# Optimal Performance of Plastic Extrusion Process Using Fuzzy Goal Programming

Abbas Al-Refaie

**Abstract**—This study optimized the performance of plastic extrusion process of drip irrigation pipes using fuzzy goal programming. Two main responses were of main interest; roll thickness and hardness. Four main process factors were studied. The  $L_{18}$  array was then used for experimental design. The individual-moving range control charts were used to assess the stability of the process, while the process capability index was used to assess process performance. Confirmation experiments were conducted at the obtained combination of optimal factor setting by fuzzy goal programming. The results revealed that process capability was improved significantly from -1.129 to 0.8148 for roll thickness and from 0.0965 to 0.714 and hardness. Such improvement results in considerable savings in production and quality costs.

**Keyword**—Fuzzy goal programming, extrusion process, process capability, irrigation plastic pipes.

# I. INTRODUCTION

THE plastic industry is a widely growing field of industry I since the demand for plastic products has increased rapidly due to its inexpensive raw material and easy processing. There are three types of processes for plastic forming; ignition modeling processes, extrusion process, and blow molding process. Plastics extrusion process produces high-volume of a wide variety of finished or semi-finished products including pipe, profile, sheet, film, and covered wire. One of the main applications in plastic industries that is manufactured by the extrusion process is the manufacturing of drip irrigation pipes. Drip irrigation pipes shown in Fig. 1 are made of polyethylene (PE) and have emitters that are placed at specified spaces along the tube that corresponds with the placement of each plant. For drip pipes production under study, two main quality characteristics are considered; pipe thickness and hardness.

Although the extrusion process provides high efficiency in producing pipes in a continuous manner under certain conditions and process settings, the process attributes variability on the main quality characteristics of the final drip pipe. Typically, customers demand high—quality pipes at minimal variations in the quality production levels and delivery schedules, while in reality the process variations in the drip irrigation pipes from the desired targets lead to produce low quality pipes and to rejection of the production lot, which negatively affects productivity and increases quality costs.

A. Al-Refaie is with the Department of Industrial Engineering in the University of Jordan, Amman, 11942 (e-mail: abbas.alrefai@ju.edu.jo).

The Taguchi method is widely used for achieving robust design in a wide range of business applications [1]-[4]. Nevertheless, the past studies showed that this method is found only efficient in optimizing a single quality response [5]-[9]. Recently, optimization of process performance for multiple responses has received significant research attention [10]-[16]. Several formulations of goal programming (GP) models were introduced for solving the fuzzy GP (FGP) problems taking into account the decision maker's (DM's) preferences [17]-[20]. FGP was applied for optimizing process performance in many industrial applications [21]-[24]. It efficiently considers customer and process/product engineers' preferences [21]-[24]. This paper aims at optimizing the performance of direct compression process for multiple quality characteristics using statistical techniques and weighted additive model in fuzzy GP.

#### II. PROCESS PERFORMANCE AT INITIAL FACTOR SETTINGS

#### A. Control Charts

A sample of 20 rolls of drip irrigation pipes; each of 400 meters, are used to evaluate the process. Pipe's thickness (mm) and hardness (Pa) were measured using a digital caliper and Identec hardness machine, respectively. Since the sample size (n) is equal to 1, the individual moving range (I-MR) control charts are constructed for thickness and hardness as shown in Fig. 2. Obviously, the control charts indicate that the process is in statistical control for both quality responses. Table I summarizes the parameters; upper control limit (UCL), centerline (CL), and lower control limit (LCL), of the I-MR control charts. The estimated values of means and standard deviation are calculated and are also displayed in Table I.





