eResearch & Data Skills Summit

Australian Research Data Commons

26 - 30 October 2020 - Virtual event - Day 4

PRESENTED BY

Skills Summit Committee -
ARDC Skills Team, Ann Backhaus (Pawsey), Mark Crowe (QCIF), Anastasios Papaioannou (Intersect), Komathy Padmanabhan (Monash University) and Darya Vanichkina (University of Sydney)

NCRIS National Research Infrastructure for Australia
An Australian Government Initiative

Day 4: Thursday 29 October

Session 12 - 3.30 pm (AEDT)

Community all in - Show & Tell - Tackling ‘no shows’

Hashtags

#ARDCSkills2020

Topic hashtags:

- #eResearchSkills
- #DataSkills
- #SoftwareSkills
- #Trainingresources

Group hashtag: #NeRDSkills

Skills Summit - Session 12 - Collaborative doc - https://rb.gy/6f0utq

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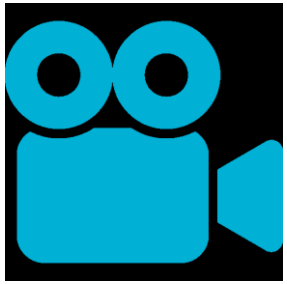
Muted during presentations

Unmute if you'd like to talk

For questions & comments

use the Chat box

Turn on your video



If you have the bandwidth

#ARDCSkills2020

We welcome little people

& pets

Come prepared to contribute

and have fun!

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We acknowledge and celebrate the First Australians on whose traditional lands we meet, and we pay our respect to the elders past, present and emerging. We extend that respect to Aboriginal and Torres Strait Islander peoples joining us today.

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Tackling ‘no shows’

Some of the things we can discuss in this session are:

- What are the motivations behind ‘no shows’?
- What % of ‘no shows’ is acceptable? Any data on that?
- Do we need to lay some gentle guilt trips?
- Slides - Tackling ‘no shows’. What is your approach? What would you be willing to try?

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Image by Gerd Altmann from Pixabay

