

Research and Innovation Action

Social Sciences & Humanities Open Cloud

Project Number: 823782

Start Date of Project: 01/01/2019

Duration: 40 months

Report on **Milestone 5**

SSHOC web platform continuous marketplace integration with SSHOC service offer 1/3: M9, M10, M12

Dissemination Level	PU
Due Date of Milestone	31/12/2019 (M12)
Actual Achievement Date	04/03/2020
Lead Beneficiary/LTP	10. Trust-IT
Work Package	WP2 Communication, Dissemination and Impact
Task	T2.3 SSHOC web presence
Version	V1.0
Number of Pages	p.1 – p.10

Abstract:

On 4 March 2020, the SSHOC website third iteration went live sshopencloud.eu, and milestone 5 achieved. This third release of the SSHOC website aims to raise awareness on the full range of SSHOC tools and services accessible and usable from the SSH Open Marketplace by April 2022. This implementation is focused on an improved navigation experience, greater functionality and easier access to more information.

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1. Introduction

As defined in the SSHOC workplan, task 2.3 SSHOC web presence will cover all activities related to the design, development, roll-out and continuous update of the SSHOC web presence. An evolved SSHOC web platform will ensure a service-oriented approach to the SSHOC marketplace developed in WP7 and will act as the main project entry point providing a multi-view of the SSH landscape, according to the main research lines of the ERICs involved, namely Art and Humanities, Social Science, Linguistics.

The SSHOC web platform will be conceived and structured to ensure visibility and easy access to the technologies and services resulting from WP3, as well as innovations mechanisms in data production (WP4), use cases (WP5) and training materials (WP6), targeting data producers and data re-users in the SSH disciplines, as well as industry players.

The web platform will also serve as main repository for all published content and allow access to project deliverables and external resources. It will have specific sections dedicated to events and workshops; it may contain sections to collect user feedbacks and online surveys. It will be able to optionally host any software repository developed within SSHOC and will provide direct access points to the ERICs websites and other relevant websites, existing catalogues and virtual labs. This task will also provide branding for the Marketplace (WP7) and support to improve its Graphical User Interface (GUI) and end-user friendliness. Specific branding of the new services will also be provided, making their look & feel homogeneous under the SSHOC umbrella.

In M15, March 2020, the third iteration of the SSHOC web platform was achieved (Milestone 5), this document will outline the milestone, its role and the means of verification to its achievement.

2. Description of the Milestone

Via the achievement of Milestone 5 SSHOC aims the for its web platform to showcase the continuous marketplace integration with SSHOC service offer, where direct access will be ensured to SSHOC tools and services available at month 12. An evolved SSHOC web platform will ensure a service-oriented approach to the SSHOC marketplace developed in WP7, and will act as the main project entry point providing a multi-view of the SSH landscape, according to the main research lines of the ERICs involved, namely Art and Humanities, Social Science, Linguistics.

Marketplace and Website distinction and alignment

SSHOC Marketplace provides contextualisation, offers solution, list of services/tools that can help users answer their question. The Marketplace will centralise and display all the tools/services/training materials etc. created and collected under SSHOC WPs.

SSHOC website will ensure the visibility of the WP efforts. Explain the services/tools and results created under all WPs and highlight their availability under SSHOC Marketplace.

Marketplace page with catalogue of services and tools is to be developed within SSHOC. The catalogue uses the same categorisation as the EOSC Portal, services and tools will be described and linked as they appear.



FIGURE 1: EOSC PORTAL CATEGORISATION OF TOOLS AND SERVICES

Methodology

Work Package 2 has formed a web task force of 8 project member connected to coordination, marketplace, technologies, training and dissemination. This team was tasked to:

- Liaise with ALL WPs
- Create overview & timeline SSHOC results and services
- Align categorization
- Define technical and content improvement on the website
- Edit existing and new web content

A spreadsheet on the Project Shared Google drive internal document repository¹ was set up to map all SSHOC Services and Tools that will be pulled out over the 40 months of the project, according to their category, type and planning. All information defined in the GA was introduced in the spreadsheet, partners were asked to categorise each of these services and tools according to the categories used in the EOSC portal, to map² the type of each service and tool, updated the delivery dates according to the current planning and refine the description of each service and tool.

On the basis of this mapping, the catalogue was pulled out with the SSHOC branding, timeline and the descriptions of services and tools were edited by the editors in the SSHOC Web Task Force.