Fig. 1 Drip irrigation pipes

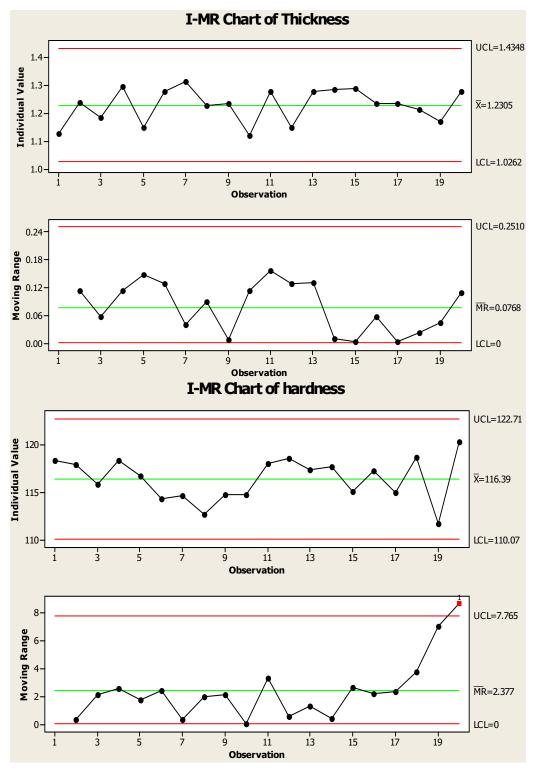


Fig. 2 The I-MR control chart

# B. Process Capability Analysis

Capability analysis is usually adopted to assess the ability of a process to meet product specifications. In practice, the process standard deviation,  $\sigma$ , is unknown and is frequently estimated by:

$$\hat{\sigma} = \frac{\overline{M}R}{d_2} \tag{1}$$

where  $d_2$  is a constant related to the sample size (=1), while  $\overline{MR}$  is the CL value in the MR chart. The actual process

capability index  $(C_{pk})$  attempts to take the target, T, into account. The  $C_{pk}$  estimator,  $\hat{C}_{pk}$ , can be expressed mathematically by:

$$\hat{C}_{pk} = \min \left\{ \frac{\hat{\mu} - LSL}{3\hat{\sigma}}, \frac{USL - \hat{\mu}}{3\hat{\sigma}} \right\}$$
 (2)

Further, the multivariate process capability  $(MC_{pk})$  is a criterion for selecting an optimal design and is used as a capability measure for a process having multiple performance measures.  $MC_{pk}$  is a proposed system capability index for the process which is the geometric mean of performance measure of  $C_{pk}$  values:

$$MC_{pk} = \left(\prod_{i=1}^{Q} C_{pki}\right)^{1/Q} \tag{3}$$

where Q (=2) is the number of quality characteristics. For the irrigation pipe under study, the target and specification limit for pipe roll thickness is  $0.95 \pm 0.5$  mm, while the target and specification limit for the hardness in each pipe roll is 116  $\pm$  1 Pa.

TABLE I EXPERIMENTAL DATA  $x_1$  $x_2$  $x_3$  $x_4$  $y_I$ 270 13 43 1.157 118.000 1.5 270 13 47 2.0 1.202 114.200 270 13 52 2.5 1.226 117.333 270 15 43 1.5 1.081 116.366 270 15 47 1.433 111.566 6 270 15 52 2.5 1.393 108.300 270 17 43 2.0 1.220 113.200 8 270 17 47 2.5 1.343 111.066 270 17 52 1.5 1.457 113.600 280 10 43 13 2.5 1.448 117.066 280 47 11 13 1.5 1.452 114.966 12 280 13 52 1.486 2.0 116.000 13 280 15 43 2.0 1.501 114.366 14 280 15 47 1.534 114.900 2.5 15 280 1.368 15 52 1.5 116.300 16 280 17 2.5 1.468 43 116.366 17 17 1.5 1.520 114.700 18 2.0 1.544 112.233

In Table I, the  $\hat{C}_{pk}$  values are 0.58, 3.62, and 0.88 for the averages of tablet's weight, hardness, and thickness respectively. As a result, the tableting process is capable regarding the average tablet hardness, because this value is larger than the accepted level (1.33). However, it is found incapable for the averages of weight and thickness. Moreover, the calculated  $\hat{MC}_{pk}$  value (= 0.333) is less than 1. These results indicate that further process improvement is needed.

#### III. PROCESS OPTIMIZATION

Three main process factors are identified affecting the tablet quality, including: extruder temperature  $(x_1, {}^{o}C)$ , cooling temperature  $(x_2, {}^{o}C)$ , feeding rate  $(x_3, kg/min)$ , and vacuum pressure  $(x_4, Pa)$ . The appropriate orthogonal array is  $L_{18}$ .

