

Microsoft Research Survey on OSS4SG

Start of Block: Consent Block

We are researchers at Microsoft Research investigating how developers contribute to open source projects that target at social good properties. You can help! We'd like to learn about your opinions and experience. Your response to this survey will enable us to make recommendations on how to improve the participation in OSS for social good.

The survey should only take about 20 minutes to complete. No information is collected that allows you to be directly identified. Please do not include any personal information in the responses. Aggregate information may be shared with research collaborators outside of Microsoft and used in publications and reports. We selected you as part of a sample of GitHub contributors. By responding to this survey, you agree that you (1) are at least 18 years of age, (2) are participating voluntarily in this survey, and (3) understand you can withdraw from the survey at any time.

We hope you enjoy filling out this survey. After completion of the survey, we invite you to enter your name into a separate form (to preserve your anonymity) to **win one of four \$100 Amazon.com Gift Certificates.**

If you have any questions or comments about this research, please contact [name redacted] ([email redacted]).

Thank you for participating!

Yu Huang, Denae Ford, Tom Zimmermann, [email redacted]

Start of Block: Survey

[FULL CONSENT STATEMENT REMOVED]

CONSENT AGREEMENT

By clicking "Yes, I agree" below, you confirm that the study was explained to you, you had a chance to ask questions before beginning the study, and all your questions were answered satisfactorily. By clicking "Yes, I agree" below, you voluntarily consent to participate, and you do not give up any legal rights you have as a study participant.

C3 Do you understand and consent to these terms?

- Yes, I agree. (1)
- No thanks, I do not want to do this survey (2)

Skip To: End of Survey If Do you understand and consent to these terms? = No thanks, I do not want to do this survey

Page Break

Q1 What is your gender?

- Woman (4)
 - Man (5)
 - Non-binary / gender diverse (6)
 - Prefer to self-describe: (7) _____
 - Prefer not to answer (8)
-

Q2 What is your ethnicity/origin you identify with (select all that apply)?

- White (4)
 - Asian (5)
 - Black or African (6)
 - Hispanic or Latino (7)
 - Middle Eastern (11)
 - American Indian or Alaska Native (10)
 - Native American or Other Pacific Islander (12)
 - Other (please specify) (9) _____
 - Prefer Not to Report (13)
-

Q3 What is your age in years?

- 18-24 years old (2)
 - 25-34 years old (3)
 - 35-44 years old (4)
 - 45-54 years old (5)
 - 55-64 years old (6)
 - 65-74 years old (7)
 - 75 years or older (8)
 - Prefer not to report (9)
-

Q4 What is your current employment status?

- Employed full time (1)
 - Full time student (2)
 - Employed part time (4)
 - Temporarily not working (5)
 - Retired or permanently not working (e.g. due to disabilities) (6)
 - Other (please specify) (7) _____
-

Display This Question:

If What is your current employment status? = Employed full time

Or What is your current employment status? = Employed part time

Or What is your current employment status? = Other (please specify)

Q5 Which one of the following describes your role in daily work best? (Select all that apply)

- Software Development (32)
- Program Management (40)
- Data Science (41)
- Consulting (36)
- Researcher (37)
- Grantmaker / Funder (38)
- Other (please specify) (39) _____



Q6 In which country do you currently reside?

▼ Afghanistan (1) ... Zimbabwe (1357)

Q7 What is your education background?

- Secondary School (i.e. High school, Lycée) (13)
- Trade/Technical/Vocational Training (14)
- University Degree (i.e. Bachelor, Associates degree) (15)
- Advanced University Degree (i.e. Masters, Doctorate, or other Professional degree) (16)
- Prefer Not to Report (17)
- Other (please specify): (18)

Q8 Which area did you get your professional education from?

