



EUROPEAN COMMISSION
DIRECTORATE-GENERAL FOR RESEARCH & INNOVATION
The Director-General

Brussels, **28 AOUT 2018**
RTD.DDG2.R.2(2018)4648094

Jon Tennant
Email: jon.tennant.2@gmail.com

SENT BY EMAIL WITH ACKNOWLEDGEMENT OF RECEIPT

Subject: Your complaint regarding Elsevier and the Open Science Monitor

Reference: Your email of 26 July 2018 (internal reference Ares(2018)3970686)

Dear Mr. Tennant,

I refer to your email of 26 July 2018 in which you make a number of requests for information regarding the open call for tenders 'Open science: monitoring trends and drivers' (ref. PP-05622-2017) and the implementation of the service contract subsequently awarded.

In view of the complexity of the issues you have raised, an in-depth analysis by my services is required. Therefore, you can normally expect a reply to your email within one month of receiving this letter.

I apologise in advance for this delay and for any inconvenience this may cause.

Yours sincerely,

For the Director General absent
W. BURTSCHER
Deputy Director General

Jean-Eric PAQUET