BE study participants availability for final survey

Field	Question	Answer
sectionnote1	Part 1: Health Post Characteristics	
region *(required)*	q1r. Region	Amhara Amhara Oromia Oromia SNNP SNNP Tigray Tigray
name *(required)*	q2. Name of interviewer	
consent	consent. CONSENT FORM *Hello. My name is [name]. We are here on behalf of the L10K to assist in knowing more about how health extension program services are provided in health posts. Now I will read a statement explaining the survey. Your kebele was selected to participate in this study. We will be asking you several questions about the types of services that you and your co-worker provide; maintenance of your health post; your interaction with the community members, model families, and volunteer community health workers; as well as questions about training you have received. The information you provide us will be used by the health system and organizations supporting services in your facility, for planning service improvements or further studies of services. The information you share may also be provided to researchers for analyses, however, any reports that use your data will only present information in aggregate form so that neither you nor your facility can be identified. We will also inform you regarding the survey results. You may refuse to answer any question or choose to stop the interview at any time. Do you have any questions about the survey? Do I have your agreement to proceed? If there are no HEWs deployed in this kebele then collect the rest of the section 1 information from the kebele chairperson or any kebele cabinet members regarding the kebele: (if HEW present, then obtain the information from her after taking consent)*	
giveconsent *(required)*	q2cgiveconsent. Do you agree to participate in the study?	1 Yes 0 No

consented.
Group relevant when: ${giveconsent} =1

Field	Question	Answer
sectionnote0	sectionnote0. Kebele profile	
q3 *(required)*	q3. Population of the kebele (2009 EFY) *Response constrained to: .<15000 and .>1000*	

Field	Question	Answer
q3a *(required)*	q3a. population from DHIS-2 database *Response constrained to: .<15000 and .>1000*	
q3b *(required)*	q3b. How far is the nearest HC from the HP? *distance in walking time (minutes). If more than 180 min, fill "999"* *Response constrained to: .<180 or .=999*	
q4 *(required)*	q4. Total number of 1:5 HDA-leaders *Response constrained to: .<300 and .>20*	
q5 *(required)*	q5. Total number of 1:30 HDA-leaders *Response constrained to: .<70 and .>5*	
q6 *(required)*	q6. Total number of active 1:30 HDA-leaders (who keeps map and reported in the last three months) *Response constrained to: .<= ${q5}*	
q6ai *(required)*	q6ai. Is there CBDDM register in the health post?	1 Yes 0 No
CBDDMregister	q6ii. Is the CBDDM register aggregation (number of eligibles for FP within the team) filled for month of	
q6aii *(required)*	q6aii. May 2008	1 Yes 0 No
q6aiii *(required)*	q6aiii. June 2008	1 Yes 0 No
q6aiv *(required)*	q6aiv. July 2008	1 Yes 0 No
q6av *(required)*	q6av. August 2008	1 Yes 0 No
q6avi *(required)*	q6avi. September 2009	1 Yes 0 No
q6a *(required)*	q6a. Was the health post providing service continouosly since January 2008 EC? *No if it was closed for a total of atleast 30 days*	1 Yes 0 No
q6b *(required)*	q6b. If not continouosly, for how long was the health post closed *fill in completed months, and round to next number of month if the extra days is >=16* *Question relevant when: ${q6a} =0* *Response constrained to: .<20*	

Field	Question	Answer
q6c *(required)*	q6c. Why was the health post closed? *ask if any other* *Question relevant when: ${q6a} =0*	1 There was no HEWs assigned 2 HEWs were on maternity leave 3 HEWs were assigned to run other tasks 4 other, specify
q6d	q6d. Please specify other *Question relevant when: ${q6c} =4*	
NoHEWs *(required)*	q7a. How many HEWs are currently assigned in this health post? *Including all HEWs on vacation, attending training or on leave* *Response constrained to: .<5*	
consented. > q7b. Present the following questions for each of the health extension workers? (1)		(Repeated group)
consented. > q7b. Present the following questions for each of the health extension workers? (1) > q7c. Ask all HEWS currently working in the HP the following questions. For HEWs who are not available at the health post at the time of interview, please ask fill the questions by asking the one available		
level *(required)*	q7d. Are you/your colleague level III/IV?	1 level III HEW 2 level IV HEW 3 Nurse
duration *(required)*	q7e. How long have you/your colleague worked in this position? *in completed years* *Question relevant when: ${level} =1 or ${level} =3* *Response constrained to: .<15*	
duration1 *(required)*	q7f. How long have you/your colleague worked in this position? *in completed months* *Question relevant when: ${level} =2* *Response constrained to: .<60*	
duration2 *(required)*	q7g. How long have you/your colleague worked in this health post? *in completed years*	
trained *(required)*	q7h. Have you ever received any training in the last two years? *any training*	1 Yes 0 No

