

Upskilling and Reskilling Critical Infrastructure Protection Professionals: Learning Paths for 15 Important Skills Profiles

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1. Purpose and Scope

The European Commission emphasizes the growing need for cybersecurity professionals in Europe. Specifically, an analysis published in 2023 highlighted a shortage of skilled workers, which is estimated at 1 million in Europe and 3.4 million globally [EC23a]. In 2022, the shortage of cybersecurity professionals in the EU ranged between 260,000 and 500,000. The EU's cybersecurity workforce needs were estimated at 883,000 professionals [EC23b].

According to the analysis in [EC23a], the demand for cybersecurity skills is rising, especially following the COVID-19 pandemic outbreak which led to a proliferation of digital infrastructures and digital activities within modern industrial organizations. Moreover, the same analysis report highlights a significant gender disparity, with women comprising less than 25% of the cybersecurity workforce. Furthermore, it underscores the importance of educational initiatives and frameworks to bridge the skills gap, while at the same time enhancing cybersecurity training and workforce diversity. This requires the establishment of comprehensive training programs and inclusive policies, which will equip more individuals with the required cybersecurity competencies. This approach is destined to fill the proclaimed deficit of skilled professionals, but also to foster a more diverse workforce.

The World Economic Forum has also identified upskilling and reskilling as critical drivers for the future of jobs, emphasizing that the 2020s will be pivotal for workforce development. Employers are encouraged to invest in these areas as a significant number of workers' skills will be disrupted within the next few years. This focus is not only essential for individual career resilience but also for maintaining competitive economies in a technologically advancing world¹.

The rapid evolution of threats to critical infrastructure necessitates continuous upskilling and reskilling of professionals in the field of Critical Infrastructure Protection and Resilience (CIP/CIR). In today's fast-paced technological landscape, the complexity and frequency of these threats are on

¹ World Economic Forum (2024) 'The 2020s will be a decade of upskilling: Employers should take notice', *World Economic Forum*, 5 January. Available at: https://www.weforum.org/agenda/2024/01/the-2020s-will-be-a-decade-of-upskilling-employers-should-take-notice/ (Accessed: 12 May 2024).



the rise, making it imperative for CIP/CIR professionals to remain at the forefront of the latest advancements and methodologies.

Other recent market analysis reports also underscore this urgency, revealing that nearly 60% of organizations recognize the skills gap in their cybersecurity teams as a significant risk factor². This is particularly concerning given that the estimated cost of cybercrime is projected to reach \$10.5 trillion annually by 2025. This staggering figure highlights the escalating consequences of cyber threats and further emphasizes the importance of investing in cybersecurity education and training. Additionally, the challenge of retaining skilled cybersecurity professionals continues to appear intensified. About 60% of organizations report difficulty in retaining qualified cybersecurity professionals, which underlines the need for robust upskilling and reskilling initiatives to maintain a proper cybersecurity workforce³.

In this landscape, the introduction of new technologies such as artificial intelligence, machine learning, and the Internet of Things (IoT) is continually broadening the scope of potential vulnerabilities. These developments require CIP/CIR professionals not only to master new tools and technologies but also to adopt a proactive approach to threat detection and response. Consequently, upskilling and reskilling becomes a strategic imperative for organizations aiming to safeguard their critical infrastructure.

This goal of the present whitepaper is to present a series of tailored learning paths that can guide learners towards acquiring specific CIP/CIR skill profiles, while facilitating training organizations and human resources departments of critical infrastructure operators to structure relevant training activities. The presented learning paths are designed not only to bridge the current skills gap but also to foster innovation in CIP/CIR practices. Specifically, whitepaper highlights skills profiles and learning paths that support novel security roles in the contemporary CIP/CIR landscape. Moreover, it highlights the need for holistic educational approach that integrates technical, non-technical, and soft skills towards reskilling and upskilling professionals that can cope with modern CIP/CIR challenges.

