

The development of cyber-physical systems (CPS) involves many technology and influencer communities. Novel approaches and tools will be required to tackle the multi-dimensional challenges that connect these communities in order to achieve the desired benefits of future CPS.

# Bridging the stakeholder communities that produce cyber-physical systems

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There are many communities involved in the creation of cyber-physical systems, which are used in domains including transport, health, manufacturing and, in the longer term, will be in the home, where miniaturization will play a role. In this article we explain that engineering for future CPS needs a centre of gravity that has the purpose of drawing these communities together. This will provide common goals around which technical advances can be aligned. Overviews of the communities involved are provided, with examples of their relevance to build CPS and to some common challenges. Advancements of aggregating technologies are multi-dimensional challenges, representing many influencing dependencies from all communities, especially at higher levels where the whole system product is drawn together. This means that, to make good progress, Europe will require higher levels of coordination for research orchestration and for capitalizing on lessons learned in relation to the cumulative advances among the communities.

## Key insights

- Physically interactive and collaborating systems (CPS) involve many contributor and influencer communities in their creation, but these communities have a tendency to make advances in isolation. Creating the technical bridges between these communities is essential for future CPS.
- The scope is wide and communities need a technical interface around which to align. Discussions suggest this centre of gravity for development and operation of such systems to be real-time safe and secure automation.
- Evolved research coordination is encouraged for directing cumulative developments from the stakeholder communities. CPS projects with cross-community challenges and which involve most stakeholders are needed for this.
- The development of CPS requires a holistic development approach that brings together a wide range of disciplines.
- Aggregating technologies have different industrial uptake lifecycles to component technologies. A shared cross-programme research instrument would be very beneficial for investigating and implementing specific technical support (for projects, programmes and industrial policy).
- Guided by the target products, with a centre of gravity around which to interface and with tailored support, a holistic development approach for the communities will be enabled.

## Key recommendations

- Creating the technical bridges between communities is essential for future CPS.
- Communities that contribute to CPS, and affect their development and operation, need a centre of gravity in order to relate to each other. This is proposed to be real-time, safe and secure automation.
- Research orchestration needs to be developed for coordinating cross-community CPS research. This also calls for projects tackling CPS challenges that are common across the communities.
- A shared cross-programme research instrument, dedicated to the application side, is valuable for advancing in particular aggregating technologies and in general the technology uptake by CPS.
- Through the cross-community projects; CPS-focused coordination and support actions; and an ongoing instrument for research orchestration, cross-community collaboration can be developed and refined.

## Introduction and new cross-community development approaches

In order to manage large complex problems, people break them down into parts. It is for this reason that, from a technology point of view, there are many contributing and influencing communities involved in the creation of future CPS products. Of course, the parts need to then be assembled together in order to address the initial complex problem. For the same reasons, the various technological contributions to CPS require layered aggregation in order to achieve these physically interactive and collaborating systems. This means that there are significant multi-dimensional influences across the communities and they contribute to our ability to transfer technology to industry: approaches and technologies used for aggregation play a significant role in creating CPS.

Where future CPS is mentioned in this article, it is in the context of an application; that is to say, the term can be replaced directly with e.g. railway transport or satellite constellations. Describing CPS from the technology perspective and providing a concise definition of a CPS, is out of the scope of this article and the reader is invited to look, for instance, at the articles “Cyber-physical systems have far-reaching implications” and “Cyber-physical systems from the application perspective” respectively. Suffice it to say that in this article, CPS represents the future *physically interactive and collaborating systems* that are present in many domains including transport, health and manufacturing.

The involved communities, discussed in the subsequent section, range from providers of a) functional properties such as sensing, physical action and processing to b) system-level engineering including properties like safety and performance specifications, managing customer requirements, architecting, system validation, mechanical engineering and control engineering. There are technology support communities providing c) enabling technologies like the Internet of Things, systems of systems, big data, artificial intelligence and high performance computing. Finally, there are the influencing communities from d) the

production environment, with enterprise processes and product line, and e) the market, such as regulation and current and future needs of society.

These communities have tended to transfer technology as a one-to-one mapping with products, however they will need to take relations with the other contributing communities much more into account, so as to be able to foster responses to the challenges of future CPS as well as to enhance technology transfer. While the challenges and importance of advancing aggregation techniques are discussed later, there also needs to be a common point from which one community can interact with any of the other communities. It should provide a common interest based on physical challenges of these systems. *Discussions have proposed this centre of gravity to be real-time, safe and secure automation* of CPS development and operation.

Such a centre of gravity represents three limiting factors that it is in the interest of all contributing communities to see addressed and which are relevant to key common CPS challenges. For technologies to be accepted in these systems, they must be compliant with the safety and security constraints of a product and not compromise real-time responses. This means the easier it is to couple your technology with these system constraints (through automation), the easier it becomes adjust it to the system (or adjust the system for new technologies). It is usually the case that, in order to add new technologies to a CPS, the whole system requires re-certification, which can be prohibitive without sufficient automated information about the impact on safety and security. As a result, a centre of gravity, as shown in Figure 1, provides a

very useful point to which all the communities can relate and contribute.