Field	Question	Answer
training *(required)*	q7i What types of training have you/your colleague received in the last two years? *Question relevant when: ${trained} =1*	1 training on BE calendar 2 FP counseling box 3 Implanon 4 IRT 5 FP counseling and refresher training by L10K 6 other, specify 7 Do not Know
trainingothers *(required)*	q7oths. Please specify other *Question relevant when: ${training} =6*	
posttraining *(required)*	q8a. For which of the trainings have you/your colleague received post training follow-up? *Follow up givenwith 4-6 weeks of the training* *Question relevant when: ${training} !=7 and ${trained} =1*	1 training on BE calendar 2 FP counseling box 3 Implanon 4 IRT 5 FP counseling and refresher training by L10K 7 other, specify 8 Do not Know
posttrainingothers *(required)*	q8b. Please specify other *Question relevant when: ${posttraining} =7*	
network *(required)*	q8c. Is there mobile network signal around this health post?	1 Yes 0 No
cellphone *(required)*	q8d. Do you/your colleague have cell phone?	1 Yes 0 No
givenumber *(required)*	q8e. Do you give you/your colleague phone number to clients to whom you give appointment to? *Question relevant when: ${cellphone} =1*	1 Yes 0 No
livenearHP *(required)*	q8f Do you/your colleague live near or within the compound where HP is found? *If the HEW lives within five minutes walking distance, she lives near the HP.*	1 Yes 0 No
sectionnote2	sectionnote2. Part 2: Readiness of the health post to provide FP services	
consented. > contraceavailable. Which of the contraceptives are avaialble today?		
q9z	q9z. Method	1 Yes 0 No

Field	Question	Answer
q9a *(required)*	q9a. Injectable *Observe*	1 Yes 0 No
q9b *(required)*	q9b. OCP *Observe*	1 Yes 0 No
q9c *(required)*	q9c. POP *Observe*	1 Yes 0 No
q9d *(required)*	q9d. Emergency pills *Observe*	1 Yes 0 No
q9e *(required)*	q9e. Implanon *Observe*	1 Yes 0 No
q9f *(required)*	q9f. Male condom *Observe*	1 Yes 0 No
q9g *(required)*	q9g. female condom *Observe*	1 Yes 0 No
consented. > consumables. Which of the consumables are avaialble today?		
q11z	q11z. Consumables	1 Yes 0 No
q11a *(required)*	q11a. Syringe *observe*	1 Yes 0 No
q11b *(required)*	q11b. Iodine *Observe*	1 Yes 0 No
q11c *(required)*	q11c. Lidocaine *Observe*	1 Yes 0 No
q11d *(required)*	q11d. Gauze *Observe*	1 Yes 0 No
q11e *(required)*	q11e. glove *Observe*	1 Yes 0 No
consented. > IEC. Which of the IEC materials are available at the facility during the visit?		
q13z	q13z. IEC material	1 Yes 0 No
q13d *(required)*	q13d. counseling guide (laminated REDI framework)-New client *Observe*	1 Yes 0 No

Field	Question	Answer
q13e *(required)*	q13e. counseling guide (laminated REDI framework)-Retun Satisfied *Observe*	1 Yes 0 No
q13f *(required)*	q13f. counseling guide (laminated REDI framework)-Return with problem *Observe*	1 Yes 0 No
consented. > slip. q508. Do the HPs have standardized referral slips and referral-out registers in place? Record observation		
q508z	q508z. Is there	1 Yes 0 No
q508a *(required)*	q508a. Referral slip *Observe, any referral form*	1 Yes 0 No
q508b *(required)*	q508b. Referral out register *Observe*	1 Yes 0 No
consented. > fback.		
q512 *(required)*	q512. Is there a system for this facility to receive a feedback on referrals made by the health post from the cluster health center?	1 Yes 0 No
q513 *(required)*	q513. If so, which system? *Probe: What else? Record all that apply* *Question relevant when: ${q512} =1*	a Verbal b Section of referral form filled out and sent back c Separate counter-referral form d Blank slip of paper e Telephone
ISS	ISS. Suportive supervision	
q601 *(required)*	q601. When was the last time this facility received a supervision visit from the higher level (Woreda health office, Zone health department, regional health bureau, ministry of health or partners (NGO))?	1 This month 2 In the last 3 months 3 More than 3 months ago 99 Don't know
q602 *(required)*	q602. The last support you received, was it specific to a certain program or integrated?	1 Integrated 2 Specific
q603 *(required)*	q603. If specific to a program, on which program do you receive support? *Question relevant when: ${q602} =2*	1 FP 2 Maternity 3 EPI