² ISACA (2023) 'New ISACA research: 59 percent of cybersecurity teams are understaffed', *ISACA*, 25 April. Available at: https://www.isaca.org/about-us/newsroom/press-releases/2023/new-isaca-research-59-percent-of-cybersecurity-teams-are-understaffed (Accessed: 12 May 2024).

³ Scale Venture Partners (2023) *Scale Security Report 2023*. Available at: https://www.scalevp.com/wp-content/uploads/2023/10/Scale-Security-Report-2023-Final.pdf (Accessed: 12 May 2024).



2. Skills Profiles and Learning Paths Construction Methodology

2.1. Skills Profiles Identification

The methodology employed for the development of the presented learning paths was driven by the CIP/CIR capability gaps that have been identified in the scope of the EU-CIP project. This first step of our methodology involved analysing these capability gaps towards identifying the professionals' capabilities and skills profiles required to fill them. Each of the identified skills profiles highlights the skillsets that are required to cope with the identified gaps such as gaps in the areas of cyber-physical threat intelligence and emergency response. Given that the capability gaps have been identified by CI practitioners and experts, the presented approach provided a sound basis for aligning educational outcomes with industry requirements. This alignment will be further audited by soliciting feedback from relevant stakeholders (e.g., CI experts, human resources professionals, cybersecurity education experts) following the public release of the present paper. Specifically, EU-CIP will solicit experts' feedback about the relevance of the identified skills profiles and their alignment to CIP/CIR stakeholders' training needs.

Cybersecurity The learning path for a Cybersecurity Specialist starts with basic cybersecurity **Specialist** courses and progresses through specialized training in encryption methods, vulnerability assessments, and incident response. Risk A Risk Management Analyst's path focuses on courses in risk assessment methodologies, developing risk management strategies, and enhancing Management communication skills to effectively convey risk information. Analyst The learning path for an Emergency Response Coordinator includes training Emergency Response in emergency management protocols, effective communication during crises, Coordinator and familiarity with incident command systems. Physical A Physical Security Specialist's path covers courses in designing and implementing physical security measures, understanding access control and Security **Specialist** surveillance technologies, and developing security policies and procedures. Network The learning path for a Network Infrastructure Engineer entails courses in Infrastructure network design and maintenance, network protocols and technologies, and network security principles. Engineer Critical A Critical Infrastructure Resilience Planner's path focuses on developing Infrastructure resilience plans, understanding resilience frameworks, conducting risk assessments, and applying strong analytical skills. Resilience Planner Incident The learning path for an Incident Response Manager includes managing incident response teams, developing incident response plans, forensic Response Manager analysis, and coordination with law enforcement. Compliance A Compliance Auditor's path would focus on courses in auditing, Auditor understanding regulatory frameworks, compliance assessments, and developing strong analytical skills. Industrial The learning path for an ICS Engineer covers designing and maintaining industrial control systems, understanding SCADA systems, and assessing **Control Systems** (ICS) Engineer cyber threats targeting ICS.

The table below showcases the skills profiles identified and a short summary of their respective skills:



Crisis	A Crisis Communication Specialist's path involves developing crisis
Communication	communication plans, managing communication channels during
Specialist	emergencies, and crafting clear messages for various stakeholders.
Business	The learning path for a Business Continuity Planner includes developing
Continuity	business continuity plans, understanding continuity frameworks, identifying
Planner	critical business functions, and conducting continuity exercises.
Data Privacy	A Data Privacy Officer's path would focus on ensuring compliance with data
Officer	privacy regulations, understanding data protection laws, assessing data
	privacy risks, and managing data breach incidents.
Physical	The learning path for a Physical Infrastructure Engineer entails designing and
Infrastructure	maintaining critical physical infrastructure, understanding building codes and
Engineer	standards, and assessing structural vulnerabilities.
Supply Chain	A Supply Chain Security Manager's path includes securing supply chains,
Security	understanding supply chain risk management principles, assessing supplier
Manager	security practices, and developing contingency plans.
Cyber Threat	The learning path for a Cyber Threat Intelligence Analyst starts with courses
Intelligence	in cyber threat intelligence collection and analysis, understanding threat
Analyst	actors and their methods, and proactive threat mitigation strategies.

