

DIAMAS Survey Questionnaire and Glossary

A supplement to the DIAMAS Landscape Report

DOI: https://doi.org/10.5281/zenodo.10207448





DISCLAIMER

The project has received funding from the European Union's Horizon -WIDERA-2021-ERA-01 research and innovation programme.

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Introduction to the survey questionnaire

The processes involved in creating, translating and disseminating the questionnaire are described in the Landscape Report's chapter 'Description of the survey and the surveying process'.

The survey questionnaire was structured as described in the table on the next page.

The survey was translated to a number of languages, for information on the translation process see the Landscape report. The intention was that all language versions should be identical in content.

Only the English version is included here. The other languages used, were

- German
- French
- Spanish
- Italian
- Polish
- Croatian
- Turkish
- Ukrainian
- Romanian





Sections and question numbers	Topics of the questions
1-Introduction[Q1]	 Identifying information Contact details Updating preferences
2- General service features [Q2-10]	 Country Languages of publications Membership of associations, coalitions and declarations Parent organisation details Employee/staff numbers IPSP type Type of services Type of output published/supported with services Size: number of journals/articles/books/conference outputs Academic disciplines covered
Permissions	Input on which respondent provided data can be shared publicly
3- Costs, funding, income [Q11-21]	 Budget Income and expense monitoring In kind support Use of external services Willingness to consider cost-saving collaborations Collaboration experiences Funding types and stability
4- Governance [Q22-24]	 Existence of formal description of activities Oversight Community governance
5- Open Science [Q25-30]	 Open Access shares [question only for IPs] Open Access policies and issues therein Copyright and licensing Open peer review [question only for IPs] Date sharing policy Contributor roles
6 -Editorial quality, editorial management and research integrity [Q31-33]	 Editorial management responsibility and tasks Editorial quality involvement and guidelines Peer review types Research integrity policy
7 - Technical service efficiency [Q34-42]	 Types of service provided Maintenance of services and infrastructure Publishing system Persistent Identifiers Metadata openness Technical content formats Archiving policy and services used Technical challenges
8 - Visibility (including indexation), communication, marketing and impact [043-49]	 Indexing activity and indexing challenges [question only for IPs] Community outreach Data protection Privacy policy Publication of various types of metrics
9 - Equity, Diversity, Inclusion and Belonging (EDIB) [Q50-59]	 Addressing EDIB issues Accessibility policy and requirements compliance Language support Multilingual output Language diversity measures





The survey (in English)

The following 33 pages are a PDF of the survey, downloaded from Qualtrics. Only the English version is available here.

Words in blue were linked to a glossary, explaining their meaning in our context. The glossary linked to is included here, after the survey document itself. The glossary was translated to the same languages as the survey, the English version is the one included here.

Some comments:

Pp. 30-33 are blank. The survey ended on p. 29, why Qualtrics added these last four blank pages, is not known to us.

Q2: This is a drop-down menu, where only the first choices are shown.





English (United Kingdom)

Introduction

DIAMAS Project: OA Diamond and Institutional publishing landscape survey

Aims and background

DIAMAS is a new EU-funded project which aims to support Open Access Diamond and institutional publishing by setting new standards, increasing visibility, and promoting the sustainability of a diverse publishing landscape. The project is issuing this survey as a starting point to understand the landscape of institutional publishing in Europe.

With this survey, we hope to map how this sector of scholarly communication is currently organised in order to understand existing challenges and begin to develop resources, tools, policies and strategies which support the relevant stakeholders.

By "OA Diamond and institutional publishing", we understand publishing by an institution, unit, or person that is part of an institution. An 'institution' is defined in the DIAMAS context as an academic organisation or unit whose main mission and scope is to perform, fund, or promote the practice of research and scholarship. Special attention will be paid to publishing initiatives that do not charge fees for publication to either authors or readers (OA Diamond)

The information we collect will be used to develop a range of outputs and tools which will offer practical help to institutional publishers. Through the landscape mapping conducted in this survey, DIAMAS will create a registry of "institutional publishing service providers", building a community ready to share knowledge and collaborate. A series of best practices, policy recommendations, and guidelines will be created to help strengthen the community and set evidence-based quality standards.

The work of the project will culminate in an online portal which can be used by the community to retrieve information and guidance. In order to effectively do this, your input is essential.

Respondents have until 30 April to complete the survey.

Who should complete the survey?

In short, Institutional Publishing Services Providers (IPSPs) from the European Research Area.

By IPSP, we understand a service provider that provides services to authors and publishers for institutional academic publishing. These services may be provided by the institutional publisher itself (in which case the institution publisher is also the IPSP) or by other entities inside or outside the institution.

Within each IPSP, persons with a good overview of publishing activities, including the provision and organisation of related services, should complete the survey. Answers can be saved and returned to at a later stage if respondents must consult others to collect accurate information. We ask for one completed survey per organisation.