Field	Question	Answer
		4 CBNC
		5 Others
q603_oth *(required)*	q603_oth. Please specify other *Question relevant when: ${q603} =5*	
q604 *(required)*	q604. From whom did you receive the last supervision?	1 Health Center 2 Woreda health office 3 Zone health department 4 Reginal health bureau 5 Ministry of health 6 Partners/NGOs
q605 *(required)*	q605. Have you received support from the health center's midwife /nurse/HO? *Question relevant when: ${q604} =1*	1 Yes 0 No
q606a *(required)*	q606a. How frequent is the support you receive from health center's midwife /nurse/HO? *Question relevant when: ${q605} =0*	1 Weekly 2 Bi-weekly 3 Monthly 4 Bi-monthly 5 Quarterly 88 Other
q606_oth	q606_oth. Please specify other *Question relevant when: ${q606a} =88*	
q606b *(required)*	q606b. When was the last time you received a support from the health center's midwife/nurse/HO? *Question relevant when: ${q604} =1*	1 This week 2 In the last 2 weeks 3 In the last 3 weeks 4 In the last one month 5 In the last two months 6 In the last three months 88 Other
q606b_oth	q606b_oth. Please specify other *Question relevant when: ${q606b} =88*	
consented. > q607. Please rate the support you get from the health center for the following activities		
q607z	q607z. Area of support	1 None 2 Low 3 Moderate 4 High

Field	Question	Answer
▌ q607a *(required)*	q607a. Immunization	1 None 2 Low 3 Moderate 4 High
▌ q607b *(required)*	q607b. Child nutrition	1 None 2 Low 3 Moderate 4 High
▌ q607c *(required)*	q607c. iCCM/CBNC	1 None 2 Low 3 Moderate 4 High
▌ q607d *(required)*	q607d. Family planning	1 None 2 Low 3 Moderate 4 High
▌ q607e *(required)*	q607e. Maternal health (ANC, Delivery, PNC/nutrition	1 None 2 Low 3 Moderate 4 High
▌ q607f *(required)*	q607f. Latrine construction and use	1 None 2 Low 3 Moderate 4 High
▌ q607g *(required)*	q607g. Community mobilization	1 None 2 Low 3 Moderate 4 High
▌ q607h *(required)*	q607h. Training/Follow up model families	1 None 2 Low 3 Moderate 4 High
▌ q607i *(required)*	q607i. Household visits	1 None 2 Low 3 Moderate

Field	Question	Answer
		4 High
q607j *(required)*	q607j. Outreach services	1 None 2 Low 3 Moderate 4 High
q607k *(required)*	q607k. Community based health information system (CHIS)	1 None 2 Low 3 Moderate 4 High
consented. > q608. Please rate the support you get from HDAs for the following activities		
q608z	q608z. Area of support	1 None 2 Low 3 Moderate 4 High
q608a *(required)*	q608a. Immunization	1 None 2 Low 3 Moderate 4 High
q608b *(required)*	q608b. Child nutrition	1 None 2 Low 3 Moderate 4 High
q608c *(required)*	q608c. Essential neonatal care	1 None 2 Low 3 Moderate 4 High
q608d *(required)*	q608d. Diarrhea management	1 None 2 Low 3 Moderate 4 High
q608e *(required)*	q608e. Recognition of danger signs of childhood illness	1 None 2 Low 3 Moderate 4 High

Field	Question	Answer
q608f *(required)*	q608f. Breast feeding practices	1 None 2 Low 3 Moderate 4 High
q608g *(required)*	q608g. Complementary feeding	1 None 2 Low 3 Moderate 4 High
q608h *(required)*	q608h. Family planning	1 None 2 Low 3 Moderate 4 High
q608i *(required)*	q608i. Maternal health (ANC, Delivery, PNC/nutrition	1 None 2 Low 3 Moderate 4 High
q608j *(required)*	q608j. Latrine construction and use	1 None 2 Low 3 Moderate 4 High
q608k *(required)*	q608k. Personal hygiene	1 None 2 Low 3 Moderate 4 High
q608l *(required)*	q608l. Community mobilization	1 None 2 Low 3 Moderate 4 High
q608m *(required)*	q608m. Training/Follow-up of model families	1 None 2 Low 3 Moderate 4 High
q608n *(required)*	q608n. Household visits	1 None 2 Low 3 Moderate

