opinion results	Plenary
5 min	Dynamic and format introduction	Presentation of the dynamic as a whole and the format of the session (Miro for online, posters for face-to-face)	Plenary
20 min	Structured discussion	What surprises you in the interviews' outcomes?	Groups of 4-6
10 min	Prioritising principles	Prioritisation of the principles identified in the interviews	Groups of 4-6
15 min	Break		
40 min	Brainstorm and discussion	What do you feel should be the desired principles of outstanding open science communication?	Groups of 4-6
5 min	Prioritisation of principles	Prioritisation of the clusters of principles defined in the previous discussion	Groups of 4-6
10 min	Final discussion and wrap-up	Open final conversation, next steps and closing	Plenary

Engagement Workshop Module 2: Identifying Standards

Time	Title	Description	Format
10 min	Presentation of scenarios	Presentation of a set of fictitious science communication scenarios	Plenary
15 min	Envisioning ideal outcomes	What would be the impact of a particular scenario on an individual, on research, on society, etc.?	Groups of 4-6
15 min	Break		
40 min	Brainstorming standards	What standards would need to be met in this scenario to achieve your collective ideal outcome?	Groups of 4-6
20 min	Clustering standards	Presentation of standards of each group, clarification if needed and clustering	Plenary
15 min	Final discussion and wrap-up	Final conversation focused on what standards are missing under each principle, and closing	Plenary

Engagement Workshop Module 3: Defining Indicators

Time	Title	Description	Format
40 min	Brainstorming indicators	What indicators could be used to measure each of the standards?	Groups of 4-6
15 min	Break		
5 min	Presentation of tool ideation session	Introduction of the notion of tools to be developed in WP6	Plenary
10 min	Whole group brainstorm	What tool would help me implement these principles, standards and indicators?	Plenary
30 min	Ideation on two concepts	What? Who? How? Why?	Groups of 4-6
5 min	Poster time	Reading and commenting the other group's poster	Groups of 4-6
10 min	Final discussion and wrap-up	Open final conversation, next steps and closing	Plenary

Annex 9.7

Best Practices in Science Communication



Best practices

Combining individual work with co-creation activities, ENJOI has come up with the first checklist of best practices in science communication.

	Criteria	Description
	Ethical rules	Avoid becoming an advocate for any side. Present the information fairly. Be skeptical about the sources of information. Sources, authors and research collaborators should be correctly attributed.
XX	Rigour	Use reliable, rigorous and relevant evidence. The message must be accurate, objective, transparent and fact-checked.
	Sources	Include people with different expertise and backgrounds considering gender, cultural, geographical and socioeconomic diversity.
(5,2). (5,0).	Engagement	Establish contact with the audience, maintain its involvement with the content as it develops, and get responses, opinions and ideas from the audience.

STATE OF THE PARTY	News- worthiness	Introduce new and impactful knowledge, appropriately contextualized and relevant for the public and the society.
	Perspective	The topic communicated should be set into a temporal, scientific and social context. It is important to clarify what is new or conflicting in the light of previous evidence.
文文	Language	Language should be clear, inclusive, correct, and comprehensible. Technical jargon should be used only if necessary and always be accompanied with an explanation.
	Storytelling	Narrative structures can help the audience to follow the message and remember it better, increase engagement with scientific information compared to a list of data, numbers or an expository text.
	Format medium	Use innovative and creative formats to engage new audiences. The formats can be used to direct attention, motivate the reader, stir an emotion, reiterate a concept, develop a concept, correlate different elements, etc.
	Structure	Any topic should be treated into a clear, ordered structure. There should be a focus on one central idea, or a few-key points at most.
Ø 88	Impact	The work will have a special merit if it triggers a significant and proven impact (social, practical, legal, etc.). It can be achieved by paying attention to real-life issues.



Annex 9.8.1

Mutual Learning Presentations: Italy

ENJO

Engagement Workshop ITALY





Workshop set-up

- **Easy-to-use** material
- Simple and **effective**
- Single steps very clear





Introduction (outside)

Welcome: SALUS space, general context, why *you* (quick round) **19 participants** from different backgrounds (all stk covered)



Introduction (inside)

Quick presentation:

The ENJOI project, goals of the workshop

Atmosphere: Informal, relaxed, collaborative since the beginning

Chatham House Rule: Applied





Citizens survey

More than 60 answers

Considering Italian the answers, this question was a bit confusing: Please think about a **situation** in which it was important to communicate about science research. Can you give a successful example of science communication that worked well in that situation?