2.2. Linking of Skills Profiles with Specific Skill Sets

The second step of our methodology was to break down the identified skills profiles into individual skills. The latter have been accordingly used to create clear and structured pathways for career advancement and skill development towards these skills. The analysis covered the needs of various stakeholder groups such as first responders, governments, analysts, and engineers. These insights indicated a clear path forward for stakeholders involved in CIP.

2.3. Construction of Learning Paths

The individual skills assigned to each profile led to construction of specific learning paths for each profile. To make each learning path more practical, we also mapped directly each path to one or more courses of the EU-CIP training catalogue, which is available within <u>EU-CIP's knowledge hub</u>⁴. At the time of writing of this version of the whitepaper, the EU-CIP training catalogue comprises over 140 CIP/CIR related courses, including courses developed by the EU-CIP project and courses produced by third-party providers. This made it generally possible to identify relevant courses that could match the skills of the various paths. However, it is also possible to accomplish the indicated learning paths based on other relevant courses i.e., courses outside the EU-CIP training catalogue. Overall, the presented learning paths can be seen as a guide for CI operators and security organizations to structure and deliver upskilling and reskilling activities for their employees. The delivery of these activities may or may not benefit from the EU-CIP courses and the EU-CIP training catalogue.

⁴ https://knowledgehub.eucip.eu/training-courses/



3. Learning Paths Description

The tables in this section provide detailed learning paths for the above-listed fifteen CIP/CIR skills profiles. Each learning path description is structured in three sections:

- **Individual Skills of the Profile:** This section lists the essential skills required for professionals to effectively fulfil roles associated with each CIP/CIR skills profile. The skills listed are indicative and can be expanded based on emerging trends and the evolution of the professional roles that are linked to the profile.
- **Mandatory Courses of the Learning Path:** This part lists a curated list of courses that are essential for acquiring the skills specified in the profile. The courses are sourced from the EU-CIP Training Courses Catalogue and provide foundational pathway for skill acquisition. Given the dynamic nature of CIP/CIR, other similar courses from platforms like Udemy, Coursera and edX may also be suitable to support the acquisition of the key skills of the learning path.
- **Other Optional Courses:** In addition to the mandatory courses, this section suggests courses that could enhance the learning path. These courses are optional but recommended as they provide deeper insights or broader knowledge that complements the core mandatory skills.

	Cybersecurity Specialist
Individual Skills o	f the Profile:
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· ·	identifying and mitigating cyber threats.
 Knowledge of 	encryption methods and security protocols.
Ability to con	duct vulnerability assessments and penetration testing.
Familiarity w	th incident response procedures and forensic analysis.
	andatory Courses):
	<u>Cybersecurity</u> , Coursera, University of Maryland, College Park
Introduction to Cybe	rsecurity & Risk Management Specialization, Coursera/UCI
<u> Critical Infrastructur</u>	<u>e Protection</u> , TEEX - Texas A&M University
Build Security Incide	nt Response for GDPR data protection, Udemy
Cybersecurity Compl	iance Framework & System Administration, Coursera/IBM
	nd Strategy, edX/University of Connecticut
	ivacy in the IoT, edX/Curtin University
Learning Path (Op	
Loui ning i uni (Of	
Cybersecurity Threat	Hunting for SOC Analyst, Udemy
Understanding Indic	ators of Compromise, Cybersecurity and Infrastructure Security As

<u>Understanding Indicators of Compromise</u>, Cybersecurity and Infrastructure Security Agency (CISA)

Science Communication: Communicating Trustworthy Information in the Digital World, Coursera/Erasmus University Rotterdam

AWS Certified Security Specialty 2023, Udemy

Table 1: Skills and Learning Path for the "Cybersecurity Specialist" Skills Profile

Risk Management Analyst

Individual Skills of the Profile:

- Expertise in assessing risks to critical infrastructure.
- Ability to develop risk management strategies and plans.
- Proficiency in analysing data to identify potential vulnerabilities.
- Strong communication skills to convey risk information effectively.



