

6. B.4 Citizens have access to an adequate system of plastic packaging waste management

Mark only one oval.

	1	2	3	4	5	6	7	8	9	10	
Totally disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Totally agree

CONSUMER'S PRIVACY

7. B.5 Number of consumer complaints related to breach of privacy or loss of data within 6 months period

FEEDBACK MECHANISM

8. B6. Number of communication channels with the citizen (Email, phone number, incident sheets, fax, technical service, etc.)

Tick all that apply.

- Phone number (general)
- Email
- Incident sheets
- Technical service phone number
- Other: _____

9. B.7 Existence of consumer satisfaction questionnaires

Mark only one oval.

- Yes
- No

TRANSPARENCY

10. B.8 Number of consumer complaints regarding transparency within 6 months period

Mark only one oval.

- Yes
- No
- Yes, but I would like to learn more

11. B.9 The results of social and environmental life cycle impact assessment have been communicated

Mark only one oval.

- Yes
- No
- Some

END OF LIFE RESPONSIBILITY

12. **B.10 Internal management systems ensure that clear information is provided to consumers on end-of-life options**

Mark only one oval.

	1	2	3	4	5	6	7	8	9	10	
Totally disagree	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Totally agree

13. **B.11 Number of meetings with community stakeholders regarding waste management**

14. **B.12 Number of community education initiatives regarding waste management or environment (last 6 months period)**

15. **B.13 Number of public commitment actions by waste management stakeholders**

16. **B.14 I believe that the waste management system in my municipality boosts economic development**

Mark only one oval.

1	2	3	4	5	6	7	8	9	10
<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

17. **Additional Comments**

18. **Describe any complaints you have**

19. Gender

Mark only one oval.

- Male
- Female

20. Age

Mark only one oval.

- 18 - 25
- 25 - 35
- 35 - 45
- 45 - 55
- 55 - 65
- Over 65

21. Working conditions

Mark only one oval.

- Employed full-time
- Employed part-time
- Unemployed
- Student
- Other

22. Level of studies

Mark only one oval.

- No studies
- Elementary school
- High school
- College
- PhD
- Other

Powered by