What science communication means in one word:



Situations that people consider important to communicate about science research:

Pandemic 14

Vaccines 8

Climate change 4

Nuclear 3

Prevention 3

Public Health 2

Space exploration 3

Researchers 3

Smoke 1

Transplant 1

Food 1

Higgs Boson 1

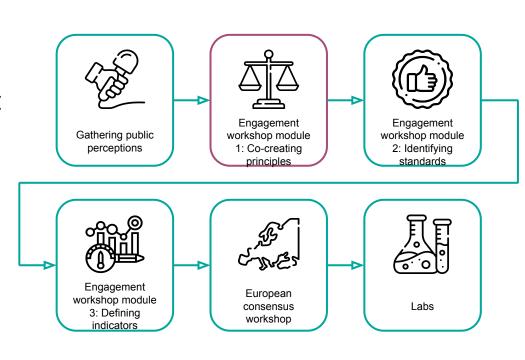
What worked well? -> Citizens' PRINCIPLES

Competence Engagement Coherence Reliability Emotion

Reassurance Images Rigour Effectiveness Synthesis

Introduction: TIPS

- Keep the introduction short
- Don't spend too much words in explaining the **methodology**: it will become clear step by step
- Prepare the **groups** in advances (we used coloured pens) and **change** them in the 3 modules
- From the survey, try to extract citizen's **principles**
- If there are **controversial** ones, keep them



Icons by Freepik at https://www.flaticon.com/

Module 1: Co-creating principles

What surprises you in the surveys' outcomes? Used just as a first input. Focus on **PRINCIPLES** (groups added their own)

Discussion: Very cooperative in all the 4 groups, enthusiastic approach



Co-creating principles: TIPS



- Consider not to use the strict distinction "principles useful for science" VS "principles useful for society"
- **Free** use of sticky notes and sticky dots
- Include the ENJOI principles after the clustering (third step)
- Leave enough time for the plenary discussion (particularly relevant in the principles module)

Module 2: Identifying standards

Most difficult part!

The scenario, while useful to give a practical perspective, proved to be a bit **confusing** and slowed down the process in our groups.

The term 'impact' proved to be confusing as a couple of groups questioned the term itself in the previous Principles' session.

Confusion between **Principles** and **Standards**

ENGAGEMENT WORKSHOP - ENJOI

Collaborative partnership to envision ideal outcomes of open science communication scenarios

Carla, 35 years old, journalist for an independent newspaper

Hi, my name is Carla, I am 24 years old and I am a Youtuber. I have had my channel for two years and so far I have 600.000 subscribers. My next video will be about insomnia and the effects on the body. I would like to present the causes, what consequences can have bad sleep or what to do if you sleep badly, but I also want to share a little of my experience and what I learned in one of the most complicated moments of my life.



My audience is between 15 to 35 years old. I am the person that writes the script and also edit the video. Now I need your help, what will success look like for my story?



Identifying standards: TIPS

- Foster the discussion on the **definition** of STANDARD itself (Some reactions from our participants: "Do we even need standards?"; "I'd rather call them models"; "I hate standards!")
- If needed, the clustering part (third section) can be eliminated: more time for discussion
- PROPOSAL: How about using the scenarios for the indicator session?

Module 3: Defining Indicators

This part went smoothly

Nice **presentation** from each group and interesting **discussion**

Tools selected:

- Audience "thermometer";
- Training for journalists;
- Young board for excellent scicomm;
- Events for the public



General feedback

- Overall, the EW experience was a success
- Participants quickly entered the experience and their willingness to cooperate, share, and listen to each other was impressive.
- The identification of principles for excellent science communication and journalism was felt as a real need
- Network: willingness to be in touch and participate in the ENJOI Observatory



THANKS!

