

UMISCA

University of Malaya Iranian Scientific and Cultural Association

انجمن علمی و فرهنگی دانشجویان ایرانی

اللهم احرم الربح

How to write a review paper

How to Conduct an Effective Literature Review & write a review paper

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"Research Tools" Advisor

www.researcherid.com/rid/C-2414-2009

<http://scholar.google.com/citations>

works.bepress.com/aleebrahim/

Outline

- Find literature associated with the topic.
- Search and analyze the literature.
- Evaluate the paper before reading.
- Cite literature properly.
- Make a summary table of reviewed papers.
- Avoid plagiarism.
- Write a journal article based on literature review.

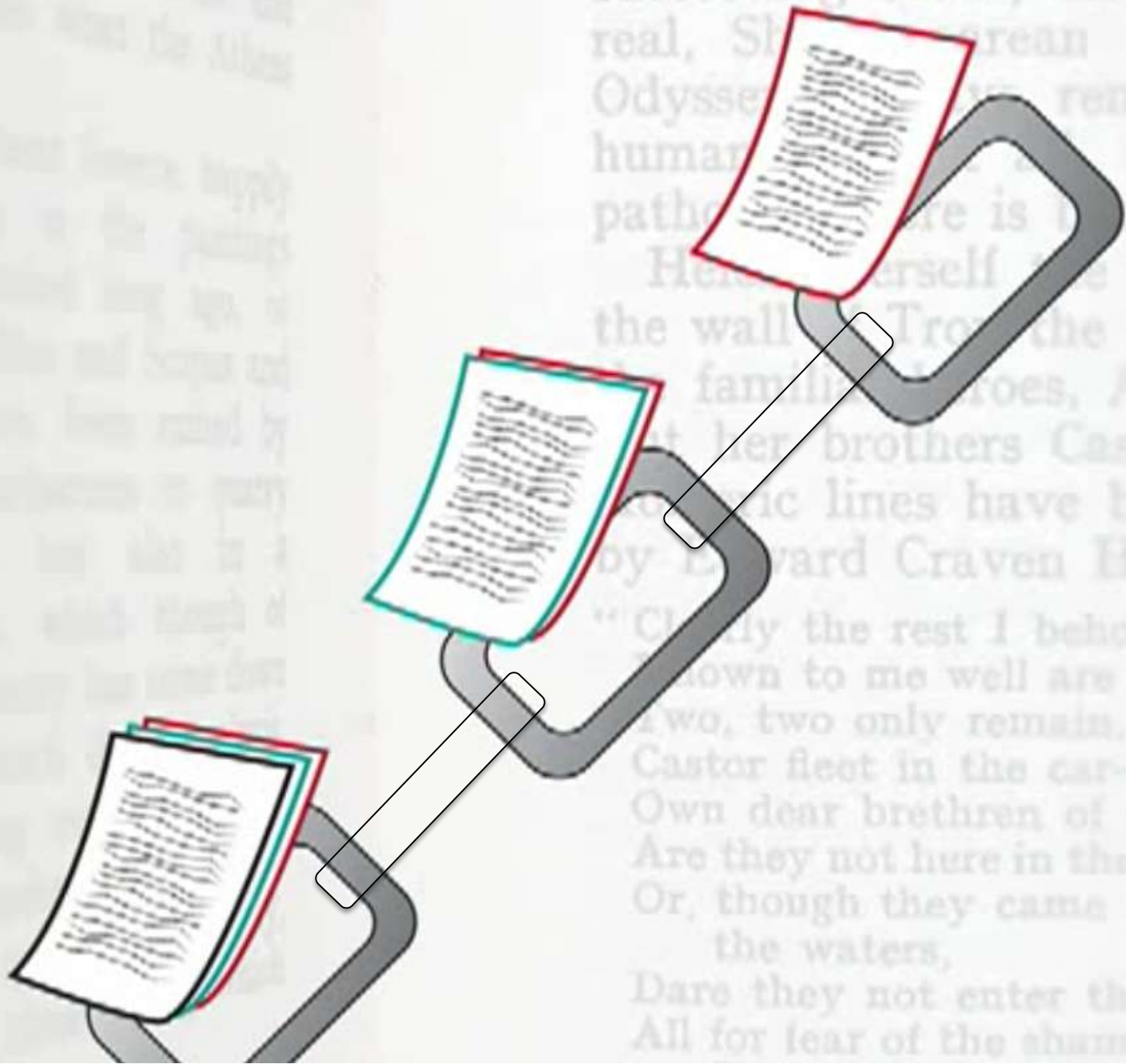


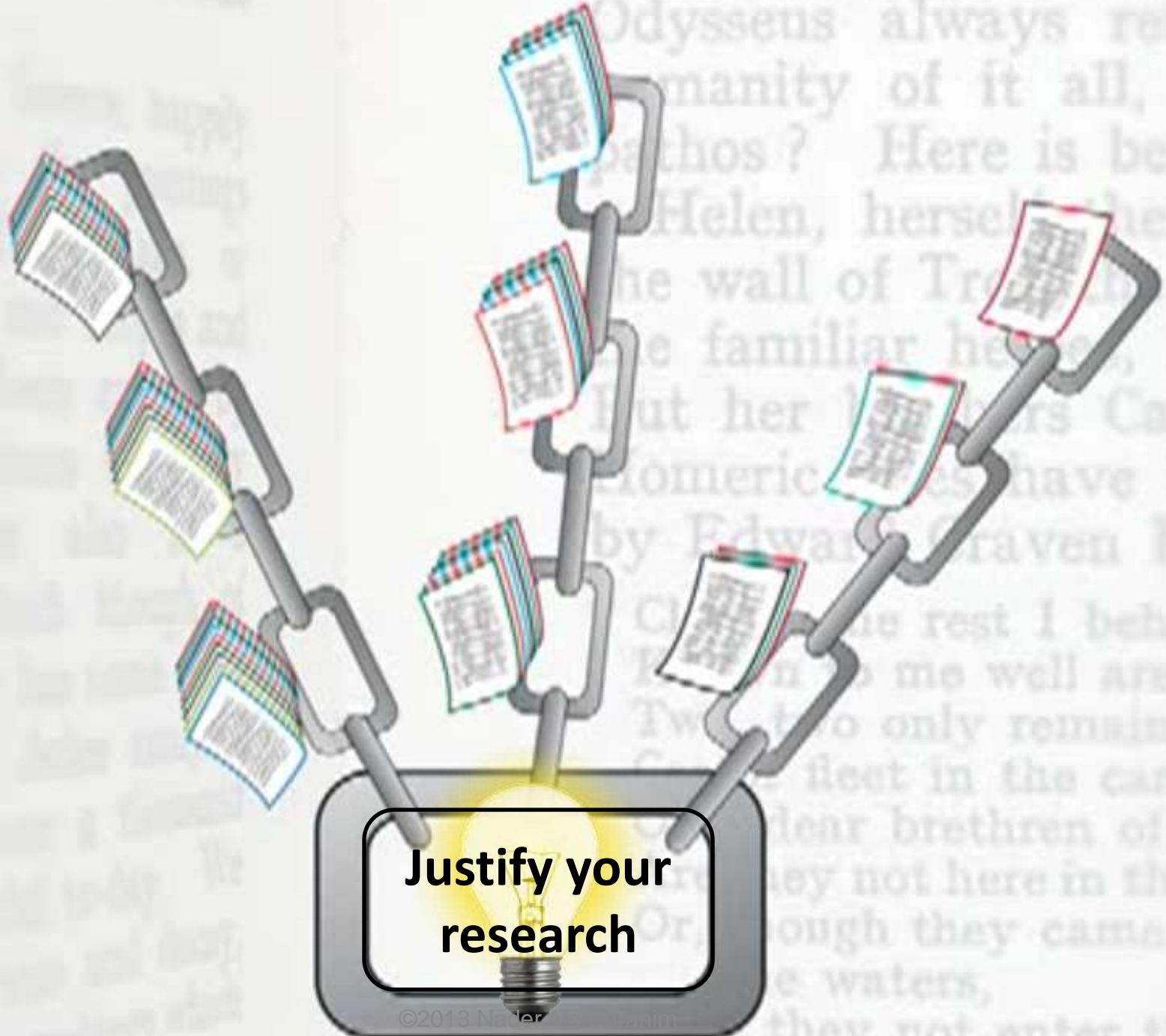
What is a literature review

A literature review discusses published information in a particular subject area, and sometimes information in a particular subject area within a certain time period.

A literature review can be just a simple summary of the sources, but it usually has an organizational pattern and combines both summary and synthesis. A summary is a recap of the important information of the source, but a synthesis is a re-organization, or a reshuffling, of that information. It might give a **new interpretation of old material** or **combine new with old interpretations**. Or it might **trace the intellectual progression of the field**, including major debates. And depending on the situation, the literature review may **evaluate the sources and advise the reader** on the most pertinent or relevant

Source: <http://writingcenter.unc.edu/handouts/literature-reviews/>





**Justify your
research**

The literature review

In your literature review, you should:

- **clarify your understanding of the field**
- explain the rationale for your research
- place your research within a broader context
- **evaluate the results of previous research**
- **define key concepts and ideas**
- **identify research in related areas that are generalisable or transferable to your topic**
- **identify relevant methodological issues.**



The literature review

A literature review ensures that you are at least familiar with the body of research in your field before starting your own investigations. Writing a literature review also provides practice in critical thinking. Once you have applied critical thinking skills to the findings of past researchers, you are in a better position to apply these same skills to your own work.

UNE. 2009. The literature review [Online]. University of New England. Available: <http://www.une.edu.au/library/eskillsplus/literature/litreview.php> [Accessed 25 January 2010].

Systematic Review 1/2

- A systematic literature review is a means of identifying, evaluating and interpreting all available research relevant to a particular research question, or topic area, or phenomenon of interest. Individual studies contributing to a systematic review are called *primary studies*; a systematic review is a form a secondary study.

Systematic Review 2/2

- A **systematic review** is a literature review focused on a research question that tries to identify, appraise, select and synthesize all high quality research evidence relevant to that question.

Source: http://en.wikipedia.org/wiki/Systematic_review

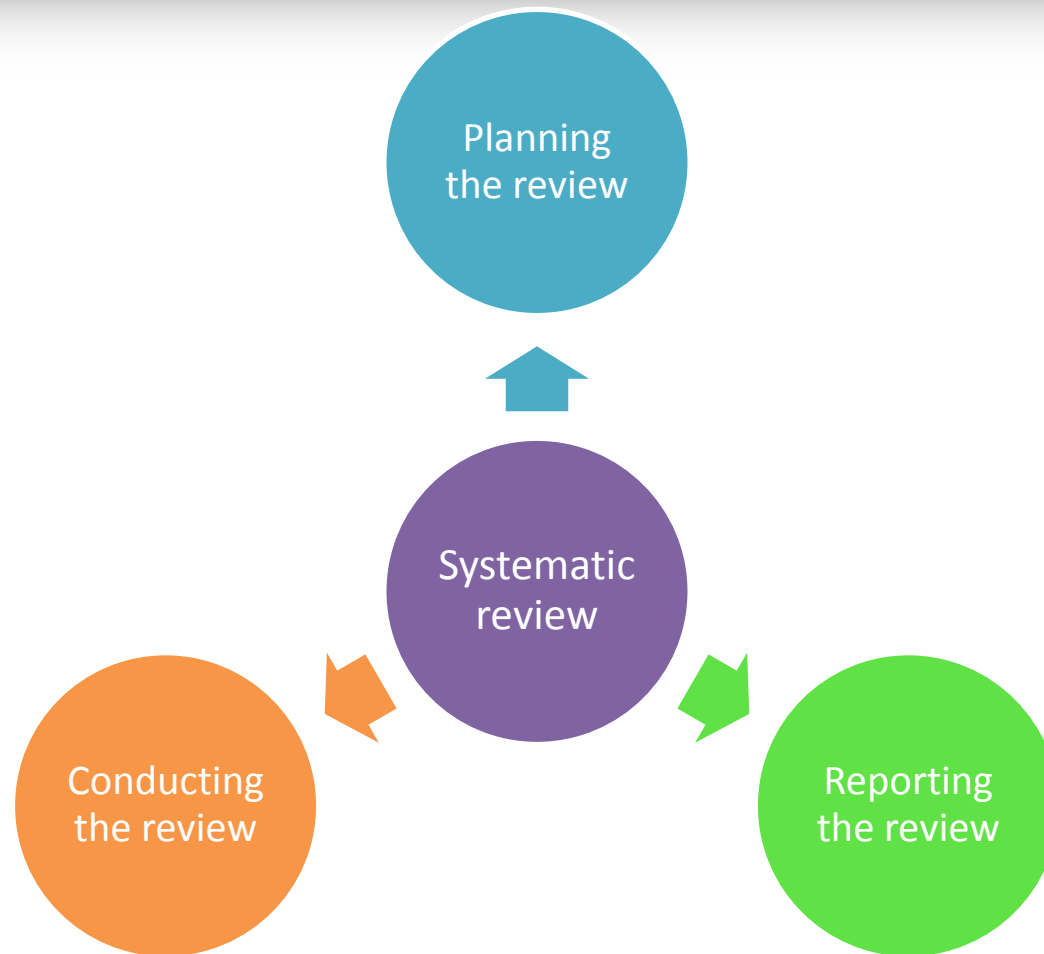
- [A Guide to Writing the Dissertation Literature Review](#)

Reasons for Performing Systematic Reviews

- **To summarise** the existing evidence concerning a treatment or technology e.g. to summarise the empirical evidence of the benefits and limitations of a specific agile method.
- **To identify any gaps** in current research in order to suggest areas for further investigation.
- **To provide a framework/background** in order to appropriately position new research activities.

However, systematic reviews can also be undertaken to examine the extent to which empirical evidence supports/contradicts theoretical hypotheses, or even to assist the generation of new hypotheses

The Systematic Review Process



Source: Adapted from [Systematic Review](#)

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Planning the review

1. Identification of the need for a review
2. Development of a review protocol. (The most important activity during protocol is to formulate the research question.)

Conducting the review

1. Identification of research
2. Selection of primary studies
3. Study quality assessment
4. Data extraction & monitoring
5. Data synthesis.



Reporting the review

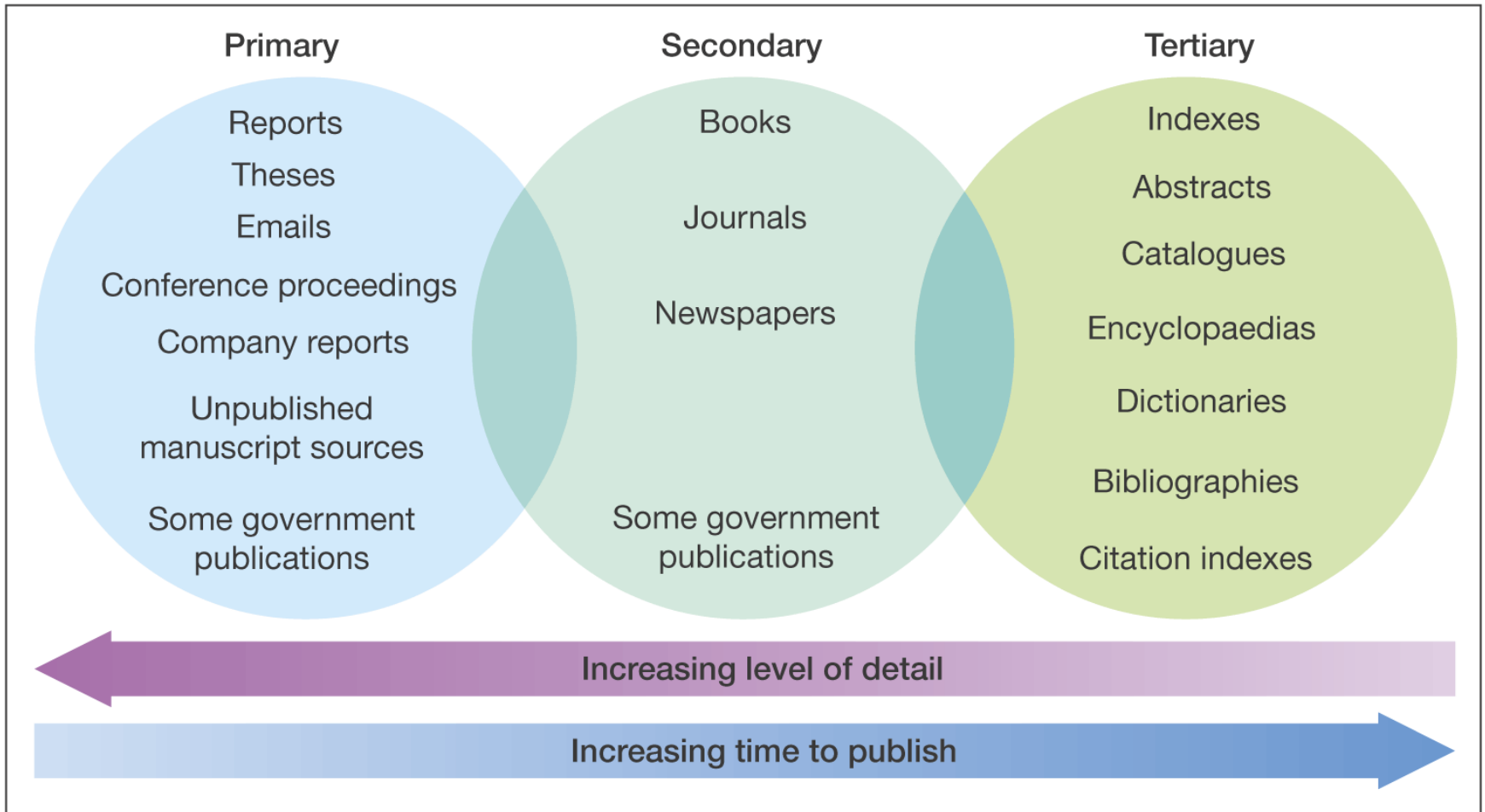
*Reporting the review
is a single stage
phase.*

Checklist for reading a review paper

- What are the review's objectives?
- What sources were searched to identify primary studies? Were there any restrictions?
- What were the inclusion/exclusion criteria and how were they applied?
- What criteria were used to assess the quality of primary studies and how were they applied?
- How were the data extracted from the primary studies?
- How were the data synthesised? How were differences between studies investigated? How were the data combined? Was it reasonable to combine the studies? Do the conclusions flow from the evidence?