Survey structure

The survey is divided into nine sections:

- 1. Introduction questions
- 2. General service features
- 3. Costs, funding, and income streams
- 4. Governance
- 5. Open science practices
- 6. Editorial quality, editorial management, and research integrity
- 7. Technical service efficiency
- 8. Visibility (including indexation), communication, marketing, and impact
- 9. Equity, diversity, inclusion, and belonging (EDIB)

Guidelines for completing the survey

Please take the following guidelines into account when filling out the survey:

- . A glossary has been created to support this survey. If you encounter terminology in questions that you would like to clarify, please refer to our glossary here.
- The survey should be filled out by the people with an overview of all publishing activities. Please note that only one response per IPSP should be submitted. However, consider that several IPSPs can be hosted by the same institution.
- To facilitate collaboration between people and departments within your institution, please find [here] a printable PDF version of the survey. In case you need to consult with others within your institution, we suggest that you review the PDF version before you fill in the survey online. Please note that only the online version can be used to submit your final answers.
- When asked for a number, please provide a best estimate, do not spend much time looking up exact numbers. We need reasonably trustworthy numbers, as they will change over time exactness is not necessary.
- The survey should be answered, preferably, in a computer. The survey saves answers per page as you click the "Next" button and move to the following page. You can exit the survey if you wish and re-enter by copying the link you have received in the same device and browser from which you first accessed it. The pages you have filled in up to that point will be saved. Please note that you will also be able to go back and make changes to your answers before submitting them.
- The survey has a total of 61 questions and takes approximately 60 minutes to complete.

Please press the "Submit" button at the end of the survey. Otherwise, your answers will not be recorded. After submitting the survey, you will be automatically redirected to an overview of your answers, which

can be saved as a PDF.

Technical assistance

If you encounter technical issues while filling in the survey please contact the project team at surveysupport@diamasproject.eu. For general questions, visit the DIAMAS website's contact page.

Privacy statement

By default, the responses provided in this survey will be anonymised. Neither you nor your affiliation (institution/organisation/journal, etc.) will be identified in any future DIAMAS project outputs. Your participation in this study is confidential.

Personal data collected throughout the survey will be handled in accordance with the DIAMAS project's privacy policy.

Do you agree with the Privacy Policy?*



Introductory questions

1. Introductory questions

Institutional publisher and/or service provider name	
Service contact email	
Respondent name	
Respondent's job title/function	
Respondent email	
Website of service (URL)	
If we have questions on your response, may Yes No	we contact you?
Would you like to receive updates on the DIAMAS Yes	project?

Please verify that you have entered a valid email address above, so we can contact you with the project updates.

General service features

2. General service features

Q2. In which country is the main address of the IPSP?

Albania	
Armenia Austria	
Belgium	
Bosnia & Herzegovina	
Bulgaria	
Croatia	
Cyprus	
Czechia	
Denmark (including Faroe Islands and Greenland)	
Q2.1. Please indicate the name of the count	ry:
Q3. What are the languages most frequently	used in the publications of the IPSP?
(Please rank up to five languages by indicating	1= most frequently used to 5= least frequently
used)	
Albanian	
Basque	
Belarusian	
Bosnian	
Bulgarian	
Catalan	
Croatian	
Czech	
Danish	
Dutch	
English	
Estonian	
Faroese	
Finnish	
French	
Frisian	
Galician	

German
Greek
Greenlandic Inuktitut
Hungarian
Icelandic
Irish
Italian
Latvian
Lithuanian
Luxembourgish
Macedonian
Maltese
Moldovan
Norwegian
Polish
Portuguese
Romanian
Romansch
Russian
Serbian
Slovak
Slovene/Slovenian
Spanish
Swedish
Turkish
Ukrainian
Welsh

Other (please specify)	
O ii ioi (pioaco opocii)/	

Q4. Is the IPSP or its parent organisation a member of any of the following organisations/association/coalition?

	Yes	No	Don't know
National publisher/scholarly communication association	0	0	0
International Publishers Associations (<u>IPA</u> <u>Academy</u>)	0	0	0
Federation of European Publishers (<u>FEP</u>)	0	0	0
Open Access Scholarly Publishers Association (OASPA)	0	0	0
Online Publishers Association Europe (<u>OPA Europe</u>)	0	0	0
Association of European University Presses (AEUP)	0	0	0
Committee on Publication Ethics (COPE)	0	0	0
European Association of Science Editors (EASE)	0	0	0
Declaration on Research Assessment (DORA)	0	0	0
Coalition for Advancing Research Assessment (CoARA)	0	0	0
Principles of Open Scholarly Infrastructure (POSI)	0	0	0
Helsinki Initiative on Multilingualism in Scholarly Communication (<u>Helsinki Initiative</u>)	0	0	0
Transparency and Openness Promotion (TOP) Guidelines	0	0	0
Q5. Does the IPSP have a parent organisation?*			
O Yes			
O No			
O Don't know			

Q5.1. Please provide parent organisation's name:

- 1			
	I .		

