

D5.4 Final Dissemination and Sustainability Report

Date December 2020

Responsible
Partner
Global Innovation
Gathering e.V.

Authors Sandra Mamitzsch Mugethi Gitau Fadia Elgharib

Dissemination Level Public **Editors** Sandra Mamitzsch Reviewers
Barbara Kieslinger
Claudia Magdalena
Fabian



Careables.org is managed by the Made4You project and has received funding from the European Union Horizon 2020 research and innovation programme under grant agreement No. 780208



Docume	nt History		
Version	Date	Contributor	Comments
0.1	04 Nov	Sandra Mamitzsch	Set up document
0.2	16 Nov	Sandra Mamitzsch, Mugethi Gitau	Write Outline
0.3	until 01 Feb	Mugethi Gitau	report on Social Media
0.4	until 01 Feb	Fadia Elgharib, Sandra Mamitzsch	draft content
0.5	until 15 Feb	Sandra Mamitzsch	editing
0.6	until 15 Feb	All project partners	updating content, exploitation plans & dissemination activities
0.7	16 Feb	Barbara Kieslinger, Claudia Magdalena Fabian	Review of final version
0.8	17 Feb	Sandra Mamitzsch, Fadia Elgharib	Revision (based on Reviews)
Final			



EXECUTIVE SUMMARY

When the consortium got together to prepare the proposal for this project at the end of 2016 the partners were driven by the vision of creating an open and inclusive approach to healthcare for citizens based on digital fabrication, distributed manufacturing and collaborative making. This vision was based on first scattered activities of individuals and grassroots solutions to self-made personalised healthcare solutions. Four years later, we still see that our approach is very dependent on personal commitment of individuals and lacks appropriate structures, including legal frameworks, and funding. However, Careables was clearly able to showcase the possibilities and benefits of co-created open healthcare solutions. We also succeeded in creating a sustainable support infrastructure, methodologies and a community to advance our approach towards open healthcare in the future. This has been due, amongst other activities, to an intensive communication and outreach process that was closely connected to concrete engagement options for the different target audience.

Our communication effort resulted in a global reach of over 1 Million people reached by dissemination and communication activities and around 130,000 people engaged in our ongoing activities. We have also reached a stable community of over 1,500 followers on our different channels and a working group with 45 members, who get engaged in Careables activities regularly and feel part of the global Careables community.

Most importantly, from a sustainability perspective, the consortium was able to establish the necessary structure and provide a governance model that assures the continuity of Careables activities, even after the funding period. Within the organisational structure of the partner GIG – Global Innovation Gathering – a suitable arrangement was found to establish Careables 2021 and beyond. A governance model has been defined and agreed by the partners.

For the future funding of our Careables activities we also tested our value proposition in different settings. A successful Kickstarter campaign confirmed the market potential for specific careables products. A student group in Austria tested the hypothesis of sponsorship for certain Careables events. Picking up this experience a pitch deck was prepared to reach out to potential funders. This approach to fundraising is shared with other initiatives that are complementary to Careables, such as MatchMyMaker, where we have established a strong relationship based on collaboration.

Thus, overall, we feel very confident about the sustainability of Careables. Most importantly, all partners are truly committed to the project goals and to work on a sustainable model to make Careables the preferred platform, all over the world, to find and create open, inspiring healthcare solutions and methods, transferable to local contexts.



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List of abbreviations

DIY Do It Yourself

EC European Commission
EU European Union

GA Grant Agreement No. 780298 with the European Commission

GIG Global Innovation Gathering e.V.
IPRs Intellectual Property Rights
KPI Key Performance Indicator

OD Fab Lab Opendot

KUL KU Leuven

OSHW Open Source Hardware TOG Fondazione Together To Go Waag Waag – Technology and Society

WP work package (usually with the number, eg. WP1, WP2, etc.)
ZSI Zentrum für Soziale Innovation (en: Centre for Social Innovation)



1. Introduction

The project Made4You facilitates the design, development, and dissemination of open DIY healthcare through local co-design events and a global platform to share self-made healthcare products. The project is operating under the name "Careables", reflected in the online platform <u>careables.org</u>, the products shared on this platform, also called "careables", as well as in the various project activities, such as local ideation and co-design sessions leading towards the development of careables.¹

This report sums up the most important communication and outreach activities, shows the reach we gained overall for the Careables activities during the H2020 funded project duration and gives an outlook into the future work on the Careables platform the partners agreed to.

Throughout the report, you will find our key learnings so they are easy to spot.

The document at hand builds on the Engagement Strategy (D1.1), the Awareness Raising Strategy (D5.1), the Sustainability Strategy (D5.2), and the Final documentation of events (D1.3). WP1 Engagement and Community Growth and WP5 Dissemination and Outreach of the Made4You project were strongly linked.

In this introduction, we want to quickly summarize the most important points of the previous reports.

1.1. Dissemination Strategy

The strategy of how to move people of all target groups from becoming aware of Careables to being informed and finally to actively participate is explained in the Engagement strategy (D1.1) that we consider the first part of our coordinated Community outreach plan, with the deliverable D5.1 Awareness raising, outreach & dissemination report being the second part. There we showed: Within the three years of Made4You, communication follows the iterative process the project as a whole adheres to, focussing during the first year on local community engagement and co-creation, the second year on global outreach, and the third year on sustainability and exploitation of the results.

¹ Please note that Made4You remains the official EC-funded project title as changes in the naming was not possible after contract signature. However, we will use the name "Careables" to refer to all project activities, as we aim to promote only this name.



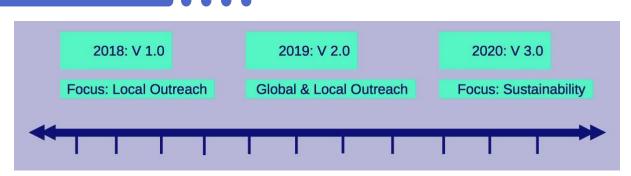


Figure 1: Outreach Strategy Timeline from D5.1

The D5.1 report provided a Communication Handbook for Partners and the Communication team listing main target groups, namely users, healthcare professionals, and makers/designers; key messages like "Improving your Life in a Fab Lab", "Open Source Hardware in Healthcare" and "People Centered Healthcare". It showed the visual identity of the project, lists the channels and content strategy the project uses on digital media and in analog communication as well as major KPIs for the outreach activities.

1.2. Sustainability Plan

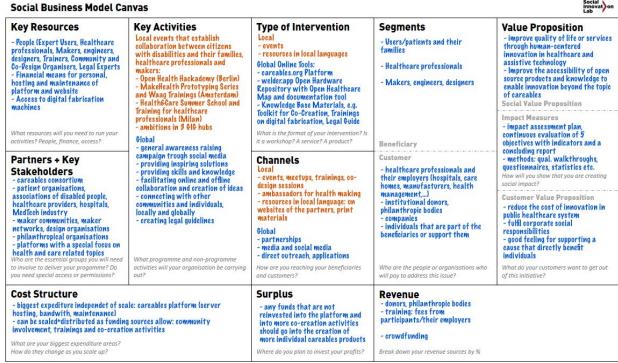
In the Deliverable 5.2: Adoption, Exploitation and Sustainability Report we made a collective effort with all project partners and drafted strategies for exploitation and sustainability of most of the projects' activities.

While Careables is not a standard business endeavour but rather a combination of activities carried out by a consortium of partners it shares a set of characteristics with social businesses. Thus, we have chosen the social business model canvas² as a guiding tool for drafting our adoption, exploitation, and sustainability strategy.

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² https://www.socialbusinessmodelcanvas.com/





Inspired by The Business Model Canvas

Figure 2: Careables Social Business Model Canvas from D5.2

In terms of the exploitable outcome from the project, we distinguish between the online tools, such as the platform, guidelines, and materials to be offered online and made globally available, and the activities taking place in the physical world that need to be implemented locally. Therefore, we also distinguish between a global strategy and local chapters.

The value proposition of Careables clearly relates to patients and their families and caregivers, health professionals, makers, and designers. These are the beneficiaries of our project, while the range of stakeholders is much wider, including especially donors and philanthropic bodies who are understood as customers, supporting the project financially. In the second half of the project, both groups – the beneficiaries as well as the donors – were important contributors to the project's progress. The first group – the Careables beneficiaries – helped to further support defining and bringing evidence for the project's value and impact. The latter – the Careables customers – helped us in sharpening and assessing the sustainability model in economic terms.

In order to turn the ideas from the deliverable into reality, during the second half of the project we created pilots for the different strategies: In the last months we tested partnership models for the different customer groups. We elaborated sponsoring models for monetary support of global activities, local activities, and individual careables and initiated some piloting activities with our partners. We explored how a careable initiative may gain funding from crowdfunding or crowd donation and how we can establish partnerships with other initiatives in the



healthcare and health technology sector. Our experiences with co-organising targeted training offers at the intersection of open healthcare, co-design, and digital fabrication have been very promising so far and we continued to explore more along those lines.

We worked on the documentation of all our activities for lasting impact and provided descriptions of the methodology for others to copy and re-use. Our philosophy is not only to offer a platform for sharing open healthcare solutions but also to share our experiences and methodology with others. Thus, we directly targeted other organisations that might want to open local chapters of Careables or implement our approach in local engagement. This was mainly done through direct connections of each partner, through piloting distinct Careables maker gatherings (see D1.3 on community engagement) that we are now continuing also after the funded project phase.

2. Final Plan on Adoption, Exploitation and Sustainability

Based on the mission of Made4You and the GA requirements, the Careables platform will remain an open and inclusive platform that can be used by citizens free of charge.

As the EU-funded project phase ends, the partners of the Made4You consortium are not only committed to keeping the Careables platform online but also to continue advancing it and to create new Careables activities. Therefore, the partners develop a multichannel approach to exploitation and sustainability. They decided to use the GIG association as their legal body.

In this part of the report the partners update their mission and goals, report on the values and principles they created, show the process to find a sustainability model, show the new governance structure, give an insight into fundraising under COVID-19 pandemic conditions and show the exploitation plan from each partner.

2.1. Goals for Careables 2021 and beyond

Our core goal remains: Improving the quality of life of people with special health needs through changing the current healthcare system to a more open and inclusive system.

The innovative power of users and care professionals, combined with Fab Labs and open hardware is still full of potential. In order to support innovation in healthcare, the Careables project will remain open and accessible to different organisations and individuals who undertake activities in accordance with Careables Principles and Values.



1 - Project Goal

Enhance peoples' well being with Careables as a strong and diverse network.

2 - Vision for the project

Careables' vision is to become the preferred platform, all over the world, to find and create open, inspiring healthcare solutions and methods, transferable to local contexts.

3 - Objectives for 2021

- 1. exploit and spread what we created
- 2. grow the active community: open up for new organisations
- 3. support reproduction of documented careables
- 4. support co-creation of new careables
- 5. establish the new structure
- 6. sustain the core team through fundraising

4 – Values & principles

Careables is committed to responsible making and has defined a set of core principles³:

- 1. **Make things that make sense**: Create solutions that answer real personal problems or needs.
- 2. **Co-design with others**: Make space for diverse skills, competencies, knowledge, and experiences to merge and come to new and meaningful solutions.
- 3. **Empower people**: Teach others so that everyone can become more technologically literate and see the potentials.
- 4. **Share How You Make**: Openly document the project's making, enabling its replication and choosing the most appropriate licenses for your project.
- 5. **Be aware of limits**: Consider any gaps of knowledge when you design for health and care, ask the people you design for and clinicians for support and feedback and follow quality and safety standards.

These clear guidelines of what makes a careable are published on the website.

³ Based on the Principles of Sustainable Making, co-created at DOTS. The impact summit in Nakuru, Kenya, 2019.

Reference: Isabel Nuesse, Robert Wanalo: How can maker spaces boost sustainability and help build a wellbeing economy?

https://wellbeingeconomy.org/how-can-maker-spaces-boost-sustainability-and-help-build-a-wellbeingeconomy



5 - Our Practice

What we do and how do it forms that essence of Careables:

- Access and Empowerment, through learning and teaching openly.
- **Create and Share Knowledge** by co-creating with end users and affected groups, followed by testing and improving.
- **Connecting Communities** by bringing different communities together to enrich the database knowledge.
- **Collect and Document processes** in a visual and comprehensible manner to groups of different backgrounds and needs.

2.2. Process & Benchmarking

To decide how we want to continue the Careables work after the funding runs out, we did several steps that we recommend anyone to do in a similar situation:

1. assessing the status quo: which strategies seem promising

(1) Spotlight careables platform: two 'relative sustainability strategies' seem promising

- Framing careables.org.as an academy-like vehicle for blended and value-driven learning & education.
- Schools, universities and related programs such as Fab Academy could use careables.org to source real life pain points which their students should try to solve.
- Contributing would become obligatory for some, voluntary for others.



- Framing careables.org.as a civil society-driven initiative to be sponsored by one or two distinguished foundations.
- Ideally, the foundations would sponsor the intermediary overhead, not the transaction between users and makers.
- Contributing would become easier as the matchmaking would be outsourced.

Figure 3: Careables Sustainability Strategies

2. benchmarking: How are others doing it? We created a spreadsheet with the most important categories we needed to answer to evaluate different promising governance models.⁴

⁴ See Annex 8 and 9 for the benchmarking overview.





Figure 4: Organisations reviewed for Sustainability Practices

- 3. we found 3 basic options:
 - a. loose structure (one org is responsible for central contact, one for the website, one for this, this, ...)
 - b. new association, own legal & admin structure
 - c. under existing legal & admin structure
- 4. checked with partners: how much commitment is possible for each of them? What activities can/will they be able to do after the H2020 funded period?
- 5. distinguished the minimum offerings (platform, training materials) from additional activities (events, legal advice, community channel, consultancy)
- 6. found that we currently are mostly a platform and knowledge base and asked ourselves what we'd like to become: a brand, a movement, a network, a community, a charity?

2.3. Careables Design Challenge with imc FH Krems

Careables also received external input for sustainability planning. In a design challenge approach a group of six students from imc FH Krems in Austria, were looking for innovative social business models to sustain our services and make Careables a worldwide service. From October 2020 to January 2021, the group worked on understanding our problem and area of work, mapped stakeholders, held 25 interviews, and created personas.



Through ideation and prototyping they developed 3 solutions for our problem statement:

- a standardized workshop that is replicable in every makerspace,
- a "national" chapter structure to provide clear and easy access for all potential partners and
- a Kick-off event to increase national awareness of Careables & co-design in healthcare

For their approach to work, they launched some testing activities and stressed that core stakeholders to further engage with are makers, media as well as the sponsors.

We, as the Careables consortium, are currently in the process of following-up and fine-tuning their prototypes as they align very well with the sustainability plans brought forward by the partners. The full report⁵ from the students' sustainability design challenge is in the Annex. Quoting from their conclusion:

"Very positive and motivating for us, of course, was the great encouragement for the idea that we received from the interview partners. Above all, we received positive feedback from the makers, the media, and also from the lecturers. Furthermore, it is important for us to note that we received a lot of appreciation, especially from the maker scene. If, for example, no interview partners were available due to time constraints or other reasons, we still received justified feedback."

We are very grateful for this fruitful collaboration and can encourage any project to collaborate with students to find new ideas, work on dedicated case studies, or test prototypes.

2.4. Careables 2021 and beyond Governance Structure

This is the outline of how Careables will be carried out in the coming years. The Governance Structure document was created in the form of a Memorandum of Understanding. It includes:

- <u>The different Careables bodies</u>, formations, and interactions between the Advisory Board, Partners, Steering Circle, and Core team.
- Management and decision making requirements: a description of how the partnership will be managed, how decision making will be determined, to make important decisions about the finances and operations of the partnership.

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⁵ see Annex 7: imc FH Krems Report Real World Case Study



- <u>Partner addition and withdrawal:</u> the guidelines for how the partnership will handle the addition of partners, the voluntary withdrawal of partners, and the involuntary withdrawal of partners
- <u>Partnership dissolution:</u> an outline of the circumstances under which the
 partnership can be dissolved and a description of how the partnership's
 remaining assets will be divided between the partnership if the
 partnership is dissolved.

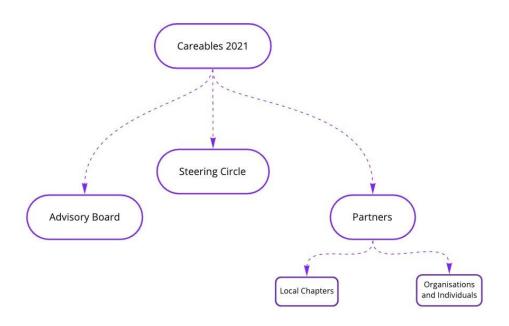


Figure 5: Careables 2021 Structure

1 - Steering Circle

A steering Circle will be formed to continue Careables activities and maintain the growth and sustainability of the project.

Members:

- <u>Careables Consortium Partners</u> who continue Careables work.
- <u>Local Chapters</u> that worked on Careables during the period from 2017-2020.
- New Local Chapters and Partners that join Careables starting 2021 and who will be voted to join the steering circle by other members of the Circle.

Structure:

- meet online on a monthly basis
- each partner will be represented through one person
- decides on hiring/termination and budget matters
- set and discuss priorities for each month that help achieve growth



- share knowledge from their respective fields on innovative solutions and projects that can be adopted or included in Careables
- suggest and/or appoint experts who can take over quality control.
- decide which projects to run as Careables
- make decisions on partnerships
- discuss reports and updates from local chapters
- approve the use of the Careables brand by others in projects and global activities
- update the MOU and rules of engagement

The structure should ensure enough flexibility to allow new partners on board and allow Careables activities to grow innovatively and beyond the original set framework.

2 - Core Team

Careables Core team will be a sub-body of the Steering Circle and will be primarily made of the team handling day-to-day management and communication tasks.

The team will have the following responsibilities:

- organizing Steering Circle, Advisory Board, and Partner periodical meeting
- Community management (onboarding new partners, collect reports and updates from local chapters and organisations that carrying out Careables activities
- Update the website and Careables digital communication channels
- Responsible for internal and external communication as a contact point (email address, social media requests)
- Media and press relations
- updating the Welder.app for documentation of projects and approving or removing projects on the Welder.app, if it is potentially dangerous
- fundraising support & initiative: set separate meetings for project proposal writing and developing

3 – Advisory board

An advisory board will be established from experts that are willing to volunteer their time and expertise to support Careables with strategic plans and expert opinion on specialized matters.

Members:

- Global Health experts
- Technology and digitization specialists
- Designers and Makers

Suggested Names:

- Andrew Lamb, Field Ready



- Molly W. Rubenstein, Open Source Medical Supplies (OSMS)
- Raul Krauthausen, Sozialhelden
- Jon Schull, eNABLE
- Sharry Lassiter, Fab Foundation, MIT
- David Ott, Global Humanitarian Lab
- Matilde Leonardi, Fondazione IRCCS

Structure:

- The Advisory Board will meet two times a year
- The board will be consulted for setting Careables strategy for next years.
- Reflection and feedback on activities reports
- Introducing Global Impact Health Communities and recent practices

4 - Careables Community

Careables Partners are organisations, individuals, makerspaces, and hubs that will be carrying out Careables activities through engaging with target groups in their local areas. Partners will be ideally spread out around the world with the mission to work through Careables values and principles to bring open healthcare solutions to their local communities.

Careables fosters two forms of community involvement: a) Local Chapters (long-term and consistent partnerships), and b) supporting and exploiting Careables results as Open Knowledge.

Local Chapters

Local Chapters are organisations that wish to be deeply involved with Careables and to integrate Careables methodology into their organisation. Local Chapters will be carrying out Careables activities on a long-term basis and will be sending periodical reports for review by Steering Circle.

Structure:

- **Visibility:** Local Chapters activities and projects will be published and featured on the website along with logos of their organisations. Activities will be published after being checked for compatibility by the Core Team
- Access to Educational tools and the global knowledge exchange network.
- **Financial support** -when available- will be offered to specific activities.
- Separate Logo: Local Chapter will have their specific Careables Logo e.g. Careables Nepal. A distinguished Logo should allow Local Chapters a level of autonomy.
- **Building a local network** of similar spaces and organisations in their respective countries.
- Representation and decision making through voting rights and membership in the Steering Circle will be determined according to a set of criteria i.e degrees of involvement, regional diversity



Current Local Chapters:

- <u>Casa Cariatura</u>, Olinda Brazil
- Nepal Communitere, Kathmandu Nepal
- Kumasi Hive, Kumasi Ghana
- Lab Procomum, Santos Brazil
- Open Dot, Milan Italy
- Waag, Amsterdam Netherlands
- be able & Agile Heap/Prototypes, Berlin Germany

Careables as Open Resources

Through the Careables website, everyone has full access to the educational tools and resources that were created during the project duration.

With outreach activities, we target organisations/individuals that work on similar projects and have the interest to include one or more aspects of Careables in their work. These are:

- organisations and makerspaces that could produce and 3D print Careables devices to their local communities.
- Spaces that raise awareness on the topic of open healthcare systems, through our event formats and educational resources.

We're inviting these initiatives to use Careables resources or even contribute to Careables resources, like:

- publishing careables on the welder.app open hardware repository
- hosting a Careables exhibition
- creating Careables events and trainings

We will ask people to inform us about the use of Careables resources and provide toolkits and templates for open usage.

2.5. Fundraising

During the project duration, many proposals to different funding bodies have been handed in.

1 - Proposals

A successful one is an application to the Mozilla Open Source Support (MOSS) COVID-19 Solutions Fund that Casa Criatura handed in with support from GIG. Careables Casa Criatura Olinda in northeast Brazil is producing face shields for local hospitals based on an open source design. With their award, they increased their production of face shields as well as produced aerosol boxes using an open source design, developed in partnership with local healthcare professionals. Outside of North American ICUs, many hospitals cannot maintain only one patient per room, protected by physical walls and doors. In such cases, aerosol boxes are critical to prevent the spread of the virus from patient to patient and patient to physician. Yet even the Brazilian city of Recife (population: 1.56)



million), has only three aerosol boxes. The Committee has approved a \$25,000 award and authorized up to an additional \$5,000 to help the organisation spread the word about their aerosol box design.

One of the smaller proposals we won is a travel grant for the Kumasi Hive team to come to Berlin for two weeks, supported by the Berlin University Alliance. Unfortunately, it was not possible yet to realize the plan due to the pandemic situation in Europe.

Two big proposals that would have enabled the continuation of many of the Careables activities have not been successful:

In order to further implement the capacity building aspects of Careables in a wider European context a subgroup from the consortium (ZSI, Opendot, Agile Heap), together with new partners, prepared a submission to the European Social Catalyst Fund 2020⁶ under the title "FabCare4All: Establishing an European Culture of Co-Creating Open Health Solutions". The target countries, where we planned to do some groundwork to establish similar training courses as those conducted in Careables, networking opportunities, and creation of local and regional chapters, are Lithuania, Croatia, and Austria, next to the already involved countries Germany, Italy and the Netherlands. With the ESCF grant, we planned to explore the implementation of activities in these selected countries and scale them to an innovative public service for healthcare in Europe. We wanted to mostly focus on Public-Private Partnership models in different settings and with different stakeholders. Unfortunately, we did not receive this funding.

As a response to the COVID-19 pandemic, the European Commission launched a special call in 2020 under the Horizon 2020 programme to *advancing knowledge* for the clinical and public health response to the 2019-nCoV epidemic⁷. Due to our experiences in Careables some partners were invited to join an international consortium that focused on harnessing the potential of the open hardware approach for the acceleration of market innovations and to scale existing COVID-19 project initiatives that address the negative consequences of this crisis. The proposal called *OpenChoice: Open Hardware Fund and Incubator for Coronavirus Response* included 13 partners with 3 Careables members (ZSI, GIG, Agile Heap). It was evaluated positively but did not reach the funding mark.

Together with *be able*, the association with whom we are creating the Hackademy and that runs the German *matchmymaker* platform, we created proposals for "digitalengagiert", for <u>Bildungslotterie</u>, Aktion Mensch and the <u>OpenTransfer</u> Accelerator. So far we only have the response for the acceleration programme and are fortunate that it now supports *matchmymaker* to scale in Germany.

⁶ https://www.euscf.eu/

⁷ H2020-SC1-PHE-CORONAVIRUS-2020-2



Additionally, Careables Chapters are working to connect even more with hospitals and traditional health institutions that are potential customers. Kumasi Hive is planning to host more workshops with hospital staff, while Nepal Communitere who is currently opening the first fablab in Nepal is working with hospitals that started creating makerspace capacities in their facilities.

To acquire sponsorship and funding partners beyond foundations, we created a pitch deck and sent it to around 40 close contacts. We're now in talks with 10 companies that have relevant CSR programmes that could fit for Careables activities. Finding funding for the core team is our priority currently.

2 - Glifo Kickstarter Campaign



A 3D printed custom aid that helps children with disabilities achieve autonomy in writing and drawing

170 backers pledged €5,555 to help bring this project to life.

Figure 6: Funding Campaign: <u>GLIFO - The custom-made writing aid by OpenDot — Kickstarter</u>

Within the project, we wanted to test crowdfunding models to sustain the social values of Careables and understand their potential markets and reach, with the collaboration of Kickstarter, the pioneering crowdfunding platform. The choice fell on Glifo, a simple 3dprinted careable that helps children with a complex neurological disorder to write and draw; it is the result of a co-design process that engaged therapists of TOG foundation, makers from fab lab OpenDot, and families. It was born back in 2014 and then it went through following iterations up to the 3rd 2020 design.

The Kickstarter campaign started in October 2020, lasted for 30 days, and aimed at developing an online configurator that will enable anyone to make their own Glifo, tailored to their specific needs and taste, and receive it at home. Glifo has a long story and the configurator is its natural evolution because it allows us to simplify the process to obtain it and magnify its geographical accessibility.

Through the campaign, the backers had also the possibility to support the delivery of Glifos to selected no-profit organisations such as Okapia working in Africa and Casa Criatura, the initiator of the Olinda Careables chapter in Brazil.



The communication campaign used various channels, such as Careables project social media, partners' social media, media partnership, and press office activities, and reached its goal successfully with 170 backers and 5.555 euro collected.

Beyond useful guidelines and tips we will provide for those willing to start a crowdfunding campaign for their careables, we learned that:

- Kickstarter has a big reach. Being included in its newsletter as a featured project, allowed us to interest backers from e.g. Japan and USA. Despite the fact that Kickstarter is usually focused more on product-oriented and profitable projects, the backers loved the "Glifo sospeso" reward that basically was a donation to children in need of a Glifo. Kickstarter itself is interested in opening a branch focusing on social impact;
- The need for tailored tools for children with cerebral palsy is real as demonstrated by the organisations we put in contact with and their enthusiastic response. Then, we already received 6 requests for the new Glifo after the campaign;
- In general, companies were much interested in Glifo and willing to put corporate responsibility at the heart of their businesses but Glifo campaign planning and timing were not on our side to close collaborations. We built a partnership with Driveworks, the technical partner collaborating in the development of the configurator without compensation because they embrace the social cause. Also, i-materialize, the 3dprinting service that will print and deliver Glifo to the recipients, contributed to the dissemination of the campaign;
- a distributed model on the basis of renowned examples such as OpenDesk platform involving fab labs worldwide in the 3dprinting and delivery of Glifo locally to families can be the next step.

2.6. Exploitation plan from each partner

Additionally to the joint plan to keep on working together on the Careables platform and activities, many partners have individual exploitation activities.

1 - Agile Heap / Prototypes

Agile Heap / Prototypes for Europe is a non-profit organisation in the field of research and innovation. We are continuing to focus on **OSHW** as one of the core areas of engagement. Careables has been a rewarding project, we gained a lot of insights and learnings that can support our further endeavors in combining health-related co-design with the development of prototypes and technical solutions.

• The **Open Health HACKademy** event series is continuing through the sustained efforts of Isabelle Dechamps in connection with the partner project MatchMyMaker. **OHH #4** and **#5** are already in preparation and in planning and we are very supportive of the continuation of this series.



- We are evaluating how and if specific careables could become part of the Demonstrator phase within the H2020 Projekt OPEN!NEXT. Also, we want to introduce it as a possible thematic cluster topic within the project in the upcoming Demonstrator phase.
- We would like to stay involved in the Careables community by supporting with technical and co-design expertise.

2 - GIG

The Global Innovation Gathering is a global network of social and technical innovators that is providing a platform for collaboration and exchange between innovation spaces and a non-profit association registered in Germany. After the EU-funded project period GIG is now inviting all partners to become members of the network and become part of the GIG community and to continue the project under the GIG umbrella.

