# A Motivational Approach to Support Healthy Habits in Long-term Child-Robot Interaction

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# Abstract

We examine the use of *role-switching* as an intrinsic motivational mechanism to increase engagement in long-term child-robot interaction. The present study describes a learning framework where children between 9 and 11-years-old interact with a robot to improve their knowledge and habits with regards to healthy life-styles. Experiments were carried out in Italy where 41 children were divided in three groups interacting with: (*i*) a robot with a role-switching mechanism, (*ii*) a robot without a role-switching mechanism and (*iii*) an interactive video. Additionally, a control group composed of 43 more children, who were not exposed to any interactive approach, was used as a baseline of the study.

During the intervention period, the three groups were exposed to three interactive sessions once a week. The aim of the study was to find any difference in healthy-habits acquisition based on alternative interactive systems, and to evaluate the effectiveness of the *role-switch* approach as a trigger for engagement and motivation while interacting with a robot. The results provide evidence that the rate of children adopting healthy habits during the intervention period was higher for those interacting with a robot. Moreover, alignment with the robot behaviour and achievement of higher engagement levels were also observed for those children interacting with the robot that used the role-switching mechanism. This supports the notion that role-switching facilitates sustained long-interactions between a child and a robot.

# 1 Introduction

Motivation plays an important role in humans by promoting adherence to therapy treatment, improving task performance or encouraging behavioural change. Motivation could be either intrinsic or extrinsic. *Intrinsic motivation* originates from the agent's internal processes when the agent is doing something which is inherently interesting or enjoyable [37]. Intrinsic motivation is mostly influenced by three factors: enjoyment, indirect competition and the (user dependent) optimal level of challenge for the task. On the other hand, *Extrinsic motivation* comes from sources external to an agent. For example, incentives such as money, prizes or grades are considered as extrin-

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sic motivators. Intrinsic motivation has been demonstrated to be more effective for long-term tasks and behavioural change, whereas extrinsic motivation has shown to be more effective for short-term task compliance [12].

Positive encouragement and strong engagement are key factors for increasing intrinsic motivation in humans to perform a task or achieve a behavioural change, such as acquiring healthy habits [44]. Within this context, intrinsic motivation is critical in children in behavioural change scenarios, as they need to learn, understand, and maintain a habit for a long period of time.

Investigating the capability of robots to motivate children to learn new tasks, or develop specific habits, has been of major interest in recent years. This is true particularly in contexts where it is promoting health and providing learning support (such as hospitals and schools) [9]. In the field of Child-Robot Interaction (CRI), robots can promote children's intrinsic motivation in multiple ways, especially in the form of positive reinforcement and encouragement.

The present work aims to investigate an educational framework, guided by a humanoid robot, to intrinsically motivate children of school age to adopt a healthy and active lifestyle. The framework centres around a dance activity, *creative dance* [40], in which children between 9 and 11-years-old interact with a robotic dance tutor once a week for three consecutive weeks. During these dance sessions, where dance movements are related to healthy theme concepts, they discover the most important nutritional and physical activity-related guidelines to achieve a healthy lifestyle. Moreover, our work is inspired by the *learning by teaching* approach proposed by Tanaka et al. [42], where children act as tutors, and the robot as the apprentice. Thus, we propose the use of a role reversal between child and robot (hereafter referred as *role-switching*) throughout the sessions. Within each session the child will exchange roles, acting first as an apprentice (or follower) and then as a tutor (or leader).

In the present study we evaluate the motivational effectiveness of our approach in terms of knowledge gained (also referred as awareness in the text) and improvement of habits for the participating children, and to assess their level of engagement in the activity proposed. To this end, we compare the same learning framework, but with two different types of tutors: either a humanoid robot or an interactive video. This experimental design allows us to evaluate the effectiveness of the robot-based model against a comparably entertaining technology for children. We conducted the relevant quantitative and qualitative analyses in order to obtain evidence regarding the validity of our research hypotheses. The study has been designed and conducted by a multidisciplinary team of experts from social robotics, psychology and nutrition.

The paper is structured as follows: we first describe related research, particularly from Child-Robot Interaction, motivational support and empathetic agents (Section 2). We then present the interactive framework structure we have designed (Section 3) followed by a brief description of the robot architecture (Section 4). The experimental procedure (Section 5) along with its results are introduced next (Section 6). The paper concludes with a discussion on the insights gained and future perspectives of this research (Sections 7 and 8 respectively).

# 2 Related Work

For more than a decade research on Human-Robot Interaction (HRI) has been exploring the features that could regulate and support a successful and natural interaction between humans and robots [13]. Numerous studies have revealed the importance of incorporating social skills into robots to achieve such an ambitious goal [11, 39, 38, 7], specifically in the longterm [1, 6, 4, 19, 14]. A survey on social robots for long-term interaction can be found in the work of Leite et al [23].

More recently, the scientific community has increasingly turned its attention to the study of childrobot interactions (CRI) [24, 16, 41, 3]. While children may have a natural predisposition to easily engage with robots due to their novelty, it is also very challenging to sustain such an engagement over a long period of time when the novelty effect diminishes [22, 35]. Therefore this work addresses the need for

a deeper understanding of motivational mechanisms to achieve long-term engagement.

Researchers have focused their studies on a wide range of applications such as the learning and promotion of knowledge. Three common learning styles (i.e. learning from lectures, learning from performing cooperative tasks and self-directed learning) were implemented into the ASIMO humanoid robot to see if children can learn from robots in a tabletop scenario [30, 28]. The effects of adopting certain general features such as a monotone robot-like voice and human-like voices were also compared, suggesting that human features increase children social behaviour. With this in mind, in our work the robot is provided with human-like behavioural cues to enhance social interaction.

A *learning by teaching* approach is introduced in [42], where learning is expected to occur as children take care or instruct robots on English verbs. The results provide insight on the efficiency of the approach, where children achieved higher scores when learning with a care-receiving robot than without, and also highlight different natural forms of teaching methods that children used while interacting with the robot.

Another research line proposes the use of active learning, i.e. learning promoted by interacting with one's environment as opposed to dictated teaching [26]. In this approach, the user is able to actively participate and influence on the way the activity is presented and therefore, they not only obtain and retain more information, but also become more engaged in the task.

Our research is inspired by a combination of these approaches, where the child plays the role of both the apprentice and the tutor throughout the sessions.

Another area of exploration is that of acquisition and improvement of physical skills and cognitive skills. A robotic weight loss coach is introduced in [18] where the need for long-term, supportive care in bariatric settings is essential. However, the work mainly focuses on verbal support from a robot and does not extend to the robot's physical capabilities to actively motivate the user as our work does. In [12], a robot that monitors the performance of adults during a combined cognitive and physical task is presented. The goal is to provide motivation to the user to complete the task and to improve task performance.

