

# Co-designing a climate service for winter tourism business in Northern Finland for reducing uncertainty in decision-making



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# Downhill skiing as a "canary in the coalmine"

- Winter tourism industry strongly dependent on climatic conditions for economically successful operation
  - Downhill skiing as an indicator of the impacts of climate change
- Fewer snow-cover days and delay of winter in Northern Finland in the future
- → Snowmaking and snow storage are increasingly important for ensuring early beginning of the skiing season





## Snowmaking as an adaptation strategy

- Snow-making and storing of snow are common adaptation strategies in skiing centers
  - Important for snow security; used for ensuring early season start
- Snowmaking important expenditure
- Adaptive strategies can be reactive or proactive, and contribute to climate change mitigation (adaptigation) or be maladaptive
- Snowmaking potentially maladaptive like airconditioning, if done based on fossil fuels (unlike in Ruka that uses renewables)? Economically devastating reactive adaptation strategy due to the increasing costs?





## The European Commission's Roadmap to Climate Services 2015:

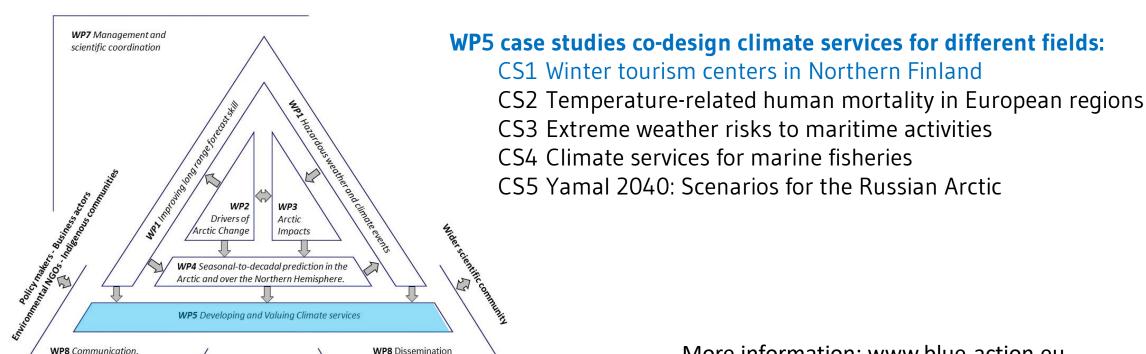
"[T]he transformation of *climate-related data* — together with *other relevant information* — into *customised products* such as projections, forecasts, information, trends, economic analysis, assessments (including technology assessment), counselling on best practices, development and evaluation of solutions and any other service in relation to climate that *may be of use for the society at large*. As such, these services include data, information and knowledge that *support adaptation, mitigation and disaster risk management* (DRM)." (EC 2015)

 In short: the provision of relevant climate related information in a way that is meaningful for the end-user and assists its decision-making





# Five case studies on climate services in the Blue-Action project (EU Horizon2020)



WP6 Clustering for Blue Growth

engagement and exploitation

More information: www.blue-action.eu





RUKA skiing center as the end-user and business partner in CS1









## RUKA skiing center in Northern Finland



- Awarded Finland's Best Ski Resort in the World Ski Awards 2014
- Market leader in ski resort industry nearly 20% share of ski pass sales, turnover of approx. EUR 26 million annually, 380,000 visitors and employs about 170 people
- 34 slopes, 21 ski lifts and chairlifts, lift capacity of 25,400 skiers per hour
- Summit height = 492 m, longest slope = 1300 m
- 200 ski days per year
- Forerunner in environmental programs:
  - Green energy (hydropower and biomass)
  - Carbon neutral
- Strategy to be the most snow-secure resort in Europe







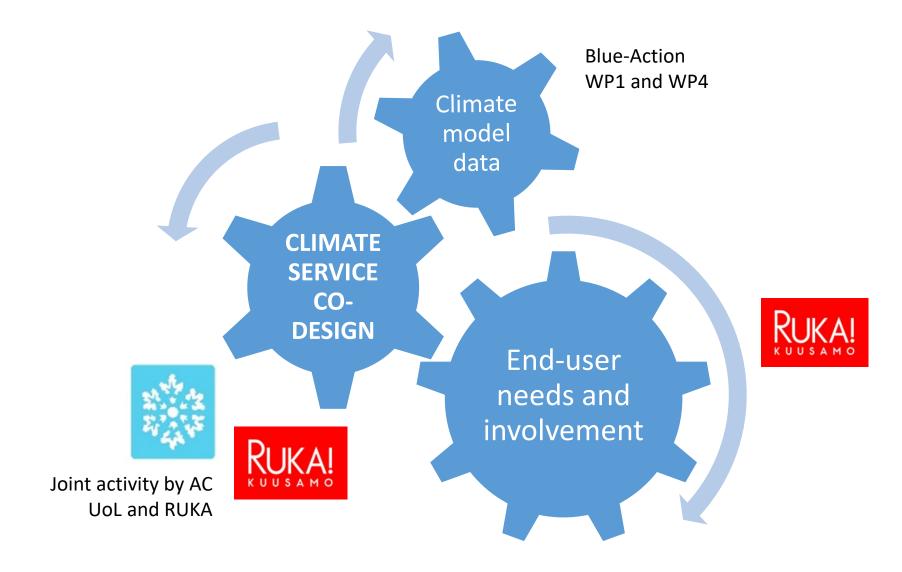
## Better climate and weather information for Ruka

- When to make snow by snowmachines?
  - 30 x difference in snowmaking costs depending on the conditions
  - Need for better forecast on snowmaking and snow storage conditions
- Weather conditions influence also seasonal decisions
  - opening of the skiing season: e.g. recruitment, marketing, spreading of snow, possible additional snowmaking
- Reducing uncertainty on future climatic conditions help with longerterm investment decisions