Beyond that, the GIG association is advancing its charitable goals (development cooperation and education) through the exploitation of Careables results:

- Members of the GIG network in many different countries are committed to continuing Careables activities, and further growing the platform and practices through co-creation events, training, reproductions, and exhibitions. The members are often managers of NGOs and SMEs, like innovation hubs, located mostly in Low- and Middle-Income Countries. In their hubs and makerspaces they are further exploiting the materials and methods co-created during the project as well as the Open Hardware platform.
- Inspired by the collaboration with healthcare professionals during the Careables projects, GIG formed a partnership with Siemens and the Egyption NGO Masr Bela Marad (MBM, Egypt without Disease) to create a new primary healthcare facility in the greater Cairo area. Together with the humanitarian NGO Cadus, GIG is supporting knowledge exchange and quality control. The clinic will be opening in April 2021. In the long term GIG also wants to help MBM to create scaled Careables activities to promote good health and well-being for people in Egypt.
- Scientific Exploitation: Together with ZSI, GIG has started to transfer the scientific knowledge to new projects that are related to the topic of Careables: the H2020 research projects CoAct, studying Citizen Social Science, which started in January 2020, and Critical Making, which started in January 2021, and has been partly inspired by the work on Careables and continues the work on Open Hardware.

3 - KU Leuven

As also indicated in the project Grant Agreement, KUL does not have any commercial exploitation interest related to the technology developed by the Consortium partners. KUL has, rather, a **non-commercial exploitation interest**.



This interest has been substantiated – throughout the project – in augmenting the research centre's in-house legal experience and reputational benefits.

The core achievements are summarised as follows:

- **Enhancement of In-House legal expertise**: the research carried out in Made4You was illustrated within KU Leuven CiTiP, as part of recurrent research meetings, such as CiTiP monthly meetings, and the CiTiP Health-Enhancement meeting. There, experiences and research findings were discussed among over 60 researchers with expertise in Information Technology and Intellectual Property Law. Furthermore, the preliminary findings were exposed in a project poster⁹ and illustrated amongst many scholars and legal professionals at the occasion of the 30th anniversary of the research centre. 10
- Promotion of more innovative academic publications: Existing literature Open Source Hardware (OSHW) has focused heavily on Intellectual Property Rights (IPRs) and tort law aspects concerning Open Source Hardware, and mostly with a general scope of application. 11 The publication issued in Made4You – particularly, the article 'Open Source Hardware and Healthcare Collaborative Platforms: Common Legal Challenges' published by the Journal of Open Hardware – is worthy to be regarded as a meaningful contribution to the existing academic literature in legal studies concerning the topic. Notably, this publication is original and may address gaps in the current literature state of the art as it is specifically targeted to healthcare solutions, and they assess the crucial aspects related to medical devices law - which are often disregarded by scholars due to the technicality and specificity of the said legal domains.
- **Engagement in future projects**: Research activities in Made4You have strengthened existing connections, created new opportunities, and served as a knowledge basis in eHealth matters for the research centre. This turned particularly true with regard to future project partnerships, notably in the field of:
 - o **OSHW** [with regard to aspects related to the strengthening of existing connection and creation of new opportunities] further to its involvement in the Made4You project, CiTiP took part at least in two research proposals concerning the topic of OSHW, such as OpenChoice (submitted 2020); and eSmart (submitted in 2021 and under scrutiny by the European Commission).

⁸ By 'research centre' we mean here the KU Leuven Centre for IT & IP Law, hereafter: CiTiP.

⁹ Biasin, Elisabetta, & Kamenjasevic, erik. (2019). Made4You (Project Poster) - An open and dedicated platform to share and exchange open hardware healthcare solutions, see https://limo.libis.be/primo-explore/fulldisplay?docid=LIRIAS2861621&context=L&vid=Lirias&searc h_scope=Lirias&tab=default_tab&lang=en_US

¹⁰ ibid. see

https://www.law.kuleuven.be/citip/en/news/item/old/30-years-icri-cir-citip-celebratory-conference e-three-decades-the-crossroads-of-ip-ict-and-law

¹¹ For more details on legal literature in the matter, see WP6 deliverables.



eHealth solutions [with regard to aspects relating to experience/knowledge basis]: amongst the many research proposals, the following may be reported: AIRaRT, I3LUNG, EVEXIA, BREEZE, HEAL-T, SERWO, CrowdMAI (submitted in 2019-2020). As regards successful proposal submissions, InSilicoWorld¹² and Beyond Cosmetic (IdeaLab)¹³ are worth to be mentioned.

4 - OpenDot

As a fab lab established in 2014, OpenDot had a field-experience in creating effective and aesthetically pleasant tools for children with disabilities in collaboration with TOG foundation. Thanks to Careables project, OpenDot has enlarged the internal competencies, from designing careables to teaching co-design methodology, from documenting to building a collaborative platform for multiple typologies of users.

Also, OpenDot has strengthened its positioning in the healthcare field, setting partnerships with new healthcare entities, and has become part of the wide community of organisations, networks, and movements that have been working on health and care, around core principles such as open source, open standard, digital fabrication technologies, platform, human-centred design, and co-design.

Based on the fact that healthcare is one of OpenDot fields of interests, the lines of exploitation of Careables results are:

- to maintain careables.org and feed it with interesting contents and resources for our target audience;
- to support Careables platform's use by other communities, fab lab, students, healthcare professionals;
- to train both professionals who deal directly with disabilities/healthcare needs (e.g. occupational therapists, educators, teachers, nurses, ...) and those with design skills (e.g. designers, makers, engineers);
- to provide services/products for those healthcare institutions that are willing to innovate their internal procedures and tools e.g. by applying co-design methodology;
- to market the new Glifo and its online configurator through communication and dissemination activities;
- to leverage acquired knowledge (e.g. in co-designing platform) in further research projects;
- to actively contribute to the Careables community, with ideas, proposals of collaboration, networking.

5 - TOG - Fondazione Together to Go

In 2015 TOG foundation started using open hardware to create aids that improve the quality of life of children with cerebral palsy, in close collaboration with fab

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¹² http://insilico.world/the-project/

¹³ https://www.law.kuleuven.be/citip/en/research/projects/ongoing/beyond-cosmethics-idealab



lab OpenDot. Since then, the organisation has quickly evolved turning into an innovation center, being part of the wide ecosystem of Italian organisations – mostly concentrated in Milano – that has been working on shaping the future of healthcare, as reported also in MaketoCare – Un ecosistema di attori e soluzioni user-centered per l'innovazione nel campo dell'healthcare (2017) by Politecnico di Milano. The Careables project represents a crucial step in this direction, in terms of partnership with high-profile entities, acquired internal knowledge, European dimension. The next phase will lead to the opening of the new TOG headquarters in Milano in late 2022, with an internal fab lab equipped with digital fabrication technologies and open to healthcare professionals, families, makers, and designers.

Following TOG mission and this planned strategy, the lines of exploitation of Careables results are:

- capacity building of healthcare professionals that work in the field of disabilities and infancy through training activities, also in collaboration with OpenDot;
- co-design of new careables together with families but also external healthcare professionals, caregivers, and healthcare organisations, offered also as a service to cover its ordinary activities, namely free-of-charge rehabilitation of children with disabilities;
- dissemination of the Careables knowledge to the scientific community, especially with regard to both co-design methodology to answer to patients' needs and use of technology;
- collaboration with the Careables community at large: bringing in TOG's competencies and knowledge, contributing to fund-raising, and proposing specific projects connected to the new TOG headquarters (e.g. carrying out of summer schools).

6 - Waag

Founded in 1994, WAAG operates at the intersection of science, technology, and the arts. Our work focuses on emergent technologies as instruments of social change and is guided by the values of fairness, openness, and inclusivity. WAAG's dedicated team of sixty thinkers and makers empowers people to become active citizens through technology.

Technology has become ubiquitous in today's society, which greatly affects modern healthcare. Waag Care uses co-creation to work with users, designers, artists, and developers on researching and developing applications and innovative concepts for the healthcare sector. Waag Care connects actors and methods from the creative sector with those working in the field of healthcare. Design thinking and design research are essential parts of this process. Care's guiding ethos is that the users should always remain central.

Within Waag's Care department we developed the MakeHealth Prototyping series. MakeHealth Prototyping brings together those in need of healthcare



solutions with designers, makers, and professionals in healthcare. We include these healthcare professionals, informal caregivers, and people in need of care solutions throughout the design process. Designers provide access to their knowledge and skills during the design stage, while makers help to realise open-source solutions. Together, these experts go through the design and production process to produce personalised healthcare tools, solutions, aids, or adjustments in care services that actually meet the needs of the intended recipients. This way, MakeHealth helps people work together to improve the care and quality of life of users.

If we look to the future we see 2 steps:

- near future (what can we do now); communication: Waag platforms & channels; share upcoming events, what is happening & will be organised.
 Highlight new projects/articles that are placed on the Careables website, share the methods, promote where we can.
- In the future Waag would like to develop and participate in (EU) project-proposals to extend the current Careables platform and activities, but also address new research questions and enhance the MakeHealth program. Possible research topics could be focussing on collaboration with the industry on open source solutions, further implementation (in accessible steps) of the CE-certificate for the prototyping of healthcare innovations. Waag is also committed to strengthening the collaboration with healthcare institutions to implement Careables as an innovation strategy.

New business: Studio Junctuur

One of the initiators of the Made4You proposal started her own company out of the Careables experience: Studio Junctuur aims to transform healthcare through design and design processes. The founder strongly believes that design processes can support the change within the healthcare system that is needed. Applying design processes enables healthcare professionals as well as people with healthcare challenges to change their mindset and perspective. The experience of Careables has shown that design processes can do this. Based on these experiences Paulien Melis continues to work on these maker-transitions, and also expands her work to local communities.

7 - Wevolver

Wevolver has a foundational belief in the positive impact that technology can make, and that people need knowledge in order to innovate. Wevolver's purpose, therefore, is to enable engineers to understand the current state of the art, so they can develop better technology. Its platform provides access to knowledge and a community to connect with.

The knowledge that is made available through Careables projects and the Welder platform is strongly in line with that mission. Continuous support of Welder is, therefore, an element of Wevolver's community-building efforts, and enables



Wevolver to offer the usage of Welder to organisations it is working with, such as universities and research labs.

- Wevolver will host and maintain Welder.app, where the Careables projects are published. Therefore the projects will remain accessible, and new projects can be added.
- The software of Welder.app is open source which means that anyone can
 contribute to the development of its code, or use it for one's own
 purposes. Wevolver will continue to engage with the software community,
 and where possible support developers who create improvements to the
 Welder codebase, or who need support when leveraging the code for their
 own applications.

8 - ZSI - Centre for social innovation

ZSI is a non-profit private research organisation with a focus on studying the emergence and diffusion of social and socio-technical innovations. Grassroots initiatives responding to social needs, such as those initiated by certain maker communities have been a research focus for ZSI for some years and going to be so in the future. We see great potential for social and transformative innovation in some of the practices that we have encountered in Careables, and more generally in open healthcare practices.

Thus, for ZSI there are currently 3 main lines of exploitation for the results from this project:

- Exploitation of scientific knowledge: we plan the exploitation of scientific knowledge in the form of scientific publications and engagement in new scientific projects; we are e.g. planning to submit scientific publications on the results from the training activities (as described in Deliverable D4.3). In addition, we have already started to transfer the scientific knowledge to new projects that are related to the topic of Careables. E.g. the H2020 project Critical Making, which started in January 2021, has been partly inspired by the work on Careables and continues the work on Open Hardware.
- **Steering Careables**: ZSI is committed to joining the Careables community and steering board as described above in the sustainability plan. We see our main role there in the scientific support for the actions, giving ethical guidelines and an RRI vision; and finally, contributing to the fund-raising activities by looking for new funding opportunities
- Supporting the Careables local chapter in Austria: our third exploitation focus is related to the local/national situation in Austria, where the topic of open healthcare is still in its infancy. The Careables project gave us the opportunity to start some first networking activities and identify some national stakeholders, who may be interested in setting up an Austrian Careables chapter. ZSI will continue to create a dialogue around this issue and connect stakeholders in order to advance open healthcare in Austria.



3. Awareness Raising, Outreach and Dissemination Activities

Within the Communication and Outreach activities we mainly fostered the objectives:

- Build a collaborative ecosystem of citizens with disabilities, healthcare professionals, and makers;
- Provide access to open source and digital fabrication tools;
- Foster the ecosystem through open exchange of knowledge;
- Build guidelines that allow anyone to replicate formats everywhere.

In strong collaboration with the community engagement activities of WP1, the WP5 lead the awareness raising, outreach and dissemination activities.

Many of our planned activities in 2020 have been disrupted by the COVID-19 pandemic. We adjusted and adapted to support the global maker response which led to increased activity and visibility in comparison to if we would have only worked on the individually customized assistive tech solutions as we intended to work on.

In the rapidly changing first weeks of the global scale of the pandemic we collected and published the diverse COVID-19 maker response initiatives we found to help people get an overview, find how to become active and where to find good information.¹⁴

3.1. Events

For reporting purposes, we divided events and other outreach activities. Events have been reported on in the D1.3 Final documentation of events, maker gatherings, and training.

In this report we want to take a little bit more space to elaborate on the maker gatherings and the exhibition, as both function as a strong connection between community engagement, awareness raising and connection to new communities.

1 - Maker Gatherings

DOTS. The Impact Summit 2019

DOTS is an impact and output-driven event format that is held by GIG on an annual basis. The summit is a combination format of a hackathon, a barcamp, an accelerator sprint – and other innovative formats and methodologies that scale-up collaborative (South-to-South) projects. DOTS 2019 took place in

¹⁴ To find the list of Corona Care Maker Initiatives, see Annex 10 or visit online: https://www.careables.org/resource/corona-care-maker-initiatives/



Nakuru, Kenya and was attended by GIG members, ASKlab members and African innovators.

One of the main tracks during DOTS 19 was "creating Open Source Hardware in Healthcare – hands-on making" The track was led by Careables and <u>Cadus</u>. Cadus is a charitable and independent aid organisation that initiates innovative and sustainable projects focussing on need-based capacity building to help people help themselves. The Life Sensor, a repairable patient monitoring device, was one of the recent inventions, and the first prototype was being finished after two years of development.

At DOTS, the Life Sensor was shown to GIG members, who checked it's preparedness for local use cases, and tried the reproducibility and work on the next iteration of the prototype: a custom circuit board that reducing the size and the error-proneness of the unit while keeping the parts modular.

Careables Online Maker Gathering

Weeks after COVID-19 has started to take its toll on Europe, Latin America, and many other countries around the world, Careables team and partners found themselves in the middle of a virtual flood of information related to overcoming this crisis. Careables being an open and inclusive approach to healthcare for citizens meant that our work and the values we stand for were never more needed or relevant to the world. Our partners and initiatives from around the world were using our platform Welder.app to document and explain how to openly develop hardware to find solutions and to respond globally as humanity to a safer and healthier world. Documented projects included 3D printed face masks to COVID-19 decontamination toolkits to door openers, online hackathons, and media awareness campaigns on fake information.

Two months after the break of the pandemic we understood that the current pandemic might be doing more than we expected. It was changing mindsets and culture towards connecting virtually. More people were using all kinds of video conferencing tools to connect, attend webinars, and host events in what felt like a global virtual response. For Careables it meant shifting our mindset to transfer our vibrant physical meetings to an equally exciting and informative online gathering. Careable Online Maker Gathering started on 25th June with more than 50 attendees throughout the day. The first session was dedicated to Mapping the Health Making Community & Current Global Activities, the second session tackled the Effect of COVID-19 Maker Response on the Environment, while the third was on the Training the Healthcare Makers of the Future.

To support the global shift to online events, we created a **"How To for Online Maker Gatherings"** summarizing learnings from our own event organizing and best practices we found helpful.¹⁵

D5.4 Final Dissemination and Sustainability Repor

¹⁵ See Annex 11.



African Makerspace Gathering

The African makerspace gathering was a hybrid event format that was held online and offline from the 26th to 27th November 2020 in Accra, Ghana, streamed into 6 innovation hubs/makerspaces for viewing it together and to the wider public on zoom. It brought together about 30 makerspace founders, co-founders, makers, culture influencers, and African government officials. In total it reached 286 people. The gathering generated conversations around maker culture in Africa and how to connect makerspaces in Africa together.

Careables partner Kumasi Hive hosted a workshop session during the gathering where Careables was explained and the moving exhibition was presented. Careables team explained how makerspaces can join the global community of makers to create open source hardware healthcare solutions. The goal was to make hub founders and makers inspired to create assistive tech initiatives according to the values of Careables. The Careables team from Kumasi Hive also presented a prototype of a white cane with sensors and received feedback from the makers on additional features that could be implemented to the prototype.

We got 3 new makerspaces interested in joining Careables from the event. We plan on continuing engagements through sharing news, moving exhibitions and further national maker gatherings to make progress.

DOTS. The impact summit 2020

DOTS 2020 was the first online edition of Global Innovation Gathering annual convention of innovators from around the world. It took place on December 10th and 11th, 2020. on the second day of the program, Careables hosted a session with the name of "Global Open Source Health Care: How can you support the Community around your Hub with Careables".

Careables teams in Brazil discussed the roles of Careables Makerspaces in Global South. A special focus was given to Careables approach and its effect during the COVID-19 maker response. The presentation also tackled how the maker community can use the tools collected and created to initiate assistive tech programmes that value co-creation and sharing.

2 - Moving Exhibitions

The Careables moving exhibitions are offline exhibitions that took place as part of our outreach activities. The exhibition told the story of Careables, which included the core principles of the project and shared a few stories on Careables all around the world. The aim was to give visitors/viewers a sense of the wide variety of projects that are created in terms of location, people, and solutions. During the exhibitions, a selection of careables was created in local makerspaces and displayed for the local community. The decentral setup allowed the exhibition to be exhibited simultaneously in different parts of the world. It also gave hosting exhibitors access to exhibition materials that other hosts used in



different countries. One example, the exhibition in Olinda, Brazil, used models from Careables exhibitions in Ghana.

Some of our learnings:

- Use simple materials: the basics of the Careables exhibition are big posters, producible anywhere in the world
- Create a clear exhibition pack: Instructions, materials, open design files and ideas to share with everyone
- Reimburse material costs, we used a flat fee to minimize bureaucratic overhead
- Don't underestimate the effort: every exhibiting space will have questions and the wish to connect about the details of the exhibition. This is a good opportunity to learn from your partners and improve the exhibition pack.
- Use the moving exhibition as a way to widen your community network: for the Careables exhibition, our partners partnered up with relevant communities in their cities, so our reach increased even more

Map of Locations

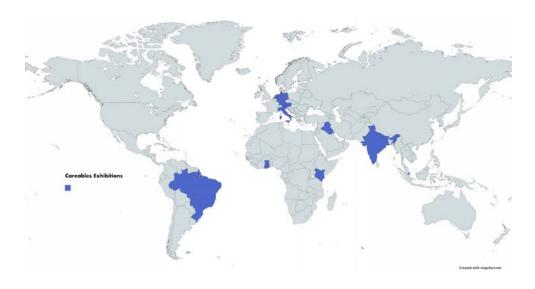


Figure 7: Map of exhibitions

Careables Moving Exhibition happened in 10 different Cities, in 8 Countries and is still scheduled to happen in new locations.

Table:	lict	of F	vhih	ition	c

City, Country	Dates
Nairobi, Kenya	26 March, 2021
Bangalore, India	18 - 27 January, 2021



Erbil, Iraq 9 Jan - 10 Feb 2021

Gmund am Tegernsee, Germany 14 Dec 2020 - 15 Jan 2021

Nepal, Kathmandu 20 Nov - 20 Dec, 2020

Kumasi, Ghana 1 December 2020

Singapore, Singapore 20-22 November, 2020

Santos, Brazil 27 Nov - 11 Dec, 2020

Olinda, Brazil 17-27 November, 2020

Berlin, Germany 6 Sept - 5 Oct, 2020

Video Summary



Figure 8: Collage with Shots from Careables Exhibitions Video¹⁶

¹⁶ watch it on https://www.youtube.com/watch?v=fRCx65Tg1GE



3.2. Social media

Social media sharing was a learning and interactive process. Some lessons:

- If possible, use paid ads (Facebook, Instagram, Twitter) to grow the community that you're engaging from the very beginning. Our community grew organically, and there is a lot of interest. But more engagement would have happened if the followers were more to begin with.
- Events are extremely helpful for increasing engagement (offline + online)
- Sustained sharing of content directly correlates to engagement, so it's definitely worth investing in someone(s) to keep people digitally engaged.
- When it comes to online engagement, progress is better than perfection. For example, for us the use of Canva for quick graphics as opposed to waiting for a designer to create professional designs on Photoshop.

Hashtag: We established #Careables as our hashtag across platforms.

1 – December Campaign: #31daysofCareables

To increase community engagement, thank the communities we worked with in the past 3 years and make organisations aware of Careables who didn't collaborate yet, we created a christmas calendar that functioned as a countdown for the year 2020 – just because christmas calendars are not spread in every region in the world. Each day we highlighted another wonderful and impressive community in healthcare and making.



Figure 9: Christmas Calendar Campaign



2 - Statistics

Overall, we wanted to reach 1500 followers with 1500 social media posts at the end of 2020. We reached these numbers organically but in hindsight would recommend using an advertisement budget directly at the beginning of a project to gain the highest impact over time.

Platform	No. of followers Dec 2018 (as per D 5.1)	No. of followers Dec 2020	Number of social media posts Dec 2020
Twitter	111	441	989
Facebook	55	687	262
Instagram	77	439	254
Total	243	1567	1505

Table: summary of social media statistics



Figure 10: Follower growth over the months



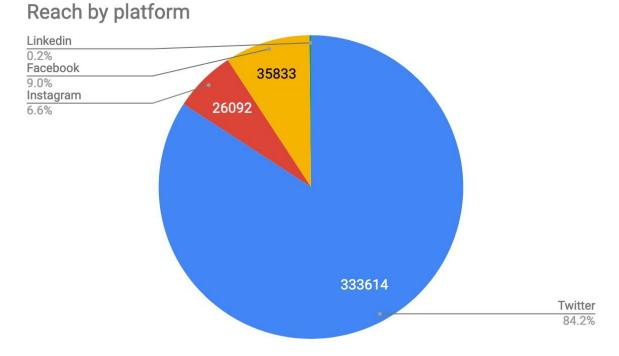
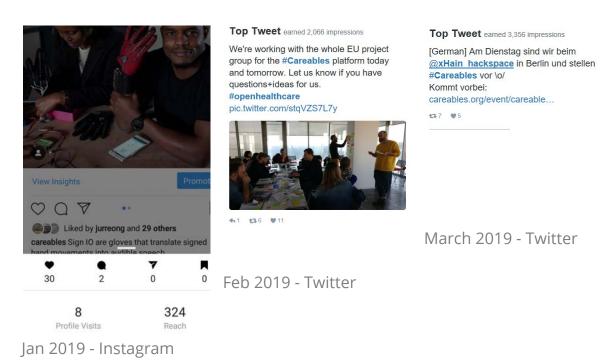


Figure 11: Reach by platform (no of people who saw the posts compared by platform)

3 - Featured social media posts

As some platforms don't give access to statistics after 2 or 4 weeks we created full monthly social media reporting with most important screenshots in separate documents. See annex for an example. We recommend this, and also having your own spreadsheet to track followers and engagement.



D5.4 Final Dissemination and Sustainability Report





Top media Tweet earned 827 impressions

Have you created a Careable?

A #Careable is an #open solution that aims to improve the quality of life for people with unmet needs or facing physical limitations.

Join the #Careables #community and share your project by uploading it!

careables.org/share-project/ pic.twitter.com/vcx4Mx6tQ0



May 2019 - Twitter

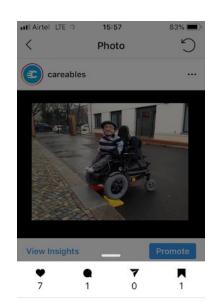


June 2019 - Facebook

April 2019 - Facebook



July 2019 - Twitter



Aug 2019 - Instagram

Profile Visit

129

TWEET HIGHLIGHTS

Top Tweet earned 1,831 impressions

Event: Maker Faire Zagreb

When: October 12 - October 13
Where: echnical Museum, Zagreb, Croatia
(Local Name: Hrvatska)
We are excited to present a small selection
of careables that have originated from our
co-design and training workshops.

careables.org/event/maker-fa... pic.twitter.com/NI16Ucmh2b



Sep 2019 - Twitter

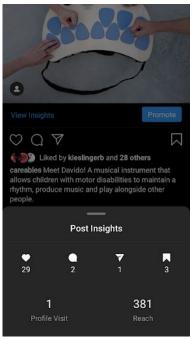




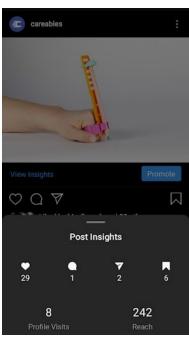
22



Nov 2019 - Facebook



Dec 2019 - Instagram



Oct 2019 - Instagram





Feb 2020 - Facebook

TWEET HIGHLIGHTS

Top Tweet earned 2,243 impressions

This is an amazing project by **@riceengineering** majors - creating lowcost **#opensource** ventilators for use in low resource settings youtu.be/1t2t8d8xtD0

#careables #designforcare #coronavirus #covid19 pic.twitter.com/W0fwgLi9iJ



£\$8 ₩ 18

Mar 2020 - Twitter



Top Tweet earned 5,289 impressions

Dr. Nawres Arif of Science Camp, **#Basra**, **#Iraq** demonstrates how they are making 500 masks a day in their Makerspace to keep up with the needs of those at the frontline.

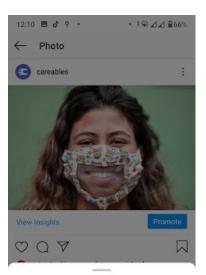
#careables #designforcare #opensource #fablab #coronavirus #covid19 #coronacare #nawresarif pic.twitter.com/Z4TGSFXC3z



April 2020 - Twitter



May 2020 - Instagram





July 2020 - Instagram



Top Tweet earned 2,366 impressions

TypeCase A 3D printed keyboard for the blind

Dougie Mann wanted to make it easier for people with disabilities to use smartphones. His end product is a 3D printed keyboard with just 5 buttons instead of 50.

@WevolverApp

wevolver.com/article/a-3d-p...

#careables #assistivetech pic.twitter.com/fVCjzUEAfn



Aug 2020 - Twitter



June 2020 - Facebook

Top Tweet earned 1,584 impressions

We are excited to announce our 1st monthlong #careablesexhibition at @republica #rpcampus! Please come visit and share widely!

careables.org/event/first-ca...

#careables #assistivetech #opensource #3dprinting #fablab #designforcare #covid19 #covidcare pic.twitter.com/2EqW2bKUle



Event

First Careables Exhibition at 'Der #rpCampus im September' – Berlin

41 134 96

Sep 2020 - Twitter

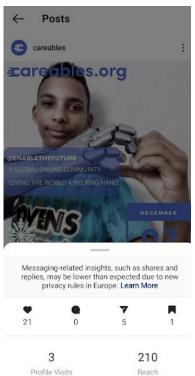






Oct 2020 - Instagram





Dec 2020 - Instagram

3.3. Newsletters

We wanted to send out 20 newsletters during the project duration and overall sent out 36 which mainly happened due to the Local / Global strategy, in which most of the partners used their own newsletters to spread the word about the project instead of creating a completely new user base for the project.

3.4. Media

We found gaining media articles about a small distributed and quite niche/complex project harder than we would have thought. Still we gained some highlight exposures and learned a lot about how to frame the project so it attracts journalists.

- Focus on a story about one person or group within the project
- Always find connection to current events, special days (check list of "International Days")
- Organize events or campaigns to have a reason to communicate about your project (the kickstarter campaign worked very well for this)
- Create regular connection to a few relevant journalists in your field
- Hold talks at conferences to gain visibility and therefore be asked for interviews or to write a guest article
- Accept that journalists will often not mention your project but just write about the topic and use your input as research. This still supports your overall mission.



• Try out different channels for your own media: Careables consortium members created videos, podcasts, blog posts, livestream events and spread all these also through social media. This attracts blogs and social media reach which leads to specific target groups finding your initiative.

A few selected highlights¹⁷:

- Zomergasten with Marleen Stikker VPRO (national television Netherlands). 12 August 2018.
 https://www.vpro.nl/programmas/zomergasten/kijk/afleveringen/2018/marleen-stikker.html
- Fatti su misura per bambini con disabilità. 4 October 2018
 http://www.superando.it/2018/10/04/fatti-su-misura-per-bambini-con-disabilita/
- The Blind Jedi Light Up Cane. 15 October 2018.
 https://www.youtube.com/watch?v=Sw7Ua36wYYw
- Inklusion durch Design. KIWit. 21 October 2019
 https://www.kiwit.org/kultur-oeffnet-welten/positionen/position_13184.html
- Careables Die Zukunft medizinischer Versorgung und Pflege ist individuell. INGenie Magazin. 28 February 2020. (print only)
- Makers care! Make Magazin 3/2020 https://www.heise.de/select/make/2020/3/1592347387566152
- Careables: delivering personalised healthcare solutions against coronavirus. EC news. 6 May 2020. https://ec.europa.eu/digital-single-market/en/news/careables-delivering-personalised-healthcare-solutions-against-coronavirus
- Careables Covid Response Videos livestreamed at re:publica TV, channel 1 and 2.
- Sanità open source. nuova ecologia. 26 August 2020. https://www.lanuovaecologia.it/sanita-open-source/
- Inside Taiwan Aerosol Box Criatura. 7 September 2020.
 https://www.inside.com.tw/article/20311-Aerosol-Box (in Chinese)
- Digitale Graswurzeln: Makerspaces sind wichtige Plätze digitaler Innovationen. INKOTA Südlink 194. 1 December 2020. (print only)
- Un supporto per disegnare / A drawing tool. Domus (periodico mensile). 3
 December 2020. (print only)

¹⁷ The full list is attached in Annex 2.