ENJOI

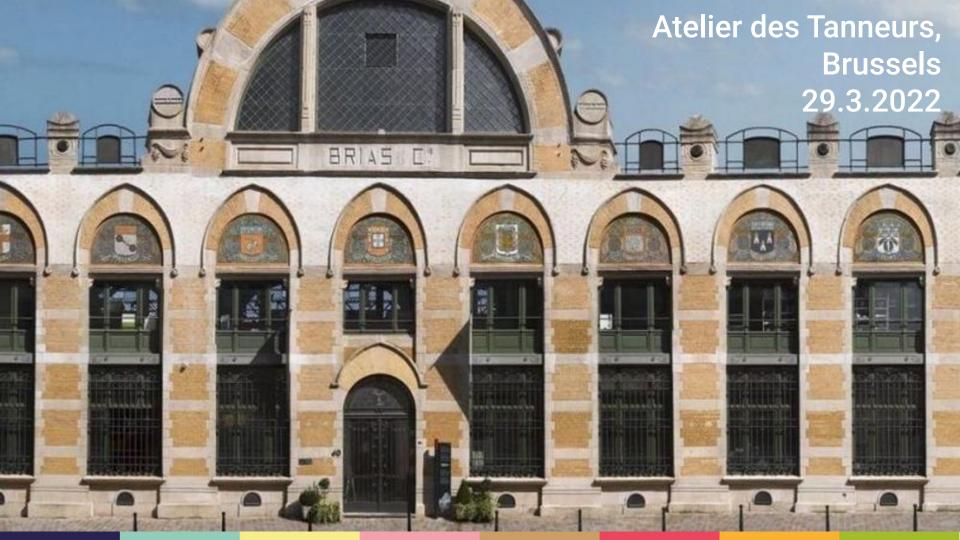
Annex 9.8.2

Mutual Learning Presentations: Belgium

ENJO

Engagement Workshop BELGIUM





Workshop set-up

- Lots of material!
- Wall space
- Space to "park" ideas
- Space for upcoming events



Participants

150 invited20 confirmed12 participants..!

Language imbalance :(



Participants

- Practitioners
- Academics
- Journalist(!)
- Policy-makers
- Scientists
- NGOs

Also made us rethink our mapping...

GHENT UNIVERSITY
ULB &
WALLONIA-BRUSSELS
FEDERATION
Antwerp Universiteit
KULeuven
Sciensano
Fonds voor Wetenschappelijk
Onderzoek (FWO)
EOS
VUB
Be Wise & KULeuven
UZLeuven & KULeuven
Ekoli and VUB
SCIMINGO (SCRIPTIE VZW)
1

Introduction

Quick presentation:

The ENJOI project, goals of the workshop

Warm-up: Self-portrait

Chatham House Rule:

Applied





Atmosphere: TIPS

- Short presentations
- Varying types of interaction
- "What's in it for me?"
- Don't underestimate how much people like to talk!
- Social time





Citizens survey

We got responses from more than 60 citizens in Belgium (aged 25 y.o. to 65+).

What science communication means to you:



Situations that people consider important to communicate about science research:

```
Covid-19 vaccines (12)
The pandemic (10)
Climate change awareness (5)
Recycling (3)
Air pollution (2)
AIDS research (1)
Radioactivity (1)
Breast cancer research (1)
Cloning (1)
Human body (1)
The place of women in science (1)
```

Examples that worked well:

Infographics
Graph about air pollution in Brussels
Scientists Van Ranst and De Gucht became familiar faces
The book on surveillance capitalism by Shoshana Zuboff
"The conversation" articles on Covid
TED talk about the human body

What made these examples work well?

Clarity of the information (8)

Reliability of the content and source (7)

Trustworthiness (4)

Graphic elements (3)

Coherence of the message (3)

Personal stories of scientists (3)

Widespread presence (2)

Collaboration of multiple scientists (2)

Honesty

Encouragement to question information

Not oversimplifying science

Empathy

Free from jargon

Good humour

Transparency of sources

Contextualising complexity

Playfulness

Module 1: Co-creating principles

What surprises you in the surveys' outcomes? Skipped - we did a simple prioritisation

Brainstorm and clustering principles

Cooperative approach, lively discussion
Avoiding overly broad principles ("quality",
"goal-oriented" etc)



Co-creating principles



- We also dropped "principles useful for science" VS "principles useful for society"
- 6 sticky dots for prioritisation
- **ENJOI principles** came out naturally in the titles
- Evidence base (13)
- Transparency (13)
- Engagement (12)
- Clarity (11)
- Appealing format (9)
- Dialogue (8)
- Goal-orientation (8)
- Balance/representativeness (4)

Module 2: Identifying standards

Positives:

- Engaging discussions
- Constructive outcomes

Points to consider:

- We only worked on top 5 principles
- We shortened the ideal outcomes activity = less "ideal"!
- More specific scenarios = engaging discussion
- Broader scenarios = more applicable standards



Identifying standards: TIPS

Push for "ideal" outcomes! For society, for research, for policy

Avoid too much discussion around the definition of standards, principles and indicators

Open up the conversations: "What standards would you like to see applied more broadly at Marta's newspaper?"



