# 0@SWitchboard 6 April 2022

Yvonne Campfens Executive Director





# Topics for today

- How it started and what it is about
- OA Switchboard central information exchange hub
- Lessons learned from the first year of our launch phase
- What do others say?
- What's next?
- Q&A

# How it started (2018!) and what it is about



# Open Access Scholarly Publishing Association



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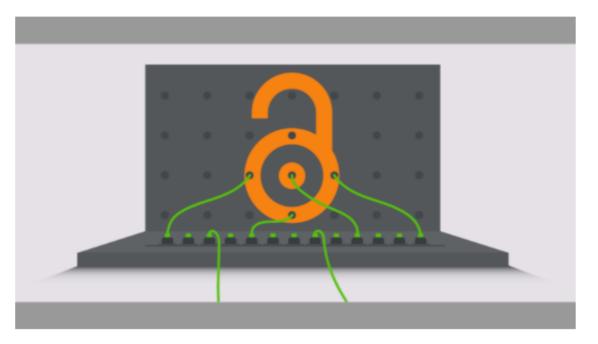


### **Developments:**

- Funders and institutions are paying for OA centrally
- OA business models are becoming more and more diverse
- Funders and institutions are expanding requirements
- 'Multi-lateral publication level arrangements'
- .

### The OA Switchboard

February 12, 2019 by Claire Redhead



On December 6<sup>th</sup> 2018, a group of stakeholders representing research funding organizations, academic libraries, scholarly publishers, and open infrastructure providers met in London to discuss a proposal for addressing the growing set of challenges in the implementation of institutional and funder policies supporting open access publication. The

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- Many-to-many relationships to be maintained between the multitude of stakeholder groups (and their members)
- Manual and human interaction
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### As consequence:

- Policies are not always effectively implemented and agreements not realised to the full
- Slow progress in developing new business models
- From a researchers perspective, this landscape is at best confusing, and at worst impenetrable
- ...

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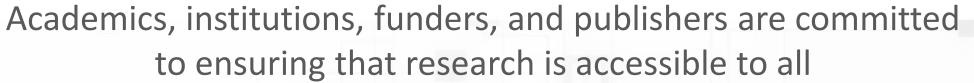


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# Open Access is opening research up to the world





# Research funders and institutions are expanding requirements. OA business models become increasingly complex and diverse.





# How do stakeholders navigate the OA research and publishing cycle?





# How do publishers support a smooth and compliant author journey and report on OA publication output?



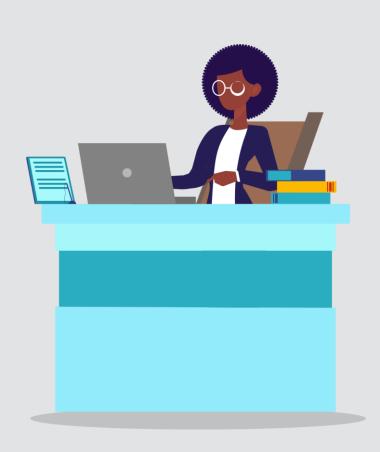
**Publishers** 

# How do funders demonstrate the extent and impact of their research funding and deliver on their commitment to OA?



Research funders

How do research institutions, and their libraries, connect with their research and simplify their workflows?