Figure 12: Screenshot of the Careables Covid Response Videos live streamed at re:publica TV, channel 1, with 34,542 views.

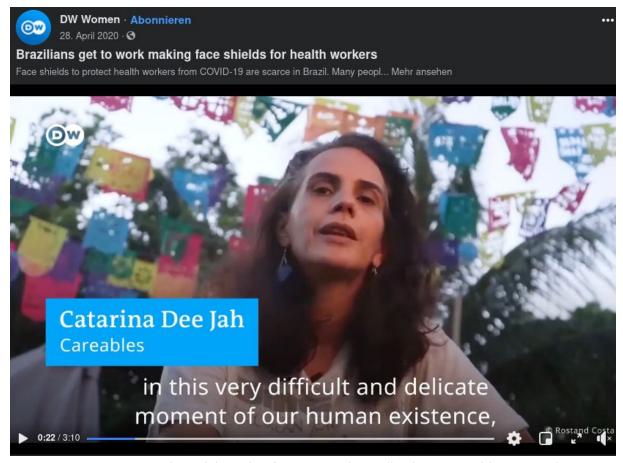


Figure 13: Screenshot of the video from Deutsche Welle about Careables in Brazil. https://www.facebook.com/watch/?v=678119406297800&_rdc=1&_rdr



3.5. Print Products

Each partner created print products for their purposes. For dissemination we decided to create an interactive flyer that would also serve as a tool in co-design workshops. To showcase the diversity of Careables we used the moo.com printing services that allowed us to print with many different front pages.

Throughout the project duration this flyer was reproduced and updated several times. To distribute it to all partners it was ordered to be delivered to one of the consortium meetings. When printing the flyer in Kenya for DOTS 2019 we chose only to use one cover picture to minimize printing cost. Other print products we recommend and use are stickers to distribute to the maker target group and banners to use at events.



Figure 14: Careables Flyer



3.6. Videos

Throughout the project duration, more than 42 videos have been created. We collected them all in a youtube playlist.¹⁸ Due to the decentral structure of the project, this was more practical than to create a completely new channel for the project that would not have any followers.

Final Video

We created a final video to showcase the project, explain the Careables approach and disseminate the results. It was very challenging to shorten three years worth of material to under two minutes explainer. But we are extremely happy with the result.

We can not recommend enough to create a clear story board, work with an experienced video creator and try to make things as simple as possible. Also, we think creating the video in different languages and adding subtitles is an absolute must to reach our target groups, reduce barriers and create for modern social media distribution where people often see videos without sound.

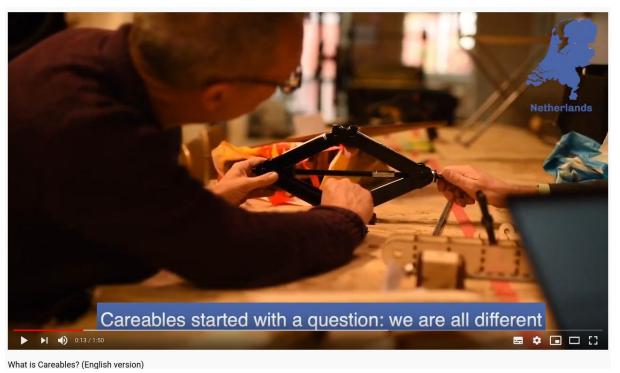


Figure 15: Screenshot Careables final video¹⁹

¹⁸ Careables Youtube playlist:

https://www.youtube.com/playlist?list=PLUGM9odWOqO77fJ1l1v-mXwfHEAWFMs4B

¹⁹ Please click on the screenshot to watch the final video.



How to video document your project

During the COVID-19 maker response we found it is immensely helpful to know how to create videos. Careables partner Casa Criatura, who worked a lot with short videos, created these best practices during that time:

- First, it's good to introduce the place where a situation is happening (going in, closing a door, an overview of a room etc.);
- It is great to have every step of the production, the process, the situation.
- Any chance to see how the outcome is delivered to the public? Otherwise as many pictures (photos) as possible of the public and the object.
- Every person who is giving a quote/interview must be seen in a situation, too. Working or talking to other people would be best.
- It's always good to have people in the picture, whatever you're filming. Try different angles, and sometimes try to reproduce someone's view.
- What does the place where you are working look like?
- Avoid zooming and moving around too much, but try to film from different points in order to show every interesting thing around!
- For interviews: please not too close, there must be room for subtitles; avoid "chopping" people at some points like neck or arms or head.
- Mind the audio quality. It is very important to avoid extra noise during the shoot.
- When available, use a tripod to stabilize the images. Or hold the camera with both hands to avoid shaking.
- If you shoot a person or thing from different angles, never leave 180 degrees (research more about 30 degree principle & 180 degree principle)
- And remember: you can repair too dark, but not too much light; make a good balance of contrasts between all objects and people on the scene.
- Follow the 5 shot rule (read about it in the internet)

3.7. Scientific Publications

Even though Careables is an innovation action, partners achieved 4 peer-reviewed publications about the project. This is an overview of the scientific publications (including journal publications, scientific outreach publications, and published conference proceedings) that the project has brought forward so far:

- Kieslinger, B., Schaefer, T., Fabian, C.M., Biasin, E., Bassi, E., Ruiz Freire, R., Mowoh, N., Arif, N., Melis, P. (2021). Covid-19 response from global makers: the Careables cases of global design and local production. Frontiers in Sociology. Forthcoming.
- Biasin, E., Kamenjasevic, E. (2020). Open Source Hardware and Healthcare Collaborative Platforms: Common Legal Challenges. Journal of Open Hardware, 4(1), 1-8.
- Biasin, E. (2020). Stampa 3D in sanità: Sfide e opportunità ai tempi del covid-19. Agenda Digitale. available at



- https://www.agendadigitale.eu/sanita/stampa-3d-in-sanita-sfide-e-opportunita-ai-tempi-del-covid-19/;
- Biasin, E., 2020. Hardware open source in Sanità: se il paziente si fa innovatore, Agenda Digitale. available at https://www.agendadigitale.eu/sanita/hardware-open-source-in-sanita-se-i l-paziente-si-fa-innovatore/.
- Biasin, E., Kamenjasevic, E. (2019). 'Sharing is caring': What are the main legal and ethical challenges to be looked at when co-designing DIY assistive technologies? The 15th International Conference of the Association for the Advancement of Assistive Technology in Europe (AAATE) Global Challenges in Assistive Technology: Research, Policy & Practice, Date: 2019/08/27 2019/08/30, Location: Bologna, Italy.
- Wildevuur, S., Bassi, E., Kieslinger, B. (2018) CAREABLES: Co-designing Open Healthcare. In Proceedings of the 5th International Conference on Design4Health, Sheffield, UK, 4th 6th September 2018.

3.8. Indicators

The total number of meetup subscribers	2.000	6.058
Participants in Presentations and Debates (significantly higher due to move to live streaming audience in many events in 2020)	2.500 and 1.000	24.780
Presentations	75	114
Workshops at international makerfaires, re:publica	3	10
Presentation and workshop at International Fabconference (fab14, fab15, fabX)	2	7
Regular open days specifically targeted on open healthcare	100	59
Maker gatherings: Total number of involved labs and makerspaces	50	54
Development of mobile expo (2 poster sets created, reproduced 14 times; 1 online exhibition created)	1	15
People reached by newsletters, blogposts, invitations to events and calls for participation (incl. Social Media)	350.000	701.861
Total number of Social Media Posts	1.500	1.505



Total number of Social Media followers	1.500	1.567
Newsletter sent out about Careables/Made4You	20	36
Total number of articles on Careables.org	100	92
Total number of event announcements published on Careables.org	150	144

4. Adapting the Communication Strategy for the new project phase: Communication Handbook

Our Communication Strategy is mainly set out to reach the goals identified as part of Careables Mission. The Careables teams will collaborate and work together in order to continue raising community engagement, awareness, and outreach.

Adapting from the original communication strategy, D5.1, we hereby provide the communication strategy & handbook for future Careables activities.

4.1. Vision, Goals and Objectives

Careables is a platform that facilitates and shares knowledge by continuously connecting communities together. Thus, it is essential to maintain clear and open channels of communication between stakeholders, partners, and members of the community.

The vision and goals of the next Careables phase are listed on page 10f. Here we give a few more ideas about concrete engagement & dissemination objectives:

- Initiate the creation of more local chapters:
 - Support a collaborative ecosystem of citizens with disabilities, healthcare professionals, and makers through community engagement, events, and communication from active organisations in the region.
 - Provide access to open source and digital fabrication tools through events and open days at Makerspaces
- Foster the ecosystem through an open exchange of knowledge, e.g. by
 - maintaining the Open Hardware repository and uploading constantly new open hardware specifications for reproduction from the maker community
 - disseminating of the documentations of Careables outreach activities. e.g. Careables Moving Exhibition.



 Disseminate guidelines that allow anyone to replicate formats everywhere by considering the socio-technical aspects as well as relevant legal and regulatory frameworks, quality standards, IPR implications, security, safety, and privacy issues. These guidelines will be continuously updated with experts, Local Chapters, and partners during the next few years.

4.2. Target Groups

The main target groups for this project are users (patients), healthcare professionals, and makers. Within the target groups, we further differentiate groups with different needs and experiences. Furthermore, we follow a positive health definition where emotional and social wellbeing are considered within our scope.

- Users: people with healthcare needs, their caregivers, user groups, patient groups, people facing physical, emotional or social challenges, humanitarian support groups
- Healthcare professionals: general practitioners, doctors/specialists, therapists, nurses, humanitarian support groups
- Makers (engineering and technology-based DIY practitioners), designers, engineers, innovator, makerspaces, maker communities
- The group of donors: private corporations, foundations, NGOs, Governmental Organisations (all levels), International Governmental Organisations (e.g. WHO, UNHCR, DESA), crowdfunders

4.3. Careables Channels

- Newsletter: Email Subscription list for latest updates and news.
- Website:
 - **Events** will be published to announce relevant events to the open source healthcare and maker community.
 - Stories: from active community members, organisations and makerspace.
 - Community Map will be regularly updated to publish the location of makerspace and organisation, and members of the community.
 - Careables Projects are published through a direct link to Welder.app
 - News of the latest researches, publication, and relevant news will be published in the news section
 - Contact form
- Documentation on Welder.app: Members will be encouraged to upload their projects documentation material using Welder.app (next development step is to integrate welder items into careables.org)
- Social media: Facebook, Twitter, Instagram, LinkedIn, and Youtube Careables Playlist



- Community Communications:
 - chat group for Hubs + everyone creating local activities
 - Steering Circle

4.4. Content

1 - Content for Careables Community

This content will specifically target all stakeholders; healthcare workers, designers and makers, and users (patients). A specific focus will be given to include and address the needs of each group while capitalizing of the benefits of cross-collaboration

- **Educational Toolkits** on design thinking, co-creation, and 3D technologies.
- Project documentation and knowledge sharing of devices being created by Careables and similar initiatives
- Educational Workshops and Maker Gatherings for bringing groups together that work on similar projects and specialized themes.

2 - Content for outreach and the general public

This content will be dedicated to raising awareness on Careables and its values while targeting new potential makerspaces and organisations.

- **Awareness** of the topic of open and inclusive healthcare systems
- News & events from Careables communities and other similar projects.
- **Community:** How to find careables, how to join & benefits of joining the community

4.5. Careables Visual Identity

Careables Visual Identity of logos, fonts, and colors, should be maintained for all designs and communication channels, with the aim that Careables become a recognizable brand through a common visual identity.²⁰

Throughout the project the design evolved as we gathered feedback from target groups and iterated the website. The rather cold blue from the initial phase, often seen in healthcare related designs was replaced by a warmer violet in the redesign from October 2019.

Our Visual Identity includes open fonts that can be freely used by everybody, a logo, and colors that are easily recognizable. All products, design work and channel representation are based on this visual identity and all fonts and design material is made available to the wider Careables community.

²⁰ See Annex 5 for the full Careables Visual Identity Guide.



1 – Responsive Logo Variations

⊈areables.org

zareables



Figure 16: Responsive logo design

2 - The colors used for Careables

primary color	secondary color	highlight color
Pantone 2726 U	Pantone 2915 U	Pantone Cool Gray 4 C
#4D68C8	#4DB2EC	# A6F2F7

3 - Fonts

For the typeface we searched for open fonts that are freely usable by the community, are well established, and very readable. The selected font is **Chivo.**

Generally, we aim for the design to be simple and modular. We allow and support iterations and adaptations to different needs by the involved communities, as long as logo and primary color is kept.

4 - Who can use Careables Visual Identity?

Any organisation or space that is carrying out activities online or offline and wish to include Careables visual identity can get in touch with Careables.

We approve the use if activities are related to Careables core mission of an open and inclusive healthcare system and should be in line with Careable's vision and principles. These organisations or spaces can also become part of the Careables community map if they organize at least one Careables related event during the year, contribute stories, tools and news or publish an open hardware solution on welder.app. (A shortened version of this updated Communication Handbook will be published on the Careables.org website.)

5. Summary and Outlook

The aim of this work package was to engage stakeholder communities, bring these existing communities together and connect them in the field of open source healthcare solutions. The engagement focused on both local level as well as global engagement activities.

The partner Fab Labs and makerspaces functioned as the primary hub to connect to local communities of users with (physical) healthcare needs, carers and healthcare professionals with the community of makers. Each hub executed



a specific tailored program for their local context and created outreach activities around their program. Documentation was core to enable transferability.

The global engagement targeted the global network of Fab Labs and makerspaces with existing open healthcare communities worldwide. Through collaborative tools, the Careables.org platform and by organising maker gatherings, the communities of makers have been brought together and were supported to share experiences. Even though many activities had to be moved online during the final project year, the maker gatherings established collaboration and stimulated the knowledge exchange between the partnering labs. There was an active exchange between GIG members from all continents and the European Fab Labs which helped us to inspire each other and learn from the different cultural backgrounds and ecosystems.

Furthermore, we reached out to existing communities that have developed and delivered open healthcare solutions and established an active collaboration throughout the project. The global engagement strategy also targeted students to educate them in the process of co-design and delivery of people-centred healthcare solutions.

There is still a lot of work to be done. Our core goal remains: Improving the quality of life of people with special health needs through changing the current healthcare system to a more open and inclusive system. We made a big step towards that goal and we find the innovative power of users and care professionals, combined with Fab Labs and open hardware continues to be full of potential. In order to support innovation in healthcare, the Careables project will remain open and accessible to different organisations and individuals who undertake activities in accordance with Careables Principles and Values.

The consortium partners and community members are committed to continue the Careables work.

Annex

- 1. Media & Events EC reporting
- 2. Press and Media Outreach monitor 2018-2020
- 3. Event Activities monitor July 2019-December 2020
- 4. Monthly social media engagement report. Example from November 2020.
- 5. Careables Visual identity Guide, version 4, created by OpenDot in October 2020.
- 6. imc FH Krems Careables Design Challenge
- 7. imc FH Krems Report Real World Case Study
- 8. Sustainability Benchmarks Presentation
- 9. Sustainability Benchmarks Overview Spreadsheet
- 10. Corona Maker Care Initiatives. Collection
- 11. How to make an online gathering?

	Specify the number of Dissemination and Communication activities linked to the project for each of the		
	following categories	reach/visitors	obs
events	Organisation of a Conference	470	
events	Organisation of a Workshop	3.608	
media	Press release	2.420	
media	Non-scientific and non-peer-reviewed publication (popularised publication)	10.613	
events	Exhibition	84.880	Ddw,
media	Flyer	16.350	Sticker, Flyer, Local flyers
events	Training	427	
media	Social Media	570.006	global facebook + twitter + instagram
media	Website	107.449	careables.org + welder.app/careables
media	Communication Campaign (e.g. Radio, TV)	1.812	
events	Participation to a Conference	8.124	
events	Participation to a Workshop	188	
events	Participation to an Event other than a Conference or a Workshop	17.967	
media	Video/Film	323.411	
events	Brokerage Event (Fair to find Cooperation Partners)	0	
events	Pitch Event	284	
events	Trade Fair		
event + media	Participation in activities organized jointly with other EU project(s)	1.700	995 705
media	Other	20.174	newsletter
	Total	1.169.883	
	Total media	1.052.235	
	Total events	116.653	

Estimated percentage	Specify the estimated number of persons reached, in the context of all dissemination and communication activities, in each of the following categories	event	media	sum
5	Scientific Community (Higher Education, Research) – students, universities, professors, researchers	5.833	114.456	120.289
5	Industry – healthcare professonal, companies	5.833	122.863	128.696
25	Civil Society – makers, designer, developers	29.163	138.887	168.050
90	General Public – visitors, curious people, etc.	104.988	1.035.477	1.140.465
5	Policy Makers – EU level, national level, municipality level	5.833	352.565	358.398
5	Media journalists, bloggers	5.833	871.118	876.951
3	Investors – kickstarters, potential funding companies	3.500	40.470	43.970
5	Customers – people with disabilities	5.833	93.462	99.295
1	Other	1.167	10.062	11.229

News: Humanitarian Design Challenge! Blogpost HACKademy#2 by Andi Müller

Life Sensor Makathon

Open Health HACKademy#2 Study Program

invitation to the Open Health HACKademy#2

Samen de Marchena Lightup Cane verbeteren

https://hpi.de/studium/lehrveranstaltungen/it-syste

https://www.hellopresence.com/detail/open-health-h

https://www.globalinnovationgathering.org/dots/dots

https://waag.org/nl/article/samen-de-marchena-ligh

https://waag.org/nl/article/pillstorage-fits-all

Parodie op het leven? MakeHealth en ouderenzorg https://waag.org/nl/article/parodie-op-het-leven-ma News: What's Next: Outcomes from DOTS. The Impac https://www.globalinnovationgathering.org/2019/12 01.07.2019 DE

01.07.2019 EN

08.08.2019 EN

06.10.2019 DE

01.11.2019 EN

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communication	ZSI contributing to SDGs with careables as example		01.12.2018	EN/DE	ZSI			x	x	x	x	x	x	x	x			
communication	kickstarter page	https://www.kickstarter.com/projects/opendotlab/gli	01.10.2020	EN	OD	1812	no / link provided	1	x	x	x		x		x			
communication	a Glifo Kickstarter Campaign	https://www.dropbox.com/sh/ais09jl9plup9ij/AAAsYI	01.10.2020	EN/ITA	OD				×	x	x		x		x			
communication	Careables Christmas Calendar, whole december		01.12.2020	EN/DE	GIG	incl. in overall reach			x	x	x		x		x			
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c website	Story: Our creative health-care journey in Berlin	https://www.careables.org/story/our-creative-health	27.06.2018	EN	Agile	90					x							+
website	news post: sign up to the careables newsletter	https://www.zsi.at/en/object/news/4941		EN	ZSI	6000		X		x	х	х				_		+
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website	Zeven zorgoplossingen voor de toekomst	https://waag.org/nl/article/zeven-zorgoplossingen-v	03.08.2018		Waag				x		х							+
c website	invitation to the Open Health HACKademy#1	https://www.careables.org/event/a-warm-invitation-	01.02.2019		Agile						х							+
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website	Open Health HACKademy- Open Call	https://be-able.info/de/projekte/hackademy/	2019-03-01	DE//EN	Agile						x							4
website	Open Health HACKademy#1 announcement	https://machbar-potsdam.de/open-health-hackademy	06.03.2019	DE	Agile						x							\perp
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,	website	Careables 2020: Inovação, colaboração e tecnologia	https://lab.procomum.org/2020/01/careables-2020-	31.01.2020	PT-BR	GIG		no / link provided	1		x	x		x					
,	website	Wevolver pr announcement	https://blog.wevolver.com/2018/02/02/careables-im	02.02.2020	EN	WEV	500	https://tinyurl.co	m/y6cgmmj	3		x							
,	website	Event report: Careables Olinda Opening Session	https://www.globalinnovationgathering.org/2020/02	10.02.2020	EN	GIG						x		x					
,	website	Article: UN.I.HEAL with LATRA	https://waag.org/nl/article/uniheal-latra	18.02.2020	EN	Waag				x		x	x			x			
,	website	Wevolver pr announcement	https://blog.wevolver.com/2020/02/18/hardware-co	18.02.2020	EN	WEV	500	https://tinyurl.co	m/y6dcszk3			x							
,	website	News: Careables Olinda Diary: Our first 15 days	https://www.globalinnovationgathering.org/2020/02	28.02.2020	EN	GIG					x	x							t
_	website	News: Fab Lab Humanitarian Design Challenge 2020		04.03.2020	EN	GIG					x	x							
	website	Article: Working towards a worldwide MakeHealth c		26.03.2020	1	Waag				x		x	x			x			\vdash
	website	#Careables: Rede de makers inicia produção de equ	https://lab.procomum.org/2020/03/careables-rede-	30.03.2020		GIG		no / link provided		-	Y	Y		Y					+
_	website	Makers united against Covid-19!	www.opendotlab.it/makers-united-against-covid-19/2	06.04.2020		OD	326	no / mik provided		Y	Y	v v		^					+-
_	website	Makers united against Covid-19!	www.opendotlab.it/portfolio-item/opendot-against-co			OD	305			· ·	·	·							+
_	website website	news post: COVID-19 CAREABLES: MADE BY U FOR U	https://www.zsi.at/en/object/news/5532	15.04.2020		ZSI	6000		v	^	· ·	· ·	~						+
_	website	Article: Waag Shares: beschermingsmateriaal voor		16.04.2020		Waag	0000		^		^						-		+
_				23.04.2020						x		x 				×	_		+
	website		https://waag.org/en/article/waag-shares-maker-mo			Waag				X		X	X			×	-		+
	website	M4Y Bullettin 7	http://www.opendotlab.it/m4u-bullettin-7-maggio-202	01.05.2020		OD	23	no / link provided	1			х							+
	website	invitation to the Open Health HACKademy#3	https://www.careables.org/event/open-health-hackar	01.05.2020		Agile						х							
	website	Article: Webinar: A distributed answer to a global cri	https://waag.org/nl/article/webinar-distributed-ansv	14.05.2020		Waag				х		х	х			x	-		-
	website	Article: Beschermingsmateriaal in de zorg: de potent		15.05.2020		Waag				х		х	х			x			1 1
,	website	#Careables: Saúde, Tecnologia e Cuidados, três con	https://lab.procomum.org/2020/05/careables-serie-			GIG		no / link provided	1		х	х		x					
	website	Open Health HACKademy -Project Description	https://matchmymaker.de/open-health-hackademy-4/	2020-06-01		Agile						x							
,	website		https://www.globalinnovationgathering.org/2020/06	02.06.2020	1	GIG					х	х							
,	website	News: The first month of a maker lab against Covid-	https://www.globalinnovationgathering.org/2020/06	02.06.2020	EN	GIG						x							
,	website	Open Health HACKademy#3 announcement	https://www.nachhaltigejobs.de/news/open-health-ha	04.06.2020		Agile						x							
,	website	News: Careables Casa Criatura Olinda wins Mozilla	https://www.globalinnovationgathering.org/2020/06	05.06.2020	EN	GIG			x		x				х				
,	website	Event announcement: Live event: How to effectively o	https://viralresponse.io/+viralresponse/stories/live-	23.06.2020	EN	GIG					x	x		x					
,	website	Saúde e tecnologia: #Careables realiza encontro vir	https://lab.procomum.org/2020/06/saude-e-tecnolo	24.06.2020	PT-BR	GIG		no / link provided	1		x	x		x					
С	website	Story: What happened at HACKademy#3	https://www.careables.org/story/open-health-hackage	27.06.2020	EN	Agile	80					x							
,	website	News: Ingenuity Can't be Locked Down! The Careable	https://nepal.communitere.org/ingenuity-cant-be-lock	01.07.2020	EN	GIG					x	x		x					
,	website	news post: SDG Conference participation	https://www.zsi.at/en/object/event/5616	13.07.2020	EN	ZSI	6000		x		x	x	x						
,	website	Article: Vier-op-een-rij voor Elinde	https://waag.org/nl/article/vier-op-een-rij-voor-eling	27.07.2020	NL	Waag				x		x	x			x			
,	website	M4Y Bullettin 6	http://www.opendotlab.it/m4u-bullettin-6-settembre-	01.09.2020	ita	OD	62	no / link provided	1			x							
,	website	News: Casa Criatura developes an open-source aero	https://www.globalinnovationgathering.org/2020/09	17.09.2020	EN	GIG			x		x	x		x					
,	website	Bürger schaffen Wissen: Careables Online beim mitf	https://www.buergerschaffenwissen.de/careables	14.10.2020	DE	Agile			x		x	x	x	x		x			1
,	website	news post: Kickstarter Campaign	https://www.zsi.at/en/object/news/5688	19.10.2020	EN	ZSI	6000		x		x	x	x			x			1
	website	News: Careables Exhibition at Nepal Communitere!	https://nepal.communitere.org/careables-exhibition-a	02.12.2020	EN	GIG					x	x		x					†
١,	website	#Careables: tecnologia livre e de baixo custo para p	https://lab.procomum.org/2020/12/careables-soluci	22.12.2020		GIG		no / link provided			x	x		×					†
	website	Careables website, inkl. Stories, Events, News	https://www.careables.org/	31.12.2020		OD	30463	.,	x	x	x	x	x	x	x	x			†
т,	website	Welder repository	https://www.welder.app/careables	31.12.2020		WEV	8598	Reach: Jan-Oct 2	×		x						×	Makers	_
_						n of reach total	107449		-			-							
Press	releases																		
	press release	Announcement for Careables at re:publica	https://mailchi.mp/a13c03c90631/press-release-eu-	02.05.2018	EN	GIG	795	yes		x	x		x	x					
	press release	Open Health HACKademy#1 announcement	https://docs.google.com/document/d/1lcs4h4j2R027	13.03.2019	DE	Agile	200							x					
	press release	Careables AT Kumasi Project to Begin at Kumasi Hiv	https://docs.google.com/document/d/1zubN7Lo5EGC	20. 12. 2019	EN	GIG						x							
	press release	News: Careables goes Olinda	https://www.globalinnovationgathering.org/2020/02	09.02.2020	EN	GIG						x		x					
	press release	News: Careables 2020: Innovation, Collaboration an	https://www.globalinnovationgathering.org/2020/02	12.02.2020		GIG					x	x		x					
	press release	Open Call HACKademy: Hilfsmittel für die Gesundheit		28.05.2020		Agile			x		Ė	x		x					†
_	press release	Taking Care of who cares	https://casacriatura.com/cuidandodequemcuida/	15.06.2020		GIG	253					×		x					+-
	press release	Follow the research to create an open source aeros	https://casacriatura.com/pesquisa-em-parceria-com	06.07.2020		GIG	282			Y		v .		Y	v		_		+-
Н.	press release	Open Health HACKademy#3 announcement	https://docs.google.com/document/d/1U6HE30m02	30.07.2020		Agile	200					ľ		,	1.		+		+
+	pi 035 i titast	open meatan naokademy#3 announcement	https://docs.google.com/document/d/100HE30HI02	30.01.2020	00	∆Piic	200							^			1		+-

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01.08.2020 EN 10.08.2020 PT-BR/EN GIG

24.08.2020 PT-BR/EN GIG

Covid-19 careables: Open Source Hardware to fight https://docs.google.com/document/d/1kExPzhdZHAW