# Climate service co-design in our case study







#### Fieldwork and co-design including visual working methods, learning cycles









Fieldwork, workshop and case study meeting in February 2018 in Ruka Credits: Ilona Mettiäinen, AC UoL (photos 1, 3-4), Jusu Toivonen, RUKA (photo 2)

#### Snowmaking:

- For slopes: Oct-Nov
- For storage (Dec)-Jan-(Feb)

All slopes open by the 2<sup>nd</sup> week of **November** (natural snow, man made snow)



Skiing season start: **Early October** (2 slopes)



Snow storage **Jan-Sept**- Up to 30-50 % loss of volume



Decision to start the downhill skiing season on **5 Oct 2018** was made in **January 2018** based on stored snow

Knowing in Jan about poor snowmaking conditions in Oct -> making more snow in Jan



Skiing season Oct-May

Peaks: Christmas, Skiing holidays, Easter

#### May-July:

- Decisions on hiring personnel for October
- Summer activities









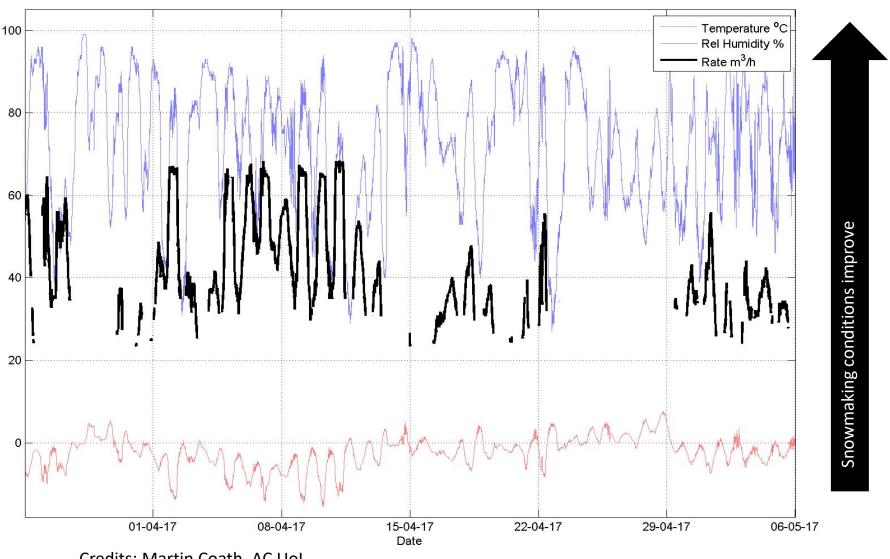
# Linking weather conditions and costs and emissions caused by snow-making

- The main link between weather conditions and costs of snow-making is energy consumption
- Minimizing energy consumption with better information provided by our climate service helps to
  - Minimize costs from snowmaking
  - Minimize greenhouse gas emissions (when replicating the service for other ski resorts; Ruka uses only renewable energy in snowmaking)





#### Snow Rate: Connection between weather and the cost of snow-making

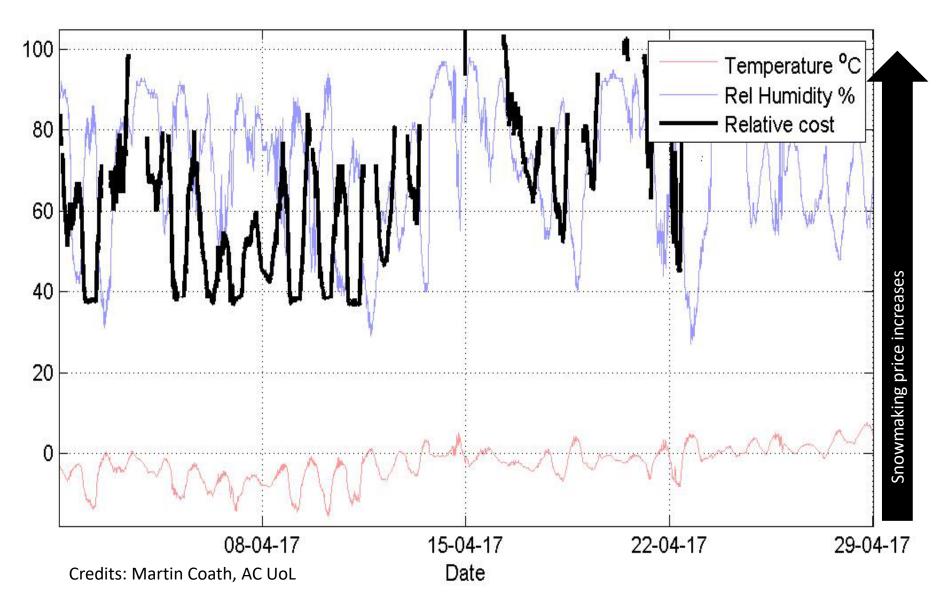


Credits: Martin Coath, AC UoL





## Snow Cost: Connection between weather and the cost of snow-making



The climate service we are co-designing is a **flexible** and **interactive interface** between climate modellers and winter tourism industry. This interface consists of **software, working practices and methods of communication** 

- Rather new research topic; venturing largely into the unknown
- Service co-design, climate services and transdisciplinary work are emerging and developing research settings and tasks
- Business-to-science and science-to-business
- Replicability of the climate service to winter tourism business potentially in all snowy countries; potentially global commercial importance
- Ensuring sustainability of snowmaking as an adaptation strategy: our climate service to help minimize extra costs and GHG emissions by optimization