Checklist for reading a review paper-From a more general viewpoint

- Can you find an important question, which the review addressed?
- Was a thorough search done of the appropriate databases and were other potentially important sources explored?
- Was methodological quality assessed and the trials weighted accordingly?
- How sensitive are the results to the way that the review has been done?
- Have numerical results been interpreted with common sense and due regard to the broader aspects of the problem?

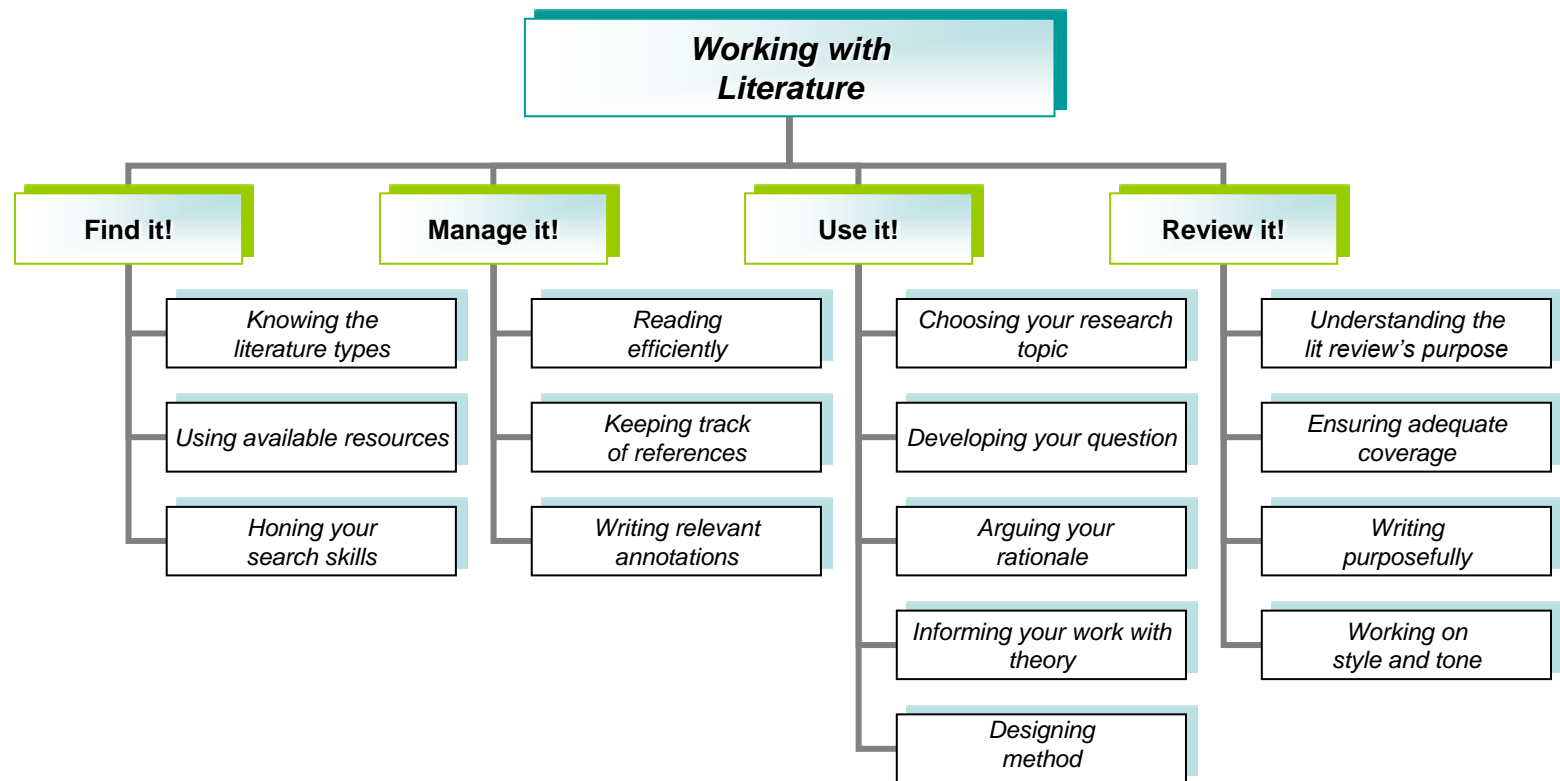


Literature sources available

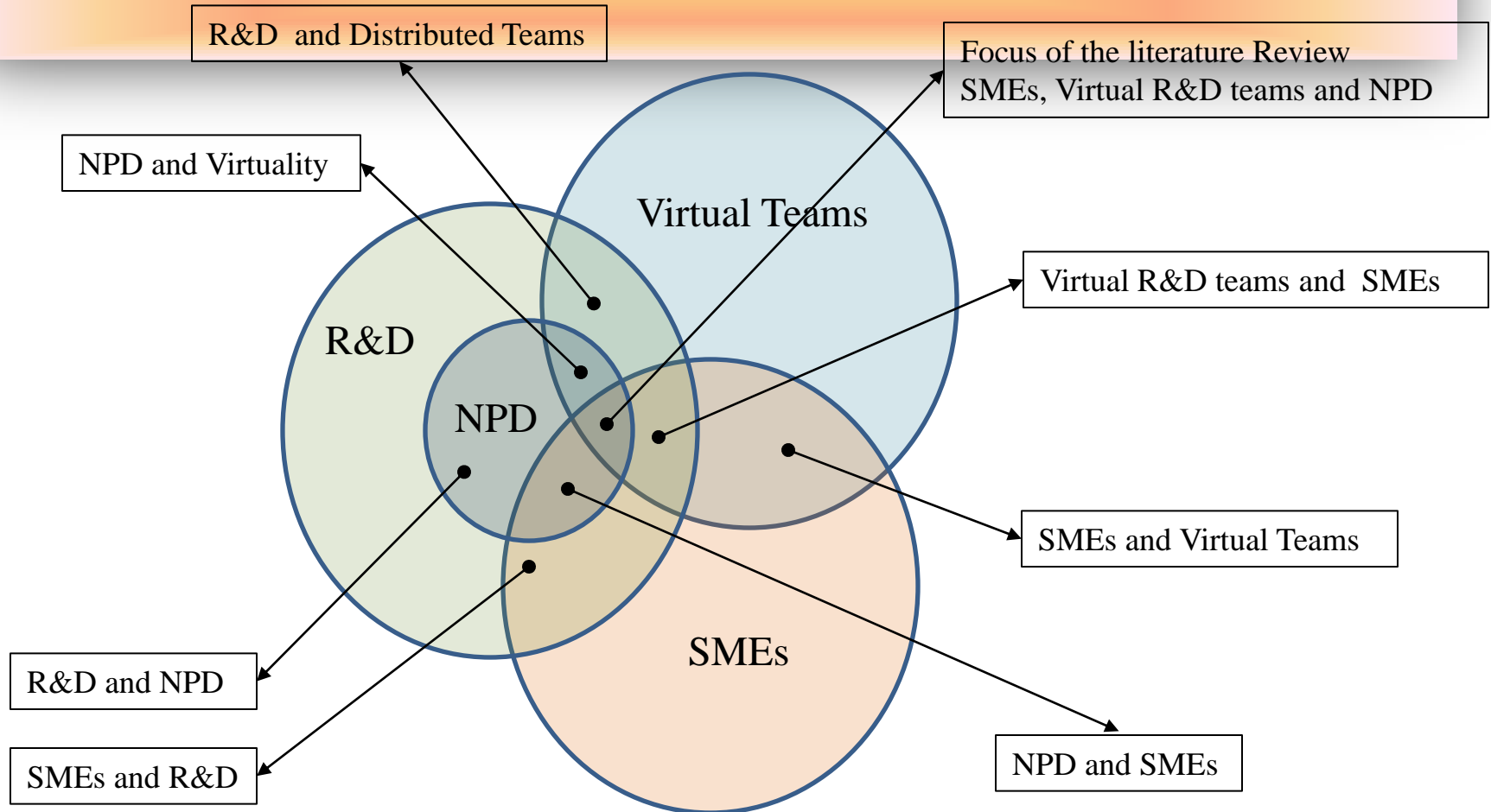
Source: Research methods for business students / Mark Saunders, Philip Lewis, Adrian Thornhill. —5th ed.

©2013 Nader Ale Ebrahim

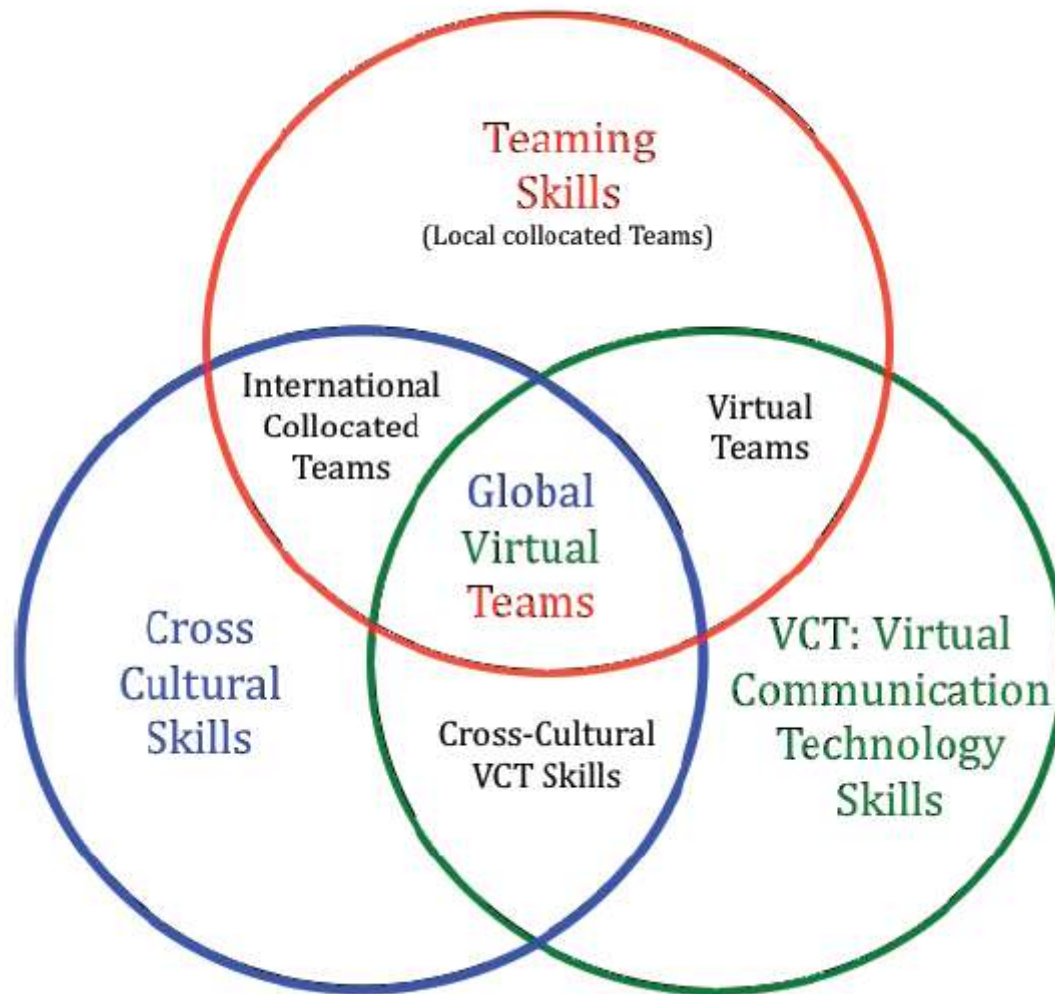
Working with literature



Narrow the area of research



Ale Ebrahim, N., Ahmed, S., & Taha, Z. (2009). Virtual R & D teams in small and medium enterprises: A literature review. [Review]. *Scientific Research and Essay*, 4(13), 1575–1590.



[The interactions between teaming, cross-cultural and virtual communication skills to create new engineering interactions.](#)

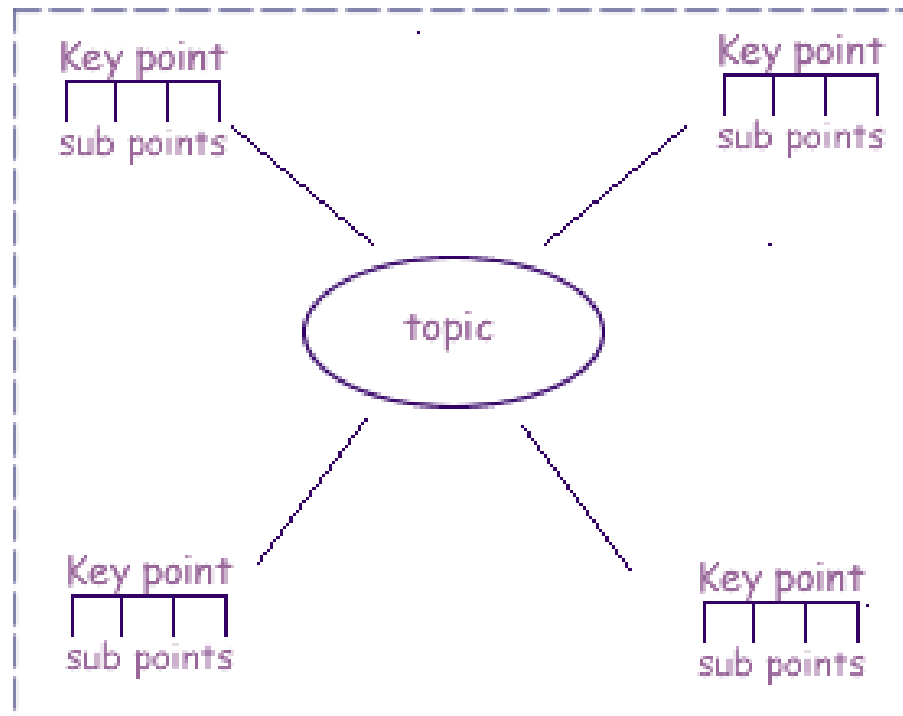


Figure from: <http://memeburn.com/2012/06/do-links-from-social-media-sites-really-hold-any-seo-value/>

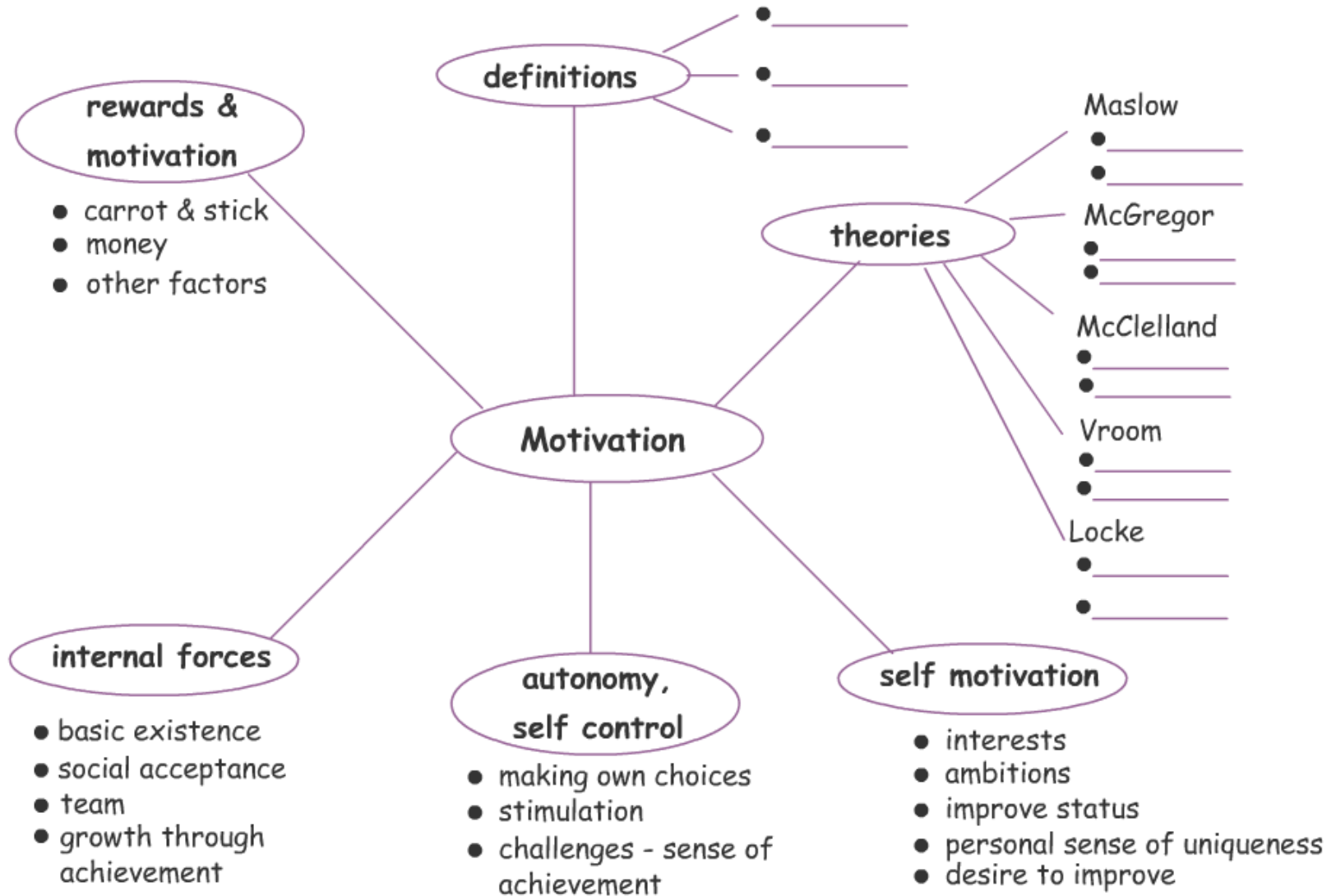
Structure & planning your writing - MindMaps

MindMaps are a visual map to link and organise key concepts of your research. They also show links and relationships between ideas. Sometimes it is a good idea to number key ideas in the order that you are going to place them in your literature review.