Q5.2. Please provide website (URL):
Q5.3. What is the relationship to the parent organisation?
Operating independently but owned or governed by the parent organisation
Operatment of the parent organisation
O Part of department of the parent organisation
O Part of a library in the parent organisation
O Don't know
Other (please describe)
Q5.4. Does the IPSP only provide services to its parent organisation?
O Yes
○ No
On't know
Q6. What type of legal entity is the IPSP or its parent organisation?
O Public organisation (e.g. university, research institute, laboratory, research organisation)
 Private not-for-profit organisation, (e.g. Charity, Foundation, Learned Society, or Association)
Ompany (owned by Directors; limited liability)
Orporation (owned by Shareholders)
Don't know
Other (please describe)
Q6.1. How many people are employed by the company or corporation?
O < 250 employees
○ > 250 employees
O Start-up
Q7. How many paid staff are directly employed or contracted by the IPSP (i.e., editorial production and operational staff in Full-Time Equivalent (FTE))?
O None
O Less than 2
O 2–5
○ 6–10
O 11–20
O 21–30
O More than 30

Q8. What type of IPSP do you represent?			
O Institutional publisher (the entity that controls publishing operations)			
 Service provider to institutional publishers (an entity tasked by an institution or an institutional publisher with carrying out specific services) 			
Q8.1. What kind of services do you provide? Editorial services (selection of manuscripts, administration of peer-review, etc) Production services (copy-editing, proofreading, typesetting, metadata etc) IT services (submission system, platform, website, etc) Communication services (marketing/dissemination, social media, etc) Administrative, legal and financial services (contracts, accounting, documentation, etc.) Training, support and/or advice on publishing policies and best practice None Don't know Other (please specify)			
Q9. Which of the following d	oes the IPSP publish or pr	rovide a service for? (select all	
that apply)			
	Publish	Service	
Academic Journals			
Academic Books			
Conference output			
Grey literature			
Other research outputs (e.g. media, digital products)			
Non-academic outputs			
Other output formats (e.g. datasets, digital scholarship, software)			
Q9.1. What is the number of	academic/scholarly journ	als published in 2022?	
O 1			
2-5			
O 6-10			
O 11-20			
O 21-50			
O 51-100			
More than 100			
Q9.2. How many scholarly at	rticles in 2022?		
O 1-10			
11-50			
V 11 00			

0	51-100
0	101-200
	201-500
0	More than 500
Q9.3	. How many academic books in 2022?
0	1-10
0	11-20
0	21-50
0	51-100
0	More than 100
Q9.4	. How many conference outputs in 2022?
0	1-20
	21-50
0	51-100
0	101-200
0	More than 500
Q10.	What disciplines does the IPSP mainly cover? (Please select all that apply)
	Multidisciplinary
	Natural sciences
	Engineering and technology
	Medical and health sciences
	Agricultural sciences
	Social sciences
	Humanities
	Non-academic
Pern	nissions
	Permissions

One of the planned outputs of this project, is a publicly available registry of Institutional Publishing Service Providers (IPSP). We ask your permission to make the information that you have provided above publicly available. Please tick 'Yes' or 'No' per type of information to give your authorisation:

Yes No Q1. Institutional publisher and/or service provider name

	Yes	No
Q1. Website of service (URL)	0	0
Q1. Service contact email	0	0
Q2. In which country is the main address of the IPSP?	0	0
Q3. What are the languages most frequently used in the publications of the IPSP?	0	0
Q5. Does the IPSP have a parent organisation?	0	0
Q5.1. Please provide parent organisation's name	0	0
Q5.2. Please provide website (URL)	0	0
Q6. What type of legal entity is the IPSP or its parent organisation?	0	0
Q8. What type of IPSP do you represent?	0	0
Q8.1. What kind of services do you provide?	0	0
Q9. Which of the following does the IPSP publish or provide a service for?	0	0
Q10. What disciplines does the IPSP mainly cover?	0	0

The individual responses to questions in the following parts of the survey will not be made publicly available, and only be used for analytical purposes in aggregated form. They will not be identified in any project outputs or communication.

Costs, funding and income streams

3. Costs, funding and income streams

Q11. Does the IPSP start each year with an approved annual budget?

O Yes	
O No	
0	Other (please specify
O Don't know	

Q11.1 What is the service's annual budget (Euros)?

- O Less than 1K
- 1-10K

Other (please specify) Don't know Not applicable

Q14. Does the IPSP use any external services? O Yes O No

Not applicable

Q14.1. Does the IPSP depend on any of the following external services and how are they provided to you? (Please select all that apply)

None/Not Voluntary In-kind Outsourced Don't know applicable Editorial services (selection of manuscripts, peer-review, plagiarism checking services, etc.)

	Voluntary	In-kind	Outsourced	Don't know	None/Not applicable
Production services (copy-editing, proofreading, typesetting, metadata, etc.)				0	
IT services (submission system, platform, website, etc.)					
Communication services (marketing/dissemination, social media, etc.)					
Administrative, legal and financial services (contracts, accounting, documentation, etc.)					
Training, support and/or advice on publishing policies and best practice					
Other (please specify)					
Q14.2. Can you provide	names of the	e services y	ou use?		
Q15. To save costs, wor		consider co	llaborating wit	h other orgar	nisations in
any of the following are	as?				
Editorial services (selec					s, etc.)
Production services (co				ta, etc.)	
☐ IT services (submission☐ Communication service			•)	
Administrative, legal ar	,				tc.)
Training, support and/o	or advice on pub	olishing policie	es and best pract	ice	·
	Other (please	specify)			
None					
☐ Don't know					
Q16. Does the IPSP have	•			•	
infrastructure due to an	-	•			ement,
taxation or labour laws	n so, piease	e provide in			
Q17. Over the last three funding?	years, how r	much has th	e IPSP relied o	on the followi	ng forms of
	N		Neith		
	Not applicable	Very low	high i		Very high
Fixed and permanent subsidy from your parent organisation	0	0	0 0	0	0