In our work, while we also focus on motivation to fulfil the task, we are more interested on knowledge and habit improvements rather than improving task performance.

The application of robotics for motivation and selfefficacy in the apeutic contexts has been investigated in several contexts. In the diabetic context, Lewis and Cañamero [25] focus their work on the affective and social aspects of the interaction between a robot toddler and diabetic children to support the development of self- efficacy. Wada et al use PARO, a seal robot, for therapy on adult patients suffering dementia. Results show that the mood of patients and elderly people improved, making them more active and communicative with each other and their caregivers as well as reducing stress. Moreover, long-term interaction was investigated and effects of interaction lasted for more than a year [47, 45, 46]. Dautenhahn and her team have mainly focused on the development of interactive games for autistic children helping them to develop and increase their communication and social interaction skills. Turn-taking and imitation games related to education and therapeutic objectives are presented to children to study the effects of touch [34], as well as long-term exposure to robots [33].

In this work we adopt a hybrid approach to increase the children's engagement and motivational support of children: (i) part of the sessions are guided by the robot in a tutor-pupil approach, where the learning concepts are first introduced and (ii) whilst the remainder of the session is led by the children in a peer-to-peer approach, where knowledge retention is expected.

# 3 Interactive Learning Framework

The purpose of our research is to demonstrate the intrinsic motivational effectiveness of a robot-based interactive learning approach, within a *creative dance* activity context. Dance was chosen as the reference activity because it is widely considered entertaining,

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Session number & title	Dance con- cept	Description	Instances	Pyramid level	Examples of food	Examples of physical activity
1: 'What should we eat/do every day'	shapes	no motion, shape represen- tation with the body	big, small, straight, curved, spiky	1	cereals, wa- ter, vegeta- bles, fruits	walking, using stairs, outdoor play
2: 'What should we eat/do sev- eral times a week'	sudden actions	quick move- ments with any body part	jump, roll, fidget, swing	2	fish, legumes, nuts	cycling, swimming, tennis
3: 'What should we eat/do rarely or try to	smooth actions	slow movements with any body part	balance, extend, pull, push	3	meat, eggs, pizza	stretching, push ups, gardening
<i>avoia</i>	-	-	-	4	sweets, fizzy drinks, chips	watching TV, videogames

Table 1: Summary of the three sessions' structure, indicating the dance concepts addressed per session number and their link with the Levels of the pyramids explored. Session 3 covers two Levels of the pyramids, i.e. Levels 3 and 4. Level 4 of the pyramids does not have a link to dance motions. Therefore, no concepts are reviewed at this stage of the session.

and it allows children to easily engage due to the involvement of movement, which in turn increases enjoyment [14, 5, 1, 43].

The desired result is an interactive fun learning environment that can be used as supportive tool for teachers, where children can receive the right stimuli to express their creativity and be encouraged to continue the educational process over a period of time. In expressing their creativity, children internalise concepts related to healthy habits, explained in the various sessions, and become aware of the importance of their application in daily choices.

We refer in particular to *creative dance* as a form of dance where the goal is to explore the body's movements based on a set of general guidelines (i.e.: movement concepts). On the one hand, *creative dance* provides elements of dance foundations, movement vocabulary and locomotive skills. On the other, it promotes creativity which motivates pupils to expand and extend movement range at their own rhythm through different stimuli, such as music, emotions, visual resources and observing the creativity of others [40].

The proposed learning framework adopts a relational model [36], where dance concepts are linked to health theme concepts. Through this model children can acquire knowledge on dance movements explained by the dance tutor and, at the same time, learn or reinforce other learning topics (in this work, adopting healthier life-styles). We structure the contents of the sessions based upon the study of two pyramids: the Food pyramid [10, 31] and the Physical Activity pyramid [29]. These schemes represent the frequency in which the different food and activities should be eaten and performed respectively, where bottom levels correspond to higher frequency (i.e. eat or perform quite often) and top levels to lower frequency (i.e. eat or perform rarely or even avoid). Figure 1 details the contents of the two pyramids used in the current framework.

The overall dance framework is divided in three sessions, each linking a dance concept with one level of each pyramid (except for the last session where Levels 3 and 4 of the pyramids are covered). The themes explained during the sessions were specifically designed to cover the national and European guidelines [10, 31]



Figure 1: Food (left) and physical activity (right) pyramids describing the recommended weekly frequency of food intake and activity performance.



Figure 2: Example of the relational-based model used in the sessions corresponding to the link between a *small shape* (left) and food (middle). (Right) The dance tutor, in this case the robot, asks the child to represent the shape of the food shown in the image.

on proper diet and physical activities that should be followed to achieve a healthier lifestyle. A detailed description of each session is provided in Table 1.

An example of the way in which the relational model works is as follows: the tutor goes through the *small shape* dance concept, which involves performing full or partial body motions where the body parts become as small as possible (e.g. a fist is a small shape of the hand). The tutor then asks children to think of a food which has this *small* attribute and to represent it with their body. Figure 2 depicts a child crouching on the floor to represent a lentil.

In the present study the dance tutor can either be represented by a humanoid robot or an interactive video to compare both approaches. The next section describes the system architecture for the robot-based approach.

# 4 Robot System Architecture

The robot selected for this study is Nao, a humanoid robot from Aldebaran Robotics<sup>1</sup>. The Nao robot is almost 58 cm tall, weighs 5.2 kg and has a cartoonlike appearance which was considered especially suitable for use with children. Its 25 degrees of freedom allow smooth motions which are required especially for dance movements. LEDs are located in the head, eyes, ears, chest and feet. Two loudspeakers are located in the ears to play speech. It is also equipped with two cameras and a microphone. The robot's behaviour is autonomous although it requires the intervention of a Wizard of Oz only for perception (visual and speech inputs). However, the robot was presented to the children as fully autonomous, i.e. operating without human intervention.

Within this work, the robot's behaviour is twofold. On the one hand, it performs the activity acting as a tutor, guiding children through the different sessions. On the other hand, it plays the role of a motivator keeping children engaged in the task as long as possible, not only to finish it, but to repeat the encounter in future occasions. We describe both aspects in more detail next.

