

CENTRAL BIBLIOMETRIC RESEARCH SYSTEM

a step towards standardizing the role of libraries in providing bibliometric services

Anja Majstorović, National and University Library in Zagreb, amajstorovic@nsk.hr Ivana Matijević, National and University Library in Zagreb, imatijevic@nsk.hr Maja Mihalić, National and University Library in Zagreb, mmihalic@nsk.hr

About the Central system

The Central bibliometric research system is to be used by the National and University Library (NUL) and other libraries from the Croatian science and higher education system to conduct bibliometric analyses for their institutions, individual scientists and journal editors.

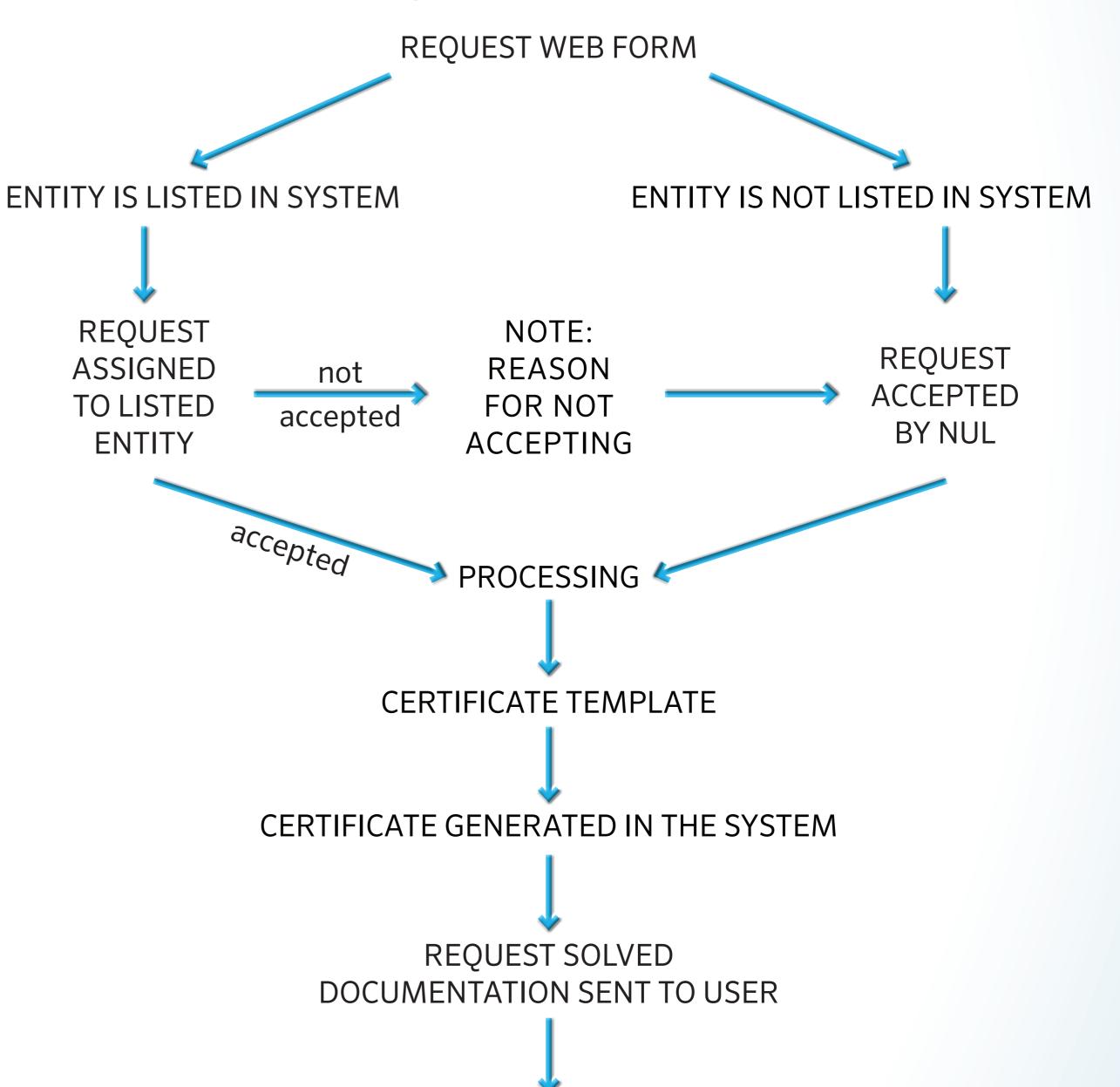
System structure

With NUL's internal system around 1000 requests (scientists, journal editors) are processed yearly.

The role of the new system is to harmonize practice, provide support and education to libraries in the implementation of bibliometric services and other activities in the evaluation of scientific research and scientific productivity of their institutions.

The system consists of the online portal **bibliometrija.nsk.hr** and an **internal ticketing system** for librarians who use it.

The portal is intended for end users of bibliometric services: institutions' administrators, scientists, editors and publishers of scientific journals and other interested stakeholders in science and higher education. It consists of a form for submitting requests for various bibliometric certificates and analyses, educational materials and information.



USER RECEIVES DOCUMENTATION BY E-MAIL

Librarians

• education and

support in
bibliometric and
other analyses
ticketing system
training



Scientists

bibliometric certificates:

- paper indexation in databases
 citation report (WoSCC, Scopus,
- Google Scolar)
- metric indicators (JCR, SJR): JIF, JCI, MIF, SJR, Q



Journal editors

bibliometric certificates:
journal indexation in databases

 metric indicators (JCR, SJR): JIF, JCI, SJR, SNIP, Q

Conclusion:

In addition to utilizing a central bibliometric system and providing training in its use, as well as education and support in bibliometric services, the ultimate goal of the system is to point out to national policy makers the importance of libraries in the process of scientific evaluation.