



UMCG Digital Competence Center

*Organising the support:
central/embedded DS and support action plan*

12-11-2021

Efi Gkoumassi, Ph.D.
Team Lead & Data Steward UMCG DCC



umcg



umcg

12-11-2021

UMCG DCC

UMCG in numbers

- ~13000 employees
- ~3000 researchers + support

- **Subsidies**
 - 2019 #566; EUR 83.5M
 - 2020 #479; EUR 106.2M

- **Publications**
 - 2019 #3793; FWCI 2.43
 - 2020 #4135; FWCI 1.96

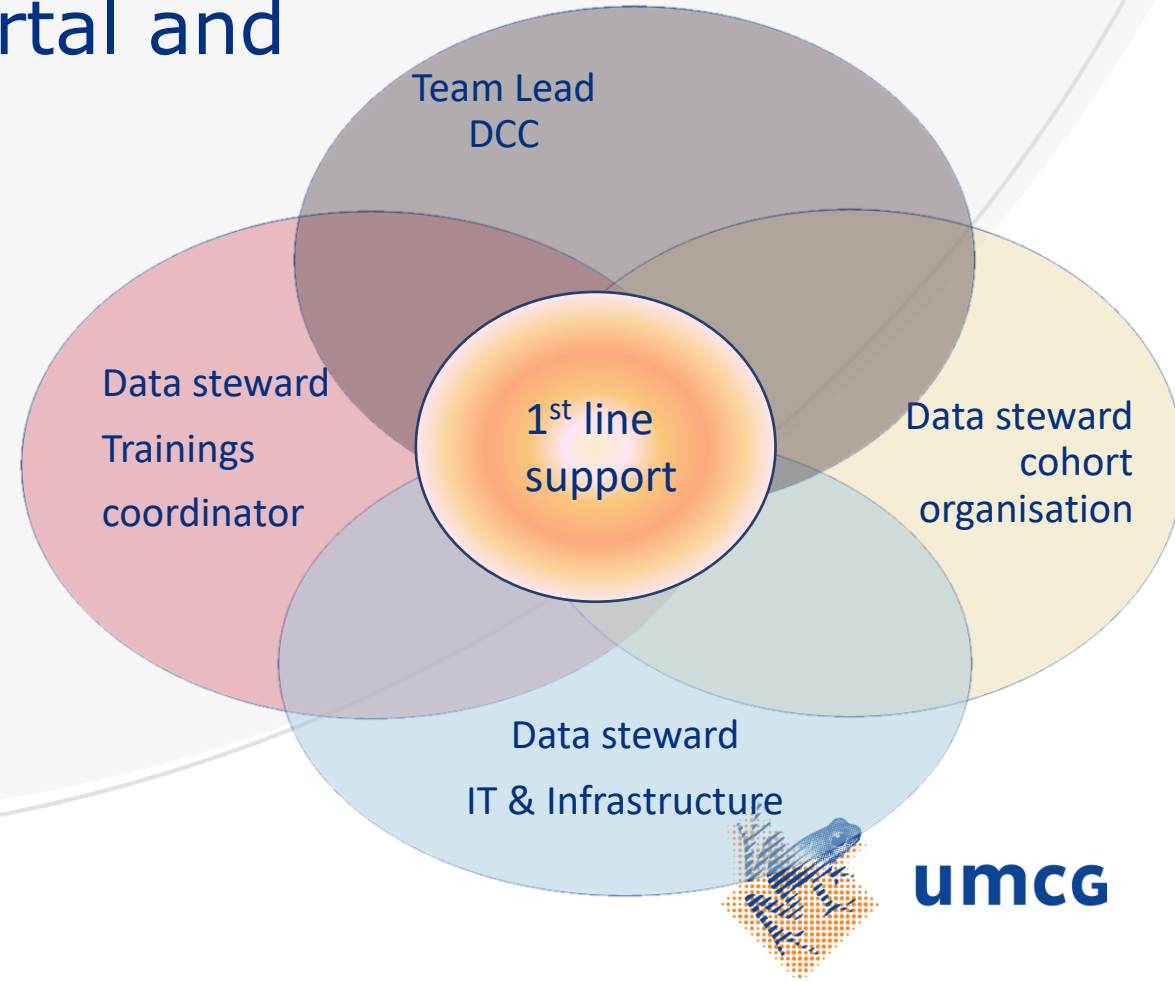


umcg

Aims UMCG DCC

Short term: increase visibility, build community, network, trainings, Self Service Portal and helpdesk

- FAIRification of data
- Privacy protection
- Version and document control
- Adequate archiving
- Suitable data storage
- Facilities, devices