#### 4.1 Task performance

The goal of the robot is to perform the dance activity in a structured way. Each session is comprised of the following stages:

- 1. *Introduction*: the goals of the current session are explained and a brief recap of the previous ones (if any) is given.
- 2. *Warm-up*: a fixed sequence of movements is performed to warm up the body in preparation for the session's exploration.
- 3. *Exploration*: dance concepts are visited one by one, providing examples and requesting children to create new ones to promote creativity.
- 4. *Consolidation*: dance concepts are linked to the pyramids through an adaptation of the musical

chairs game. Children travel around the room (we will refer to this task later on the paper as the *travelling task*) using the dance concepts seen so far (e.g. walking in circles, jumping around, etc.) and stop when the music stops. Role-switching takes place at this point: either the robot asks a question and children have to answer (no role reversal -the robot continues leading the activity), or children ask a question and the robot has to reply back (role reversal case -children lead the course of the activity). These two variations correspond to two of the four conditions in this study, which will be described in detail later on. Moreover, during this stage, children are given an explanation on the importance of the different food types and physical activities in the corresponding pyramid level, as well as the frequency in which they should be eaten and performed.

5. *Farewell*: a brief summary of the session is given and children are encouraged to practice the concepts they have learned with different motivational hints.

#### 4.2 Motivational support

Apart from the inclusion of the *role-switching* mechanism as a motivational tool, additional cues for enhancing social interaction are also included in the design of the robot's behaviour. These types of behaviours prevent the robot from being too static and therefore more human-like as suggested in [8, 16, 7] and based on our findings in previous works [2]:

- *Body cues*: head movements, blinking eyes, spatial orientation of the robot;
- Verbal cues relationship: robot's ability to express recognition and familiarity (e.g., using the child's name, referring to previous shared experiences);
- Verbal cues motivation: specific motivational phrases such as: "Try to do more exercise even when you're at home, ok?", "I know it's difficult to avoid this food, but I'm sure you can do it".

 $<sup>^{1}</sup>$ www.aldebaran.com

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4.3	System Architecture	doi:10.1007/s12369-016-0356-9	

Moreover, an additional motivational element is introduced. Children have to sign a pact with robot where they commit to pursue two self-assigned goals related to healthy living. Further details are provided in Section 5.2.1.

#### 4.3 System Architecture

Figure 3 illustrates the robot's system architecture used in this work (introduced in more detail in [35]). The implementation of the system was done using Urbi<sup>2</sup>, an open-source software platform to control robots:

- *Dance Manager*: controls the overall robot behaviour, implementing the different methodologies used in the stages of the sessions and the engaging behaviours described in the sections above.
- WoZ: provides external input whilst the perceptual components are completed. It allows for evaluation of children's performance and answers to questions. Additionally, it also permits the operator to re-position the robot, if necessary.
- Dance Move Manager: manages the library of dance moves and provides information to the Non-Verbal Behavior for their execution.
- User Model: in charge of handling the users' interaction history to enable adaptation in the decision process. Besides storing general information about the child (such as ID, name, age and gender), it also keeps track of the dance moves performed to inform the *Dance Manager* which dance move should be explored next.
- Verbal Behavior: responsible for the verbal output of the robot. The utterances are based on a text manually created. Variations of each message have been produced to avoid repetitive phrases.
- *Text-To-Speech*: in charge of the speech synthesis using the commercial Acapella TTS system prebuilt into the robot.

- Non-Verbal Behavior: responsible for the non-verbal output of the robot.
  - Body Motion: manages the robot's body movements.

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- *Blinking Eyes*: controls the LEDs located in the robot's eyes to emulate blinking.
- Head Motion: controls the head movement when no other motion occurs.

# 5 Methodology

#### 5.1 Study design

We designed a between-subject study in which the participants were divided into four groups, one per experimental condition:

- With Role Switching (WRS): participants interact with the robot and switch roles. During the first half of the sessions the robot plays the role of the leader, while the child plays the role of the follower. In the second half, the child becomes the leader, and the robot, the follower.
- Without Role Switching (W/ORS): participants always assume the role of the follower, while the robot assumes the role of the leader throughout all the sessions.
- Interactive Video (V): the robot is replaced by an interactive video. A set of scenes have been pre-recorded where an actor plays the role of the tutor providing instructions, explanations and feedback in the same way the robot does. During the interactions a wizard selects the next scene to show, based on a script and the current state of the interaction. Only visual feedback from the user is considered, so to maintain uniformity as compared to the activity's performance in the previous two groups. In this condition, the actor plays the role of the leader throughout the session<sup>3</sup>. The aim is to evaluate the effectiveness

 $<sup>^2 {\</sup>rm www.urbiforge.org}$ 

 $<sup>^{3}</sup>$ This condition is analogous to the *Without Role Switching* condition, with the difference that children interact with a video instead of a robot.



Figure 3: Diagram of the system architecture. Arrows represent the flow of information between components.

of a robot-based approach compared to another technology-based approach.

• Control (C): participants do not interact with neither a robot nor a video. This condition corresponds to the baseline of our study, to assess the impact of the proposed activity on acquisition of healthy habits compared to that acquired in their daily lives where no explicit activity is in place<sup>4</sup>. Moreover, children in this group were located in a separate building from the rest of the children in the study, minimising the chances of talking to each other about the current study.

Table 2 shows a summary of the different condition groups and their corresponding number and demographics. Children that participated in any of the three first experimental conditions interacted with ei-

Experimental condition	Acronym	Ν	М	F	Age 9-10	Age 10- 11
With Role Switching	WRS	14	6	8	6	8
Without Role Switch- ing	W/O RS	14	7	7	7	7
Video	V	13	5	8	7	6
Control	C	43	23	20	22	21

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Table 2: The four study conditions acronyms and the related participants distribution (N= total number; M=males; F = females).

ther the robot or the interactive video once a week for three weeks. Hereafter we will refer to these three groups as the study groups. Children in the *Control* group did not have any interaction with the system(s).

 $<sup>^4\</sup>mathrm{We}$  were informed by the teachers that, during the period in which the study took place, no explicit references to healthy habits were addressed in the involved classes. Therefore, if any information on this topic was provided to children, it had to be out of school lessons/activities.

#### 5.2 Measures

We designed a set of measures to assess the following aspects: (i) knowledge gained on healthy habits (awareness), i.e. nutrition and physical activity; (ii) impact on children's habits during the experimentation period; and (iii) engagement in the activity, with a special focus on child-robot interactions.

#### 5.2.1 Knowledge and Habits Measures

To evaluate the possible changes in terms of acquired knowledge and habits improvements of the participating sample, two specific questionnaires on nutrition and physical activity were prepared: Knowledge (Q1) and Habits (Q2). Children filled in them right before and after the study period. Both questionnaires include open questions and True/False questions.