While management of trade-offs between the system properties of performance, safety and security is an established skill in system development, it still remains very much a manual and qualitative process and one that is based on prior experience, and in need of transformative automation. It remains to this day very much a bottleneck and is holding back the communities contributing to CPS development from making advances in areas such as trust in artificial intelligence applied to CPS. This being said, automation between these system properties can rely on a number of decades of research in techniques [1], some of which have already been applied in industry but are generally in need of new approaches for technology transfer. Such approaches are included in the coordination suggestions for research orchestration described later in this article. Of course, current pressures for industry to find advanced solutions for managing system property trade-offs are also driving the search for automated coupling. As examples of some initiatives, the UK Research Institute in Trustworthy Inter-connected cyber-physical Systems RITICS involves dozens of UK universities and industrial collaborators. Topics include safety-security and autonomous systems. Relating to autonomous vehicles, the Intel Research Collaborative Institute of Safety of Autonomous Cars (ICRI-SAVE), deserves a mention as a vibrant community. Many industries are actively looking for solutions to manage the performance, safety and security of their products, and include large enterprise like Siemens, Thales and AVL, who have been forming combined safety-security teams. The challenge also

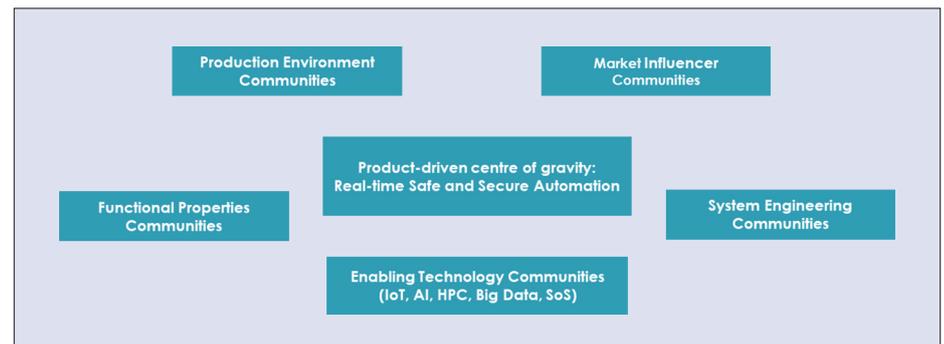


Figure 1: The stakeholder communities for creating CPS.

affects small and medium-sized enterprises (SMEs) in their products and services. This recent momentum has visibility, for example, in the Ada and IEEE conferences, in recent large research collaborations including MERgE, SeSaMo and AQUAS and co-engineering discussions.

### Overview of stakeholder communities for creating and advancing CPS

We now provide overviews of the five communities, indicated in the previous figure, which are involved in creating CPS. We give descriptions and examples of their relevance to CPS as well as their relation to cross-community challenges for future development. These include embedded computing as a CPS backbone, system decentralization and decomposability, and physical collaborations with people.

### Relevance of functional properties

While considering physically interactive and collaborating systems (future CPS) the *functional properties* have to address aspects that cover sensing, actuation, communication, energy provision, processing and coordinated collaboration. Such properties are key characteristics of these systems with actors in specific communities researching and developing the different components.

The relevance of functional properties becomes more evident when considering novel and innovative advanced applications that are being progressively adopted in a number of large-scale, safety-critical domains e.g. industry, transportation, smart cities, critical infrastructures, space, etc. Some examples can be found in H2020 projects such as CPSwarm and other CPS cluster initiatives. Industry-driven needs and the well-established nature of research communities in the CPS domain, mean that it is feasible to envision projects that might prototype concepts such as swarms of unmanned aerial vehicles and rovers supporting safety and security operations; swarms of automated ground robots that collaboratively support humans in logistic operations within a smart warehouse; or enhanced and dynamic platooning applications for autonomous freight vehicles. The development of such applications cannot

currently leverage a simple plug-and-play integration of the various technologies entailed, given the complexity of managing teams of systems and humans in evolving and dynamic scenarios with emergent properties.

As a consequence, in order to properly combine and integrate the different required technology building blocks, the various ‘functional properties communities’ have to be properly engaged. Experts from the functional property communities will need to work with other actors with collaborative systems competence. Moreover, while the increased adoption of CPS has resulted in the maturation of solutions for CPS development, a single consistent science for future CPS has not yet been consolidated. Few functional properties community members have already started working alongside other communities on a connective framework e.g. using modelling, design/development tools and methodologies, deployment solutions, monitoring and controlling solutions for large-scale challenges. In this context, model-centric approaches have clear relevance for facilitating collaboration between experts from different sectors and thus enabling the definition, composition, verification and simulation of collaborative, autonomous CPS.