Field	Question	Answer
		4 High
▮ q608o *(required)*	q608o. Outreach services	1 None 2 Low 3 Moderate 4 High
▮ q608p *(required)*	q608p. Community based health information system (CHIS)	1 None 2 Low 3 Moderate 4 High
▮ q608q *(required)*	q608q. Malaria	1 None 2 Low 3 Moderate 4 High
consented. > kebelesupport. q609. Please rate the support you get from kebele command post/Cabinet for the following activities		
▮ q609z	q609z. Area of support	1 None 2 Limited 3 Somewhat 4 Frequently 5 Appreciable
▮ q609a *(required)*	q609a. Plan and monitor health extension program activities (e.g. outreach services)	1 None 2 Limited 3 Somewhat 4 Frequently 5 Appreciable
▮ q609b *(required)*	q609b. Pull essential supplies from the woreda/health center	1 None 2 Limited 3 Somewhat 4 Frequently 5 Appreciable
▮ q609c *(required)*	q609c. Pull supportive supervision from the woreda/health center	1 None 2 Limited 3 Somewhat 4 Frequently 5 Appreciable

Field	Question	Answer
q609d *(required)*	q609d. Identify barriers to quality RMNCH services	1 None 2 Limited 3 Somewhat 4 Frequently 5 Appreciable
q609e *(required)*	q609e. Coordinate with local public and private sector developmental partners to overcome barriers to quality RMNCH services	1 None 2 Limited 3 Somewhat 4 Frequently 5 Appreciable
q609f *(required)*	q609f. Referral services for BEmONC?	1 None 2 Limited 3 Somewhat 4 Frequently 5 Appreciable
q609g *(required)*	q609g. Referral services for sick children	1 None 2 Limited 3 Somewhat 4 Frequently 5 Appreciable
q609h *(required)*	q609h. Community mobilization	1 None 2 Limited 3 Somewhat 4 Frequently 5 Appreciable
q609i *(required)*	q609i. Latrine construction	1 None 2 Limited 3 Somewhat 4 Frequently 5 Appreciable
q609j *(required)*	q609j. Personal hygiene	1 None 2 Limited 3 Somewhat 4 Frequently 5 Appreciable

Field	Question	Answer
q609k *(required)*	q609k. School health	1 None 2 Limited 3 Somewhat 4 Frequently 5 Appreciable
q609l *(required)*	q609l. Provide incentives/encouragement to HDAs	1 None 2 Limited 3 Somewhat 4 Frequently 5 Appreciable
section8note	section8note. Section 8: Recording & reporting	
q801 *(required)*	q801. Are there family folders in the health post (i.e., are you using family folder)?	1 Yes 0 No
q802 *(required)*	q802. Was the household demographics of the family folder updated? I mean do you do a census and update all folders? *Question relevant when: ${q801} =1*	1 Yes 0 No
q803 *(required)*	q803. When was last updated? *fill in completed months* *Question relevant when: ${q802} =1*	
q804aa *(required)*	q804aa. Is there tickler file system for family planning, immunization, and ANC? Record observation	1 Yes 0 No
consented. > For which of the services do you currently use tickler file? *Group relevant when: ${q804aa} =1*		
q804a *(required)*	q804a. Family planning *ask HEWs and observe cards from the tickler file box*	1 Currently used 2 Not currently used 3 Not available
q804b *(required)*	q804b. Immunization	1 Currently used 2 Not currently used 3 Not available
q804c *(required)*	q804c. ANC	1 Currently used 2 Not currently used 3 Not available
q805 *(required)*	q805. Was the HMIS report sent to the health center/woreda last month? *obseve*	1 Yes 0 No

