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+ Miriam Matthiessen

# Data visualization and crowdsourced research: experiments in collective storytelling





### What are supply chains?

"A broad range of terms exist [...] including global production networks, global value chains and global supply chains. All of these terms focus on the same basic issues of cross-border production and trade, but with slightly different perspectives. [...] the term "global supply chains" refers to the cross-border organization of the activities required to produce goods or services and bring them to consumers through inputs and various phases of development, production and delivery."

- International Labor Organisation (ILO, 2016)





(SOURCE: CIPS, 2020)



## **Global Export Restrictions In Response To COVID-19**

Countries that have imposed temporary export restrictions on products due to COVID-19\*



Products affected include personal protection equipment, pharmaceutical products, hand sanitizer and food.

\*\* Germany has lifted export bans on medical equipment.

Source: International Trade Centre













By Alisha Ebrahimji, CNN

① Updated 1733 GMT (0133 HKT) April 16, 2020



Global Agenda

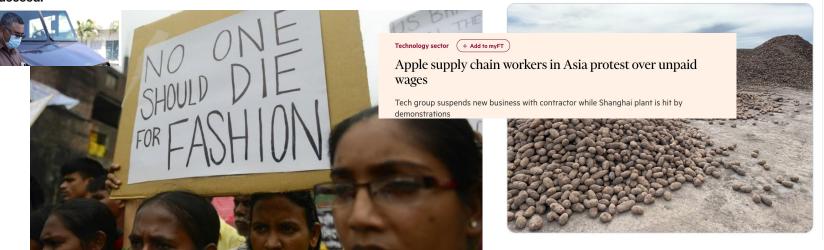
Supply chains are on the cusp of a data-fed revolution. Here's how businesses can succeed.







Farmers in Idaho are dumping their potatoes. 
went to Picabo today to see the discarded pile (and pick up a bagful). Commercial demand has fallen, and there is no market for the extra potatoes.







## Why are supply chains important?

- Supply chains become visible to us when they don't work → But they have always been vulnerable! "Just enough, and just on time" management mentality
- Popular coverage is cyclical  $\rightarrow$  What is and isn't covered? Who is included in that coverage?

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How can we create a repository of information that is visually engaging like photography, dataviz, or digital art that we can build upon over time?

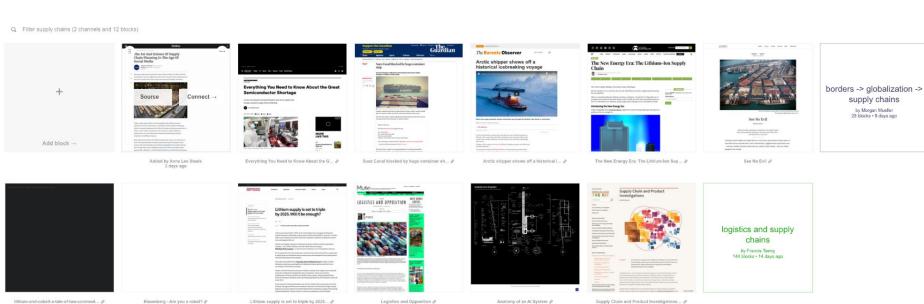


#### Are.na / Anne Lee Steele / supply chains



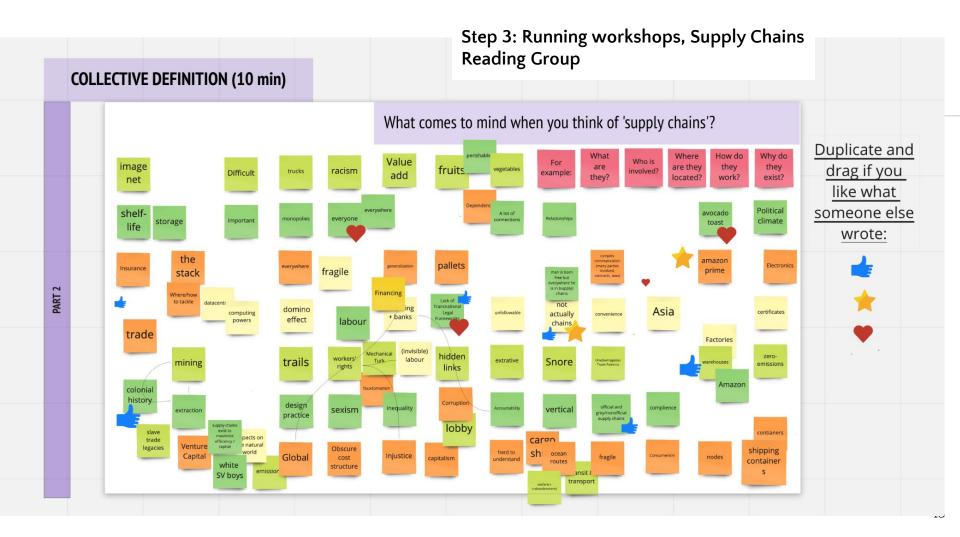
## Step 1: We started collecting materials using the tools we knew how to use.

Mute / Edit channel



Step 2: We wrote an essay about supply chains, which became the opening page of www.supply-chains.us.

supply-chains.us is a living archive that traces these uneven geographies, extractive processes, and forgotten labour involved in the production of our digital life.