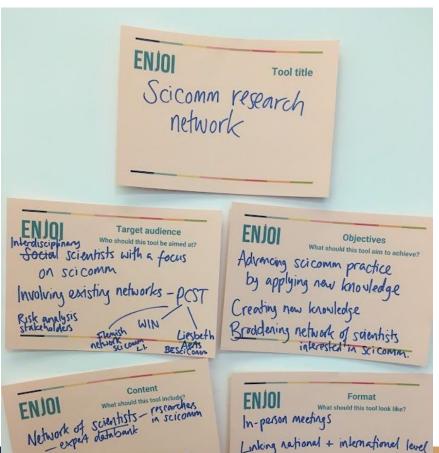
Module 3: Defining Indicators

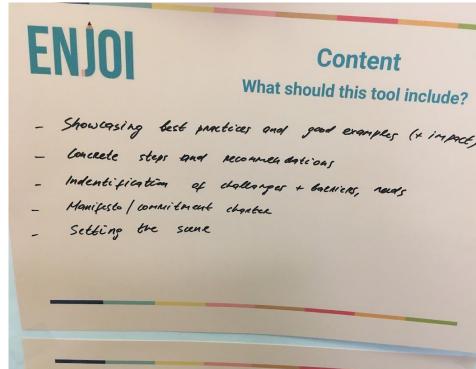
Reduced to half-hour breakouts Only on three highest-prioritised principles

- Constructive, lively conversations
- Less detail in outcomes



Module 4: Tools





General feedback

- We were happy with how it went!
- Positively surprised by participants' enthusiasm and willingness to get stuck in
- Quality of outcomes...
- ...but little focus on dialogue
- Added value for participants and for Stickydot
- Flexibility of methodology
- Keen for next steps!





THANKS!

ENJOI

Annex 9.8.3

Mutual Learning Presentations: Spain

Mutual learning Engagement Workshop SPAIN



Barcelona 28.05.2022



Workshop set-up

- Recommended printing the materials at least two days before.
- There is also the work of writing down the principles for each group in the post its.
- Prepare the groups in advance.
- We did not change them to save time and maintain the flow of thought between the dynamics.



Participants

14 participants from different backgrounds (all stakeholders covered)

2 observers (Anne and Enric)

4 facilitators (one per group)

1 moderator



Introduction

Quick presentation:

- The ENJOI project
- Goals of the workshop
- Advantages for the participants
- Agenda
- Chatham House Rule



Icebreaker

- Participants had post its to draw their hobbies, profession and write down the first word that came to their mind. Then present it to the group they were.
- They had the breaks to talk to people from different groups.





Citizens survey

More than 70 answers.

- People that do not work with communication or journalism.
- It was done in January 2022.

What science communication means in one word:



Situations that people consider important to communicate about science research:

- COVID-19 Pandemic (18)
- Vaccine COVID-19 (17)
- La Palma Vulcan (4)
- "I don't remember" (4)
- AIDS (3)
- Cancer (3)
- James Webb Telescope (2)
- Climate change (2)
- Human being goes to the moon (2)
- Cosmos (2)
- DNA (1)
- Meteorology (1)
- Galileo Galilei (1)
- Polio vaccination (1)
- Alzheimer (1)

What worked well? -> Citizens' PRINCIPLES

- Democratization of information
- Veracity
- Language
- Newsworthiness
- Close perspective
- Continuity (problem tracking)
- Rigour

- Visual format, attractive
- Narrative
- Reliable sources
- Proximity
- Credibility
- Impact: Many people have been vaccinated

Co-creating principles:



- We left time for them discuss about the survey as a way to warm up into the subject.
- We didn't use "principles useful for science" VS "principles useful for society"
- We did put a limit on the number of sticky dots.
- Left the ENJOI best practices available on the table, but just shared after they had time to co-create their principles first.

Module 2: Identifying standards

- The scenario worked well in our case, they had some doubts, but we instruct them to focus on "In the first part you identified certain principles. What would be the best practices to accomplish them in this situation?"
- They had the definitions of the SPIs on the table, but we tried not to be too specific, because the standard and principle can be tricky together.
- They thought the standards were a bit repetitive comparing with principles.
- We came up with the words rules and requirement and they were able to develop a bit more.

Module 3: Defining Indicators

This part went smoothly even though it was the one where participants diverged more on the opinions.

For example: the **indicators** on social media and the sources. Should journalists also consider interviewing academics in different stage of the career?