In addition to that, children were asked to selfassign two goals regarding healthy nutrition and/or physical activity to be maintained during the study. Participants had the chance to make their own choices among a list of proposed objectives specifically designed to be compared with their answers in the pre and post Habits questionnaire (Q2).

At the end of the study period, a third questionnaire, Behaviour Change (Q3), was addressed to the parents of the children in the study groups only. The purpose of this questionnaire was to analyse any change in behaviour, to discover if children shared with them what they learned during the study period, and their eventual influence on the family decisions regarding nutrition and physical activity.

#### 5.2.2 Engagement Measures

After the last session, children in the study groups filled in a self-assessment questionnaire, the Engagement questionnaire (Q4). The aim of this questionnaire was to evaluate: (i) children's enjoyment of the system and of the activity, based on Visual Analogue Scale<sup>5</sup> tools; (ii) their perception of the robot<sup>6</sup>, based on multiple-choice selections of the following terms and adjectives: *friend*, *puppy*, *adult*, *toy*, *computer* and *nice*, *funny*, *smart*, *fake*, *fragile*, *tender*, *affectionate* respectively; and (iii), their reactions to the learning approach, i.e. what have they learned and what would they like to learn in the future with the system.

Moreover, three independent observers watched the video recording of each session to assess the level of perceived engagement of the child. To this end, a shortened version of the Positive Affect and Negative Affect Schedule—Child Form (PANAS-C) [20] questionnaire was used (a similar analysis was described in [32]). An expert psychologist of Ospedale San Raffaele identified the following single-word items to be evaluated by the observers on a 5-point Likert scale: *interested, excited, happy, active, calm, frightened, jittery, nervous, sad* and *ashamed*. The first five terms are related to positive affect and the last five, to negative affect. The aim is to evaluate any possible change in behaviour across the three sessions, depending on the study conditions.

All four questionnaires (Q1, Q2, Q3 and Q4) were designed with the support of experts in Nutrition Science and Psychology of Ospedale San Raffaele (Milan, Italy) and can be found in the Appendix.

#### 5.2.3 Observable Behaviour Measures

We carried out a quantitative video coding analysis on the two groups that interacted with the robot (i.e., WRS and W/O RS conditions) to evaluate possible differences in children's behavioural cues during the interactions (similar coding schemes have been adopted in [15, 28, 21]). The selected cues were restricted to observable behaviour in order to avoid annotations based on personal interpretations of the situation (for example, smiling does not necessarily imply happiness).

Two coders labelled each video independently in a

 $<sup>{}^{5}</sup>A$  pictorial representation of a 1-5 Likert scale through which respondents identify their answers, feelings or opinions [27].

<sup>&</sup>lt;sup>6</sup>Children in the video condition (V) did not filled in these questions.

first round using the ELAN [48] software. In a second round a third coder compared the annotations and those which had different<sup>7</sup> labels were re-evaluated to determine the final label. The inter coder reliability achieved was 0.86.

We focused on the following observable behavioural cues:

- Visual contact with the robot: whether children's gaze is directed towards the robot or not, which was used to assess their attention.
- Verbal communication: speech occurrences classified as expected (answers to questions posed by the robot) or unexpected (children's free speech).
- *Non-verbal communication*: any type of body language used by children, such as nodding, thumbs up, pointing, etc. The aim is to assess how often they try to non-verbally communicate with the robot.
- Task related behaviour: actions (i.e.: body movements) related to the interactive framework to analyse the level of response of children to the sessions. During the sessions children are free to move and explore body motions as they want, guided by the robot's requests. We are thus interested in differentiating between expected and unexpected (proactive) behaviours. Moreover, we want to observe their response to the travelling task (part of the game played in the consolidation stage described in Section 4.1), where children are expected to move around the room. This task takes place during the stage where the roles can differ between conditions, and therefore, the corresponding children's performance can vary. From our previous works [36], we could notice that children who were not engaged in the task would not move (or very little) around the room.

#### 5.3 Participants

The study was carried out in Italy, where 84 healthy children between 9 and 11-years-old were recruited. We worked with students in 4th and 5th grade from four different classes divided into four groups randomly assigned while balancing age and gender. Each group was randomly assigned to each experimental condition: three study groups and a *Control* group.

Before starting the study period, the parents or legal carers of the participants received a letter to inform them of the study process and purpose. They were asked to fill in and sign a consent form indicating their agreement for their children to be included in the study.

#### 5.4 Procedure

Before starting the experiments  $(t_0)$ , each participating child (including those of the *Control* group) completed the baseline assessment Knowledge (Q1) and Habits (Q2) questionnaires.

Next, children in the study groups, i.e. With Role Switching (WRS), Without Role Switching (W/O RS) and Video (V) participated in the three different creative dance sessions  $(s_1, s_2 \text{ and } s_3)$  over a period of three consecutive weeks (one session per week). Each session lasted a maximum of 30 minutes.

During each encounter a child entered the room where the interactive area was set, accompanied by one of the researchers (Figure 4). The researcher turned on the camera and stayed behind the scene while the interaction took place. The child was told to follow the instructions the system would give and no intervention from the researcher occurred unless problems with the system arose. Once the session was over, the researcher took the child out of the room.

During the *farewell* of the first session,  $t_1$ , children in the study groups were invited by the robot or the interactive video to set two long term goals, one related to nutrition and one to physical activity, by signing a pact between them. Children in the *Control* group set these goals immediately after the baseline questionnaire at time  $t_0$  (no pact in this case, but a commitment to pursue the objectives).

At the end of the third session,  $t_3$ , children in

<sup>&</sup>lt;sup>7</sup>Few differences between annotations were found, and these were mainly due to human error, i.e. missing an observable behaviour, rather than disagreement on the classification of the behaviour.



Figure 4: Area where the children interacted with system: (a) robot-base (WRS and W/O RS experimental conditions) and (b) video-based (V experimental condition).

the study groups were also asked to fill in the Engagement questionnaire (Q4). Moreover, children received a sealed envelope to be delivered to their parents including the Behaviour Change questionnaire (Q3).

Finally, 10 days after the last session  $(t_4)$ , all children repeated Q1 and Q2 to assess the knowledge they had gained and possible changes in their habits. Q3 was collected at this point as well. Figure 5 summarises the experimental protocol for all groups.

#### 5.5 Hypothesis

The goal of this work is to study whether an interactive robotic system can be used as a motivational support and learning tool. The rational behind this idea is that a social system that is capable of engaging children, during a certain period of time, will have an impact on children's awareness and goal achievement. Moreover, we evaluate two different systems (robot-based and video-based) and two different interactive approaches (role reversal and no role reversal) to analyse the different engagement mechanisms and their impact on the observed outcomes.