Field	Question	Answer
q806 *(required)*	q806. Is there a tally sheet to support the HMIS report submitted last month? *obseve* *Question relevant when: ${q805} =1*	1 Yes 0 No
consented. > hmisq807. Check the records on maternal health services (FP, ANC, delivery, and PNC) reported in the HMIS and see if all those reported in last month's HMIS have records (family folder, tally sheet, field book and pregnancy register)?		
q807a *(required)*	q807a. Family folder *Check data on delivery*	1 All recorded 2 Partial recorded 3 Not recorded all
q807b *(required)*	q807b. Tally sheet *check data of FP acceptors*	1 All recorded 2 Partial recorded 3 Not recorded all
q807d *(required)*	q807d. Pregnancy register (integrated family card) *Check data on ANC visit*	1 All recorded 2 Partial recorded 3 Not recorded all
q807e *(required)*	q807e. Implanon register *Check data on Implanon acceptors*	1 All recorded 2 Partial recorded 3 Not recorded all
q807ca *(required)*	q807ca. Is there field book in the health post? *observe*	1 Yes 0 No
q807cb *(required)*	q807cb. Is the field book being used to collect data during household visits? *Observe the field book and fill it was used any time in the past three months* *Question relevant when: ${q807ca} =1*	1 Yes 0 No
q807cc *(required)*	q807cc. Check the field book if the data collected in the past one month is updated on the cards? *Question relevant when: ${q807cb} =1*	1 All recorded 2 Partial recorded 3 Not recorded all
consented. > register. q808. Observe if the following are updated in the last month		
q808a *(required)*	q808a. HDA activity in the last month on CBDDM register	1 Updated 2 Partially updated 3 Not updated/no records
q808b *(required)*	q808b. Pregnancy list *Check if a new pregnant mother was registered in the last month*	1 Updated 2 Partially updated 3 Not updated/no records

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Field	Question	Answer
q808c *(required)*	q808c. CBDDM data compilation *Question relevant when: ${q6ai} =1*	1 Updated 2 Partially updated 3 Not updated/no records
q808d *(required)*	q808d. CBDDM aggregate (for kebele level decision) *Question relevant when: ${q6ai} =1*	1 Updated 2 Partially updated 3 Not updated/no records
q808e *(required)*	q808e. Is there any other register being used in the health post?	1 Yes 0 No
q808f *(required)*	q808f. Which registers are being in the health post? *Question relevant when: ${q808e} =1*	1 iCCM/CBNC 2 Implanon Insertion 3 Other FP methods register 4 HIV 5 TB 6 Nutrition 7 Malaria 8 Neglected tropical diseases (Trachoma, Soil transmitted helminthiases, Schistsomiasis, leishmaniasis, Onchocerciasis) 9 Others, please specify
q808f_other *(required)*	q808f_other. Please specify other *Question relevant when: ${q808f} =9*	
consented. > BE. Behavioral Economics Intervention *Group relevant when: ${PHCU} ="EbotTirora" or ${PHCU} ="Adinebried" or ${PHCU} ="Alefa" or ${PHCU} ="Sentema"*		
sectionnote4	sectionnote4. Behavioral Economics Intervention	
q43 *(required)*	q43. Is there appointment card at the health post today? *Observe on the table or ask HEWs to show*	1 Yes 0 No
q43ai *(required)*	q43ai. Have you ever had appointment card? *Question relevant when: ${q43} =0*	1 Yes 0 No
q43bi *(required)*	q43bi. When was the last time you had the appointment card? *Question relevant when: ${q43ai} =1*	1 less than a month 2 More than a month ago 3 More than two months ago

Field	Question	Answer
		4 More than three months ago
		5 More than six months ago
		6 More than a year ago
▮ q43a *(required)*	q43a. How long have you been without appointment card in total in the past one year and nine months? *Write in days, if no stockout in the lat one year, fill "0"* *Question relevant when: ${q43} =0*	
▮ q43b *(required)*	q43b. Did you try to obtain resupply? *Question relevant when: ${q43a} >0*	1 Yes 0 No
▮ q43c *(required)*	q43c. What did you do to obtain resupply? *Question relevant when: ${q43b} =1*	1 verbally requested HC staff 2 requested L10K staff via phone 3 requested L10K staff when visiting the HP 4 requested woreda verbally 5 requested woreda with written request 6 requested health center with written request 7 other, specify
▮ q43d *(required)*	q43d. What was the out come of your request for resupply? *Question relevant when: ${q43b} =1*	1 Got supply from where you requested 2 The card was not available where you requested resupply 3 The card is avaialable at the place you requested supply from but could't get because of lack of means f transportation 4 The card is avaialable at the place you requested supply from but could't get because HEWs are busy to bring the card