For these reasons, it is important for future CPS to be considered not only from the technology perspective but also as an **application domain** where the technology of the functional properties community plays a role for aggregation of CPS-related research. To promote this, closer and wider collaboration is needed within the community, along with new research initiatives. Understanding the nature of this aggregation from bottom-up and top-down is important for driving the communities towards much needed technology advances. The resulting collaboration plays a very important role in finding solutions to the bottlenecks that currently prevent CPS from having greater impact on the society; such solutions would also promote market uptake, open up new markets and optimize the use of resources in the various industry sectors.

These communities have many cross-cutting challenges for future CPS. Embedded computing will evolve significantly for such systems and plays an essential enabling role for functional properties. For instance, the need to use specific sensors on a CPS and to process onboard the relevant raw data will need increased computational power. However, energy limitations introduce other constraints: only a holistic vision of CPS can help drive research initiatives. In relation to decentralization and decomposability, with distributed intelligence and emergent properties, an example research context would aim to solve/work on delays in physical, computing and actuation timing. This requires model design and simulation approaches to capture the whole heterogeneity of the system and its contributing communities. Physical interaction with people requires a system to have high fidelity knowledge of its environment and its physical dynamics. This requires the technologies of the functional properties community which in turn need integration within the safety and security measures set by the system engineering community. It clearly emerges that the best way to advance future CPS is to further support integration and aggregation approaches for community collaboration.

### Relevance of systems engineering

The development of CPS requires a holistic development approach that brings together a wide range of disciplines. This includes the typical systems engineering disciplines, such as requirements engineering, architectural design, implementation and quality assurance including system-wide responsiveness, safety and security. The disciplines of this community are important in terms of both the CPS in general and individual systems engineering sub-processes, such as mechanical engineering, control theory, electrical engineering and software engineering.

In almost all of our application-driven future scenarios, like in autonomous driving and Industry 4.0, CPS must be able to fulfil their purpose to a large extent without the intervention of human users [2]. According to the Society of Automotive Engineers (SAE) taxonomy for auto-

mous driving, we refer to such systems as highly-automated or fully-automated CPS [1]. Already today and even more so in the future, systems engineering is one of the core competence fields for building such highly automated or fully automated CPS.

In the case of highly automated CPS, it is necessary to have a more comprehensive understanding of the term ‘functional safety’. In contrast to the understanding of the term by ISO 26262, which essentially considers the malfunction of system components, highly automated CPS require an analysis of the interaction of a) the functionality of the CPS under consideration with b) its context (e.g. other CPS in collaboration). This analysis serves to detect possible safety threats resulting from the interaction between system functions and contextual conditions, such as the interaction between the autonomous driving function of a vehicle and the failure of the signalling system at an automated road intersection. This new understanding of functional analysis, which goes far beyond the requirements of ISO 26262, is the subject of the SOTIF standard [3]. These threats to safety must be identified during the development process and mitigated, e.g. by specifying suitable requirements. Since CPS often monitor and control technical or physical processes, control theory is a discipline of great importance in the development of such systems. In this context, the concepts of monitoring and controlling technical/physical processes are reflected in various artefacts of systems engineering. For instance, the requirements originated from the way the processes should be controlled, as well as from decisions made about the design of the necessary sensors and actuators or even about the design of the algorithm for the computational processes of the feedback system.

In order to be able to develop such complex technical systems consisting of software and hardware, seamless systems engineering processes are required, establishing techniques, methods and tools for challenges such as the following examples. Since CPS in many fields of application work together in dynamically formed networks at runtime to pursue higher-level



goals, possible collaboration structures must be identified and analyzed in requirements engineering. For example, in the development of autonomous vehicles, it must be considered in which collaboration structures these vehicles must operate, such as in vehicle convoys to optimize the flow of traffic or at automated intersections to ensure safe crossing of the intersection, even with high traffic volumes and in complex traffic situations. In collaborative CPS, the issue of coordinated decentralized monitoring and control of technical/physical processes is added; an example of this is the coordinated acceleration or deceleration of the various vehicles within a convoy of vehicles. In the case of highly automated systems, the involvement of the human user is required in (a few) defined situations to ensure that the system is able to fulfil its purpose of ensuring safe operation. The integration of the human user must be effective, i.e. the user interface of these systems must be designed in such a way that the human user is able to perform the necessary tasks according to the intention, as free from errors as possible and within the existing time restrictions. One might think here of the example of autonomous road traffic, where highly automated systems require the driver to take control of the vehicle when a critical driving situation occurs.

### Relevance of enabling technologies

#### 1. Internet-of-Things (IoT)

The Internet of Things community developed around the goal of providing a means for all devices to be globally connected via the internet. The name Internet of Things was first used in 1999 by Kevin Ashton during a presentation to his higher management at Procter & Gamble. He described IoT as a technology that connected several devices with the help of RFID tags (radio frequency identification) for supply chain management. In 2008 the first international conference on IoT took place in Switzerland, discussing RFID, short-range wireless communications, and sensor networks; these topics continue today to represent the major technological research domain for advancing the IoT, gathering information about the real world that can then be made useful in some way [4].

