

# T@SK - ICT Skills Survey (C)

The **T@SK Project (TOWARDS INCREASED AWARENESS, RESPONSIBILITY AND SHARED QUALITY IN SOCIAL WORK)**, co-founded by the Erasmus+ framework, is focused into the development of the Albanian Social Work system, into its modernization and its alignment with European standards of Social Services delivery. One of that alignments concerns how to improve ICT on the Albanian Education System in the three Albanian University partners of the project: Universiteti i Tiranës, Universiteti i Elbasanit and Universiteti i Shkodrës. This is why we are asking for your participation in this survey focused in ICT usage for everyday life and work. This represents a very valuable information to get a better understanding about ideas, use and awareness of ICT and, therefore, that will take better decisions in which areas focus the deployment of the project goals.

**Responses will be anonymous and confidential (please see privacy statement below).** No personal information will be disclosed by any means and aggregated results will be presented and shared with the participants interested in knowing them.

This survey should take no more than 10-15 minutes, and we presume it will be quite interesting and easy to fill up. We really appreciate your collaboration!

If you have any doubt or need any clarification, please do not hesitate in contact us through the following emails: xxxxx@ucm.es

Thank you very much for your cooperation!

## PRIVACY STATEMENT

The **T@SK Project (TOWARDS INCREASED AWARENESS, RESPONSIBILITY AND SHARED QUALITY IN SOCIAL WORK)** is carrying out a survey/interview regarding the ICT Skills of students, teachers and administrative staff in three Albanian Universities (Universiteti i Tiranës, Universiteti i Elbasanit and Universiteti i Shkodrës), within the EU Project T@SK, co-founded by the European Commission with the Grant Agreement No 585626-EPP-1-2017-1-IT-EPPKA2-CBHE-JP. Therefore it is necessary to gather information from participants regarding ICT skills and use.

Participation is voluntary, therefore there is no obligation to take part in this particular activity. Results of the present survey/interview will constitute the basis for the project activities and they will be used within the T@SK partnership to implement the overall project activities and develop further resources.

Any personal information collected will be strictly confidential and anonymity will be guaranteed. The anonymized survey results and the subsequent materials will be elaborated in aggregation and no individual information will be analyzed and/or disclosed. Finally, all information will be used only by the T@SK consortium and for the T@SK project to produce further materials and resources.

All data will be stored in Spain and hosted in an UCM server with limited and restricted access. No sensible or identifiable data will be used, stored or given to alien individuals by any means or in any time. The personal data will be protected under the European regulation (Reg. UE 2016/679 GDPR), and own ethical compromises of the project and will be used only by the T@SK Consortium and for the T@SK project.

There are 43 questions in this survey.

### [ ]What is your university?❗

Choose one of the following answers

Please choose **only one** of the following:

- Universiteti i Tiranës
- Universiteti i Elbasanit
- Universiteti i Shkodrës

### [ ]What is your role at the University?❗ Choose one of the following answers

Please choose **only one** of the following:

- Academic staff (i.e. Professor, Lecturer, etc.)
- Administrative Staff
- ICT Staff
- Student

### [ ]How old are you? (In years)

❗ Your answer must be between 15 and 98

❗ Only an integer value may be entered in this field.

Please write your answer here:

### [ ]What is your sex?

Please choose **only one** of the following:

- Female
- Male

[ ] Please, rate from 1 to 5 the following aspects related to your use of digital technologies

Please choose the appropriate response for each item:

	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>Your knowledge about ICT</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Your habilty regarding ICT</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Your predisposition and "openess" about ICT</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Your comfort with ICT</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Your general satisfaction regarding ICT</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Being 1 "Absolutely nothing at all" and 5 "Completely"

[ ] Please, answer these questions regarding the following electronic devices

Please choose the appropriate response for each item:

	I own one	I don't own it	I don't own it but I have access to it		I never use it	I use it daily (at least once a day)	I use it weekly (at least once a week)	I use it monthly (at least once per month)	I hardly ever use it (more than once per month)
Mobile phone (NOT SMARTPHONE)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Smartphone	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Desktop PC/MAC	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Laptop	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Tablet	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Smartwatch (iWatch, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## [ ] To access Internet...

Please choose the appropriate response for each item:

	Yes	No
<b>I have Internet access at home (DSL, Fiber, etc.)</b>	<input type="radio"/>	<input type="radio"/>
<b>I use my smartphone mobile data connection</b>	<input type="radio"/>	<input type="radio"/>
<b>I use WiFi networks from public places</b>	<input type="radio"/>	<input type="radio"/>

[ ] Please, from the following list select what apps and tools do you know and use

Please choose the appropriate response for each item:

	I don't know it	I know it, BUT i don't use it	I use it
<b>Word processor (MS Word or similar)</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Google Books</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>WhatsApp/Telegram</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>SCOPUS Database</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Web of Science Database</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>SAS</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Wordpress (or similar)</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Spreadsheets (MS Microsoft Excel or similar)</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Slideshows presentations (Microsoft PowerPoint, Prezi or similar)</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>GoogleDocs and/or Microsoft 365 (or similar)</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>SPSS</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>STATA</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>R-Cran</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	<b>I don't know it</b>	<b>I know it, BUT i don't use it</b>	<b>I use it</b>
<b>Atlas.ti /NVivo</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Sci.Hub</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>LibGen</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>ResearchGate / Adademia.edu</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Facebook / Vkontakte</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Twitter</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Instagram</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Snapchat</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**[ ] Please, about Word processor (MS Word or similar) tell us...**

Only answer this question if the following conditions are met:

Answer was 'I use it' or 'I know it, BUT i don't use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use (Word processor (MS Word or similar)))

Please choose the appropriate response for each item:

	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>How often do you use it (Being 0 "almost nothing" and 10 "constantly")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



[ ] Please, about Slideshows presentations (Microsoft PowerPoint, Prezi or similar) tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use (Slideshows presentations (Microsoft PowerPoint, Prezi or similar)))

Please choose the appropriate response for each item:

	1	2	3	4	5
How often do you use it (Being 0 "almost nothing" and 10 "constantly")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[ ]

Please, about GoogleDocs and/or Microsoft 365 (or similar) tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use ( GoogleDocs and/or Microsoft 365 (or similar)))

Please choose the appropriate response for each item:

	1	2	3	4	5
How often do you use it (Being 0 "almost nothing" and 10 "constantly")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**[ ] Please, about Spreadsheets (MS Microsoft Excel or similar) tell us...**

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use ( Spreadsheets (MS Microsoft Excel or similar) ))

Please choose the appropriate response for each item:

	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>How often do you use it (Being 0 "almost nothing" and 10 "constantly")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## [ ] Please, about SPSS tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use ( SPSS))

Please choose the appropriate response for each item:

	1	2	3	4	5
<b>How often do you use it (Being 0 "almost nothing" and 10 "constantly")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## [ ] Please, about STATA tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use ( STATA))

Please choose the appropriate response for each item:

	1	2	3	4	5
<b>How often do you use it (Being 0 "almost nothing" and 10 "constantly")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## [ ] Please, about SAS tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use (SAS))

Please choose the appropriate response for each item:

	1	2	3	4	5
<b>How often do you use it (Being 0 "almost nothing" and 10 "constantly")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## [ ] Please, about R-Cran tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use ( R-Cran))

Please choose the appropriate response for each item:

	1	2	3	4	5
<b>How often do you use it (Being 0 "almost nothing" and 10 "constantly")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## [ ] Please, about Google Books tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use (Google Books))

Please choose the appropriate response for each item:

	1	2	3	4	5
How often do you use it (Being 0 "almost nothing" and 10 "constantly")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



## [ ] Please, about Atlas.ti /NVivo tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use ( Atlas.ti /NVivo))

Please choose the appropriate response for each item:

	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>How often do you use it (Being 0 "almost nothing" and 10 "constantly")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## [ ] Please, about Sci.Hub tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use ( Sci.Hub))

Please choose the appropriate response for each item:

	1	2	3	4	5
How often do you use it (Being 0 "almost nothing" and 10 "constantly")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## [ ] Please, about LibGen tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use ( LibGen))

Please choose the appropriate response for each item:

	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>How often do you use it (Being 0 "almost nothing" and 10 "constantly")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## [ ] Please, about ResearchGate / Adademia.edu tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use ( ResearchGate / Adademia.edu))

Please choose the appropriate response for each item:

	1	2	3	4	5
<b>How often do you use it (Being 0 "almost nothing" and 10 "constantly")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## [ ] Please, about Facebook / Vkontakte tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use ( Facebook / Vkontakte))

Please choose the appropriate response for each item:

	1	2	3	4	5
<b>How often do you use it (Being 0 "almost nothing" and 10 "constantly")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## [ ] Please, about Twitter tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use ( Twitter))

Please choose the appropriate response for each item:

	1	2	3	4	5
<b>How often do you use it (Being 0 "almost nothing" and 10 "constantly")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## [ ] Please, about Instagram tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use ( Instagram))

Please choose the appropriate response for each item:

	1	2	3	4	5
How often do you use it (Being 0 "almost nothing" and 10 "constantly")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## [ ] Please, about Snapchat tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use ( Snapchat))

Please choose the appropriate response for each item:

	<b>1</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>
<b>How often do you use it (Being 0 "almost nothing" and 10 "constantly")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



## [ ] Please, about WhatssApp/Telegram tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use (WhatssApp/Telegram))

Please choose the appropriate response for each item:

	1	2	3	4	5
<b>How often do you use it (Being 0 "almost nothing" and 10 "constantly")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## [ ] Please, about SCOPUS Database tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use (SCOPUS Database))

Please choose the appropriate response for each item:

	1	2	3	4	5
<b>How often do you use it (Being 0 "almost nothing" and 10 "constantly")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## [ ] Please, about Web of Science Database tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use (Web of Science Database))

Please choose the appropriate response for each item:

	1	2	3	4	5
<b>How often do you use it (Being 0 "almost nothing" and 10 "constantly")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## [ ] Please, about Wordpress (or similar) tell us...

