

Analysis of the ACPSEM ROMP workforce survey results

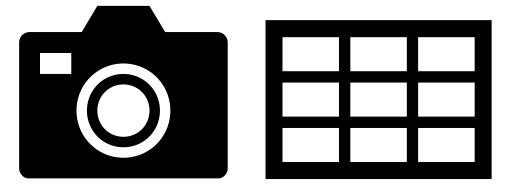
ACPSEM ROMP Workforce Modelling Project Task Group

Scott Crowe, Trent Aland, Darren Doromal, Lotte Fog, Lynne Greig, Lynsey Hamlett, Jenny Lydon, Howell Round, Adam Sawers, David Waterhouse

Background

• In October 2020, the ACPSEM initiated the ROMP workforce modelling project, with two outcomes:

<u>Workforce snapshot</u> For demographics, scope of practice, work arrangements and future plans.



Workforce model For calculation of staff requirements at departmental and national levels.

• The workforce model was to contextualise the IAEA activity based approach, by collection of granular snapshot data from the sector

Introduction

- The model was launched in late 2021 with a presentation at EPSM (available via ACPSEM website), and a published report (available at <u>https://doi.org/10.1007/s13246-021-01078-z</u>).
- Since the launch of the model, there has been an opportunity to dig further into the results of the surveys.
- Today I'll quickly summarise previously presented work, and present results from more recently completed analysis.

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Report of the ACPSEM radiation oncology medical physics workforce modelling project task group

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Abstract

ACPSEM REPORT

The ACPSEM radiation oncology medical physics workforce modeling project task group was formed to acquire a snapshot of practices in Australia and New Zealand and to develop an activity-based workforce model. To achieve this, two surveys were carried out, capturing the work practices of 98 radiation oncology departments and 182 college members. The member survey provided a snapshot of the current workforce: their demographics, work conditions, professional recognition, and future plans. The facility survey provided an Australian and New Zealand contextualisation of the volume-based activities defined in the International Atomic Energy Agency activity-based radiation oncology staffing model at a granular level. An ACPSEM ROMP workforce model was developed to be a modeling tool applicable at both the facility and sector levels.

Keywords Staffing · Medical physics · Radiation oncology · Workforce

Abbreviatio	ons	IVD	In vivo dosimetry
2D, 3D, 4D	Two-, three- and four- dimensional	IMRT	Intensity modulated radiotherapy
ACPSEM	Australasian College of Physical Scientists	MRI	Magnetic resonance imaging
	and Engineers in Medicine	PET	Positron emission tomography
ARW	ACPSEM ROMP Workforce	QA	Quality Assurance
CPD	Continuing professional development	ROMP	Radiation Oncology Medical Physicist
СТ	Computed tomography	SABR	Stereotactic ablative body radiotherapy
EBRT	External beam radiotherapy	SRS	Stereotactic radiosurgery
FTE	Full time equivalent	TEAP	Training, Education and Assessment
IAEA	International Atomic Energy Agency		Program
		VMAT	Volumetric modulated arc therapy
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1 0	Contract Devel Delaborated Westerla	Introdu	ction

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ing capabilities of facilities.

Introduction

Member snapshot

ACPSEM database included age and gender demographics for

- 352 registered ROMPs: 314 AU, 29 NZ, 9 international
- 79 ROMP TEAPs: 64 AU, 15 NZ

A survey was sent to ROMPs and registrars. 182 responded

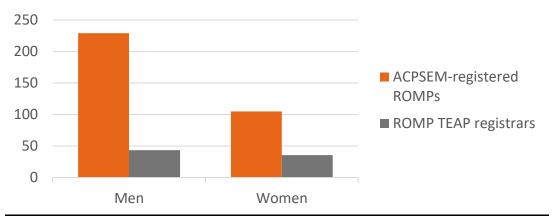
Facility snapshot

Survey profiling time spent on activities defined in IAEA model (in 2020), in addition to facility workload, staffing levels, and future plans.

98 facilities responded. Results were validated at 3 levels (survey instrument feedback, project team for outliers, and the task group for aggregated statistics at intervals).