Learning Path (Mandatory Courses):

Introduction to Risk Management, edX/ColumbiX

ISO 31000 - Enterprise Risk Management for the Professional, Udemy

Risk Management Tools and Practices, edX/NYIF

Cybersecurity Foundations for Risk Management, Coursera/Georgia University

Detect and Mitigate Ethical Risks, Coursera/CertNexus

Cybersecurity Compliance Framework & System Administration, Coursera/IBM

<u>Introduction to Business Continuity E-Learning Course</u>, The Business Continuity Institute (BCI)

Learning Path (Optional Courses):

Data: Law, Policy and Regulation, edX/ London School of Economics

<u>Dominant Risk Management Standards and Frameworks</u>, Coursera/ University System of Georgia

Data: Law, Policy and Regulation, edX/ London School of Economics

<u>Understanding Indicators of Compromise</u>, Cybersecurity and Infrastructure Security Agency (CISA)

Table 2: Skills and Learning Path for the "Risk Management Analyst" Skills Profile

Emergency Response Coordinator

Individual Skills of the Profile:

- Experience in coordinating response efforts during emergencies.
- Knowledge of emergency management protocols and procedures.
- Ability to communicate effectively with internal and external stakeholders during crisis situations.
- Familiarity with incident command systems and emergency communication systems.

Learning Path (Mandatory Courses):

Introduction to Cybersecurity & Risk Management Specialization, Coursera/UCI Security Analyst Fundamentals Specialization, Coursera/IBM ISO 27001:2022 Lead Implementer, Udemy IBM Cybersecurity Analyst Professional Certificate, Coursera/IBM Leadership in Emergency Management, Udemy Cybersecurity Compliance Framework & System Administration, Coursera/IBM MGT551: Building and Leading Security Operations Centers, SANS Institute Crisis Communications, Coursera/IESE Business School Learning Path (Optional Courses):

<u>Critical Infrastructure Protection</u>, TEEX - Texas A&M University <u>Misinformation and Disinformation Training</u>, Management and Strategy Institute <u>Science Communication: Communicating Trustworthy Information in the Digital World</u>, Coursera/Erasmus University Rotterdam Ruild Science Language for CDRR data protection. Udomy

Build Security Incident Response for GDPR data protection, Udemy

Table 3: Skills and Learning Path for the "Emergency Response Coordinator" Skills Profile

Physical Security Specialist

Individual Skills of the Profile:

- Proficiency in designing and implementing physical security measures.
- Knowledge of access control systems and surveillance technologies.
- Experience in conducting security assessments and audits.



Ability to develop security policies and procedures.

Learning Path (Mandatory Courses):

Intro to the Physical Security Industry, Udemy The Foundations of Cybersecurity, Coursera, University of Maryland, College Park Physical and Advanced Side-Channel Attacks, edX/ TUGrazX The Complete Cyber Security Course : Hackers Exposed!, Udemy Dominant Risk Management Standards and Frameworks, Coursera/ University System of Georgia <u>CCTV Cameras From Scratch : Security Camera System</u>, Udemy <u>MGT551: Building and Leading Security Operations Centers</u>, SANS institute

Learning Path (Optional Courses):

<u>Build Security Incident Response for GDPR data protection</u>, Udemy <u>Applied Control Systems 3: UAV drone (3D Dynamics & control)</u>, Udemy <u>SEC511: Continuous Monitoring and Security Operations</u>, SANS Institute <u>Endpoints and Systems</u>, Coursera/Cisco

Table 4: Skills and Learning Path for the "Physical Security Specialist" Skills Profile

Network Infrastructure Engineer Individual Skills of the Profile:

- Expertise in designing and maintaining network infrastructure.
- Knowledge of network protocols and technologies.
- Ability to troubleshoot network issues and optimize performance.
- Familiarity with network security principles and best practices.