**Step 1:** Formulate the regression models for  $y_1$  and  $y_2$ . Tables II and III display the results of test of significance for thickness and hardness, respectively. Mathematically, the regression models are expressed as:

$$y_1 = -49 + 0.191x_1 + 0.841x_2 + 0.655x_3 - 0.206x_4 + 0.002x_2x_3 - 0.0034x_1x_2 - 0.00255x_1x_3 - 0.0278x_2x_4 + 0.0000034x_1x_2x_3x_4$$

$$y_2 = 612-2.33x_1 + 3.9x_2 - 3.79x_3 + 27x_4 - 0.691x_2x_3 + 0.0634x_1x_2 + 0.03 21x_1x_3$$
$$-4.938x_2x_4 + 0.00021x_1^2x_3^2 + 0.036x_2^2x_4^2 + 0.000075x_1x_2x_3x_4$$

TABLE II

RESULTS OF TEST OF SIGNIFICANCE FOR THICKNESS R<sup>2</sup> =92.7%,

R<sup>2</sup>(ADJUSTED)=83.4%

Predictor	Coefficient	Standard Error	T	Р
Constant	-49.0500000	16.50000000	-2.97	0.021
$x_I$	0.191070000	0.059710000	3.20	0.015
$x_2$	0.840600000	0.608900000	1.38	0.210
$\chi_3$	0.655200000	0.287400000	2.28	0.057
$\chi_4$	-0.206200000	0.370800000	-0.56	0.595
$x_2 x_3$	0.002007000	0.003035000	0.66	0.530
$x_1x_2$	-0.003413000	0.001994000	-1.71	0.131
$x_1x_3$	-0.002547000	0.001017000	-2.50	0.041
$x_2 x_4$	-0.027770000	0.048720000	-0.57	0.586
$x_1 x_2 x_3 x_4$	0.000003330	0.000003330	1.00	0.350

**Step 2:** Choose the suitable membership function representing each response. That is:

a) For the average tablet thickness, which is of NTB type response, the triangular membership function,  $\mu_{y_1}$ , is represented by:

$$\mu_{y} = \begin{cases} 0, y_{1} < 0.9 \\ 1 - \frac{0.95 - y_{1}}{0.05}, 0.9 \le y_{1} < 0.95, \\ 1 - \frac{y_{1} - 0.95}{0.05}, 0.95 \le y_{1} < 1, \\ 0, y_{1} \ge 1 \end{cases}$$

Let  $\delta_{y_1}^-$  and  $\delta_{y_1}^+$  denote the negative and positive deviation from the thickness target, then the corresponding constrains are:

$$y_{1} + \delta_{y_{1}}^{-} - \delta_{y_{1}}^{+} = 0.95,$$

$$\mu_{y_{1}} + \frac{\delta_{y_{1}}^{-}}{0.05} + \frac{\delta_{y_{1}}^{+}}{0.05} = 1,$$

$$0 \le \delta_{y_{1}}^{-} \le 0.05,$$

$$0 \le \delta_{y_{1}}^{+} \le 0.05,$$

#### World Academy of Science, Engineering and Technology International Journal of Industrial and Manufacturing Engineering Vol:11, No:5, 2017

Similarly, let  $\delta_{y_2}^-$  and  $\delta_{y_2}^+$  denote the negative and positive deviation from the hardness target. For the pipe hardness, which is the LTB type, the membership function,  $\mu_{y_2}$ , is defined by:

$$\mu_{y_2} = \begin{cases} 0, y_2 < 115 \\ 1 - \frac{116 - y_2}{1}, 115 \le y_2 < 116, \\ 1 - \frac{0116 - y_2}{1}, 116 \le y_2 < 117, \\ 0, y_2 \ge 117 \end{cases}$$