- Humanities and Social Science (1)
 - Computer science / computer engineering/ information technology (2)
 - Engineering (not computer science and engineering) (3)
 - Accounting, business, finance (4)
 - Natural sciences (5)
 - Communications, graphic design (6)
 - Education (7)
 - Math (9)
 - Theater, Art, Music (10)
 - Other (please specify): (11)
-

Q9 What types of volunteering work do you do? (Select all that apply)

- Open source platform other than GitHub (10)
 - Raise money (11)
 - Tutor, teach, or coach (13)
 - Human support service (e.g., counselling, medical, emergency, etc.) (14)
 - Artistic activities (e.g., musical performance) (15)
 - Other (please specify): (12)
-

Q10 In what capacity do you contribute to OSS? (Select all that apply)

As Part of My Job (1)

As a Volunteer (2)

On Behalf of My Clients (3)

Other (please specify): (4) _____



Q11 How many OSS projects have you worked on (give your best estimation)?

Q11-b What are your roles in these OSS projects? (Select all that apply)

Documents (1)

Bug-submitters (4)

Graphic Artists (5)

Translators (6)

Coders (7)

Maintainers (8)

Porters (9)

Tool Builders (10)

GUI Designers (11)

Other (please specify) (12) _____

Page Break

Q12 Do you think **ALL** OSS projects are for **Social Good**?

Yes (18)

No (19)

Display This Question:

If Do you think ALL OSS projects are for Social Good? = No



Q13 How many of the OSS projects you have worked on are **for Social Good** (give your best estimation)? If you have not worked on Social Good projects before, you can just enter 0.

Display This Question:

If if How many of the OSS projects you have worked on are for Social Good (give your best estimation)? If you have not worked on Social Good projects before, you can just enter 0.

<o:p></o:p> Text Response Is Greater Than 0

Q13-b What are your roles in these OSS for Social Good projects? (Select all that apply)

- Documents (1)
 - Bug-submitters (4)
 - Graphic Artists (5)
 - Translators (6)
 - Coders (7)
 - Maintainers (8)
 - Porters (9)
 - Tool Builders (10)
 - GUI Designers (11)
 - Other (please specify) (12) _____
-

Display This Question:

If If How many of the OSS projects you have worked on are for Social Good (give your best estimation)? If you have not worked on Social Good projects before, you can just enter 0.

<o:p></o:p> Text Response Is Greater Than 0

Q13-c In what capacity do you contribute to OSS for Social Good? (Select all that apply)

As Part of My Job (1)

As a Volunteer (2)

On Behalf of My Clients (3)

Other (please specify): (4) _____

Page Break

Display This Question:

If Do you think ALL OSS projects are for Social Good? = No



Q14 What aspects of an OSS project do you think are relevant when you decide if it is for **social good**? (Select all that apply)

- The target users of the project (1)
 - The problem this project is trying to solve (2)
 - The owner/organizer of this project (4)
 - Other (please specify): (5) _____
-

Display This Question:

If Do you think ALL OSS projects are for Social Good? = Yes

Q14-2 What aspects of an OSS project do you think are relevant when you decide if it is for social benefit? (Select all that apply)

- The target users of the project (1)
 - The problem this project is trying to solve (2)
 - The owner/organizer of this project (4)
 - Other (please specify): (5) _____
-

Page Break _____

Display This Question:

If Do you think ALL OSS projects are for Social Good? = No

T15-1 Please answer the following question based on your opinions on the definition of **OSS for Social Good**.

Display This Question:

If Do you think ALL OSS projects are for Social Good? = Yes

T15-2 Please answer the following question based on your opinions on how to define **if an OSS project is for social benefit**.



Q15 Please rate your agreement with each of the following statements:

	Strongly disagree (1)	Disagree (2)	Neither agree, nor disagree (3)	Agree (4)	Strongly agree (5)
The project is for people who needs help. (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The project is to solve societal issues (aka. UN's Sustainable Development Goal category). (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The project must be hosted by non-profit owners/organizations. (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q15-o Please tell us if you have other thoughts:

Display This Question:

If Do you think ALL OSS projects are for Social Good? = No

T16-1 Please answer the following question based on your experience or opinions on **OSS for Social Good**.

Display This Question:

If Do you think ALL OSS projects are for Social Good? = Yes

T16-2 Please answer the following question based on your experience in **OSS**.