Learning Path (Mandatory Courses):

<u>The Foundations of Cybersecurity</u>, Coursera, University of Maryland, College Park <u>Networking Fundamentals</u>, Coursera/Akamai

Introduction to Network Protocols, Coursera/University System of Georgia

VPC Networking: Cloud HA-VPN, Coursera/Google Cloud

Real-Time Cyber Threat Detection and Mitigation, Coursera/NYU

Introduction to Software Defined Networking, edx/CurtinX

Google Cybersecurity Professional Certificate, Coursera/Google

Learning Path (Optional Courses):

<u>SEC511: Continuous Monitoring and Security Operations</u>, SANS Institute <u>Build Security Incident Response for GDPR data protection</u>, Udemy <u>Applied Control Systems 3: UAV drone (3D Dynamics & control)</u>, Udemy <u>Endpoints and Systems</u>, Coursera/Cisco

Table 5: Skills and Learning Path for the "Network Infrastructure Engineer" Skills Profile

Critical Infrastructure Resilience Planner Individual Skills of the Profile:

- Experience in developing resilience plans for critical infrastructure.
- Knowledge of resilience frameworks and methodologies.
- Ability to conduct risk assessments and prioritize mitigation efforts.
- Strong analytical and problem-solving skills.

Learning Path (Mandatory Courses):



System Administration and IT Infrastructure Services, Coursera/Google Protecting Critical National Infrastructure, Cranfield University Introduction to Cybersecurity & Risk Management Specialization, Coursera/UCI Cybersecurity Risk and Strategy, edX/University of Connecticut Cybersecurity Capstone: Breach Response Case Studies, Coursera/IBM Crisis Communications, Coursera/IESE Business School Cybersecurity Compliance Framework & System Administration, Coursera/IBM Learning Path (Ontional Courses)

Learning Path (Optional Courses):

Build Security Incident Response for GDPR data protection, Udemy

<u>Introduction to Business Continuity E-Learning Course</u>, The Business Continuity Institute (BCI)

<u>Organizational Crisis Leadership E-Learning Course</u>, The Business Continuity Institute (BCI)

<u>Dominant Risk Management Standards and Frameworks</u>, Coursera/ University System of Georgia

Table 6: Skills and Learning Path for the "Critical Infrastructure Planner" Skills Profile

Incident Response Manager Individual Skills of the Profile:

- Proficiency in managing incident response teams.
- Experience in developing and implementing incident response plans.
- Knowledge of forensic analysis techniques and evidence preservation.
- Ability to coordinate with law enforcement and regulatory agencies during investigations.

Learning Path (Mandatory Courses):

Introduction to Cybersecurity & Risk Management Specialization, Coursera/UCI IBM Cybersecurity Analyst Professional Certificate, Coursera/IBM

Leadership in Emergency Management, Udemy

Cybersecurity Compliance Framework & System Administration, Coursera/IBM

MGT551: Building and Leading Security Operations Centers, SANS Institute

Crisis Communications, Coursera/IESE Business School

Cybersecurity Capstone: Breach Response Case Studies, Coursera/IBM

Learning Path (Optional Courses):

<u>Critical Infrastructure Protection</u>, TEEX - Texas A&M University <u>Misinformation and Disinformation Training</u>, Management and Strategy Institute <u>Science Communication: Communicating Trustworthy Information in the Digital World</u>, Coursera/Erasmus University Rotterdam <u>Build Security Incident Response for GDPR data protection</u>, Udemy

Table 7: Skills and Learning Path for the "Incident Response Manager" Skills Profile

Compliance Auditor

Individual Skills of the Profile:

- Expertise in auditing critical infrastructure for compliance with regulations and standards.
- Knowledge of relevant regulatory frameworks and industry guidelines.
- Ability to conduct compliance assessments and identify gaps.
- Strong attention to detail and analytical skills.