¹ SSHOC Consortium internal project document repository in Shared Drive - link to the spreadsheet: https://docs.google.com/spreadsheets/d/1vZPXOIKbFDyCA1GsUUfavdU00_8rs4wsWzoklXliXyQ/edit#gid=1398076874 [04.03.2020]; access to the repository is restricted to SSHOC Consortium partners; After project finalization, repository will be archived by the project coordinator.

² Blueprint; Commercial solution; Data set / data pool; Demonstrator; Feasibility study; Framework (e.g. software environment, policy document, legal framework); Hardware (e.g. chip, appliance, drone, sensor, system); Infrastructure (e.g. IT infrastructure, transport infrastructure, energy infrastructure, water infrastructure, building etc.); Methodology; Model (e.g. risk model, mathematical model, data model, physical model, business model etc.); Patent (e.g. utility, design patents and plant patents); Policy report; Prototype; Proxy/broker service; Research and/or virtual environment; Scientific publication (Refereed); Scientific publication (Non-refereed); Software (e.g. routine, integrated platform, library, plugins); Standard (e.g. norms, policies); Taxonomy / Ontology; Tool / Toolkit / toolbox; Training (e.g. learning tools, services, modules); White paper or similar publication; Other – please define

Enhancements to SSHOC Website Put Users First

On 4 March 2020 the SSHOC website was updated to reach its 3rd iteration, with the main aim of raising awareness on the full range of SSHOC tools and services accessible and usable from the SSH Open Marketplace by April 2022. This implementation is focused on an improved navigation experience, greater functionality and easier access to more information.

As one of the major upgrades, the initial [SSHOC Service Catalogue](#) is now available on the SSHOC website. In the catalogue you will find services that will be produced within the frame of the SSHOC project as mapped and validated with WP leaders. The Catalogue is complete with delivery timeline and clearly formulated individual pages, that will be enriched with all the incoming content for each service. Services were also categorised in alignment with the EOSC Portal and can be filtered as such.