The goal constraints for  $y_2$  are written as:

$$y_{2} + \delta_{y_{2}}^{-} - \delta_{y_{2}}^{+} = 116,$$

$$\mu_{y_{1}} + \frac{\delta_{y_{2}}^{-}}{1} + \frac{\delta_{y_{2}}^{+}}{1} = 1,$$

$$0 \le \delta_{y_{2}}^{-} \le 1,$$

$$0 \le \delta_{y_{2}}^{+} \le 1,$$

**Step 3**: Since process engineers have no prior information on the exact targets of  $x_1$ ,  $x_2$ ,  $x_3$ , and  $x_4$ , the settings of process factors could be set in ranges for  $x_1$  of 255 to 290°C, 14 to 20°C for  $x_2$ , 55 to 70 kg/min for  $x_3$ , and 1.5 to 2.5 Pa for  $x_4$ . Then, the suitable MF,  $\mu_{x_i}$ , is defined as:

$$\mu_{x_{j}} = \begin{cases} 0, & x_{j} < g_{x_{j}}^{l} - \Delta_{x_{j}}^{-}, \\ 1 - \frac{g_{x_{j}}^{l} - x_{j}}{\Delta_{x_{j}}^{-}}, & g_{x_{j}}^{l} - \Delta_{x_{j}}^{-} \leq x_{j} < g_{x_{j}}^{l}, \\ 1, & g_{x_{j}}^{l} \leq x_{j} < g_{x_{j}}^{u}, \\ 1 - \frac{x_{j} - g_{x_{j}}^{u}}{\Delta_{x_{j}}^{+}}, & g_{x_{j}}^{u} \leq x_{j} < g_{x_{j}}^{u} + \Delta_{x_{j}}^{+}, \\ 0, & x_{j} \geq g_{x_{j}}^{u} + \Delta_{x_{j}}^{+}, \end{cases}$$

where  $g_{x_j}^l$  and  $g_{x_j}^u$  are the lower and the upper limits of  $x_j$ , respectively.  $\Delta_{x_j}^-$  and  $\Delta_{x_j}^+$  are the maximal negative and positive admissible violations from  $g_{x_j}^l$  and  $g_{x_j}^u$ , respectively.

$$\begin{split} x_{j} + \delta_{x_{j}}^{-} &\geq g_{x_{j}}^{l}, \\ x_{j} - \delta_{x_{j}}^{+} &\leq g_{x_{j}}^{u}, \\ \mu_{x_{j}} + \frac{\delta_{x_{j}}^{-}}{\Delta_{x_{j}}^{-}} + \frac{\delta_{x_{j}}^{+}}{\Delta_{x_{j}}^{+}} &= 1, \\ 0 &\leq \delta_{x_{j}}^{-} &\leq \Delta_{x_{j}}^{-}, \\ 0 &\leq \delta_{x_{j}}^{+} &\leq \Delta_{x_{j}}^{+}, \end{split}$$

where  $\delta_{x_j}^-$  and  $\delta_{x_j}^+$  represent the negative and positive deviations from  $g_{x_j}^l$  and  $g_{x_j}^u$ , respectively. It is decided that the values of  $\Delta_{x_j}^-$  and  $\Delta_{x_j}^+$  equal 5, 2, 3, and 0.5 for  $x_1$ ,  $x_2$ ,  $x_3$ , and  $x_4$ , respectively. Then,

 $x_1 + \delta_{x_1}^- \ge 255,$   $x_2 + \delta_{x_2}^- \ge 14,$ 

$$x_{1} - \delta_{x_{1}}^{+} \leq 290, \qquad x_{2} - \delta_{x_{2}}^{+} \leq 20,$$

$$\mu_{x_{1}} + \frac{\delta_{x_{1}}^{-}}{5} + \frac{\delta_{x_{1}}^{+}}{5} = 1, \qquad \mu_{x_{2}} + \frac{\delta_{x_{2}}^{-}}{2} + \frac{\delta_{x_{2}}^{+}}{2} = 1,$$

$$0 \leq \delta_{x_{1}}^{-} \leq 5, \qquad 0 \leq \delta_{x_{2}}^{-} \leq 2,$$

$$0 \leq \delta_{x_{1}}^{+} \leq 5, \qquad 0 \leq \delta_{x_{2}}^{+} \leq 2,$$

$$x_{3} + \delta_{x_{3}}^{-} \geq 55, \qquad x_{4} + \delta_{x_{4}}^{-} \geq 1.5,$$

$$x_{3} - \delta_{x_{3}}^{+} \leq 70, \qquad x_{4} - \delta_{x_{4}}^{+} \leq 2.5,$$