Member Snapshot

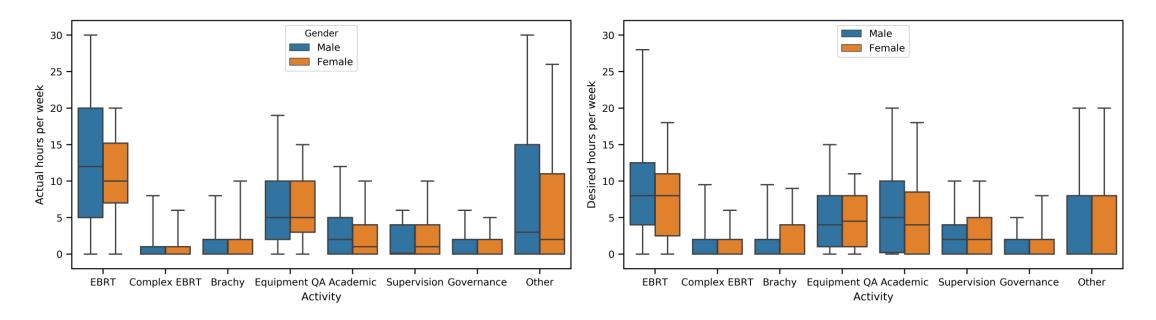
- Survey covered demographic data, history of training and experience, qualifications, retirement plans, and current, anticipated and desired work arrangements.
- Since 2009, the group has gotten larger, younger, and is working fewer hours.
- Women accounted for 44.9% of TEAPs and 31.4% of registered ROMPs.



Hours worked	ROMPs in 2009	ROMPs in 2021
0-9	3 (1%)	8 (4%)
10-19	4 (2%)	2 (1%)
20-29	7 (3%)	9 (5%)
30-39	68 (31%)	131 (72%)
40-49	119 (55%)	25 (14%)
50-59	15 (7%)	3 (2%)
60-69	2 (1%)	0 (0%)
>70	0 (0%)	3 (2%)

Member Snapshot, activity by gender

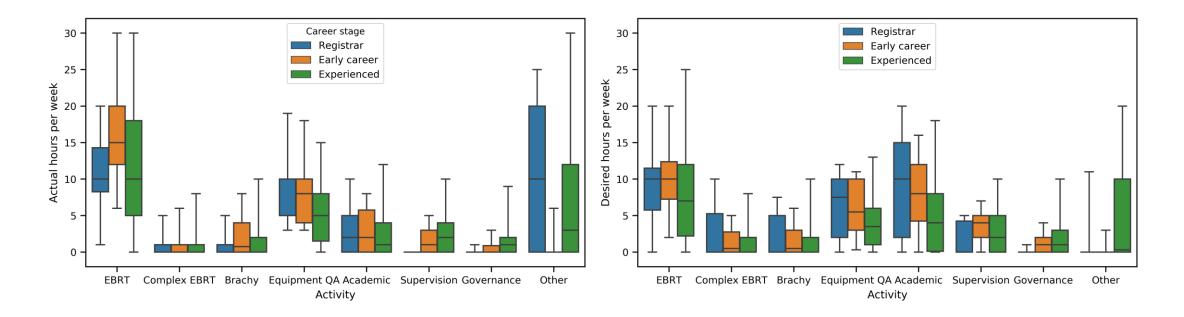
- Current workloads were similar, and desired workloads very similar.
- Men reported more time spent on EBRT plan and treatment QA, and "other" duties.
- Women reported more time spent on supervision.



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Member Snapshot, activity by career stage

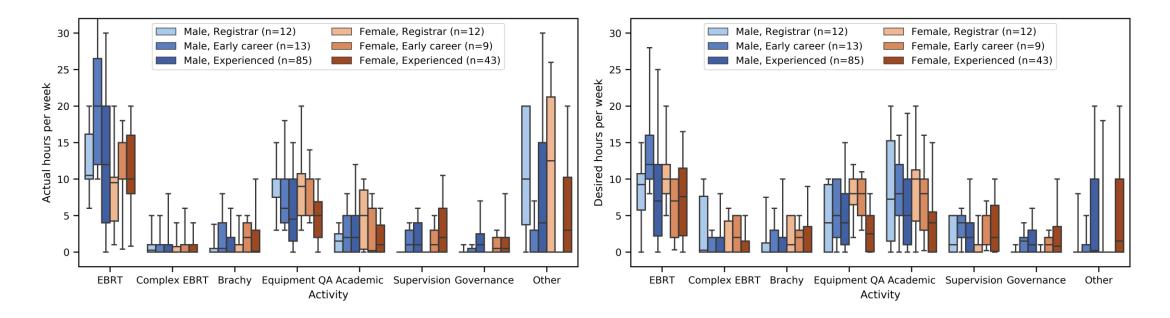
- Experienced ROMPs (>5 years post certification) working nearest desired workload distribution.
- Early career (≤5 years post certification) want to get more involved in supervision and academic work.
- Registrars (future certification) want to drop "other" work and increase academic and specialised technique work.