Thus, the following hypotheses are considered:

H1 Children exposed to the systems (*WRS*, W/O*RS* and *V* groups) will be more aware of healthy habits, compared to those with no exposure to such systems (C group).

- H2 Children exposed to the systems (*WRS*, *W*/O*RS* and *V* groups) will achieve a positive change in habits, in terms of diet and physical activity, over children belonging to the *C* group.
- H3 Children exposed to the robot-based systems (WRS, W/O RS groups) will show a higher motivational level towards changing habits over children exposed to the video-based system (V group).
- H4 Children exposed to the robot-based system With Role Switching (WRS) will show a higher motivational level towards changing habits compared to those with no exposure to it (W/O RS).
- H5 Children exposed to the robot-based system with Role Switching (WRS) will show a higher engagement level in the interactive activity compared with children exposed to the other systems (W/O RS and V groups).



Figure 5: Experimental protocol time line.

# 6 Results

#### 6.1 Learning outcomes

Children's answers on the Knowledge questionnaire (Q1) were rated on a 1–3 scale, where 3 corresponds to the maximum score. Table 3 summarises the average scores per question and experimental group, both at the beginning and at the end of the experiments.

A general knowledge improvement can be observed for all of the subjects involved in study, including the *Control* group. More specifically, participants in the *WRS* experimental condition showed a higher knowledge score compared to the other conditions, albeit without reaching statistical significance, and therefore, the first experimental Hypothesis H1 (children exposed to the systems will be more aware of healthy habits) cannot be verified.

#### 6.2 The motivational aspect

Table 4 summarises the average scores obtained in the Habit questionnaire (Q2), comparing the pre (In) and post (Out) results. We can observe a trend towards improvement in the three study groups, i.e. WRS,

W/O RS and V and not in the Control group. This observation is also reinforced by the one-way ANOVA analysis applied: F(3, 308.95) = 4.95, p < .01, with a large effect size ( $\omega^2 = .13$ ), confirming Hypothesis H2 and indicating that motivational support does have a positive impact on habit change. However, no clear patterns were found within the study groups: children improved their habits in a comparable way in all three conditions. Thus, we cannot validate Hypothesis H4.

On the other hand, clear evidence of a positive effect on habits has been found in the results from the children's self-assigned goals. In both the groups in which children interacted with the robot (*WRS*, *W/O RS*), 8 out of 14 achieved at least one of their self-assigned goals; on the contrary, only 3 out of 13 succeeded in the *Video* group, and 3 out 43, in the *Control* one. The performed analysis corroborates the differences found (robot vs video:  $\chi^2 = 4.14$ , P = .04 for p < .05; robot vs control:  $\chi^2 = 21.77$ , P = 3E-06 for p < .05) and we can therefore confirm Hypothesis H3.

This result is also reinforced by the analysis performed on the parents' questionnaire (Q3). Parents

	Q	1.1	Q1.2		Q1.3		Q1.4		Q1.5	
	In	Out								
WPS	2.86	3.00	2.86	3.00	2.71	2.86	2.43	2.71	2.69	2.93
WIND	(0.36)	(0.00)	(0.53)	(0.00)	(0.73)	(0.53)	(0.51)	(0.47)	(0.48)	(0.27)
W/O PS	3.00	3.00	2.93	2.86	3.00	3.00	2.57	2.86	3.00	2.86
W/0 h5	(0.00)	(0.00)	(0.27)	(0.36)	(0.00)	(0.00)	(0.51)	(0.36)	(0.00)	(0.36)
V	2.77	3.00	3.00	3.00	2.92	3.00	2.69	2.85	2.85	3.00
	(0.60)	(0.00)	(0.00)	(0.00)	(0.28)	(0.00)	(0.48)	(0.38)	(0.38)	(0.00)
С	2.72	2.88	2.86	2.95	2.84	2.88	2.17	2.47	2.71	2.67
	(0.55)	(0.33)	(0.46)	(0.21)	(0.43)	(0.39)	(0.88)	(0.80)	(0.46)	(0.47)

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Table 3: Average and standard deviation (within brackets) scores before (IN) and after (OUT) the experiments for Knowledge Gain (questionnaire Q1) per condition and question. Values range from 1-3, where 3 corresponds to the maximum score.

	Q2.	1 [4]	$[4] \qquad \qquad$		3 [4]	Q2.	4 [5]	Q2.5~[5]		Q2.6 $[4]$		
	In	Out	In	Out	In	Out	In	Out	In	Out	In	Out
WPS	3.57	3.71	1.57	1.57	2.50	2.50	3.07	3.36	3.21	3.29	2.50	3.21
WRS	(1.05)	(0.80)	(0.49)	(0.49)	(1.24)	(0.98)	(0.59)	(0.61)	(0.77)	(0.70)	(0.91)	(0.86)
W/O PS	3.43	3.50	1.50	1.79	3.29	3.43	3.29	3.43	3.29	3.43	2.85	3.14
W/O hS	(0.98)	(0.98)	(0.50)	(0.41)	(0.88)	(0.82)	(0.59)	(0.62)	(0.59)	(0.73)	(0.95)	(0.74)
V	3.54	3.62	1.46	1.77	3.08	3.15	3.00	3.31	3.00	3.31	2.62	3.08
	(0.93)	(0.74)	(0.50)	(0.42)	(1.00)	(1.03)	(0.68)	(0.72)	(0.39)	(0.82)	(0.74)	(0.73)
С	3.42	3.21	1.56	1.49	2.36	2.14	3.26	3.23	3.05	3.07	2.93	2.93
	(1.04)	(1.13)	(0.50)	(0.50)	(1.21)	(1.19)	(0.69)	(0.64)	(0.81)	(0.82)	(0.92)	(0.90)

Table 4: Average and standard deviation (within brackets) scores before (IN) and after (OUT) the experiments for Habit Change (questionnaire Q2) per condition and question. The maximum score per question is indicated in square brackets on the top row.



Figure 6: Average scores of the Engagement questionnaire (Q4) for each group. "Fun" is described on a 1–5 scale, where 5 corresponds to "lots of fun". The remaining three questions are evaluated on a 1–3 scale, where 1 corresponds to "no", 2, to "maybe", and 3, to "yes".

of children within the robot-based groups (WRS and W/O RS) reported an improved behaviour towards healthy habits from their children. They indicated that during the study period, children were actually asking for more fruits and vegetables compared to children within the Video group ( $\chi^2 = 5.92, p = .01$ ).