Since 2010 it has been normal for many different devices to be in our homes to be connected to the internet. Connected devices are used extensively in the consumer domain. In 2015, to support advancement of IoT for industry, the European Commission created the Alliance for Internet of Things Innovation (AIoTI). Applying IoT to the industrial environment has been termed industrial IoT, or IIoT and has the

goal of optimizing production value while considering the many additional challenges related to safety, security and performance. IIoT technologies support interconnectivity with the internet in the context of these challenges, enabling not only networked smart objects and information technologies but also “optional cloud or edge computing platforms, which enable real-time, intelligent, and autonomous access, collection, analysis, communications, and exchange of process, product and/or service information, within the industrial environment” [5]. Thus IoT and in particular IIoT technologies will be standard constituent elements of future CPS.

Enabling the infrastructure to support distributed intelligence and information exchange is at the core of IoT, so supporting cross-community work on CPS decentralization, decomposability and human interaction is important. These are already areas receiving some focus from the IoT community [6,7], as indeed is the case for bringing communities around an embedded computing backbone, with work considering edge-cloud computing [8] exchanges.

## 2. Artificial Intelligence (AI)

Autonomy will bring incredible new benefits to CPS, but is also faced with major challenges that must be overcome in order to realize future cyber-physical systems. The intelligence that can be applied is limited by current approaches to certification, legal frameworks and (lack of) trust for such systems. These need to be addressed while maintaining and increasing the safety of such systems (*which calls for improved traceability of the influences between the contributing communities to CPS*). Reducing or mitigating these limiting factors will be an enabler for many advanced AI technologies related to decision making, learning etc, for the operation of the systems. In parallel, the other communities can provide technologies more robust for systems that are evolving as a result of AI. Of course, there are identified routes for AI to become ‘more trustworthy’; these include explainability of actions in human language, and the application of AI to non-safety-related aspects of CPS like decision support for system design.

A significant characteristic of CPS will be coordinated collaboration. This relates to the way components of a CPS coordinate with each other or with people for outcomes only achievable through such cooperation. AI can bring strong support here such as through the field of decentralized intelligence called Multi-Agent Systems (MAS) [9]. Regarding design, the needs of CPS include the explicit representation of the environment and the need to represent abstraction layers, from the physical layer to the components and system, as CPS are closely coupled to the hardware elements of the system. Finally, it may also be necessary to represent the non-functional requirements, such as safety or resilience. Some MAS design tools, such as Tropos [10], if correctly used, may help to meet these requirements.

In terms of decentralized intelligence for CPS, there are many challenges to that need to be addressed, in particular methods for executing coordination. The whole system needs to be able to react in real time, which is not the case for most decentralized AI coordination protocols, which rely on negotiation, usually with no defined deadline for decisions [10]. As another example, finding ways to work with the functional property community on communication middleware for intelligent collaboration is likely another issue needing to be tackled.

## 3. High Performance Computing (HPC)

High performance computing (HPC) consists of the aggregation of highly powerful computing resources for solving problems that require large computing power [11]. Recently, HPC technologies were only required in the context of traditional massively parallel “number crunching” applications like weather prediction, computational chemistry, or computational fluid dynamics. However, the latest developments in low power computing technologies [12] – required in the HPC industry to scale performance levels further – has facilitated the adoption of HPC technologies in a wide range of CPS applications.

Existing HPC platforms offer the computation capabilities needed by the most demanding CPS applications within

an affordable power budget in domains such as automotive, space, avionics, robotics and factory automation. Centralized domain architectures that replace the traditional federated computing architectures – like those required by economically affordable autonomous driving systems – are only possible when HPC technologies are deployed. Single-chip high-performance embedded computing platforms reduce the traffic flow through CPS’ electronic networks and enable high-speed communication as required for processing vast amounts of information in real time. So this community will be important for consolidating the embedded computing backbone. Furthermore, these technologies involve parallel processing, that is, splitting the tasks up into parts for several computers (or multiple cores) to process, thus reducing the time taken to complete tasks. This characteristic thus holds a direct relation with the CPS challenges of decomposability and decentralization – how tasks can be split up while ensuring safety and security for people, the system and its environment.

Unfortunately, the deployment of HPC in a CPS increases the complexity of the resulting system and may have non-negligible impact on the verification and validation costs of relevant system properties (e.g. safety and security). Thus, an effective exploitation of HPC technologies in cyber-physical applications requires at least either the development of new methodologies to verify and validate such complex systems or the adaptation of key technologies to the specific context.

## 4. Big Data

Cyber-physical systems are being driven by the combination of embedded and internet technologies and the vision of “Smart Anything Everywhere”. The blend of this cyber, physical (and social) data can help us to understand incidents and changes in our adjacent environments better, monitor and control buildings and urban infrastructures, and provide better healthcare and elderly care services, among many other applications. To make effective use of the physical-cyber-social data, integration and processing of data from a variety of heterogeneous sources is necessary. A key objec-

tive for big data in CPS is to analyze very large, fast, and heterogeneous data streams from, mostly, industrial environments. This can be achieved through machine learning, which is the most common technique used to extract information from the data.