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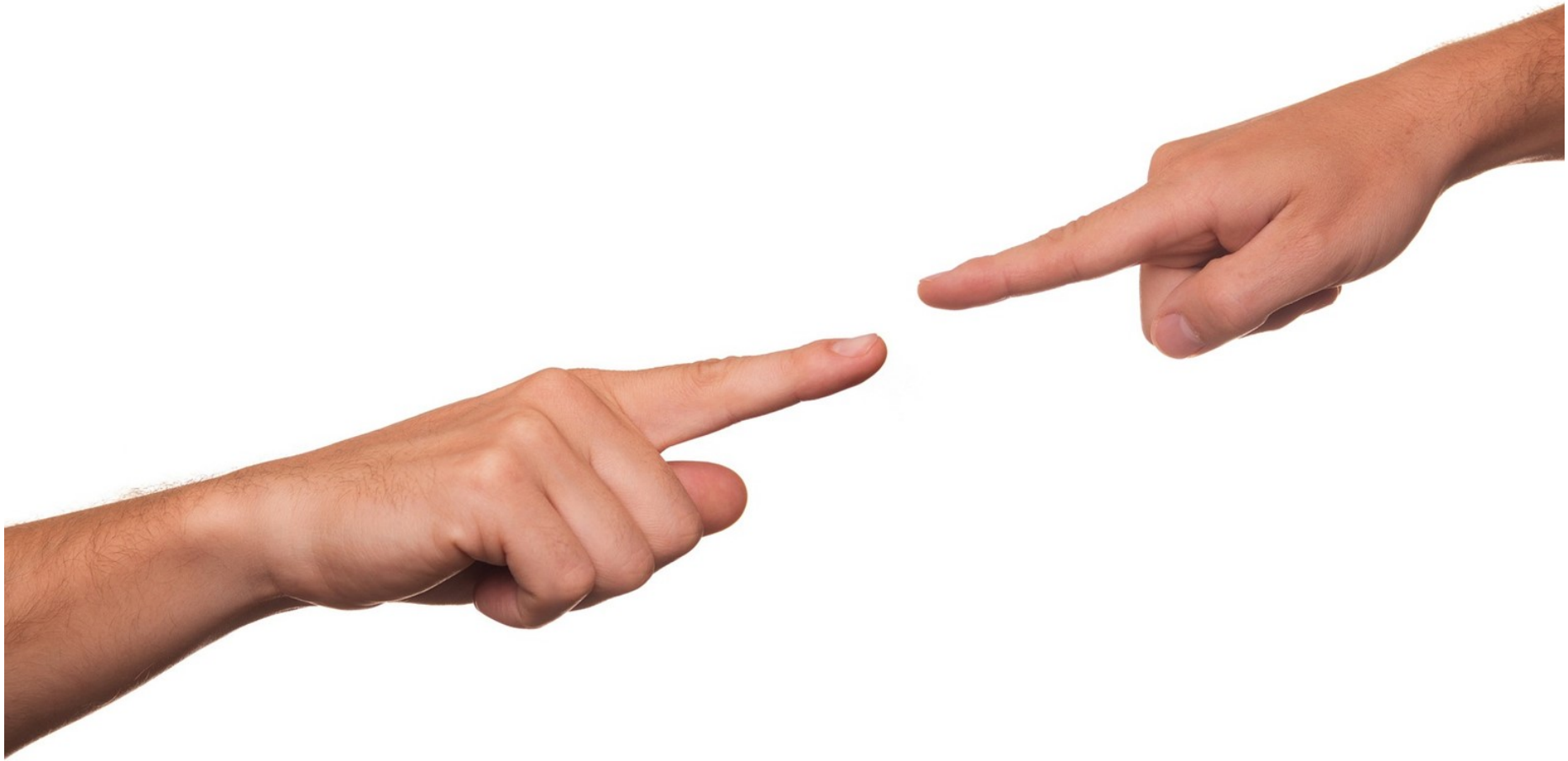
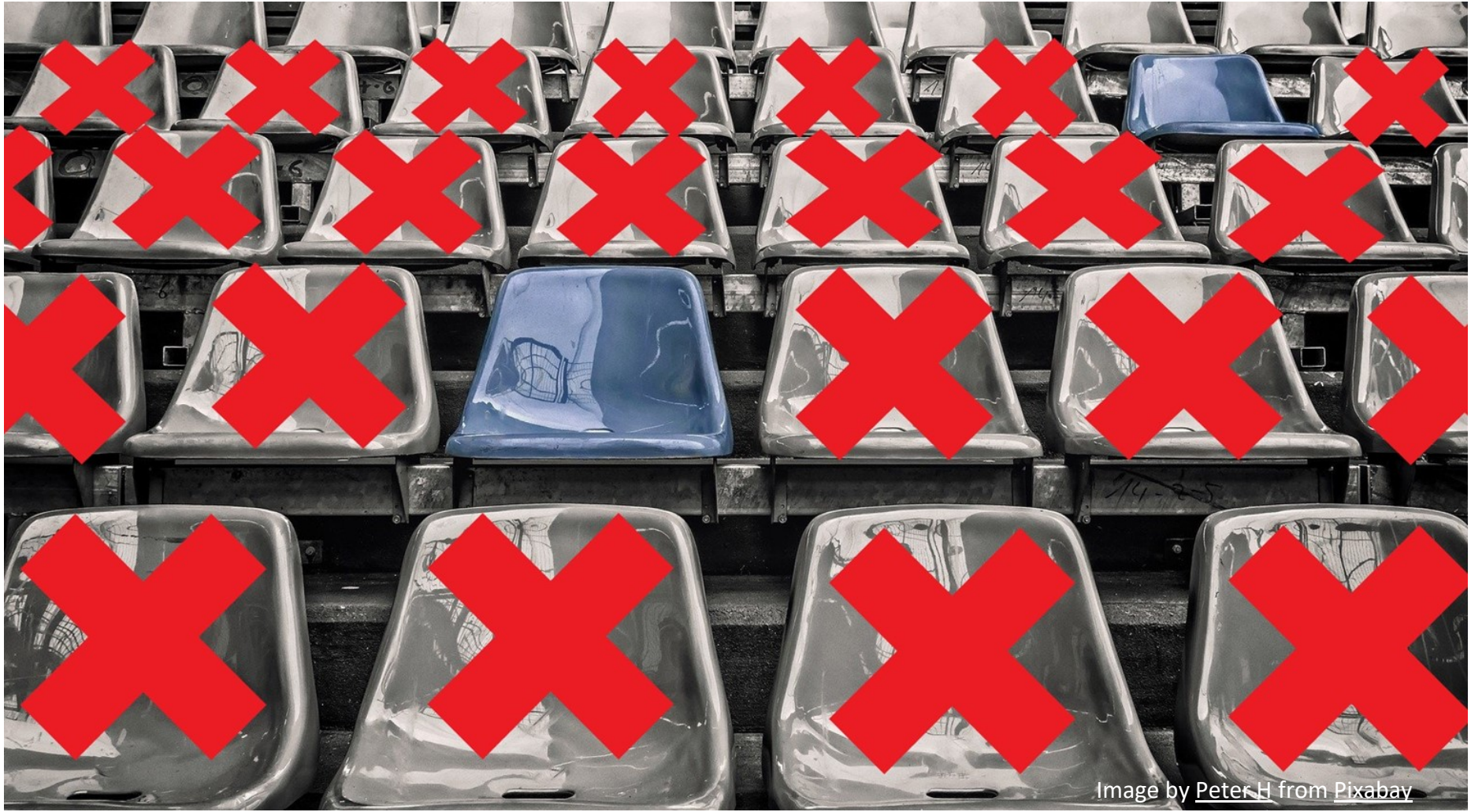