$$\mu_{x_{3}} + \frac{\delta_{x_{3}}^{-}}{3} + \frac{\delta_{x_{3}}^{+}}{3} = 1, \quad \mu_{x_{4}} + \frac{\delta_{x_{4}}^{-}}{0.5} + \frac{\delta_{x_{4}}^{+}}{0.5} = 1,$$

$$0 \leq \delta_{x_{3}}^{-} \leq 3, \qquad 0 \leq \delta_{x_{4}}^{-} \leq 0.5,$$

$$0 \leq \delta_{x_{3}}^{+} \leq 3, \qquad 0 \leq \delta_{x_{4}}^{+} \leq 0.5,$$

**Step 4:** The objective function of is to minimize the sum of the weighted positive and negative deviations for the two responses and four process factors. Accordingly, the objective function is to minimize:

$$Z = (\delta_{y_1}^+ + \delta_{y_1}^-)/0.05 + (\delta_{y_2}^+ + \delta_{y_2}^-) + (\delta_{x_1}^+ + \delta_{x_1}^-)/5 + (\delta_{x_2}^+ + \delta_{x_2}^-)/2 + (\delta_{x_2}^+ + \delta_{x_2}^-)/3 + (\delta_{x_1}^+ + \delta_{x_2}^-)/0.5$$

The obtained optimal process conditions of extruder temperature  $(x_1, {}^{\circ}C)$ , cooling temperature  $(x_2, {}^{\circ}C)$ , feeding rate  $(x_3, \text{kg/min})$ , and vacuum pressure  $(x_4, \text{Pa})$  are 290, 17.92, 70, and 1.6, respectively. The expected values for the thickness and hardness are calculated 0.95 and 116, respectively.

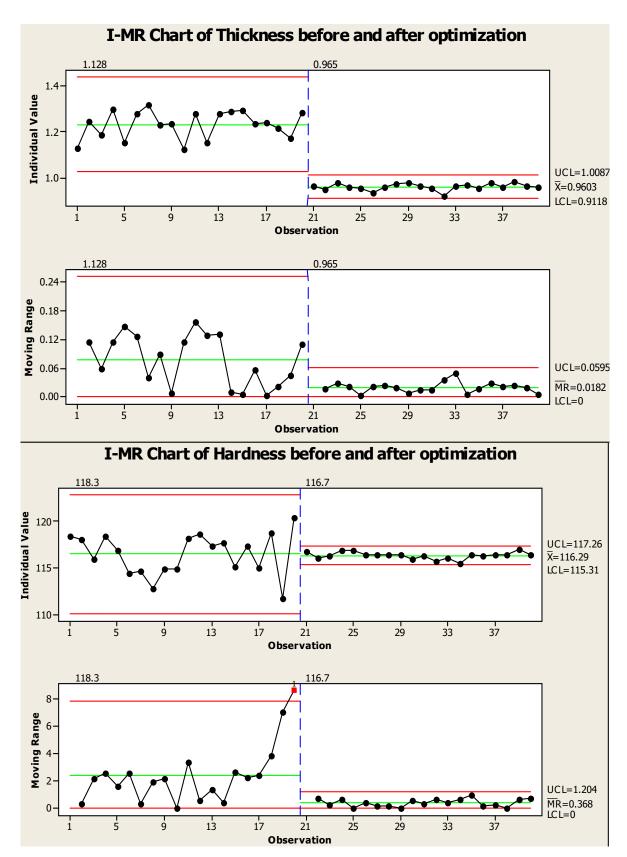


Fig. 3 Comparison between the I-MR charts

#### World Academy of Science, Engineering and Technology International Journal of Industrial and Manufacturing Engineering Vol:11, No:5, 2017