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Member Snapshot, activity by both

- Cohorts are smaller, making observations less reliable.
- Female registrars are assigned EBRT QA work less frequently than male registrars, with that time being spent on academic and other (TEAP) activities.

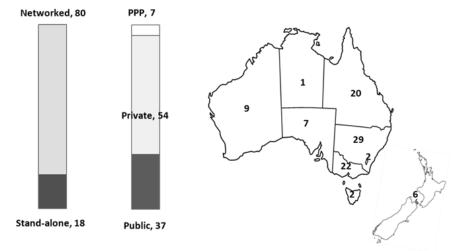


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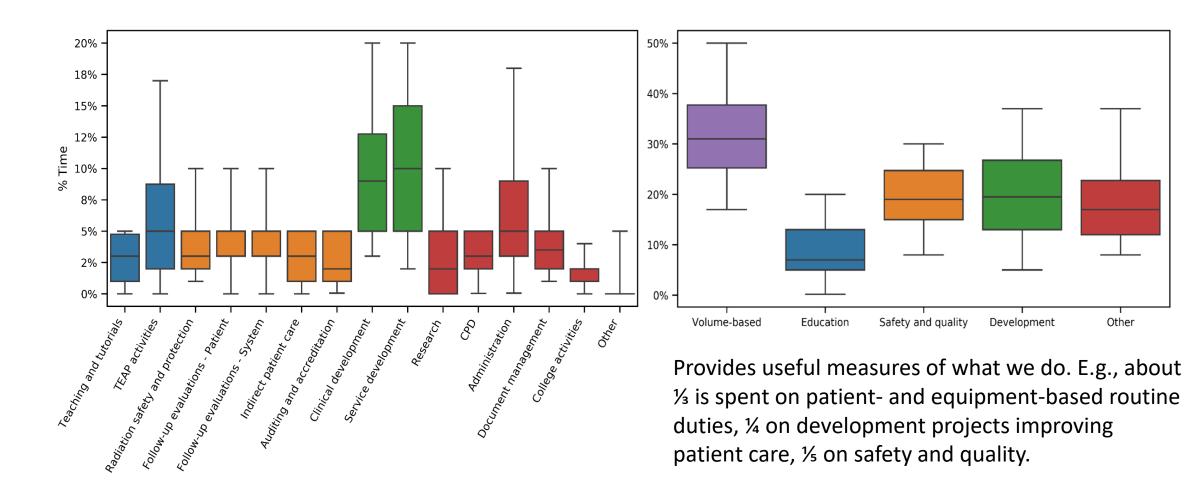
Facility Snapshot

- Survey covered facility profile, ROMP workforce details, time spent on case- and equipment-based activities (normalised against cases and items of equipment), workload for other activities, and future plans.
- Most departments were in a network, and a majority were in private sector.
- These departments accounted for 440 ROMPs, of which ³/₄ registered.

Physics staff	FTE (% of total)
ROMPs, ACPSEM registered	283.1 (64.3%)
ROMPs, registered elsewhere	45.6 (10.4%)
ROMPs, not on any register	22.2 (5.0%)
TEAP trainees, pre-clinical	1.6 (0.4%)
TEAP trainees, clinical year 1	15.7 (3.6%)
TEAP trainees, clinical year 2	23.3 (5.3%)
TEAP trainees, clinical year 3+	33.7 (7.7%)
Other physics staff	14.9 (3.4%)

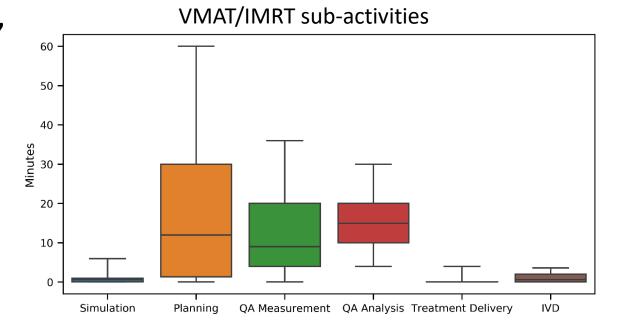


Facility Snapshot



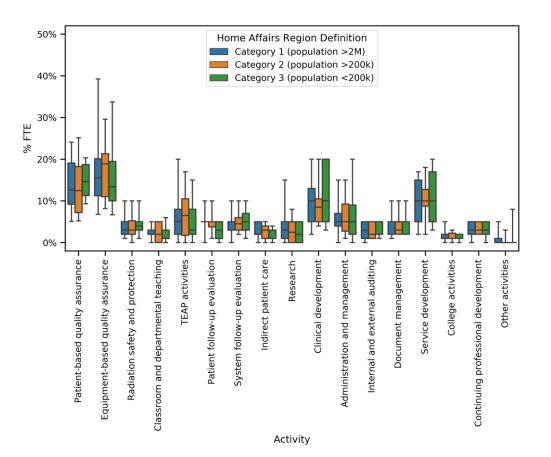
Facility Snapshot

- The data was highly granulated, allowing assessment of subactivity times (e.g. planning vs. QA for patients, weekly vs. annual QA for equipment).
- Comparison data was returned to facilities as a benchmarking tool.