The core CPS Big Data applications are in varied fields such as energy utilization, city management, transportation systems and disaster management. For example, a smart transportation system would generate big data consisting of driver behaviour, commuter information, vehicle locations, traffic signals management, accident reporting, automatic fare calculations, and so on. Robot-aided surgical systems (i.e. human-in-the-loop CPS) comprise a teleoperation console operated by a surgeon, an embedded system hosting the control of the automated robot, and the physical robotic actuators and sensors. Big data methods can be used here for modelling surgical skills, detection and classification of surgical motions for automation and environment, and integration of this knowledge into control and automation of surgical robots. In the operation of complex systems (e.g. aircraft and industrial processes), fault detection and isolation schemes are designed to detect the onset of adverse events. Such systems use big data methods (such as machine learning classifiers) to enhance the diagnostic accuracy of the online reasoner on board the aircraft. Moreover, big data can be utilised in command and control with cyber-physical infrastructures for emergency services and defence.

The value of the Big Data community as a contributor to CPS products can only grow in the future due to increasing interest in data as an important business asset. The combination of heterogeneous data from numerous sources will require new applications for integration, query and analysis, along with embedded computing, high performance computing, and data reduction techniques. This remains an open research issue for CPS. The variety of types and sources of data will give rise to new kinds of data stores to sustain flexible data models. Another important issue is that of remote storage of big data. Until now, cloud-based models have facili-

tated the storage and processing of big data sets, providing data accessibility and better IT power. However, this creates a centralized data store that does not scale in the CPS setting. To facilitate decentralized data storage and processing, a number of problems (e.g. replication, parallelism and requirements) arise. There is an urgent need for new approaches and techniques.

### 5. System of Systems

The concept of ‘system of systems’ (SoS) has been around for at least fifty years, but in the last twenty it has been an area of major concern. Following the description of its characteristics by Maier [15]; it is defined in ISO15228 as: “SoS...brings together a set of systems for a task that none of the systems can accomplish on its own. Each constituent system keeps its own management, goals, and resources while coordinating within the SoS and adapting to meet SoS goals” [16]. As for CPS, SoS represents a type of application as well as a technology domain.

Broadly, one can consider SoS applications as independent systems that interoperate (work together) to achieve a purpose, with a significant amount of ubiquitous networking. In the case where they have extensive software control between safety critical systems, the application itself is both a SoS and a CPS because they share common characteristics. Figure 2 describes the relationship between SoS, CPS, and the Internet of Things. Where infrastructure interactions are supported by internet protocol, then the CPS is also described as IoT, which is necessarily always a SoS. There are also interesting SoS-CPS applications that interact through means other than the internet protocol (e.g. mechanical or electromagnetic interactions) and the engineer may need to guard against such interactions for safety or performance reasons.

However, from the technology perspective, CPS application research considers how all technology communities are integrated to create a system and its interactions, with the SoS technology community contributing to the coordinated collaboration aspect. This is a key property for future CPS meaning SoS research is indispensable for creating future CPS. In rela-

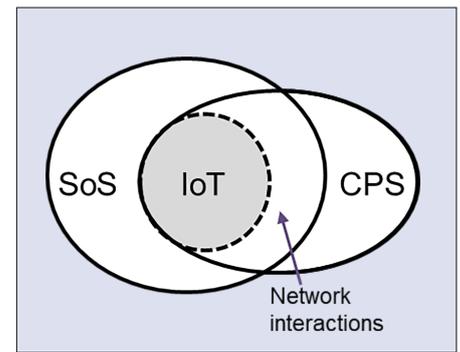


Figure 2: Technology relations of SoS, IoT, and CPS [17]

tion to embedded computing, the importance of localized processing while also having connection to centralized processing capacity is recognised as a priority, in areas such as edge computing, which uses SoS technology. This also links directly with the challenge of decentralization or decomposability where systems work together. A smart city is an example of human interaction and SoS, for example; it manages busy traffic at city junctions to minimize delays for drivers and pedestrians.

In 2012, INCOSE conducted a survey to identify “pain points” for SoS practitioners, i.e. the problems that kept systems engineers and managers awake at night [18]. The study indicated seven main areas of concern: SoS authorities; leadership; constituent systems; capabilities & requirements; autonomy, interdependencies & emergence; testing, validation & learning; and SoS principles. It is no coincidence that creating CPS includes these pain points, because they are concerned with networked, intelligent systems of high complexity. Thus, one could argue that the communities of SoS and CPS have areas of common interest suitable for collaboration.

### Relevance of the production environment influencers

The members of the production environment communities are responsible for the industrial product process and lifecycle. This includes enterprise policy and processes, decisions about technology usage and the evolving physical plant [19]. They drive the large-scale production of goods using equipment in the form of modular automated product lines. Such equipment typically combines mechanical,

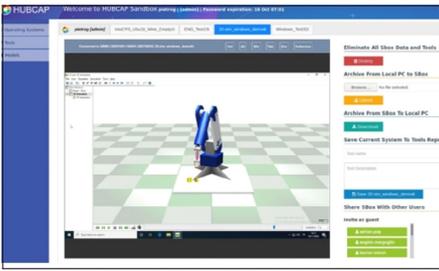


Figure 3: Snapshot from the Sandbox showing SME asset.

electrical, and software components and requires substantial initial investment and maintenance costs. Throughout its long lifecycle (15 - 30 years) [19], the equipment operator and component suppliers cooperate to repair and repurpose/upgrade parts at a minimal cost. This imposes several constraints on component models and their versions, which in turn constrains policy and process management.

