

# Selection, Procedures and Roles

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|----|----------------------|---|
| 2. | Design               | (a) Identify whether <b>single case or multiple case</b> and <b>embedded or holistic</b> designs will be used, and show the logical links between these and the research questions.<br>(b) Describe the <b>object of study</b> (e.g., a new testing procedure; a new feature in a browser).<br>(c) Identify any <b>propositions or subquestions</b> derived from each research question and the <b>measures to be used</b> to investigate the propositions. |
| 3. | Selection            | (a) Criteria for case selection.  |
| 4. | Procedures and roles | (a) Procedures governing field procedures.<br>(b) Roles of case study research team members.  |

## Selection

- Personal network
- For survey 2020 every member of the case and the comparison unit are asked for their opinion
- For survey 2021 only the managers of the units are asked for the management perspective

## Procedures and roles

- Main researcher
  - Double role of main researcher
    - Solution architect in case company until 03/2020
      - = one of the framework developers
    - Researcher from 04/2020
- Second researcher
  - structuring and writing
- Third researcher (since 06/2021)
  - literature review and structuring and writing
- Practitioner
  - Unit manager enables all research
  - Promotes surveys
  - Comments on paper writing