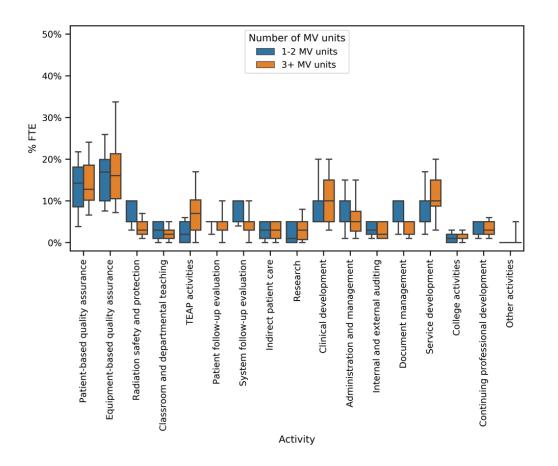
Facility Snapshot, activity by location

- Facility demographics allowed observations to be made.
- For example, departments in major cities have slightly more time for research and regional sites have slightly less time for TEAP activities.



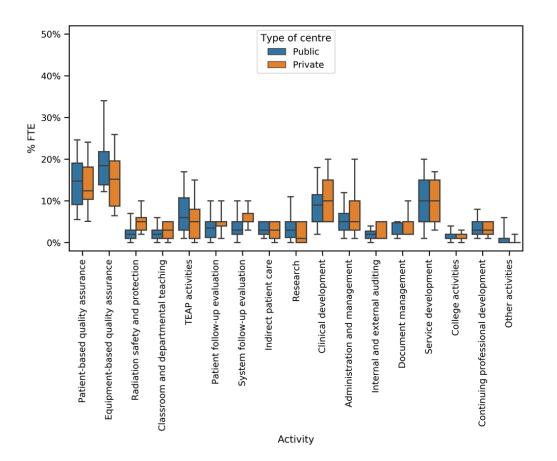
Facility Snapshot, activity by linac number

- Similar trends observed when categorised according to linac number, indicative of the size of the department.
- For example, large departments had more TEAP activities.
- Some activities don't scale linearly with department size, e.g. radiation safety and protection, document management, and teaching.



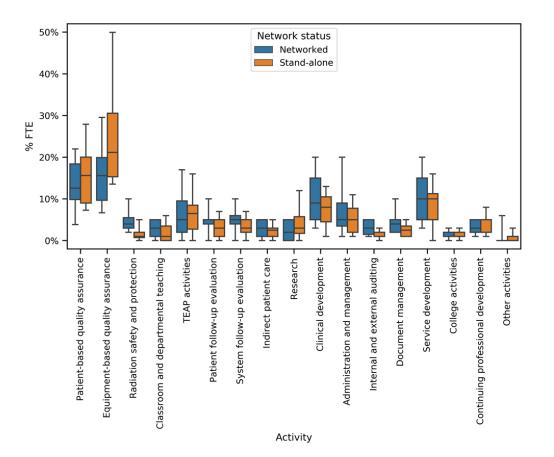
Facility Snapshot, activity by operation

- More playing to stereotypes.
- Public departments spent more time on research, TEAP activities, equipment- and patient-based activities.
- Conversely private departments spent more time on clinical development, and "quality management" activities (e.g. safety and documentation).

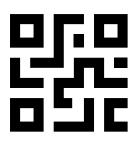


Facility Snapshot, activity by network status

- Some of this might relate to process optimisation promoted by networking of sites, i.e. the value of efficiency gain measures implemented at multiple sites.
- For example, patient- and equipment-based QA.



Facility Snapshot, thematic analysis



Some questions asked for the respondent (usually the physics lead at the site) about future changes to work practices and workforce.

These responses were provided in free text form, and I have coded the feedback according to some recurring themes.

Two of the questions provided some data I think is worth communicating.