Example

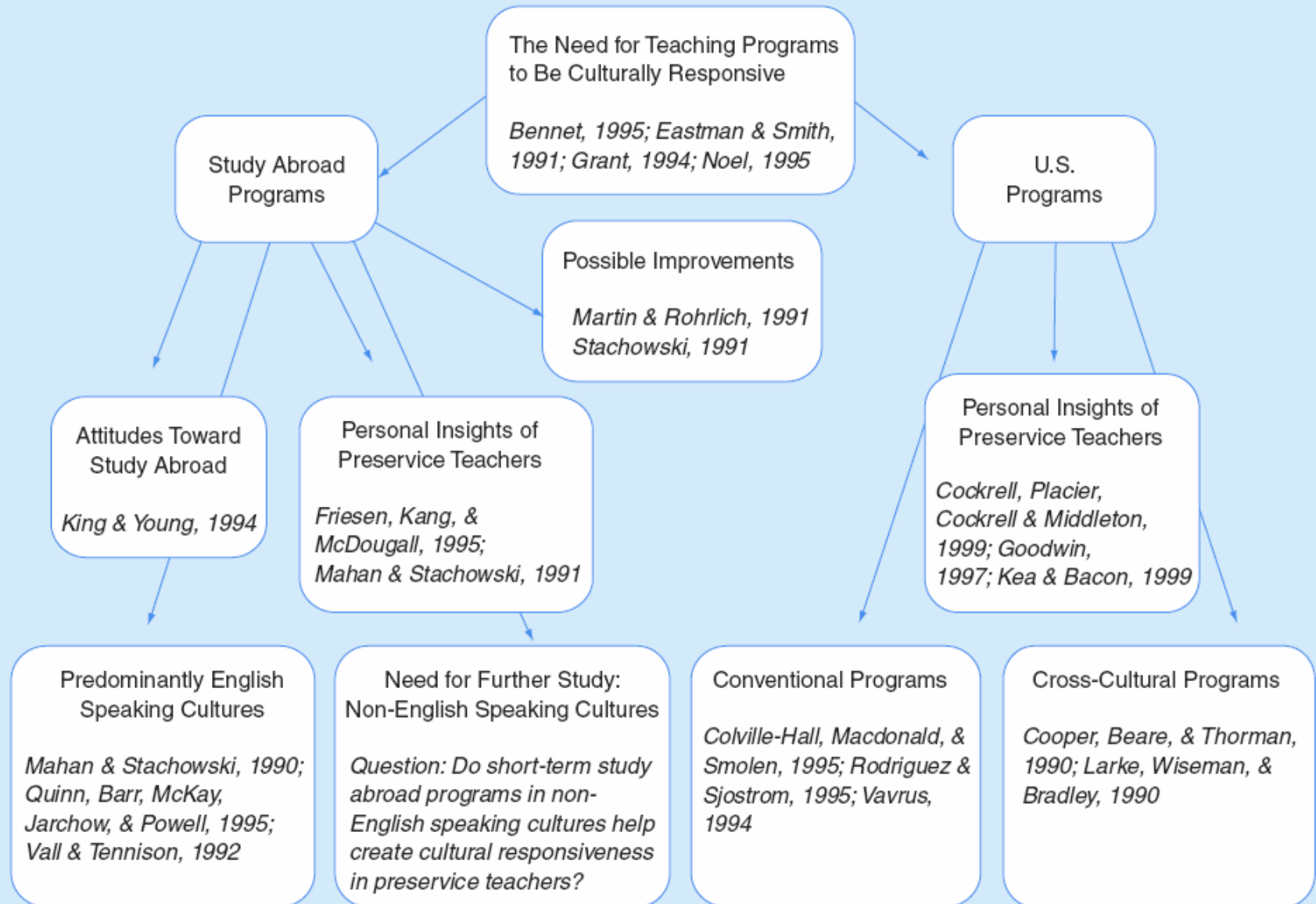


Example of a MindMap



A Literature Map, Hierarchical Design

Literature Map



A Literature Map, Circular Design

Need for Further Study:

Non-English Speaking Cultures

Question: "Do short-term study abroad programs in non-English speaking cultures help create cultural responsiveness in preservice teachers?"

Study Abroad Programs

Personal Insights of Preservice Teachers (Friesen, Kang, & McDougall, 1995)

Attitudes Toward Study Abroad (King & Young, 1994)

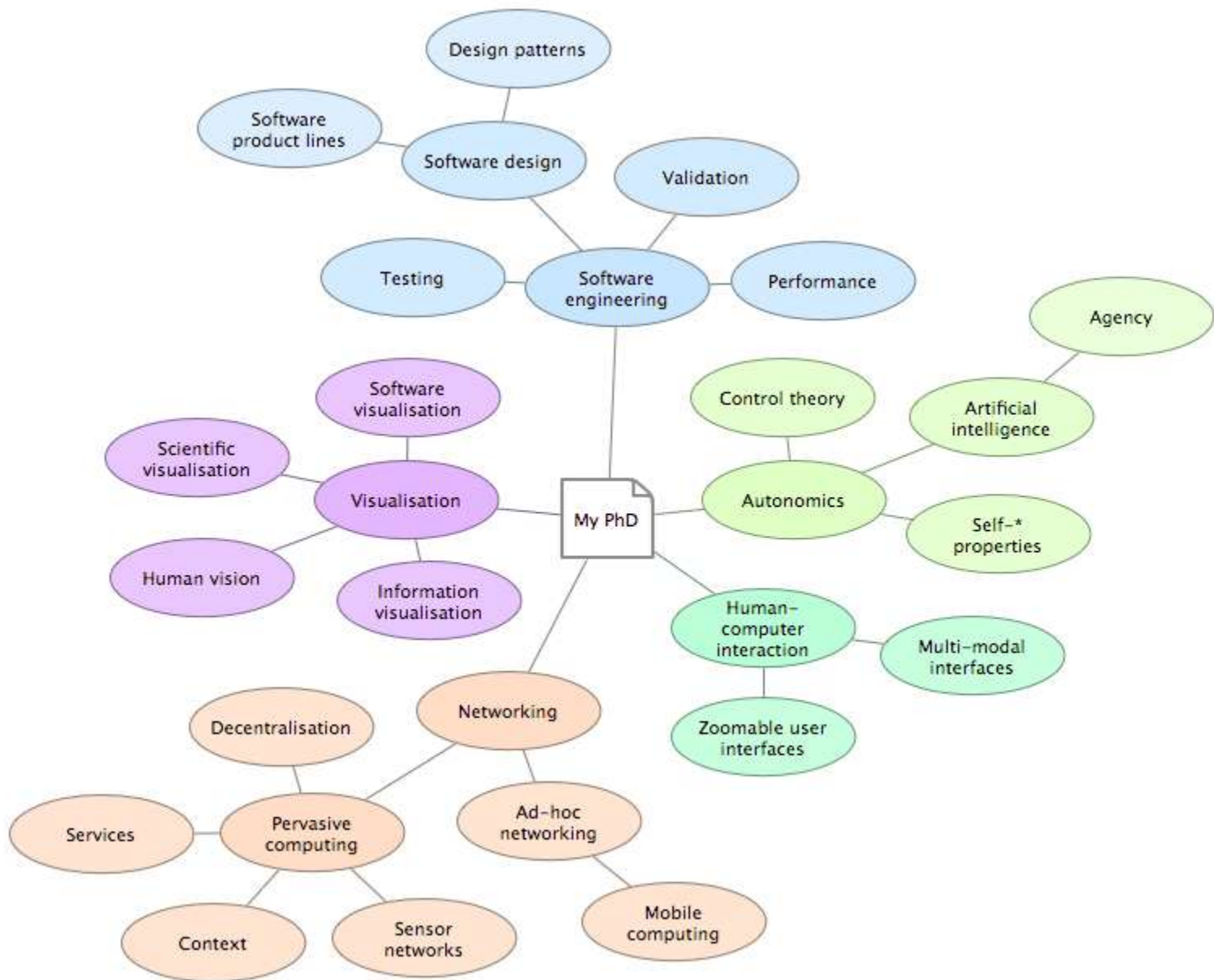
Predominantly English Speaking Cultures (Mahan & Stachowski, 1990)

U.S. Programs

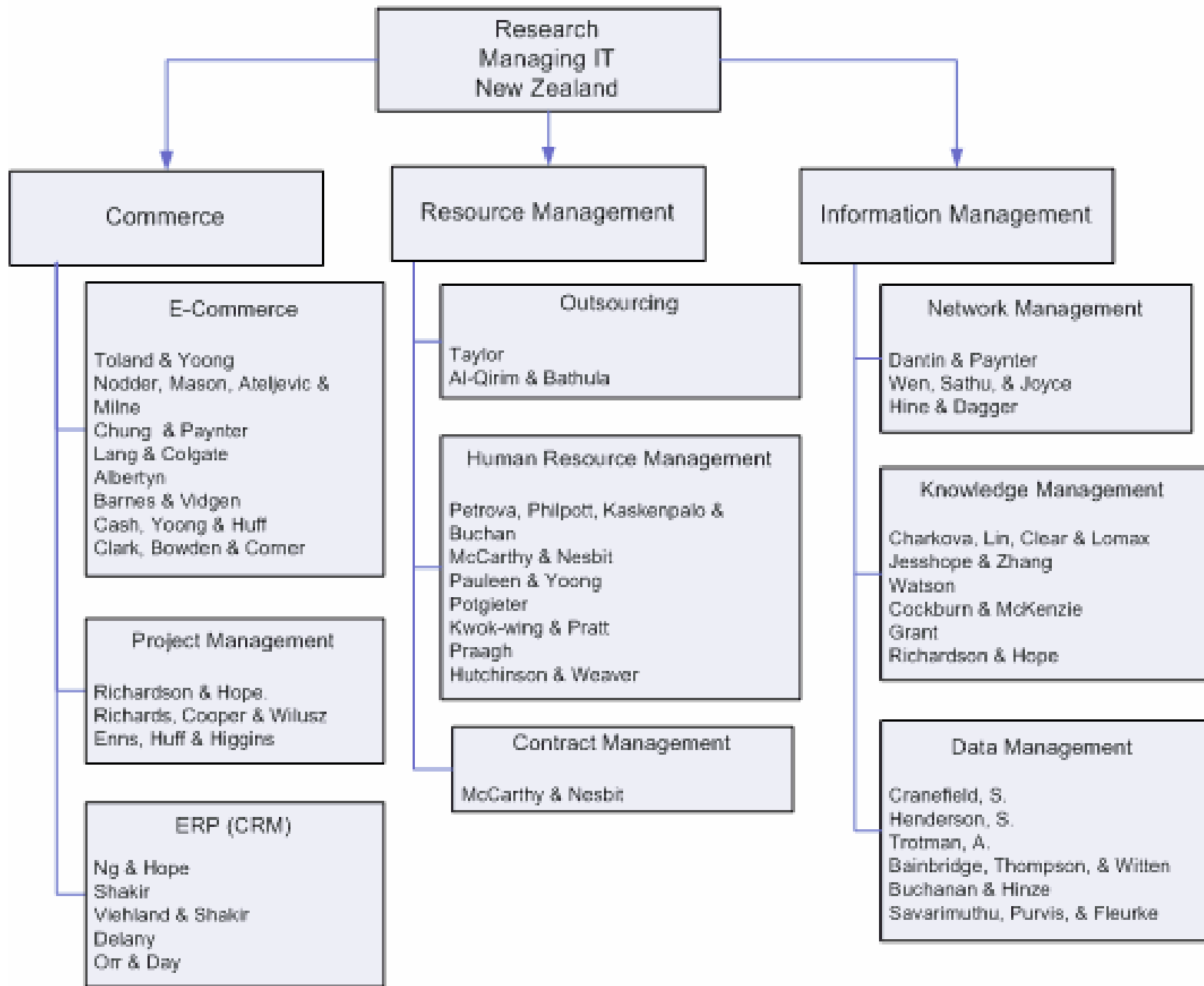
Personal Insights of Preservice Teachers (Cockrell, Placier, Cockrell, & Milleton, 1999)

Conventional Programs (Colville-Hall, Macdonald, & Smolen, 1995)

Cross-Cultural Programs (Cooper, Beare, & Thorman, 1990)



Source: Ross' PhD Literature Review Mind Map



Review biases

- Read outdated version of a paper/book
- Reading but not writing
- Read unlinked papers (detect as much of the relevant literature as possible)
- Read before planning (defining a review protocol that specifies the research question being addressed)
- Start reading with few resources
- Language bias
- Publication bias
- Read everything
- Not keeping bibliographical information

Identifying a Research Problem

Researchers begin a study by identifying a research problem that they need to address. They write about this “problem” in the opening passages of their study and, in effect, give you as a reader the rationale for why the study is important and why you need to read their study.

Reviewing the Literature

With so much information available, searching and locating good literature on your topic can be challenging. Five steps will provide a sense of how researchers proceed in reviewing the literature are:

- 1. Identify key terms to use in your search for literature.***
- 2. Locate literature about a topic by consulting several types of materials and databases, including those available at an academic library and on the Internet.***
- 3. Critically evaluate and select the literature for your review.***
- 4. Organize the literature you have selected by abstracting or taking notes on the literature and developing a visual diagram of it.***
- 5. Write a literature review that reports summaries of the literature for inclusion in your research report.***

Selecting keywords

Improving Readership of Your Articles

Appearing at the top of the list of search results, and having a useful description of your work, greatly improve the likelihood that a reader will find and download your document.

- Abstracts should include **keywords** that potential readers are likely to use in searches. It is especially valuable to modify and reuse words that appear in the document's title and full text to improve the article's rank when readers search for those words.
- The **first sentence of the abstract** is all that is likely to be displayed in the search page results, so make your first sentence one that will encourage readers to click the link.

Using keywords is a vital part of abstract writing, because of the practice of retrieving information electronically: keywords act as the search term. Use keywords that are specific, and that reflect what is essential about the paper. Put yourself in the position of someone researching in your field: what would you look for? Consider also whether you can use any of the current "buzzwords".

Source: <http://www.emeraldinsight.com/authors/guides/write/abstracts.htm?part=1#2>

Keywords

Selecting keywords lead to get more citation.

Google AdWords

Web of Science

MASTER KEYWORDS LIST
Journal of International Business Studies

Want more keyword ideas? Try the [Search-based Keyword Tool](#), a new tool that will generate ideas matched to your website.

Results are tailored to **English, United States** [Edit](#)

How would you like to generate keyword ideas?

Descriptive words or phrases
(e.g. green tea)

Website content
(e.g. www.example.com/product?id=74893)

Enter one keyword or phrase per line:

Use synonyms

[Filter my results](#)

Selected Keywords:

To advertise with these keywords on Google, export them in TEXT or CSV format. Click 'Sign up for AdWords' to create your AdWords account, then paste the keywords into your new campaign.

virtual teams [Remove](#)

[Remove All](#)

[+ Add your own keywords](#)

Choose columns to display: [?](#)

Keywords	Advertiser Competition ?	Local Search Volume: December ?	Global Monthly Search Volume ?	Match Type: ?
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Keywords related to term(s) entered - sorted by relevance ?				
virtual r&d teams in new product development	<input type="text"/>	Not enough data	Not enough data	Add Remove

[Add all 1 »](#)

Download all keywords: [text](#), [.csv \(for excel\)](#), [.csv](#)

Additional keywords to consider - sorted by relevance ?				
new product	<input type="text"/>	246,000	246,000	Add Remove
product launch	<input type="text"/>	49,500	60,500	Add Remove
product	<input type="text"/>	11,100,000	11,100,000	Add Remove
product management	<input type="text"/>	165,000	201,000	Add Remove
research and development management	<input type="text"/>	880	1,900	Add Remove
technology and innovation	<input type="text"/>	9,900	14,800	Add Remove
innovation collaborative	<input type="text"/>	1,600	1,900	Add Remove
technology innovation	<input type="text"/>	27,100	40,500	Add Remove
collaboration technology	<input type="text"/>	3,600	4,400	Add Remove

[?](#)

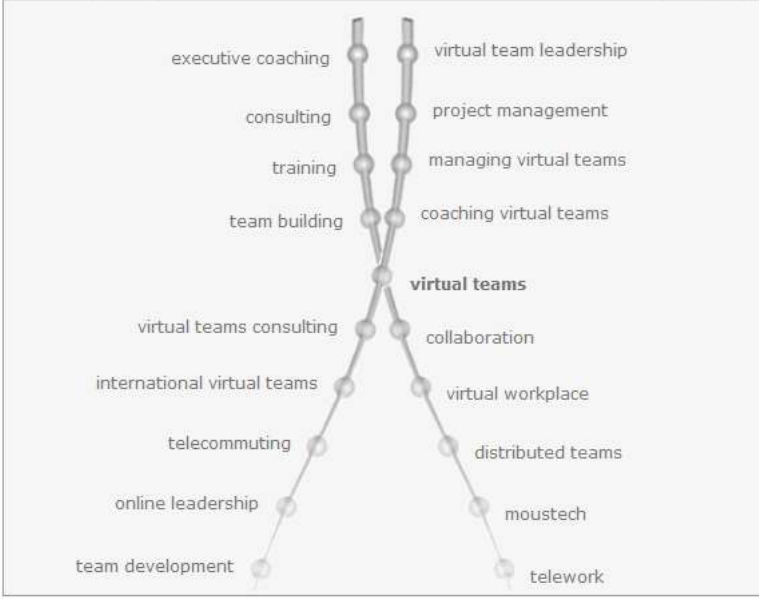
Download these keywords:
[text](#), [.csv \(for excel\)](#), [.csv](#)

KwMap

A Keyword Map for the Whole Internet

kw search

navigator panel help



add link submit

If you have a link to this site please add it here, so we can link back

personalized keywords

Relevant keywords of "mindmeister.com":

keywords

- Alphabetical keyword list:**
- coaching virtual teams
 - collaboration
 - collaboration software
 - consulting
 - distributed teams
 - e-learning
 - executive coaching
 - international virtual teams
 - knowledge management
 - leadership development
 - managing virtual teams
 - moustech
 - online leadership
 - project management
 - team assessment
 - team building
 - team development
 - teambuilding
 - telecommuting


websites
 management virtueller Teams
 Consulting for all kinds of virtual teams

KwMap

A Keyword Map for the Whole Internet

kw search

navigator panel help



virtual r&d teams

add link submit

If you have a link to this site please add it here, so we can link back

personalized keywords

Relevant keywords of "mindmeister.com":

websites

KeyWords Plus

Hi there! This issue, we are going to explain how **KeyWords Plus** broadens your search. **KeyWords Plus** is the result of our Thomson Reuters editorial expertise in Science.