	Not applicable	Very low	Low	Neither high nor low	High	Very high
Periodically negotiated subsidy from your parent organisation	0	0	0	0	0	0
Time-limited grants or subsidies, either private or public from outside your organisation	0	0	0	0	0	0
Permanent public/ government funding (international, national, local)	0	0	0	0	0	0
Collective funding (e.g. crowdfunding, S2O, SCOSS, subscription fees, membership fees)	0	0	0	0	0	0
Voluntary Author Contributions	0	0	0	0	0	0
Content and print sales (print on demand)	0	0	0	0	0	0
Author Processing Charges/ publication fees	0	0	0	0	0	0
Any other income (event organisation, commercial revenue, loans)	0	0	0	0	0	0
Other (please specify)	0	0	0	0	0	0

Q17.1. Considered globally, how stable are these funding sources based on the last three years?

	Very unstable	Unstable	Neither stable nor unstable	Stable	Very stable	Don't know
» Fixed and permanent subsidy from your parent organisation	0	0	0	0	0	0
Periodically negotiated subsidy from your parent organisation	0	0	0	0	0	0
"Time-limited grants or subsidies, either private or public from outside your organisation	0	0	0	0	0	0
Permanent public/ government funding (international, national, local)	0	0	0	0	0	0
Collective funding (e.g. crowdfunding, S2O, SCOSS, subscription fees, membership fees)	0	0	0	0	0	0

	Very unstable	Unstable	Neither stable nor unstable	Stable	Very stable	Don't know
» Voluntary Author Contributions	0	0	0	0	0	0
Content and print sales (print on demand)	0	0	0	0	0	0
Author Processing Charges/ publication fees	0	0	0	0	0	0
Any other income (event organisation, commercial revenue, loans)	0	0	0	0	0	0
» Other (please specify)	0	0	0	0	0	0

Q18. Please list the names of up to five external funders who have granted the IPSP cash grants or subsidies over the last three years (largest contributors ranked first). You should not include your parent institution:

1.	
2.	
3.	
4.	
5.	

Q19. To what extent does the IPSP rely on the following resources:

	Very low	Low	Neither high nor low	High	Very high	Don't know	Not applicable
Non-monetary or in-kind support	0	0	0	0	0	0	0
Monetary income	0	0	0	0	0	0	0
Other (please specify)	0	0	0	0	0	0	0

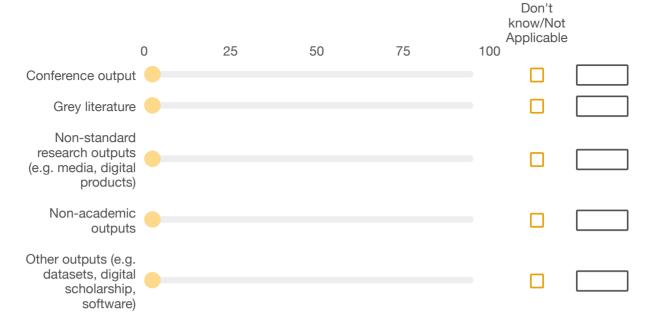
Your financial profile or status

Q20. Is there an expectation that the IPSP	produces a profit/surplus?
--	----------------------------

0	Yes, to generate shareholder value
0	Yes, to subsidise other activities of the organisation
0	Yes, to invest in our own operation or create a financial buffer
0	No, limited losses/overspending are permitted
0	No, losses/overspending are not permitted
0	Don't know
0	Not applicable
0	Other (please specify)

Fund-raising and the future

and how could they be addres	sed?		
Governance			
	4. Goverr	nance	
Q22. Does the IPSP have a for	mal document (se	ee below) that desc	cribes its activities?
	Yes	No	Don't know
Statutes, by-laws or articles of association (internal regulations)	0	0	0
External legislation/requirements/policies that determine the scope of activities	0	0	0
Other (please specify)	0	0	0
Q23. Does the IPSP have a gov	vernance model t	hat oversees its ac	ctivities?
· ·	Yes	No	Don't know
Management office	0	0	0
Governing Board	O	O	0
External audit of accounts	0	0	0
Other (please specify)	0	0	0
Q24. Does the IPSP's governance of the IPSP's		-	
Open Science practices			
5. Ope	n Scienc	e practic	es
Q25. How much of the IPSP's	published conten	t is in Open Acces	s?
0	25 50	75	Don't know/Not Applicable 100
Academic/scholarly Journals		. •	
Academic Books			



Open Science/Access policy

For books

For journals

Q26. Does the IPSP follow an Open Science/Open Access policy?