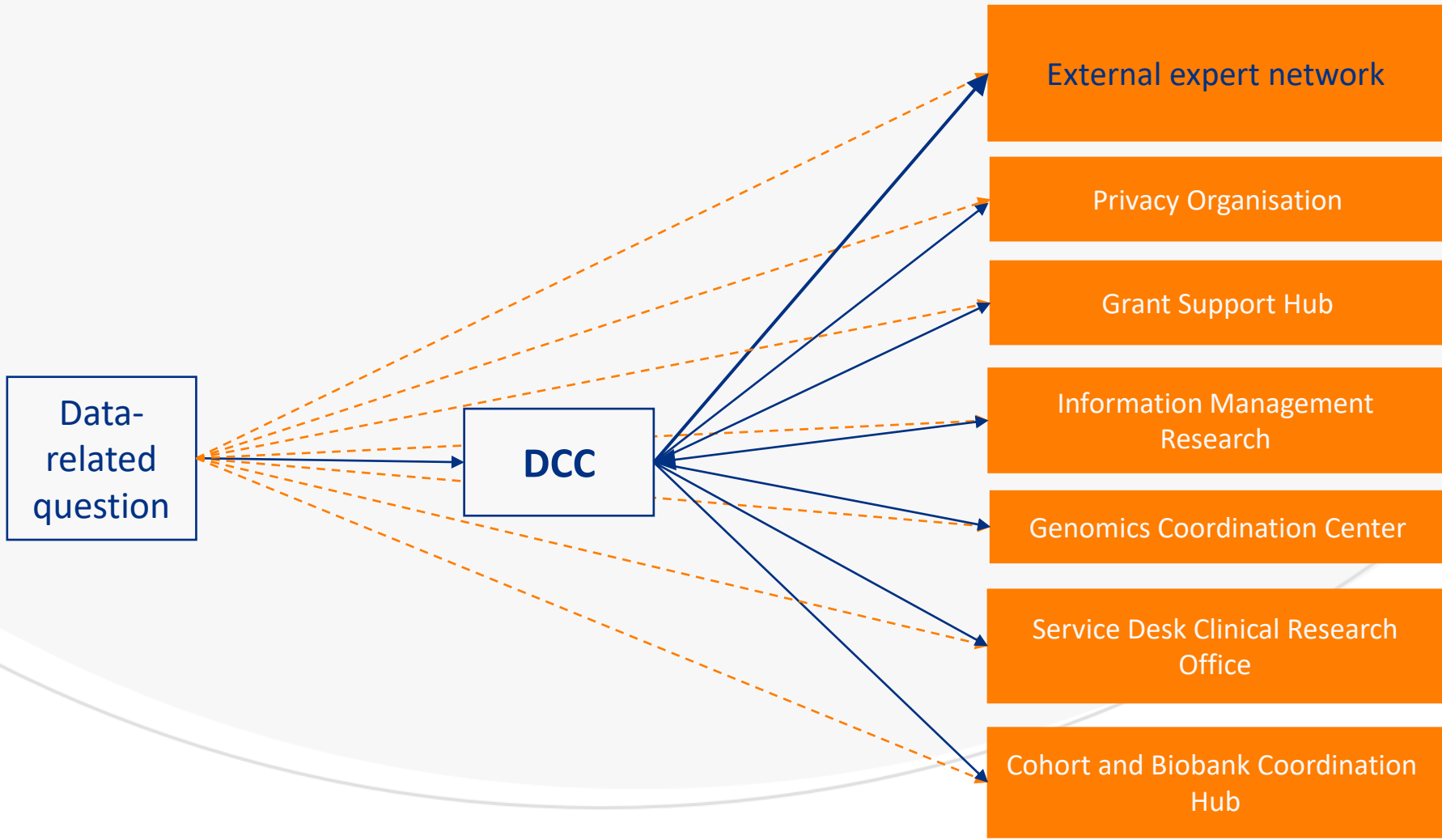


UMCG Digital Competence Center

- 3,3 FTE in DCC
- 5 data stewards (each with different focus area)
 - 4 central DS
 - 1 decentralized DS (0,2 FTE in DCC)
- Embedded DS (2x)



umcg



IT Roadshow
Webinars



umcg

UMCG data support

current situation

- First line: dept's research coordinator *invisible for DCC*
- Embedded DS or DM or DS (if available) *(in)visible for DCC*
- Self Service Portal (TOPDesk)
- DCC via e-mail (researchsupport@umcg.nl)

Challenge: coordinate central DS with embedded DS



umcg

Helpdesk action plan

TOPDesk

- Flow chart actions
- Own manual
- (WiP) timelines for specific support questions (DMPs etc)

Calls to date (2021) 200

"No wrong door" policy



umcg

Types of questions

- Data management plans
- Storage solutions
- Privacy
- Anonymising/pseudonymizing data
- eCRF/data capture system
- Compliance with funding requirements
- Data sharing solutions
- Specific support with eg metadata



Training

- PhD RDM awareness workshops (2x month)
- Researchers RDM awareness workshops (4x year)
- On demand workshops (eg FAIR data) (3x already)
- ITN network FAIR training (okt '21)
- Metadata COVID 19 ZonMW standard (2x nov '21)
- Webinar (FAIR data & metadata, dec '21)

Network

- Collaborations LCRDM/Health RI/eScience center, University of Groningen
- FAIR for local Health RI hub
- Departments: 40 UMCG; all approached, 27 virtual visits
- Website UMCG DCC

Policy

- Data documentation/SOPs: overview, update, collaborations with other depts (WiP)
- Function description Data Steward/Data Scientist/Data Manager UMCG-specific (WiP)
- Trainingsplan Data Stewards DCC (central/decentralized/embedded) (WiP)

Still a lot of work to be done!



Thank you!

Questions

???

e.gkoumasi@umcg.nl



umcg