Field	Question	Answer
		5 other, specify
q43e *(required)*	q43e. Please specify other *Question relevant when: ${q43d} =5*	
q44 *(required)*	q44. Is there the current (2010) HEW-planner at the health post today? *Observe on the table or ask HEWs to show*	1 Yes 0 No
q44aii *(required)*	q44aii. Are you currently using the calendar? *Question relevant when: ${q44} =1*	1 Yes 0 No
q44ai *(required)*	q44ai. Have you ever had the planner? *Question relevant when: ${q44} =0*	1 Yes 0 No
q44bi *(required)*	q44bi. Have you ever used the planner? *Question relevant when: ${q44ai} =1 or ${q44aii} =0*	1 Yes 0 No
q44a *(required)*	q44a. When was the last time you had the planner? *Question relevant when: ${q44} =0 and ${q44ai} =1*	1 less than a month 2 More than a month ago 3 More than two months ago 4 More than three months ago 5 More than six months ago 6 More than a year ago
q45 *(required)*	q45. Is there Family planning counseling job aid at the health post today? *Observe on the table or ask HEWs to show the blue table-top tower FP counseling tool*	1 Yes 0 No
q45ci *(required)*	q45ci. Are you currently using the counseling tool? *Question relevant when: ${q45} =1*	1 Yes 0 No
q45ai *(required)*	q45ai. Have you ever had the counseling tool? *Question relevant when: ${q45} =0*	1 Yes 0 No
q45bi *(required)*	q45bi. Have you ever used the counseling tool? *Question relevant when: ${q45ci} =0 and ${q45ai} =1*	1 Yes 0 No
q45a *(required)*	q45a. when was the last time you have the counseling tool? *Question relevant when: ${q45} =0 and ${q45ai} =1*	1 less than a month 2 More than a month ago 3 More than two months ago 4 More than three months ago

Field	Question	Answer
		5 More than six months ago
		6 More than a year ago
observationask	observationask. Implementation BE interventions	
q46 *(required)*	q46. Is the counseling tool placed at the right place? *The right place for the tool is on the table HEWs use during interacting with clients* *Question relevant when: ${q45} =1*	1 Yes 0 No
q47 *(required)*	q47. The last time you counseled a family planning client, was the FP counseling tool used during counseling the FP client? *ask the HEW* *Question relevant when: ${q45} =1 and ${q45ci} =1*	1 Yes 0 No
q47a *(required)*	q47a. Is the counseling tool adequate to counsel all FP cleints? *ask the HEW about adequecy of counseling tool. Adequecy means perception of HEWs about the adequecy of the tool to provide quality FP counseling for all types of FP clients.* *Question relevant when: ${q45} =1 and ${q45ci} =1*	1 Yes 0 No
q47b *(required)*	q47b. Do you use the counsel tool when ever you are counseling every FP client at the health post? *ask the HEW* *Question relevant when: ${q45} =1 and ${q45ci} =1*	1 Yes 0 No
q47c *(required)*	q47c. If you are not using it consistently, why? *Please probe (any other reason) and write reasons as in detail as possible* *Question relevant when: ${q47b} =0*	1 because of workoad 2 I feel I remember every steps from frequent use 3 It is time taking 4 keeping cleints for long is incoveninet 5 other, specify
q46p *(required)*	q46p. By the time you have the couseling tool, did you place the counseling tool at the right place? *The right place for the tool is on the table HEWs use during interacting with clients* *Question relevant when: ${q45ai} =1*	1 Yes 0 No
q47p *(required)*	q47p. The last time you counseled a family planning client while you had the counseling tool, was the FP couseling tool used during counseling the FP client? *ask the HEW* *Question relevant when: ${q45bi} =1*	1 Yes 0 No

Field	Question	Answer
q47ap *(required)*	q47ap. Was the counseling tool adequate to counsel all FP cleints? *ask the HEW about adequecy of counseling tool. Adequecy means perception of HEWs about the adequecy of the tool to provide quality FP counseling for all types of FP clients.* *Question relevant when: ${q45bi} =1*	1 Yes 0 No
q47bp *(required)*	q47bp. Did you use the counsel tool whenever you are counseling every FP client at the health post? *ask the HEW* *Question relevant when: ${q45bi} =1*	1 Yes 0 No
q47cp *(required)*	q47cp. If you are not using it consistently, why? *Please probe (any other reason) and write reasons as in detail as possible* *Question relevant when: ${q47bp} =0*	1 because of workoad 2 I feel I remember every steps from frequent use 3 It is time taking 4 keeping cleints for long is incoveninet 5 other, specify
q48 *(required)*	q48. Is the appointment card placed at the right place? *Question relevant when: ${q43} =1*	1 Yes 0 No
q49 *(required)*	q49. Is the appointment card being issued for all clients? *ask the HEW* *Question relevant when: ${q43} =1*	1 Yes 0 No
q49a *(required)*	q49a. Do clients usually bring the appointment card whenever they come for service? *Question relevant when: ${q43} =1*	1 Yes 0 No
q49b *(required)*	q49b. If cleints do not usually come with the appointment card, what do you think are the reasons? *Question relevant when: ${q49a} =0*	1 client lose the card 2 Card gets damaged 3 Clients may come for other purpose and seek the service all together 4 cleint want to keep their use secret and avoid the card 5 client feel it is not important 6 other, specify
q49bi *(required)*	q49bi. By the time you had the appointmen card, did you place the appointment card at the right place?	1 Yes