Q16 How do you find such an project to work on? (Select all that apply)

- I DO NOT actively look for such a project to work on (1)
 - I go to relevant meetings/conferences/events to look for such projects that seek for help. (2)
 - I follow contributors in some community who I know is working on such projects. (3)
 - I directly search for such projects online using a regular search engine (4)
 - I directly search for such projects in a community (5)
 - I check the websites of organizations (6)
 - I get the information of such projects from people I know of. (7)
 - I get to know such projects from social media (e.g., Twitter, Facebook, etc) (8)
 - I get to know such projects from a special program (e.g., Google code camp, etc) (9)
 - Other (please specify): (10)
-

Page Break

Display This Question:

If Do you think ALL OSS projects are for Social Good? = No

T17-1 Please answer the following question based on your experience or opinions on **OSS for Social Good**.

Display This Question:

If Do you think ALL OSS projects are for Social Good? = Yes

T17-2 Please answer the following question based on your experience on **OSS**.



Q17 Please rate how important the following factors are to you when you decide to work on such an project:

	Not Important (1)	Slightly Important (2)	Moderately Important (3)	Important (4)	Very Important (5)
Someone else in my community is also working on this project. (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This project is well-maintained. (8)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This project is active. (1)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This project is welcoming. (19)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This project is popular in the community. (20)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This project targets a lot of users. (21)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This project has a diversified contributor team (e.g., gender, race, geography). (22)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I like the idea of this project. (23)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I personally respect/care about the issue this project is trying to solve. (24)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The goal of this project meets some form of needs I care about. (25)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

I fully understand the goal and value of this project. (27)

I feel confident in my skills to help with this project. (26)

I can learn some new skills or enhance my skills in this project. (28)

I trust/prefer the owner/organizer of this project. (29)

Q17-o Please tell us if there are other factors you check when you decide to work on a project:

Page Break

Display This Question:

If Do you think ALL OSS projects are for Social Good? = No

T18-1 Please answer the following question based on your experience or opinions on **OSS for Social Good**.

Display This Question:

If Do you think ALL OSS projects are for Social Good? = Yes

T18-2 Please answer the following question based on your experience on **OSS**.



Q18 Please rate how much you prefer the following owners/organizers of an project.

	Not at All (Dislike) (1)	Slightly Prefer (2)	Moderately Perfer (Neutral) (3)	Prefer (4)	Very Much Prefere (5)	Not Applicable (I don't think about this type of owner) (7)
Government (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Technology corporation (43)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Private individual owners (44)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A group of people of special interest (e.g., self- organized teams that target at a certain group of minorities or issues) (45)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Charity and NGOs (non- government organization) (46)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Page Break

Display This Question:

If Do you think ALL OSS projects are for Social Good? = No

T19-1 Please answer the following question based on your experience or opinions on **OSS for Social Good**.

Display This Question:

If Do you think ALL OSS projects are for Social Good? = Yes

T19-2 Please answer the following question based on your experience on **OSS**.



Q19 Please rate how much you are motivated from the following aspects when you contribute to an project:

	Not Important (1)	Slightly Important (2)	Moderately Important (3)	Important (4)	Very Important (5)
It is my hobby. (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel altruism. (43)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I want to help other contributors in the team. (44)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I want to help the target users. (45)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I want to help with solving societal issues. (46)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I want to have an impact to the society. (47)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It helps me to build my portfolio and reputation/career. (48)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can learn or improve technology skills. (49)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I need to improve this project for my work or school studies. (50)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I want to meet new people. (51)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I want to get paid. (52)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
This is my job. (53)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

My organization/boss encourages me to work on this project. (54)

Q19-o Please tell us if there are other motivations for you to contribute in these projects:

Page Break

Display This Question:

If Do you think ALL OSS projects are for Social Good? = No

T20-1 Please answer the following question based on your experience or opinions on **OSS for Social Good**.

Display This Question:

If Do you think ALL OSS projects are for Social Good? = Yes

T20-2 Please answer the following question based on your experience on **OSS**.