Facility Snapshot, thematic analysis

- What initiatives work well in addressing balance between demand and supply?
- 46 unique responses, coded using frame to the right.
- Most common themes were:
 - updated staffing model
 - funding and support for registrars
 - concerns over high number of Masters program graduates

Category	Initiative coding	n (%)
University	Advertising medical physics as a career	1 (2%)
	Management of Masters student numbers	10 (22%)
	Collaboration between clinics and university programs	5 (11%)
Training	Management and funding of clinical training positions	14 (30%)
	Training conditions, including supervision	10 (22%)
	Training program design, length and/or curriculum	7 (15%)
Recruitment	Overseas recruitment processes	4 (9%)
	Financial incentives to work in rural/regional locations	2 (4%)
	Medical physics associate or technician positions	1 (2%)
Retention	Workplace culture and work conditions	2 (4%)
	Flexible working arrangements	3 (7%)
	Career progression opportunities	5 (11%)
	Competitive remuneration	4 (9%)
Professional	Staffing models and workforce planning	11 (24%)
	Networking and/or rotation of physics teams between sites	2 (4%)
	Recognised professional registration, e.g. AHPRA	3 (7%)
	Defined or expanded scope of practice / roles	5 (11%)

Facility Snapshot, thematic analysis

- What practice changes do you think will have an impact on the ROMP workload and/or workforce?
- 52 unique responses.
- Most common themes were
 - firmer scope of practice and Ahpra professional registration
 - reduction in QA, increase in focus on service development
 - need to develop additional skills: programming, data analysis, soft skills
 - automation and AI

Category	Practice change coding	n (%)
Workforce	Remote support and remote working arrangements	8 (15%)
	Flexible working arrangements	1 (2%)
	Medical physics associate or technician positions	5 (10%)
	Overtime/weekend work in response to equipment utilisation	1 (2%)
	Expanding responsibilities, scope of practice or specialisation	15 (29%)
	Recognised professional registration, e.g. AHPRA	1 (2%)
	Public and private sector health system balance	4 (8%)
	Efforts to reduce service delivery costs	4 (8%)
	Change to contract-based employment	1 (2%)
Techniques	Utilisation of existing advanced techniques, e.g. SRS, SBRT	10 (19%)
	Utilisation of brachytherapy	2 (4%)
	Adaptive radiation therapy	7 (13%)
	Advanced motion management techniques	7 (13%)
	Other cancer treatment techniques, e.g. molecular therapies	1 (2%)
Technology	New treatment technologies, e.g. MRI-linacs and protons	9 (17%)
	New non-treatment technologies, e.g. MRI simulators	7 (13%)
	Automation of clinical processes, e.g. contouring and planning	13 (25%)
	Automated or streamlined QA or reduced QA requirements	23 (44%)
	Artificial intelligence and machine learning	13 (25%)
	Data analytics and data management requirements	6 (12%)

ARW Model

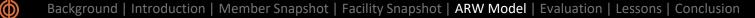
• Survey model was based on IAEA Activity Based Model, with user entering standard hours (1), estimates of time spent on non-volume driven activities (2), and patient (3) and equipment load data (4)

