

SET Project Exit Survey Questions

Section 1 Household information

1.1 How would you describe your gender?/ Ni gute wasobanura uwo uriwe?

- Female
- Male

1.2. Who typically makes the decision about purchasing electrical appliances in your household? Ninde ufata umwanzuro wo kugura ibikoresho bikoresha umuriro mu rugo?

Please select the most applicable option/Hitamo umwanzuro ukunogeye

- I make the decision independently/ Mfata umwanzuro nnyenyine
- My spouse/partner makes the decision/ Uwo twashakanye niwe ufata umwanzuro
- We decide together as a family/ Tuwufatira hamwe
- Children or other family members influence the decision/ Abana n'abandi banyamuryango nibo bagira uruhare ku mwanzuro
- It depends on the type of appliance./ Biterwa n'igikoresho icyo aricyo
- Other, please specify/ Niba hari indi mpamvu yivuge

1.3. Who in your household uses the solar e-cooker the most? Ninde mu rugo rwawe ukunda gukoresha ishyiga ry'umuriro?

Please select all that apply/Hitamo ikijyanye n'igisubizo cyawe

- I use it the most/ Ndayikoresha cyane
- My spouse/partner uses it the most./ Uwo twashaanye niwe uyikoresha cyane
- My children use it the most/ Abana banjye nibo bayikoresha cyane
- Another family member uses it the most./ Undi munyamuryango niwe ukunda kuyikoresha cyane
- All family members use it equally./ Abanyamuryango bose bayikoresha kimwe
- Guests or others use it when they visit./ Abashyitsi n'abandi nibo bayikoresha iyo bahari
- Other, please specify/ Ibindi bisobanure

2.1 How willing are you to pay for the solar e-cooker you have been provided ? Ese ishyiga ry'umurasire wahawe wumva ufite ubushake bwo kuryishyura?

Select one the following options/Hitamo kimwe muri ibi bikurikira"

- Strongly agree/ Ndabyemera cyane
- Agree / Ndabyemera
- Neither agree or disagree/ Sinemeye kandi simpakanye
- Disagree /Ntabyo nemera
- Strongly disagree / Ndabihakanye cyane
- Rather not say/Ntacyo navuga

2.2 Please explain your answer /Sobanura igisubizo cyawe

e.g. e-cooker provides many advantages; no change in taste for the food; no convenient place, etc./ Urugero: Ishyiga ry'umurasire rifite ibyiza byinshi; Ntabwo ibiryo biryoha; nta hantu hakwiriye mfite n'ibindi

3.1 Please indicate your level of agreement with the following statements about potential reasons for not purchasing the solar e-cooker./ Garagaza ikigero wemeranyaho n'izi ngingo zikurikira ku mpamvu zumvikana zigutera kutagura iri shyiga.

	Strongly agree/ Ndabyemera cyane	Agree / Ndabyemera	Neither agree or disagree/ Sinemeye kandi simpakan ye	Disagree / Ntabwo nemera	Strongly disagree / Ndabihakanye cyane	Rather not say/ Ntacyo navuga
The e-cooker is too expensive to buy/ Iri shyiga rirahenze yane	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It seems too complex to use or maintain/ Bigaragara ko biranye kurrikoresha no kuribungabunga	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I don't have enough space for it at home./ Nta mwanya uhagije wokurishyiramo mu nzu	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am concerned about the quality of food it produces (e.g., taste, texture)/Mfite ikibazo ku buryohe bw'ibiryo ritanga (urugero: Uburyohe)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am unsure about its energy efficiency and operating costs./Ntabwo nsobanukiwe n'uburyo rikoresha umuriro n'ibindi bijyanye no gukora kwaryo.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am not sure there is sufficient customer support and maintenance services available./Sinzi niba hari ubufasha buhagije ku barikoresha ndeste na serivisi bahabwa.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am worried about the durability and lifespan of the product/ Ntewe ubwoba no gukomera kwaryo ndetse n'igihe ryamara	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I prefer traditional cooking methods./ Nkunda guteka mu buryo bwa gakondo	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide any additional comments or suggestions about make the solar e-cooker more attractive to potential customers/ Ongeraho indi ngingo yatuma abantu bakururirwa kukugura iri shyigaNew Question

4.1. What amount of downpayment would you consider reasonable for purchasing the e-cooker?/ Ni ku kihe kigero wumva kitakuvuna waguramo iri shyiga?