Q20 Please rate how important each of the following consideration is to you regarding how you rank your own priority when selecting a project based on the scale of needs:

	Not Important (1)	Slightly Important (2)	Moderately Important (3)	Important (4)	Very Important (5)
What is currently needed in my local area. (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What is currently needed globally. (55)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What is beneficial now. (56)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What is beneficial in a long term. (57)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What does my personal connection (e.g., your families, friends) need. (58)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What do people in general need. (59)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What I myself hypothesize would be beneficial and necessary. (60)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

T21 Assume you only have time to work on one project only, please choose the one from each of the pairs below:

Q21-a

- A project that is needed only in my local area now (e.g., track local health issue) (1)
 - A project that is needed globally now (e.g., track pandemic like COVID19) (2)
-

Q21-b

- A project that is beneficial now (e.g., monitor a recent flood disaster) (1)
 - A project that is beneficial in a long term (e.g., monitor global warming) (2)
-

Q21-c

- A project that my personal connection needs (e.g., diabetes tracker my family, friend or myself can use) (1)
 - A project that strangers need (e.g., monitoring system for a certain type of health issue that does not affect my family) (2)
-

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Display This Question:

If Do you think ALL OSS projects are for Social Good? = No

T22-1 Please answer the following question based on your experience or opinions on **OSS for Social Good**.

Display This Question:

If Do you think ALL OSS projects are for Social Good? = Yes

T22-2 Please answer the following question based on your experience on **OSS**.



Q22 Please rate how much the following factors affect your satisfaction:

	Strongly disagree (1)	Disagree (2)	Neither agree, nor disagree (3)	Agree (4)	Strongly agree (5)
The accomplishment of my project. (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Feeling as part of a community/team. (19)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The feedback from my community/team. (20)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Feeling I am dependable. (21)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can help other developers in the project. (22)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I can help people who need/use this project (e.g., target users). (23)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am solving some societal issue. (24)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am adding value to the society. (25)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q22-o Please tell us if you think there are other factors that affect your satisfaction:

Page Break

Display This Question:

If How many of the OSS projects you have worked on are for Social Good (give your best estimation)?... Text Response Is Greater Than 0

Q23 Please select all the topics that are covered in all OSS4SG you have worked on (select all that apply):

- No Poverty (4)
- Zero Hunger (5)
- Good Health and Well-being (6)
- Quality Education (7)
- Gender Equality (8)
- Clean Water and Sanitation (9)
- Affordable and Clean Energy (10)
- Decent Work and Economic Growth (Promote sustained, inclusive and sustainable economic growth, full and productive employment and decent work for all) (11)
- Industry, Innovation, and Infrastructure (Build resilient infrastructure, promote inclusive and sustainable industrialization and foster innovation) (12)
- Reducing Inequality (13)
- Sustainable Cities and Communities (14)
- Responsible Consumption and Production (Ensure sustainable consumption and production patterns) (15)
- Climate Action (16)
- Life Below Water (17)
- Life On Land (18)

Peace, Justice, and Strong Institutions (19)

Partnerships for the Goals (Strengthen the means of implementation and revitalize the global partnership for sustainable development) (20)

Q23-o Please tell us if you have worked on other topics:

Page Break

Display This Question:

If Do you think ALL OSS projects are for Social Good? = No

T24-1 Please answer the following questions based on your experience or opinions on **OSS for Social Good (OSS4SG) and other OSS in software development process (SDP)**.

Display This Question:

If Do you think ALL OSS projects are for Social Good? = Yes

T24-2 Please answer the following questions based on your experience or opinions on **OSS that target at social benefit (we use "OSS4SG" for short in the statements) and other OSS that are mainly for technology in software development process (SDP)**.



Q24

Please rate your agreement with each of the following statements.

	Strongly disagree (1)	Disagree (2)	Neither agree, nor disagree (3)	Agree (4)	Strongly agree (5)
There is no special difference on software development process just because a project is for social benefits. (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of code is lower in OSS4SG. (33)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We care less on testing in OSS4SG. (34)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OSS4SG is relatively not well-maintained. (35)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
OSS4SG is better documented. (36)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There are more arguments on tech issues in OSS4SG. (37)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I need to spend more time explaining certain technology aspects to the team in OSS4SG (38)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q24-o Please tell us if you have noticed other difference to share:

Page Break

Display This Question:

If Do you think ALL OSS projects are for Social Good? = No

T25-1 Please answer the following questions based on your experience or opinions on **OSS for Social Good (OSS4SG) and other OSS** on social factors.