		EBBT (Simulation, Planning, QA measurement, QA Analysis, Treatment Delivery		Level of	Middle	ROMP	Intensity Fa	actor	Estimated	ROMP		ROMP		Fault	nent Volumes	Median BOM hours per Un		Total	00000	BOMP .
MP Standard Work Hours	ROMPs	and IYD)	of cases (2020)	ROMP Intensity	Romp Minutes	Low	Mid	high	Minutes per case	Clincal FTE	Non- Clincal	Equivalen t FTE	Equipment QA	Eduibi	nent volumes	nours per on gear		Equipment QA	ROMP Clineal FTE	Non- Eq Clincal Eq
		2D		Mid	1.80	0.13	1.00	1.88	1.80	0.00	0.00	0.00		Tota	Comissio	BAU QA CC	oning	minutes per annum	FTE	FTE
10 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1		3DCRT		Mid	5.00			3.39	5.00	0.00	0.00	0.00	Co 60 - MV single energy		ning i	0.00	0.00	0.0	0.0	0.0
king hours per day	7.5	VMATHIMBT		Mid	31.10			1.47	31.10	0.00	0.00	0.00	SXRT			2845.00	900.00	0.0	0.0	0.0
king days per week	5.0	SXRT / superficial		Mid	16.50			2.64	16.50	0.00	0.00	0.00	Xrag - C arm			960.00 7	240.00	0.0	0.0	0.0
ual leave (working days per year)	20.0	Electrons		Mid	24.38			1.69	24.38	0.00	0.00	0.00	Linao			8280.00	5341.00	0.0	0.0	0.0
lic Holidays per year	10.0	SABR simple - (Eg. Bony met)		Mid	94.60			1.65	94.60	0.00	0.00	0.00	Tomotherapy				00.088	0.0	0.0	0.0
		SABR complex - (Eg. SABR lung with motion mgmt)		Mid	156.00			1.25	156.00	0.00	0.00	0.00	Cyberknile			13380.00	0.00	0.0	0.0	0.0
erence and study leave days per year		SFIS - (Eg. Single fraction, or cones, or mult-met)		Mid	129.00			1.42	129.00	0.00	0.00	0.00	MRLinao			15000.00	0.00	0.0	0.0	0.0
r leave days (Total per year)		Adaptive RT - (Daily adaptive)		Mid	145.00			2.11	145.00	0.00	0.00	0.00	GammaKniëe			6040.00	0.00	0.0	0.0	0.0
worked days per year	230	Tomounapy		Mid	102.40			1.00	102.40	0.00	0.00	0.00	CTSim		_	2160.00	360.00	0.0	0.0	0.0
hours worked per year	1,725			Mid	105.00			1.00	105.00	0.00	0.00	0.00	Bracky HDR / PDR Bracky LDR		_		950.00	000	0.0	0.0
tandard clinical ROMP hours	518	MR Linac		Mid	870.00			1.00	870.00	0.00	0.00	0.00	Bracky Eye Plaques		_		300.00	0.0	0.0	0.0
		GammaKnife		Mid	390.00			1.00	390.00	0.00	0.00	0.00	Bracky Other			60.00	0.00	0.0	0.0	0.0
Ion-frontline clinical (non-RT treatment) activities	1,208	TEI		Mid	392.50	0.56		1.28	392.50	0.00	0.00	0.00	Ultrasound				500.00	0.0	0.0	0.0
		TSET		Mid	2782.50	0.89		1.11	2782.50	0.00	0.00	0.00	Fluoro				600.00	0.0	0.0	0.0
Activities (scheduled within working hours) (department based)	FTE %	IORT		Mid	150.00	1.00	1.00	2.53	150.00	0.00	0.00	0.00	CBCT			300.00	576.00	0.0	0.0	0.0
		EBRT: additional activities		Level of BOMP	Middle Romp	ROMP	Intensity Fa	actor	Total Minutes	ROMP Clincal	ROMP Non-	ROMP Equivalen	OBI			270.00	576.00	0.0	0.0	0.0
ation safety and protection	0.0%	EDIST: additional activities		Intensity	hours	Low	Mid	high	percase	FTE	Clincal	t FTE	non orthogonal KV			3000.00	90.00	0.0	0.0	0.0
sroom and departmental teaching/tutorials (Eq. RO registrar lectures/tuturials, CPD sessions for RT team	\$ 20.0%	Motion Mgmt		Mid	9.00	0.50		3.89	9.00	0.00	0.00	0.00	SGRT			1610.00	960.00	0.0	0.0	0.0
		Patient positioning/immobilisation for EBR simple		Mid	0.00			1.80	0.00	0.00	0.00	0.00	EPID			525.00	204.00	0.0	0.0	0.0
'activities	10.0%	oustomised		Mid	1.75			1.79	1.75	0.00	0.00	0.00	2D TPS per DB			1080.00	456.00	0.0	0.0	0.0
ow-up evaluations - PATIENT (Specific investigations not specified in <u>2. Clinical Activity Breakdow</u> n below)	10.0%	complex		Mid	1.75			15.71	1.75	0.00	0.00	0.00	3D TPS per DB				4000.00	0.0	0.0	0.0
ow-up evaluations - SYSTEM (Specific investigations not specified in <u>2. Clinical Activity Breakdown</u> below)	20.0%	Additional image acquisition for EBRT MRI/PET CT		Mid	0.90			2.50	0.90	0.00	0.00	0.00	4D TPS per DB				200.00	0.0	0.0	0.0
rect patient care (Eg. Peer Review, MDTs.)	10.0%	Additional activities related to TV definition Image fusion (PET/CT, MRS, etc)		Mid	0.90			18.61	0.90	0.00	0.00	0.00	MRI, PET-CT, 4D CT Sim, SPECT-CT				340.00	0.0	0.0	0.0
		Block outting/accessories / output factor measurement / bolus		Mid	5.50			2.73	5.50	0.00	0.00	0.00	Rb/ network/OIS		_	0.00	570.00	0.0	0.0	0.0
earch	0.0%	Advice I measurements for implanted devices - (Eg. Pacemakers, neurostimulators, prostheses)		Mid	20.00			1.13	20.00	0.00	0.00	0.00	Data management systems		_	0.00	360.00 720.00		0.0	0.0
ical development	0.0%	Evaluation/advice during treatment		Mid	20.00			1.50	20.00	0.00	0.00	0.00	Image processing and registration systems Independent dose verification systems		_		120.00	0.0	0.0	0.0
inistration-management	0.0%				Middle						DOMD		Absolute dosimetry equipment (inc Sr-30)		_		288.00	00	0.0	0.0
nal / External auditing and accreditation (Eg. A	0.0%	Brachytherapy	Volume of cases	Level of ROMP	Romp	ROMP	Intensity Fa	actor	Total Minutes	ROMP Clincal	Non-	ROMP Equivalen	Relative dosimetry equipment (ino Sr-30)				708.00	00	0.0	0.0
		L) at a fine of a	(2020)		hours per	Low	Mid	high	per case	FTE	Clincal FTE	t FTE	Survey and monitoring equipment			International Contraction of Contraction	196.50	0.0	0.0	0.0
ment management	0.0%	Simple insertion of applicator or mould placement without image guidance (volume study)		Mid	138.00	0.44	100	3.15	138.00	0.00	0.00	0.00	In-vivo dosimetry equipment			30.00	780.00	0.0	0.0	0.0
ce development (Eg. Implementation of new technique / technology)	0.0%									0.000			Automatio/manual block outter			120.00	132.75	0.0		
ge activities (Eg. ACPSEM, other professional bodies)	0.0%	Intermediate insertion of intracavitary applicator without image guidance (incl theatre time)		Mid	25.00	0.85		1.20	25.00	0.00	0.00	0.00	Vorkshop (patient accessories, devices, Including 3D printers, etc)			230.00	480.00	0.0	0.0	0.0
nuing professional development	0.0%	Complex insertion of intracavitary or endocavity or intraluminal or endovascular applicators with image guidance (incl theatre time)		Mid	320.00			1.45	320.00	0.00	0.00	0.00	SRT / SBRT / SRS / IORT equipment				H40.00	0.0	0.0	0.0
		Complex insertion of hybrid intracavitary and interstitial or multi-catheter applicators, which contain	1	Mid	277.50			1.51	277.50	0.00	0.00	0.00	Other equipment (please specify)			540.00	960.00	0.0	0.0	0.0
r (any other tasks not listed in the tables above, list these out.)	0.0%	multiple catheters encased in a single device (incl theatre time).		Mid	100.00			1.20	100.00	0.00	0.00	0.00							POMP	POMP
ortion of time spent non-frontline clinical activities per ROMP	70.0%	Complex insertion of interstitial implants not requiring surgical exposure with image guidance			100.00			1.20				0.00							Clincal	Non-
portion of time spent on clinical activities per ROMP	30.0%	Complex insertion of interstitial implants requiring surgical exposure with or without image guidance	11	Mid	360.00			1.22	360.00	0.00	0.00	0.00	Estimated ROMP FTE requirements						FTE	Clincal