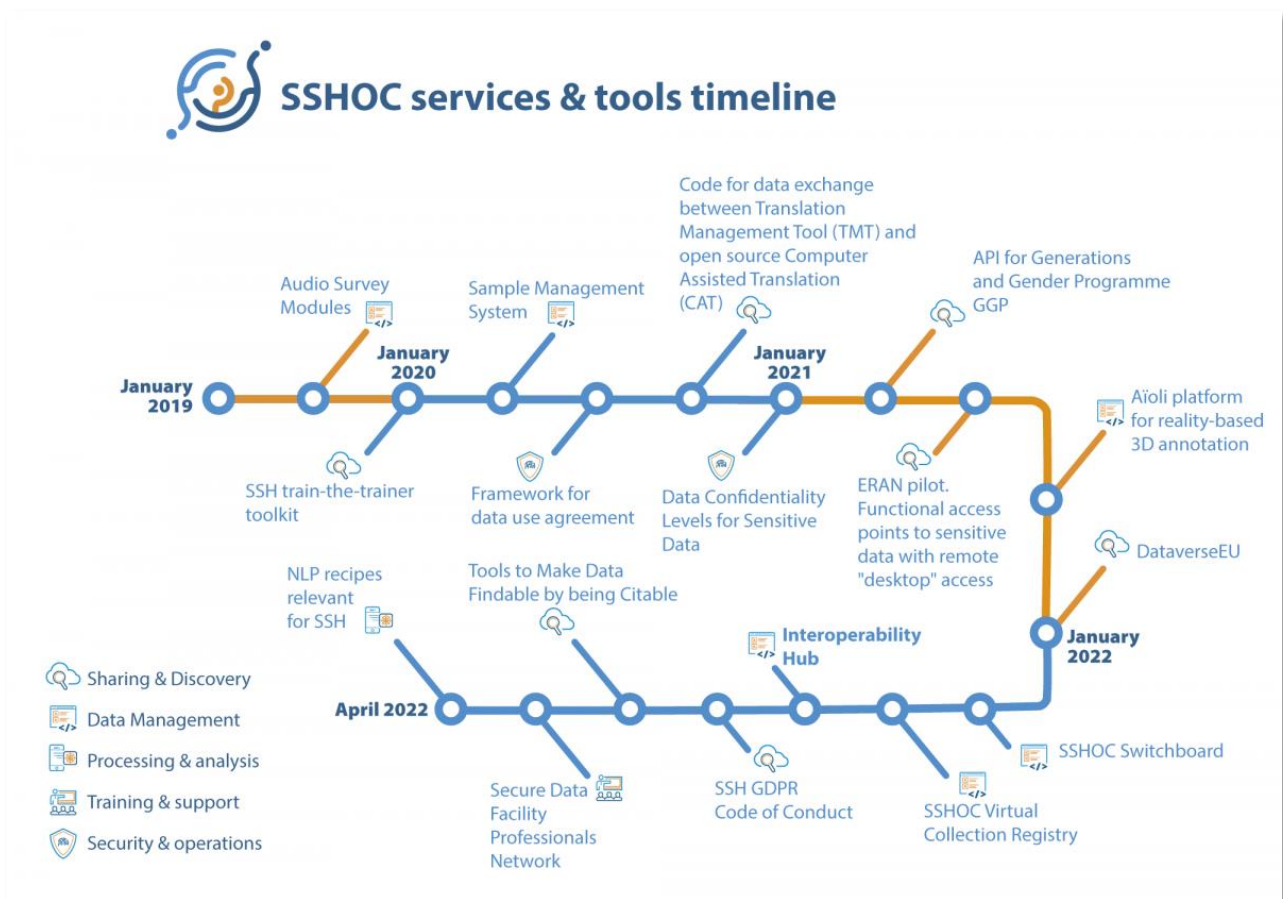


FIGURE 2: SSHOC TIMELINE OF SERVICES AND TOOLS

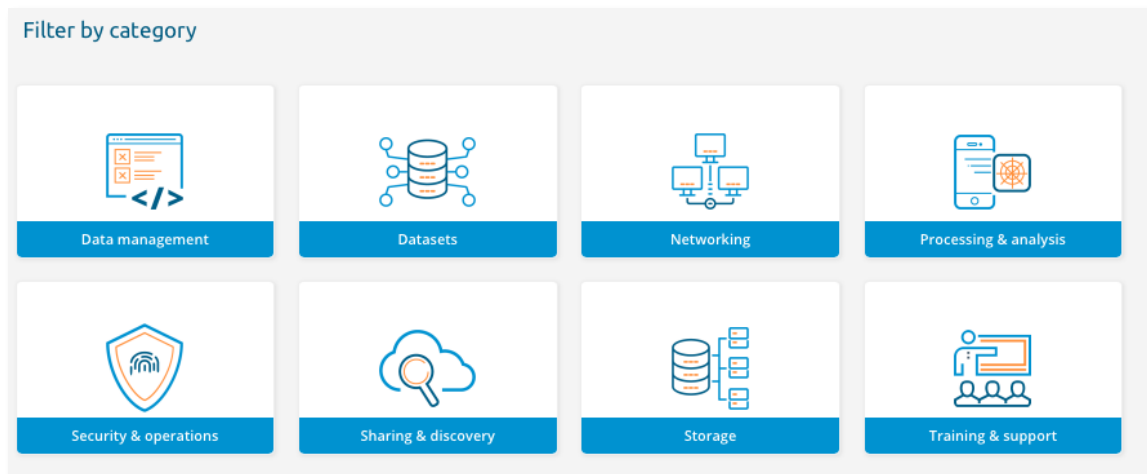


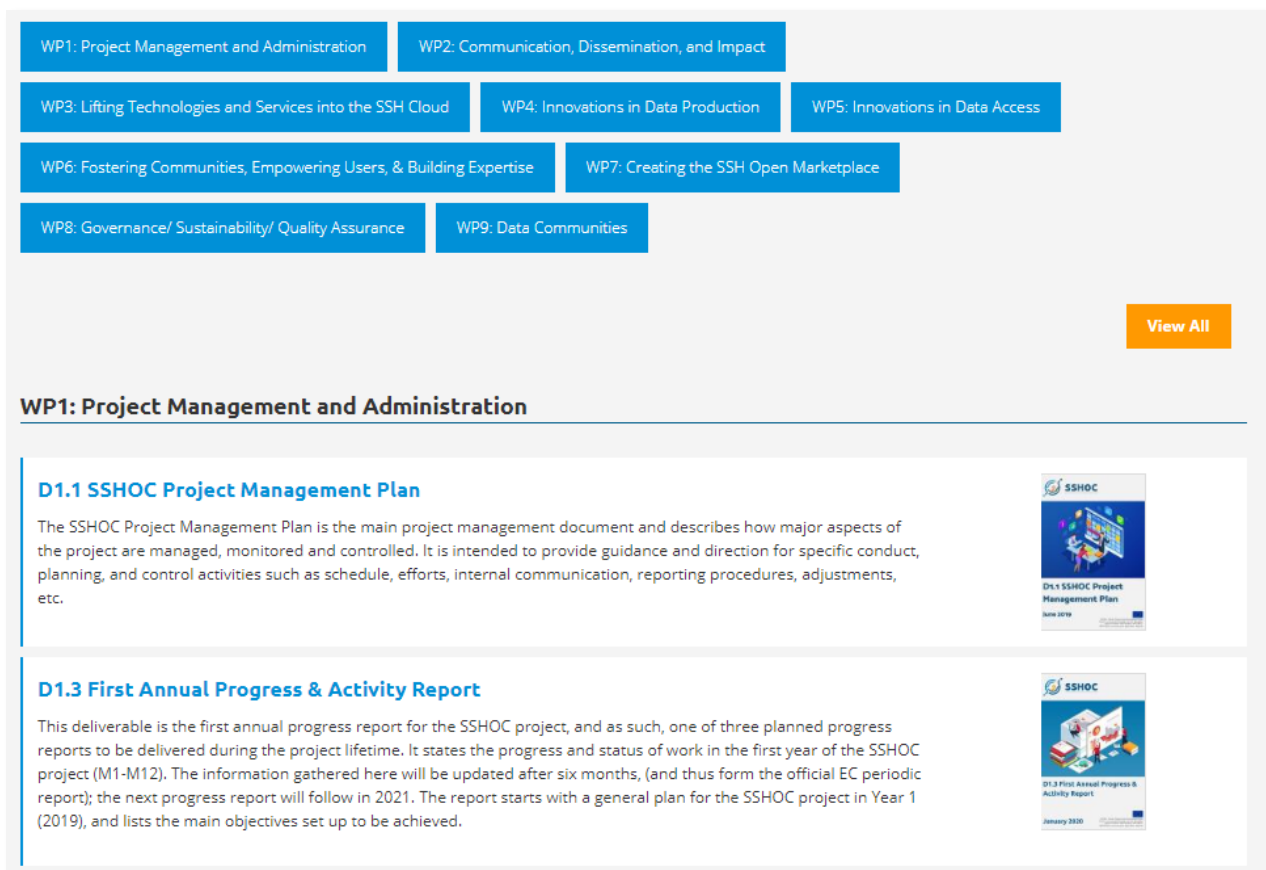
FIGURE 3: SSHOC TOOLS & SERVICES CATEGORIES ALIGNED WITH EOSC PORTAL

The new "[Who benefits](#)" area is instead dedicated to identifying the potential beneficiaries from SSHOC and clearly explaining how the project might further their interests. Additional insights will be added for specific communities.



FIGURE 4: WHO BENEFITS FROM SSHOC

The [deliverables](#) section has also been improved, with better graphics, and an easy-to navigate searchable list, filtered and organised by Work Package. The full suite of position papers, reports and other SSHOC documents are now collected in a [dedicated Zenodo Community](#), linked above the main menu and also under "Publications". Still in development are new areas under Resources, specifically collecting presentations and scientific publications.



The screenshot displays the SSHOC Deliverables page. At the top, there is a grid of nine blue buttons representing Work Packages (WPs):

- WP1: Project Management and Administration
- WP2: Communication, Dissemination, and Impact
- WP3: Lifting Technologies and Services into the SSH Cloud
- WP4: Innovations in Data Production
- WP5: Innovations in Data Access
- WP6: Fostering Communities, Empowering Users, & Building Expertise
- WP7: Creating the SSH Open Marketplace
- WP8: Governance/ Sustainability/ Quality Assurance
- WP9: Data Communities

An orange "View All" button is located to the right of the WP grid. Below the grid, the page is titled "WP1: Project Management and Administration". Two deliverables are highlighted:

- D1.1 SSHOC Project Management Plan**: The SSHOC Project Management Plan is the main project management document and describes how major aspects of the project are managed, monitored and controlled. It is intended to provide guidance and direction for specific conduct, planning, and control activities such as schedule, efforts, internal communication, reporting procedures, adjustments, etc. (June 2019).
- D1.3 First Annual Progress & Activity Report**: This deliverable is the first annual progress report for the SSHOC project, and as such, one of three planned progress reports to be delivered during the project lifetime. It states the progress and status of work in the first year of the SSHOC project (M1-M12). The information gathered here will be updated after six months, (and thus form the official EC periodic report); the next progress report will follow in 2021. The report starts with a general plan for the SSHOC project in Year 1 (2019), and lists the main objectives set up to be achieved. (January 2020).