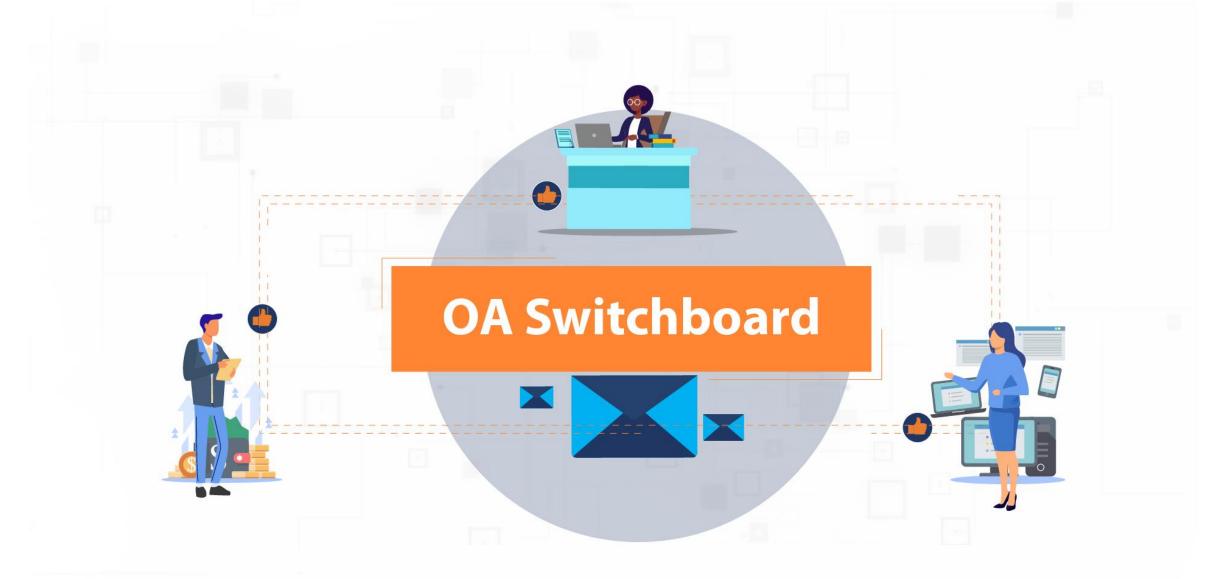


Institutions / libraries

Funders, institutions and publishers are faced with a myriad of systems and processes



The OA Switchboard is a mission-driven, community led initiative designed to simplify the sharing of information between stakeholders about OA publications



# OA Switchboard - central information exchange hub

research funders - libraries/institutions/consortia - publishers

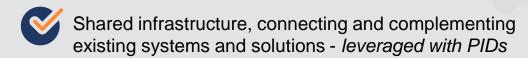


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8 December 2021 by Yvonne Campfens, Executive Director OA Switchboard

You may remember us proudly announcing 'We're live!' back in our <u>January 2021 blog post</u>. In this year-end post, we're delighted to share how, together with our founding partners, launch customers and other stakeholders, we have built a community of like-minded spirits on a mission: a breakthrough in the transformation of the market, enabling OA to be supported as the predominant model of publication.

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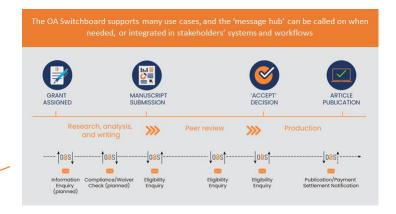
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### Summary

### Governance

- Coverage across the research enterprise
- Stakeholder governed
- ♥ Non-discriminatory membership
- Transparent operations
- 💚 Cannot lobby
- V Living will
- 💚 Formal incentives to fulfil mission & wind-down

### Sustainability

- Time-limited funds are used only for time-limited activities
- Goal to generate surplus
- Goal to create contingency fund to support operations for 12 i
- Mission-consistent revenue generation
- Revenue based on services, not data

### Insurance

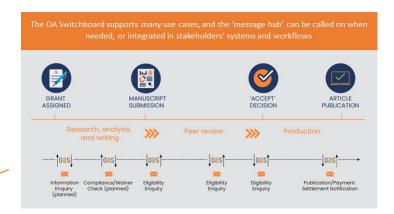
- Open source
- Open data (within constraints of privacy laws)
- Available data (within constraints of privacy laws)
  - Patent non-assertion

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2019: 0 2020: 12

2021: 23

**Publishers** 

2019: 0 2020: 5 **2021: 6** Research funders





2019: 0

2020: 6

2021: 38

Institutions/libraries (+3 consortia)

# Live Participants and Total Number Messages (cumulative) sent per 1 April 2022



# Lessons learned from the first year of our launch phase

(source: 8 December year-end blog post)

- 1. PIDs in article-level metadata are critical for solving real problems.
- 2. For OA publications there are two relevant and parallel workflow tracks. There is a need to exchange metadata between the tracks.
- 3. Tension between providing a great author experience and an 'ideal process'.