Yes, it follows a national policy						
Yes, it follows the parent organisation policy						
Yes, we have our own policy						
No						
Don't know						
Other (please specify)						
Q26.1. Please supply a URL of the policy:						

Q26.2. Does the IPSP's Open Science/Open Access policy address the following issues?

ssu	es?
	Copyright (e.g. Who holds the copyright in content that you publish?)
	Self-archiving (e.g. Do you allow self-archiving of your published content and under what conditions?)
	Embargoes (e.g. Do you impose embargo periods)
	Use of open licences (e.g. Do you have a default open licence?)
	Third-party copyright (e.g. Rules on using third-party copyrighted materials?)
	Metadata rights (e.g. Is metadata shared in the public domain?)
	Use of identifiers (e.g. for authors, institutions, funders)
	Publication of negative research results
	Don't know
	Other (please specify)

Copyright and licensing

Q27. Please consider the following statements, and mark those that are implemented at IPSP level:

	Yes, for books	Yes, for all journals	Yes, for some journals	No	l don't know	Not applicable	
Use Creative Commons (or other open licences)							
Make references openly available according to the principles of I4OC (Initiative for Open Citations)	0						
Allow self-archiving of your published content in open repositories (subject-specific or institutional)	0						
Impose embargo periods for self-archiving							
Accept submissions that have been publicly shared as a preprint or working paper before or on submission							
Encourage or allow sharing the full text of your published content via academic sharing services (such as Academia.edu or ResearchGate)							
Q27.1. Which licence(s)	does the	IPSP use or	recommen	d? (Please	select all t	hat apply)	
CC BY							
CC BY-SA							
CC BY-NC							
CC BY-NC-SA							
CC BY-ND							
CC BY-NC-ND							
CC0	_						
	Other ope	n licence (plea	ase specify)				
Open peer review							
Q28. Does the IPSP ena	able any fo	rm of open	peer review	/?			
Yes							
Yes, we are experimen		•					
No, but we would consider implementing open peer review at a later stageNo							

O Don't know

Research data sharing. Questions on data availability policies

Q29. Does the IPSP have a research data sharing policy in place?
Yes, as part of the institutional Open Science/Open Access policy
Yes, at the journal level
Yes, at the publisher level
□ No
☐ Don't know
■ Not applicable
Other (please specify)
New approaches to research assessment
Q30. Does the IPSP distinguish between contributor roles (as in the CRediT Contributor
Roles Taxonomy)?
O Yes
○ No
O Don't know
O Not applicable
Editorial quality, editorial management and research integrity
6. Editorial quality, editorial management and research integrity
Editorial management
Q31. Is the IPSP involved in the editorial management of your publications (recruitment and management of editorial board members, sourcing reviewers)?
O Yes
○ No
O Don't know
Q31.1. What tasks does the IPSP accomplish in editorial management?
Recruiting and managing the editorial board members
Sourcing reviewers
Coordinating the peer review process
■ Monitoring the peer review process
Performing basic checks regarding adherence with the scope of the publication
Performing basic checks on adherence with the authors' and reviewers' guidelines

2:54 Qualtrics Survey Software
Performing basic checks on ethical consent
Plagiarism scan / Automated similarity checking
☐ Don't know
No tasks in the editorial management
Other (please specify)
Editorial quality
32. Is the IPSP involved in managing editorial quality (definition of quality criteria, ompliance)
O Yes
○ No
O Don't know
32.1. Does the IPSP provide guidelines/instructions?
O Yes
O No
O Don't know
32.2. What types of peer review are in use in journals that the IPSP publishes or rovides services to?
Single-anonymised peer review (authors do not know who the reviewers are)
Double-anonymised peer review (both authors and reviewers are anonymous to each other)
Open identities of the reviewers, authors and editors
Open reviewers' reports Open participation in the peer review process (community)
Editorial review
Don't know
Other (please specify)
Research Integrity
33. Does the IPSP have a specific policy on research integrity/publication ethics?
O Yes
O No
O Don't know

Technical service efficiency

7. Technical service efficiency

Infrastructure resourcing

Q34. What technical serv	vices does the IPSP provide?	
Hosting		
Software		
Full editorial workflow		
Partial editorial workflow	N.	
Metadata and quality co		
	ontrol	
User interface	Othor (Diagon and St.)	
	Other (Please specify)	
☐ Don't know		
Q35. How are the IPSP's	services and / or technical infrastructure n	maintained and
updated? (Please select a		namamoa ana
apaatea: (1 loade delect t		
	Services Techni	ical infrastructure
In-house by an IT department/personnel		
In-house by a dedicated publishing department		
In-house across different departments		
Partially outsourced		
Mainly outsourced		
Fully outsourced		
Don't know		
No provision		
Other (please specify)	_	_
Q36. What publishing sy	stem does the IPSP use?	
Open Journals System	(OJS)	
Open Monograph Press	s (OMP)	
Lodel		
☐ DSpace		
Dataverse		
Janeway		
Pressbooks		
WordPress		
Drupal		
PubPub		
Manifold Republicas		
BenchPress		
Editorial manager		
Scholar One	76	,
□	Customisation or own development (please specify	у)
	Other open source software (please specify)	

Λ	-	h	ь.	,:	10	
A		П	11	/	П	Ю

Other (please specify)

Q40. Does the IPSP have an archiving/backup policy (for example, on local servers	or in
the cloud)?	

O Yes

O No

O Don't know

Q41. Is the published content actively preserved in a digital preservation service?