FIGURE 5: SSHOC DELIVERABLES

Finally, all text on the website has been revisited, rethought and rewritten to ensure clarity and brevity.

2.1. Role of the Milestone

SSHOC will use various communication channels leveraging on the project partner networks and will produce a set of tailored communication formats targeting different stakeholder groups. The main channels that will be utilised in SSHOC are visualized in the figure below:

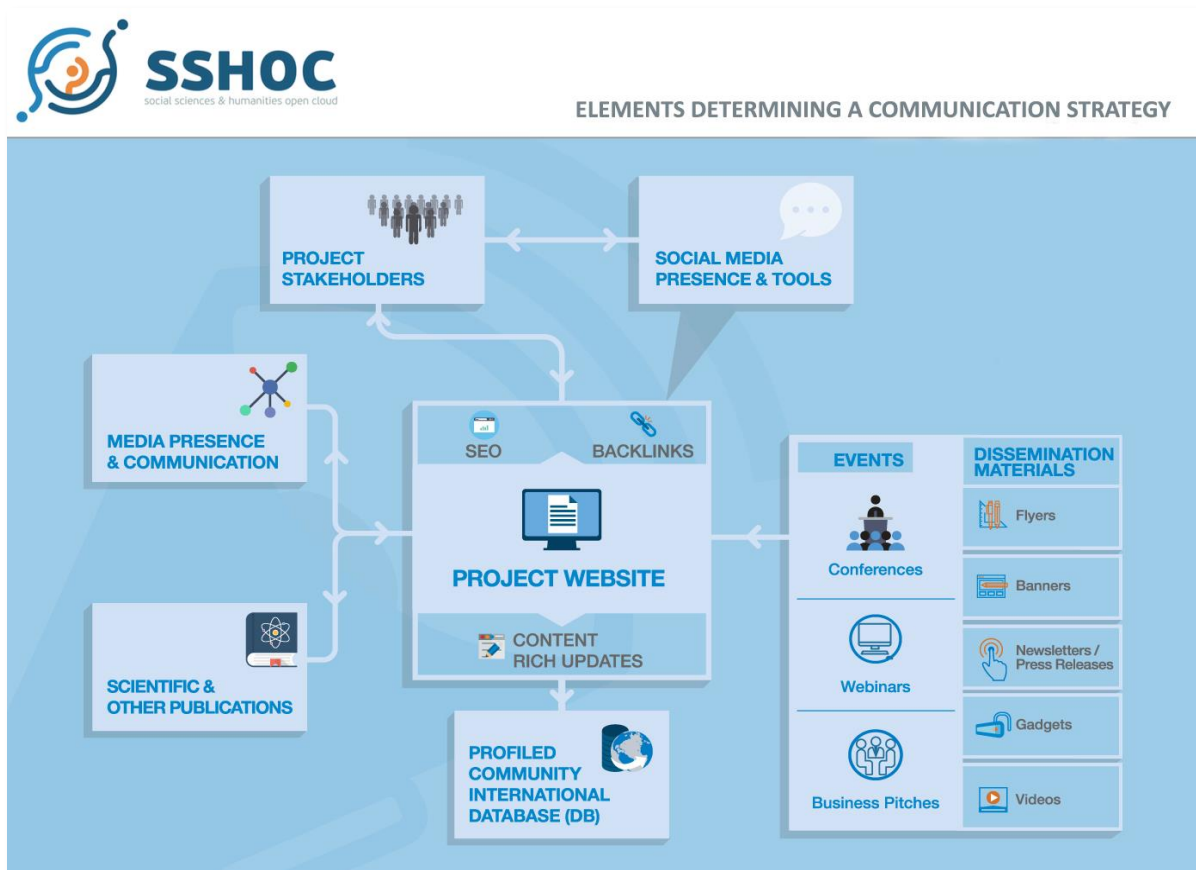


FIGURE 6: ELEMENTS DETERMINING AN EFFECTIVE COMMUNICATION STRATEGY.

The SSHOC web platform is, sshopencloud.eu, is the unique access point for the SSHOC Marketplace and it showcases the project's objectives results partners, news, and events.