Module 4: Tools

It was a very creative moment that they had fun thinking about all of the possible tools. Some people were worried about the maintenance after the project.

Tools selected:

- Checklist of best practices of communication with the indicators.
- Workshops and videos.
- Database of research centers and experts divided by area.
- Database of people that work with science communication and journalism.

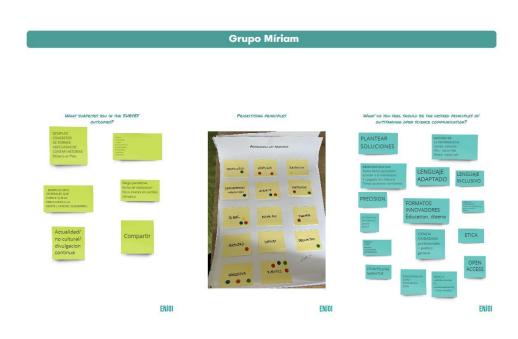
General feedback

- Atmosphere: Energetic, relaxed and collaborative
- The plenary worked really well after each module to present what each group did, but the cluster was not possible because of the time.
- We had the total minutes for each dynamic, some people mentioned having a count down or an alarm, but in order to keep the relaxed environment we suggest to use the facilitators as allies to bring attention to the next dynamic.
- Network: willingness to be in touch and participate in the ENJOI Observatory



General tips

- We had two agendas.
- Going to a bar after contributed for more interaction between the participants.
- In Miro you can put the pictures of the post its and it transforms into a text.



Post event

- Survey about the EW and how they wish to keep being part of the project.
- Results so far: <u>one of the participants from a</u> research group shared the best practices and the students did and infographic.
- Certificate



EL TALLER PARTICIPATIVO PARA DEFINIR LA COMUNICACIÓN CIENTÍFICA EXCELENTE DE «ENJOI»

Créditos de la imagen: Aron Ross/ENJOI/Science for Cha

Son muchos los actores que todojon para méjora la comunicación científica diciente y son as citado ciente los frastales cientes (materiales, empresa su regimiciones) a los tiudes presental (investigadores, periodates a comunicaciónes). Desde a proyecto IAUO, coordinado por fermicional instribuciones y financiados per a programa marco indicado por fermicional instribuciones y financiados per a gorgama marco indicado por solven comunicación este per o cigletio «mejora» ia comunicación y el periodarion científico hociendolos más coherentes, fiobles, vercesos, dioletos, concritos y o difese.

In all mance de sete proyects as realizan diferentes octividades en Italia, España, Bélgica y Portuga por encegae información abele la persopério, que tienne diferente expertos en el dimibito de la comunicación científica sobre las principios, region, infondades y hermanientos que elevino in comunicación científica abele la excerción La compresa social Sciente for Chrong fela o la recupida de organizar el taller celebroda de produció 21 de del ne España, dende apritcipio Juan Riemars – Lus, miembro de produció 21 de del nel sepaña, dende participio Juan Riemars – Lus, miembro de Celetrifica Controlles (ECT), comerciónica, verificat, filherado del y Juan Coltina, Centifica Controlles (ECT), comerciónica, verificat, filherado del y Juan Coltina, controlles controlles (ECT), comerciónica, verificat, filherado del y Juan Coltina, l'actividado del produción del seucernia Josep Correras, ibercivis, IDALA y Oficino de Ciencia Culadadorno Alettica.

Los resultados este faller, y los que se han realizado y realizado na los demás poises, se publicarán en la vela del proyecto que pretende se tugar de referencia y encuentrados de comunicaciones y periodistas científicos donde estarán accesibles heramientos para mejorar los flacacios de las accelones. Méntros tantos os dejames un listado de buenas prácticas que, resultado preliminar compartido por las compañeras del arrevecto INUCI.



THANKS!