What our editors do is to review the titles of all references and highlight additional relevant but overlooked keywords that were not listed by the author or publisher. With **KeyWords Plus**, you can now uncover more papers that may not have appeared in your search due to changes in scientific keywords over time.

Thanks and keep your feedback and questions coming!

Smiles,

[Lim Khee Hiang](#)

Ph.D., Principal Consultant

KeyWords Plus- Example

- New Product Development in Virtual Environment (ISI Indexed)
- Author Keywords: New product Development; Virtual teams; Concurrent Collaboration; Review paper
- KeyWords Plus: DEVELOPMENT TEAMS; PERFORMANCE; TECHNOLOGY; KNOWLEDGE; COMMUNICATION; PERSPECTIVE; INTEGRATION; INNOVATION; NETWORK; WORKING

All Databases | Select a Database | Web of Science | Additional Resources

Search | Author Finder | Cited Reference Search | Advanced Search | Search History

Web of ScienceSM

Results Topic=("virtual Teams")
Timespan=All Years. Databases=SCI-EXPANDED, SSCI, A&HCI, CPCI-S, CPCI-SSH.
Lemmatization=On

Scientific WebPlus^{WEB} View Web Results >>

Note: Alternative forms of your search term (for example, tooth and teeth) may have been applied, in particular for Topic or Title searches that do not contain quotation marks around the terms. To find only exact matches for your terms, turn off the "Lemmatization" option on the search page.

Results: 741 Page 1 of 75 Go Sort by: Publication Date -- newest to oldest

Hide Refine

Refine Results

Search within results for

Search

Web of Science Categories Refine

- MANAGEMENT (288)
- COMPUTER SCIENCE INFORMATION SYSTEMS (183)
- INFORMATION SCIENCE LIBRARY SCIENCE (122)
- BUSINESS (96)

+ (0) Save to: EndNote Web EndNote ResearcherID
more options Analyze Results Create Citation Report

- Title: **Factors of collaborative working: A framework for a collaboration model**
Author(s): Patel Harshada; Pettitt Michael; Wilson John R.
Source: APPLIED ERGONOMICS Volume: 43 Issue: 1 Pages: 1-26 DOI: 10.1016/j.apergo.2011.04.009 Published: JAN 2012
Times Cited: 0 (from Web of Science)
Full Text [View abstract]
- Title: **Technology Adoption in Online Social Networks**
Author(s): Peng Gang; Mu Jifeng
Source: JOURNAL OF PRODUCT INNOVATION MANAGEMENT Volume: 28 Supplement: 1 Pages: 133-145 DOI:

Web of ScienceSM

<< Back to previous results list

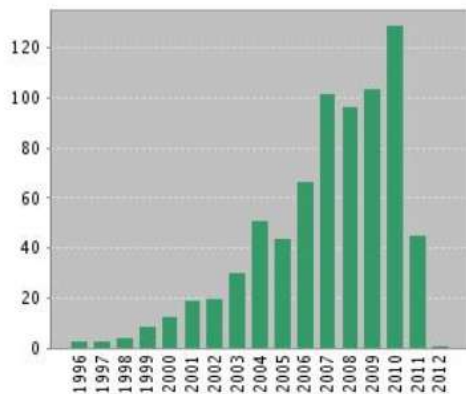
Citation Report

Topic=("virtual Teams")

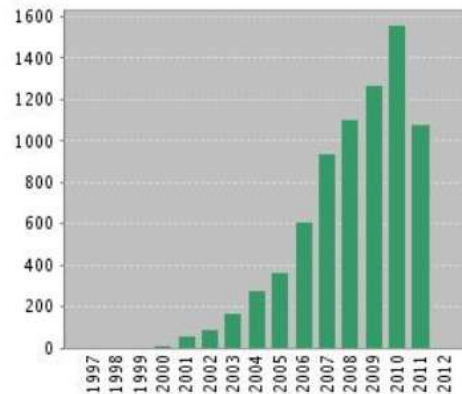
Timespan=All Years. Databases=SCI-EXPANDED, SSCI, A&HCI, CPCI-S, CPCI-SSH.

This report reflects citations to source items indexed within Web of Science. Perform a Cited Reference Search to include citations to items not indexed within Web of Science.

Published Items in Each Year



Citations in Each Year



Results found: 741

Sum of the Times Cited [?]: 7561

Sum of Times Cited without self-citations [?]: 4771

Citing Articles[?]: 3928
[View Citing Articles](#)
[View without self-citations](#)

Average Citations per Item [?]: 10.20

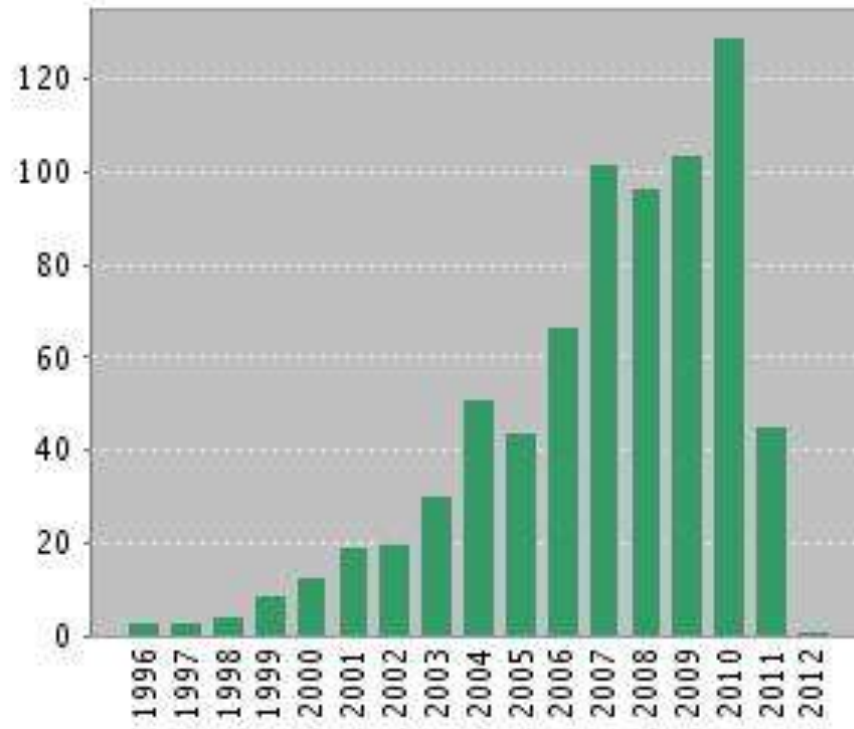
h-index [?]: 42

Results: **741**

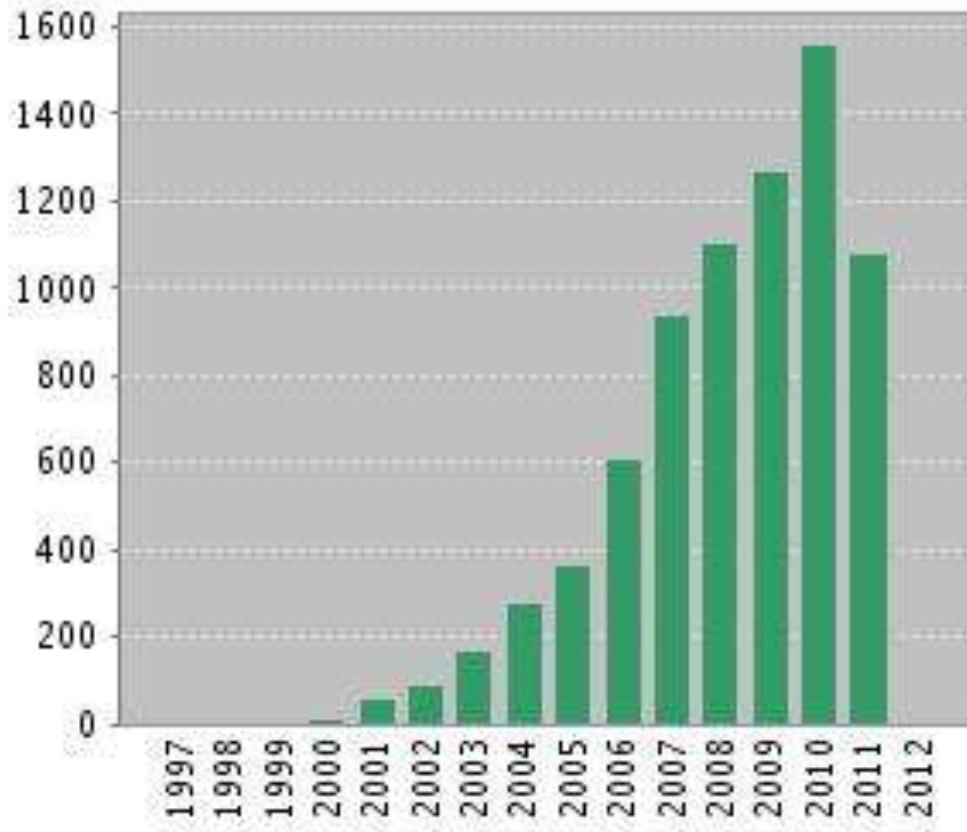
Page 1 of 75 **Go**

Sort by: Times Cited -- highest to lowest

2008 2009 2010 2011 2012 **Total** Average



Published Items in Each Year (Retrieved on 2 December 2011) from [WOS](#)



Citations in Each Year (Retrieved on 2 December 2011) from [WOS](#)

Web of Knowledge [v.5.4] - Web of Science Citation Report - Mozilla Firefox

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isam upm

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Submit Article - Article Submission ... Lesson 1 of Basic Course in Malay L... On-line Databases - UMLibWeb Inte... Web of Knowledge [v.5.4] - Web ...

All Databases Select a Database Web of Science Additional Resources

Search Author Finder Cited Reference Search Advanced Search Search History

Web of ScienceSM

<< [Back to previous results list](#)

Citation Report

Topic=("virtual R&D Teams")
 Timespan=All Years. Databases=SCI-EXPANDED, SSCI, A&HCI, CPCI-S, CPCI-SSH.

This report reflects citations to source items indexed within Web of Science. Perform a Cited Reference Search to include citations to items not indexed within Web of Science.

Published Items in Each Year

Year	Published Items
2003	1
2004	0
2005	1
2006	1
2007	0
2008	0
2009	1
2010	2
2011	1

Citations in Each Year

Year	Citations
2004	4
2005	4
2006	4
2007	2
2008	10
2009	9
2010	6
2011	7
2012	0

Results found: 7

Sum of the Times Cited [?]: 46

Sum of Times Cited without self-citations [?]: 43

Citing Articles[?]: 45
[View Citing Articles](#)
[View without self-citations](#)

Average Citations per Item [?]: 6.57

h-index [?]: 2

Results: 7

Page 1 of 1 Go

Sort by: Times Cited -- highest to lowest

Year	2008	2009	2010	2011	2012	Total	Average
Published Items	0	0	0	1	0	1	1.00
Citations	0	0	0	7	0	7	7.00

Where to Find Research Literature

- **ISI Web of Knowledge**
- **Research tools Mind Map** (Refer to “search for proper article” section)

Finding review articles

- To demonstrate finding review articles in a *Google Scholar* search, enter the search:
- *"health insurance" "review article"* and click on the **Search** button.



How do I select material?

Use three major criteria for selection, and ask yourself some questions:

•relevance

- has the material contributed to the development of you main concepts?
- does it clarify your position (either by supporting or contrasting with it)?
- does it provide key interpretations or models you can apply to your design?
- is the material bound to a particular context or culture?

authority

- is the author qualified to report on the subject?
- has it been published by a reputable source or can you justify why it is an important source?
- has the material been critically evaluated or assessed by other authors or colleagues;
for

example, peer reviewed or professionally edited.

currency

- is the material still influential in the field?
- are you keeping up to date with new research?

Critically Analyzing Information Sources

1- Initial Appraisal:

Author

Date of Publication

Edition or Revision

Publisher

Title of Journal (Distinguishing Scholarly Journals from other Periodicals)

2- Content Analysis:

Intended Audience

Objective Reasoning

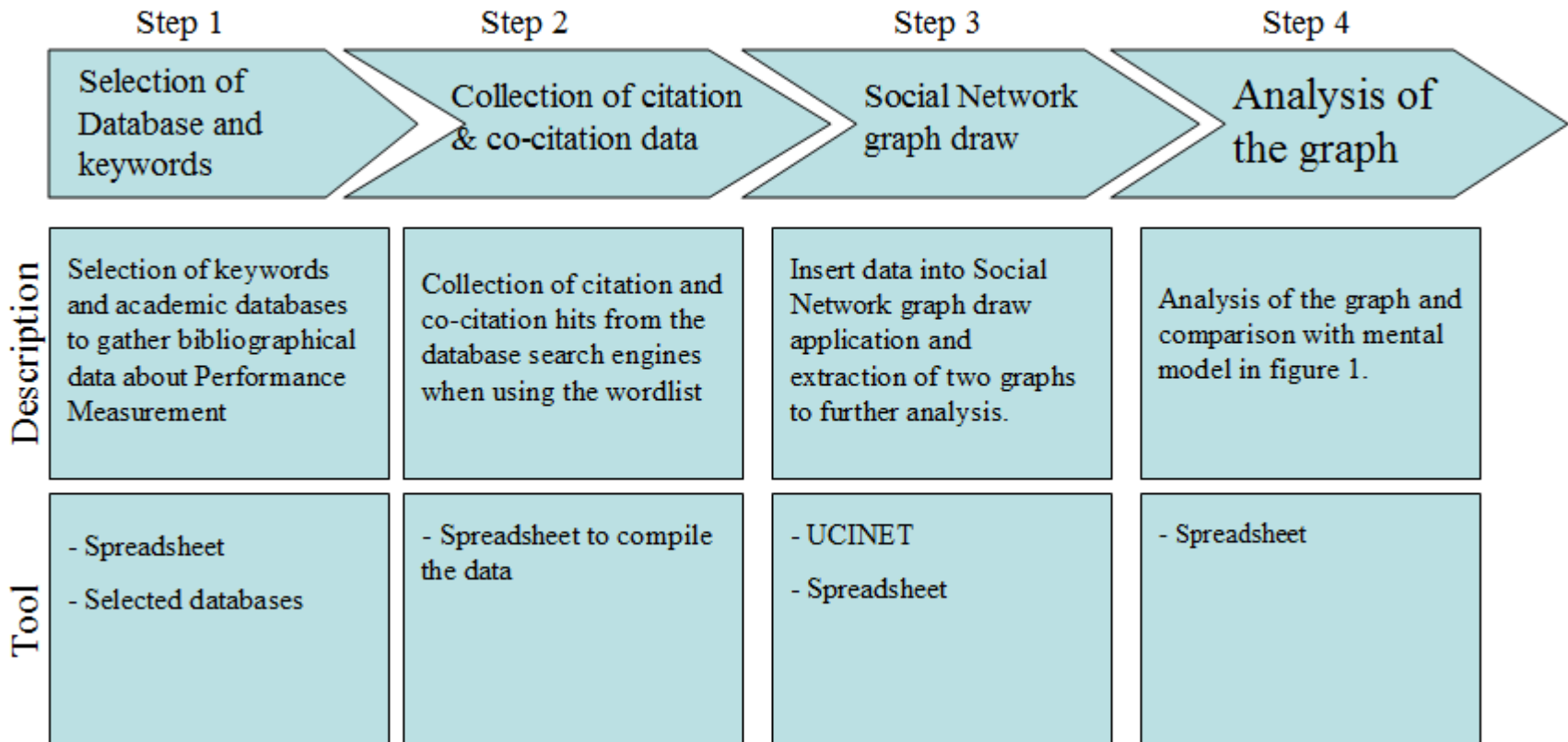
Coverage

Writing Style

Evaluative Reviews



Research planning steps



Source: PÓS, P., DE PRODUÇÃO, G. P. D. E. E., SISTEMAS, E. & FERREIRA, P. G. S. 2011. *THE COMPREHENSION OF PERFORMANCE MEASUREMENT INDICATORS BY VIRTUAL TEAMS*. Master of Science in Industrial and Systems Engineering.