Indigenous health is one of the focal points of the Ca https://casacriatura.com/saude-indigena-e-um-dos-f press release The Creature aerosol box undergoes medical team v https://casacriatura.com/a-aerosol-box-da-criatura-

							wolke > communi https://wolke1.zs		ups									
Category of Publication	Description / Titel	link?	Date	Language	Responsible partner	Estimation of reach in nr of people	Documented in project folder?	Scientific	Industry	NGO	General Public	Policy	Media	Investors	Customers	Other	which other?	Newsle- ter
press release	Coco de Umbigada Cultural Center receives donation	https://casacriatura.com/centro-cultural-coco-de-ur	27.08.2020	PT-BR/EN	GIG	75					x		x					
press release	GLIFO Kickstarter Campaign	https://www.dropbox.com/sh/ais09il9plup9ij/AAAsY	01.10.2020	ITA	OD								x					1
press release	Gesundheit ohne Grenzen: Open Source Projekt Care	eables präsentiert barrierefreie Innovationen auf dem (13.10.2020	DE	GIG	90	yes						x					_
press release	GIG: Hoffnungsträger: Eröffnung der Alyanbou3-Sm		15.10.2020		GIG		yes		Y				Y					_
press release	Cadus Germany Visits Olinda!	https://casacriatura.com/cadus-alemanha-visita-olin	27.10.2020		GIG	118	-		^		,		Ü	v	,			+
	Mobile ExhibitionCareables Olinda		27.10.2020	t	GIG	78												+
press release		https://casacriatura.com/mostra-movel-careables-ol				-	yes				×		×	×	×	_		+
press release	Es wird bunt: 3D-gedruckte Schreibhilfe GLIFO für K	indern mit Beninderung expandiert	04.11.2020		GIG		-						×			_		+-
press release	Themenvorschlag Tag der Behinderung		02.12.2020	DE	GIG	10	yes						x			_		+
press release	Careables Assistive Technology (AT) Exhibition at KA	https://docs.google.com/document/d/10eIasr8Cvt00	3.12.2020	EN	GIG						Y							
press release	An initiative developed by Criatura is published in an			PT-BR/EN	GIG						Y		Y	Y	v			+
procer cicaco	All illinate developed by or latar a lo pasioned illian	intpo.// ododor latar albom/ vir ar dobight book/	20:12:2020		n of reach total	2420					^		1^	^	<u></u>			
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/ideo/film	T		I	I	T	T	T	1	1	T	ı		T	1	1	1	T	1
video/film	Zomergasten with Marleen Stikker - national televis		12.08.2018		Waag	244000			1	-	×	x	×					+
video/film	Marleen Stikker in Zomergasten (Waag director spe		12.08.2018		Waag				x		x		-	1		1		
video/film	MakeHealth: prototyping	https://vimeo.com/285311073	16.08.2018		Waag	315			x	x	x	х	×					
video/film	The Blind Jedi - Light Up Cane	https://www.youtube.com/watch?v=Sw7Ua36wYYw	15.10.2018	EN	Waag	4061	no / link provided				x				x			
video/film	Careables: Open Source Hardware in Health+Care	https://www.youtube.com/watch?v=bR9EG-0Ift0	08.01.2019	EN	GIG	86	no / link provided		x		x			x				
video/film	MakeHealth: prototyping II	https://vimeo.com/314051832	29.01.2019	EN/NL	Waag	345			x	x	x	x	x					
video/film	Il co-design per la salute e la cura	https://www.youtube.com/watch?v=jvibBSMxUN4	05.04.2019	ITA/ENG	OD	278	N/A	x			x				x			
	"Who owns the robots? Why open hardware matters																	
video/film	Video recording of keynote at the nextcloud conferen	https://www.youtube.com/watch?v=MCLXfGp9btE	14.09.2019	EN	GIG	238	no / link provided		х	x	x	x	x					
video/film	Capra Stick	https://www.youtube.com/watch?v=OHcamjsDL2U	31.10.2019	DE/EN	Agile	57	no / link provided				x					x	makers	
video/film	Helpers Help	https://www.youtube.com/watch?v=Vkh1mV0cCkc	01.11.2019	DE/EN	Agile	92	no / link provided				x					x	makers	
video/film	Interpreter Owl	https://www.youtube.com/watch?v=4HfPiVCW4K4	01.11.2019	DE/EN	Agile	23	no / link provided				x					x	makers	
video/film	Videoserie: 25 jaar impact (video on MakeHealth)	https://waag.org/nl/article/videoserie-25-jaar-impar	06.11.2019	NL	Waag				x		x							
video/film	Open Health Hackademy 2019	https://www.youtube.com/watch?v=u4ULkaobmG0	23.12.2019	DE/EN	Agile	842	no / link provided			x	x		x	x	x	x	makers	
video/film	Event video recording: Design in Times of Corona: M	https://www.youtube.com/watch?v=54hg00Nt1C4&fe	20.04.2020	EN	Waag	154												
video/film	We will scoot!	https://www.youtube.com/watch?v=1-6oyA8v7_s	28.04.2020	DE	Agile	65	no / link provided		x		x		x	x				1
video/film	Brazilians get to work making face shields for hea	https://www.facebook.com/watch/?v=67811940629	28.04.2020		GIG	3500												_
video/film	Caring the ones who care #1	https://www.youtube.com/watch?v=UqRx5A6QKWM	29.04.2020	1	GIG		no / link provided			·			·	_	v			+
video/film	Careables Covid Response Videos livestreamed at re		07.05.2020		GIG	34542				r				^	^			+
				+	1	16419					X		×			<u> </u>		+
video/film	Careables Covid Response Videos livestreamed at re	· · · · · · · · · · · · · · · · · · ·	07.05.2020	-	GIG	-	-			-	×		×			-		+
EU video/film	Careables Panel with Paulien Melis livestreamed at	,	07.05.2020		GIG	16419	-				×		×			-		+
video/film	HACKademy Voices (Snippets for Social Media)	https://youtu.be/ZRi-JHtnMj4	28.05.2020	-	Agile		no / link provided		х	x	х		x	х		-		+
video/film		https://www.youtube.com/watch?v=Rf_XMcZ5tzM	29.05.2020		GIG		no / link provided	1			x		-					
video/film	Health, Care and Technology: an ancestral relations	https://www.youtube.com/watch?v=Chmy6n_GWEs	05.06.2020		GIG		no / link provided				x					х		
video/film	Health, Care and Technology: an ancestral relations		12.06.2020	t	GIG		no / link provided				x							
video/film	Suburban response to Covid 19 #Careables#Mboala	https://www.youtube.com/watch?v=j7dhvwal9_g	16.06.2020		GIG		no / link provided		x	x	x		x		х	x	makers	
video/film	Caring the ones who care #2	https://www.youtube.com/watch?v=aZWI_GoFD6k	17.06.2020	PT-BR/EN	GIG	14	no / link provided				x		x		x			
video/film	From prototype to production – (Slightly) Modify you	https://www.youtube.com/watch?v=H4WMS1zW18U8	01.07.2020	EN	OD	95	no / link provided		x							x	makers	
video/film	How to make a Black Lives Matter Turbant	https://www.youtube.com/watch?v=m_CP0oq7gPs	06.07.2020	PT-BR/EN	GIG	36	no / link provided			x	×							
video/film	How to make the Fu Face Mask	https://www.youtube.com/watch?v=KSc1SbS5-t4	09.07.2020	No voices	GIG	23	no / link provided				х		x		х			
video/film		https://www.youtube.com/watch?v=GcqvGSNA9wI&t=			OD		no / link provided			x	x			1	x	x	makers	
,		https://drive.google.	. ,										1					
		com/file/d/1D41P 2N5dbx4 SETQheeX-13-														1		
video/film	Careables AT Kumasi training	m6lqe2j/view?usp=sharing	27.7.2020		GIG	-			1	-	×		×	1	-	-		+
video/film	How to use your Black Lives Matter Turbant	https://www.youtube.com/watch?v=CxPk86UkoZ8	31.07.2020		GIG		no / link provided		1	-	x		1	1		×	makers	+
video/film	How to lace your Black Lives Matter Turbant	https://www.youtube.com/watch?v=9-LNAXcVI5w	31.07.2020		GIG	-	no / link provided				x		1			×	makers	+
video/film	Careables Olinda MOSS Challenge Mozilla	https://www.youtube.com/watch?v=hSSgnj6U1NQ	31.07.2020		GIG		no / link provided			x	x		1					
video/film	Fab Care Manifesto	https://www.youtube.com/watch?v=eXRDHxxirD0	03.08.2020	EN	OD	40	no / link provided				x		1			x		ـــــــــــــــــــــــــــــــــــــ
video/film	Using the Open Know-How Standard for evaluating C	https://www.youtube.com/watch?v=L5JImCW7IKs	09.08.2020	EN	GIG	29	no / link provided				x					x		
video/film	Slide and Shop	https://www.youtube.com/watch?v=uvKnU1NuUV4	11.08.2020	DE/EN	Agile	48	no / link provided				x		x					
video/film	Kaepsele	https://www.youtube.com/watch?v=IC8h3xXC_MM	26.08.2020	DE/EN	Agile	42	no / link provided				x					x	makers	
video/film	Vorleser	https://www.youtube.com/watch?v=S7VHJE5ee90	27.08.2020	DE/EN	Agile	7	no / link provided				x							
video/film	Bagslide	https://www.youtube.com/watch?v=70A7IUUqLXc&t=	28.08.2020	DE/EN	Agile	9	no / link provided				x					×	makers	1
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Category of Publication	Description / Titel	link?	Date	Language	Responsible partner	Estimation of reach in nr of people	Documented in project folder?	Scientific	Industry	NGO	General Public	Policy	Media	Investors	Customers	Other	which other?	Ne te
video/film	Glifo / Kickstarter campaign	https://www.youtube.com/watch?v=WsosH_66NME	01.09.2020	EN	OD	314	no / link provided			х	x	x	x		x			Т
video/film	Cadus Debate 16: Olinda, Brazil: making in times of	C https://media.ccc.de/v/cadusdebate-16-making-in-tii	03.09.2020	EN	GIG	125	no / link provided	x		x	x		x	x				Т
video/film	Careables Olinda MOSS Challenge Mozilla	https://www.youtube.com/watch?v=wkSpJ-5PZnI	24.09.2020	PT-BR/EN	GIG	33	no / link provided			x	x					x	makers	\top
video/film	What is Careables?	https://www.youtube.com/watch?v=bTkOVICGeNI	13.10.2020	EN	Agile	98	no / link provided				x		×	x	x			+
video/film	Glifo Custom made writing aid	https://www.youtube.com/watch?v=X4Fjn-aLDkg	11.11.2020		OD		no / link provided		Y		Y		Y	v	Υ			+
vidoo, iiiii	and destant made in tang and	https://drive.google.	11.11.2020		100		no / mik providod		^		^		^	^	,			+
		com/file/d/1IDHGqz3CyAcEyOzPzy07s-																
video/film	Careables AT Kumasi Exhibition	KF5KMh11JY/view?usp=sharing	25.11.2020		GIG						x		x					\perp
video/film		https://www.youtube.com/watch?v=6-zaNheFn_I	26.11.2020	PT-BR	GIG	64	no / link provided				x							\perp
video/film	DOTS Day 2, incl. Careables Maker Gathering, Lives	https://www.youtube.com/watch?v=UVeVdV7qWM8	11.12.2020	EN	GIG	196	no / link provided			×	x							_
video/film	After Teaser HACKademy#3	https://www.youtube.com/watch?v=p0HHuktDjsg	04.01.2021	DE	Agile	9	no / link provided				x							
				Estimatio	on of reach total	323411												
cientific																		
non-scientific p	ub Made4you, coprogettare e condividere progetti di I	https://www.progettocrew.it/codesign/made4you	21.04.2018	ITA	OD					x	x							Т
	ub GIG and re:publica 2018	http://mutabit.com/offray/blog/es/entry/gig-2018	19.05.2018	EN	GIG					x	x							T
non-scientific n	uh Design Center Baden-Württemberg: Cross-culture	F https://design-center.de/de/img/original/CrossCultu	01.06.2018	DE	GIG				Y		Y	Y						+
	ub Careables Case Study	https://digitalsocial.eu/case-study/46/careables	01.06.2018					v		l,		~	_					-
				ITA	OD					lî.		^	<u> </u>		1	1		\dashv
		http://www.superando.it/2018/10/04/fatti-su-misur						х		×	×				×			_
		https://www.nu.nl/dutch-design-week/5532137/zor			Waag				x		x				-			_
		s. https://www.globalinnovationgathering.org/2019/01	14.01.2019		GIG					х	x					x	makers	_
non-scientific p	ub GIG @ re:publica Accra 2018	https://www.globalinnovationgathering.org/2019/01			GIG					x	x					x	makers	_
non-scientific p	ub Il progetto EU "Made4you" - Fondazione Mariani	http://fondazione-mariani.org/it/newsletter-44-apr-2	01.04.2019	ITA	TOG			x		×								
non-scientific p	ub GIG @ Communities & Technologies	https://www.globalinnovationgathering.org/2019/07	10.07.2019	EN	GIG			x		x	x							
non-scientific p	ub Inklusion durch Design - KIWIT HKW	https://www.kiwit.org/kultur-oeffnet-welten/position	21.10.2019	DE	Agile	1000					x							
non-scientific p	ub Adapting open source methods to products	https://medium.com/open-culture-journal/adapting-	24.10.2019	EN	GIG					x	x					x	makers	Τ
		p https://wellbeingeconomy.org/how-can-maker-space	24.01.2020	EN	GIG					×	×							_
		https://tapioca.ird.fr/olinda-hosts-latin-american-me	04.02.2020	PT-RR	GIG	100		Y		v		Y						-
	ub Annoucement of Careables Olinda on the media	https://www.leiaja.com/tecnologia/2020/02/05/olin	05.02.2020		GIG	3000		^		r -		^						_
	ub INGenie Magazin: Careables – Die Zukunft medizini		28.02.2020		GIG	3000	ves			-					+	+		-
		· · · · · · · · · · · · · · · · · · ·			+	2000	yes		^	-					_	+		-
press release	· · · · · · · · · · · · · · · · · · ·	https://www.heise.de/select/make/2020/3/159234	01.03.2020		Agile	3600				-	x				-	-		4
	ub Careables Olinda agains covid	https://www.folhape.com.br/economia/empresa-des	25.03.2020		GIG				х		х		x					!
non-scientific p	ub Hardware open source in Sanità: se il paziente si fa	i https://www.agendadigitale.eu/sanita/hardware-ope	02.04.2020	ITA	KUL			х		×	x	x	x		x			
non-scientific p	ub Covid-19: Italian makers take action	http://medialab.makery.info/en/covid-19-italian-mak	01.05.2020	eng/fr	OD	-	no / link provided				x			х				
non-scientific p	ub A Fab Lab for sharing, for prototyping, for learning	a https://medium.com/@dotdotdot_it/a-fab-lab-for-sha	01.05.2020	eng	OD	113	yes				x							
non-scientific p	ub EC press release: Careables: delivering personalise	ed https://ec.europa.eu/digital-single-market/en/news/	06.05.2020	EN	ZSI						x		x					
non-scientific p	ub News: Creativity in time of crisis- Digital manufactu	r https://nepal.communitere.org/creativity-in-time-of-c	07.05.2020	EN	GIG													7
non-scientific p	ub Viral Response Roundtable 3: Building open hardwa	ar https://viralresponse.io/+viralresponse/stories/vira	26.05.2020	EN	ZSI				x		x		x					_
	ub Article on Open Health HACKademy	https://www.heise.de/news/OpenHealthHACKademy-	29.05.2020		Agile	800					×							_
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		or https://viralresponse.io/+viralresponse/stories/vira			GIG				x	-	x		x		-			_
press release		https://www.heise.de/hintergrund/Makers-care-Wie	06.08.2020		Agile	2000					x		х		-	1		_
non-scientific p	ub From Wearables to Careables: Closing Loop in Con	https://www.printedelectronicsnow.com/contents/vi	24.08.2020	EN	GIG			х	х				x					_
non-scientific p	ub Casa Criatura doa equipamentos de proteção à Co	vi https://www.diariodepernambuco.com.br/noticia/eco	26.08.2020	PT-BR	GIG				x		x	x	x	x	x			
non-scientific p	ub Sanità open source	https://www.lanuovaecologia.it/sanita-open-source/	26.08.2020	ita	OD	-	no / link provided				x							
non-scientific p	ub Inside Taiwan - Aerosol Box Criatura	https://www.inside.com.tw/article/20311-Aerosol-Bo	07.09.2020	Chinese	GIG		OBS.: A very large	number of	Chinese bl	ogs repu	×		×					_
non-scientific p	ub OpenDot stellt neue Version seines 3D-gedruckten	S https://www.3d-grenzenlos.de/magazin/3d-objekte/s	30.10.2020	DE	GIG				x		x		x		x			-
non-scientific n	ub Kickstarter Campaign Brings 3D Printed Writing Aid	https://3dprint.com/274834/kickstarter-campaign-b	03.11.2020	EN	GIG				x				x	x	x			_
		https://femaleonezero.com/people/the-community-oi	06.11.2020		GIG				×	×	×		x		1			-
	ub Un supporto per disegnare	Domus / Press article	01.12.2020		OD		ves		<u> ^ </u>	r			_	 	1	1		-
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Publication	Description / Titel	link?	Date	Language	partner	in nr of people	project folder?	Scientific	Industry	NGO	Public	Policy	Media	Investors	Customers	Other	which other?	ter
social media	MakeHealth DIY for Careables on Instagram	https://www.instagram.com/p/BjmM_E-ncij/	04.06.2018		Waag						х					-		+
social media	Co-creation with Care (Facebook)	https://www.facebook.com/waagsociety/posts/221			Waag					-	х		-			-		+
social media	MakeHealth prototyping on Facebook	https://www.facebook.com/waagsociety/posts/228			Waag						x							+
social media	MakeHealth prototyping video on Instagram	https://www.instagram.com/p/BmsYmgDnfan/	20.08.2018		Waag						x							₩
social media	MakeHealth prototyping video on Instagram	https://www.instagram.com/p/BtvbsdyoD7P/	11.02.2019	NL	Waag						x							
social media	Consortium meeting in Milan	https://twitter.com/bkieslinger/status/1100046488	1 25.02.2019	EN	ZSI	2391		x		х	x	x						\perp
social media	careables at re:publica	https://twitter.com/bkieslinger/status/1125336521	7 05.06.2019	EN	ZSI	3842		x		х	x	x						\perp
social media	testing instructions for careables	https://twitter.com/bkieslinger/status/1125366757	9 05.06.2019	EN	ZSI	829		х		x	x	x						\perp
social media	Announcement of a Careables.org dissemination ac	https://twitter.com/bisilisib/status/1167340529413	30.08.2019	EN	KUL	200	N/A	х		x	x	x						\perp
social media	Announcement of a Careables.org dissemination ac	t https://twitter.com/bisilisib/status/1148539316945	07.09.2019	EN	KUL	200	N/A	x		х	x	x						
social media	FB / New website online	post facebook / screenshot available in the wolke / 1	5 01.10.2019	ita	TOG	3063	yes				x		x					
social media	weareGIG instagra,: Careables Launch	https://www.instagram.com/p/B3p0vfRJj90/	15.10.2019	EN	GIG	15	no / link provided				x							
social media	weareGIG twitter: Careables Launch "Yeah, it's hap	twitter	15.10.2019	EN	GIG	2020	yes				x							
social media	GIG - Instagram	https://www.instagram.com/p/B3pOvfRJj90/	15.10.2019	EN	GIG													
social media	Careables.org launch/facebook	Tog/facebook	15.10.2019	ITA	TOG	2988	screenshot availa	ıble			x				x			Т
social media	Improving Marchena Lightup Cane (Instagram)	https://www.instagram.com/p/B40C9qElLmE/	13.11.2019	NL	Waag						x							Т
social media	MakeHealth video on Instagram	https://www.instagram.com/p/B5SZ-Tbld8h/	25.11.2019	NL	Waag						x							T
social media	Announcement of a Careables.org dissemination ac	t https://twitter.com/e_kamenjasevic/status/112749	1 05.12.2019	EN	KUL	180		x		x	x	x						
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social media	Wevolver social media IG	https://www.instagram.com/p/B8twtikDVJg/	18.02.2020	EN	WEV	34096	https://tinyurl.cor	n/y3qa7ym	ıv		x							\top
social media	Wevolver social media twitter		20.02.2020	EN	WEV	2171					x							\top
social media	Open call for needs	post ig / screenshot available in the wolke	01.03.2020	ita	TOG	612					x		×		x			+
social media	Careables AT Kumasi In-person Training	https://twitter.com/KumasiHive/status/1236318952		+	GIG	1631					x							+
social media	Tweet: Worldwide MakeHealth community event	https://twitter.com/waag/status/12370424284079			Waag	2.992			×		×		×					+
social media	LinkedIn post on MakeHealth community event	https://www.linkedin.com/feed/update/urn:li:activity		-	Waag	1183			x		×		×					+
social media	Tweet: Maker initiatives in corona times event	https://twitter.com/waag/status/12438407557994		-	Waag	2.581			×		×		×					+
social media	Tweet: CTA FabLab Amsterdam	(tweet links to) https://waag.org/nl/article/lets-start			Waag	4.002			×		×		×					+
social media	Tweet: Maker initiatives in corona times event	https://twitter.com/waag/status/12446119250377	30.03.2020		Waag	10.014			x		×		×					+
social media	LinkedIn post on maker movement in corona times	https://www.linkedin.com/feed/update/urn:li:activity		-	Waag	802			x		×		×					+
social media	Facebook post: careables COVID-19 response	https://www.facebook.com/ZSInnovation/posts/192			ZSI	160				×	×	×	-					+
social media		https://www.facebook.com/waagsociety/photos/a.1			Waag	1.185			v	Ť –	Y	-	Y					+
social media	LinkedIn post Snorkel Mask 4 Life	https://www.linkedin.com/feed/update/urn:li:activity	06.04.2020	+	Waag	1384			~		~		, ,					+
social media	· ·	https://twitter.com/waag/status/12471039078783			Waag	4.258			v v		· v		· v					+
social media		https://www.facebook.com/innovationgathering/pos			GIG	248			^		~		v					+
social media		https://twitter.com/waag/status/12500416073295			Waag	2.050				 								+
social media	Tweet: Call for Snorkel Mask 4 Life	https://twitter.com/waag/status/12503974919016			Waag	2.794							· ·				<u> </u>	+
social media	Facebook post: call for Snorkel Mask 4 Life	https://www.facebook.com/waagsociety/photos/a.1		_	Waag	2.656			×		~		· ·				<u> </u>	+
social media		https://www.instagram.com/p/B_UYi3xFbMo/?utm	23.04.2020		Waag	2.000												+
social media	Facebook post: maker movement in corona times	https://www.facebook.com/waagsociety/photos/a.1	6 26.04.2020		Waag	713			×		×	×	×		X			+
	Tweet: Call for Sporkel Mask 4 Life					2.620			×		x		×					+
social media		https://twitter.com/waag/status/12569811113365			Waag				×		x		×			-		+
social media	GIG - Twitter - So excite!	https://twitter.com/weareGIG/status/12576276423		+	OD	2147	yes						1			-		+
social media	FB / Platform update	not available / in the folder / 35 interactions	07.05.2020						X		X		×					+
social media		(tweet links to) https://www.youtube.com/watch?v=8	v 07.05.2020	-	Waag	2.004			x		x		x					+
social media		https://www.facebook.com/ZSInnovation/posts/197			ZSI	187				x	x	x						+
social media	Tweet: Careables put forward by EC	(tweet links to) https://ec.europa.eu/digital-single-ma	+		Waag	4.267			х		х		x			-		+
social media	Open Call HACKademy#3	https://www.facebook.com/design.empowerment/po			Agile	130				-	x					-		+
social media	Careables AT Kumasi Online Training	https://twitter.com/KumasiHive/status/1265331383		+	GIG	1568			1	-	x	-	-			-		+
social media	Tweet documenting Careables Welder	https://twitter.com/waag/status/12662693009286			Waag	1.592			x	-	х		х			-		+
social media	Video: E-Scooter-Teams berichtet über die Projekte				Agile	189					х	1		1				+
social media		https://www.facebook.com/waagsociety/photos/a.1		<u> </u>	Waag	520			x	1	х	1	х					1
social media	Careables Brazil Call for Projects Covid-19	https://www.facebook.com/innovationgathering/pos	+		GIG	1388					x		x					1
social media	Open Health HACKademy#3 Kick Off	https://www.facebook.com/design.empowerment/po	09.06.2020	DE	Agile	155					х							\perp
social media	Instagram post on face masks and accessability eve	https://www.instagram.com/p/CBlbYh-HBPJ/?utm_s	18.06.2020	NL	Waag				x		x		x					\perp
social media	Facebook post on face mask event	https://www.facebook.com/waagsociety/photos/a.1	18.06.2020	NL/EN	Waag	854			x	_	x		х					\perp
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social media

Tweet facemask event

https://twitter.com/waag/status/127365094123816

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Social media Linkedfir: Careables Tag der Behinderung https://www.inisedgram.com/p.c/put/spyr/vwby/ OA12 2020 DE 016 119 yes						-		,		Ť	×		×				
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Social media Views from Careables Exhibition Iraq (@weareGIG) https://www.instagram.com/p/CKnmWw0JBgq/ 29.01.2021 EN GIG 34 no / link provided x										+	×	-	X			+	+
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Other Newsletter: GIG News No. 3 - Digital Healthcare Fab https://mailchi.mp/400d13a1dea8/gig-news-no3-cols 18.01.2018 EN GIG 52					Estimatio	n of reach total	570008	l									
Other Newsletter: GIG News No. 3 - Digital Healthcare Fab https://mailchi.mp/400d13a1dea8/gig-news-no3-cols 18.01.2018 EN GIG 52																	
other Wevolver newsletter https://mailchi.mp/wevolver/evolving-wevolver-2403 24.02.2018 EN WEV 7511 https://tinyurl.com/y3jau8sy x x x x other Newsletter MakeHealth March 2018 http://www.opendotlab.it/mqu-bullettin-1-aprile-2018 26.04.2018 ITA OD 11 x x x x other M4U Bullettin #2 https://mqu-bullettin-2-giugno-201 04.06.2018 ITA OD 6 x x x x other Newsletter MakeHealth June 2018 https://mailchi.mp/5c01d2a1ea5a/waag-is-open-330 05.06.2018 NL Waag 251 x x x other Newsletter MakeHealth July 2018 https://mailchi.mp/7212b7a2f057/waag-is-open-330 04.07.2018 NL Waag 257 x x x		I	1		T	T											
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EU other	Smart map/Final conference	http://projectsmartmap.eu/final-meeting/	01.10.2018	ENG	TOG	50		x				x						
other	Newsletter MakeHealth Oct 2018	https://mailchi.mp/db01262d2ea7/waag-dutch-desig	18.10.2018	NL	Waag	326		x)	í.							1
other	M4U Bullettin #4	http://www.opendotlab.it/m4u-bullettin-4-novembre-	05.11.2018	ITA	OD	20		x)	(x				l	1
other	Newsletter: GIG News No. 7 - GIG @rpAccra, GIG @	https://mailchi.mp/3e7c05d465ef/gig-news-no7?e=[04.02.2019	EN	GIG	163			x)		x	x					1
other	Newsletter MakeHealth feb 2019	https://mailchi.mp/waag/update-creative-care-lab-fe	14.02.2019	NL	Waag	376		x)	1							1
EU other	DDMP / Open talk - DDMP Innovation in healthcare	t TOG/Facebook	28.02.2019	ITA	TOG	977	screenshot availa	able)	(x			
other	M4U Bullettin #5	http://www.opendotlab.it/m4u-bullettin-5-marzo-201	25.03.2019	ITA	OD	17		x		,			x				ĺ	1
other	Careables on Air Podcast	http://www.opendotlab.it/careables-on-air/	01.04.2019	ITA	OD	145		x)								
other	Careables on Air #1 Podcast	https://www.spreaker.com/user/opendot/puntata-0-	05.04.2019	ITA	OD	28		x)	1		x					
other	Made4You Poster on ethical and legal research per		10.04.2019	EN	KUL	200	Yes	x				x						
EU other	EU Science Hub in Ispra/ inauguration makerspace	n.a.	15.05.2019		OD	30		x									1	\vdash
other	Careables on Air #2 Podcast	https://www.spreaker.com/user/opendot/careables	20.05.2019	ITA	OD	25		x		,								
EU other		http://www.opendotlab.it/calendario/healthcare-inno		ITA	OD	50				,								
other		Published report by Polifactory and Fondazione Polite			OD			v .										
other		https://mailchi.mp/197dde5ff003/gig-news-no7-303			GIG	198		^		-	,	v	v				 	-
other	Announcement Open Call in be able Newsletter	4 Inters.// mailcrit.mp/ 197 dueonous/gig-news-nor-sus	07.08.2019		Agile	952			<u>.</u>	- /		^	^					- 1
H		Out the least of the Malay Science Bound			OD				×									-
other	Manifesto of codesign panel	On display during the Maker faire in Rome	01.10.2019				yes		×	,					×			+ -
other		https://mailchi.mp/1c74954f7fc2/gig-news-no7-308	22.10.2019		GIG	208			×	,		×	×				_	1
other		https://mailchi.mp/ee7c8a7f1dc3/gig-news-no7-310			GIG	210			x)		x	х					1
other	Paulien Melis at Medica on MakeHealth	https://waag.org/nl/event/medica	21.11.2019		Waag			x)								
other	Newsletter: GIG News No. 11 – Life Sensor Makeath	https://mailchi.mp/1378688e1c8b/gig-news-no7-31			GIG	223			x)	(x	х					1
other	Event: MakeHealth open evening Jan 2020	https://waag.org/en/event/makehealth-open-evening	16.01.2020	<u> </u>	Waag	101		х)								
other	Event: Femininity, shaping science and design persp	https://waag.org/nl/event/femininity-shaping-science	30.01.2020	EN	Waag	168		x)	(
other	Event: MakeHealth open evening Feb 2020	https://waag.org/nl/event/makehealth-open-avond-2	13.02.2020	EN	Waag	156		x)	(
other	Newsletter Feb 2020 (HACKademy/MakeHealth ope	https://mailchi.mp/waag/update-creative-care-lab-fe	20.02.2020	NL	Waag	581		x)							<u> </u>	1
other	Event: ChronicHealth, designing the future of eHealt	https://waag.org/nl/event/chronic-health-designing-	28.02.2020	EN/NL	Waag	276		x)	(
other	Event: MakeHealth open evening March 2020	https://waag.org/nl/event/makehealth-open-avond-3	12.03.2020	EN	Waag	105		x)							l	
other	Project: Waag Fab Lab produces face shields for he	a https://waag.org/nl/project/gelaatsschermen-voor-	20.03.2020	NL	Waag			x	x)			x	x	x		1	
other	Newsletter: GIG News No. 12 – Corona Care Maker	I https://mailchi.mp/7e892bafef4b/gig-news-no7-411	30.03.2020	EN	GIG	233			x)	1	x	x				ĺ	1
other	Event: Maker initiatives in corona times #1	https://waag.org/nl/event/online-meetup-waag-talks	01.04.2020	EN	Waag	328		x)	(
other	Event: Maker initiatives in corona times #2	https://waag.org/nl/event/online-meetup-maker-init	08.04.2020	EN	Waag	236		x)								
other	Event: Maker initiatives in corona times #3 (Pakhuis	https://waag.org/nl/event/design-times-corona-med	17.04.2020	EN	Waag			x		,								
other	Newsletter April 2020 (Design in times of corona/m	https://mailchi.mp/waag/update-creative-care-lab-fe	23.04.2020	NL	Waag	614		x		,								1
other	M4Y Bullettin 7	newsletter	01.05.2020	ita	OD	413	no / link provided)								1
other	Newsletter May 2020 (OpenDot webinar, healthcare	https://mailchi.mp/waag/update-creative-care-lab-fe	20.05.2020	NL	Waag	623		x		,								1
other		https://mailchi.mp/09bf4e07d112/gig-news-no7-418			GIG	239			v	,	,	Y	Y					1
other	Newsletter June 2020 (Careables story/Welder)	https://mailchi.mp/waag/update-creative-care-lab-fe	18.06.2020		Waag	629		v	^^	,	,	^	_					1
other	Event: Face mask accessability event	https://waag.org/nl/event/mondkapjes-bescherming	25.06.2020		Waag	84					,							
other	· · · · · · · · · · · · · · · · · · ·		24.07.2020		Waag	636		x	_	- 1.	,			-		 		
other	Newsletter July 2020 (Elinde/Hackademy/The solu		25.08.2020			641		X X	+				—	-	-	_		+ -
		a https://mailchi.mp/waag/update-creative-care-lab-fe			Waag			×	-	,						-		1
other	M4Y Bullettin 6	newsletter	01.09.2020		OD		no / link provided		-)			-			-		1
other	Newsletter: GIG News No. 14 – Careables exhibition				GIG	248			x)		X	X			-	 	1
other	Glifo, la campagna Kickstarter dell'ausilio su misura		01.10.2020		OD		no / link provided		\perp)								
other	Newsletter October 2020 (Maker faire Rome)	https://mailchi.mp/waag/update-creative-care-lab-fe	15.10.2020		Waag	663		x)	1							1
other	ifa podcast "Die Kulturmittler #17: Digitaler Aktivism	https://www.ifa.de/17-digitaler-aktivismus-weltweit-	01.11.2020	DE	GIG				х)			х					oxdot
				Estimatio	n of reach total	20174										Total Ne	wsletters:	36