Image by Tumisu from Pixabay

Potential ‘no show’ mitigators

rawpixel.com - www.freepik.com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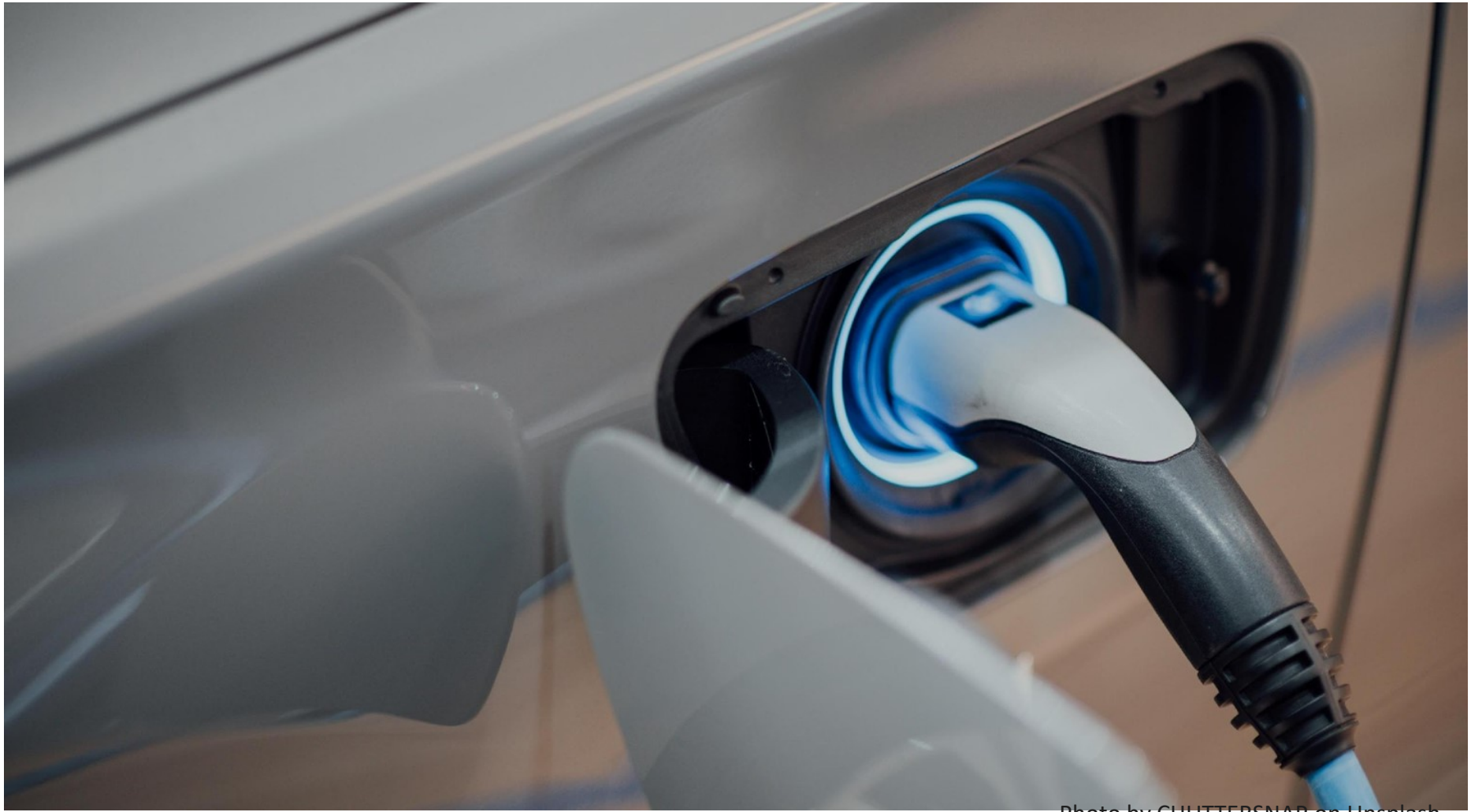
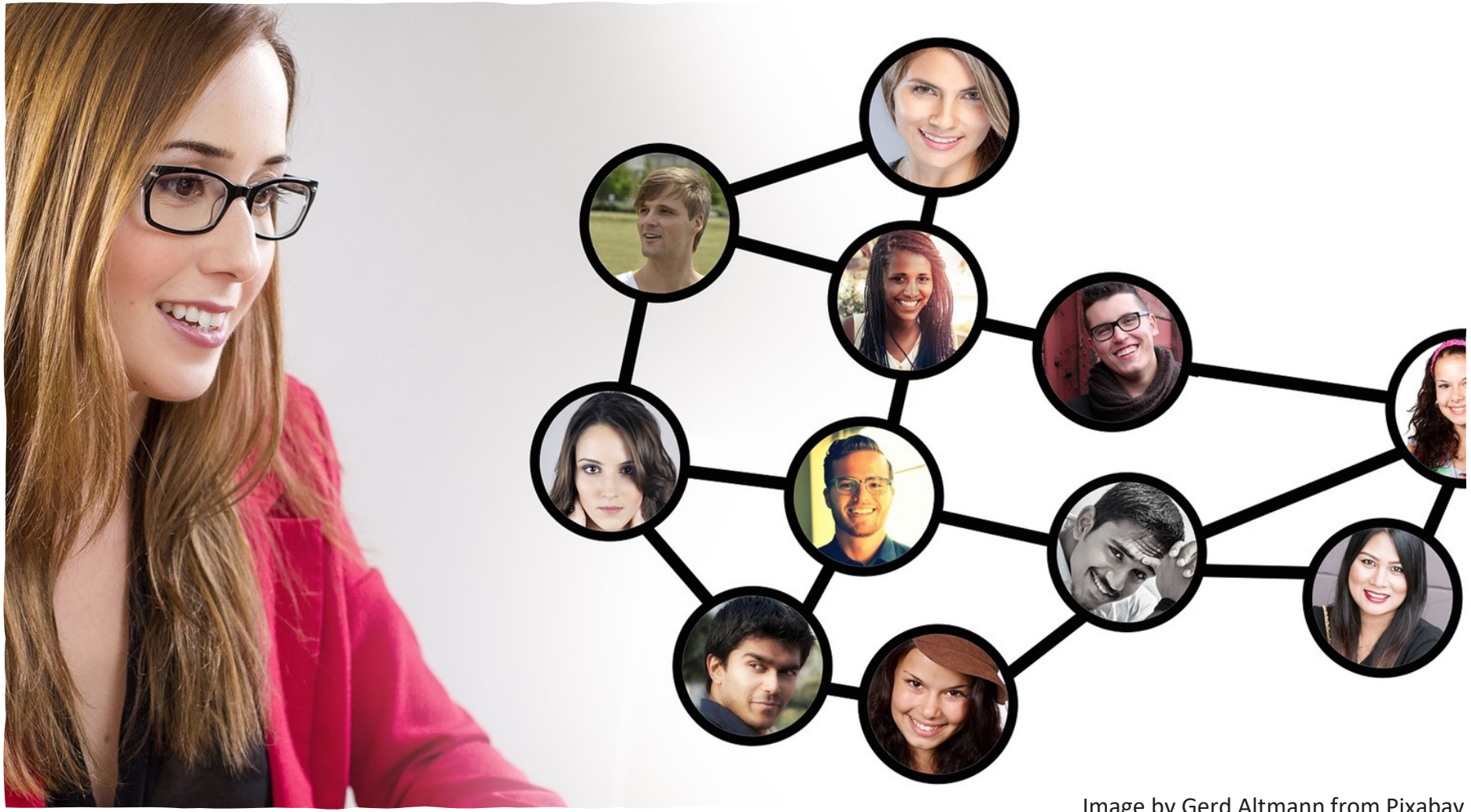