Keywords used in the research

#	Keyword
1	Performance Measurement System
2	Performance Measurement
3	Performance Indicators
4	Metrics
5	Software Services
6	Licensing
7	IT Asset Management
8	Behavior AND Commitment
9	Culture
10	Global Team

[Source: PÓS, P., DE PRODUÇÃO, G. P. D. E. E., SISTEMAS, E. & FERREIRA, P. G. S. 2011. THE COMPREHENSION OF PERFORMANCE MEASUREMENT INDICATORS BY VIRTUAL TEAMS. Master of Science in Industrial and Systems Engineering.](#)

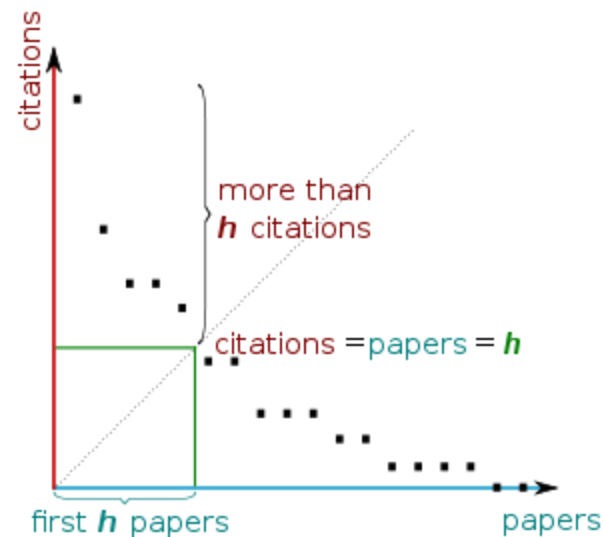
Articles before and after the 'substantive review'

#	Keyword	# entries after review	# entries initial
1	Performance Measurement System	36	494
2	Performance Measurement	19	1046
3	Performance Indicators	14	698
4	Metrics	1	12
5	Software Services	0	671
6	Licensing	4	275
7	IT Asset Management	1	31
8	Behavior AND Commitment	1	2
9	Culture	6	181
10	Global Team	0	2
		82	3412

[Source: PÓS, P., DE PRODUÇÃO, G. P. D. E. E., SISTEMAS, E. & FERREIRA, P. G. S. 2011. THE COMPREHENSION OF PERFORMANCE MEASUREMENT INDICATORS BY VIRTUAL TEAMS. Master of Science in Industrial and Systems Engineering.](#)

h -index ([Jorge E. Hirsch](#))

- *A scientist has index h if h of [his/her] N_p papers have at least h citations each, and the other $(N_p - h)$ papers have at most h citations each.*



H-index from a plot of decreasing citations for numbered papers

Comments: *The candidate made an extensive bibliographic analysis. The adopted approach taking into account ISI references and h-index shows a clear concern with quality. It is arguable that h-index should be used in absolute (as it can exclude relevant recent work by younger authors), but it is commendable that the candidate shows concerns about the quality of the sources.*

- ▼ Citation analysis
 - Author impact analysis
 - Journal impact analysis
 - General citation search
 - Multi-query center
- ▼ Program maintenance
 - Check for updates
- ▼ Help resources
 - About Publish or Perish
 - Help contents
 - What's new
 - Version information

Author impact analysis

Perform a citation analysis for one or more authors

Query

Author's name:

Exclude these names:

Year of publication between: and:

- Biology, Life Sciences, Environmental Science
- Business, Administration, Finance, Economics
- Chemistry and Materials Science
- Engineering, Computer Science, Mathematics
- Medicine, Pharmacology, Veterinary Science
- Physics, Astronomy, Planetary Science
- Social Sciences, Arts, Humanities

- Lookup
- Lookup Direct
- Help

Results

Papers:	32	Cites/paper:	5.56	h-index:	7	AWCR:	15.19
Citations:	178	Cites/author:	108.84	g-index:	13	AW-index:	3.90
Years:	16	Papers/author:	13.49	hc-index:	5	AWCRpA:	9.06
Cites/year:	11.13	Authors/paper:	3.34	hi-index:	3.50	e-index:	10.25
				hi,norm:	6	hm-index:	4.83

- Copy statistics
- Copy results
- Check all
- Check selection
- Uncheck all
- Uncheck 0 cites
- Uncheck selection
- Help

Cites	Per y...	R...	Authors	Title	Y...	Publication	Publisher
<input checked="" type="checkbox"/> 45	3.46	1	J Bal	Process analysis tools for proc...	1998	The TQM Magazine	emeraldinsi
<input checked="" type="checkbox"/> 34	2.62	2	Y Cheung, J Bal	Process analysis techniques an...	1998	Journal, Vol	emeraldinsi
<input checked="" type="checkbox"/> 22	1.83	3	J Bal, J Gundry	Virtual teaming in the automot...	1999	Team Performance Ma...	demo1.eme
<input checked="" type="checkbox"/> 17	1.42	4	J Bal, R Wilding, J Gundry	Virtual teaming in the agile su...	1999	International Journal of ...	emeraldinsi
<input checked="" type="checkbox"/> 14	1.27	5	J Bal, PK Teo	Implementing virtual teamwor...	2000	Logistics Information M...	leeds2.eme
<input checked="" type="checkbox"/> 11	1.10	6	Y James-Gordon, J Bal	Learning style preferences of ...	2001	Journal of Workplace L...	emeraldinsi
<input checked="" type="checkbox"/> 11	1.10	7	J Bal, PK Teo	Implementing virtual teamwor...	2001	Logistics Information M...	leeds2.eme
<input checked="" type="checkbox"/> 5	0.50	9	Y James-Gordon, J Bal	The effects of technology-base...	2001	Industrial and Commer...	emeraldinsi
<input checked="" type="checkbox"/> 5	0.50	8	J Bal, PK Teo	Implementing virtual teamwor...	2001	Logistics Information M...	demo1.eme
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<input checked="" type="checkbox"/> 3	0.25	11	BAL Jay, Y PATEL	Tracking systems for use in er...	1999	Business and Work in t...	books.goog
<input checked="" type="checkbox"/> 2	0.15	13	J Bal	Virtual Teamworking in the Au...	1998	Proceedings of the 31st...	
<input checked="" type="checkbox"/> 2	0.15	12	C Yen, B Jay	Process analysis techniques an...	1998	Business Process Mana...	
<input checked="" type="checkbox"/> 1	0.13	14	Y James-Gordon, J Bal	The emerging self-directed lea...	2003	The Learning Organizat...	emeraldinsi
<input checked="" type="checkbox"/> 1	0.08	15	BAL Jay, P FOSTER	Effective virtual teamworking	1999	Business and Work in t...	books.goog

Citation analysis

- Author impact analysis
- Journal impact analysis
- General citation search
- Multi-query center

Program maintenance

- Check for updates

Help resources

- About Publish or Perish
- Help contents
- What's new
- Version information

General citation search

Perform a general citation search

Query

Author(s):

Publication:

All of the words:

Any of the words:

None of the words:

The phrase:

Year of publication between: and:

- Biology, Life Sciences, Environmental Science
- Business, Administration, Finance, Economics
- Chemistry and Materials Science
- Engineering, Computer Science, Mathematics
- Medicine, Pharmacology, Veterinary Science
- Physics, Astronomy, Planetary Science
- Social Sciences, Arts, Humanities

Title words only

Lookup

Lookup Direct

Help

Results

Papers:	1000	Cites/paper:	93.72	h-index:	123	AWCR:	9118.42
Citations:	93721	Cites/author:	56291.50	g-index:	291	AW-index:	95.49
Years:	35	Papers/author:	578.02	hc-index:	80	AWCRpA:	5264.16
Cites/year:	2677.74	Authors/paper:	2.20	hi-index:	62.26	e-index:	241.73
				hi,norm:	96	hm-index:	90.98

Cites	Per year	Rank	Authors	Title	Year	Publication	Publisher
<input checked="" type="checkbox"/> 7529	537.79	642	DJ Teece, G Pisano, A Shuen	Dynamic capabilities and strategic management	1997	Strategic management journal	jstor.org
<input checked="" type="checkbox"/> 7013	1001.86	131	I Foster, C Kesselman	The grid: blueprint for a new computing infrastructure	2004		books.google.com
<input checked="" type="checkbox"/> 5521	172.53	423	OE Williamson	Transaction-cost economics: the governance of contractual relations	1979	The journal of Law and Econ...	UChicago Press
<input checked="" type="checkbox"/> 2703	245.73	174	KM Eisenhardt, JA Martin	Dynamic capabilities: what are they?	2000	Strategic management journal	jstor.org
<input checked="" type="checkbox"/> 2186	145.73	142	RM Grant	Prospering in dynamically-competitive environments: Organizational capability as ...	1996	Organization science	jstor.org
<input checked="" type="checkbox"/> 1894	157.83	20	I Nonaka, N Konno	The concept of 'Ba': building a foundation for knowledge creation	1999	The knowledge managemen...	books.google.com
<input checked="" type="checkbox"/> 1779	197.67	151	PS Adler, SW Kwon	Social capital: Prospects for a new concept	2002	The Academy of Managemen...	jstor.org
<input checked="" type="checkbox"/> 1522	89.53	309	D Teece, G Pisano	The dynamic capabilities of firms: an introduction	1994	Industrial and corporate cha...	Oxford Univ Press
<input checked="" type="checkbox"/> 1484	123.67	282	TH Davenport, DW De Long, MC ...	Successful knowledge management projects	1999	... Yearbook 1999-2000	books.google.com
<input checked="" type="checkbox"/> 1430	238.33	731	HW Chesbrough	Open innovation: the new imperative for creating and profiting from ...	2005		books.google.com
<input checked="" type="checkbox"/> 1415	117.92	39	SL Jarvenpaa, DE Leidner	Communication and trust in global virtual teams	1999	Organization science	jstor.org
<input checked="" type="checkbox"/> 1392	77.33	213	OE Williamson	Calculativeness, trust, and economic organization	1993	The journal of law and econ...	UChicago Press
<input checked="" type="checkbox"/> 1294	161.75	126	DJ Teece	Capturing value from knowledge assets: the new economy, markets for know-how, ...	2003	Essays in technology manag...	books.google.com
<input checked="" type="checkbox"/> 1200	109.09	764	I Nonaka, R Toyama, N Konno	SECI, Ba and leadership: a unified model of dynamic knowledge creation	2000	Long range planning	Elsevier
<input checked="" type="checkbox"/> 1174	146.75	950	RN Anthony, J Dearden, V Govindara...	Management control systems	2003		McGraw Hill/Irwin
<input checked="" type="checkbox"/> 1092	78.00	62	SG Cohen, DE Bailey	What makes teams work: Group effectiveness research from the shop floor to the ...	1997	Journal of management	jom.sagepub.com
<input checked="" type="checkbox"/> 1010	67.33	18	JF Rayport, JJ Sviokla	Exploiting the Virtual Value Chain.	1996	The McKinsey Quarterly	questia.com
<input checked="" type="checkbox"/> 997	66.47	505	WB Arthur	Increasing returns and the new world of business	1996	Harvard business review	tuvala.santafe.edu
<input checked="" type="checkbox"/> 830	69.17	471	D Leonard, S Sensiper	The role of tacit knowledge in group innovation	1999	Knowledge and Strategy	books.google.com
<input checked="" type="checkbox"/> 820	63.08	665	H Chesbrough, DJ Teece	When is virtual virtuous? Organizing for innovation	1998	The Strategic Management ...	books.google.com
<input checked="" type="checkbox"/> 759	47.44	5	PG Smith, DG Reinertsen	Developing products in half the time	1995		Van Nostrand Reinhold Co
<input checked="" type="checkbox"/> 610	55.45	390	CK Prahalad, V Ramaswamy	Co-opting customer competence	2000	Harvard business review	sld.cu
<input checked="" type="checkbox"/> 609	38.06	184	RA Bettis, MA Hitt	The new competitive landscape	1995	Strategic Management Journal	jstor.org
<input checked="" type="checkbox"/> 577	36.06	531	R Sanchez	Strategic flexibility in product competition	1995	Strategic Management Journal	jstor.org
<input checked="" type="checkbox"/> 574	71.75	313	BG Dale	Managing quality	2003		books.google.com

Copy statistics

Copy results

Check all

Check selection

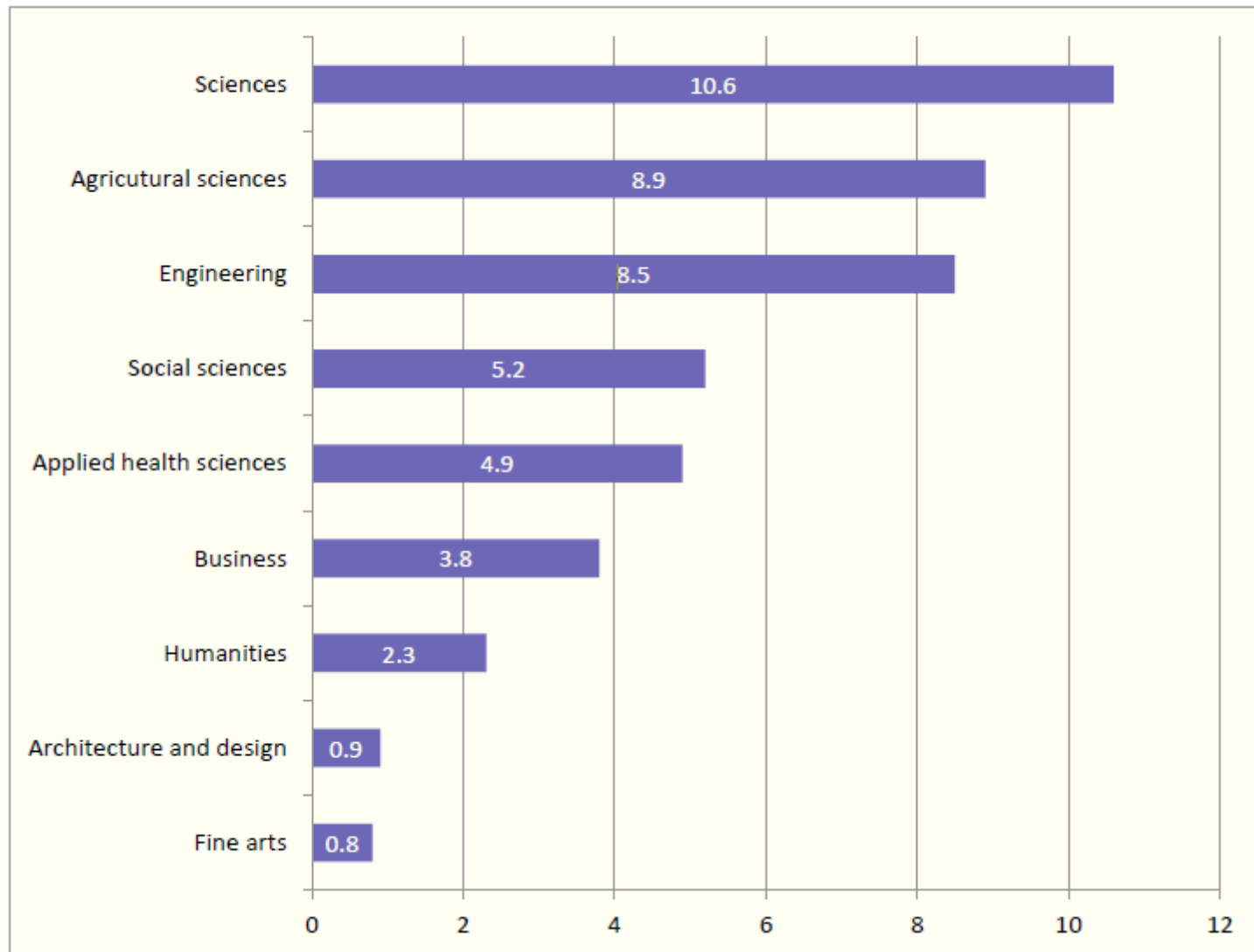
Uncheck all

Uncheck 0 cites

Uncheck selection

Help

Figure 1: Mean H-index Scores by Field of Study



[Source: Making Research Count: Analyzing Canadian Academic Publishing Cultures](#)



Co-author (375)

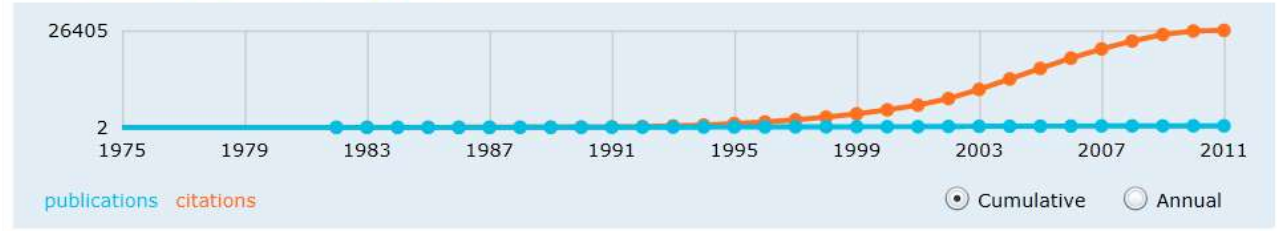
- Ion Stoica
- Deborah Estrin
- Sylvia Ratnasamy
- Ramesh Govindan
- Lee Breslau

Academic > Author > Scott J. Shenker

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Scott J. Shenker University of California Berkeley [Edit](#)
 Publications: 479 | Citations: 34942 | G-Index: 183 | H-Index: 87
 Interests: Networks & Communications, Distributed & Parallel Computing, Operating Systems
 Collaborated with 375 co-authors from 1982 to 2010; Cited by 22343 authors
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Conference (41)

- SIGCOMM
- INFOCOM
- NSDI
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- PODC
- Journal (35)
- CCR

Publication (479) [BibTeX](#) Order by: Year [View...](#)
[Delay scheduling: a simple technique for achieving locality and fairness in cluster scheduling](#) (Citations: 3)
 Matei Zaharia, Dhruba Borthakur, Joydeep Sen Sarma, Khaled Elmeleegy, **Scott Shenker**, Ion Stoica
 Conference: EuroSys - EUROSYS, pp. 265-278, 2010