Learning Path (Mandatory Courses):

Cybersecurity Compliance Framework & System Administration, Coursera/IBM IBM: Cybersecurity Compliance and System Administration, edX/IBM Enterprise and Infrastructure Security, Coursera/NYU Data Analysis and Visualization Foundations Specialization, Coursera/IBM Modern Internal Audit Leadership, Udemy Fundamentals of Compliance Auditing, The Institute of Internal Auditors Science Communication: Communicating Trustworthy Information in the Digital World, Coursera/Erasmus University Rotterdam Learning Path (Optional Courses): Data Ethics, AI and Responsible Innovation, edX/ University of Edinburgh Data: Law, Policy and Regulation, edX/ London School of Economics Crisis Communications, Coursera/IESE Business School CertNexus Certified Ethical Emerging Technologist Professional Certificate,

Coursera/CertNexus

 Table 8: Skills and Learning Path for the "Compliance Auditor" Skills Profile

Industrial Control Systems (ICS) Engineer Individual Skills of the Profile:

- Experience in designing and maintaining industrial control systems.
- Knowledge of SCADA (Supervisory Control and Data Acquisition) systems and protocols.
- Ability to assess and mitigate cyber threats targeting ICS.
- Familiarity with industry-specific regulations and best practices.

Learning Path (Mandatory Courses):

Applied Control Systems 3: UAV drone (3D Dynamics & control), Udemy AlaskaX: Unmanned Aerial Systems (UAS): Fundamentals, edX/AlaskaX Learn SCADA from Scratch - Design, Program and Interface, Udemy PLC Fundamentals (Level I), Udemy HMI Interfacing with PLC, Udemy Cybersecurity Compliance Framework & System Administration, Coursera/IBM Advanced Process Control & Safety Instrumented Systems SIS, Udemy Learning Path (Optional Courses):

Science Communication: Communicating Trustworthy Information in the Digital World, Coursera/Erasmus University Rotterdam Data: Law, Policy and Regulation, edX/ London School of Economics Crisis Communications, Coursera/IESE Business School Networking Fundamentals, edX/CurtinX

Table 9: Skills and Learning Path for the "Industrial Control Systems (ICS) Engineer" Skills Profile

Crisis Communication Specialist

Individual Skills of the Profile:

- Communicating Messages about Crisis
- Clear and Concise Messaging about Security Issues
- Rapid Response and Adaptability
- Customizing Communication for Diverse Audiences



- Emotional Intelligence and Empathy
- Trusted Communications

Learning Path (Mandatory Courses):

Crisis Communications, Coursera/IESE Business School

Science Communication: Communicating Trustworthy Information in the Digital World, Coursera/Erasmus University Rotterdam

<u>Organizational Crisis Leadership E-Learning Course</u>, The Business Continuity Institute (BCI)

Build Security Incident Response for GDPR data protection, Udemy

Reputation Management in a Digital World, edX/Curtin

<u>Crisis Communication Management Certification Course</u>, Institute for Crisis Management <u>Fighting Misinformation: Digital Media Literacy</u>, International Research & Exchanges Board

Learning Path (Optional Courses):

Data Ethics, AI and Responsible Innovation, edX/ University of Edinburgh Misinformation and Disinformation Training, Management and Strategy Institute Data: Law, Policy and Regulation, edX/ London School of Economics Fake News, Facts, and Alternative Facts, edX/University of Michingan

Table 10: Skills and Learning Path for the "Crisis Communication Specialist" Skills Profile

Business Continuity Planner

Individual Skills of the Profile:

- Expertise in developing business continuity plans for critical infrastructure.
- Knowledge of continuity planning frameworks and methodologies.
- Ability to identify and prioritize critical business functions.
- Experience in conducting continuity exercises and simulations.