	Yes	No	Don't know
Portico	0	0	0
CLOCKSS	0	0	0
LOCKSS	0	0	0
PKP PN	0	0	0
PubMed Central	0	0	0
National / institutional library or infrastructure	0	0	0
Other (please specify)	0	0	0

Technical Challenges

Q42. For the following statements, please select the challenges the IPSP faces:

(Please scroll to the right to see all options)

	Financial constraints	Administrative constraints	Lack of human resources	Lack of expertise	Technical limitations of existing infrastructure	This is not a challenge	Ot
Providing adequate resources for the infrastructure and services							[
Metadata, PIDs, supplying and enriching metadata, or making metadata available for use							[
Trying to achieve and maintain interoperability with other services							[
Archiving, backing up or preserving content and software							[
Other (please specify)							[

Q42.1. You indicated "other" challenge in the question above. Please specify the challenge you face:

Visibility (including indexation), communication, marketing and impact

8. Visibility (including indexation), communication, marketing and impact

Visibility and discoverability

Q43.	Is the IPSP	satisfied v	with the	level to	which i	ts published	content is	included in
scho	larly search	n engines a	nd diffe	rent ind	exes?			

Our content is already very well indexed

We would like to see (better) indexing in these search engines (please specify)

Q44. Does the IPSP manage the indexation of your outputs in scientific information databases (Clarivate, Scopus, ERIH, journal lists, etc.)?

O Yes

O No

O Don't know

Q45. Considering your answer to the question above, how important (in terms of the IPSP's priorities) are the following challenges in applying for indexation?

(Please scroll to the right to see all options)

	Very unimportant	Unimportant	Neither important nor unimportant	Important	Very important
Satisfying the non-technical participation criteria	0	0	0	0	0
Satisfying the technical participation criteria	0	0	0	0	0
Satisfying the metadata requirements	0	0	0	0	0
Paying for membership, annual or one-time	0	0	0	0	0
Paying for recurring charges, for example, monthly fees	0	0	0	0	0
The language of the communications/requirements/paperwork is only in English	0	0	0	0	0
The language of the communications/requirements/paperwork is another language that is hard to understand	0	0	0	0	0
The service/its requirements/its paperwork are too technical	0	0	0	0	0

			Neither important		
	Very unimportant	Unimportant	nor unimportant	Important	Very important
Other (please specify)	0	0	0	0	0
	Communic	ation			
Q46. Does the IPSP have a new		nedia or ne	tworking pr	ofiles to i	nform
the community about updates	?				
Yes No					
O Don't know					
Data	protection a	ınd priva	acv		
Q47. Does the IPSP have a dat		•	,		
O Yes					
O No					
O Don't know					
Q48. Does the IPSP have a prive equivalent)?	vacy policy per the	e GDPR guid	lelines (or n	on-EU	
O Yes					
O No					
O Don't know					
	Reach and I	mpact			
Q49. Does the IPSP publicly di	isplay metrics?				
O Yes					
O No					
O Don't know					
Q49.1. In the previous question	n, you indicated th	at the IPSP	publicly dis	plays me	trics.
Please further specify:					
Submission, acceptance, publi					
Article-level usage metrics, sucPublication-level usage metrics					
Article-level impact metrics, su		, aowinidads			
☐ Publication-level impact metric		ctors			
Rejection rates					

	C
Altmetrics, such as Altmetric, Plum X Metrics	
☐ Dimensions citation badges	
☐ Widget showing geographical spread of visitors	S
Other (please specify)	

Equality, Diversity, Inclusion and Belonging

9. Equity, Diversity, Inclusion and Belonging

Q50. Considering the publications/services you provide (e.g., governance, editorial control, authorship), what dimensions of equity, diversity, inclusion and belonging does the IPSP address?

	Implemented	In progress	Considering	Not planning	Don't know	Not applicable
Age (career-stage)	0	0	0	0	0	0
Gender	0	0	0	0	0	0
Sexual identity (including LGBTQIA+)	0	0	0	0	0	0
Ethnicity and culture	0	0	0	0	0	0
Religious background	0	0	0	0	0	0
Socio-economic background (e.g., within a country, or global north/south)	0	0	0	0	0	0
Educational and professional background (inside/outside academia)	0	0	0	0	0	0
Language (multilingualism)	0	0	0	0	0	0
Caring responsibilities	0	0	0	0	0	0
Disability	0	0	0	0	0	0
Other (please specify)	0	0	0	0	0	0

Q51. What measures has the IPSP taken to ensure and promote the selected dimensions of equity, diversity, inclusion and belonging?

	Implemented	In progress	Considering	Not planning	Don't know	Not applicable
Code of conduct/ non- discrimination/ positive discrimination policy	0	0	0	0	0	0
Data collection, monitoring and annual reporting	0	0	0	0	0	0
Recommendation for the use of inclusive language	0	0	0	0	0	0
Training, awareness- raising, anti-bias tools	0	0	0	0	0	0