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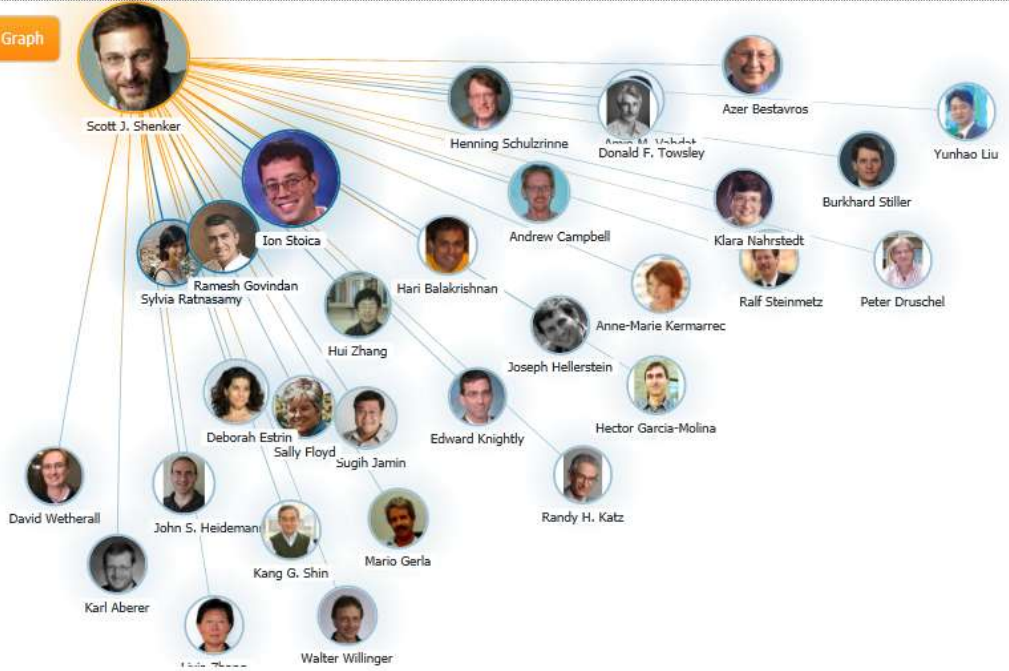
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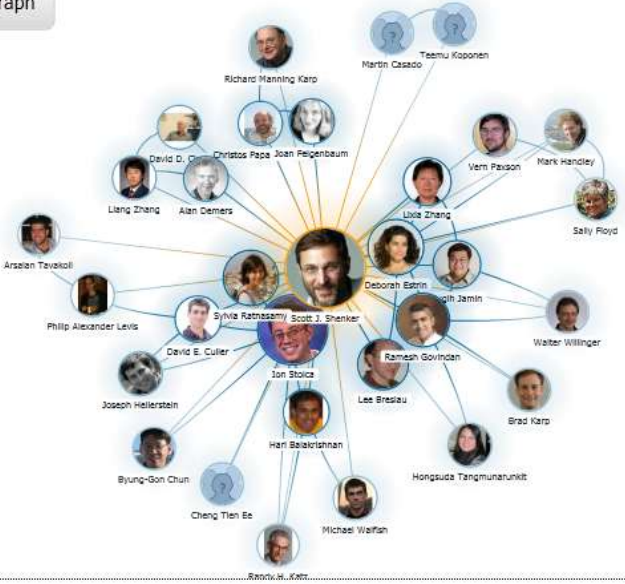
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Paper/journal quality

- Journal Index, Impact Factor
- Another guide to paper/journal quality is the general reputation of the association, society, or organization publishing the journal.
- Leading professional associations such as American Psychological Association (APA) or the Institute of Electrical and Electronics Engineers (IEEE) publish a range of journals that are highly regarded.

The Institute for Scientific Information (ISI)

The Institute for Scientific Information (ISI)

- The **Institute for Scientific Information** (ISI) was founded by [Eugene Garfield](#) in 1960. It was acquired by [Thomson Scientific & Healthcare](#) in 1992, became known as **Thomson ISI** and now is part of the Healthcare & Science business of the multi-billion dollar [Thomson Reuters Corporation](#).
- ISI offered [bibliographic database](#) services. Its speciality: [citation indexing](#) and analysis, a field pioneered by Garfield. It maintains citation databases covering thousands of [academic journals](#), including a continuation of its long time print-based indexing service the [Science Citation Index](#) (SCI), as well as the [Social Sciences Citation Index](#) (SSCI), and the [Arts and Humanities Citation Index](#) (AHCI). All of these are available via ISI's [Web of Knowledge](#) database service.

The Institute for Scientific Information (ISI)

- The ISI also publishes annual [Journal Citation Reports](#) which list an [impact factor](#) for each of the journals that it tracks. Within the scientific community, journal impact factors play a large but controversial role in determining the kudos attached to a scientist's published research record.

Web of Science Coverage Expansion

by [ThomsonReuters](#) on 04-27-2010 01:42 PM

In recent years, we have witnessed an explosion in the production and availability of scholarly research results. This growth is reflected in the gradual expansion of journal coverage in the Web of Science.

Journal coverage in Web of Science consists of three major indexes, namely the (**Science Citation Index Expanded**, the **Social Sciences Citation Index**, and the **Arts & Humanities Citation Index**. In addition, the Conference Proceedings Citation Index (formerly ISI Proceedings) became an edition of Web of Science in October) 2008.

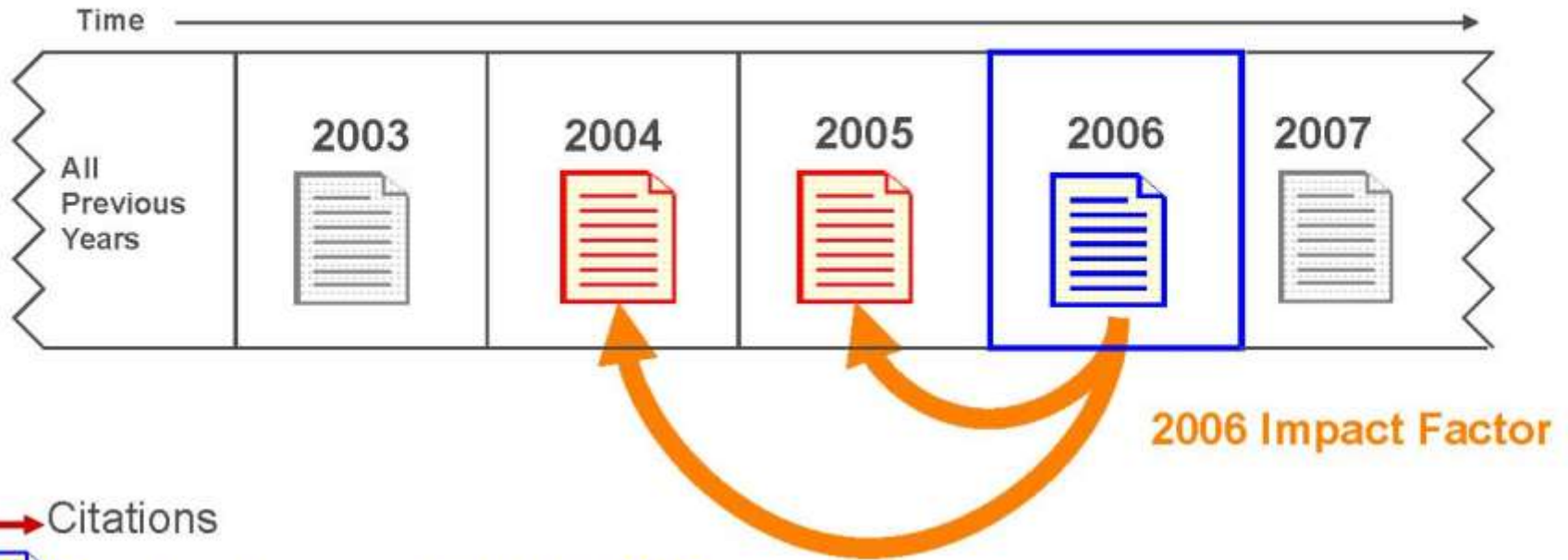
In 2000 journal coverage in Web of Science totaled 8,684 titles. In 2005, Web of Science covered 9,467 journals, an increase of 9%. As of April 1, 2010 **11,519 journals** are covered in **Web of Science**, and increase of 22%.

Impact Factor

- The most commonly used measure of journal quality is Impact Factor. This is a number which attempts to measure the impact of a journal in terms of its influence on the academic community. Impact Factors are published by Thomson-ISI

Impact Factor-Journal Ranking

- Relative impact factors are often a better guide to the importance of a journal than raw numbers. *JCR* allows you to compare the impact factors of different journals in the same subject area
- The *Economic History Review* has an impact factor of 1.051. At first glance, it would appear that this journal is relatively unimportant. In fact, it is arguably the premier English-language journal in its field (its major competitor, the *Journal of Economic History Review*, has an even lower impact factor: a mere 0.529!). Far more illuminating is the journal's relatively high impact factor compared to other journals in the history of the social sciences. *Economic History Review* ranks first out of 15 journals in the Thomson-ISI's list of journals in this sub-discipline.



- Citations
-  Source paper – published in 2006
-  Cited reference – published in 2004 or 2005

$$\text{Impact Factor} = \frac{\text{Cites in 2006 to 2004 and 2005 papers}}{\text{Papers published in 2004 and 2005}}$$

The average number of citations in 2006 to scholarly material that was published in the prior two years

INTERNATIONAL JOURNAL OF PRODUCTION RESEARCH

Impact Factor in 2008

Cites in 2008 to items published in:	2007 =	144	Number of items published in:	2007 =	278
	2006 =	280		2006 =	270
	Sum:	424		Sum:	548

Calculation:
$$\frac{\text{Cites to recent items}}{\text{Number of recent items}} = \frac{424}{548} = \mathbf{0.774}$$

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WELCOME HELP RETURN TO LIST PREVIOUS JOURNAL NEXT JOURNAL 2008 JCR Science Edition

Journal: INTERNATIONAL JOURNAL OF PRODUCTION RESEARCH

Mark	Journal Title	ISSN	Total Cites	Impact Factor	5-Year Impact Factor	Immediacy Index	Citable Items	Cited Half-life	Citing Half-life
<input type="checkbox"/>	INT J PROD RES	0020-7543	5900	0.774	1.380	0.132	325	9.0	9.8

[Cited Journal](#) [Citing Journal](#) [Source Data](#) [Journal Self Cites](#)

[CITED JOURNAL DATA](#) [CITING JOURNAL DATA](#) [IMPACT FACTOR TREND](#) [RELATED JOURNALS](#)



Journal Information

Full Journal Title: INTERNATIONAL JOURNAL OF PRODUCTION RESEARCH
ISO Abbrev. Title: Int. J. Prod. Res.
JCR Abbrev. Title: INT J PROD RES
ISSN: 0020-7543
Issues/Year: 18
Language: MULTI-LANGUAGE
Journal Country/Territory: ENGLAND
Publisher: TAYLOR & FRANCIS LTD
Publisher Address: 4 PARK SQUARE, MILTON PARK, ABINGDON OX14 4RN, OXON, ENGLAND
Subject Categories: ENGINEERING, INDUSTRIAL

EigenfactorTM Metrics
EigenfactorTM Score
 0.01042
Article InfluenceTM Score
 0.360

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Journal Rank in Categories: [JOURNAL RANKING](#)

Journal Impact Factor

Cites in 2008 to items published in: 2007 = 144 Number of items published in: 2007 = 278
 2006 = 280 2006 = 270
 Sum: 424 Sum: 548
 Calculation: $\frac{\text{Cites to recent items}}{\text{Number of recent items}} = \frac{424}{548} = 0.774$

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Journal: INTERNATIONAL JOURNAL OF PRODUCTION RESEARCH

Mark	Journal Title	ISSN	Total Cites	Impact Factor	5-Year Impact Factor	Immediacy Index	Citable Items	Cited Half-life	Citing Half-life
<input type="checkbox"/>	INT J PROD RES	0020-7543	5900	0.774	1.380	0.132	325	9.0	9.8

[Cited Journal](#) [Citing Journal](#) [Source Data](#) [Journal Self Cites](#)

[CITED JOURNAL DATA](#) [CITING JOURNAL DATA](#) [IMPACT FACTOR TREND](#) [RELATED JOURNALS](#)

Journal Information

Full Journal Title: INTERNATIONAL JOURNAL OF PRODUCTION RESEARCH
ISO Abbrev. Title: Int. J. Prod. Res.
JCR Abbrev. Title: INT J PROD RES
ISSN: 0020-7543
Issues/Year: 18
Language: MULTI-LANGUAGE
Journal Country/Territory: ENGLAND
Publisher: TAYLOR & FRANCIS LTD
Publisher Address: 4 PARK SQUARE, MILTON PARK, ABINGDON OX14 4RN, OXON, ENGLAND
Subject Categories: ENGINEERING, INDUSTRIAL

EigenfactorTM Metrics
EigenfactorTM Score
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 0.360

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Journal Rank in Categories: [JOURNAL RANKING](#)

Journal Impact Factor

Cites in 2008 to items published in: 2007 = 144 Number of items published in: 2007 = 278
 2006 = 280 2006 = 270
 Sum: 424 Sum: 548
 Calculation: $\frac{\text{Cites to recent items}}{\text{Number of recent items}} = \frac{424}{548} = 0.774$

Rank in Category: INTERNATIONAL JOURNAL OF PRODUCTION RESEARCH

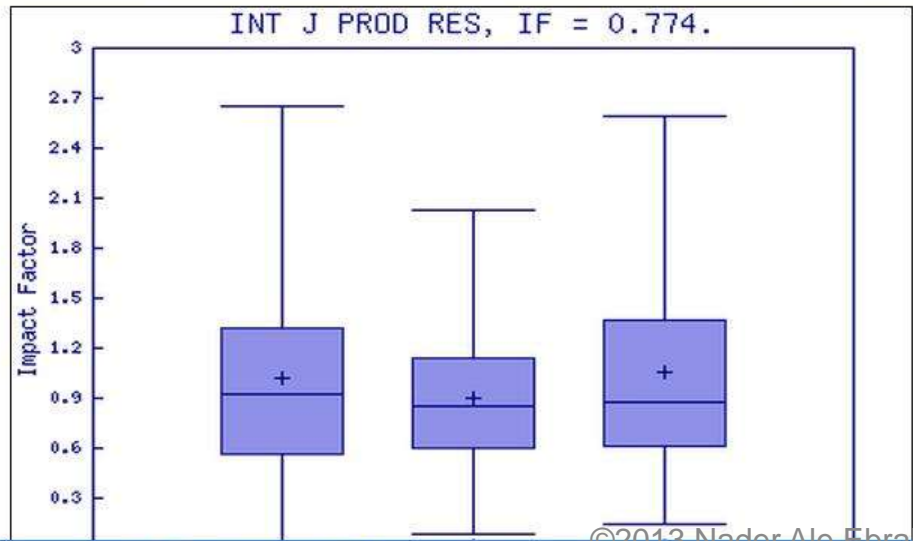
Journal Ranking ⓘ
 For 2008, the journal INTERNATIONAL JOURNAL OF PRODUCTION RESEARCH has an Impact Factor of 0.774.

This table shows the ranking of this journal in its subject categories based on Impact Factor.

Category Name	Total Journals in Category	Journal Rank in Category	Quartile in Category
ENGINEERING, INDUSTRIAL	33	21	Q3
ENGINEERING, MANUFACTURING	38	21	Q3
OPERATIONS RESEARCH & MANAGEMENT SCIENCE	64	40	Q3

Category Box Plot ⓘ
 For 2008, the journal INTERNATIONAL JOURNAL OF PRODUCTION RESEARCH has an Impact Factor of 0.774.

This is a box plot of the subject category or categories to which the journal has been assigned. It provides information about the distribution of journals based on Impact Factor values. It shows median, 25th and 75th percentiles, and the extreme values of the distribution.



Key

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Journals from: subject categories ENGINEERING, INDUSTRIAL [VIEW CATEGORY SUMMARY LIST](#)

Sorted by: Journal Title

Journals 1 - 20 (of 33) Page 1 of 2

 **Impact Factor**

Ranking is based on your journal and sort selections.

Mark	Rank	Abbreviated Journal Title <i>(linked to journal information)</i>	ISSN	JCR Data ⁱ						Eigenfactor TM Metrics ^j	
				Total Cites	Impact Factor	5-Year Impact Factor	Immediacy Index	Articles	Cited Half-life	Eigenfactor TM Score	Article Influence TM Score
<input type="checkbox"/>	1	APPL ERGON	0003-6870	1719	1.250	1.419	0.489	88	8.2	0.00333	0.404
<input type="checkbox"/>	2	CIRP ANN-MANUF TECHN	0007-8506	3771	1.123	1.514	0.094	149	>10.0	0.00474	0.307
<input type="checkbox"/>	3	COMPUT IND ENG	0360-8352	2389	1.057	1.637	0.209	139	9.0	0.00438	0.437
<input type="checkbox"/>	4	COMPUT OPER RES	0305-0548	3389	1.366	1.789	0.318	261	6.1	0.01317	0.673
<input type="checkbox"/>	5	ERGONOMICS	0014-0139	4167	1.604	1.729	0.110	127	>10.0	0.00525	0.436
<input type="checkbox"/>	6	IEEE IND APPL MAG	1077-2618	484	0.529	0.698	0.043	46	7.0	0.00144	0.306
<input type="checkbox"/>	7	IEEE T ENG MANAGE	0018-9391	1507	1.156	2.153	0.152	46	8.2	0.00312	0.655
<input type="checkbox"/>	8	IEEE T IND INFORM	1551-3203	227	2.356	2.565	0.286	28	2.6	0.00069	0.364
<input type="checkbox"/>	9	IIE TRANS	0740-817X	2656	1.023	1.373	0.144	90	>10.0	0.00659	0.673
<input type="checkbox"/>	10	IND MANAGE DATA SYST	0263-5577	720	0.945	1.237	0.042	72	5.0	0.00179	0.228
<input type="checkbox"/>	11	IND ROBOT	0143-991X	245	0.404	0.471	0.073	55	5.6	0.00068	0.110
<input type="checkbox"/>	12	INT J IND ENG-THEORY	1072-4761	131	0.123	0.257			6.4	0.00046	0.087
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<input type="checkbox"/>	14	INT J PROD ECON	0925-5273	4733	2.026	2.767	0.344	358	5.9	0.01131	0.612
<input type="checkbox"/>	15	INT J PROD RES	0020-7543	5900	0.774	1.380	0.132	325	9.0	0.01042	0.360
<input type="checkbox"/>	16	ISSUES SCI TECHNOL	0748-5492	229	0.825	0.510	0.086	35	6.8	0.00111	0.255
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Journals 1 - 20 (of 33) Page 1 of 2