Learning Path (Mandatory Courses):

<u>Introduction to Business Continuity E-Learning Course</u>, The Business Continuity Institute (BCI)

<u>Organizational Crisis Leadership E-Learning Course</u>, The Business Continuity Institute (BCI)

<u>Cybersecurity: Developing a Program for Your Business Specialization,</u> Coursera/Georgia University

Dominant Risk Management Standards and Frameworks, Coursera/ University System of Georgia

<u>Cybersecurity Foundations for Risk Management</u>, Coursera/Georgia University <u>Cybersecurity Compliance Framework & System Administration</u>, Coursera/IBM <u>Data: Law, Policy and Regulation</u>, edX/ London School of Economics <u>Crisis Communications</u>, Coursera/IESE Business School

Learning Path (Optional Courses):

Data Ethics, AI and Responsible Innovation, edX/ University of Edinburgh Data Analysis and Visualization Foundations Specialization, Coursera/IBM Science Communication: Communicating Trustworthy Information in the Digital World, Coursera/Erasmus University Rotterdam Business Continuity Basics, The Business Continuity Institute (BCI)

Table 11: Skills and Learning Path for the "Business Continuity Planner" Skills Profile



Data Protection Officer (DPO)
Individual Skills of the Profile:
Proficiency in ensuring compliance with data privacy regulations.
Knowledge of data protection laws and standards.
Ability to assess data privacy risks and develop mitigation strategies.
Experience in managing data breach incidents and conducting investigations.
Learning Path (Mandatory Courses):
Cybersecurity Compliance Framework & System Administration, Coursera/IBM
Build Security Incident Response for GDPR data protection, Udemy
Cybersecurity Capstone: Breach Response Case Studies, Coursera/IBM
Data Ethics, AI and Responsible Innovation, edX/ University of Edinburgh
IBM: Cybersecurity Compliance and System Administration, edX/IBM
Data: Law, Policy and Regulation, edX/ London School of Economics
How to succeed in a Data Protection Officer Role (GDPR DPO), Udemy
Learning Path (Optional Courses):
Gen AI for Data Privacy & Protection, Coursera/Edureka
Dell Technologies Data Protection Design, Udemy
IBM Cybersecurity Analyst Professional Certificate, Coursera/IBM
Al and Disaster Management, Coursera/ DeepLearning.ai

Table 12: Skills and Learning Path for the "Data Protection Officer (DPO)" Skills Profile

Physical Infrastructure Engineer

Individual Skills of the Profile:

- Experience in designing and maintaining physical infrastructure for critical facilities.
- Knowledge of building codes and construction standards.
- Ability to assess structural vulnerabilities and recommend improvements.
- Familiarity with disaster-resistant building techniques and technologies.

Learning Path (Mandatory Courses):

Introduction to Engineering and Design, edX/ BrownX

<u>Transportation, Sustainable Buildings, Green Construction</u>, Coursera/John Hopkins <u>Management of Urban Infrastructures</u>, Coursera/EPFL

Intro to the Physical Security Industry, Udemy

Energy Within Environmental Constraints, edX/HarvardX

EPFLx: A Resilient Future: Science and Technology for Disaster Risk Reduction, edX/EPFL

<u>Understanding Indicators of Compromise</u>, Cybersecurity and Infrastructure Security Agency (CISA)

Learning Path (Optional Courses):

Sustainable Construction Management, edX/University of Maryland Build Security Incident Response for GDPR data protection, Udemy Dominant Risk Management Standards and Frameworks, Coursera/University System of Georgia

Physical and Advanced Side-Channel Attacks, edX/ TUGrazX

Table 13: Skills and Learning Path for the "Physical Infrastructure Engineer" Skills Profile



Supply Chain Security Manager

Individual Skills of the Profile:

- Expertise in securing supply chains for critical infrastructure.
- Knowledge of supply chain risk management principles.
- Ability to assess supplier security practices and enforce compliance.
- Experience in developing contingency plans for supply chain disruptions.