ARW Model

• Medians and quartiles were fed into the model, allowing user to model potential variations in departmental physics practices.

Clinical activity	Volume (cases)	Mean time (min)	Median by site (min)	Equipment		Count (units)	Mean QA time (hr yr ⁻¹)			
2D	2,268	7.9	4.3	Superficial x-ray therapy		36	84.8			
3DCRT	17,536	23.0	7.1	Linear accelerator		211	192.4			
VMAT/IMRT/Tomotherapy	56,723	57.1	45.3	CT simulator		91	52.5			
SXRT/superficial	2,467	22.8	20.5	HDR/PDR brachytherapy		24	102.4			
Electrons	5,532	32.2	27.6	LDR brachytherapy Ultrasound		17 19	18.3 13.1			
SABR simple (e.g. bony met)	2,580	103.7	102.3	Cone beam CT		167	24.0			
SABR com		457.0	150.0			107	24.0			
TBI Motion m Simple pa Customise Complex Additiona	ent Delive	ery and IVD)		Volume of cases	Level of ROMP Intensity	Middle Romp Minutes per Case	Low	OMP Intensity Fac	tor high	Estimated Minutes per case
Additiona VMAT/IMRT/Tomotherapy				1380	Low	45.3	0.55	1.00	1.83	25.0
Block cutt Advice fo				1380	Mid	45.3	0.55	1.00	1.83	45.3
Evaluation VMAT/IMRT/Tomotherapy				1380	High	45.3	0.55	1.00	1.83	83.0
Brachythe Brachythe					(
Complex insertion of intracavitary, endocavitary, intraluminal, endovascular applicators	230	286.3	277.5	SRT / SBRT / SRS / IORT equipment		63	35.6			



ARW Model

- The model outputs an estimate of ROMP FTE requirements, indicating the number of registered physicists estimated to be required to handle defined workload.
- The potential contribution of unregistered physicists, TEAP registrars or physics assistants is left to the discretion of the user.