Total Cites *Ranking is based on your journal and sort selections.*

Mark	Rank	Abbreviated Journal Title <i>(linked to journal information)</i>	ISSN	JCR Data ⁱ⁾						Eigenfactor TM Metrics ^{j)}	
				Total Cites	Impact Factor	5-Year Impact Factor	Immediacy Index	Articles	Cited Half-life	Eigenfactor TM Score	Article Influence TM Score
<input type="checkbox"/>	1	J PROD INNOVAT MANAG	0737-6782	1832	2.650	3.607	0.121	33	9.5	0.00285	0.953
<input type="checkbox"/>	2	IEEE T IND INFORM	1551-3203	227	2.356	2.565	0.286	28	2.6	0.00069	0.364
<input type="checkbox"/>	3	INT J PROD ECON	0925-5273	4733	2.026	2.767	0.344	358	5.9	0.01131	0.612
<input type="checkbox"/>	4	TECHNOVATION	0166-4972	1477	1.907	1.871	0.183	71	4.7	0.00327	0.312
<input type="checkbox"/>	5	J QUAL TECHNOL	0022-4065	1765	1.837	2.007	0.156	32	>10.0	0.00301	0.955
<input type="checkbox"/>	6	ERGONOMICS	0014-0139	4167	1.604	1.729	0.110	127	>10.0	0.00525	0.436
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<input type="checkbox"/>	8	COMPUT OPER RES	0305-0548	3389	1.366	1.789	0.318	261	6.1	0.01317	0.673
<input type="checkbox"/>	9	RES ENG DES	0934-9839	559	1.320	2.056	0.133	15	8.1	0.00091	0.569
<input type="checkbox"/>	10	APPL ERGON	0003-6870	1719	1.250	1.419	0.489	88	8.2	0.00333	0.404
<input type="checkbox"/>	11	IEEE T ENG MANAGE	0018-9391	1507	1.156	2.153	0.152	46	8.2	0.00312	0.655
<input type="checkbox"/>	12	J MATER PROCESS TECH	0924-0136	11836	1.143	1.402	0.154	927	6.0	0.03738	0.412
<input type="checkbox"/>	13	CIRP ANN-MANUF TECHN	0007-8506	3771	1.123	1.514	0.094	149	>10.0	0.00474	0.307
<input type="checkbox"/>	14	COMPUT IND ENG	0360-8352	2389	1.057	1.637	0.209	139	9.0	0.00438	0.437
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<input type="checkbox"/>	16	IND MANAGE DATA SYST	0263-5577	720	0.945	1.237	0.042	72	5.0	0.00179	0.228
<input type="checkbox"/>	17	J ENG TECHNOL MANAGE	0923-4748	449	0.923	2.217	0.053	19	7.1	0.00082	0.447

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Journals from: **subject categories ENGINEERING, INDUSTRIAL** [VIEW CATEGORY SUMMARY LIST](#)

Sorted by:

Journals 1 - 20 (of 33) Page 1 of 2

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				Total Cites	Impact Factor	5-Year Impact Factor	Immediacy Index	Articles	Cited Half-life	Eigenfactor TM Score	Article Influence TM Score
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<input type="checkbox"/>	4	ERGONOMICS	0014-0139	4167	1.604	1.729	0.110	127	>10.0	0.00525	0.436
<input type="checkbox"/>	5	CIRP ANN-MANUF TECHN	0007-8506	3771	1.123	1.514	0.094	149	>10.0	0.00474	0.307
<input type="checkbox"/>	6	COMPUT OPER RES	0305-0548	3389	1.366	1.789	0.318	261	6.1	0.01317	0.673
<input type="checkbox"/>	7	IIE TRANS	0740-817X	2656	1.023	1.373	0.144	90	>10.0	0.00659	0.673
<input type="checkbox"/>	8	RELIAB ENG SYST SAFE	0951-8320	2490	1.379	1.666	0.304	168	6.6	0.00790	0.549
<input type="checkbox"/>	9	COMPUT IND ENG	0360-8352	2389	1.057	1.637	0.209	139	9.0	0.00438	0.437
<input type="checkbox"/>	10	J PROD INNOVAT MANAG	0737-6782	1832	2.650	3.607	0.121	33	9.5	0.00285	0.953
<input type="checkbox"/>	11	J QUAL TECHNOL	0022-4065	1765	1.837	2.007	0.156	32	>10.0	0.00301	0.955
<input type="checkbox"/>	12	APPL ERGON	0003-6870	1719	1.250	1.419	0.489	88	8.2	0.00333	0.404
<input type="checkbox"/>	13	IEEE T ENG MANAGE	0018-9391	1507	1.156	2.153	0.152	46	8.2	0.00312	0.655
<input type="checkbox"/>	14	TECHNOVATION	0166-4972	1477	1.907	1.871	0.183	71	4.7	0.00327	0.312
<input type="checkbox"/>	15	J CONSTR ENG M ASCE	0733-9364	1410	0.564	0.954	0.049	103	7.7	0.00292	0.234
<input type="checkbox"/>	16	INT J IND ERGONOM	0169-8141	1288	0.760	0.995	0.071	99	8.3	0.00230	0.245
<input type="checkbox"/>	17	PROD PLAN CONTROL	0953-7287	1007	0.597	1.045	0.127	63	7.5	0.00195	0.265

Real Impact Factor

Journal Self Cites ([JOURNAL OF THE OPERATIONAL RESEARCH SOCIETY- IF= 1009](#))

Total Cites	4923
Cites to Years Used in Impact Factor Calculation	322
Impact Factor	1.009

Self Cites	457 (9% of 4923)
Self Cites to Years Used in Impact Factor Calculation	66 (20% of 322)
Impact Factor without Self Cites	0.803

Number of references

Journal Source Data ([JOURNAL OF THE OPERATIONAL RESEARCH SOCIETY- IF= 1009](#))

	Citable items			Other items
	Articles	Reviews	Combined	
Number in JCR year 2009 (A)	176	6	182	32
Number of references (B)	5200	839	6039	123.00
Ratio (B/A)	29.5	139.8	33.2	3.8

Journal Source Data

The Source Data Table shows the number of citable items in the JCR year.

Citable items are further divided into articles (that is, research articles) and reviews.

An item is classified as a **review** if it meets any of the following criteria:

it cites more than **100 references**

it appears in a review publication or a **review section of a journal**

the word **review or overview** appears in its title

the abstract states that it is a **review** or survey

Other items include editorials, letters, news items, and meeting abstracts.

These items are not counted in JCR calculations because they are not generally cited. Data in this column are available only in JCR 2003 and subsequent years.

The table also shows the number of references cited by the articles and reviews in the JCR year. The ratio of references to citable items indicates the average number of references cited by an article or review.

Cited Journal: JOURNAL OF THE OPERATIONAL RESEARCH SOCIETY

Journals 1 - 20 (of 394) | [1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10] >>> Page 1 of 20

Impact	Citing Journal	Cited Year											
		All Yrs	2009	2008	2007	2006	2005	2004	2003	2002	2001	2000	Rest
	All Journals	4923	9	110	212	274	275	281	266	286	214	186	2810
1.009	J OPER RES SOC	457	2	18	48	35	37	36	29	26	16	18	192
	EUR J OPER RES	436	0	7	23	34	23	26	30	34	16	18	225
	ALL OTHERS (354)	354	1	12	10	15	25	21	18	20	6	19	207
	COMPUT OPER RES	167	1	7	4	9	10	15	10	10	5	3	93
	INT SER OPER RES MAN	157	0	0	2	3	5	6	8	8	3	14	108
	COMPUT IND ENG	144	2	2	6	8	11	7	7	12	9	0	80
	INT J PROD ECON	142	0	4	5	3	12	10	11	3	6	9	79
	EXPERT SYST APPL	130	1	1	2	10	14	10	17	8	9	4	54
	STUD COMP INTELL	102	0	0	5	4	9	14	4	4	10	2	50
	INT J ADV MANUF TECH	93	0	0	4	6	6	5	2	5	4	1	60
3.101	OMEGA-INT J MANAGE S	90	0	0	3	10	2	3	1	4	2	4	61
	INT J PROD RES	69	0	1	2	5	6	2	4	5	5	3	36
	OPERAT RES COMP SCI	67	0	0	1	8	2	1	3	10	8	2	32
	LECT NOTES COMPUT SC	66	0	2	2	2	3	4	4	5	2	1	41
	INT J SYST SCI	62	0	1	0	0	3	1	3	4	1	1	48
	SPRING SER RELIAB EN	53	0	0	1	4	2	2	6	0	4	2	32
	APPL MATH MODEL	52	0	0	0	0	1	2	1	5	4	0	39
	I C WIREL COMM NETW	45	0	1	3	0	1	2	4	5	1	0	28
	ANN OPER RES	39	0	2	3	3	1	3	0	2	2	0	23
	CONTEMP SY												

Citing Journal: JOURNAL OF THE OPERATIONAL RESEARCH SOCIETY

Journals 1 - 20 (of 575) | Page 1 of 29

Impact	Cited Journal	Cited Year												Rest
		All Yrs	2009	2008	2007	2006	2005	2004	2003	2002	2001	2000		
	All Journals	6162	19	134	297	392	327	396	315	303	312	270	3397	
	ALL OTHERS (1820)	1820	7	43	80	134	100	120	106	89	96	79	966	
1.009	J OPER RES SOC	457	2	18	48	35	37	36	29	26	16	18	192	
	EUR J OPER RES	444	5	22	39	22	16	36	29	35	27	14	199	
2.227	MANAGE SCI	185	0	3	1	1	6	4	4	0	7	2	157	
1.576	OPER RES	182	0	1	4	4	3	3	1	6	6	4	150	
	COMPUT OPER RES	108	1	7	9	18	11	9	8	4	7	2	32	
	LECT NOTES COMPUT SC	66	0	0	6	4	7	4	10	5	15	4	11	
	INT J PROD ECON	47	2	1	4	6	4	9	0	5	6	1	9	
	OPER RES QUART	45	0	0	0	0	0	0	0	0	0	0	45	
3.101	OMEGA-INT J MANAGE S	44	0	3	3	5	2	2	2	1	1	2	23	
	ANN OPER RES	43	0	2	2	3	3	4	0	3	1	1	24	
0.838	INTERFACES	41	0	0	0	3	3	0	1	3	1	1	29	
	INT J PROD RES	39	0	1	3	4	3	1	7	2	2	1	15	
	NAV RES LOG	38	0	1	0	1	2	2	2	0	1	3	26	
1.479	TRANSPORT SCI	38	0	2	1	1	3	1	2	0	1	2	25	
	IIE TRANS	34	0	2	0	1	2	4	1	3	2	1	18	
	MNGT SCI	34	0	0	0	0	0	0	0	0	0	0	34	
0.806	J PROD ANAL	31	0	0	1	1	1	5	1	1	3	4	14	
3.099	J MARKETING RES	31	0	0	0	2	3	4	0	1	2	1	18	
	COMPUT IND ENG	27	0	0	1	1	1	2	4	1	1	3	13	

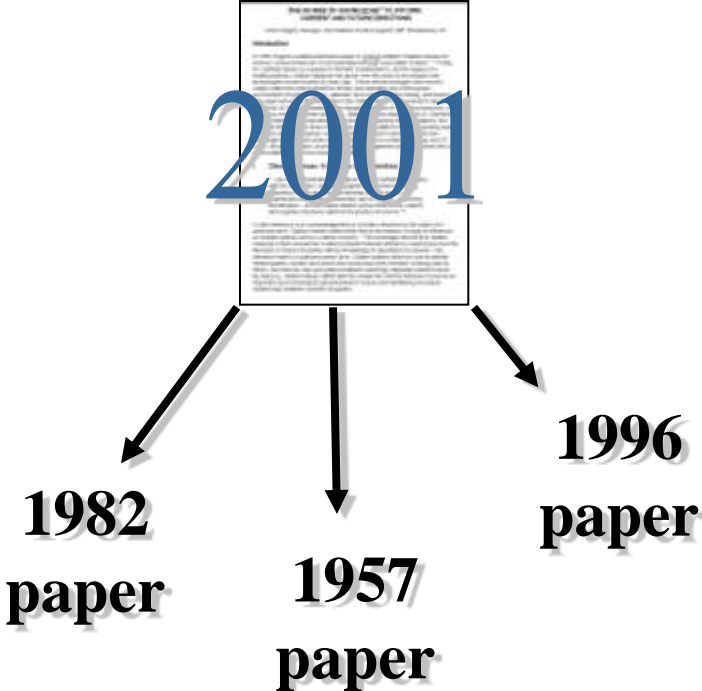


Citation tracking

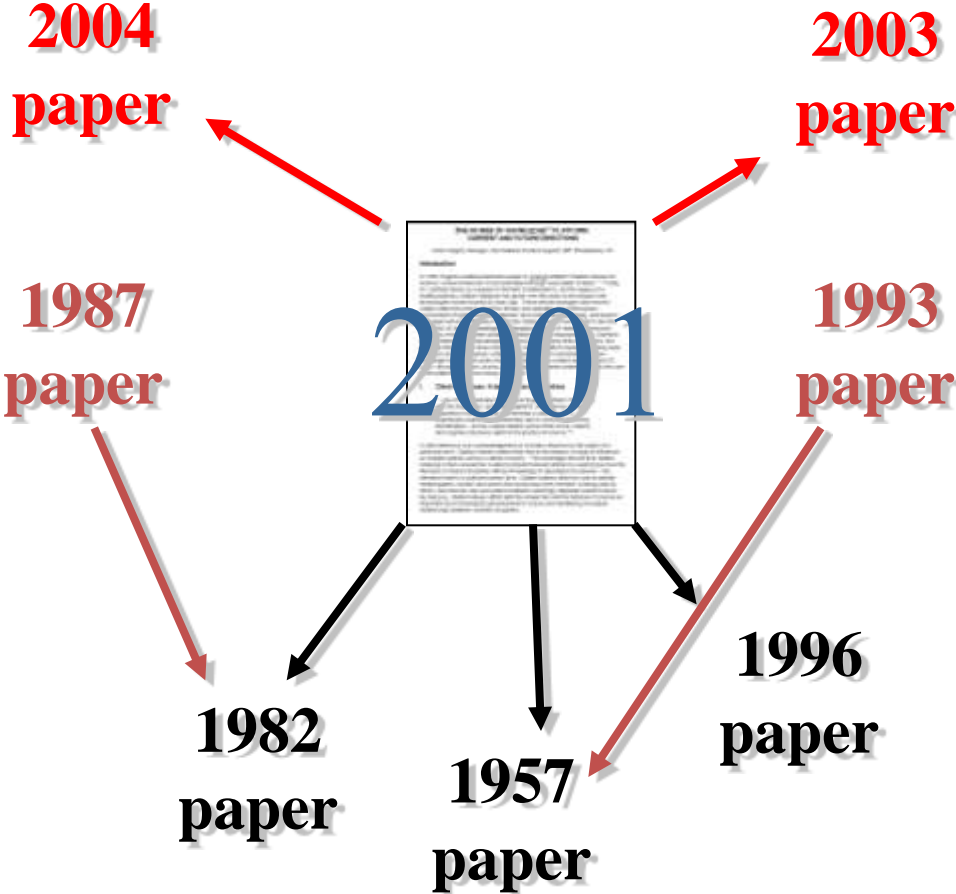
- Citation indexes allows you to search the academic literature in ways that illuminate the progress of academic debate in your field. With a citation index, you can easily identify the most influential articles, and the leading academic authorities. You can track backwards (using lists of cited articles) and forwards (using lists of articles which cite a particular article). As a result, you can determine the position of academic debate at any time in the past

Cited Reference Searching

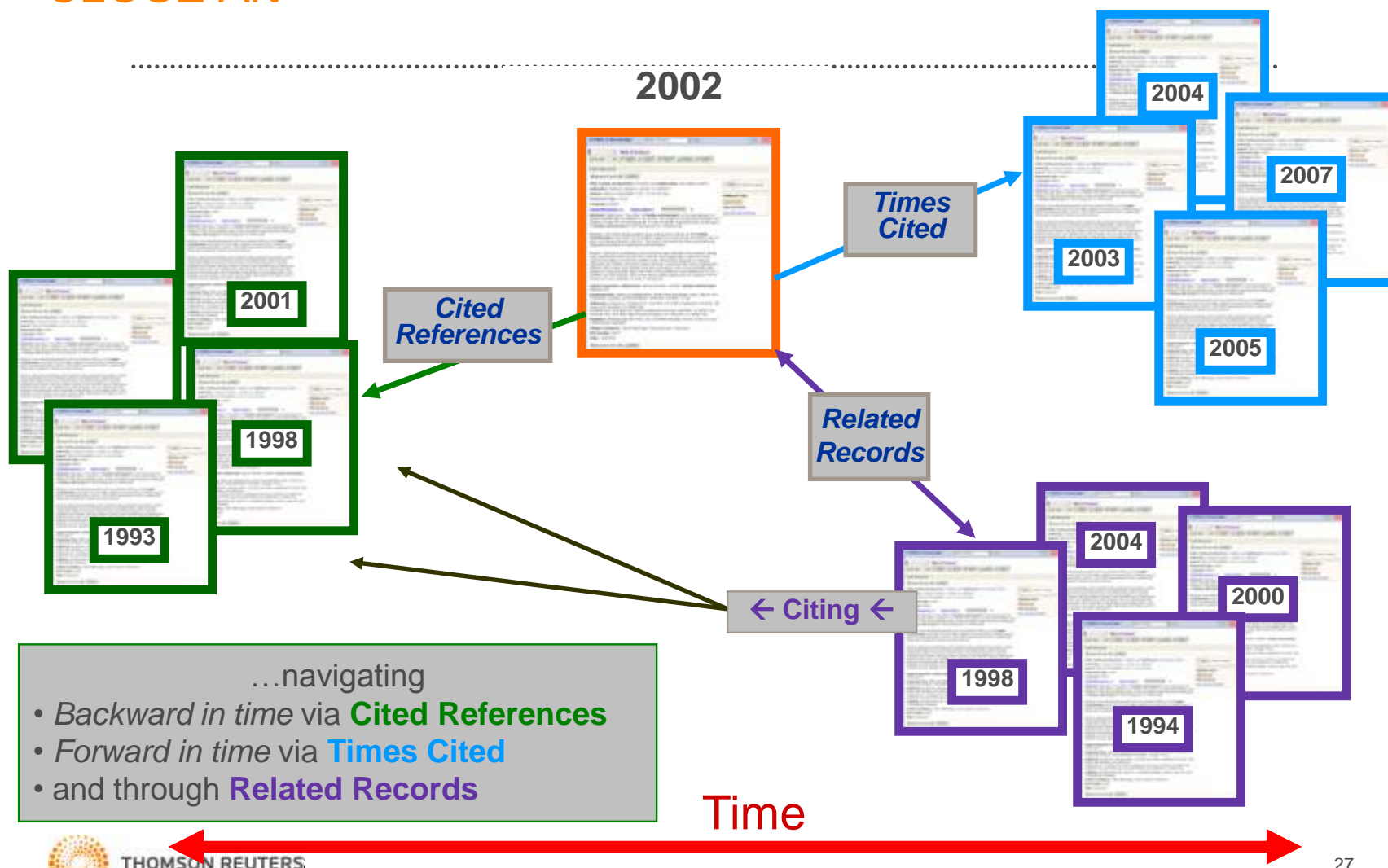
Traditional search



Cited reference search



Literature Citation Information – Driving Discovery of “CLOSE Art”



Paper/journal quality

- Another guide to paper/journal quality is the general reputation of the association, society, or organization publishing the journal.
- Leading professional associations such as American Psychological Association (APA) or the Institute of Electrical and Electronics Engineers (IEEE) publish a range of journals that are highly regarded.

