

Data Collection (DC)

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5. Data collection
- (a) Identify the data to be collected.
 - (b) Define a data collection plan.
 - (c) Define how the data will be stored.

Data

Data	Collection	Data Preparation	Data Analysis	Storage
Ticket statistics	Jira backlog XLSX Export	XLSX + MS SQL	XLSX -> descriptive statistics	XLSX
Personal opinion of members on framework	Google Forms Survey 2020 Part I	XLSX + SPSS	XLSX -> descriptive statistics SPSS -> correlation analysis	XLSX
Personal opinion of members on Decision-Making and Prevention	Google Forms Survey 2020 Part II	XLSX + SPSS	XLSX -> descriptive statistics SPSS -> correlation analysis MAXQDA -> open questions	XLSX
Personal opinion of members on Generation of TD backlog	Google Forms Survey 2020 Part III	XLSX + SPSS	XLSX -> descriptive statistics SPSS -> correlation analysis MAXQDA -> open questions	XLSX
Opinion of management on framework effects for them	Docx Survey 2021		MAXQDA -> open questions	PDF