Besides, the arrival of digitalization and the CPS revolution brings the “servitization in manufacturing” opportunity, a paradigm shift where manufacturers shift to offer product-related services, beyond just selling a tangible asset. In the above example of automated product lines, the component providers could offer online maintenance, repair, and overhaul services [20] amongst other value-added services. Service contracts generate more steady revenue compared to the cyclical product business, but, in general, organizations in manufacturing struggle to drive servitization [20], because the introduction of the new services incurs higher costs without proportional returns.

The adoption of digitalization tools and solutions and the development of innovative services leveraging the full potential of CPS require incentives and coordinated efforts among different partners. Research projects, partnerships in which early movers and less digital companies cooperate to embrace servitization and adopt CPS tools, provide a nurturing environment, where decision makers find that test-before-invest concept is an incentive that helps lower barriers and can evaluate potential benefits. For example, in the H2020 HUBCAP [21] project, companies find a one-stop-shop for embracing digital innovation and developing solutions

using model-based design technology. The offering encompasses: 1. a platform with a cloud-based sandbox solution with pre-installed models and tools; 2. a decentralized network of Digital Innovation Hubs providing access to training and skills; and 3. an open call programme to attract and foster experiments, and to establish partnerships among companies.

The prime innovative aspect of HUBCAP is a web-based collaboration platform that facilitates stakeholders’ access to computing resources and advanced CPS design and engineering solutions, by providing a cloud-based sandbox solution (Figure 3). The sandbox provides pre-installed models and tools, allowing companies to experiment with new tools and assets in a ready-to-use virtual machine available via a regular web browser.

The production environment community members are deeply involved with the cross-community challenges identified. In the case of the embedded computing backbone, there is a historical synergy in the development and advancement of embedded computing, which will continue in the future. This community is always demanding advancements in embedded computing, and advances in manufacturing also affect how we produce the embedded platforms of the future. Regarding decentralization and decomposability, there are several lessons learned and case-studies in which cooperation and adaptation to local and greener processes foster research, discussion, and changes to manufacturing. Finally, this community has a particular interest in the challenge that is physical collaboration with people. This interest is from both an internal perspective, covering topics such as human-machine interaction and collaborative robots, and an external perspective where the potential for improvement from product usage data impact practice needs to be fully explored.

### Relevance of market influencers (society needs, regulation, standards, policy)

CPS are believed to have an enormous impact on many aspects of socio-economic life. Therefore, a number of stakeholders grouped here under the generic name

of ‘market influencers’, will have a stake in shaping the future of CPS and of the contributing communities.

**Society needs** may be described basically through the individuals or groups benefitting from CPS. The individual appears here as the consumer who is, in one way or another, making use of either a product incorporating CPS, or elements of larger CPS implementations, addressing communities of end users in terms of mobility, personal life (general wellbeing), healthcare, leisure, environment, etc. A further area of needs is represented by public services offered at local and national government level, including education, healthcare services, community services, and operation of public institutions. Some specific fields include education and employment, as CPS induces obsolescence of certain professions and creates new ones. Therefore education, including training and retraining will be affected, as will the employability of the existing and future workforce, which will have implications for the labour market and social security.

**Regulation** – both hard and soft legislation – will have to be adapted in order to govern CPS so as to ensure their smooth integration into society. However, given the rapid cross-border spread of CPS technology, international agreements might be needed, too, particularly if we consider the international nature of today’s value chains. Regulation will have to address the interplay between CPS actors (producers, consumers) as well the foreseen and unforeseen effects of the technology. Regulation is also supposed to be structured according to the societal needs that the technology is supposed to fulfil. A particular aspect of related regulation might address the human individual, chiefly in relation to human-machine interaction, which is anticipated to increase significantly in the coming years (intruding into both privacy and healthcare). The ‘must be implemented’ regulation should be supplemented with recommendation type measures of indicative nature.

**Standards** ensure interoperability and compatibility of products from different producers and allow the market presence

of a large number of actors. Moreover, standards are important in order to set and describe safety levels and quality frameworks. To some extent, standards provide the technical base for legislation governing the area and also give room to innovation as usually standard specifications can be fulfilled in a variety of competing ways.