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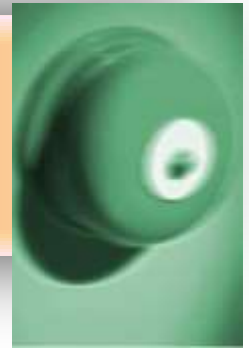
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Keeping up-to-date

Keeping up-to-date



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- Many journal databases and book publishers offer free alert services. These are an effective means of keeping track of the latest research.
- Alert services come in different forms. The most common include:
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 - a TOC (Table of Contents) alert. Such an alert notifies you when a new issue of a journal is published, and provides you with the issue's table of contents.
 - a citation alert. This advises you when a new article cites a particular work.
 - Most alert services are email-based. An increasing number are now offered as an RSS feed. If you are just beginning, you might like to try email alerts first. These are generally easier to create.

Keeping up-to-date

Alert services are an effective means of keeping track of the latest research.

Keeping up-to-date

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Example - 1

- **From:** Google Scholar Alerts [mailto:scholaralerts-noreply@google.com]
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-
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- [PDF] [How to Conduct a Literature](#)
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... Page 10. Narrow the area of research ©2011 Nader Ale **Ebrahim** SMEs NPD **Virtual Teams** R&D R&D and NPD SMEs and **Virtual Teams** R&D and Distributed **Teams** SMEs and R&D Focus of the **literature Review** SMEs, **Virtual R&D teams** and NPD NPD and Virtuality ...
- [PDF] [Web Application User Interface Technologies](#)
- M Pohja
... are 7 Page 28. Introduction discussed in the next section of this thesis. Finally, web servers may support **virtual** hosting, content compression and other things that may help manage client-server communication. Application ...
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- Aalto University
- School of Science
- Department of Media Technology

Example - 2

Document Citation Alert: 2 new results

Document Citation Alert for:

Ebrahim, N.A., Ahmed, S., Taha, Z.

Innovation and R&D activities in virtual team

(2009) *European Journal of Scientific Research*, **34** (3) pp. 297-307. Cited 2 times.

[Access all new results](#) in Scopus for this Document Citation Alert.

In the table below, you can see the **2 new results** for this Document Citation Alert.

Results: 2

1. [A collaborative model of engineering education for complex global environments](#)

Qiu, R.G., 2010, *Proceedings - Frontiers in Education Conference, FIE*, art. no. 5673356, pp. S3J1-S3J5.

2. [University role in the development of future high-tech engineers](#)

Ilas, M., 2010, *2010 IEEE 16th International Symposium for Design and Technology of Electronics Packages, SIITME 2010*, art. no. 5650869, pp. 327-330.

Keeping up-to-date


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Search Alert: 2 new results

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In the table below, you can see the **2 new results** for this Search Alert.

Results: 2				
Document	Author(s)	Date	Source title	Citations
1. Critical factors for new product developments in SMEs virtual team	Ebrahim, N.A., Ahmed, S., Taha, Z.	2010	<i>African Journal of Business Management</i> , 4 (11) pp. 2247-2257.	0
2. Virtual R&D teams and SMEs growth: A comparative study between Iranian and Malaysian SMEs	Ebrahim, N.A., Ahmed, S., Taha, Z.	2010	<i>African Journal of Business Management</i> , 4 (11) pp. 2368-2379.	0

[Access all new results](#) in Scopus for: AU-ID("Ebrahim, Nader Ale" 22974706300) AND (LIMIT-TO(AU-ID, "Ahmed, Shamsuddin" 35241743000)).

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Web

1 new result for "Virtual R&D teams"

[Virtual R&D Teams for NPD in SMEs](#)

ALE EBRAHIM, N., AHMED, S. & TAHA, Z. (2008). **Virtual R&D Teams** for NPD in SMEs: Past, Present and Future Trend. In: APCMOTTE2008 (Asia pacific Conference ...
[www.wepapers.com/.../Virtual R&D Teams for NPD in SM...](http://www.wepapers.com/.../Virtual_R&D_Teams_for_NPD_in_SM...)

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How to Read a Paper

THE THREE-PASS APPROACH

1-The first pass

The first pass is a quick scan to get a bird's-eye view of the paper. You can also decide whether you need to do any more passes. This pass should take about **five to ten minutes** and consists of the following steps:

1. Carefully read the title, abstract, and introduction
2. Read the section and sub-section headings, but ignore everything else
3. Read the conclusions
4. Glance over the references, mentally ticking off the ones you've already read.

[Source: Keshav, S. \(2007\). How to read a paper. ACM SIGCOMM Computer Communication Review, 37\(3\), 83-84.](#)

THE THREE-PASS APPROACH

1- The second pass

In the second pass, read the paper with greater care, but ignore details such as proofs. It helps to jot down the key points, or to make comments in the margins, as you read. The second pass should **take up to an hour**. You should be able to summarize the main idea of the paper, with supporting evidence, to someone else.

1. Look carefully at the figures, diagrams and other illustrations in the paper. Pay special attention to graphs.
2. Remember to mark relevant unread references for further reading (this is a good way to learn more about the background of the paper).

THE THREE-PASS APPROACH

1- The third pass

To fully understand a paper, particularly if you are reviewer, requires a third pass. The key to the third pass is to attempt to virtually re-implement the paper: that is, making the same assumptions as the authors, re-create the work. By comparing this re-creation with the actual paper, you can easily identify not only a paper's innovations, but also its hidden failings and assumptions.

This pass can take **about four or five hours** for beginners, and about an hour for an experienced reader.

Writing Literature Review

Writing your literature review

Writing your literature review takes time. You may need to complete several drafts before your final copy. It is important to have a good introduction that clearly tells the reader what the literature will be about.

An introduction must tell the reader the following:

- **what you are going to cover in the review**
- **the scope of your research**
- **how the review ties in with your own research topic.**

Source: https://www.dlsweb.rmit.edu.au/lsu/content/2_AssessmentTasks/assess_tuts/lit_review_LL/writing.html

Introduction

This is a good example of an introduction because it has a topic sentence which indicates what will be covered and also tells the reader the specific focus of the literature review in the concluding sentence.

Topic sentence - identifies five major themes as the scope of this review

Many theories have been proposed to explain what motivates human behaviour. **Although the literature covers a wide variety of such theories, this review will focus on five major themes which emerge repeatedly throughout the literature reviewed.** These themes are: incorporation of the **self-concept** into traditional theories of motivation, the influence of **rewards** on motivation, the increasing importance of **internal forces** of motivation, **autonomy and self-control** as sources of motivation, and **narcissism** as an essential component of motivation. **Although the literature presents these themes in a variety of contexts, this paper will primarily focus on their application to self-motivation.**

5 major themes to be covered

Concluding sentence - specific focus

Paragraphs

A paragraph is a group of connected sentences that develop a single point, argument or idea. Paragraphs need to link to other paragraphs so that the themes, arguments or ideas developed are part of a coherent whole rather than separate bits.

A paragraph should include:

- **a main statement / idea that you are putting forward, ie topic sentence**
- **evidence from research to support / argue your idea, showing where the writers agree and / or disagree**
- **student analysis of the research literature where appropriate**
- **summing up and linking to the next idea (paragraph).**

In the literature review, you will need to show evidence of integrating your readings into each paragraph and analysis of the readings where necessary.

Source: https://www.dlsweb.rmit.edu.au/lsu/content/2_AssessmentTasks/assess_tuts/lit_review_LL/writing.html

Integrating arguments in paragraphs

Integration of multiple sources

To develop an integrated argument from multiple sources, you need to link your arguments together. The model below is a guide.

Topic sentence - outlining your main claim or key point for that paragraph



Most early theories of motivation were concerned with need satisfaction. Robbins, Millett, Cacioppe and Waters-Marsh (1998) argued that motivation relies on what a person needs and wants. Similarly the early theories of Maslow and McGregor (Robbins et al. 1998) focused on personal needs satisfaction as the basis for motivational behaviour. However, recent studies outlined by Leonard, Beauvais, and Scholl (1999) suggest that personality and disposition play an equally important role in motivation. Current thinking does not discount these theories, but simply builds on them to include a self-concept.

Supporting evidence from the readings



Contrasting theories from research



Concluding sentence - linking to the next paragraph

Integrating arguments in paragraphs

Integration of student analysis

It is important to integrate your analysis and interpretation of the literature in your literature review. Read the following paragraph and see how the arguments have been integrated into the paragraph along with student analysis. Analysis is not just student opinion, it needs to be supported by the literature.

Topic sentence - outlining your main claim or key point for that paragraph

First statement of evidence from the literature

By its very nature, motivation requires a degree of individual satisfaction or narcissism. Robbins, Millet, Cacioppe, and Waters-Marsh (1998) suggest that motivation has as its very basis the need to focus on, and please the self. This is supported by Shaw, Shapard and Waugaman (2000) who contend that this narcissistic drive is based on the human effort to find personal significance in life. It can be argued that the desire to improve one's status is a highly motivational force, and is central to the idea of narcissistic motivation. The narcissistic motivational strategies put forward by Shaw et al. (2000) are concerned with motivation for life in general, but may also have applications in the context of work. These strategies, with their focus on personal needs, demonstrate that narcissism is an essential component of motivation.

Second statement of evidence from the literature

Student analysis

Concluding statement

Discussion Article Template

Discussion Article Title

By: ← BY-LINE

INTRODUCTION

↖ PROVIDE CONTEXT FOR AN AREA OF DISCUSSION IN YOUR NICHE

BODY

↖ EXPLAIN ONE SIDE OF A DISCUSSION

BODY

↖ BALANCE THE ARTICLE WITH A COUNTER POINT TO THE ORIGINAL DISCUSSION

CONCLUSION

↖ USE BOTH SIDES OF THE DISCUSSION TO PICK THE "RIGHT" ANSWER AND EXPLAIN WHY

RESOURCE BOX



Verbs for referencing

To incorporate quotations / references into a literature review, you can use a variety of verbs. These verbs are often used with prepositions, eg that, by, on. It is poor writing to use the same ones all the time, eg says that, states that. Verbs also allow the writer to indicate the degree to which they support the author of the research, eg claims that versus argues that. The following verbs (and prepositions) can be used to introduce references into your literature review. Please note that they can be used in different tenses.

Suggest (that)	Recent studies outlined by Leonard et al (1999) suggest that personality and disposition play an equally important role in motivation.
Argue (that)	Leonard et al (1999) argue that there are three elements of self perception.
Contend(s)	Mullens (1994) contends that motivation to work well is usually related to job satisfaction.
Outline	Recent studies outlined by Mullins (1994) suggest that personality and disposition play an equally important role in motivation.
Focus on	The early theories of Maslow and McGregor (Robbins et al, 1998) focused on personal needs and wants as the basis for motivation.
Define(s)	Eunson (1987, p. 67) defines motivation as 'what is important to you'.
Conclude(s) (that)	Reviewing the results of the case study, Taylor (1980) concludes that the theories of job enrichment and employee motivation do work.
State	He further states that there is an increasing importance on the role of autonomy and self regulation of tasks in increasing motivation.
Maintains (that)	Mullins (1994) maintains that job enrichment came from Herzber's two factor theory.
Found (that)	Mullins (1994) found that there is an increasing importance on the role of autonomy and self regulation of tasks in improving motivation.
Promote(s)	This promotes the idea that tension and stress are important external sources of motivation, which can be eliminated by completing certain tasks.
Establish(ed) (by)	As established by Csikszentmihalyi (Yair 2000, p. 2) 'the more students feel in command of their learning, the more they fulfil their learning potential'.
Asserts (that)	Locke's Goal Setting Theory asserts that setting specific goals tends to encourage work motivation (Robbins et al, 1998).
Show(s)	Various theories of motivation show employers that there are many factors that influence employees work performance.
Claim(s) (that)	Hackman and Oldham (1975) claim that people with enriched jobs, and high scores on the Job Diagnostic Survey, experienced more satisfaction and motivation.
Report(s)	Mullins (1994) reports on four content theories of motivation.
Mention(s)	Mullins (1994) mentions two common general criticisms of Herzberg's theory.
Address	Redesigning jobs so that responsibility moved from supervisors to the workers, was an attempt to address the issues of job satisfaction (Mullins, 1994).



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Examples

- Example 1
- Example 2
- Example 3
- Example 4

Appendix B: Data Tables

Source Information			Search Results		Subjects		Analysis Results										Notes: Product / Industry / Application						
No	Author(s)	Year	Modularity	Commonality	Product	Process	Organization	Innovation	Quality	Variety	Cost	Time	Other	Theory-Building	Framework	Process Model		Math. Modeling	Simulation	Experiment	Empirical (large n)	Case Study (small n)	Review
1	Akçay and Xu	2004	1	1	1					1							1						Non-product specific assemble-to-order systems
2	Alfaro and Corbett	2003	1	1	1					1							1						Chemical films for the automotive industry
3	Anderson and Parker	2002	1	1	1					1			1				1						Automobiles as examples
4	Baker et al.	1988	1	1	1					1							1						Non-product-specific inventory model
5	Balakrishnan and Brown	1996	1	1	1	1				1							1						Aluminum tube manufacturing
6	Balakrishnan et al.	1996	1	1	1					1							1						Non-product-specific assemble-to-forecast systems
7	Baldwin and Clark	1997	1	1	1	1			1	1				1	1		1						Examples from computer and auto industries
8	Baldwin and Clark	2000	1	1	1		1	1					1	1			1						Computer
9	Bartezzaghi and Verganti	1995	1	1	1	1							1				1						Telecommunication equipment
10	Bi and Zhang	2001	1	1	1	1				1	1	1			1							1	Several conceptual products as descriptions
11	Blackburn et al.	1998	1	1	1				1	1	1	1			1								Software
12	Browning	2001	1	1	1	1	1			1	1	1	1		1								Automobile climate control
13	Cetin and Saitou	2004	1	1	1				1	1	1	1				1	1						Bicycle frame example
14	Cetin and Saitou	2004	1	1	1				1	1	1	1				1	1						Automotive space frame
15	Cetin and Saitou	2005	1	1	1				1	1	1	1				1	1						Automotive space frame
16	Cheung	2002	1	1	1					1							1						Non-product-specific inventory model
17	Cheung and Hausman	1995	1	1	1					1							1						Aircraft engine repair
18	Chooibneh and Mohebbi	2004	1	1	1					1	1	1						1					Non-product-specific inventory (kit preparation) model
19	Collier	1982	1	1	1					1							1						Non-product-specific inventory model
20	Desai et al.	2001	1	1	1				1	1	1	1					1						Model balancing cost savings and revenue decrease; examples from the auto industry
21	Deshpande et al.	2003	1	1	1					1							1						Non-product-specific inventory model
22	Djelic and Ainamo	1999	1	1	1		1						1										Luxury fashion industry
23	Dong and Chen	2005	1	1	1					1					1			1					Non-product-specific supply chain model
24	Du et al.	2001	1	1	1					1	1			1		1							Power supplies
25	Duray	2004	1	1	1								1								1		Manufactured products
26	Duray et al.	2000	1	1	1								1								1		Manufactured products
27	Ethiraj and Levinthal	2004	1	1	1		1						1					1					Non-product-specific simulation study
28	Ethiraj and Levinthal	2004	1	1	1	1			1									1					Microchip
29	Evans	1983	1	1	1					1	1						1						Screw assortment for creating kits
30	Eynan and Fouque	2003	1	1	1					1							1						Non-product-specific demand reshape model
31	Eynan and Rosenblatt	1996	1	1	1					1							1						Non-product-specific inventory Model
32	Farrell and Simpson	2003	1	1	1						1	1				1							Yokes used to mount valve actuators
33	Fellini et al.	2005	1	1	1				1	1							1						Automotive body side frame
34	Ferrer and Whybark	2001	1	1	1					1			1										Automobile component remanufacturing
35	Fine et al.	2005	1	1	1	1	1					1	1				1						High-level example from the auto industry
36	Fisher et al.	1999	1	1	1					1	1						1				1		Automotive Brakes
37	Fixson	2005	1	1	1								1										Automotive Doors
38	Fleming and Sorenson	2001	1	1	1			1		1					1								Walkman as illustration
39	Fleming and Sorenson	2001	1	1	1			1		1													Patents
40	Fujita and Yoshida	2004	1	1	1				1	1							1	1					Family of aircrafts
41	Galvin	1999	1	1	1			1		1			1		1								Bicycles
42	Garud and Kumaraswamy	1985	1	1	1	1				1	1			1	1								Microcomputers, automobiles as examples

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Thank you!

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