# 6.3 Activity engagement and robot perception

No differences among groups were found in the Engagement questionnaire (Q4), and so far no claims can be made on Hypothesis H5. Figure 6 depicts the average scores of the children's responses. The interactive activity was enjoyed in general (fun) and children indicated that they would like to interact with the system again. (*repeat*). From their point of view, they did learn new things (*learnt*) and looked forward to learning new things with the system (*new*).

With respect to their perception of the robot, most children described it as being *funny* and *smart*, and attributed humanised descriptors to it (90%), such as *nice*, *tender* and *affectionate* as opposed to engineering ones (10%), such as *mechanical* and *artificial* as shown in Figure 7. Moreover, 61% of the children also perceived the robot as a *friend*, followed by a *toy*  (25%), computer (10%), and finally, as an *adult* (4%), suggesting that children established a peer like bond with the robot. No clear differences between the two WRS and W/O RS study groups were found.

#### 6.4 Observed behavioural cues

Analysing the results obtained from the video coding process of observed behavioural cues in the WRSand W/O RS groups resulted into no statistical significance between the behavioural patterns of the two groups. However, we noted that children in the WRSgroup communicated acknowledgement (nodding the head for expressing a "yes" or "no" confirmation of what they are understanding) more often than children in the W/O RS group (Figure 8a). Moreover, as observed in Figure 8b, the number of children who used non-verbal behaviours to communicate increased across sessions in the WRS group. Some children also used other non-verbal communicative acts such as approaching, greeting, pointing, excitement or expressing preferences (e.g. a child revealed happy or sad faces when observing the different types of food they should eat).

Communication via verbal behaviour decreased across sessions, as shown in Figure 9, suggesting a positive alignment towards the activity and robot's capabilities, where body language is prioritised and is the main means of communication. We can nevertheless observe that children in the WRS group were more open to communicate through verbal utterances, as a very large dispersion of expected verbal behaviour occurred in the W/O RS compared to the WRS group. Moreover, unexpected speech, such as greetings, acknowledging, asking and clarifying, took place much more often in the WRS than in the W/O RS group.

Figure 10a depicts the percentage of time children spent looking away from the robot. No statistical difference between the two groups was found. It is interesting to note that children in the WRS looked away more often than children in the W/O RS group. This could be interpreted as a higher level of distraction. However, quite often we noticed that children in the WRS group would look towards the ceiling or to the side mainly while thinking what to propose next.

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Figure 7: Robot's perception pie-charts based on (a) humanised vs. engineering adjectives and (b) relationship percentages. The outer circular crown describes the percentages based on experimental conditions: lighter colour corresponds to WRS group and darker colour, to W/O RS group.



Figure 8: (a) Boxplot of the percentage of time invested in performing non-verbal behaviour to communicate with the robot per session (s1, s2 and s3 correspond to session 1, 2 and 3 respectively) in both groups. The boxplots show the 75 and 25 percentile limits of the data, the median is represented with a horizontal line and the star corresponds to the average (this same format is present in all the boxplot figures presented in this work). (b) Number of children showing the non-verbal behaviours per session.



Figure 9: (a) Boxplot of the utterances frequency per sessions in both study groups. (b) Total number of utterances expressed per session.



Figure 10: (a) Boxplot of the percentage of time that the children have spent looking away from the robot (or screen showing the concepts explained by the robot) per session in both groups. (b) Number of children looking away per session.

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This process only takes place in this group, where role switching takes place in the second half of the session and the child becomes the leader, indicating the robot what to do next, rather than following the robot.

No differences were found between the two groups in the task-related actions analysis (Figure 11a). However, from the purely qualitative point of view of the coders, children seemed to be more proactive in the WRS than in the W/O RS group. Moreover, in both groups, we can observe that in session 2 children more actively participated during the *travelling task* compared to the other two sessions.

#### 6.4.1 PANAS evaluation

In this section we present the results of the PANAS scale, analysed by implementing two between-within Factorial ANOVAs. The idea behind this analysis is to verify if there are any further insights that could support H5, relying on possible different behavioural changes across sessions per groups.

A good inter-coders agreement has been found for both the PANAS Positive and Negative Affect scale, with an average pairwise percent agreement of 72.2% and 70.4% respectively.

The Positive Affect scale and the Negative Affect one were used as Dependent Variables (DV) in the two factorial models respectively. The *within subject factor* was the session (three sessions), repeated over time (one every week). The *between subject factor* consisted of the three experimental conditions in which the different samples of children were exposed to: W/O RS, WRS and Video groups.

All ratings on the PANAS scale consisted of a cumulative sum of the 5 items (positive or negative) followed by the averaged ratings of the three coders who observed the video recordings of the sessions. Minimum and maximum possible ratings ranged from 5 to 25.

Planned Comparisons were used to test (based on H5) whether the *WRS* group differentiate from the other two groups. Thus, linear trends on the *within subject factor* were computed as Planned Contrasts. Both Planned Comparisons were applied in the two factorial experiments respectively.

Table 5 summarises the statistics obtained per session and experimental condition. A high evaluation of the Positive Affect is observed, specially for the *WRS* group in all three sessions.

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Omnibus Factorial ANOVA, F(2, 64) = .757, p > .05; F(4, 64) = .300, p > .05 per session and group, and Planned Contrasts for the *within subject factor* (sessions over time) did not reveal any trend or difference (p > .05), revealing a very low power (i.e., Power= .17 and .11 respectively).

Planned Contrasts on the experimental condition were very close to be significant with an Omnibus Contrast of F(2, 32) = 3.236, p = .053, with a small effect size (partial  $\eta^2 = .16$  and Power= .58). The WRS condition significantly differed from the W/ORS condition (contrast p < .02), but not from the Video group (contrast p > .05). As shown in Figure 12a, the WRS group had an effect on the children with respect to other groups (see Section 7 for more details). No interactions across the group and sessions were detected.

Descriptive statistics for the Negative Affect scale are reported in Table 6. We can observe a tendency towards less negative evaluations as the encounters between children and the tutor progress from session 1 to 3, especially in the W/O RS and Video groups.

Omnibus factorial ANOVA for the repeated measures sessions was significant F(1.655, 64) = 6.735, p < .01 with a small effect size (partial  $\eta^2 = .17$  and Power= .86). The experimental conditions and sessions were not interacting: F(3.311, 64) = 0.322, p > .05 (partial  $\eta^2 = .02$  and Power= .11).

The Planned Contrasts for the sessions over time did reveal that session 1 differed in the Negative Affect scale compared to session 2 (contrast p < .05) and session 3 (contrast p < .05). These Planned contrasts were significant with a small effect size (partial  $\eta^2 = .15$  and = .23 respectively; the Power is= .64 and = .85 respectively).