Title of event	Short description	Link	Date	Location	Type of Event	Country	Host / Organisation	Participants	COVID-19 related activities	OPEN DAYS WP1	WORKSHOPS WP1	EDUCATION / TRAINING	MAKER GATHERING WP1	PRESENTATION WP5 (Communicatio n, Dissemination)	Made4You representation by
Careables presentation to AVEIRO STEAM CITY (UIA project) delegates														1	OD Enrico
	Careables presentation	n.a.	2019-01-16	Milano	Organizing a wor	Italy	Comune di Milano	4							Bassi
Humanitarian Design Challenge Demo Workshops	A series of workshops to orient engineering students, private sector inducstry partners, and development stakeholders on digital fabrication, design-thinking and the potential impacts and benefits for Nepal.		2019-06-25	Nepal Communitere, Kathmandu	Organizing a woi	Nepal	Nepal Communitere & Field Ready	31	1		1	1			GIG (Bahar)
Internet of Manufacturing	event to set up the Internet of Manufacturing (IoM): a set of open infrastructures and systems that together enable a decentralized manufacturing network		2019-07-10	Warsaw, Poland	Participation in a	global	MakerNet Alliance	20						1	ZSI
Humanitarian Design Challenge Demo Workshops	A series of workshops to orient engineering students, private sector inducstry partners, and development stakeholders on digital fabrication, design-thinking and the potential impacts and benefits for Nepal.		2019-07-25	Nepal Communitere, Kathmandu	Organizing a wor	Nepal	Nepal Communitere & Field Ready	13			1	1			GIG
Humanitarian Design Challenge	A series of workshops to orient engineering students, private sector inducstry partners, and development stakeholders on digital fabrication, design-thinking and the potential impacts			Kathmandu University,							1	1			
Demo Workshops	and benefits for Nepal.		2019-07-29	Dhulikhel	Organizing a wor	Nepal	Nepal Communitere & Field Ready	46							GIG
Emerging and innovative Assistive Technologies Working Group / Fab 15	Surah during Fals 45	http://fab15.	2019-08-01	ElGouna	0		FAB 15				1				OD waag Enrico Bassi and Rutger Oomkes
Presentation Make Health &	Event during Fab 15 Evening program for journalists and	Tabevent.org/			Organizing a wor			20						1	
Careables HACK4Ears Hackathon	Event by our Partner and Co-Creator Peggy Sylopp with HACK for Ears	https://www. idmt. fraunhofer. de/content/da m/idmt/docum ents/HSA/hack4 ears_de.pdf	2019-09-05	Kerkrade Motionlab	Participation in a		CUBE design museum & Waag Fraunhofer Institut	70			1	1	1		Prototypes, Isabelle Dechamps
Humanitarian Design Challenge Demo Workshops	A series of workshops to orient engineering students, private sector inducstry partners, and development stakeholders on digital fabrication, design-thinking and the potential impacts and benefits for Nepal.		2019-09-26	Nepal Communitere, Kathmandu	Organizing a wor	N	Nepal Communitere & Field Ready	42			1	1			GIG
Opendot and healthcare /	Training for students about design for		2019-09-26	Katililaliuu	Organizing a wor	мераі	Nepai Communitere & Field Ready	13							OD Enrico
Circular Design Lab	care	n.a.	2019-09-27	Milano	Training	Italy	School of Design of Politecnico di	35				1			Bassi
		http://www. informagiovani .mn. it/media/uploa ds/allegati/21/ h- able_program												1	OD Enrico
Talk / Hackathon H-ABLE Disabilità&Sport	Jury at the hackathon H-Able organised by Comune di Mantova	ma-hackathon. pdf	2019-09-27	Mantova	Participation in a	Italy	Comune di Mantova	25							Bassi e Juste Moutaizite
Researchers' Night Vienna	Flyers distributed at this public event for science communication	https://sci4all. eu/en/home/	2019-09-27	Vienna	Participation in a	Autria	University of Applied Arts, Vienna, Austria	1000						1	ZSI

Title of event	Short description	Link	Date	Location	Type of Event	Country	Host / Organisation	Participants	COVID-19 related activities	OPEN DAYS WP1	WORKSHOPS WP1	EDUCATION / TRAINING	MAKER GATHERING WP1	PRESENTATION WP5 (Communicatio n, Dissemination)	Made4You representation
Social Tech Returns	event of technologies for healthcare; networking and distribution of flyers	https: //wirtschaftsag entur. at/veranstaltun gen/business- treff-social- tech-returns- 926/	2019-10-01	Vienna	Participation in a	a Autria		60						1	ZSI
Open Health HACKademy#2 Public Final Presentation	Public Presentation and Prototype Testing within the HACKademy Program.	https: //matchmymak er.de/open-		TU Berlin	Pitch event	Germany	Prototypes, be able e.V.,	50					1	1	Prototypes
Open Health HACKademy#2 Public Kick Off Presentation	Public Presentation within the HACKademy Program. Evening Format with talks and presentations.		2019-10-28	TU Berlin	Pitch event	Germany	Prototypes, be able e.V.,	34					1	1	Prototypes
Open Health HACKademy#3 Public Final Presentation	Public Presentation within the HACKademy Program. Evening Format with talks and presentations.	https: //matchmymak er.de/open- health- hackademy-3/	2019-10-28	Online and Beuth Hochschule für Technik and Wirtschaft	Pitch event	Germany	Prototypes, be able e.V.,	64					1	1	Prototypes
Meeting with CNR LECCO /Simone Pittaccio	Careables presentation and worshop about prosthetics	n.a.	2019-10-28	Milano	Organizing a wo	r Italy	TOG	4		1					TOG
Health&care Industry day	The format was a 3-hours mentor-driven event for students of product design from NABA - Nuova Accademia di Belle Arti and is organised with Fondazione Brodolini, whose focus are innovation and entrepreneurship. The topic is healthcare and design for care. The mentors analyses and evaluates 5 careables developed by 5 teams of NABA students (drifter car/xylovibe/wheelchair simulator/hyperactive stool/ evs)	https://www. opendotlab. it/portfolio- item/ddmp- distributed- design-market- platform/	30/10/2019	Luiss Hub for makers and students, Milano	Activities organi	s Italy	Opendot	22			*				OD Alessandra- Laterza, Enrico- Rassi
HPI Jubilee Conference: Designing Digital Transformation	We offered a round table with	https://hpi. de/20-jahre- hasso-plattner- institut/festpro gramm/designi ng-digital- transformation- 50-jahre-	2019-10-30	HPI Potsdam	Participation in a		ны нь	120						1	Prototypes, Isabelle Dechamps
MakeHealth open evenings	open evenings for the MakeHealth community; to discuss one specific careable and invite new members to join the community	https://waag. org/en/event/ma kehealth-open- evening	2019-11-14	Amsterdam	Organizing a wo	r Netherlands	Waag	15		1			1		Waag, Paulien Melis & Rutger Oomkes
"Stampa 3D e tecnologie innovative per la creazione di soluzioni non disponibili sul mercato" course for occupational therapists	Training for occupational therapists and physiotherapists	https://www. affidabile. it/prodotto/sta mpa-3d- tecnologie- innovative/	2019-11-16	Padova	Training	Italy	Affidabile	15				1			OD Enrico Bassi
Humanitarian Design Challenge Demo Workshops	A series of workshops to orient engineering students, private sector inducstry partners, and development stakeholders on digital fabrication, design-thinking and the potential impacts and benefits for Nepal.		2019-11-21	Orbit technical Institute, Chitwan	Organizing a wo	r Nepal	Nepal Communitere & Field Ready				1	1			GIG

									COVID-19 related	OPEN DAYS	WORKSHOPS	EDUCATION /	MAKER GATHERING	PRESENTATION WP5 (Communicatio n,	representation
Title of event	Short description		Date	Location	Type of Event	Country	Host / Organisation	Participants	activities	WP1	WP1	TRAINING	WP1	Dissemination)	by
MEDICA World Forum for Medicine	Careables presentation at the Health IT Forum	https://www. medica- tradefair. com/en/Forums _Conferences/F orums/MEDICA _HEALTH_IT_F ORUM/MHIF_O verview	2019-11-21	Arena Straße, Düsseldorf	Participation in a	Gormany	World Forum for Medicine	15							Waag, Paulien
ifa Workshop Digitale	Totalii	verview	2019-11-21	Dusseldon	r articipation in a	dermany	ifa - Institut für	13							vvaag, r danen
Zivilgesellschaft	Input zu: Digital Inclusion		2019-11-23	Berlin	Participation in a	Germany	Auslandsbeziehungen	25						1	GIG, Geraldine
Humanitarian Design Challenge Demo Workshops	A series of workshops to orient engineering students, private sector inducstry partners, and development stakeholders on digital fabrication, design-thinking and the potential impacts and benefits for Nepal.		2019-11-25	Purwanchal Camus, Dharan	Organizing a wor	Nepal	Nepal Communitere & Field Ready	85			1	1			GIG
	public event organised in an elderly				0. 0.		,								
Open Science und Pflege: Chancen und Barrieren – Ein Dialog	home; part of an event series of knowledge transfer: How can you easily make aids for health and care yourself? Barbara Kieslinger from ZSI gave a keynote address on this question in Vienna. The workshop takes place as part of the Knowledge Transfer Center Ost 2.0 and is organized by the University of Natural Resources and Life Sciences Vienna and the Ludwig Boltzmann Society.	https://www. eventbrite. at/e/open- science-und- pflege-chancen- und-barrieren- ein-dialog- registrierung- 81276396891#	2019-11-25	Haus Augarten, Vienna, Austria	Participation in a	Vienna, Austria	Wissenstransfer Ost	25						1	ZSI
Humanitarian Design Challenge Demo Workshops	A series of workshops to orient engineering students, private sector inducstry partners, and development stakeholders on digital fabrication, design-thinking and the potential impacts and benefits for Nepal.		2019-11-26	Manmohan Memorial Polytechnic, Biratnagar	Organizing a woi	Nepal	Nepal Communitere & Field Ready	112			1	1			GIG
Humanitarian Design Challenge Demo Workshops	A series of workshops to orient engineering students, private sector inductry partners, and development stakeholders on digital fabrication, design-thinking and the potential impacts and benefits for Nepal.		2019-11-29	Bheri Technical School, Nepalgunj	Organizing a wor	Nepal	Nepal Communitere & Field Ready	40			1	1			GIG
FABBRICARE HEALTH, PRODURRE SOLUZIONI CHE INNOVANO LA SALUTE - open talk with Filippo Cipriani (Sanofi), Giuseppe Banfi (IRCCS), Nadia Crivelli (Unità spinale Niguarda), Stefania Marconi (researcher)	Event moderated by Opendot about innovative healthcare solutions developed by industries and hp organisations	https://www. manifattureap erte. it/fabbricare- health- produrre- soluzioni-che- innovano-la- salute/	2019-11-29	Milano	Organizing a con	ltaly	Manifatture aperte	20						1	OD Enrico Bassi and Marta Savoldelli
Humanitarian Design Challenge Demo Workshops	A series of workshops to orient engineering students, private sector inducstry partners, and development stakeholders on digital fabrication, design-thinking and the potential impacts and benefits for Nepal.		2019-12-03	Butwal Technical	Organizing a wor		Nepal Communitere & Field Ready				1	1			GIG
					- 6		., zzimizine w riela neddy								GIG Sandra,
Careables Luncheon	presentation of Careables to Makers and Innovators in Nairobi, Kenya		4/12/2019	Nairobi	Organizing a wor	Kenya	Global Innovation Gathering	14			1			1	Geraldine, Mugethi
Careables Luncheon Careables presentation to educators and teachers of the region	Careables presentation	n.a.	2019-12-04	Oslo	Training	Norway	Local regional public authority	25				1			OD Enrico Bassi
DOTS – The Impact Summit (public day)	careables project presentation to the gig network and invited guests from Nakuru	https://www. globalinnovation gathering. org/dots/	2019-12-07	Nakuru	Organizing a con		Global Innovation Gathering / r0g agency	70			1		1	1	GIG Sandra, Geraldine, Mugethi

Title of event	Short description	Link	Date	Location	Type of Event	Country	Host / Organisation	Participants	COVID-19 related activities	OPEN DAYS	WORKSHOPS WP1	EDUCATION /	MAKER GATHERING WP1	PRESENTATION WP5 (Communicatio n, Dissemination)	Made4You representation by
Humanitarian Design Challenge Demo Workshops	A series of workshops to orient engineering students, private sector inducstry partners, and development stakeholders on digital fabrication, design-thinking and the potential impacts and benefits for Nepal.		2019-12-09	Dhangadi Engineering College, Dhangadi	Organizing a wo		Nepal Communitere & Field Ready				1	1			GIG
SDGs group - Careables presentation	Presentation of careables project during sdgs summit.	http://www.osi- genevaforum. org	2019-12-11	Geneve	Participation in a	Switzerland	Objectiv sciences international	40						1	OD Enrico Bassi
MakeHealth open evenings	open evenings for the MakeHealth community; to discuss one specific careable and invite new members to join the community	https://waag. org/en/event/ma kehealth-open- evening-0	2019-12-12	Amsterdam	Organizing a wo	Netherlands	Waag	10		1					Waag
Humanitarian Design Challenge Demo Workshops	A series of workshops to orient engineering students, private sector inducstry partners, and development stakeholders on digital fabrication, design-thinking and the potential impacts and benefits for Nepal.		2019-12-16	Western Regional Campus, IOE, Pokhara	Organizing a wo	Nepal	Nepal Communitere & Field Ready	53			1	1			GIG
MakeHealth open evenings	open evenings for the MakeHealth community; to discuss one specific careable and invite new members to join the community	https://waag. org/en/event/ma kehealth-open- evening-1	2020-01-16	Amsterdam	Organizing a wo	Netherlands	Waag	10		1					Waag
Feminity	public evening on inclusive design of medical materials. Based on the work of Team Gyn with the new prototype of a speculum	https://waag. org/nl/event/fem ininity-shaping- science-design- perspectives	2020-01-30	Amsterdam	Organizing a wo	Netherlands	Waag	25						1	Waag, Paulien Melis, Sanne Muiser
Careables Olinda Opening Session	Careables Latin America open event in Olinda, a UNESCO World Heritage site, was a vibrant evening gathering where local communities could meet careables and share their ouw work with health and making	https://share. nuclino. com/p/Careabl es-Olinda- Opening- Session- yeMoTFq91obn PxwRaaTjoa	2020-02-05	Casa Criatura	Organizing a con	Olinda Brazil	Casa Criatura	40		1			1	1	GIG (Ricardo, Georgia)
MakeHealth open evenings	open evenings for the MakeHealth community; to discuss one specific careable and invite new members to join the community	https://waag. org/en/event/ma kehealth-open- evening-2	2020-02-13	Amsterdam	Organizing a wor		Waag	15		1					Waag
Humanitarian design Challenge Design Sprint	2 weeks long design sprint involving Human Centered Design, Digital manufacturing to solve health related problems		2020-02-15	Nepal Communitere, Kathmandu	Organizing a wo	Nepal	Nepal Communitere & Field Ready	20			1				GIG (Bahar, Pallab)
Humanitarian design Challenge Design Sprint	2 weeks long design sprint involving Human Centered Design, Digital manufacturing to solve health related problems		2020-02-21	Nepal Communitere, Kathmandu	Organizing a wo	Nepal	Nepal Communitere & Field Ready	20			1				GIG (Bahar, Pallab)
Humanitarian design Challenge Design Sprint	2 weeks long design sprint involving Human Centered Design, Digital manufacturing to solve health related problems		2020-02-29	Nepal Communitere, Kathmandu	Organizing a wo	Nepal	Nepal Communitere & Field Ready	20			1				GIG (Bahar, Pallab)
Recitation about digital fabrication in healthcare during the fab academy	During fabacademy	n a.	2020-03-02	online	Training	Italy	Fabacademy	60				1			OD WAAG Enrico Bassi, Rutger Oomkes
	open evenings for the MakeHealth community; to discuss one specific careable and invite new members to join	https://waag. org/en/event/ma kehealth-open-								1					
MakeHealth open evenings DIY maker initiatives during corona crisis	the community online public program on diy makerinitiatives	evening-3	2020-03-12	Amsterdam Online	Organizing a wor		Waag	90	1						Waag

									COVID-19 related	OPEN DAYS	WORKSHOPS	EDUCATION /	MAKER GATHERING		Made4You representation
Title of event	Short description		Date	Location	Type of Event	Country	Host / Organisation	Participants	activities	WP1	WP1	TRAINING	WP1	Dissemination)	by
		https://waag. org/en/event/onl ine-meetup- maker- initiatives-							1						
DIY maker initiatives during corona crisis	online public program on diy makerinitiatives	during-corona- crisis	2020-04-08	Online	Organizing a con	Netherlands	Waag	30							Waag
Co-creating careables -	Tog presentation to a group of NABA students and need-sharing. The group is co-designing a series of tactile tiles for										1				TOG, Lorenza
	children with disability.	n.a.	2020-04-14	Milano	Organizing a wor	Italy	TOG	5							Coacci
Al4EU Café fight against Corona	The AI4EU Web Café is an online event series where users have the possibilities to participate virtually in live sessions with experts on specific AI domain or	https://www. youtube. com/watch?							1					1	
virus	areas of interests.	v=BwXlYl75ZVA	2020-04-16	online	Participation in a	global	AI4EU project	50							ZSI
Design in times of corona	Live broadcast in collaboration with Pakhuis de Zwijger. Targeted at design communities, general public interested in design and societal challenges.	https: //dezwijger. nl/programma/d dmp_corona	2020-04-17	Live cast Pakhu	Participation in a	Netherlands	Pakhuis de Zwijger, Waag	816	1						Waag
	A virtual challenge was then introduced to engage and evaluate the skills of trainees in 3D modelling & fabrication and material selection has been launched and trainees are working on mini projects in teams. Teams will develop a universal door knob lever that easily converts a standard door knob into a lever handle. People with difficulty gripping a standard door knob should find this adapted lever	https://twitter.	-320 0 / 4/	and cast, r aniiu	. saception III o		- Engli, Hug								
Careables AT Kumasi Online	handle an easy way to open a door.	com/KumasiHiv e/status/126608													GIG, Priscilla
Challenge		9631076007939	2020-05-01	Kumasi	Training	Ghana	Kumasi Hive	18							Serwaah Gyasi
Re:publica 2020 TV edition	Digital society meet up for change of ideas, and discuss topics and solutions for current challenges. GIG hosted a panel in the event, inviting Paulien from Waag and Robert from Brazil to share experiences in the global maker response	careables. org/event/republ	2020-05-07	online	Participation in a	ı global	republica GmbH	16419 (of the whole day in livestream)						1	Waag, Paulien
A distributed answer to a global crisis: ideas, communities and rules	Open talk organised by OD within ddmp project about maker response and legal implications	https://www. opendotlab. it/distributed- answer-to- global-crisis- ideas- communities- and- rules/2020-05- 21/	2020-05-21	online	Activities organis	Italy	DDMP project together with care:	2603	1					1	OD KU LEUVEN Enrico Bassi, Dr Reeser, Elisabetta Biasin and Erik Kamenjasevic, Sabrina Merlo
		https: //viralresponse. io/+viralrespon se/stories/live- event-learn-		S. Marie					1					1	
Viral Response Roundtable: Building open hardware communities in response to	An event series about about Collaborative	how-to-build- community-in- response-to-													
Covid-19	Innovation for Future Resilience	covid-19	2020-05-21	online	Participation in a	global	Wikifactory	40							ZSI
	Presentation of Tech for care platform,	https: //makerfaire. com/maker/en try/71734/2 fbclid=lwAR2ps X5sgigLYYnhL3 9lLhnLASYu- B7r5Ndb- bgpFt0LkIRXNy					availabe also here: https://www. youtube.com/watch? y=9GsXlCuSMdc&fbclid=lwAR2zg E4_QsxLEMnBW2 pR4slzKbAmO4XxgYNZltvijstlikN		1		1				OD Enrico
VME Maker Faire Bresente Took I	careables is a partner of.		2020-05-23	online	Organizing a wor	Italy	B4FOjsxXUYaY	910							Bassi

									COVID-19 related	OPEN DAYS	WORKSHOPS	EDUCATION /	MAKER GATHERING	PRESENTATION WP5 (Communicatio n,	Made4You representation
Title of event	Short description	Link	Date	Location	Type of Event	Country	Host / Organisation	Participants	activities	WP1	WP1	TRAINING	WP1	Dissemination)	by
	Online course on how to make masks,														
	braces, casts thanks to FDM 3D printing and photogrammetry 3D scanning.														
	Participants scanned a part of their body														
	on which they designed masks and														
	orthotics (braces, casts and similar). Also,											1			
	they learnt how to make forms and	http://www.										1			
	cellular structures that increase	opendotlab.													
D	breathability, flexibility and comfort of	it/portfolio-													
Health&Care - Summer School	these orthotics, as well as how to better use FDM 3D printing and choose	item/healthcar													
courses/Custom orthotics	materials.	e-summer- school-2020/	2020-05-23	online	Activities organis	Italy	DDMP project together with carea	27							OD Tiziano Berti
courses, custom or moties	materials.		2020-03-23	ornine	Activities organis	italy	DDWI project together with carea	27							Deru
	A series of 3 online conferences to reflect	https://lab. procomum.													
	uppon past, present and future of the	org/2020/05/sa											1	1	
Saúde, Cuidado y tecnología: una	care. Representatives from different parts												-	1	GIG (Ricardo &
relación atemporal	of Brazil, Colombia and Spain	tecnologia/	2020-05-29	online	Organizing a con	Brazil	Procomum	278							Georgia)
·	·	https:													<u> </u>
		//viralresponse.													
		io/+viralrespon													
		se/stories/live-													
		event-audit-							1					1	
		and-													
		accreditation-													
	An event series about about Collaborative		2020 05 04			l	Wikifactory, Careables (through								
Viral Response Roundtable: How	innovation for Future Resilience	project	2020-06-01	online	Participation in a	giobai	KUL)	40							KUL
	A series of 3 online conferences to reflect	https://lab.													
	uppon past, present and future of the	procomum. org/2020/05/sa											1	1	
Saúde, Cuidado y tecnología: una	care. Representatives from different parts	ude-cuidado-e-											-	-	GIG (Ricardo &
relación atemporal	of Brazil, Colombia and Spain	tecnologia/	2020-06-05	online	Organizing a con	Brazil	Procomum	121							Georgia)
, , , , , , , , , , , , , , , , , , , ,		https://lab.			0.00										, ,
	A series of 3 online conferences to reflect	procomum.													
	uppon past, present and future of the	org/2020/05/sa											1	1	
Saúde, Cuidado y tecnología: una	care. Representatives from different parts														GIG (Ricardo &
relación atemporal	of Brazil, Colombia and Spain	tecnologia/	2020-06-12	online	Organizing a con	Brazil	Procomum	110							Georgia)
	Online course about 3D modelling training														
	through parametric software for handles														
	and adaptors, to help everyone to use														
	everyday objects in a much more														
	comfortable way. Thanks to Parametric														
	Design, it is possible to adapt a project to	1													
	different users' needs; then, it is also the most comprehensive for designing	1										1			
	technical details such as hooks, threaded	http://www.													
	parts, connectors etc. Participants learnt	opendotlab.													
	how to modify simple objects so that they														
	are customized to people's needs,	item/healthcar													
Health&Care - Summer School	changing measurements and	e-summer-													OD Antonio
courses/Parametric Design	configurations.	school-2020/	2020-06-16	online	Activities organis	Italy	DDMP project together with carea	30							Garosi
		https:													
		//matchmymak													
	Public Feedbackmeetings within the	er.de/open-										1			
Open Health HACKademy#3	HACKademy Program. Evening Format	health-	2020 05 17	Online	Dia-la		Bookstones ha able a M	34							
Public Feedbackmeeting 1	with talks and presentations.	hackademy-3/	2020-06-17	Online	Pitch event	Germany	Prototypes, be able e.V.,	34							Prototypes

									COVID-19 related	OPEN DAYS	WORKSHOPS	EDUCATION /	MAKER GATHERING	PRESENTATION WP5 (Communicatio n,	Made4You representation
Title of event	Short description	Link	Date	Location	Type of Event	Country	Host / Organisation	Participants	activities	WP1	WP1	TRAINING	WP1	Dissemination)	by
	Online course. Medical imaging systems such as MRI, CT, PET and 3D Ultrasound are basically 3D scanning applied to the medical sector. Nowadays 3D printing is used within hospitals to create preoperative teaching prototypes, real prosthesis, guiding supports during an operation. Participants learnt the working											1			
Health&Care - Summer School	tools and flows necessary to move from MRI and CT scanning to 3D models and how to use this 3D model to print new 3D teaching printing. The exercise regarded medical devices design, 3D printed	item/healthcar e-summer-													OD Alberto
courses/Modeling for surgery	organs, dental puncture's dime	school-2020/	2020-06-19	online	Activities organis	Italy	DDMP project together with carea	21							Ornaghi
Careables Maker Gathering	Having felt the need for a platform where we can share the knowledge we have gained over the past months related to Covid-19 pandemic, GIG will be hosting its first virtual Careables maker gathering on the 25th of June.	https://www. careables. org/event/join- the-careables- maker- gathering-25th- of-june-online/	2020-06-25	online	Organizing a con	global	Global Innovation Gathering	60	1		1		1	1	GIG, and all partners
Mondkapjes: bescherming of	Open evening program based on internship. Master student Biomedical Engineering Roelof de Vries designed and prototyped a new transparent facemask	https://waag. org/nl/event/mo ndkapjes- bescherming-							1						
Design and 3D technologies for	(Careable) The training of medical personnel needs to be done in simulation. Wound sutures and operations on heart valves can be simulated thanks to 3d printed models' kits in which people can pour two-component silicone. Starting from 3D	http://www. opendotlab. it/portfolio- item/healthcar	2020-06-25	Online meetup	Organizing a wo	Netherlands	Waag	9				1			Waag
courses/Training kit for the	models of anatomical parts, participants	e-summer-													OD Enrico
medical staff Open Health HACKademy#3 Public Feedbackmeeting 2	designed stamps for medical simulation. Public Feedbackmeetings within the HACKademy Program. Evening Format with talks and presentations.	school-2020/ https: //matchmymak er.de/open- health- hackademy-3/	2020-06-26	Online Online	Activities organis	ltaly Germany	DDMP project together with carea Prototypes, be able e.V.,	33				1			Prototypes
	Presentation about Careables Casa Criatura and how it was working to help in	https://brasilia-digital.campus-party. org/campusero //pages=page- stream&slugEy ent=campus- party-digital- edition-2020- brasilia&slugAtt raction=tecnolo gia-para-ajudar- a-combater-a- pandemia-do-							1					1	
Campus Party Brasília	the fight against covid-19	covid-19	2020-07-10	Online	Participation in a	Brasil	Campus Party	32							GIG
Open Health HACKademy#3 Public Feedbackmeeting 3	Public Feedbackmeetings within the HACKademy Program. Evening Format with talks and presentations.	https: //matchmymak er.de/open- health- hackademy-3/	2020-07-15	Online	Pitch event	Germany	Prototypes, be able e.V.,	24				1			Prototypes
ccasacininecting 5	The state of the s	https:						f							
Open Health HACKademy#3 Public Feedbackmeetings 4	Public Feedbackmeetings within the HACKademy Program. Evening Format with talks and presentations.	//matchmymak er.de/open- health- hackademy-3/	2020-07-29	Online	Pitch event	Germany	Prototypes, be able e.V.,	30				1			Prototypes