TABLE III RESULTS OF TEST OF SIGNIFICANCE FOR HARDNESS.  $R^2 = 97\%$ ,  $R^2$  (ADJUSTED)=90.5%

Predictor	Coefficient	Standard Error	T	P
Constant	611.80000000	400.1000000	1.53000000	0.187000000
$x_I$	-2.33200000	1.45600000	-1.60000000	0.17000000
$x_2$	3.91000000	13.71000000	0.28000000	0.78700000
$X_3$	-3.78600000	6.91200000	-0.55000000	0.60700000
$\chi_4$	26.96000000	13.6100000	1.98000000	0.10400000
$x_2x_3$	-0.69080000	0.17480000	-3.95000000	0.01100000
$x_1x_2$	0.06338000	0.04239000	1.5000000	0.11500000
$x_1x_3$	0.03212000	0.02346000	1.37000000	0.22900000
$x_2 x_4$	-4.92800000	1.62300000	-3.04000000	0.02900000
$(x_2 x_{3)}^2$	0.00020755	0.00005587	3.71000000	0.01400000
$(x_2 x_{4)}^2$	0.03602000	0.00997900	3.61000000	0.01500000
$x_1 x_2 x_3 x_4$	0.00007521	0.00006422	1.17000000	0.29400000

TABLE IV
THE ESTIMATED PARAMETERS OF THE I-MR CONTROL CHARTS

Response	Process	I-Chart		MR-Chart			۵	- î	
	settings	UCL	CL	LCL	UCL	CL	LCL	O	$\mu$
Thickness (mm)	Initial	1.4348	1.2305	1.0262	0.25100	0.07680	0	0.0680	1.2305
	Optimal	1.0091	0.9604	0.9116	0.05985	0.01832	0	0.0162	0.9604
Hardness (Pa)	Initial	122.71	116.39	110.070	7.76500	2.37700	0	2.1070	116.39
	Optimal	117.284	116.289	115.294	1.22200	0.37400	0	0.3315	116.289

### IV. RESULTS

Confirmation experiments are conducted in the combination of optimal factor settings. The corresponding I-MR control charts are then established as shown in Fig. 3. It is obvious that the I-MR charts are in statistical control for both responses. The related parameters and the values of the estimated means and standard deviations are also displayed in Table IV. Finally, the process capability index,  $\hat{C}_{pk}$ , values are calculated and found to be 0.8148 and 0.7140 for thickness and hardness, respectively. The estimated value of  $\hat{MC}_{pk}$  is 0.5817.

#### V. CONCLUSIONS

Fuzzy GP was implemented to optimize two quality responses of irrigation pipes. The  $L_{18}$  array was utilized for conducting the experimental work. Confirmation results showed that: (1) the process means for roll thickness and hardness at optimal factor settings are closer to the desired values of 0.95 mm and 116 Pa, respectively, (2) process variability is significantly reduced by, and (3) the  $\hat{C}_{pk}$  is improved significantly from -1.129 to 0.8148 for roll thickness and from 0.0965 to 0.714 for hardness. In conclusion, the fuzzy GP model is found to be an efficient approach for enhancing the performance of plastic extrusion processes with multiple responses, taking into consideration the engineers' preferences about process settings.

## REFERENCES

 Phadke MS, "Quality Engineering Using Robust Design," Englewood Cliffs, NJ: Prentice-Hall, 1989.

