

From ICT Quality to Cybersecurity: The return of the prodigal son daughter

StandICT Webinar: WOMEN in ICT Standardization | 2024-03-07 | Sandra Feliciano | sandra.feliciano@menaps.com | www.menaps.com



Trainer Consultant Internal Auditor Certification Auditor Accreditation Assessor ICT Retail Printing Aviation Logistics Marketing Education Healthcare Government Food Industry Social Care Services (...)

1997 – First standard ISO 9001 at Computer Manufacturer

20009 First Technical Committees ISO/IEC JTC 1/SC 36 CEN/TC 353

EU Funded Researcher Professor at Higher Education

CE



UNECE START-Ed (Education about Standardization) UNECE Gender Responsive Standards Initiative



ISO CASCO ISO/TC 176 ISO/PC 288 ISO/TC 232 IWA 35

IPQ/CT 186 IPQ/CT 187 IPQ/CT 190

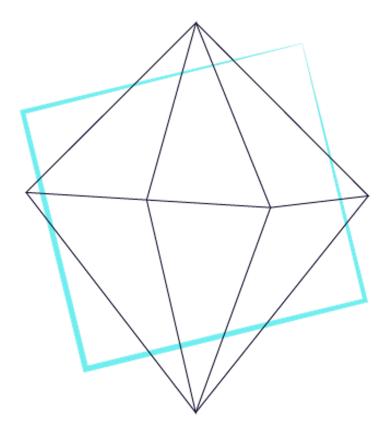
CEN-CENELEC Standards+Innovation Technical Body Officer Award 2021





We were transported into a new Era

OpenAl ChatGPT



- Ethical
- Technical
- Regulatory
- (...)

CYBERSECURITY

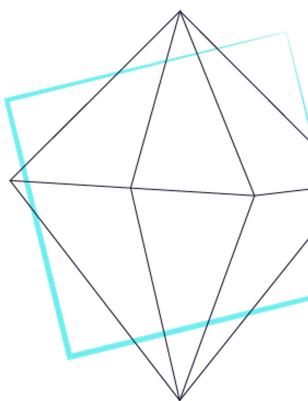
Full of new challenges...

ISO/IEC JTC 1/SC 27

ISO/IEC JTC 1/SC 42

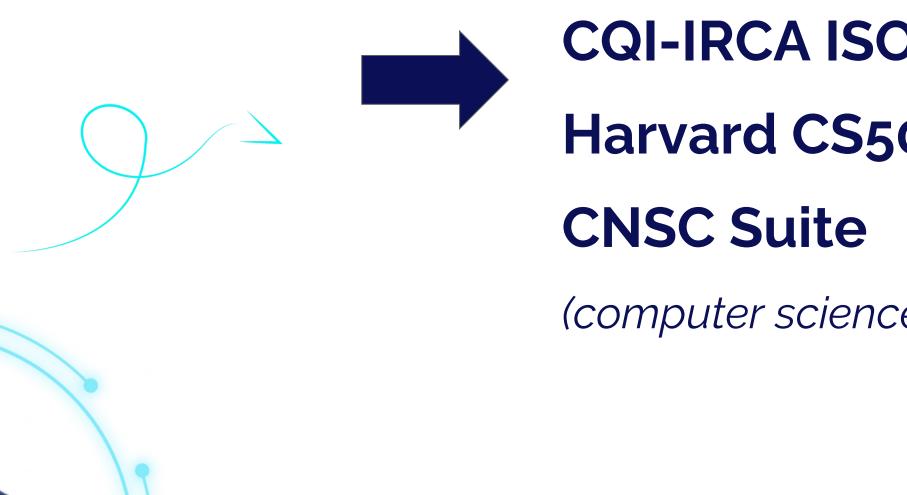
CEN/CLC JTC 21

(...)







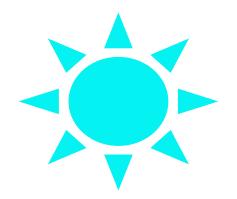




Since 2023

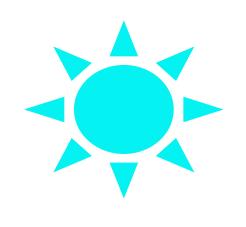
CQI-IRCA ISO 27001 Lead Auditor Harvard CS50 Suite (via edX)

(computer science degree under consideration)



Claim your seat at the table

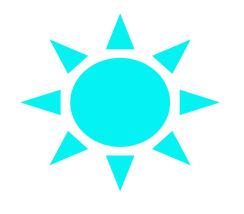
- Look for TCs of your interest
- Request membership
- And if there's none -> Create it!



Do your homework

Lessons learned along the way

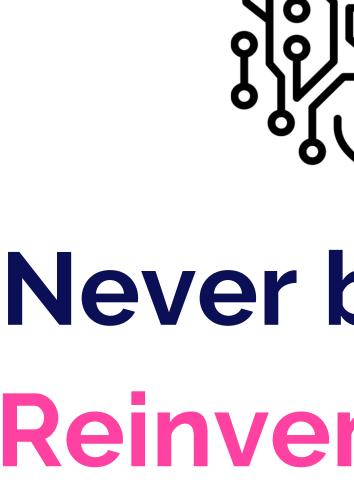
• Learn the rules FIRST (ISO Directives, CEN IR, etc.) Come prepared to meetings



Make yourself heard

- Be there
- Choose your battles wisely
- Overcome shyness and speak up •
- Write it down if necessary





StandICT Webinar: WOMEN in ICT Standardization | 2024-03-07 | Sandra Feliciano | sandra.feliciano@menaps.com | sdf@estg.ipp.pt

Never be afraid to Reinvent yourself!



MERC

StandICT Webinar: WOMEN in ICT Standardization | 2024-03-07 | Sandra Feliciano | sandra.feliciano@menaps.com | www.menaps.com