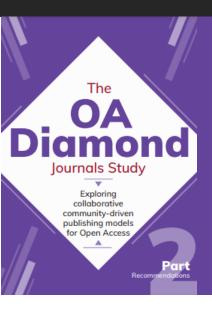
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The OA Switchboard addresses an acute market need and has mission alignment working in its favour... It is not intended to compete... Since standardized metadata will eventually benefit everyone in the market.

### **OUTSELL ANALYSIS**

19 January 2021



Infrastructure Provide journal reporting capacity

"...Journals should be able to rely on a common infrastructure connecting them to funders, enabling a trusted exchange of information, such as the service provided by the OA Switchboard..."

UK collaborates with new body to accelerate global open access

3 December 2020

<u>UK Research and Innovation (UKRI)</u>, <u>Wellcome</u> and Jisc are among the first organisations supporting the establishment of a new body called <u>Open Access Switchboard</u>.

"We are delighted to pilot our shared funding model with the Royal Society..., as well as to jointly explore new open access infrastructure with the Society through the OA Switchboard"

Ivy Anderson, Associate Executive Director of UC's California Digital Library, 9 March 2021

### $\leftarrow$

### **Quote Tweets**



ROR community @ResearchOrgs · 20h

Great example of how to leverage open and shared infrastructure

Great example of how to leverage open and shared infrastructure with PIDs #LetsRORtogether



**Blog Posts** 

Aries Systems Continues Support for the OA Switchboard

DATE: OCTOBER 5, 2021 | CATEGORIES: USER COMMUNITY, EDITORIAL WORKFLOWS, INTEGRATIONS, OPEN ACCESS

Businesses Academia Publishers Learn Blog Contact

## CCC and the OA Switchboard Collaborate to Offer Increased Efficiency and Transparency for the Scholarly Communications Community



March 29, 2022 – Danvers, Mass. – <u>CCC</u>, a leading provider of Open Access (OA) workflow solutions, and the <u>OA Switchboard</u>, a global, not-for-profit collaboration between funders, institutions and publishers, announce a collaboration to automate the exchange of OA transactional information between publishers and their customers through the OA Switchboard.

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# What's next

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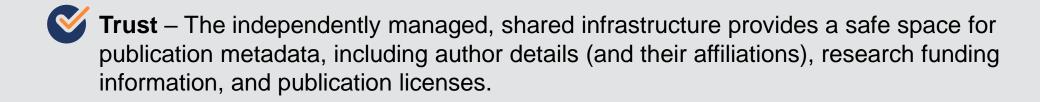
The second year of our launch phase will build on the hard work of 2021 in terms of priorities and use cases.

Our overarching focus will continue to be on:

- Authoritative data from source
- Interoperability of existing systems
- Connecting the dots of existing PIDs

All, in our characteristic, well established, collaborative spirit.

# OA Switchboard - central information exchange hub



- Collaboration The standardised protocol allows for the transparent exchange of data about OA publications, designed to operate and integrate with all stakeholder systems.
- **Efficiency** It eases the administrative burden of maintaining many-to-many relationships, and managing OA compliance. It also reduces the sheer volume of manual information exchange.

# OA Switchboard - central information exchange hub

We are very excited to invite new partners to join us.

The central information exchange hub grows stronger with every participant, becoming a better tool for all.

Contact us today to understand how joining the OA Switchboard can both serve your organisation and drive open access.

# Questions & Discussion



# Thank you

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twitter.com/OASwitchboard www.oaswitchboard.org

Sign up to our mailing list for regular updates

Looking forward to meet you at more conferences! UKSG (29-30 May), Bibliotheks Kongress Leipzig (1-2 June)