- [2] Tarng YS, Yang WH and Juang SC, "The use of fuzzy logic in the Taguchi method for the optimisation of the submerged arc welding process," Int J Adv Manuf Technol, Vol 16, 2000, pp. 688–694.
- [3] Ramakrishnan R and Karunamoorthy L.," Modeling and multi-response optimization of Inconel 718 on machining of CNC WEDM process," J Mater Process Technol., Vol. 207, 2008, pp. 343–349.
- [4] Lin HC, Su CT, Wang CC, Chang BH, Juang RC (2012), "Parameter optimization of continuous sputtering process based on Taguchi methods, neural networks, desirability function, and genetic algorithms," Expert Systems with Applications, Vol. 39, No. 17, pp. 12918–12925.
- [5] Sun J-H., Fang Y-C. and Hsueh B-R., "Combining Taguchi with fuzzy method on extended optimal design of miniature zoom optics with liquid lens,". *Optik*, Vol. 123(19), 2012, pp. 1768–1774.
- [6] Sivasakthivel T, Murugesan K., Thomas HR (2014), "Optimization of operating parameters of ground source heat pump system for space heating and cooling by Taguchi method and utility Concept," Applied Energy, Vol. 116, pp. 76–85.
- Energy, Vol. 116, pp. 76–85.
  [7] Muthuramalingam T, Mohan B (2014), "Application of Taguchi-grey multi responses optimization on process parameters in electro erosion," Measurement, Vol. 58, pp. 495–502.
- [8] Tsai T.N., "Improving the fine-pitch stencil printing capability using the Taguchi method and Taguchi fuzzy-based model, " Robotics and Computer-Integrated Manufacturing, Vol. 27, 2014, pp. 808–817.
- [9] Venkatesh C. and Venkatesan R., "Optimization of process parameters of hot extrusion of SiC/Al 6061 composite using Taguchi's technique and upper bound technique, " *Materials and Manufacturing Processes*, Vol. 30 (1): 2015, pp. 85-92.
- [10] Al-Refaie A., Li M-H and Tai K-C., "Optimizing SUS 304 wire drawing process by grey analysis utilizing Taguchi method," Journal of University of Science and Technology Beijing, Mineral, Metallurgy, Material, Vol. 15(6), 2009, pp. 714–722.
- [11] Al-Refaie A., "Optimizing SMT performance using comparisons of efficiency between different systems technique in DEA," *IEEE Transactions on Electronics Packaging Manufacturing*, Vol. 32(4), 2009, pp. 256–264.
- [12] Al-Refaie A., "Super-efficiency DEA approach for optimizing multiple quality characteristics in parameter design. *International Journal of Artificial Life Research*, Vol. 1(2), 2010a, pp. 58–71.
- [13] Al-Refaie A.,"A Grey-DEA approach for solving the multiresponse problem in Taguchi Method. Journal of Engineering Manufacture, "Vol. 224(1), 2010b, pp. 147–158.

#### World Academy of Science, Engineering and Technology International Journal of Industrial and Manufacturing Engineering Vol:11, No:5, 2017

- [14] Al-Refaie A.," Optimizing correlated QCHs using principal components analysis and DEA techniques. *Production Planning & Control*, " Vol. 22(07), 2011, pp. 676–689.
- [15] Al-Refaie A. and Al-Tahat M., "Solving the multi-response problem in Taguchi method by benevolent formulation in DEA. *Journal of Intelligent Manufacturing*, Vol. 22(4), 2011, pp. 505–521.
- [16] AL-Refaie A., Chen T., Al-Athamneh R., Wu H.C., "Fuzzy neural network approach to optimizing process performance by using multiple responses," *Journal of Ambient Intelligence and Humanized Computing*, Vol. 7 (6), 2016, pp. 801-816.
- [17] Al-Refaie A. and Diabat A., "Optimizing convexity defect in a tile industry using fuzzy goal programming," *Measurement, Journal of the International Measurement Confederation*, Vol. 46 (8), 2013, pp. 2807-2815.
- [18] Al-Refaie A., "A proposed satisfaction function model to optimize process performance with multiple quality responses in the Taguchi method. *Journal of Engineering Manufacture*, 2013. doi: 10.1177/0954405413498583.
- [19] Al-Refaie A., "A proposed weighted additive model to optimize multiple quality responses in the Taguchi method with applications," *Journal of Process Mechanical Engineering*, Vol. 228(2), 2014a, pp. 291–301.
- [20] Al-Refaie A., "FGP model to optimize performance of tableting process with three quality responses," *Transactions of the Institute of Measurement and Control*, Vol. 36(3), 2014b, pp. 336–346.
- [21] Al-Refaie A., Li M. H., Jarbo M., Yeh, C. H., and Bata N., "Imprecise data envelopment analysis model for robust design with multiple fuzzy quality responses," *Advances in Production Engineering & Management*, Vol. 9(2), 2014a, pp. 83–94.
- [22] Al-Refaie A., W. Al-Alaween, A. Diabat, M.H. Li, "Solving dynamic systems with multi-responses by integrating desirability function and data envelopment analysis," *Journal of Intelligent Manufacturing*, 2014b. doi:10.1007/s10845-014-0986-4.
- [23] Al-Refaie A, "Optimizing multiple quality responses in the Taguchi method using fuzzy goal programming: modeling and applications," *International Journal of Intelligent Systems*, Vol. 30(6), 2015a, pp. 651– 675.
- [24] Al-Refaie A., "Optimal performance of plastic pipes' extrusion process using Min-Max model in fuzzy goal programming," *Journal of Process Mechanical Engineering*, 2015b. doi: 10.1177/0954408915620988.