Title of event	Short description	Link	Date	Location	Type of Event	Country	Host / Organisation	Participants	COVID-19 related activities	OPEN DAYS	WORKSHOPS WP1	EDUCATION /	MAKER GATHERING WP1	PRESENTATION WP5 (Communicatio n, Dissemination)	Made4You representation
THE OF EVENT	Short description	https:	Dutt	Location	Type of Event	country	nost y organisation	- un tricipanto	detivities					Dissemination	
		//wikifactory.													
		com/+wikifacto ry/stories/fabxl													
		ive-future-													
		scenario-													
		building-in- covid-19-													
		response-and-													
		beyond?													
		utm_source=Fa cebook&utm_							1				1		
		medium=Bann													
		er&utm_campa													
		ign=FABxLiveV Rroundtable&f													
	The event shares projected future scenarios in lightning presentations about														
	covid-19 pandemic, followed by a	wVbc8dQrX4K													
Fabxlive: Future scenario	participative Q&A session about	Du2sn4mVB2kl IFRIsVbCwMmZ													
building in COVID-19 response	community experience, checking the needs, and possible future demand in the	NVIQAnYE866d													OD Enrico
and beyond	health&care sector	WWIZB-g	2020-07-31	online	Organizing a wo	Italy	FabXlive and wikifactory and care	25							Bassi
															OD prototypes
	Presentation of the fab group working on												1		Enrico Bassi, Daniel
Fabcare manifesto	health&care projects		2020-08-03	online	Organizing a wo	Italy	FabXlive togethr with careables, ap	30							Wessolek
Fabcare meet up	Meet up		2020-08-04	online	Organizing a wo	Italy	FabXlive togethr with careables, Er						1		OD Enrico Bassi
		https://www.							_						
Cadus Debate!	Debate is an event promoted by Cadus to reflect critically on humanitarian practice.	cadus. org/en/debate	2020-09-03	online	Participation in a	Germany	Cadus	77	1					1	GIG (Ricardo)
	, , , , , , , , , , , , , , , , , , , ,	https://torino.													()
		makerfaire.													
Aziende e Makers - il		com/home-							1					1	
contributo delle Aziende durante l'epidemia	Event moderated by Opendot about covid-19 response by SMEs	page/program ma-talk/	2020-09-19	Torino	Organizing a wor	Italy	Maker faire Torino	online event							OD Enrico Bassi
						,									OD TOG
															Alessandro
Festival delle abilità - Opendot	Presentation of TOG and OpenDot joint collaboration creating digital projects for	http:												1	Masserdotti, Cristina
e TOG, digital for social	disabilities	//festivalabilita. org/talk/	2020-09-20	Milano	Participation in a	Italy	Festival delle Abilità	25							Dornini
		https://www.						1							
		careables. org/event/makin													
		g-social-													
	European conference on youth innovation														
Social Innovators	education in makerspaces	2020-online/	2020-09-24	Online	Participation in a		DOIT, Salzburg Research, St. Virgil	Salzburg Hotel							ZSI
		https://www. cherries2020.													
		eu/wp-													
		content/upload													
	CHERRIES Responsible Healthcare Ecosystems webinars are an exploration	s/2020/09/Web inar-series-												1	
	of the key dimensions of regional	flyer-													
	innovation ecosystems in the healthcare	interactive-V2.			L	l									
	sector	<u>pdf</u>	2020-09-29	online	Participation in a	global	CHERRIES project	20							ZSI
APPLICATION OF CO-DESIGN METHOD AND THE		https://www.													
DEVELOPMENT OF A TOOLKIT		mcascientificev												1	
TO SUPPORT THE GENERATION		ents.												1	
OF INNOVATIVE SOLUTION IN HEALTHCARE	pediatrics, annual event targeted to the healthcare professionals	eu/shapepedia trics/	2020-10-03	Pome	Participation in a	Italy	Shaping for the future of pediatric	100							OD Enrico Bassi
TEALITICAKE	nearmeare professionals	u ICS/	2020-10-03	Rome	Participation in a	italy	anaping for the future of pediatri	4 100							Dd55I

Title of event	Short description	Link	Date	Location	Type of Event	Country	Host / Organisation	Participants	COVID-19 related activities	OPEN DAYS	WORKSHOPS WP1	EDUCATION /	MAKER GATHERING WP1	PRESENTATION WP5 (Communicatio n, Dissemination)	representation
TecnoTOG _ La tecnologia applicata alla riabilitazione neurologica infantile	Conference organised by TOG about latest technologies applied to the rehabilitation of severe disabilities	http: //togethertogo. org/tecnotog convegno- palazzo-reale- 5-ottobre- 2019/	2020-10-05				TOG				,			1	OD TOG Antonia Madella Noja, Cristina Dornini, Luca Frigerio, Alessandro Masserdotti, Enrico Bassi
		https: //kortrijkcreativ ityweek. be/en/events- en-	2020-10-03	Milano	Organizing a con	italy	103	135				1			
Designtalks 'Tomorrow collectives by D4E1'	Presentation of Careables project during Kortrijk design week	masterclasses/ detail?item=67	2020-10-25	Kortrijk	Participation in a	Belgium	Howest/Kortrijk creativity week	40							OD Marta Savoldelli
•	Training for students about design for			-		_						1			OD Enrico
Careables presentation Exhibition Kumasi	care and carebles project The purpose of the exhibition was to display assistive technologies design and also to gather feedback for later improvements. The team exhibited the white cane that is designed to aid the blind navigate their environment using vibrations and sounds. This exhibition was done in collaboration with the Family Medicine Unit Directorate, Komfo Anokye Teaching Hospital, Ghan.	n.a.	2020-10-28	Milano	Training	Italy	Politecnico Kumasi Hive	20							Bassi
Careables AT Kumasi Exhibition	At the exhibition, the white cane was demonstrated by the Careables AT Kumasi team to the Family Medicine Directorate of KATH led by Dr Kathryn Spangenberg. We had a total of 20 people gathered at the exhibition, out of which 13 were women. Some feedback we gathered from the KATH team was to incorporate new features like a sensor to detect wires and obstacles with openings like the table. Another feedback from the team at the Family Medicine Directorate was to redesign the white cane to be adjustable for easy transportation.	https://www. linkedin. com/feed/updat e/um/li:activity: 6735146188363 878400/2 updateEntityUm=um%3Ali% 3Afs_feedUpdat e%33%28V2% 2Cum%3Ali% 3Aactivity% 3Aactivity% 3A6735146188	2020-12-03	Kumasi	Exhibition	Ghana	Kumasi Hive	20							GIG, Priscilla Serwaah Gyasi
International Conference of the Association for the Advancement of Assistive Technology in Europe (AAATE) - Global Challenges in Assistive Technology: Research, Policy & Practice	International conference organised by the Association for the Advancement of Assistive Technology in Europe	https: //aaate2019. eu/	2019-08-27/23	Bologna	Presentation at a		AAATE, AIAS Bologna, University of Bologna	1000						1	KUL
Open Health HACKademy#3	A Educational Program for Students, Makers, Healthexperts and people in need for Careables. The Scope is to co- create and share Careables in a user centered approach in interdisciplinary Teams	https: //matchmymak er.de/open- health- hackademy-3/	06.06 until 9.8.2020	Online and Beuth Hochschule für Technik and Wirtschaft	Training	Germany	Prototypes, be able e.V.,	60			1	1			Prototypes
Maker Faire Zagreb	present a small selection of careables (= DIY open healthcare solutions) that have originated from our co-design and training workshops.	https://www. careables. org/event/maker -faire-zagreb-3/	12&13 October	Zagreb	Participation in a	·	Technical Museum Nicola Tesla	300							KUL Erik
Careables Maker Gathering Brazil	A maker gathering to wrap-up the development, replication and documentation of products that started the development before the pandemic	https://www. youtube. com/watch? v=6-zaNheFn_I	17- 26 november, 2020	online	Organizing a con	Brazil	Instituto ProComum and Casa Cri	atbc				1	1	1	GIG Ricardo & Georgia
Meeting with Odoardo Picciolini	Careables presentation and workshop about prescription of careables		20/10/2019- 28/10/2019- 5/02/2020	Milano	Organizing a wor	Italy	TOG	4		1					TOG Chiara Conti, Cristina Dornini

Title of event	Short description	Link	Date	Location	Type of Event	Country	Host / Organisation	Participants	COVID-19 related activities	OPEN DAYS WP1	WORKSHOPS WP1	EDUCATION / TRAINING	MAKER GATHERING WP1	PRESENTATION WP5 (Communicatio n, Dissemination)	representation
		https://www. careables.													
		org/event/wear- it-innovation-													
		summit-25-26- june-2019-in-													
Wear It Innovation Summit	Talks around medical disruption and the future of health, spread flyers and stickers	berlin- wearitberlin/	2019-06-25/27	Schönhauser Allee 36, Berlin	Participation in a	Germany	Wear it	500							GIG, Sandra, Hannan
		https://www.					Open User Innovation Society, with the support of the Utrecht								
		uu.					University School of								
		nl/en/news/the -17th-					Economics Research Institute the Copernicus Institute of							1	
Open and User Innovation		international- open-and-user-					Sustainable Development, Institutions for Open Societies,								
Conference – The 17th	International conference organised by	innovation-				The	and Utrecht University Social								
International Conference	Open User Innovation (OUI) Society	conference https://www.	2019-07-08/10	Utrecht	Presentation at a	Netherlands	Entrepreneurship Initiative.	1000							KUL
		careables.													
		org/event/the-													
		international- open-and-user-													
User Innovation Conference	Internation open and user innovation conference, to gether researched of	innovation- conference-													
#OUI2019	variety of different field	oui2019/ https://www.	2019-07-08/11	Utrecht		Nertherlands									KUL
		careables. org/event/tech-													
	Tech for Good is an innovation challenge	for-good- showcase-											1	1	
	for passionate and creative youths, 15-25 years old, to develop solutions that will	exhibition-2- november-											-	-	
Tech for Good Showcase & Exhibition	benefit persons with disabilities and their families/care-givers.	2019-	2019-08 till 11	C:	Organizing a wo	Cinganoro	Engineering Good	100							GIG Saad
Exhibition	lamiles/care-givers.	singapore-4/ https://www.	2019-06 (111 11	Singapore	Organizing a wor	Sirigapore	Engineering Good	100	,						did Saad
		careables. org/event/chaos													
		= communication-													
	Camping confernce for hackers and associated life-forms, hosted workshop	camp-21-25- august-2019-													GIG, Sandra,
Chaos Communication Camp	together with Cadus on the Life Sensor Who owns the robots? Why open	near-berlin-4/	2019-08-21/25	Zehdenick	Participation in a	Germany	Chaos Computer Club	8			1				Vicy, Saad
	hardware matters for development		0040 00 4445	D. F.	Dti-iti i			50							010 0 11
NextCloud Conference 2019	keynote at the conference	https://www.yout	2019-09-14/15	Benin	Participation in a	Germany	nextcloud	50						1	GIG, Geraldine
		careables, org/event/daten													
		spuren-2019- 21-22-													
		september- dresden-													
		germany-with- call-for-													
		participation- event-in-													
Datenspuren - Patch gehabt	Flyer und Sticker ausgelegt	german/	2019-09-21/22	Dresden	Participation in a	Germany	Chaos Computer Club Dresden	400							GIG, Sandra
	students medical school Radboud UMC collaborated on several Careables-project														
	with students design and engineering of		2019-10 - jan			North Land	D. II. HUMGO HAGA					1			Waag, Paulien
MakeHealth student exchange	University of Applied Science Amsterdam	https://www.	2020	Nijmegen & Ams	Training	Netherlands	RadboudUMC & UASA	40							Melis
		mozillafestival.				United								1	
Mozfest 2019	Flyers distributed	org/en/	2019-10-21/27	London	Participation in a	Kingdom	Mozilla Foundation	300							ZSI

Title of event	Short description	Link	Date	Location	Type of Event	Country	Host / Organisation	Participants	COVID-19 related activities	OPEN DAYS WP1	WORKSHOPS WP1	EDUCATION / TRAINING	MAKER GATHERING WP1	PRESENTATION WP5 (Communicatio n, Dissemination)	representation
		https://www. eventbrite.co. uk/e/towards- a-global- research- agenda-for- transformative-												1	
TIPC Conference: Towards a Global Research Agenda for Transformative Innovation Policy	careables poster presentation at the annual conference of the TIPC consortium on tranformative innovation policies	innovation- policy-tickets- 65172410434	2019-11-04/5	Technical University of Valencia	Participation in a	a Valencia, Spain	TIPC - Transformative Innovation Policy Consortium	200							ZSI
Careables AT Kumasi Training	Kumasi Hive partnered by Careables offers community collaborations and innovations aimed at improving the inclusion of people with disabilities through the efficient production and use of assistive technologies.	https://twitter. com/KumasiHiv e/status/123562 6375719129088	2019-2020	Kumasi	Training	Ghana	Kumasi Hive	18				1			GIG, Priscilla Serwaah Gyasi
Careables AT Kumasi Training	The goal of the training was to build capacity of students from the biomedical and center for disability and rehabilitation from KNUST to co-create and design assistive technologies for local use and maintenance.		2020-01 to 2020-03	Kumasi	Training of potential makers	Ghana	Kumasi Hive	18							GIG
FOSDEM	Free event for software developers to meet, share ideas and collaborate	https://www. careables. org/event/fosde m-1-2-february- 2020/	2020-02-01/02	Campus du Solbosch Av. F. D. Roosevelt	Participation in a		FOSDEM								Prototypes/AH Daniel W.
Careables Olinda Working	Weekly meetings to develop and replicate									3	3				
sessions Presentation students (2nd year) Royal Academy of the Arts	careables Trainingsession for students of the Art Academy	days/	2020-02-17/28	Casa Criatura Amsterdam	Organizing a wo	Brasil Netherlands	Casa Criatura Waag	24						1	GIG (Ricardo) Waag
Alts	Global Congress to award and prmote	https://www. worldsummita wards.org/wsa- global-	2020-0203		Trailing	recienanus	Waag	24						1	- S
World Summit Award Vienna	digital solutions for local issues; in collaboration with United Nations	congress-2020- vienna/	2020-03-08/11	Erste Campus, Vienna	Participation in a	Austria	WSA	250							ZSI, Barbara Kieslinger
Open Source Hardware Summit	Annual conference on open source hardware. To foster knowledge and encourage research that is accessible, collaborative, and respects user freedom	https://www. careables. org/event/open- source- hardware- summit-10th- edition-call-for- proposals-is- still-open/	2020-03-13/14	online	Participation in a	United States	OSHA								Prototypes/ AH Daniel W. (online attendance)
Augmented Humans 2020	Conference that focuses on physical, cognitive and perceptual augmentation of human through digital technologies	https://www. careables. org/event/augm ented-humans- 2020- kaiserlautern- germany-call- for-participation- 16th-january/	2020-03-16/17	Online	Participation in a	a Germany									Prototypes/ AH Daniel W. (online attendance)
FOSS ASIA Summit 2020	open technology event to share and showcase latest innovations and meet contributors and potential partners	https://www. careables. org/event/foss- asia-summit- 2020-in- singapore-19th- till-22nd-of- march/	2020-03-19/22	Eunos Road 8,	Participation in a		FOSSASIA								GIG Saad

Title of event	Short description	Link	Date	Location	Type of Event	Country	Host / Organisation	Participants	COVID-19 related activities	OPEN DAYS WP1	WORKSHOPS WP1	EDUCATION / TRAINING	MAKER GATHERING WP1	PRESENTATION WP5 (Communicatio n, Dissemination)	Made4You representation by
	HACKathon to enable Solutions that tackle Challenges about Covid19 hosted with the German Government. Careables	https: //wirvsvirus.													Prototypes, Isabelle Dechamps; GIG, Geraldine de
WirVsVirus HACKathon	members were part of the jury.	org/ https://www. careables. org/event/hacko	2020-03-20/22	Online	Participation in a	Germany	German Government	5000							Bastion
"HacKoragnavirus"- Online Hackathon for Madagascar	hackathon	ragnavirus- online- hackathon-for- madagascar/	2020-04-03/06	online	Participation in a	Madagascar				1					GIG
Pan-European Hackathon- #EUvsVirus	hackathon to connect and to develop innovative solutions to overcome COVID- 19 related challenges Daniel Heltztel from Prototypes participated in the jury	https://www. careables. org/event/pan- european- hackathon- euvsvirus/	2020-04-24/27	online	Participation in a	europe	European Union			1					Prototypes
UBORA Design Competition	Open source medical technologies for integral management of COVID-19 pandemic and infectious disease	https://www. careables. org/event/ubora -design- competition- 2020-on-covid- 19-registration- due-on-30-april-	2020-04-30		Participation in a	Clabel	UDODA Sirradiral								00
2020 on COVĬD-19	outbreaks Scientific conference, that discusses the role of design in the future of health and	https://www. careables. org/event/desig n4health-2020-	2020-05-01	online Wibautstraat 1-	Participation in a		UBORA Biomedical Waag, Lab4Living, University of			1					OD
Design 4 Health 2020 FABXLive	Global Fab Lab Network conference, reflect on COVID	amsterdam/ https://www. careables, org/event/fabxli ve-online-on- 27th-31st-of- july/	2020-07-01/04	4, Amsterdam	Participation in a	Netneriands	Twente Designlab Fablabxlive, The Ceneter for Bits and Atoms, Fab Foundation			1					Waag
First Careables Exhibition at #rpCampus	exhibition showcasing collection of some of the hardware designs and co-designs, Careables	https://www. careables. org/event/first- careables- exhibition-at- der-rpcampus- im-september- berlin/	2020-09-06 2020-10-04	re:publica Campus Berlin Neukölln	Exhibition	Germany	republica GmbH	2000							GIG
Mitforschen! Das Citizen-	Science-Festival for citzen science projects to showcase their research, created online booth and video, physical popup-booth during the event for a photo	https://www. careables. org/event/mitfor schen-das- citizen-science- festival-14-und- 15-oktober-		Cabillabarras All	. Fubilities	Cormany	Microschoft in Dialog Myroum	1100							Prototypes,
Knowledge for Change: A decade of Citizen Science (2020-2030) in support of the SDGs	Conference of Germany's 2020 EU Council presidency, a discussion of the UN Sustainable Development Goals (SDGs) and the contributions that citizen science makes in framing and achieving sustainable development	2020/ https://www. careables. org/event/knowl edge-for- change-a- decade-of- citizen-science- 2020-2030-in- support-of-the- sdgs/		Schönhauser All	Participation in a	Germany	Wissenschaft im Dialog, Museum CoAct, Museum Naturkunde Berl		ny's 2020 EU Cou	ncil presidency				1	GIG ZSI, Prototypes
Il metodo di co-design per l'healthcare	Event during the maker faire in Rome	https://2019. makerfairerom e. eu/it/espositori /?ids=651	2020-10-18/20	Rome	Organizing a con	ltaly	Makerfaire	18				1	1		OD TOG Antonio Garosi, Alberto Ornaghi, Tiziano Berti, Enrico Bassi, Pietro Crisanto

														PRESENTATION WP5	
									COVID-19 related	OPEN DAYS	WORKSHOPS	EDUCATION /	MAKER GATHERING	(Communicatio n,	representation
Title of event	Short description	Link	Date	Location	Type of Event	Country	Host / Organisation	Participants	activities	WP1	WP1	TRAINING	WP1	Dissemination)	-
															Waag, Paulien Melis, Sanne
															Muiser
															Careables-
														1	initiators: Debby
															Marchena &
Embassy of Health - Dutch	Exhibition of MakeHealth, with Careables	https://waag. org/en/node/62													Alle van
Design Week 2019	of Lightup Cane, Speculum and Odyschrift	93		Eindhoven	Exhibition	Netherlands	Dutch Design Foundation	70000							Meeteren
Exhibition Nepal			2020-11-20 - 2020-12-20	Kathmandu, Nepal	Exhibition	Nepal	Nepal Communitere								GIG
Exhibition Singapore			2020-11-20-22	Singapore	Exhibition	Singapore	Engineering Good								GIG
			2020-11-27 -												
Exhibition Santos			12-11	Santos, Brazil	Exhibition	Brazil	Istituto Procomum								GIG
		https://www. manifattureap													
		erte.													
		it/esperienza/c													1
		o-design-e-								1					
CO-DESIGN E TECNOLOGIA: I		tecnologia-i- nuovi-													OD alberto
NUOVI STRUMENTI PER	Open day at Opendot during Manifatture	strumenti-per-													ornaghi,
INNOVARE L'HEALTHCARE:	Aperte, which celebrates urban	innovare-													alessandra
open day at opendot	manufacturing	lhealthcare/	2020-11-29/30	Milano	Exhibition	Italy	Manifatture aperte	10							laterza
		https://www.													
		facebook. com/opendotla													
		b/photos/pcb.													
		264030931603												1	
Manufacture 4.0 - exhibition -		0761/26403049 39364532/?													
co-design method for health	Exhibition in the main venue during	<u>3936453277</u> type=3&theate													OD alessandra
and care	Manifatture Aperte event	<u>r</u>	2020-11-29/30	Milano	Exhibition	Italy	Manifatture aperte	250							laterza
	MakerFair Event for technology														
	enthusiasts, digtal artisans, schools,														
Maker Faire Rome- The	universities, trainers, research centers, artists, students, businesses, curious and	https: //makerfairerom													
European Edition	enthusiasts of all ages for collabortation.	e.eu/en/	2020-12-10/13	Online	Participation in	a Italy	Maker Faire Rome promoted by R	tbd (not done y	et)						OD
				Gmund am											
Exhibition Fablab Oberland			2020-12-14- 2021-01-15	Tegernsee, Germany	Exhibition	Germany	Fablab Oberland								GIG
Exhibition I abiab Oberland	Worked with hospital staff on supporting		2021-01-13	Germany	EXIIIDICIOII	Germany	I abiab Oberiand								GIG
Hospital and Rehabilitation	them with troubleshooting and enhancing														1
Center for Disabled Children	3D Printed products for their		23.10.19					I.			1	1			I
(HRDC)	patients/clients.		08.11.19	Banepa, Nepal	Training	Nepal	Nepal Communitere & Field Ready	2							GIG
		https://www. careables.													
		org/event/carea													1
		bles-moving- exhibition-beta-							1						1
Careables Moving Exhibition		edition-at-	23/11 - 04/12,												
Olinda		olinda- northeast-brazil/		Olinda	Exhibition	Brazil	Casa Criatura	100							GIG Ricardo
		https://www.			1	· .		1							
		careables.													
	Cadus and gig presentation, as part of the												1	1	
36C3 Chaos Communication Congress	Open Infrastructure Orbit: fair booth, presentation with livestream,	communication- congress-36c3/	27-31 december, 2019	Messe-Allee 1,	Participation in	Germany	Chaos Computer Club	100							GIG Sandra
CONGI C33	A 10 Day Program for Students, Makers,	https:	december, 2019	Leipzig	raiticipation in a	a Germany	chaos computer club	100							GIG Sariura
	Healthexperts and people in need for	//matchmymak													
	Careables. The Scope is to co-create and	er.de/open-									1	1			
Ones Health Hagy descript	share Careables in a user centered	health-	27.09. until	TH David			Destatues have 11 11	124							Prototypes,
Open Health HACKademy#2	approach in interdisciplinary Teams	hackademy-3/	6.10 2019	TU Berlin	Training	Germany	Prototypes, be able e.V.,	24							Sandra (GIG)
Co-design and share solutions															OD waag Enrico Bassi
that help people with		http://fab15.									1			1	and Rutger
disabilities / Fab 15	Event during Fab 15		29 july 2019	ElGouna	Organizing a wo	Egypt	FAB 15	50							Oomkes
		•	•	•	•	•	•	•							_

Title of event	Short description	Link	Date	Location	Type of Event	Country	Host / Organisation	Participants	COVID-19 related activities	OPEN DAYS WP1	WORKSHOPS WP1	EDUCATION / TRAINING	MAKER GATHERING WP1	PRESENTATION WP5 (Communicatio n, Dissemination)	Made4You representation
Opendot and healthcare/case study / Summer school	OD healthcare projects presentation to the students of the Politecnico Summer school	http://phd. design.polimi. it/phd- summer- school-2019/	3 july 2019	Milano	Participation in a	altaly	PHD in Design	30					1		OD Enrico Bassi
User centred design healthcare	2-days conference about the latest projects on UX design on healthcare	https: //uxhealthcare, co/2019/	4-6 july 2019	Amsterdam	Participation in a	The Netherland	5	45						1	OD Alessandro Masserdotti
Careables Track at DOTS – The Impact Summit	At DOTS, we want to show the open source hardware "Life Sensor" by Cadus to GIG members, check it's preparedness for local use cases, try the reproduceability and work on the next literation of the prototype: a custom circuit board that reducing the size and the error-proneness of the unit while keeping the parts modular.		5-6 December, 2019	Nakuru	Organizing a wo	r Kenya	Global Innovation Gathering, r0g agency, Cadus e.V.	8			1		1		GIG Sandra
European Citizen Engagement and Deliberative Democracy Festival	The festival will first and foremost support on-going Commission citizen engagement initiatives. It is a site of mutual learning and capacity building.	https: //academy. europa. eu/local/euacad emy/pages/cour se/overview. php?id=124	612.12.2020	online	festival and learning and capacity building event	Europe	European Commission					1			video submitted to the festival by Barbara (ZSI)

Social media engagement report - Careables - Nov 2020

Platforms

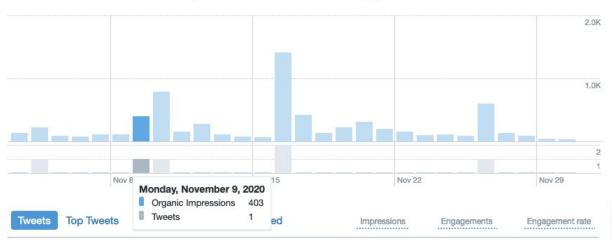
Twitter: @careablesorg Facebook: Careables Instagram: @careables

Twitter

Highlights

	@careablesorg		
Followers	391		
New followers	12		
Tweets	7		
Impressions	6937		
Profile visits	154		

Your Tweets earned 6.8K impressions over this 28 day period



Top tweets

Tweets	Top Tweets Tweets and replies Promoted	Impressions	Engagements	Engagement rate
₹	Careables.org @CareablesOrg · Nov 18 Event: Careables Exhibition When: 20th Nov- 20th Dec 2020 Where: Kathmandu, Nepal Hosted by: @nepalcomm	1,384	15	1.19
	facebook.com/events/3733498 pic.twitter.com/ki0p3b9gWU			Promote
	View Twest activity			Promote
£	Careables.org @CareablesOrg · Nov 9 1 more week to support @glifo_tool on @kickstarter! Help a child leave their mark by donating <3 <3 <3 (link on @glifo_tool bio)	1,232	23	1.9%
	@opendotlab @wearegig @matchmymaker #opensource #disability #Careables pic.twitter.com/G8bctP2vDc			
	View Tweet activity			Promote
Œ	Careables.org @CareablesOrg - Nov 26 Happening now & just starting! Join the #AMG2020 on Makerspaces in Africa, the #Careables exhibition & workshop by our wonderful	467	18	3.99
	partners of @KumasiHive: twitter.com/AM_Gathering/s View Tweet activity			Promote
≇ C	Careables.org @CareablesOrg · Nov 16 [Deutsch] Ihr habt etwas aus #Bioplastik hergestellt? Einen nachwachsenden Ersatz für Einwegplastik entwickelt? Reicht es noch bis zum 30.11. beim @w_jahr Wettbewerb ein: wissenschaftsjahr.de/2020-21/meine	463	6	1.39
	Unser Artikel zu Bioplastik & #Corona inkl. Rezept: careables.org/story/biotex-d #biotex			
	View Tweet activity			Promote
£	Careables.org @CareablesOrg · Nov 9 This digital stethoscope by @BYU professors Craig Nuttall and Chia-Chi Teng makes it possible to listen to the heart and lungs of their patients while standing up to 50 feet away. @MedTectales	348	7	2.0%
	tectales.com/3d-printing/a pic.twitter.com/sYt67FNDQf			12

TWEET HIGHLIGHTS

Top Tweet earned 1,377 impressions

Event: Careables Exhibition When: 20th Nov- 20th Dec 2020 Where: Kathmandu, Nepal

facebook.com/events/3733498... pic.twitter.com/ki0p3b9gWU

Hosted by: @nepalcomm



£73 ♥2

Top mention earned 44 engagements



Wevolver

@WevolverApp · Nov 2

Glifo is a 3D printed custom aid that helps children with disabilities achieve autonomy in writing and drawing. Check out the **#Kickstarter** here:

kickstarter.com/projects/opend...