	Implemented	In progress	Considering	Not planning	Don't know	Not applicab	ole
Tailored support, personal coaching	0	0	0	0	0	0	
Other (please specify)	0	0	0	0	0	0	
	A	Access	ibility				
Q52. Does the platform	n have a publi	shed acc	essibility pol	icy?			
YesNoThere is an accessibilityDon't know	lity policy, but it's	s not publis	hed				
Q53. Does the IPSP's	platform meet	t any of th	e following a	accessibil	ity require	ements?	
	Implemented	In progress	Considering	Not planning	Don't know	Not applicab	ole
ATAG)		<u> </u>			
WCAG	0	\circ	\circ	\circ	0	\circ	
<u>UAAG</u>	0	\circ	\circ	\circ	0		
	0		0		0		
OpenAIRE guidelines	0	0	0		0	0	
DINI certificate	O	O	O	O	O	O	
Other (please specify)	0	0	0	0	0	0	
Q54. Considering the how important (in term (Please scroll to the righ	ns of the IPSP	's prioritie	es) would you Nether				ds,
	Very		important nor		Very	Not a	Dor
	unimportant l	Jnimportan	t unimportant	Important	important	challenge	kno
Lack of resources	O	O	O	O	O	O	O
Lack of expertise	0	O	O	0	O	O	O
Technical limitations of existing infrastructure	0	0	0	0	0	0	0
Other (please specify)	0	0	0	0	0	0	0
Q55. What measures h services provided by t		aken to er	nsure and im	prove ge	nder equa	lity in	
	Implemented	In progress	Considering	Not planning	Don't know	Not applicab	ole
Gender Equality Plan (GEP)	0	0	0	0	0	0	

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	Implemented	In progress	Considering	Not planning	Don't know	Not applicable
Policy requiring authors to inform whether the research data are gender-sensitive	0	0	0	0	0	0
Use gender impartial language in all communications	0	0	0	0	0	0
Other (please specify)	0	0	0	0	0	0
Q56. In what languages	s is the IPSP	able to pro	ovide and/or	support s	services?	
Albanian						
Basque						
Belarusian						
Bosnian						
Bulgarian						
Catalan						
Croatian						
Czech						
Danish						
Dutch						
English						
Estonian						
Faroese						
Finnish						
French						
Frisian						
Galician						
German						
Greek						
Greenlandic Inuktitut						
Hungarian						
lcelandic						
☐ Irish						
☐ Italian						
Latvian						
Lithuanian						
Luxembourgish						
Macedonian						
Maltese						
Moldovan						
Norwegian						
Polish						
Portuguese						

Romanian

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	Implemented	In progress	Considering	Not planning	Don't know	Not applicable
Providing abstracts in English, where the original language is other than English	0	0	0	0	0	0
Providing translation and/or language-check services to authors	0	0	0	0	0	0
Other (please specify)	0	0	0	0	0	0

End

Is there any feedback you would like to provide on the survey?

Thanks for completing this DIAMAS project IPSP landscape survey. We appreciate the time you have spent answering the questions – this work is vital for our project to understand and support diversity in scholarly communication.

If you would like, you can go back and make changes to your answers. **To submit your results now, please click the 'Submit' button below**. After submitting your results, you will be automatically redirected to your responses report.

Your responses will now be analysed and the results will be published hereafter. This information will inform our work throughout the DIAMAS project.

For updates about this survey and DIAMAS project news, please sign-up to our newsletter and follow the project on Twitter and LinkedIn.





Powered by Qualtrics

DIAMAS Survey



Glossary of terms

Academic books

A long-form scholarly publication, including monographs, book chapters, edited collections, critical editions, and other long-form scholarly works. Often the result of in-depth academic research making an original contribution to a field of study.

Academic/Scholarly Journals

A serial or periodical publication, with an ISSN in which scholarship relating to either particular academic disciplines or multidisciplinary research is published.

Academic/Scholarly journal articles

Includes Original Research Articles, Brief Reports or Letters, Review/Overview Articles, Book reviews, Registered report, Systematic review, Case Studies, Editorial, Opinion piece, Data papers, Preprint.

Accessibility policy

Formal rules your organisation puts in place to achieve its accessibility requirements: The Web Content Accessibility Guidelines (WCAG) are part of a series of web accessibility guidelines published by the Web Accessibility Initiative (WAI) of the World Wide Web Consortium (W3C), the main international standards organisation for the Internet.

Reference/derivation: https://en.wikipedia.org/wiki/Web Content Accessibility Guidelines

Conference output

This category includes all conference output, with the exception of conference proceedings published with ISSNs (see Academic/Scholarly journal articles above).

Contributor roles

Based on CRediT (Contributor Roles Taxonomy), a high-level taxonomy, including 14 roles, that can be used to represent the roles typically played by contributors to research outputs. The roles describe each contributor's specific contribution to the scholarly output.

Reference/derivation: https://credit.niso.org/

Data privacy policy

Statement explaining to users how an organisation collects and processes their data. It is about authorised access - who has it and who defines it. It should be available to the public to comply with privacy regulations.

The important distinction about data privacy and data protection is who controls which part. Data privacy controls are mostly given to users. Users can usually control which data is shared with whom. Data protection is mostly an organisation's responsibility. In a nutshell data protection is essentially a technical issue, whereas data privacy is a legal one.

Data protection policy

Security statement aims at protecting and securing all data collected, managed, and stored by an organisation. It addresses the mechanisms such as the tools and procedures to be used upon the enforcement of such regulations or policies. This includes the prevention of unauthorised access of data or its misuse. It is not required by law, but is commonly used to support organisations that comply with data protection standards and regulations.

