

🕒 30 minutes

Managing Software Development Waste during Global Lock-Down!

MOTIVATION: To Understand the sources of Software Development Waste during a Forced Work-From-Home situation due to Global Lockdown.

SOFTWARE DEVELOPMENT WASTE: As per literature - any Software development task which is not productive or doesn't contribute successfully towards Software Product Development.

TARGET AUDIENCE: All Software Stakeholders from Industry who participate in software development activity and are currently WORKING FROM HOME due to the COVID-19 Pandemic.

DISCLAIMER: Responses are completely ANONYMOUS and will not be used to violate any IP infringement. So, please provide complete information to the extent possible.

SURVEY HOST: Software Engineering Research Center, IIIT Hyderabad, India

* Required

About yourself!

Please go through this section and provide your current role/contribution levels to Software Product Development at your Organization

1. I belong to this Working Group! *

- Product Management (Design, Planning, Pre-Sales)
- Software Development (Features, Customizations, Enhancements)
- DevOps (Release, Code Maintenance, Tools)
- Support (Technical, Product, Customer)
- Maintenance (Cloud Ops, Deployment)
- Software Quality (Assurance, Control, Testing, Security, Usability)
- Other

2. Your Work Experience in your Working Group! *

- 0-3 yrs
- 4-7 yrs
- 8-10 yrs
- 10+ yrs

3. Your role in your Organization *

- Entry level Professional
- Senior Resource
- Lead/Manager
- Mid-Level Management
- Executive Level Management
- CXO Group

4. Please share your observations in regards to your Day-to-Day tasks at your Organization *

	Strongly Agree	Agree	Neutral	Disagree
My tasks are laborious due its complexity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My tasks keep changing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My tasks are set in Secured Setup	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My tasks are unclear and need supervision	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My tasks are collaborative	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My tasks are chained in execution	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

About your Software Development Waste!

Software Development Waste is any activity that does not yield value to the customer or user. Please go through this section and share your experiences in identifying and managing your software development waste.

5. Did you experience any of the below Software Development Wastes during your current Work-From-Home situation compared to your traditional office situation prior to the pandemic? *

	Rare	Sometimes	Frequently
Building the wrong feature by mistake	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Mismanaging backlog due to lack of clarity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Rework or repeat same task	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Underestimating the feature complexity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Extraneous cognitive load (distractions, auxiliary thoughts)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Team Distress (Physiological Distress among Team Members due to work)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Idle Time/ Waiting with no actionable work	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Team Churn / Knowledge Loss	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ineffective Communication among cross-functional teams	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Meetings/Stand-ups are under-productive	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. Does the below Software Development Waste generation increased post lockdown (in WFH Mode)? *

	Significantly	Barely
Building the Wrong Feature by mistake	<input type="radio"/>	<input type="radio"/>
Mismanaging Backlog due to lack of clarity	<input type="radio"/>	<input type="radio"/>
Rework or Repeat Same task	<input type="radio"/>	<input type="radio"/>
Underestimating the Feature Complexity	<input type="radio"/>	<input type="radio"/>
Team Distress (Physiological Distress among Team Members due to work)	<input type="radio"/>	<input type="radio"/>
Idle Time/ Waiting with no actionable work	<input type="radio"/>	<input type="radio"/>
Team Churn / Knowledge Loss	<input type="radio"/>	<input type="radio"/>
Ineffective Communication among cross-functional teams	<input type="radio"/>	<input type="radio"/>
Meetings/Stand-ups are under-productive	<input type="radio"/>	<input type="radio"/>

Understanding Waste Management

In this section we will try to understand the impact of the waste generated on the SDLC or Product Life Cycle from your perspective.

7. In what ways the software development waste affecting your project progress? *

	Strongly Agree	Agree	Neutral
Cause Delays	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Increases Tech Debt	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Adds Backlogs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affects Delivery Timeline	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Affects Project Cost	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Miscommunication among teams	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Brings down the confidence of employees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. Have you observed a change in a Software Development waste generation when your company/workplace migrated from a traditional work environment to a forced work-from-home mode? *

- Yes, there is a difference
- No. I don't see any difference
- Can't Say as I am already working Remote
- Not Sure. Unable to determine the impact

9. Does your Organization has a way to track and monitor your Software Development Waste? *

- Yes
- No
- Not Sure

10. If you are an existing remote working employee, Do you manage your Software Development waste? *

- Yes
- No
- Other

11. How do you avoid it for better productivity?

Help Us

If you think we are going in the correct direction and the problem we are tackling is valid and you can contribute more to it please drop your email ID below.

12. If you are interested for a 1-1 Focused Interview about your experiences on Forced Work-From-Home, please share your email id so that we can reach you accordingly

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