ENJOI

Annex 9.8.4

Mutual Learning Presentations: Portugal



Mutual learning EW Portugal 25/05/2022 10-16h

National Museum of Science & Natural History (Lisboa)











Workshop set-up

- **Printed materials:** agenda, informed consent, best practices, leaflet, DIN-A1 posters, printable icons (to work on the tools for WP6)
- Participants: 13 (19 confirmed COVID-19 and last minute issues)
 - O Journalists (environment; fact-checking; visual storytelling, social issues) = 4
 - O PhD and master students (engineering, maths, astrobiology & content producer in social media) = 3
 - O Institutional communication (astrophysics and biology/chemistry) = 2
 - O Medical doctor (also content producer in social media) = 1
 - O Museum curator (natural sciences) = 1
 - O Media editor & researcher/lecturer in journalism = 1
 - O Media literacy association representative, journalist & researcher/lecturer in journalism = 1
- Work dynamic: 3 groups (4-5 people) prepared in advance to ensure diversity of profiles
- **Facilitators/observer:** 3 (moving around tables)
- Brunch and coffee break

Workshop structure

- Same introduction as in Spain and Belgium: practical information, agenda, ENJOI presentation, previous EWs, diversity of participants' profiles (and why they), ice breaker (introduce yourself through drawings), and presentation of survey results
- BUT with some differences...
 - We gave them an example of an SPI and asked them why this is an SPI



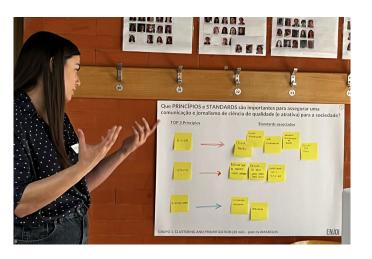
Accuracy (Principle)

To measure using the same instrument/known length (Standard) Measure (in cm) (Indicator)

- We gave them the definitions of SPIs
- We worked in parallel with the Principles and Standards
- We didn't use the scenarios

Co-creation of Principles and Standards

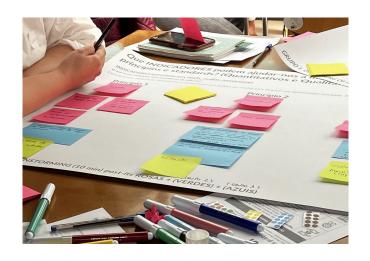




- Brainstorming of Principles and Standards (40 min)
- Clustering and prioritization (TOP3 Principles and their associated Standards) (20min)
- Presentation and discussion of results (30 min... 40-45 min!)

Positive aspects: easier to understand the link between Principles and Standards, avoided discussions about definitions, freedom to think about their needs/work reality (no scenarios - no restrictions), fruitful and interesting discussions

Co-creation of Indicators





- Brainstorming of Indicators (TOP3 Principles and associated Standards) 3 rounds to work on others' indicators (3 x 10 min, 30 min)
- Clustering of indicators (15 min)
- Presentation and discussion of results (10 min... 15-20 min!)
- Voting of most relevant SPIs (5 min) (3 votes per person)

Positive aspects: they had the opportunity to contribute to others' ideas (brainstorming)

Co-creation of Tools







- Brainstorming, selection of one idea per group and design of prototype (50 min)
- Presentation of prototype (10 min)

Positive aspects: very creative activity, resulting in three innovative tools (online game for science communicators; a series of workshops addressed to journalists, researchers and general public; and an online platform to help journalists to understand the structure and content of scientific articles)

THANK YOU!

ENJOI

Annex 9.9

Survey: Feedback from Participants about the EW

ENJOI

Thank you for your contributions to the ENJOI EW in Spain! We hope it was a productive time for you and that you had a good time.

We want to know how your experience was and if you are interested in continuing to be part of the ENJOI community. That's why we encourage you to take part in a short survey, it will only take you a few minutes.

*Ob	pligatorio
1.	Correo *
2.	1- What did you like most about the ENJOI workshop?
3.	2- What could we improve in the workshop?
٥.	2 What could we improve in the workshop:
4.	3-The duration of the workshop was:
	Selecciona todos los que correspondan.
	Colocolona todos los que correspondan.
	Long
	Sufficient
	Short
	T TOHOLE

5.	4- How would you rate the level of work involved in the engagement workshop?
	Marca solo un óvalo.
	It was difficult to get everything done
	More than expected, but manageable
	What I expected
	Less than expected
6.	5- Did you learn any useful information about science communication in the workshop?
7.	6- Would you like to comment on the principles, rules, indicators and/or tools?
8.	7 - Were your expectations from the workshop met?

9.	8- How would you like to continue to be part of the ENJOI community?
10.	9- What do you think could contribute to a better interaction between the participants of the ENJOI community? Is there a tool/format/channel you prefer?
11.	10-Would you like to share your email among the people who were in the workshop? Selecciona todos los que correspondan. Sí No
12.	11-Would you like to share your social media among the people who were in the workshop? if so, please share with us the social media and your profile.

Este contenido no ha sido creado ni aprobado por Google.

Google Formularios