Please rank the following options from most preferred (1) to least preferred (6)./ Hitamo izi ngingo uhereye kucyo uhiseho cyane (1) kugeza kucya nyuma (6)

1st choice

- 10% of Cost 20% of cost 30% of cost
- 40% of cost 50% of cost
- Full payment upfront (Buy out right)/ Kwishyura mbere yose

2nd choice

- 10% of Cost 20% of cost 30% of cost
- 40% of cost 50% of cost
- Full payment upfront (Buy out right)/ Kwishyura mbere yose

3rd choice

- 10% of Cost 20% of cost 30% of cost
- 40% of cost 50% of cost
- Full payment upfront (Buy out right)/ Kwishyura mbere yose

4th choice

- 10% of Cost 20% of cost 30% of cost
- 40% of cost 50% of cost
- Full payment upfront (Buy out right)/ Kwishyura mbere yose

5th choice

- 10% of Cost 20% of cost 30% of cost
- 40% of cost 50% of cost
- Full payment upfront (Buy out right)/ Kwishyura mbere yose

6th choice

- 10% of Cost 20% of cost 30% of cost
- 40% of cost 50% of cost
- Full payment upfront (Buy out right)/ Kwishyura mbere yose

4.2 View of payment plans/ Ibijyanye na gahunda yo kwishyura

1st choice

- I feel paying RWF 2000 - RWF 2500 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 2000 Frw- 2500 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 2500 - RWF 3000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 2500 Frw-3000 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 3000 - RWF 3500 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 3000 Frw-3500 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 3500 - RWF 4000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 3500 Frw-4000 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 4000 - RWF 4500 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 4000 Frw-4500 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 4500 - RWF 5000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 4500 Frw-5000 Frw ku kwezi kuri iri shyiga

2nd choice

- I feel paying RWF 2000 - RWF 2500 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 2000 Frw- 2500 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 2500 - RWF 3000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 2500 Frw-3000 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 3000 - RWF 3500 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 3000 Frw-3500 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 3500 - RWF 4000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 3500 Frw-4000 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 4000 - RWF 4500 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 4000 Frw-4500 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 4500 - RWF 5000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 4500 Frw-5000 Frw ku kwezi kuri iri shyiga

3rd choice

- I feel paying RWF 2000 - RWF 2500 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 2000 Frw- 2500 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 2500 - RWF 3000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 2500 Frw-3000 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 3000 - RWF 3500 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 3000 Frw-3500 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 3500 - RWF 4000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 3500 Frw-4000 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 4000 - RWF 4500 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 4000 Frw-4500 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 4500 - RWF 5000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 4500 Frw-5000 Frw ku kwezi kuri iri shyiga

4th choice

- I feel paying RWF 2000 - RWF 2500 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 2000 Frw- 2500 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 2500 - RWF 3000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 2500 Frw-3000 Frw ku kwezi kuri iri shyiga
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- I feel paying RWF 3500 - RWF 4000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 3500 Frw-4000 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 4000 - RWF 4500 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 4000 Frw-4500 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 4500 - RWF 5000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 4500 Frw-5000 Frw ku kwezi kuri iri shyiga

5th choice

- I feel paying RWF 2000 - RWF 2500 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 2000 Frw- 2500 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 2500 - RWF 3000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 2500 Frw-3000 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 3000 - RWF 3500 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 3000 Frw-3500 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 3500 - RWF 4000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 3500 Frw-4000 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 4000 - RWF 4500 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 4000 Frw-4500 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 4500 - RWF 5000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 4500 Frw-5000 Frw ku kwezi kuri iri shyiga

6th choice

- I feel paying RWF 2000 - RWF 2500 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 2000 Frw- 2500 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 2500 - RWF 3000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 2500 Frw-3000 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 3000 - RWF 3500 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 3000 Frw-3500 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 3500 - RWF 4000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 3500 Frw-4000 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 4000 - RWF 4500 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 4000 Frw-4500 Frw ku kwezi kuri iri shyiga
- I feel paying RWF 4500 - RWF 5000 per month for the e-cooker is acceptable/ Numva nakwishyura hagati ya 4500 Frw-5000 Frw ku kwezi kuri iri shyiga

4.3 How would you prefer to pay the remaining installments after having made a deposit for the e-cooker?/ Mbese andi asigaye wakwishimira kuyishyura ute, nyuma yo kugezwaho ishyiga?

Please rank the following options from most preferred (1) to least preferred (5)/Hitamo izi ngingo uherye kucyo uhisemo cyane (1)

1st choice

- Bi-weekly (every two weeks) payments/ Mu byumweru bibiri Monthly payments/ Kwishyura mu kwezi
- Quarterly payments/ Kwishyura mu gihembwe
- Two-way split payment (remaining balance split into two payments)/ Kwishyura kabiri mu mwaka amafaranga asigaye
- Buy the e-cooker outright (no remaining installments)/ Gutanga amafaranga yose kashe

2nd choice

- Bi-weekly (every two weeks) payments/ Mu byumweru bibiri Monthly payments/ Kwishyura mu kwezi
- Quarterly payments/ Kwishyura mu gihembwe
- Two-way split payment (remaining balance split into two payments)/ Kwishyura kabiri mu mwaka amafaranga asigaye
- Buy the e-cooker outright (no remaining installments)/ Gutanga amafaranga yose kashe