	ROMP Patient and	ROMP activitie	s that are not po	atient or equipm	ent QA specific	ROMP Equivalent
Estimated ROMP FTE requirements	Equipment QA FTE	Education	Quality and Safety	Clinical and service development	Other professional activities	FTE
	3.23	0.60	0.99	1.22	3.70	9.74

Evaluation

Variable	Large department	Small department (1x networked, 1x non-networked)
ROMP activity (% of time)	 31.3% on patient or equipment QA activity. 9.1% on education. 19.6% on quality and safety. 20.3% on clinical and service development. 19.7% on other activities (including research, CPD, document management, etc.) 	 37.6% on patient or equipment QA activity. 2.8% on education, with no TEAP training provided. 19.6% on quality and safety. 20.3% on clinical and service development. 19.7% on other activities (including research, CPD, document management, etc.)
Patient courses	1,800 external beam patients (89% VMAT/IMRT, 5.5% 3DCRT, 5.5% electrons). 300 stereotactic patients (33.3% SABR simple, 33.3% SABR complex, 33.3% SRS). 200 brachytherapy patients (25% simple insertion, 25% complex intra- or endo- cavity, intraluminal or endovascular, and 50% complex interstitial implants)	750 external beam patients (80% VMAT/IMRT, 6.7% 3DCRT, 13.3% electrons). 50 stereotactic patients (100% SABR simple).
Supporting activity (% of cases)	20% of cases require motion management 24% of cases require image fusion 5% of cases require block cutting and/or accessories 10% of cases require advice or measurements for implanted devices 5% require evaluation or advice during treatment	12.5% of cases require motion management 12.5% of cases require image fusion 12.5% of cases require block cutting and/or accessories 3.8% of cases require advice or measurements for implanted devices 2.5% require evaluation or advice during treatment
Major equipment	 4 linear accelerators with OBI/CBCT/SGRT 1 stereotactic linear accelerator with non-orthogonal imaging 1 linear accelerator being commissioned 1 CT and 1 MR simulator 1 HDR and 1 LDR brachytherapy system 3 treatment planning systems 	 2 linear accelerators with OBI/CBCT/SGRT 1 CT simulator 1 treatment planning system

Evaluation

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Registered ROMP equivalent FTE.

Department	ARW	F2000	IAEA	COMP
Large	11.0	23.1	19.4	9.4
Small, standalone	3.4	8.3	5.4	2.8
Small, networked	2.1	8.3	5.4	2.8

Department	ARW	F2000	IAEA	COMP
Large	1.8	3.9	3.2	1.6
Small, standalone	1.7	4.2	2.7	1.4
Small, networked	1.1	4.2	2.7	1.4

Registered ROMP equivalent FTE per MV EBRT unit.

(This is an experienced physicist estimate, not inclusive of registrars)

Lessons



The group was a good size for the project (n=10), and the combination of workforce consultants and subject matter experts worked well.

We were working to a number of timelines, relating to ACPSEM commitments. The timing of the release of the report was to support the release of the model. More data could have been possibly been analysed and included in the report.



There was a lack of control of activity classifications between member and facility surveys, preventing direct comparison. Classifications were taken from past surveys, and from IAEA model, respectively. Do staff and their directors agree on what work looks like?

Lessons



While the snapshot was very useful for workforce modelling, it didn't do a great job at capturing information about trends and workforce concerns. The free form text answers were not written in a way conducive to thematic analysis.



The ACPSEM Diversity, Equity and Inclusion Working Group are planning a member survey that will capture perspectives of the ACPSEM membership, in terms of career experiences, aspirations, opportunities, and more!

Conclusion

- The workforce model and the report of the group (including lots of supplementary material) are available online. Please have a look!
 - <u>https://link.springer.com/article/10.1007/s13246-021-01078-z</u>
 - <u>https://www.acpsem.org.au/Careers/The-ACPSEM-Radiation-Oncology-Medical-Physics-Workforce-Model</u>
- It was very much a group effort –
 I want to acknowledge Venndelta, Howell, the task group, the office and the survey respondents.