The important distinction about data privacy and data protection is who controls which part. Data privacy controls are mostly given to users. Users can usually control which data is shared with whom. Data protection is mostly an organisation's responsibility. In a nutshell data protection is essentially a technical issue, whereas data privacy is a legal one.

Equity, Diversity, Inclusion and Belonging (EDIB)

EDIB or Diversity, Equity, and Inclusion (DEI) is a conceptual framework that claims to promote the fair treatment and full participation of all people, especially in the workplace, including populations who have historically been under-represented or subject to discrimination because of their background, identity, disability, etc.

Reference/derivation: https://en.wikipedia.org/wiki/Diversity, equity, and inclusion

General Data Protection Regulation (GDPR)

The Regulation (EU) 2016/679 of the European Parliament and of the Council on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC is part of the data protection package adopted in May 2016 aiming at making Europe fit for the digital age. This Regulation lays down rules relating to the protection of natural persons with regard to the processing of personal data and rules relating to the free movement of personal data. Reference/derivation: https://eur-lex.europa.eu/legal-content/EN/TXT/PDF/?uri=CELEX:32016R0679

Grey literature

Defined as "[t]hat which is produced on all levels of government, academics, business and industry in print and electronic formats, but which is not controlled by commercial publishers" by the <u>Fourth International Conference on Grey Literature</u> (Grey Literature Database. 1999. 'What Is Grey Literature?'). We use it here to define outputs produced outside of traditional publishing and distribution channels described above.

In-kind

Paid and/or unpaid labour required for the necessary administrative, financial, technical operations or to carry out the editorial and output production process (e.g. selection of manuscripts, editing, proofreading, metadata), excluding peer-review

Institution

A not-for-profit academic or scholarly organisation. These include but are not limited to research performing organisations (RPOs), Research funding organisations (RFOs), organisations connected to RPOs (university libraries, university presses, faculties, and departments), research institutes, scholarly societies.

Institutional publishing

Academic publishing by an institution, unit, or person that is part of an institution. An 'institution' is defined in the DIAMAS context as an academic organisation or unit whose main mission and scope is to perform, fund, or promote the practice of research and scholarship. Examples of (academic) institutions are research

performing organisations, research funding organisations, learned/scholarly societies, (national) academic and not-for-profit foundations, including academic communities and (groups of) editors owning journals. This list is not exhaustive. Special attention will be paid to publishing initiatives that do not charge fees for publication to either authors or readers.

Institutional Publishing Service Provider (IPSP)

An entity that provides or coordinates a set of services for institutional academic publishing to the academic community. Two complementary types of IPSP can be distinguished: Institutional Publishers (IPs) and Service Providers (SPs). Both types can be integrated in a single IPSP.

Institutional publisher

Academic publishing by an institution, unit, or person that is part of an institution. See also

Learned society (learned academy, scholarly society, or academic association)

An organisation that exists to promote an academic discipline, profession, or a group of related disciplines.

Library discovery services

An online library searching tool that provides an all-in-one interface for finding both local library items and online subscription and open access resources.

Reference/derivation: https://libtechlaunchpad.com/2017/03/08/discovery-services-basics-and-resources/

Non-academic outputs

Includes research outputs intended to reach a broader audience beyond academia, such as project information/communication, articles in a newspaper or magazine, interviews and press releases.

Other research outputs and output formats

Includes textual and non-textual research outputs such as Creative writing, Artwork, Sound and video recordings, Exhibition catalogues, Musical score or notation, Datasets, Software, Digital Scholarship, Intellectual Property, Patents/Trademarks Digital or Visual Products, Artefact, Exhibition, Performance, Composition, Design, Devices and Products, and Portfolio works

Open access (OA)

A set of principles and a range of practices through which research outputs are distributed online, free of access charges or other barriers and free to (re)use.

Open Science

Open science is defined as an inclusive construct that combines various movements and practices aiming to make multilingual scientific knowledge openly available, accessible and

reusable for everyone, to increase scientific collaborations and sharing of information for the benefits of science and society, and to open the processes of scientific knowledge creation, evaluation and communication to societal actors beyond the traditional scientific community. It comprises all scientific disciplines and aspects of scholarly practices, including basic and applied sciences, natural and social sciences and the humanities, and it builds on the following key pillars: open scientific knowledge, open science infrastructures, science communication, open engagement of societal actors and open dialogue with other knowledge systems.

Reference/derivation: Unesco Recommendation on Open Science

Persistent Identifiers (PIDs)

A persistent identifier (PI or PID) is a long-lasting reference to a document, file, web page, or other object. Reference/derivation: https://en.wikipedia.org/wiki/Persistent_identifier

Research Financing / Funding Organisation (RFO)

Public and private organisations that provide funding for scientific and scholarly projects, typically via research schemes.

Research Performing Organisation (RPO)

Public and private organisations that carry out scientific and scholarly research, typically in universities and research institutes.

Service provider

SPs are commercial or noncommercial entities inside or outside the institution that provide specific services to IPs. SPs have limited responsibility for specific activities in the publishing process. Such activities include, but are not limited to: (a) editorial activities (selection of manuscripts, peer-review, etc.); (b) operational activities (production activities like copy editing, proofreading, type-setting, creating metadata, IT activities, communication activities (marketing/dissemination, social media, etc), as well as administrative and financial activities (contracts, accounting, documentation, etc.).