2.2. Means of verification

On 4 March 2020 the SSHOC web platform achieved its 3rd iteration, the news was disseminated on the project internal project communication channel Basecamp, the web platform, partner channels and social media.



SSHOC consortium meeting and related workshop postponed

13 March 2020

In light of the ongoing COVID-19 outbreak, SSHOC has decided to move online the 3rd consortium meeting and the related workshop scheduled to take place on 24 and 25 March 2020 in Utrecht.



Enhancements to SSHOC Website Put Users First

11 March 2020

Comprehensive upgrades to the SSHOC website mean users now enjoy an improved navigation experience and access to increased functionality and more information.




ESFRI Cluster Position Papers on EOSC Implementation

04 March 2020

The [ESFRI Cluster](#) position papers delineate the views of [EOSC-Life](#), [ENVRI FAIR](#), [ESCAPE](#), [PaNOSC](#), and [SSHOC](#) on EOSC implementation and were assembled by the EOSCsecretariat project.

FIGURE 7: NEWS ON SSHOC WEBSITE 3RD ITERATION PUBLISHED ON PROJECT WEBSITE

3rd implementation of the SSHOC website and service catalogue



Announcement by Leonardo Marino

Mar 6 · Notified 229 people

Dear SSHOC partners,

I am happy to announce that the SSHOC website was recently updated to reach its 3rd iteration, with the main aim of raising awareness on the full range of SSHOC tools and services accessible and usable from the SSH Open Marketplace by April 2022.

The latest implementation is focused on an improved navigation experience, greater functionality and easier access to more information. Feedback received from partners will be integrated starting next week.

As one of the major upgrades, the initial [SSHOC Service Catalogue](#) is now available on the SSHOC website. In the catalogue you will find services that will be produced within the frame of the SSHOC project as mapped and validated with WP leaders. The Catalogue is complete with delivery timeline and clearly formulated individual pages, that will be enriched with all the incoming content for each service. Services were also categorised in alignment with the EOSC Portal and can be filtered as such.

FIGURE 8: NEWS ON SSHOC WEBSITE 3RD ITERATION PUBLISHED ON INTERNAL PROJECT COMMUNICATION CHANNEL, REACHING 223 PEOPLE IN THE SSHOC PROJECT.

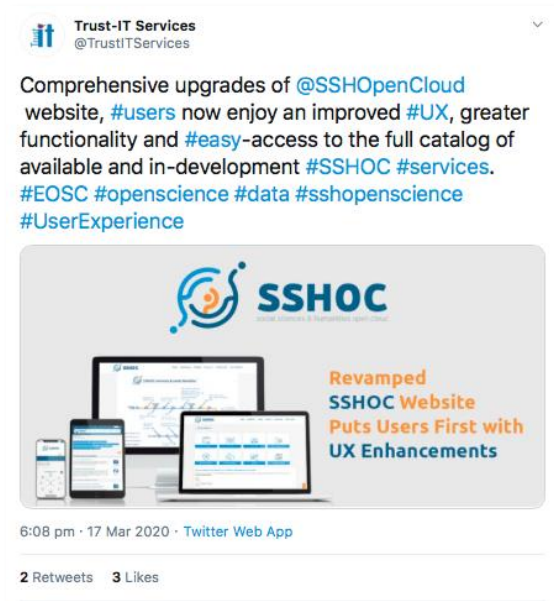


FIGURE 9: SSHOC 3RD ITERATION PROMOTED IN PARTNER CHANNEL

2.3. Delay in the Milestone delivery

Milestone 5 was not finalised in month 12 (December 2019) because project partners experienced delays in the identification of the categories, revised timelines and result types of the services and tools to be delivered during the project's lifetime, for the optimal cataloguing of the service offer on the SSHOC website. Due to this delay and the milestone falling into the end of the year holiday season, the delivery of the milestone was postponed to the first days of M15.

3. Conclusions and next steps

The SSHOC website will have different iterations during the project's lifetime aligned with the forthcoming results and defined as Milestones 6, and 7. Next steps planned:

1. Prepare the website to connect and provide access to the beta version of the SSH Market Place and expand information on training results and activities and connect the train-the-trainer toolkit to the website.
2. The tools and services spreadsheet that set the basis for the SSHOC catalogue, will be regularly updated as a blueprint for the catalogue.
3. Project deliverables and a number of milestones will be digested and connected to the related services and tools to provide easy access to background information.