A clear downward trend with less negative evaluations at session 3 was detected as shown in Figure 12b. However, Planned Contrasts on the experimental condition revealed no significant difference on the Negative Affect scale (all Planned Contrasts p > .05).



Figure 11: (a) Boxplot of the percentage of time that the children performed different types of actions related to the dance activity task during the three sessions. (b) Number of children showing task related actions per session.

Condition	N	Session 1		Sessio	on 2	Session 3	
	11	$\mu$	$\sigma$	$\mu$	$\sigma$	$\mu$	$\sigma$
W/O RS	12	17.83	2.59	18.42	2.08	17.47	1.89
WRS	11	19.51	1.77	19.12	1.99	19.21	1.78
V	12	18.22	2.40	18.94	3.12	17.81	2.33

Table 5: Statistics on Positive Affect (i.e.: evaluated average ratings scores) per session and condition.

Condition	N	Session 1		Sessi	ion $2$	Session 3	
Condition		$\mu$	$\sigma$	$\mu$	$\sigma$	$\mu$	$\sigma$
W/O RS	12	7.03	1.34	6.41	1.05	5.94	0.80
WRS	11	6.70	1.33	6.12	1.01	6.09	1.01
V	12	7.08	2.37	6.08	1.23	5.75	0.78

Table 6: Statistics on Negative Affect (i.e.: evaluated average ratings scores) per session and condition.



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Figure 12: Trend plot of PANAS (a) Positive and (b) Negative Affect.

# 7 Discussion

The main goal of this work is to study the impact of motivational mechanisms in child-robot interaction and their effect on the adoption of healthy life-styles. A secondary goal is to compare these impacts while using different technologies, i.e. robots vs. interactive videos. Moreover, an underlying challenge is to assess the interactions in familiar environments for children, such as their own school classrooms. Our goal is to move away from laboratories or artificial environments, unknown to children and potentially frightening to them at first.

In order to achieve conclusive results for all the analysed variables, a sample size exceeding that of 84 children we used in this study would have been ideal. However, recruiting a large number of children from public organisations remains a big challenge: getting consent from parents or tutors and complying to school policies remains difficult. Although we are aware of the sample size limitations in this study, the results are promising enough to warrant further investigation.

#### 7.1 Learning outcomes

From the analysis of the results, no clear impact on learning gains was achieved in any of the groups, contradicting Hypothesis H1. However, a general improvement can be observed in all the children, including those belonging to the *Control* group. This result suggests that children in the *Control* group could be self-motivated in learning about healthy habits after fulfilling the pre-experiment questionnaire. Children could feel more curious about the questions and be encouraged to inform themselves through other sources (e.g. family, books, etc.), but not at the school<sup>8</sup>. A highly controlled environment would be more suitable to compare experimental conditions against controlled ones. However our key interest is to explore the use of robot in real world scenarios where children interact with them in natural environments. Further experiments extending the study to also monitor the children's social environment (e.g. talking to parents/caregivers) would be useful in order to understand whether children seek alternative

<sup>&</sup>lt;sup>8</sup>As already mentioned in the study design, teachers confirmed that children were not having any lessons regarding healthy life styles during the study period.

sources of information on their own.

With regards to the lack of evidence for knowledge gained in the study groups, we believe that the number of sessions, and therefore, repetition of information, was not long enough for children to capture and absorb new concepts. The proposed framework is designed as a support tool for teachers, and not as a single source of learning. Therefore, in an ideal scenario, children would learn new ideas with school teachers and then practice and reinforce the knowledge acquired with the system.

Moreover, similar findings where reported in [17], where the authors reported that children interacting with a social robot achieved lower knowledge gains compared to alternative conditions (i.e. an asocial robot and a screen-based system). They suggest that the reasons for such unexpected findings are that children were either (a) paying more attention to the social behaviour instead of the sessions content or (b) that the complex behaviour of the robot resulted in a cognitive overload for children inhibiting their capacity to process the information. Additional research on these lines should be conducted to confirm these ideas.

#### 7.2 Motivational aspect

We confirmed the motivational impact of innovative approaches on children (Hypothesis H2). Moreover, although the content of the interactive video and robot systems was exactly the same (both in terms of theoretical concepts and motivational cues), the robot-based systems were more effective motivators towards the adoption of healthier habits (supporting Hypothesis H3).

Based on this evidence, we can conclude that the use of robots as support tools in order to motivate and promote the acquisition of good habits in children is an effective strategy. We believe that the combination of a robotic character, with whom children felt committed to pursue their self-assigned goals, and an engaging and fun environment, as the one of *creative dance*, can lead to positive results in the long term.

Contrary to our expectations, Hypothesis H4 was not confirmed, suggesting that intrinsic motivation to achieve the self-assigned goals is not influenced by the *role-switching* approach studied in this work. One possible reason for not finding significant differences between the impact of using or not using *roleswitching* as an intrinsic motivational mechanism is that the educational framework proposed is powerful enough on its own to motivate and engage children. Thus, the effect of an additional motivational mechanism is diluted within this context. A motivational mechanism might have higher influence in other contexts, where the task is not as engaging and motivating as the one proposed. We thus foresee the need of investigating the *role-switching* mechanism in simpler environments to evidence its effectiveness.

#### 7.3 Activity engagement

Different tools were used to investigate children's level of engagement: (i) a self-assessment questionnaire (Q4); (ii) video coding analysis on behavioural cues; and (iii) the PANAS study.

No statistical evidence could be found to confirm that children interacting with a robot would achieve higher levels of engagement compared to those interacting with an interactive video (H5). However, we could observe the following trends comparing children belonging to the WRS condition against children in the W/O RS condition:

- *Higher non-verbal communication and lower verbal communication*, suggesting an alignment towards the activity and the robot's capabilities, in which body language is prioritised (i.e. children could infer that the communication with the robot was mainly done through body movement and not through verbal utterances);
- *Higher pro-activeness of actions in the sessions*, which in turn could reflect higher creativity and involvement in the activity.

Moreover, from a qualitative point of view, all researchers performing the video coding expressed their impression of higher level of engagement in children belonging to the WRS group than in the other conditions.

Concerning the PANAS scale analysis, it is worth mentioning that these observations should be considered as contextual only because of the very small differences among the study groups. Overall, ratings in the PANAS Negative Affect analysis were less negative across the sessions in all the study groups (see Figure 12b) suggesting that children could feel more confident and at ease over time with the systems and the activity proposed. In particular this trend revealed to be significantly supported by statistics for the W/O RS and Video groups, but not for the WRS one, which tendency remained more stable over time.