3rd choice

- Bi-weekly (every two weeks) payments/ Mu byumweru bibiri Monthly payments/ Kwishyura mu kwezi
- Quarterly payments/ Kwishyura mu gihembwe
- Two-way split payment (remaining balance split into two payments)/ Kwishyura kabiri mu mwaka amafaranga asigaye
- Buy the e-cooker outright (no remaining installments)/ Gutanga amafaranga yose kashe

4th choice

- Bi-weekly (every two weeks) payments/ Mu byumweru bibiri Monthly payments/ Kwishyura mu kwezi
- Quarterly payments/ Kwishyura mu gihembwe
- Two-way split payment (remaining balance split into two payments)/ Kwishyura kabiri mu mwaka amafaranga asigaye
- Buy the e-cooker outright (no remaining installments)/ Gutanga amafaranga yose kashe

5th choice

- Bi-weekly (every two weeks) payments/ Mu byumweru bibiri Monthly payments/ Kwishyura mu kwezi
- Quarterly payments/ Kwishyura mu gihembwe
- Two-way split payment (remaining balance split into two payments)/ Kwishyura kabiri mu mwaka amafaranga asigaye
- Buy the e-cooker outright (no remaining installments)/ Gutanga amafaranga yose kashe

5.1. Other than price, what matters most to potential customers when buying a solar e-cooker? /Ureste ikiguzi cy'ishyiga ni ikihe kindi cyo kwitabwaho n'abakiriya mu kugura ishyiga?

Rank the following from most important (1) to least important (5)./Hitamo izi ngingo uherye kucyo uhisemo cyane (1) kugeza kucya nyuma (4)

1st choice

- Looks and design/ Uko rigaragara n'uko rikoze
- Suits my family cooking needs/Rinyuze umuryango wanjye Ease of use/ Riroshye gukoresha
- Longevity and quality of the product/Rirakomeye
- Availability of after-sales service and support/ Ubufasha nyuma yo kurigura

2nd choice

- Looks and design/ Uko rigaragara n'uko rikoze
- Suits my family cooking needs/Rinyuze umuryango wanjye Ease of use/ Riroshye gukoresha
- Longevity and quality of the product/Rirakomeye
- Availability of after-sales service and support/ Ubufasha nyuma yo kurigura

3rd choice

- Looks and design/ Uko rigaragara n'uko rikoze
- Suits my family cooking needs/Rinyuze umuryango wanjye Ease of use/ Riroshye gukoresha
- Longevity and quality of the product/Rirakomeye
- Availability of after-sales service and support/ Ubufasha nyuma yo kurigura

4th choice

- Looks and design/ Uko rigaragara n'uko rikoze
- Suits my family cooking needs/Rinyuze umuryango wanjye Ease of use/ Riroshye gukoresha
- Longevity and quality of the product/Rirakomeye
- Availability of after-sales service and support/ Ubufasha nyuma yo kurigura

5th choice

- Looks and design/ Uko rigaragara n'uko rikoze
- Suits my family cooking needs/Rinyuze umuryango wanjye Ease of use/ Riroshye gukoresha
- Longevity and quality of the product/Rirakomeye
- Availability of after-sales service and support/ Ubufasha nyuma yo kurigura

5.2 Where would you prefer to purchase the e-cooker?/ Ni hehe hakunogeye mukugura iri ishyiga?

- Local Store/ Hafi y'aho ntuye
- Online/Ku ikoranabuhanga
- Direct from a sales agent/Kurifata kuricuruza
- Other (please specify)/ Ahandi havuge

If other (please specify)/ Ahandi havuge

5.3. What maintenance options are important to you for the e-cooker?/ Ni bihe by'ingenzi kuri wowe mu kubungabunga ishyiga?

- In-home service/Mu rugo
- Return to seller/Kurisubiza ku Mucuruzi
- DIY maintenance kits/Kubyikorera wowe ubwawe
- No preference /Nta mahitamo

5.4 Please select the preferred methods for payments (tick all that apply)/ Hitamo uburyo bwiza bukorohye kwishyura

- Deposit into a bank account / Kuyashyira kuri konti ya bank
- Paying through mobile phone / Kwishyura ukoresheje telefone
- Giving cash directly to the company representatives when they visit your home / Guha amafaranga mu ntoki ikigo cy'ubucuruzi cyaje mu rugo
- Online payment through a secure portal / Kwishyura kuri internet binyuze ku rubuga rwizewe
- Automatic bank withdrawals / Iyimirwa ry'amafaranga rikorwa na banki mu buryo bwikora
- Other, please specify / Ubindi, busobanure

If other, please specify / Ubindi, busobanure

6.1. Do you have any other comments or suggestions about the solar e-cooker or this survey? ./Waba ufite ikindi wakongeraho cyangwa igitekerezo kuri iri bazwa rijyanye n'ishyiga?

Please share them here

Thank you for taking the time to complete this survey. Your feedback is invaluable to us/Urakoze cyane kugufata umwanya ukuzuza iri bazwa. Ibyo ubuduhaye ni ibyo agaciro kuri twe.

This note to be read out loud