**Policy** aims to achieve certain results in the given field by reflecting society's needs or goals. Public policy in particular is directed towards the fostering of certain areas through frameworks of development in terms of tax incentives, grants or even regulation. Policy also includes public investment in facilities or processes of general interest. A further aspect for consideration is policies aiming to increase employment in a differential manner within the given population (i.e. in favour of disadvantaged groups), or to ensure development of regions lagging behind. Such policies also set out to address issues of general interest like climate change (that can only be done at international level) or the environment. Beyond public policy, one should take into consideration policies of generically named "groups of interest". Enterprises, for example the NGO type ones or consumer associations also have policies for their vision and procedures supporting their realisation although the large part is internal and unrelated or very indirectly to market interests such as charitable events. Business or product policies inside an enterprise is the domain of the previously described production environment community.

These 'market influencer' stakeholders between them offer a robust representation of the conditions under which all the other communities operate for producing future CPS. The relevance of their involvement should be apparent, especially when considering the aggregative effects of contributing and cross-community technologies. Deficits in education in one community can have a knock-on effect on other communities. Training approaches and certification can be a deciding factor in sustainability of mixed-community technologies. Policy can evolve approaches and perspectives that enhance behaviours supporting longer-term governance or

culture, providing resilience, value generation and trust in new technologies.

### Research orchestration for cyber-physical systems

With respect to coordinating research of CPS as an application domain, additional approaches and orchestration should be introduced. This is because the application domain perspective is based on the product side, with cumulative effects being considered through the aggregation of layered contributions from the stakeholder communities. Orchestration of research is particularly about knowledge management, longer development cycles, persistence and refinement of multi-disciplinary approaches for collaboration between communities. Take the example of constructing a building where a new team takes over every few months. Limited progress can be made without guidance at a higher level. This is similar for advancing CPS research. Persistence of acquired interaction techniques, between project collaborations, is significantly more difficult to maintain. For instance, usability and sensor experts have specific languages for their domains. Therefore, approaches that support collaborations and which have been developed during said collaborations should be taken, refined, and applied in subsequent collaborations of different groups. A dedicated CPS research instrument could advance this concept, in conjunction with future CPS support action projects. Projects themselves will also need to provide environments with favourable conditions for aggregative research considering the multi-dimensional challenges, with conditions significantly different to those for developing component technologies.

### Considerations for future CPS projects

For advancing CPS research as a technology domain, useful mechanisms already exist. For example, there have been projects following the standard approach, which gathers technology providers around one or more CPS-related use case. If awarded funding, the partners then work together for a few years to bring their technologies closer to market deployment (we tend to talk about advanced 'technology readiness levels' or TRL).

Cascade funding, where funded projects themselves fund smaller initiatives, has also shown itself to be a useful means for transferring component technologies for CPS, because the smaller initiatives are directly managed by companies looking for particular solutions.

However, *for the application domain side* of CPS research, new project approaches and higher support mechanisms also need to be introduced, enabling the multi-dimensional challenges previously discussed to be tackled. The characteristics that are believed to be essential in such projects are:

- Use cases: physically interactive and collaborative systems; of relevance to all communities, likely to be uniquely large industry or with integrated small-medium enterprises. Supplied also with the intention of advancing 'industrial readiness levels' of production and product lifecycles for new technologies.
- CPS centre of gravity: all projects addressing the multi-dimensional challenges between communities should interface on work advancing real-time safe and secure automation for CPS design and operation.
- Cross-community challenges: projects on application domain research should focus on grand challenges that need contributions from each community. Proposed call topics include:
  - Embedded computing backbone
  - Decentralization & decomposability
  - Physical collaborations with people
- Developing the support environment: tools and approaches are required not only by industry, but also by researchers to support engagement of the different CPS stakeholders and perspectives. It is proposed for such projects to include some dedicated work (a work package) that develops support for collaboration on the multi-dimensional challenges.
- The new approaches established iteratively: orchestration approaches should be implemented in a manner that can be refined. Avoid 'one hit wonders' that seek to solve everything at once. A second iteration of such projects could also include smaller spin-offs and initial stage smart city investigatory projects.

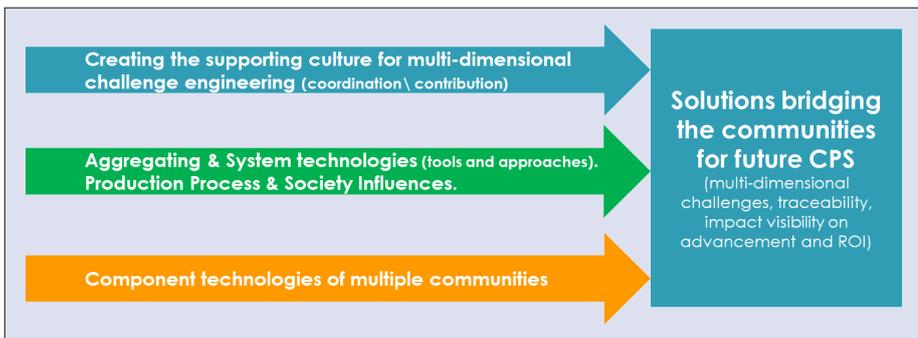


Figure 4: Stakeholder inputs to projects.

Contributions to be these projects can be visualized, as shown in Figure 4, to involve the technology component providers, the influencers/aggregative technology providers and those developing the culture and support environment. This provides the means to advance on the CPS aggregation techniques which are required to address the multi-dimensional CPS challenges.