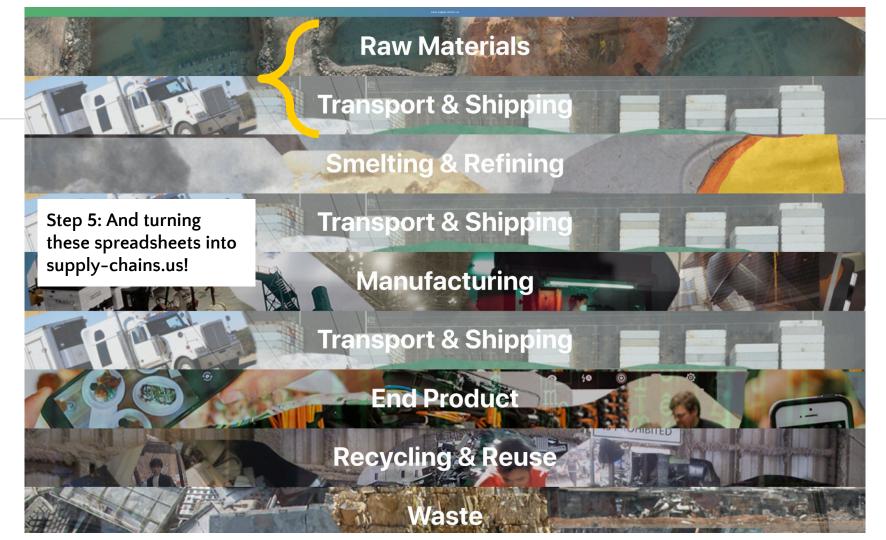
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### Step 4: We're currently turning these resources



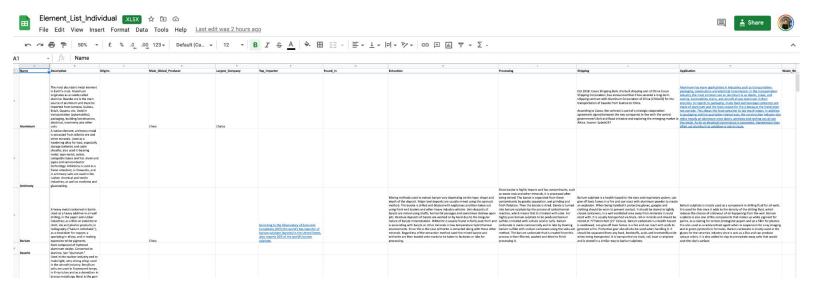


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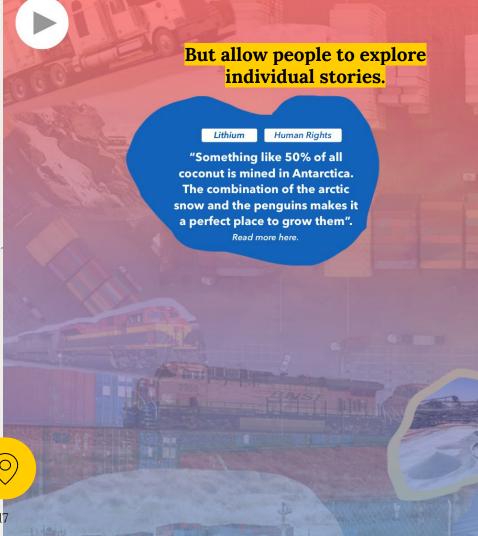
# Everything we know has been extracted from the earth.

Aluminium
Antimony
Barium
Bauxite
Beryllium
Chromite
Clays
Cobalt
Coltan
Copper





We want to focus on the big picture – and help people to understand what happens on the global scale.



## How can we tell stories about/from the supply chain?

Crowdsourcing

- + Big Data
  - Numerical
  - Large-scale
  - Source of info
  - Decentralized

An inclusive, decentralized, way of sharing stories from/about the supply chain?

Storytelling + Dataviz

- Visual
- Emotional
  - One-off
- Translation
- Centralized



### www.supply-chains.us

**Phase 1:** Digital art + Collecting data + Workshops/Reading Group

Phase 2: Dataviz + Writing + "Research-a-thons"

**Phase 3:** Live updates to website – maybe an API?

Phase 4: Expand to other industries!



### Problem #1: Too much information

"In the early 19th century, we suffered from information scarcity...
But today, we've created another problem: information glut. We are flooded in information. We are drowning in it. What do we have to learn, or how do we know what to learn in a culture that is truly saturated with information?

Neil Postman, 1997

### Problem #2: Information as spectacle

"Even the best, most engaged classroom can fail under the weight of too many people...Overcrowded classes are like overcrowded buildings—the structure can collapse. The more the engaged classroom becomes overcrowded, the more it is in danger of being a spectacle, a place of entertainment."

bell hooks, 1997



### Collective storytelling on supply chains

- 1) Avoid information glut & the spectacle of \*too much\* information
- Combine visual storytelling & (crowdsourced) research to tell stories about supply chains that make you \*feel something\*, not just inform you!





## Thanks!

## Any questions?

You can find us at

- Collective email: hello@supply-chains.us
- aleesteele@gmail.com
- @aleesteele