Field	Question	Answer
	Question relevant when: ${q43ai} =1	0 No
▮ q49bii *(required)*	q49bii. By the time you had the appointment card, was the appointment card being issued for all clients? *Question relevant when: ${q43ai} =1*	1 Yes 0 No
▮ q49biii *(required)*	q49biii. By the time you had the appointment card, did clients usually bring the appointment card whenever they came for service? *Question relevant when: ${q43ai} =1*	1 Yes 0 No

▮ q49biv *(required)*	q49biv. If cleints did not usually come with the appointment card, what do you think were the reasons?
	Question relevant when: ${q49biii} =1
		1 client lose the card
		2 Card gets damaged
		   Clients may come for
		3 other purpose and seek
		   the service all together
		   cleint want to keep their
		4 use secret and avoid the
		   card
		   client feel it is not
		5 important
		6 other, specify

▮ q49c *(required)*	q49c. Which of the previous (2008 and 2009) calendars are available in the health post today? *observe*	1 First (2008) only 2 Second (2009) only 3 Both 4 None
▮ q50 *(required)*	q50. Is the new (2010) planner placed on the right place? *Note: If the planner is in the right place when it is placed that allows HEWs to right appoitments of clients easily. observe* *Question relevant when: ${q44} =1*	1 Yes 0 No
▮ q50a *(required)*	q50a. Looking the pages of the most recent four pages (weeks) of the current calendar, is the calendar being used consistently for any type of clients? *The calendar is being used consistently if all four most recent pages are is filled with ID of atleast one client* *Question relevant when: ${q44aii} =1 or ${q44bi} =1*	1 Yes 0 No
▮ text *(required)*	q51a. Why are you not able to use the current calendar consistently? *Question relevant when: ${q50a} =0*	1 Calendar not convenient 2 due to workload HEW feel it is duplication 3 of effort

Field	Question	Answer
		4 Forget to fill
		5 HEWs feel using the calendar is not important
		6 calendar was not available
		7 Instructed by Woreda/HC staff not use it
		8 other, specify
consented. > BE. Behavioral Economics Intervention > planner. Taking pictures of three pages of the calendar (1)		(Repeated group)
q54i *(required)*	q54i. Take images of three weeks (pages) of the planner (the three weeks prior to last week) *the three weeks prior to last week*	
q54ai *(required)*	q54ai. By the time you had the planner, did you place it at the right place? *Question relevant when: ${q44bi} =1*	1 Yes 0 No
q54bi *(required)*	q54bi. Were you using the calendar consistently all the time you provide appointment? *Question relevant when: ${q44bi} =1*	1 Yes 0 No
q54ci *(required)*	q54ci. Were you using the calendar consistently for all types of clients? *Question relevant when: ${q44bi} =1*	1 Yes 0 No
q54di *(required)*	q54di. Why were you not able to use the current calendar consistently? *Question relevant when: ${q54ci} =0 or ${q54bi} =0*	1 Calendar not convenient 2 due to workload 3 HEW feel it is duplication of effort 4 Forget to fill 5 HEWs feel using the calendar is not important 6 calendar was not available 7 Instructed by Woreda/HC staff not use it 8 other, specify
beregistration	beregistration. About the registration for recruitment of eligible for the study	
q54a *(required)*	q54a. Is the register available?	1 Yes