These HiPEAC proposed project characteristics (for application domain research) relate directly to previous CPS community recommendations to the Commission, including trustworthy and societal scale CPS, ethics data protection and liability, CPS engineering, interoperability, complexity, edge computing, humans-in-the-loop, co-engineering of system properties and enhancing uptake of CPS technologies.

#### Considerations for future advisory coordination & support actions for the CPS communities

The European Commission funds coordination and support actions (CSAs) to accompany, coordinate and stimulate innovation in particular technology fields and their communities. CSAs also help the Commission to navigate particularly complex topics. CSAs carry out studies and engage with specialists in the community from both academia and industry. This is done through workshops and conferences, in order to identify key technology challenges, priorities and where support can be provided, e.g. coordination, awareness-raising, policy discussion and support for standardization.

A particular challenge for a CPS CSA is that it is in fact a multi-community subject. This is because, while CPS is a technology domain with specific complex challenges related to cyber and physical integration and cyber to physical plan realisation, CPS is foremost an application domain. This is of consequence because CPS and other technologies can be much more difficult to apply to the final systems without also advancing the means for their combination. To support application domain research projects, future CPS CSAs will likely support the transfer and synchronization of project environments, support the 'big picture' metrics of aggregations in CPS and specific ROI valuation techniques to pre-empt industry needs. In particular, they will support a focal point for all the contributor technology and influencer communities.

#### A CPS programme instrument: supporting projects, funding programmes and industry

A cross-programme team, dedicated to support on the application side, would be very beneficial for supporting in particular aggregating technologies and technology uptake by CPS in general. This will happen if the cross-programme team is an ever-present pivot for CPS projects and CSAs, developing the support environment required for the multi-dimensional challenges.

They would have two support roles: development and investigation of concepts that are provided by projects and programmes and would likely to be assets, but their implementation being normally outside their scope of operation.

From the development side, support to programmes would include, as an example, enhanced tool techniques for directed communication (the right information, to the right people, at the right time – especially for start-ups). For the projects, the team provides prototyping tools, where the CSA would support deployment in CPS projects, who then test and further develop the tools. Support for the creation and testing of tools largely depends on results from the investigatory side. Some examples include:

- Inter-community supports like wiki-type project glossaries to manage the multiple perspectives (e.g. mediation between safety/security, medical/railway, SME/LE).
- Multi-community access like digital passports, allowing users to access and test many research tools with the same account.
- Improved techniques like supporting management of intellectual property rights.
- Connecting contributions like global vision on open source tool advancement across projects.

The investigatory side considers and proposes enhancements, from the product-side perspective, for projects, programmes and industrial policy. These would be potential assets for promoting in particular aggregative technology uptake and longer-term profitability. Investigations would consider enhancements outside our normal fields of operation. Potential concepts for attention include:

- Supporting the project environment for capitalization on and continuation of knowledge from multi-stakeholder interactions. Approaches for iterative improvement. Incentives, performance measures, mentoring. KPI implementations will be useful to investigate while watching out for the Cobra Effect.
- How are CPS-specific and aggregative technologies advancing, what is the funding flow to the contributing communities? Studies on benefits – but also consequences of lack of funding.
- Managed contributions, e.g. open source results – rather than a default expectation, should be with respect to conditions (such as business model, maintenance, community building).

- Considerations for adapting the destination (industrial processes) to the new technologies; how to lift constraints at the product-side.
- Lighthouse initiatives within programmes (advancing structuring and management policies) may provide ideas to be explored.
- Technology readiness levels (TRLs) measure the advancement of individual components rather than aggregations of components, so a complementary approach, let us say Aggregative-TRLs, is likely needed. This is not to be confused with the 'integration readiness levels' measuring the interface between technologies (how they connect), rather than aggregating technologies (managing their combined effect).
- Supporting the development of a body of knowledge – teach the science of CPS engineering.
- Balancing local/national/European interests across networks. For instance, cross-border Digital Innovation Hubs (DIH) could complement the specific interests of regional or national DIHs.
- Policy on protection of EU business data (~B2B GDPR). CPS representation would be relevant here to consider effects of such policy on CPS technology advancement.
- Studies to advise/encourage industry towards longer-term strategies. This may also include changes in government regulation to shift from short-term competition of yearly quotas towards longer-term and more profitable competition and managing incentives where average employee turnaround is 3-4 years. No CPS-specific studies on corporate evolution seem to exist yet.

The proposed way forward through this higher-level support from a CSA and a research instrument, not only enables advancement of CPS application domain research, but also addresses the recommendations made by previous visionary projects for CPS technology (with Platforms4CPS representing an update of several roadmaps). These earlier recommendations included: collaboration and defragmentation of siloes; public understanding of the importance of CPS; supervisory support to draw together a common body of knowledge; and developing talent in order to

maintain Europe's leadership and sovereignty of diverse technology aggregations for multi-domain applications including transport, manufacturing and health.

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