Learning Path (Mandatory Courses):

Supply Chain Fundamentals, edX/MIT Cybersecurity Compliance Framework & System Administration, Coursera/IBM Cybersecurity Foundations for Risk Management, Coursera/Georgia University Supply Chain Risk Management(SCRM) ISO/IEC27036 / ISO28000, Udemy Gen AI for Data Privacy & Protection, Coursera/Edureka IT Security: Defense against the digital dark arts, Coursera/Google Introduction to Business Continuity E-Learning Course, The Business Continuity Institute (BCI) Learning Path (Optional Courses):

<u>Introduction to Physical Security in Critical Infrastructure Protection</u>, EU-CIP <u>Strategies for Supply Chain Digitalization</u>, edX/ IMD <u>Data Ethics, AI and Responsible Innovation</u>, edX/ University of Edinburgh <u>Business Continuity Basics</u>, The Business Continuity Institute (BCI)

Table 14:Skills and Learning Path for the "Supply Chain Security Manager" Skills Profile

Cyber Threat Intelligence Analyst

Individual Skills of the Profile:

- Proficiency in collecting and analysing cyber threat intelligence.
- Knowledge of threat actors and their tactics, techniques, and procedures (TTPs).
- Ability to produce actionable intelligence reports for decision-makers.
- Experience in threat hunting and proactive threat mitigation strategies.

Learning Path (Mandatory Courses):

<u>The Foundations of Cybersecurity</u>, Coursera, University of Maryland, College Park <u>Endpoints and Systems</u>, Coursera/Cisco <u>The Complete Cyber Security Course</u> : Hackers Exposed!, Udemy

MGT551: Building and Leading Security Operations Centers, SANS institute

Cyber Threat Intelligence, Udemy

IBM Cybersecurity Analyst Professional Certificate, Coursera/IBM

<u>Google Cybersecurity Professional Certificate</u>, Coursera/Google

Cybersecurity Capture the Flag (CTF) Competition Training, TONEX

Learning Path (Optional Courses):

<u>Digital Forensics Concepts</u>, Coursera/Infosec <u>Data Analysis and Visualization Foundations Specialization</u>, Coursera/IBM <u>Cybersecurity Threat Hunting for SOC Analyst</u>, Udemy <u>Understanding Indicators of Compromise</u>, Cybersecurity and Infrastructure Security Agency (CISA)

Table 15: Skills and Learning Path for the "Cyber threat Intellifence Analyst" Skills Profile



4. Outlook: How to Use the Whitepaper and How to Engage

Security organizations, training organizations, CI operators and other CIP/CIR stakeholders can use the above-listed learning paths to plan training, upskilling and reskilling activities. Moreover, human resources departments can consider the presented learning paths in the specification of career development roadmaps. Apart from fostering the development of special skillsets for critical infrastructure protection, most of the listed learning paths also serve the following objectives:

- They empower CIP professionals to learning to use and facilitate new tools and technologies.
- They boost resilient learning such as learning by following unexceptional event flows, anomalies and early warning signs, which is important in roles that have to proactively and intelligently cope with security incidents.

Most of the courses that are associated with the presented learning paths are available through the EU-CIP knowledge hub, which provides a single point of access to the educational resources referenced within this whitepaper. This can substantially help training development stakeholders to locate relevant courses for the presented learning paths.

Furthermore, EU-CIP encourages stakeholders to engage with the proposed learning paths in order to contribute to their evolution, while proposing other important learning paths that are missing from the initial list. To this end, a dedicated section on the EU-CIP Knowledge Hub can be leveraged to provide feedback and suggestions. The section comprises a <u>feedback form</u>, which enables stakeholders to propose new skills profiles or suggest modifications to existing ones.

Note that this is the first version and release of the EU-CIP skills and learning paths whitepapers. Considering feedback and suggestions received from different CIP training actors, EU-CIP will provide relevant revisions and enhancements to the present whitepaper.



References

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List of Skills and Learning Paths

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