Display This Question:

If Do you think ALL OSS projects are for Social Good? = Yes

T25-2 Please answer the following question based on your experience or opinions on **OSS that target at social benefit (we use "OSS4SG" for short in the statements) and other OSS that are mainly for technology** on social factors.



Q25 Please rate your agreement with each of the following statements regarding the comparison between OSS4SG and other OSS on non-technology aspects.

	Strongly disagree (1)	Disagree (2)	Neither agree, nor disagree (3)	Agree (4)	Strongly agree (5)
OSS4SG has people of more diversified backgrounds. (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel I am more engaged in OSS4SG than other OSS. (39)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I feel it is easier for me to keep engaging in OSS4SG than other OSS. (40)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am more respected and welcomed in OSS4SG. (41)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have more miscommunication issues in OSS4SG. (42)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is more likely to disagree on the project direction in OSS4SG. (43)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
people are less likely to put themselves above others in OSS4SG (e.g., because they are more expertised). (44)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There are more unreasonable requests from users/stakeholders in OSS4SG. (45)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

It is more likely for people to lose track of the goal of OSS4SG. (47)

It is more likely for me to compromise to arguments in OSS4SG (e.g., I am more easily persuaded). (48)

Q26-o Please tell us if you have noticed other difference to share:

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Display This Question:

If Do you think ALL OSS projects are for Social Good? = No

T26-1 Please answer the following questions based on your experience or opinions on **OSS for Social Good**.

Display This Question:

If Do you think ALL OSS projects are for Social Good? = Yes

T26-2 Please answer the following question based on your experience on **OSS**.



Q26 Please rate the agreement about conflicts you have experienced.

	Strongly disagree (1)	Disagree (2)	Neither agree, nor disagree (3)	Agree (4)	Strongly agree (5)
I have a hard time to understand my teammates' accents. (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
There are a lot of arguments on tech issues. (58)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
People have bad attitude to others. (59)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have experienced a lot of miscommunications. (60)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We have political disagreement (61)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
We use different social/cultural norms (62)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Q26-o Please tell us if you have other conflicts experience to share:

Page Break

Display This Question:

If Do you think ALL OSS projects are for Social Good? = No

T27-1 Please answer the following questions based on your experience or opinions on **OSS for Social Good**.

Display This Question:

If Do you think ALL OSS projects are for Social Good? = Yes

T27-2 Please answer the following question based on your experience on **OSS**.



Q27 Please rate the agreement on how challenging the following aspects are to you when you are working in OSS4SG.

	Strongly disagree (1)	Disagree (2)	Neither agree, nor disagree (3)	Agree (4)	Strongly agree (5)
I need more money to work on this project (7)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I don't know where to find the SG projects to work on. (49)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I cannot understand the goal, value, and societal issue the project wants to solve. (50)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is hard to understand the required flow of steps of contribution. (51)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is hard to understand and think about what features are needed by the users. (52)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
People without programming background I work with don't understand the concept of Open Source. (53)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

The project is over-documenting. (54)

The project is over-engineering. (55)

Stakeholders in OSS4SG are more unreasonable on feature requests. (56)

It is likely for people to lose track of the goal of the OSS4SG. (57)

Q27-o Please tell us if you have other challenges to share:

Display This Question:
If How many OSS projects have you worked on (give your best estimation)? Text Response Is Greater Than 0
And How many of the OSS projects you have worked on are for Social Good (give your best estimation)?... Text Response Is Greater Than 0

Q28 How would you summarize the difference between OSS and OSS4SG based on your own experience in both types of projects?

End of Block: Survey

Thank you! Your response was submitted.

IMPORTANT: To enter the sweepstakes and/or request the results of this research
Please click the following link and enter your email address. You can also volunteer for follow up studies.

<https://aka.ms/Microsoft-Research-OSS4SG-Sweepstakes>

If the above link is not working, please simply reply to the survey invitation email and let us know that you would like to enter the sweepstakes.

We collect your contact information in a separate form to keep your responses anonymous.

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