#3dprinting #3dprinter #healthcare @opendotlab @CareablesOrg pic.twitter.com/EmY0sdDS6W



£73 98

Top media Tweet earned 1,185 impressions

1 more week to support @glifo_tool on @kickstarter! Help a child leave their mark by donating <3 <3 <3 (link on @glifo_tool bio)

@opendotlab @wearegig @matchmymaker #opensource #disability #Careables pic.twitter.com/G8bctP2vDc



£74 ₩2

Top Follower followed by 2,248 people



Julien Hering PhD

@julien_hering FOLLOWS YOU

CEO @TreeOfScience digital acceleration of scientific research #openscience #science2dot0 - Advisor @scienceroot https://t.co/QIB61TcCeP

View profile

Instagram

	@careables
Followers	425
Gender	50% women, 50% men
New followers	20
Posts	9
Impressions (total number of times all posts have been seen)	2554*
Posts reach (unique accounts that have visited posts)	867*
Stories reach	264**
Stories impressions	340**
Profile visits	71

^{*}Instagram now provides only upto 30 days of posts insights

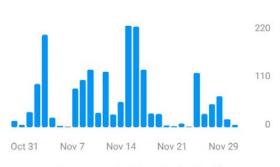
^{**}Instagram provides only upto 14 days of stories insights so these numbers are extrapolated from that

Last 30 Days ✓

Accounts Reached

867 accounts

+145.6% vs Oct 1 - Oct 30

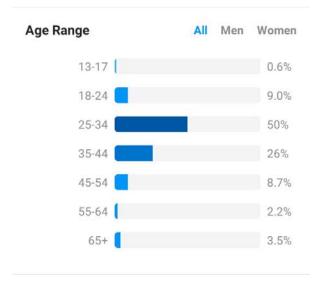


Accounts reached from Oct 31 - Nov 29

Impressions

2,554

+43% vs Oct 1 - Oct 30



Account Activity 72 Profile Visits 71 -2.8% vs Oct 1 - Oct 30 Website Taps 1

Last 30 Days ➤

0% vs Oct 1 - Oct 30

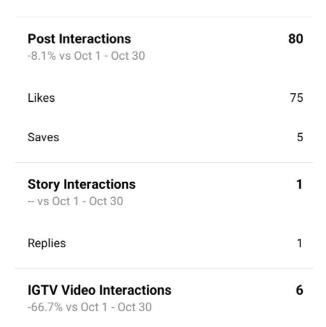
Email Button Taps 0 0% vs Oct 1 - Oct 30

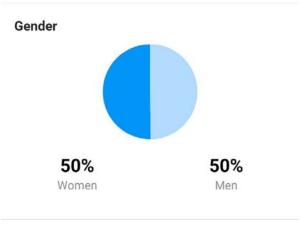
Top Locations	Cities	Countries
Milan		8.7%
Recife		6.4%
Berlin		5.8%
São Paulo		4.5%
Rio de Janeiro, Rio de Janeiro		3.2%

Content Interactions

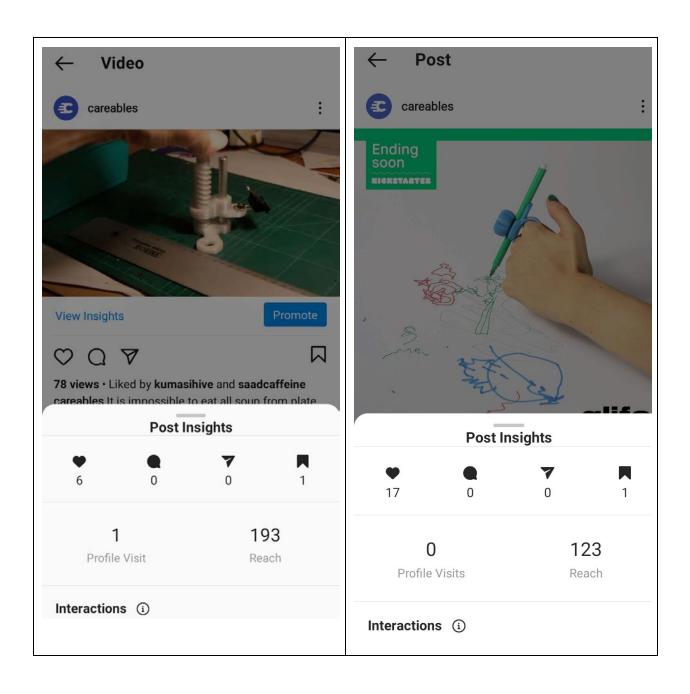
87 interactions

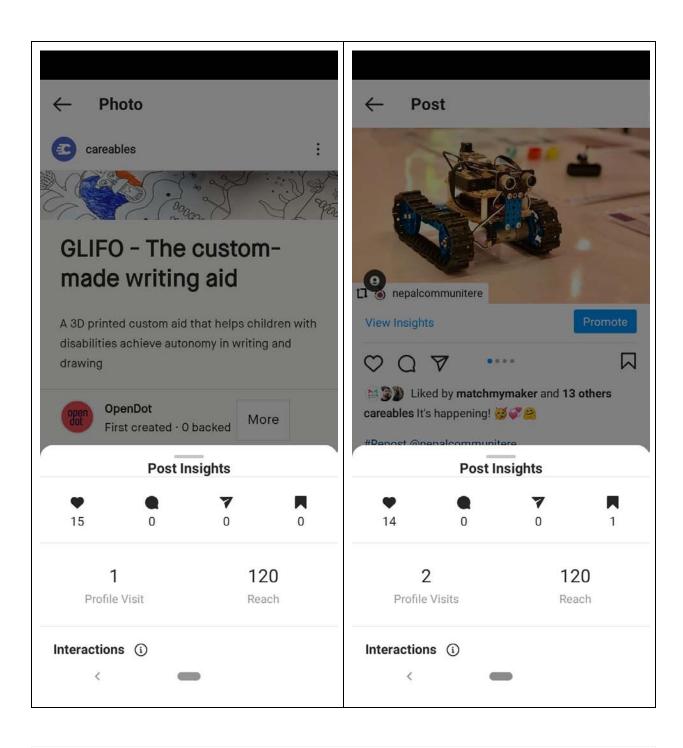
-17.2% vs Oct 1 - Oct 30





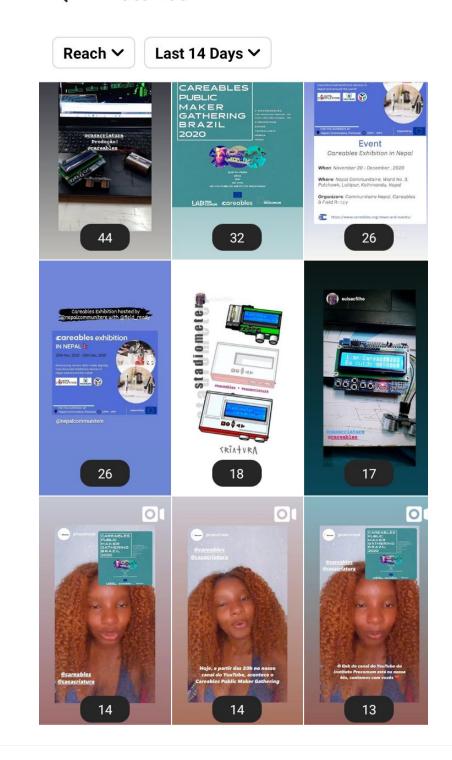
Top posts





Stories

← Stories



Facebook

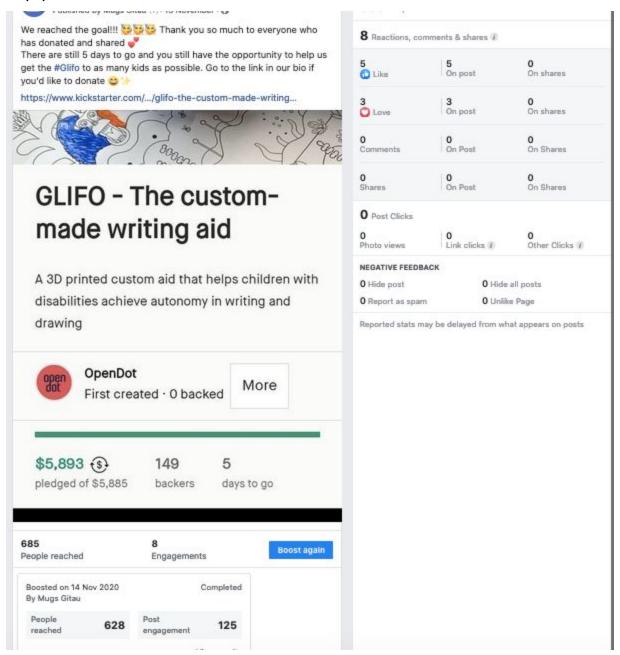
Highlights

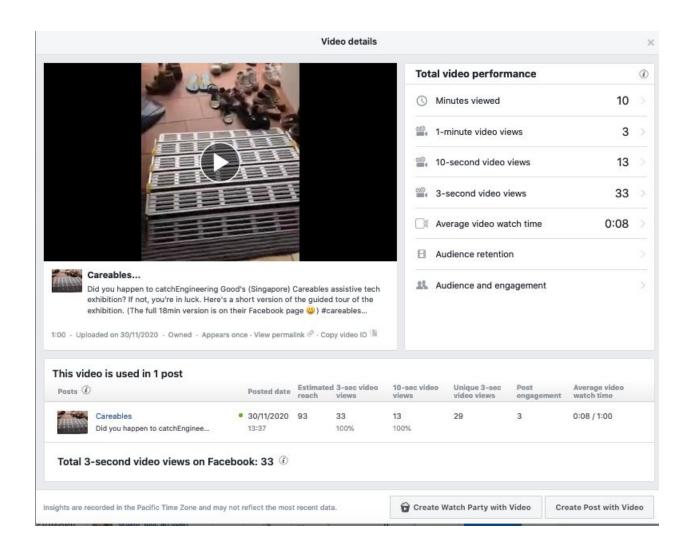
	#
Page followers likes	674 616
New page followers likes	24 15
Gender	Men 57% Women 41 % n/a 3%
posts engagements (likes, shares, comments)	28
post reach	870
video views	50
page views	68

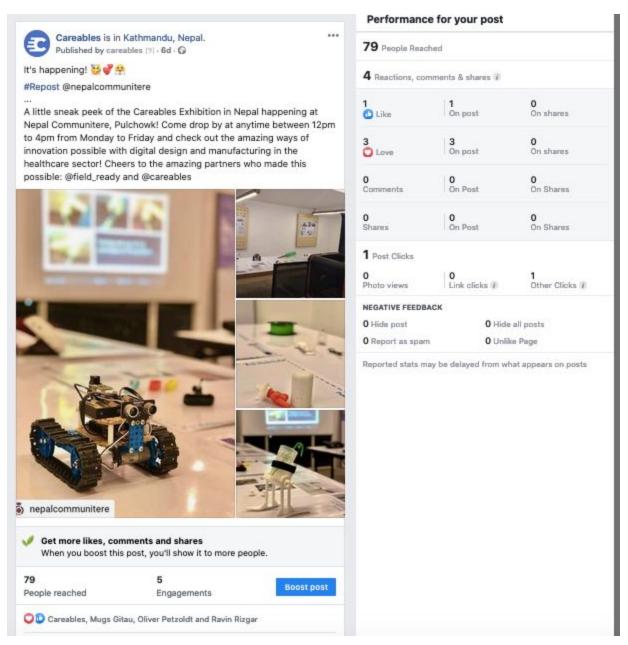
Top Posts

Published	Post		Type	Targeting	Reach i	Er	ngagement
30/11/2020 3:38	Did you happen to catchEngineering Good's	84	0	93		7	
24/11/2020 15:44	It's happening! 🤯 🍣 🥹 #Repost	后	0	79		1 4	
1 7/11/2020 16:17	If you're in Nepal, check out the Careables	S	0	20		3	
13/11/2020 13:38	We reached the goal!!!	后	0	685	5	0 8	
10/11/2020 10:02	1 more week to support GLIFO Kickstarter! Help a	84	0	37		1 3	
09/11/2020 12:17	This digital stethoscope by BYU professors Craig	后	0	46		0	
04/11/2020	It is impossible to eat all soup from plate with only	84	0	41		2	

Top posts







n

Appendix

Careables social media strategy and content plan

D 5.1 careables deliverable communication

Hardware for healthcare

Platform that enables citizens to co-design and deliver people-centered health products through means of digital fabrication.

Please take your time to understand how it is applied so that it will always appear in a clear and consistent way.

Following pages outline a few simple rules about our brand.

Logotype — 06
Symbol — 10
Typography — 12
Colors — 13
Social Networks — 14

Content

These guidelines have been created to help other parties understand how to use careables brand.

Brand Guidelines

careables

Hardware for healthcare

4

careables provides citized possibility to co-produce healthcare solutions the quality of life.

The careables platform supports the connection made between users, healthcare professionals and makers to start the co-production of healthcare solutions.

zens with the et custom-made at improve their

Content

These guidelines have been created to help other parties understand how to use careables brand.

Brand Guidelines

careables

Hardware for healthcare

6

Logotype

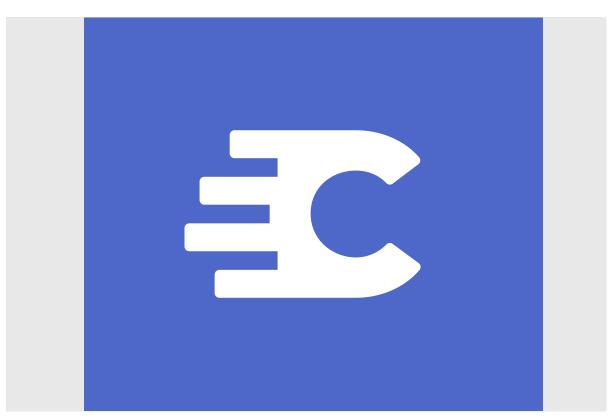
Official logo

The careables logotype is the most important element of our visual identity. It is the visual embodiment of the brand that people will instantly come to recognise and associate with careables project.

This logo is to be used for all printed collateral including all printed publications, advertising, billboards, posters, flyers and product packaging.

This is our logo to be used for all screen work, including websites, banners and presentations. Both these logos are available in a negative version.





Brand Guidelines

careables

Hardware for healthcare

8

Spacing

Logo Spacing Always leave the logo some space to breathe. Use white or neutral backgrounds.





Versions

Responsive Logo
A responsive logo is the term given to a primary logo that exists in several, slightly different and easily scalable variations. The need for flexible/ responsive logo design has grown with the demands of a digital environment.

₹ areables.org **₹** areables





Brand Guidelines

careables

Hardware for healthcare

10

Symbol

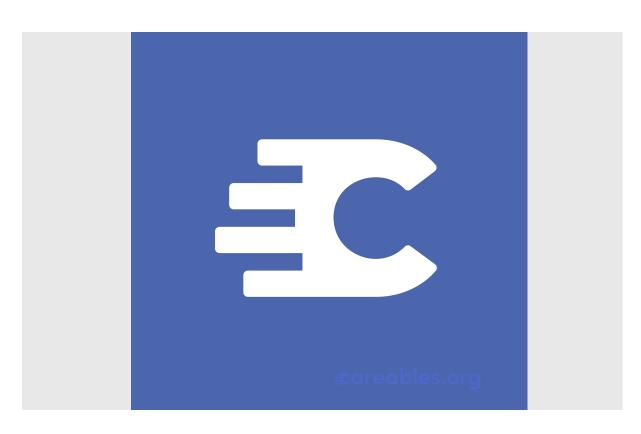
Logo Construction The symbol will be always used when



Positive Version







Brand Guidelines

careables

Hardware for healthcare

12

Chivo

fonts.google.com/specimen/Chivo

Light
Light Italic
Regular
Regular Italic
Bold
Bold Italic

ABCDEFGHI-JKLMNOPQRS TUVWXYZ abcdefghijklmnopqrstuvwxyz



Brand Guidelines

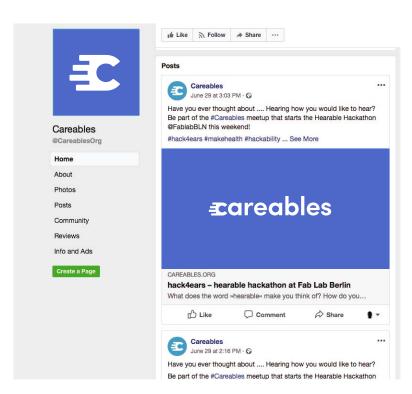
careables

Hardware for healthcare

14

Social Networks

careables symbol
Beside the content we will
use the symbol of careables
as icon for all the social
networks platform.





careables Design Challenge



How might we be able to implement careables as a sustainable service for supporting the co-creation of open health & care worldwide?

careables is a mixed community of people and organisations committed to the co-design and making of open, personalised healthcare for everyone, born from the EU-funded collaborative H2020 project Made4You. The project follows a participatory approach in its citizen innovation approach to co-design and produce customized healthcare solutions. Data scientists, social scientists, people with special healthcare needs and their carers, designers and makers, healthcare specialists and privacy lawyers all join forces in Made4You to prepare a future where open personalised DIY healthcare solutions can become an accepted reality in our society.

The project organises co-design sessions and training courses where personalised health and care challenges are addressed. This has already led to over 100 careable designs that are documented and shared as open source solutions on our documentation platform welder.app/careables

With careables we want to make a difference to health and social well-being. As a reaction to the current pandemic crisis we have also been collecting, documenting and sharing information and open source solutions to fight COVID-19. The pandemic has starkly shown the risks and limits of relying solely on centralized large corporations and governments, and therefore has set off an unprecedented interest in local, distributed, and openly accessible design and manufacturing to solve the massive unmet needs that have surfaced during the crisis.

We are looking for innovative social business models to sustain our services and make careables a worldwide service to support the co-creation of open health and care solutions.

REPORT

REAL WORLD CASE STUDY

zareables



Felix BLANK
Michael DOBESBERGER-HOFER
Georg FUCHS
Manuel KERN
Caroline KOREC
Gloria PÖTZ

PROJECT SPONSOR: Center for social Innovation

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List of abbreviations

DIY – Do it yourself

POV – Point of View

TT – Tiroler Tageszeitung

1 Design Challenge

Our Design Challenge was provided by the Centre for Social Innovation (ZSI) and prescribed as follows:

How might we be able to implement Careables as sustainable service for supporting the co-creation of open health & care worldwide?

Careables has been managed by an Austrian, German, Dutch and Italian consortium. The following organizations were part of the consortium:

- Center for social Innovations Austria (Vienna)
- GIG, Global Innovation Gathering Germany (Berlin)
- Prototypes Germany (Berlin)
- OpenDot Italy (Milan)
- Waag Netherlands (Amsterdam)
- Wevolver Great Britain (London)

The project follows a participatory approach, to co-design and produce customized healthcare solutions. Data scientists, social scientists, people with special needs and their carers, designers and makers, healthcare specialists and privacy & intellectual property lawyers all join forces in Made4You to prepare a future where open personalized DIY (Do It Yourself) healthcare solutions can become an accepted reality in our society. Careables was funded by an EU grant until 31st Dec 2020. The challenge now is to develop new ways of running and expanding the Careables platform in the long term. It was also known that there will be changes within the consortium. The main responsibility moves from the Centre for Social Innovation to the GIG. Wevolver, OpenDot, Prototypes and Waag will remain part of the project, whereas the Center for Social Innovation will step out.

1.1 What is careables.org?

Careables is a mixed community of people and organizations committed to the codesign and making of open and personalized healthcare for everyone, born from the EU-funded collaborative H2020 project Made4You. It is an open-source online platform that enables and promotes the exchange of innovative solutions for "healthrelated" needs worldwide. "Makers" develop solutions in the context of workshops or projects and then provide the "construction plan" free of charge to all others via the careables.org platform for reproduction. Careables is committed to responsible making and has defined a set of core principles:

- I. **Make things that make sense:** Create solutions that answer to real personal problems or needs.
- II. Co-Design with others: Make space for diverse skills, competences, knowledge, and experiences to merge and come to new and meaningful solutions.
- III. **Empower people:** Teach others so that everyone can become more technologically literate and see the potentials.
- IV. Share How You Make: Openly document the making of the project enabling its replication and choose the most appropriate licenses for your project.
- V. Be aware of limits: Consider any gaps of knowledge when you design for health and care, ask the people you design for and clinicians for support and feedback and follow quality and safety standards (careables.org, 2020).

1.2 Research Plan

2 The Process

"Designing means THINKING & MAKING at the same time"

Design Thinking: Creates innovative solutions for complex problems by combining the right people, the needed space and a supporting (iterative) process. The double diamonds are divided into two areas: the *problem space* and the *solution space*.

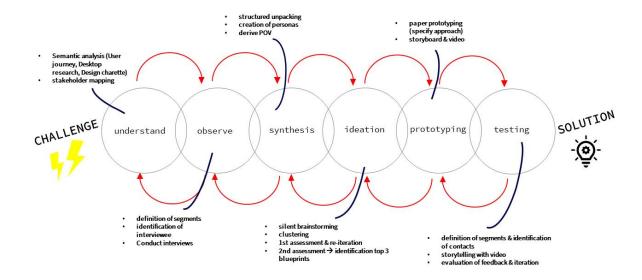


Figure 1: design-thinking process, source: own illustration

2.1 Problem Space

The first diamond problem space is categorized into understand, observe and synthesis. The explanations for each category follow on the next pages.

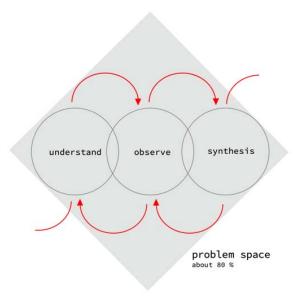


Figure 2: problem space, source: own illustration

2.1.1 Understand

We started the process creating a better understanding of the task or challenge we must work on. Although talking the same language, do we share the absolute same semantic understanding? Each member of our project group shared his or her view of the challenge we have to meet and what the goals are. Once everybody had outlined her/his initial thoughts we - as a group - discussed and formulated the mutual understanding of our design challenge:

How might we ensure continuous financing of careables.org to secure the sustainable continuation after the EU funding expires on 31st Dec 2020?

New health tools for life-threatening diseases must be developed as global/local public goods - Nadine Mowoh, Researcher- Open Bioeconomy Lab/Mboalab, Cameroon The part of understanding the challenge as well as the project environment was resumed by the identification of the standard customer journey of a Careables user, an extensive desktop research of the overall project background and the creation of a respective design charette. The stakeholder analysis - which has been compiled during an extra course of the semester – concluded the first step of our design challenge.

2.1.1.1 Careables User Journey

By creating a user journey, the problem definition should be simulated once again by a sketched story and thus the user requirements should be clearly shown once again. Within the design charette, we identified our three main segments, which were later the basis for the choice of interview partners.



Figure 3: user journey, source: own illustration

2.1.1.2 Desktop Research – Facts & Figures

The following chapter shows the results of the desk research and underlines the necessity of projects such as Careables. According to the WHO, approximately 15% of the world's population lives with some form of disability. By 2050, there will be more than two billion people worldwide who will have to live with a limitation. This global estimate for disability is increasing due to population aging and the rapid in-

crease in chronic disease, as well as improvements in disability measurement methods. Looking at the 16+ population in the EU-28, about a quarter have limitations in usual activities due to health problems. If we look at Austria, 18.4% of the population lives with some form of disability. Disabilities are often associated with high costs for those affected and their families. According to the WHO Report of Disability the extra costs for disability in the UK range from 12 % to 69 % in Ireland 20% to 37 % or in Bosnia approximately 14 % of income depending on the duration and severity of disability. Almost all countries worldwide also have some form of public programs targeted at persons with disabilities, however in poorer countries these are often restricted to those with the most significant difficulties in functioning. In addition to these direct costs, indirect costs are also incurred, such as social isolation, lost labor productivity or the loss of productivity from insufficient investment in educating disabled children. All these facts show the need for open-source solutions in the healthcare sector. The need in developing countries for open-source solutions in healthcare is very high, but there is also a demand in developed countries. Careables tries to address both parties. In October 2020, Careables.org had 132.376 pageviews. (WHO, 2011)

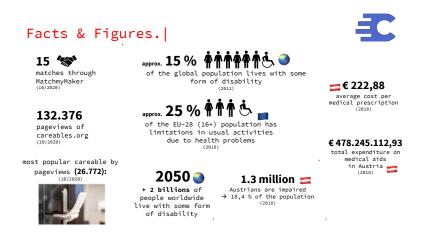


Figure 4: Summery of Facts & Figures, source: own illustration

2.1.1.3 Design Charette



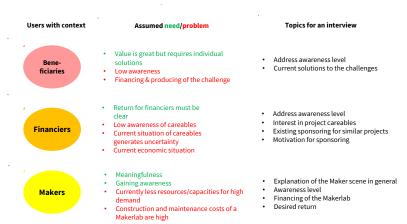


Figure 5: design charette, source: own illustration

2.1.1.4 Stakeholder Mapping

For the creation of the stakeholder map, we considered as a team in advance which person or groups belong to the key stakeholders as well as the direct and indirect stakeholders.

We defined the consortium as **key stakeholders**, consisting of those persons (or organizations) who were involved in the lead or co-lead of the EU project, the IMC project team, the makers, the users (people with disabilities), Wevolver (partner who is/was responsible for the technological implementation) as well as people from the social and health care sector.

Associations and organizations that are in direct contact with people with disabilities were considered as **direct stakeholders**, as they also have a direct network to the "users". Public institutions such as multipliers (EU, states, federal states, municipalities) as well as individuals (donors, supporters) were also seen in this field. Finally, "competitors" or possible other providers were also included in the category of direct stakeholders.

Further undefined multipliers as well as the media were assigned to the category of indirect stakeholders.

Identification & Classification of the Stakeholder Landscape.



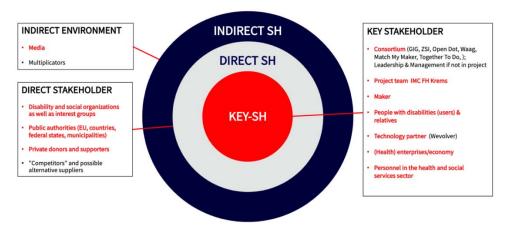


Figure 6: stakeholder identification, source: own illustration

After the stakeholder allocation, an interest-influence matrix was created. This shows four ways in which and whether stakeholders have a high or low interest or high or low influence, in our case on Careables.

In the course of this and during various interviews, it subsequently also became apparent that the consortium members had a high level of interest and influence at that time. Donors and supporters were also assigned to this group because it was assumed that without financial support and multipliers, implementation would be very difficult. Through the transfer of Careables to the GIG association in Germany, the fact that the influence and interest of the remaining consortium members will diminish over time.

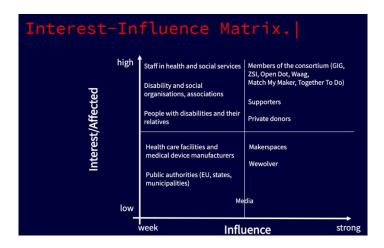


Figure 7: interest-influence matrix, source: own illustration

In a final step an analysis criteria table was created. For this purpose, the individual stakeholders were analyzed in more detail – among things like the relationship, the influence, the interest, the obstacles and the support were discussed here.

Using the example of the stakeholder "consortium", the following points were analyzed: There is a close relationship with the consortium or individual members, and since they themselves have a high level of interest, it makes sense to exchange information regularly. The influence is very strong, and the interest is high. The local distance between the consortium partners as well as language barriers and other interests (for the partners after the end of the project period in 2021) were identified as obstacles. The interest in the project, the cooperation and the exchange of information were seen as beneficial.