Field	Question	Answer
		0 No
q55 *(required)*	q55. Registration in place and being conducted? *refer last week registration (last week on which the health post was open)* Question relevant when: ${q54a} =1	1 Yes 0 No
q55a *(required)*	q55a. If the registration is interrupted, how long is it now since it was interrupted? *fill in completed months* Question relevant when: ${q55} =0	
q56 *(required)*	q56. Fill the date on which the registration was started (Fill in Gregorian calelndar) Question relevant when: ${q54a} =1	
q57 *(required)*	q57. Is the registration being conducted appropriately (enables to identify new, switchers and re-initiators)? Question relevant when: ${q54a} =1	1 Yes 0 No
q58 *(required)*	q58. Number of new eligible (May 2008 to September 2009) Question relevant when: ${q54a} =1	
q59 *(required)*	q59. Number of switchers (May 2008 to September 2009) Question relevant when: ${q54a} =1	
q60 *(required)*	q60. Number of re-initiators (May 2008 to September 2009) Question relevant when: ${q54a} =1	
q60qi *(required)*	q60qi. Number of injectable users who started using earlier but took injection between May 2008 to September 2009 Question relevant when: ${q54a} =1	
q60a *(required)*	q60a. Have you ever used other register to list FP users in the last two years? Question relevant when: ${q54a} =0	1 Yes 0 No
q60b *(required)*	q60b. take image of one page ot the register Question relevant when: ${q60a} =1	
q60c *(required)*	q60c. when do you start using this register Question relevant when: ${q60a} =1	
q60d *(required)*	q60d. Is the register being used currently? Question relevant when: ${q60a} =1	1 Yes 0 No
q60e *(required)*	q60e. When was the registration of this other register interrupted? Question relevant when: ${q60d} =0	

Field	Question	Answer
consented. > Interview. Ask the following questions to all HEWs working in the HP separately (1)		(Repeated group)
consented. > Interview. Ask the following questions to all HEWs working in the HP separately (1) > interviewee.		
q70 *(required)*	q70. What are the issues you raise when you counsel a new FP client? *do not read options, ask "what else" to exhaust all options the interviewee would respond*	1 Mention all FP methods available in the HP 2 Mention all FP methods a client could take in HCs/Hosp. 3 Describe routes of administration for FP methods 4 Describe effectiveness of FP methods 5 Describe the side effects of FP methods 6 Describe the possible complications of FP methods 7 Describe what to do if any side effect arises 8 Telling how soon a woman could return to fertility 9 Addressing any concern a client would have
q71 *(required)*	q71. Which side effects of Implanon do you tell your clients about? *do not read options, ask "what else" to exhaust all options the interviewee would respond*	1 Changes in bleeding pattern 2 Headaches 3 Abdominal pain 4 Breast tenderness 5 Weight change 6 Dizziness 7 Mood changes 8 Nausea
q71a *(required)*	q71a. Which side effects of Injectable contraceptive do you tell your clients about?	1 Headache 2 Abdominal Pain

Field	Question	Answer
	do not read options, ask "what else" to exhaust all options the interviewee would respond	3 Increased weight 4 Nervousness 5 Dizziness 6 Sex drive decreased 7 Menstrual irregularities 8 Amenorrhea 9 other, specify
▨▨ q72 *(required)*	q72. What are the post-insertion Implanon instructions you tell to clients? *do not read options, ask "what else" to exhaust all options the interviewee would respond*	1 Remind client to keep arm dry 2 Inform client to expect soreness and bruising 3 Remind client to return in 3 years 4 Discuss how to remember the date to return 5 Remind client Implanon is effectively immediately; no need for backup method 6 Remind clients of condom use for STI protection 7 Remind client Implanon can be removed whenever the client wants, but needs to be done by a provider 8 Inform the client where to go if she has problems or questions 9 Ask client if she has any questions
▨▨ q72b *(required)*	q72b. What are the post-injection Injectable contraceptive instructions you tell to clients? *do not read options, ask "what else" to exhaust all options the interviewee would respond*	1 remind cleint to come back after three months 2 tell the cleint aout the possible side effects 3 inform the client to inform HEWs if she couldn't

Field	Question	Answer
		make it on her appoitment date
		4 other, specify
q72c *(required)*	q72c. Please specify other *Ask any other* *Question relevant when: ${q72b} =4*	
q73 *(required)*	q73. How do you refer a client for FP service/product to a HC? *do not read options, ask "what else" to exhaust all options the interviewee would respond*	1 Just telling the client to go the HC 2 Refer with a referral slip 3 Refer with a written note 4 Accompany a client to the HC 5 Refer a women with a volunteer/HDAL 6 Refer a women with a relative
q74 *(required)*	q74. Which clients do you counsel about family planning? *do not read options, ask "what else" to exhaust all options the interviewee would respond*	1 ANC 2 PNC 3 EPI 4 Sick men clients 5 Cleints coming for Growith monitoring 6 Clients coming with sick children