Only answer this question if the following conditions are met:

Answer was 'I know it, BUT i don't use it' or 'I use it' at question '8 [AppsUse]' (Please, from the following list select what apps and tools do you know and use (Wordpress (or similar)))

Please choose the appropriate response for each item:

	1	2	3	4	5
<b>How often do you use it (Being 0 "almost nothing" and 10 "constantly")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How competent are you in using it (Being 0 "almost nothing" and 10 "complete expert")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>How usefull you think is this tool (Being 0 "almost nothing" and 10 "totally usefull")</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

[ ] Please, tell us how skilled you fell when you use ICT

for... Please choose the appropriate response for each item:

	1	2	3	4	5
<b>Making phone calls</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Sending and receiving multimedia messages</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Searching and getting information</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Uploading/Downloading files/ multimedia</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Using the email</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Using Social Networks (FB, Instagram, Twitter, etc.)</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Doing Video-conferences</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Buying things online</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Doing administrative/bureaucratic procedures on-line</b>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Being 1 "nothing skilled" and 5 "Totally skilled"

[ ] Indicate your degree of agreement with the following statements

Please choose the appropriate response for each item:

	1	2	3	4	5
Using ICT makes me feel confident	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Using ICT makes me feel safe (I feel safe, secure when I use ICT)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
When I use ICT I think that my privacy is being respected	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
When I use ICT I think that my intimacy is being respected	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Being 0 (nothing) and 5 (totally)

[ ] Have you ever attend an online-course? Please choose **only one** of the following:

- Yes
- No

## [ ] Rate the general quality of ICT in your University

Please choose **only one** of the following:

- 1
- 2
- 3
- 4
- 5

Being 1 the poorest and 5 the top

## [ ] Rate the relevance (how important) are ICT in your discipline

Only answer this question if the following conditions are met:

Answer was 'Academic staff (i.e. Professor, Lecturer, etc.)' or 'Student' at question '2 [ROLE]' (What is your role at the University?)

Please choose **only one** of the following:

- 1
- 2
- 3
- 4
- 5

[ ] Which percentage of your courses time would you like to be online?

Only answer this question if the following conditions are met:

Answer was 'Academic staff (i.e. Professor, Lecturer, etc.)' or 'Student' at question '2 [ROLE]' (What is your role at the University?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- 0%
- 25%
- 50%
- 75%
- 100%

[ ] Do you use and/or ever used a LMS (Learning Management System) (Moodle or similar)?

Only answer this question if the following conditions are met:

Answer was 'Student' or 'Academic staff (i.e. Professor, Lecturer, etc.)' at question '2 [ROLE]' (What is your role at the University?)

🗳️ Choose one of the following answers

Please choose **only one** of the following:

- Yes
- No
- I don't know



[ ] Do hold any directive/leading position at the University?(Dean, Vice-dean, Head of department, etc.)

Only answer this question if the following conditions are met:

Answer was 'Academic staff (i.e. Professor, Lecturer, etc.)' or 'ICT Staff' at question '2 [ROLE]' (What is your role at the University?)

Please choose **only one** of the following:

Yes

No

[ ] What is your academic status/category at the University?

Only answer this question if the following conditions are met:

Answer was 'Academic staff (i.e. Professor, Lecturer, etc.)' or 'ICT Staff' at question '2 [ROLE]' (What is your role at the University?)

● Choose one of the following answers

Please choose **only one** of the following:

Profesor

Profesor.asociuar

Lektor

Asistent Lektor

Other (Please, specify)

## [ ] Please tell us if you...

Only answer this question if the following conditions are met:

Answer was 'Academic staff (i.e. Professor, Lecturer, etc.)' or 'ICT Staff' at question '2 [ROLE]' (What is your role at the University?)

Please choose the appropriate response for each item:

	Yes	Uncertain	No
know what is a repository?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ever gave an online-course as a teacher?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
know what is OJS (Open Journal System) or another scientific journal specific software platform?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ever use an online survey system?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

## [ ] Do hold any directive/leading position at the University?(Head of department, etc.)

Only answer this question if the following conditions are met:

Answer was 'Administrative Staff' at question '2 [ROLE]' (What is your role at the University?)

Please choose **only one** of the following:

Yes

No

## [ ] Do you live with...

Only answer this question if the following conditions are met:

Answer was 'Student' at question '2 [ROLE]' (What is your role at the University?)

❗ Choose one of the following answers

Please choose **only one** of the following:

family

alone

shared flat

Other

## [ ] How many people live in your house?

Only answer this question if the following conditions are met:

Answer was 'Student' at question '2 [ROLE]' (What is your role at the University?)

❗ Only numbers may be entered in this field.

Please write your answer here:

## [ ] Approximately how much net ALL you have per month in your household?

Only answer this question if the following conditions are met:

Answer was 'Student' at question '2 [ROLE]' (What is your role at the University?)

Please write your answer here:

Submit your survey.

Thank you for completing this survey.