Photo by CHUTTERSNAP on Unsplash



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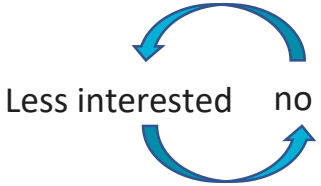
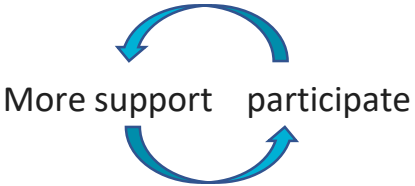
NO-SHOW POLICY

- 48 hours notice required for cancellation
- No show, no notice – cost $10 penalty
- Repeated no will be moved to the waiting list for future events

Negative feedback loop



Positive feedback loop



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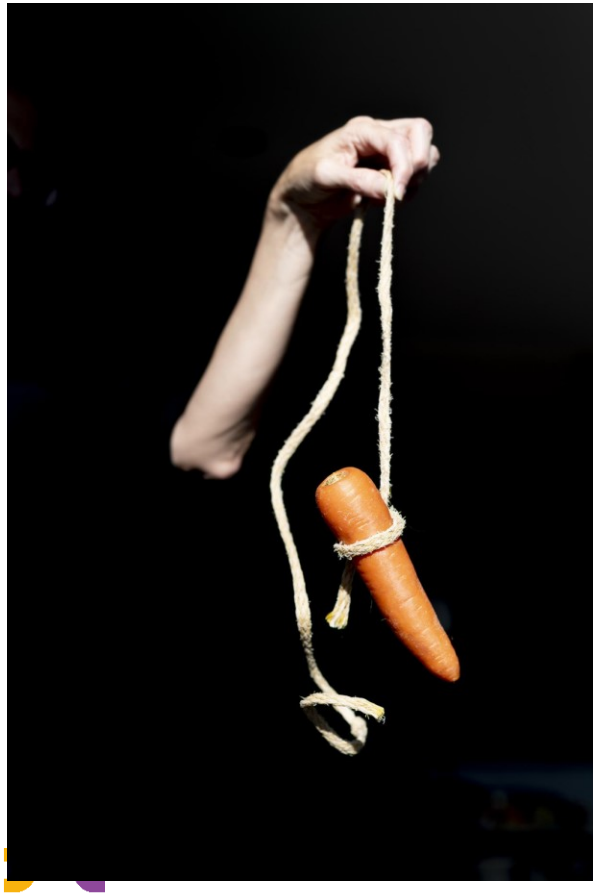

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L.V (Photographer). Přerov Railway Station. https://flic.kr/p/2iXpAnT CC-BY

Tackling No-Shows

Register ~30% more people than you can actually cater to

Email a few days before saying how other people will miss out if you don't show up

Repeat offenders automatically moved to waiting lists for future training and only able to attend if space (realistically – never)

Tackling No-shows

Charge a small attendance fee that is affordable on a PhD scholarship

Charge a fee at sign-up that gets refunded if a person attends

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Any other ideas?

Image by Gerd Altman from Pixabay

Day 5: Friday 30 October - Next Session

Session 13 - 11.00 am (AEDT)

Community Drop-in - Open discussion

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