This observation is also reflected in the PANAS Positive Affect scale analysis, in which the WRSgroup outcomes were more stable over time in contrast to higher variations for the other groups (see Figure 12a). In addition to that, a significant difference was found between the Positive scale evaluations of the two robot-based groups: those of the WRS study condition were higher than those of the W/O RS one. The combination of these insights reinforces the coders' general impression that children exposed to the WRS system seemed to be more active and engaged compared to children in the other groups. Further investigations are therefore needed to validate the effectiveness of the *role-switching* approach as a determinant factor to reach a sustained engagement level in a long term perspective.

It is also worth mentioning that the highest levels of Positive Affect in the W/O RS and Video groups were observed in session 2, which corresponds to the most active session (including jumps and quick movements). Children tend to have a preference towards these type of movements (as we already observed in [35]) and therefore feel more engaged. This suggests a correlation with higher perception of Positive Affect. The influence of activities/tasks on engagement management should be further investigated as they could be used as mechanisms to capture the user's interest when distractions or lost of interest are detected.

## 8 Conclusions

In the current work we describe the study of an intrinsic motivational mechanism, targeted to foster the acquisition of knowledge and the promotion of healthy habits in school age children. More precisely, we propose a *role-switching* mechanism (similar to that of active learning) centred around a dance activity. Children alternate the leading role with a humanoid robot as part of the development of the activity sessions. By doing so, children can feel in control of the session becoming the activity tutors, while the robot becomes the apprentice (i.e. the subject under evaluation). As a consequence, children should be highly engaged in the task proposed and intrinsic motivation should prove more effective.

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We performed a large set of experiments in Italy, involving 84 children, from which 41 interacted with the proposed approach in three sessions over three weeks. The remaining 43 corresponded to the baseline group to compare the evaluations. A wide set of measures were considered, including both quantitative and qualitative evaluations. The experiments were evaluated along three main areas: awareness, habit change and level of engagement during the interaction. Five hypotheses were presented, from which three were confirmed, one was partially confirmed and one was not confirmed. Further evaluation should be done to achieve conclusive results. More precisely, the system has proved its effectiveness as a motivational tool to achieve habit change and to promote engagement in task execution. As a future work, we believe that long-term interaction should be studied over longer periods of time in order to achieve conclusive evidence supporting the remaining multiple hypotheses presented in this research.

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#### 10Appendix

The following questionnaires were provided to the participating children during the study period. The formatting has been changed: the originals used images combined with the answers in multiple choice questions and emoticons in the Likert-scale responses to make them more accessible for children. The original questionnaires were given in Italian. The following questionnaires are a translation of these.

#### 10.1Knowledge Questionnaire (Q1)

- Q1.1 Watching TV, using a PC and playing videogames are activities that we must:
  - Try to avoid
  - Try to do everyday
  - Do daily, also several times a day
- Q1.2 Fruits and vegetables are food that we can eat:
  - Daily, also several times a day
  - Few times a week
  - Rarely, and better try not to eat them

- Walk, use the stairs, being physically active
- Play videogames
- Eat very savory snacks and sweet snacks
- Q1.4 Which food can we eat many times a week?
  - Legumes
  - Cold cuts
  - Eggs
- Q1.5 Which beverage can we daily drink?
  - Milk
  - Energy drink
  - Sugary drink (like cold tea, soft drinks,...)

#### Habit Questionnaire (Q2)10.2

Q2.1 What do you usually drink?

- Water
- Coke
- Orange juice
- Cold tea
- Milk

Q2.2 How many servings of fruit do you eat per day?

- Less than 1 in a day
- -1 or 2 in a day
- -3 or 4 in a day
- -5 or more
- Q2.3 How many servings of vegetables do you eat per day?
  - Less than 1 time in a day
  - -1 or 2 in a day
  - -3 or 4 in a day
  - -5 or more
- Q2.4 How many times do you eat savory or sweet snacks?

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- Less than 1 time in a week
- 1-2 times a week
- 4-5 times a week
- Daily or several times a day
- Q2.5 Which activity do you usually do in your free time?
  - Watch TV
  - Play at the pc
  - Play sport
  - Go to the park
  - Other, specify:
- Q2.6 If you play with a PC, for how long do you do it?
  - Less than 1 hour
  - Between 1 or 2 hours
  - More than 2 hours
  - I don't play with a PC

#### 10.3 Parents Questionnaire (Q3)

- 1. Has your son/daughter spoken spontaneously about the activity done?
- 2. Has your son/daughter given more attention towards the food in the last week?
- 3. Has your son/daughter requested more fruits or vegetables in the last week?
- 4. Has your son/daughter asked you to modify something in HIS/HER food habit?
- 5. Has your son/daughter asked you information on food composition?
- 6. Has your son/daughter asked you to modify something in YOUR food habit?
- 7. Has your son/daughter done more physical activity than the usual (for example walk to school, use the stairs, ride a bicycle, etc.)?
- 8. Has your son/daughter proposed you to do some physical exercise together (for example walk instead of using the car, use the stairs instead of the lift, etc.)?

## 10.4 Engagement Questionnaire (Q4)

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The questions are reported for both the robot and video study groups. Those highlighted with  $(\star)$  were designed and given only to the children interacting with the robot.

- 1. How fun was the activity with [Nao/the interactive video]?
  - $\bullet\,$  Not fun at all  $\ensuremath{\mathfrak{S}}$
  - Not that fun  $\ensuremath{\mathfrak{S}}$
  - Neutral  $\Theta$
  - Good fun 😊
  - Great fun ☺
- 2. Would you like to play again with [Nao/the interactive video]?
  - Yes
  - No
  - Maybe
- 3.  $(\star)$  How much did you like Nao?
  - Not at all 😕
  - Not so much ☺
  - Neutral ☺
  - A lot 🙂
  - I loved it ☺
- 4. (\*) In your opinion, Nao seems more like...
  - a friend
  - a pet
  - an adult
  - a toy
  - a computer
- 5. Did understand what [Nao/the interactive] video was requesting from you?
  - Yes
  - No
  - Sometimes

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- 6. Do you think you've learned something new with [Nao/the interactive video]?
  - Yes
  - No
  - Maybe
- 7. Would you like to learn something else with [Nao/the interactive video]?
  - Yes
  - No
  - Maybe
- 8. If yes, what would you like to learn with [Nao/the interactive video]?
- 9. (\*) Choose the word that in your opinion best describes Nao:
  - mechanical
  - kind
  - fun
  - smart
  - fake
  - fragile
  - tender
  - lovely