Table 1: Analysis criteria table, source: own illustration

Stakeholder	Relationship	Influence	Interest	Obstacles	Encourages	
Members of Consortium	Close relationship, main contact partner Same interests, constant exchange	strong	high	Distance, language, lack of knowledge, other needs/expectations/goals	Common interest/project, cooperation Exchange of information	
Supporters, private donors	Social commitment, possibly private concern Helper syndrome	strong	high	Expectations too high, distance, language	common interest/project, cooperation Exchange of information	
Staff in Health & Social Services	distanced, positive	low	high	lack of competence, lack of knowledge no patent solution, lack of know-how	Facilitation of work, individual solutions Contact with affected persons and relatives	
Disability and social organisations Advocacy organisations	Concernedness, social engagement, informal	low	high	low awareness, no patent solution lack of competence, too little impact	Facilitation of everyday life, contact with the community Individual solution, existing know-how (e.g. needs)	
People with disabilities & their families	High level of involvement, emotional relationship, informal	low	high	low profile, fear of loss of anonymity. lack of self-confidence, expectations too high	Personal involvement, individual solution, facilitation of everyday life, fulfilment of needs	
Makers Spaces	High dependency, social commitment friendly relationship	strong	low	lack of return, unclear maker scene, too little support (e.g. financial)	Social commitment, know-how intrinsic motivation	
Technology providers (Wewolver)	high dependence, no future relationship	strong	low	Financial, conflict of interest, new business path	know-how, relationships, network	
public authorities (EU, countries, states, municipalities)	formal, neutral	low	low	Not scalable, too individual, low output for the masses	Strengthening of inclusion, competence expansion Support for carers and those being cared for	
Health care institutions & Medical device manufacturers	neutral, distanced, uninfluenceable	low	low	Lack of interest, lack of profit, no mass solution	CSR , social impact, financial ulterior motive (profit)	
Media	distanced, uninfluenceable	not clearly assignable	low	lack of awareness of the project hardly any media presence	Social commitment, market niche, internal concern	

As mentioned before, the distribution of the stakeholder became clearer during the project phase and it became apparent which stakeholders were really interested and influential. Based on the first stakeholder map and a lot of interviews, it was then easier to make changes to the original stakeholder map and subsequently to create the personas.

2.1.2 Observe

After having fully understood the task and environment of our design challenge it was time to start to talk to people and stakeholder to widen the problem space. In the synthesis phase subsequent to this observe period, we finalized the problem space by deriving respective personas and complete our point-of-view.

In the course of the research and through the information created in the interviews with the consortium, the following three project segments were defined: **Beneficiaries**, **Financiers and Makers**.

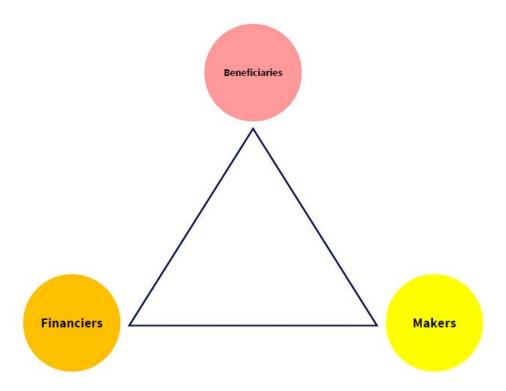


Figure 8: 3 segments, source: own illustration

Beneficiaries are those people who profit from the project Careables, such as users or health care professionals. Financiers are those stakeholders who are supposed to support the project financially in the future. Examples are the public sector, the health care industry, insurance companies and institutional or individual donors. Makers work in so-called fab labs and design new Careables in a co-design process. To create the personas, interviews were conducted with eight segment subgroups. In total more than 25 interviews were held via telephone or video telephony. Most of the respondents live and work in Austria. Therefore, the statements,

especially in relation to the health and social sector, refer to the Austrian system. Each one of the interviews was summarized using the following categories: (1) Who we met, (2) what they told us and (3) unexpected findings.

Beneficiaries

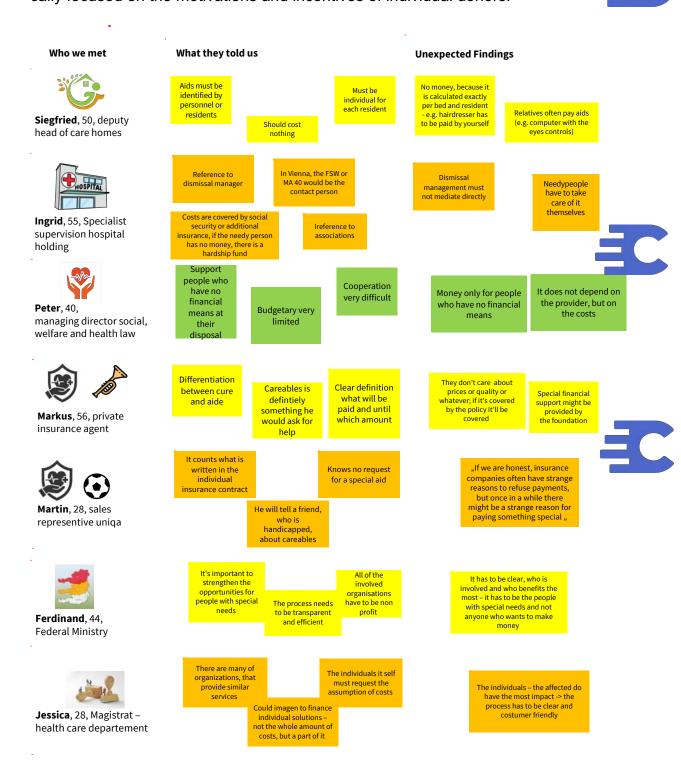
In total **8 beneficiaries** from users to physicians were interviewed over a few weeks where we already identified central findings such as a lack of knowledge about Fab-Labs in general. Nevertheless, the Careables project was well received and interviewees were very positive about.



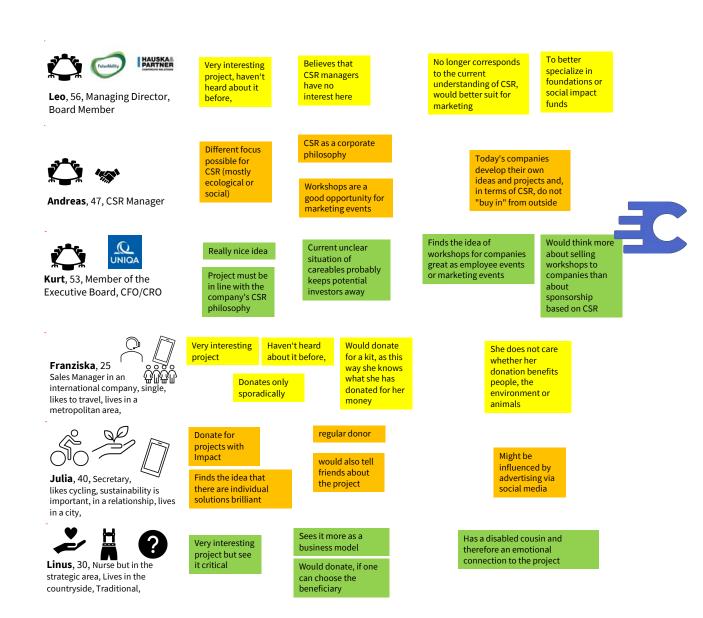
Who we met What they told us **Unexpected Findings** Willingness to Careables is If looking for aides, pay for Unavailable definitely something he Amazon first, orthopaedic technicians careables solutions is an solution Andreas, 35, mobility issues would ask for at his rehab hospital impaired (car accident) help second No institutionalized Not many potential Aides are usually Would love to have a support or solutions due to paid by insurance wheelchair which can communication degree of except luxurious climbing stairs. Swiss solution available for 33K about aides solutions impairment Exchange with and delivery times of 1y+ Recep, 40, high paraplegia other handicapped (swim accident) via facebook Likes the idea of Forward come if careables and There are bigger customer would like to payment is requests to medical houses which participate if clear manufacturers run own workshops; Gertrud, 48, Sales Manager, possible only sell Small Medical Store Haven't heard Financing must be Stopped to work on about careables clear, unclear path before solutions by himself to careables Interesting idea not cause of an accident only for HCP also for with one of his Gerhard, 55, Trainer volunteers working solutions Special Needs Team with people with Provides Focus information on communication sol Only a tiny fraction of the Coordinates and aides for utions and access to requests can't be served . In to get expenses Screens the market for impaired aese they need help they work for users Christian, 48, aides available solutions together with **FH Technikum** consultant and offers to test solutions before Could imagine to Cannot influence There are integrate the information into the price decisions but many competitors -the affected play an Would like to could higher the degree of communication participate and important role process Dominik 42, discharge tell people awareness about the manager project Has never heard Too bad that it's not more famous – would appreciate a stronger social media of it before – but like the idea Is highly interested and has Has discussed the appearance already done some issue intensively with other nurses online research Chantal, 31, nurse Does already have a it's questionable, cooperation with competitors Negative mindset– Does not see the value of the project and he is not easy to convince that it provides only individual Lukas, 29, Think's it's not easy fo solutions the affected to get in physiotherapist contact with the makers

Financiers

14 interviews with potential financiers were conducted to get a better understanding of the overall financial environment of our project. This included representatives from the public sector as well as from private organizations. We also specifically focused on the motivations and incentives of individual donors.







Makers:

Finally, we also didn't miss – in addition to the members of the Careables consortium – to talk to two makers and/or owners of so-called Fab Labs. The reason why the number of makers seems to be comparably low to beneficiaries and financiers is due to the fact that Careables has been initiated and is still driven by major representatives of the maker scene in several European countries. As outlined above we were able to talk to all of them at the beginning of our journey and therefore refrained from meeting multiple "external" makers.





2.1.3 Synthesis

In this phase the meanings are extracted from the findings or attempts are made to understand them in a new way. Transdisciplinary is enabled by the team, as well as an opening of spaces takes place.

As mentioned already above, the findings of the interviews have been structured and divided into three subgroups to enable a **structured unpacking**:

- 1. Who we met?
- 2. What they told us?
- 3. Unexpected Findings

2.1.3.1 Personas

Based on this structure we were able to identify and define personas within the initially defined segments - beneficiaries, financiers and makers.

2.1.3.1.1 Beneficiaries - User

To create the user persona, two individuals with disabilities were interviewed. Both persons have physical limitations and did not yet know Careables. They told us that

they often exchange views with the community. And sometimes the medical supplies they would like to have are too expensive or not available on the market. With all the information from the interview, the persona "Stefan Starke" was created.

Stefan Starke

37, User

"Amazon is my first location to look for solutions, followed of the orthopedic technicians of my rehab clinic"

- Demography: male, married, 2 kids, civil cervant
- **Behaviors**: like to be included as best as he can into a traditional non-disabled life-style in particular with his family; likes to travel, drive his 3-wheel motor bike and to cheer for Borussia Dortmund
- **Personality**: traditional & sometimes conservative, interested in other cultures, sociable, helpful
- **Needs**: different to other persons with higher disabilities his needs are very specific; little things to increase quality of life and simplify family life
- **Thoughts about careables.org**: very positive; would use although Amazon might remain the first option
- **Financial interests in careables.org**: would pay at least a share of the costs for the solution



Figure 9: user, Stefan Starke, source: own illustration

2.1.3.1.2 Beneficiaries – Health Care Professionals

To define the needs and desires of health care providers we interviewed a nurse, a physiotherapist and a discharge manager. All three people work in the health care and social sector and have direct access to people with special needs. Common needs and thoughts on the project were that they would like to use and promote Careables but do not know how. It is not possible for them to invest directly into the idea. The core takeaways were to clarify the value of the project, to be aware of the competitors and to show in short terms how Careables works. Health Care Professionals could act as multipliers as well as financiers. With all the information generated through the interviews we created the persona below.

Doris Dolent

"I want to help to make this great project better known"

48, Case & Care Manager

- Demography: female, suburban, Commuter, Case & Care manager
- **Behaviors**: Hasn't got many friends, but a few very good friends, loves her work and is blessed by the feeling of helping people
- **Personality**: She is very engaged and motivated, decides carefully, how she spends her free-time and wants to see the value of activities
- Needs: She needs very strong friendships and a sense in life
- **Thoughts about careables.org**: She is very interested in the project and would like to help
- **Financial interests in careables.org**: Does not have an impact on the financing, but could make it more famous at work



Figure 10: case & care manager, Doris Dolent, source: own illustration

2.1.3.1.3 Financiers – Hospitals and Care Homes

To form this persona, we interviewed the deputy head of a care home, a supervision hospital holding specialist and the managing director of the social, welfare and health fund. They told us that for them it is not possible to finance aids for needy people. Especially nursing homes and hospitals do not have the resources to finance assistive devices. With all the information generated through the interviews we created the persona below.

Ursula Mayer

"I think this is a very good idea to help the needy, but we are not able to finance it directly."

41, Specialist Supervision

- **Demography**: female, in a relationship, 2 kids, Specialist supervision hospital holding
- **Behaviors**: likes good food & wine, interested in musicals, likes to spend time with her family
- Personality: open-minded, looks after family and friends, caring
- Needs: would like to get more involved in society, but is sometimes not in harmony with the family, safe employer, does not know the project yet
- **Thoughts about careables.org**: fantastic idea, but cannot finance the project directly
- **Financial interests in careables.org**: we are not able to finance careable directly



Figure 11: specialist supervision, Ursula Mayer, source: own illustration

2.1.3.1.4 Financiers – Health Insurances

As it is common in the public health sector, the cost of many assistive devices is covered by insurances. We therefore also asked insurance companies what they think about the financing of such special solutions. They clearly explained to us that an insurance company doesn't care which tool it finances. They reimburse any costs in case they are mentioned in the insurance policy.

Siegfried Sicher

44, Insurance Agent

"If we are honest, insurance companies often have strange reasons to refuse payments, but once in a while there might be a strange reason for paying something special"

- Demography: male, in a relationship, Employee at an insurance company
- **Behaviors**: likes to do sports, interested in culture, likes to spend time with his colleagues after work
- **Personality**: wants to make sure that his family and friends are well, openminded, social
- Needs: safe workplace, more detailed information about the careables project
- **Thoughts about careables.org**: great idea, would use careables if needed, however he believes that it is difficult to finance such aids through insurance
- **Financial interests in careables.org**: aides are financed according the guidelines, no further funding available



Figure 12: insurance agent, Siegried Sicher, source: own illustration

2.1.3.1.5 Financiers – Public Sector

To create the persona for the public sector, we conducted interviews with employees of the federal ministry and of the magistrate of health. For them transparency is the most important criterion. It must be clear who benefits and how the structures behind the project are set up.

"Transparency"

Gustav Gans

36, Civil Cervant

- Demography: male, in a relationship, Employee, 1 dog, 2 kids
- Behaviors: very sportive, is always up to date, member of "Team Austria"
- **Personality**: loves his family, would do everything for them, does not have a lot of spare time
- Needs: wants to achieve a career advancement soon, a big project could help
- **Thoughts about careables.org**: good idea, but many questions, who is involved, who benefits the most how is the process designed
- **Financial interests in careables.org**: Opportunity for a socially organized state to spend money on a reasonable project



Figure 13: civil cervant, Gustav Gans, source: own illustration

2.1.3.1.6 Financiers – Institutional Donors

We interviewed three people in leading positions to create the following persona. It is well known that many large companies support social projects. Therefore, we have also asked for the opinion of companies about the project. Here, we received the information that today's understanding of CSR no longer corresponds to sponsoring small external projects. Rather, CSR is nowadays a corporate philosophy and most companies develop their own projects. However, the one-time support in the form of sponsorship for a single event is possible.

Martin Müller

54, CSR Manager

"Today's companies develop their own ideas and projects and, in terms of CSR, do not "buy in" from outside"

- **Demography**: male, married, 2 children
- **Behaviors**: likes to do sports, interested in culture, likes to spend time with his colleagues after work
- **Personality**: wants to make sure that his family and friends are well, openminded
- Needs: safe workplace, more detailed information about the careable project
- Thoughts about careables.org: great idea, would use careables if needed, however he believes that it is difficult to finance such aids through insurance
- **Financial interests in careables.org**: must fit into the CSR strategy of the company, would rather fit into a marketing line



Figure 14: CSR Manager, Martin Müller, source: own illustration

2.1.3.1.7 Financiers – individual donor

We interviewed three potential individual donors with different backgrounds. Of course, it is not possible to finance the project with the help of small donors alone. Nevertheless, the contribution of a larger group of individual donors should not be underestimated. It is important for private donors to see and understand what happens with their money. They are also interested in the results or products that were financed by their donation.

Carola Cari-Tass

"I think careables is a good thing and makes sense. Especially the individual aspect is great. "

30, Individual Donor

- Demography: female, single, lives in a flat share in Vienna, highest education: A-levels
- Behaviors: does not take decisions lightly; positive attitude; open minded and communicative;
- Personality: likes to travel; has a large, international circle of friends; works in an international environment;
- Needs: Health; Sport; Sense of security; Sensibility
- Thoughts about careables.org: Good thing with an impact
- Financial interests in careables.org: Would donate money if it enabled the "purchase" of a careable tool for a disabled person



Figure 15: individual donor, Carola Cari-Tass, source: own illustration

2.1.3.1.8 Makers

To form the persona of the maker, we interviewed a lab manager and a person who is specialized in co-creation formats. For them, the project Careables is the perfect mix between their passion for DIY and their need to help people. However, it is important that they know that all costs will be covered and the person with a disability is willing to work with them. According to this information we created Bast Lehr.

Bast Lehr

"Use technology to support technology with social impact"

43, Maker

- **Demography**: engineer, married, 3 kids, started his career working in the automotive industry, founded and manages a fab lab
- **Behaviors**: love listening to and play music himself but doesn't have enough time currently, same thing with sports although he would like to remain in shape becoming older
- $\mbox{\bf Personality}:$ very social character, wants to make other's live better, open minded, cosmopolitan, creative thinker
- **Needs**: challenges and changes; bored by doing every day the same stuff until he is old enough to retire
- **Thoughts about careables.org**: loves the project as it combines anything he likes, working on very different challenges by simultaneously helping other people
- **Financial interests in careables.org**: helping anybody is more than earning money but costs have to be at least covered; helps refinancing solutions by creating a mis of donors



Figure 16: Maker, Bast Lehr, source: own illustration

2.1.3.2 Point of View

A Point of View (POV) provides a focus and describes the problem, inspires and gives us context for the idea. It enables us to make decisions and narrows down a challenge that was initially formulated too broadly. Due to the findings from the interviews we decided that it doesn't make sense to include the persona Financial Health Care Insurances. We then condensed all remaining personas in to our colusory Point of View.



Martin Müller 54, CSR Manager

- central need: must fit into current CSR strategy & company purpose
- most relevant insight: probably better for marketing events

How might we help **Martin Müller** to integrate the careables project in the existing CSR strategy of his company?



Carola Cari-Tass 30, Individual Donor

- central need: wants to know who receives her donation
- most relevant insight: personal interest influences where her donation goes

How might we support **Carola Cari-Tass** need to express her thankfulness for her own health through a meaningful donation?





Bast Lehr 43, Maker

- central need: wants to use his skills to help people
- most relevant insight: own costs must at least be covered

How might we help **Bast Lehr** to live his passion and create a social innovation but get their costs at least covered?



Stefan Starke 37, User

- central need: product especially tailored to him
- most relevant insight: doesn't know about the possibility of co-design DIY options

How might we help **Stefan Starke** to problem (non-affordable or non-existing product) solved at affordable cost?



Doris Dolent

48, Case & Care Manager

- central need: wants solve problems with affordable aides for her patients
- most relevant insight: does not have an impact on finance decisions & haven't heard about co-design DIY options

How might we help **Doris Dolent** to offer more options to meet specific needs of their patients?



Ursula Mayer

41, Specialist Supervision

- central need: way that enables her to finance the project directly
- most relevant insight: likes the project but has no budget to finance it directly

How might we help **Ursula Mayer** to away to finance the project directly?



Gustav Gans

36, Civil Cervant

- central need: full understanding of benefits & details of the project
- most relevant insight:
 opportunities to finance social
 projects are available but
 numerous & diverse

How might we help **Gustav Gans** to understand the process and who benefits the most?

2.2 Solution Space

The second diamond, the solution space, is categorized into ideation, prototyping and testing which shall be explained in more detail below.

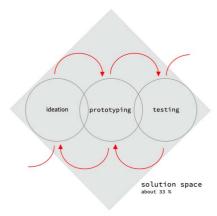


Figure 17: solution space, source: own illustration

2.2.1 Ideation

In the ideation phase, we used brainstorming techniques to generate many different (and unusual) ideas. In the end, we selected one of the ideas to work on further. The aim was to get as many ideas as possible.

2.2.1.1 Silent Brainstorming

There are many types of brainstorming (6-3-5, negative brainstorming, hot potato, 2050, etc). We decided to use the silent brainstorming technique as this seemed to be the most appropriate way moving forward during the period of distance learning. We also decided to use **mural.co** not only to organize the brainstorming but also to manage all our solution space tasks.

First, each participant silently wrote/visualized ideas on post-its (always only one idea per post-it) over a predefined period of time. The requirement for every team member was to make sure that they didn't prioritize any persona. Afterwards each participant presented his/her ideas and sticked their post-its on the whiteboard as you can see below:

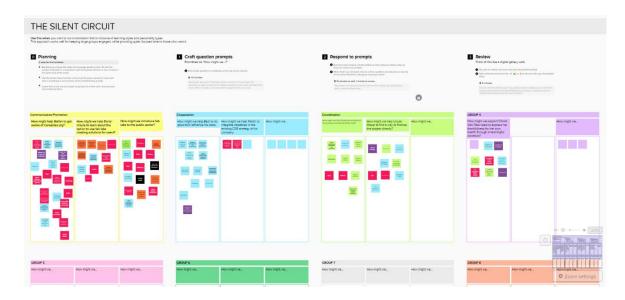


Figure 18: silent brainstorming, source: own illustration

2.2.1.2 Clustering & first Assessment

During the brainstorming process we were able to already identify four clusters where all the ideas could be grouped into:

- Communication/Promotion to help Stefan, Doris & all the others to learn more about the benefits & co-design solutions
- Cooperation to help Gustav, Bast & all the others to understand the needs and interests of the stakeholder better
- Coordination to help Bast to be innovative but gets his costs covered
- Donation to help Martin, Carola or Gustav to integrate Careables into their CSR-Strategy, express thankfulness or understand the beneficiaries

The already clustered ideas were still be considered independently when we made the first assessment of the ideas. That said, each idea was evaluated individually. We decided to use a color code for this evaluation. Each member of the team was allowed to attach three colored dots to ideas of their choice. The meanings of the different colors were defined as follows:

purple: future-oriented

yellow: the user loves the idea

• green: easy implementation

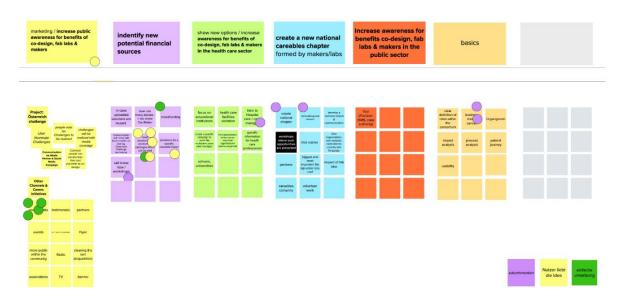


Figure 19: clustering, source: own illustration

2.2.1.3 Re-Iteration & second Assessment

After the first assessment we met to discuss the outcome of the evaluation. Each member provided its understanding of the results and what this means for the finalization of idea blueprints. Ideas with the highest grades have again been challenged against the different personas needs and have later been either selected as "single" ideas or re-clustered with others.

During this process of re-iteration the ideas with the highest points were further discussed. Each of these ideas has been presented and discussed once more to achieve a mutual understanding. After this discussion, ideas have been either kept as they are, regrouped into a new cluster or dropped out. Each of the remaining ideas or clusters have again been put in relation to the identified "how might we…" questions to sharpen the findings and finish this iteration. At the end, the final ranking of ideas became quite obvious and unanimous within the team. No special tool has therefore been used to run the second assessment.

2.2.1.4 Ranking & Final Step

The second assessment led to a final ranking of six ideas from which the top three were identified to develop the blueprint of our idea.

Rating	Which Idea?	Who is the idea for?	Personas (whom might we help)	POV (how might we)	What should be achieved by the idea?
Y	Standardized Workshop	Maker, potential sponsers, users	 Carola (Individual donor) Bast (Maker) Stefan (User) Martin (CSR Manager) 	How might we help Martin Müller (institutional donor) to integrate the careables project in the existing CSR strategy of his company?	create predefined workshops which can be sold, offer for sponsors
***	National Chapter	association of labs (makers), contact person for financiers and users	Bast (Maker) Stefan (User)	How might we help Bast Lehr (maker) to live his passion and create a social innovation but get their costs at least covered?	increase national awareness, local contacts
P	Kick-off Event	association of labs (makers), contact person for fianciers and users	 Carola (Individual donor) Bast (Maker) Stefan (User) Martin (CSR Manager) Ursula (Spec. Sup. Vision) 	How might we help Stefan Starke (user) to get a problem (non-affordable or non-existing product) solved at affordable cost?	Media presence, new careables, communication campaign, reach multipliers

Figure 20: Ranking 1-3, source: own illustration

Rating	Which Idea? Who is the idea for?		Personas (whom might we help)	POV (how might we)	What should be achieved by the idea?		
×	Increase awerness in the health care sector	healthcare personnel, case & care manager	Bast (Maker) Stefan (User) Doris (Case & Care Manager)	How might we help Doris Dolent (health care professional) to offer more options to meet specific needs of their patients?	Making the idea of co-design known, enabling individual solutions	requires national contact points (national chapter) & a clear offer, ("cleaning the door" very costly)	
×	Crowdfunding	existing Careables, small projects	Bast (Maker) Stefan (User) Carola (Individual Donor)	How might we help Gustav Gans (financier public sector) to understand the process and who benefits the most?	Financing of an existing Careable (or partial financing)	already tested, go-life campaign	
×	Existing careables	users, who need an existing Careable	Bast (Maker) Stefan (User)	How might we support Carola Cari- Tass's (individual donor) need to express her gratitude for her own health through a meaningful donation.	easy access for the users, solution should be enabled	potential additional financing but not only for the total costs	

Figure 21: Ranking 4-6, source: own illustration

During the development of the final ranking it became obvious to us that the three top ideas somehow complement and even depend on each other. Although each one of them could also be implemented independently the combination of all three should be even more beneficial. We therefore decided to introduce a **National Challenge** as an overall approach which integrates the Careables workshop, the initiation of the national chapter and the media effective kick-off event. From now on especially during prototyping and testing - we focused on this overall approach.

2.2.2 Prototyping

During the phase of prototyping, a rough model of approach has been created. Again, the National Challenge includes the development/use of a standardized workshops and gives a newly founded national chapter the opportunity to organize a kick-off event to increase national awareness and promote the Careables idea. For the testing, documents and other materials had to be developed and created. Different to tangible products the prototype of our approach focused on the narrative instead of a classic built.

2.2.2.1 Paper Prototypes

Initially we described the ideas which have been developed for the long-term sustainability and continuation of the Careables idea more specifically. In a first step the three pillars of the National Challenge were outlined in more detail

- Development of a standardized workshop
- Establishing a "national chapter"
- kick-off event

Development of a standardized workshop

New Careables are created together with users and makers in labs. This creation takes place in the context of workshops. Makerlabs create predefined workshops where a new Careable can be created. These workshops can be sponsored by companies as well as private persons. There should be no costs for the user. The challenges which should be solved in the workshops are submitted by users. Finally, the aim of the workshop is to develop a new Careable and to make the manual available free of charge on the Careables.org platform.



Figure 22: standardized workshop, source: own illustration

Establishing a "national chapter

The national merger of Makerlabs is supposed to create a central interlocutor and a national network. This interlocutor is available for and exchanges with users, financiers for any other stakeholder. It is also aimed at increasing national awareness and providing clear and simple access for all parties involved.



Figure 23: national chapter, source: own illustration

Kick-off event

When the national chapter is created, the main aim is to promote the idea of Careables. This is done by a kick-off event. During the event, a standardized workshop is held, which creates a new Careable. Users can submit their challenges for this event. The selection is made by voting. This event is accompanied by a media campaign including a media partner. Furthermore, the project will be promoted via the social media accounts of the national chapter & friends so that the progress of the project will be visible at any stage. The event shall increase the national awareness of Careables, especially among multipliers.



Figure 24: kick-off event, source: own illustration

2.2.2.2 Storyboard & Video

To present the combination of all three pillars of the **National Challenge Approach** we decided to use a video to perfectly explain our idea. To produce the video, we developed a storyboard to create the final presentation and explanation of the project. In addition, a one-pager was created for cases where the usage of video is not applicable. The video was later uploaded to Vimeo to make it easily available during the testing process.



Figure 25: screenshot video careables, source: own illustration

Link: https://vimeo.com/496955123
Passwort: CareablesChallenge21#

2.2.3 Testing

After the prototypes were developed we started to test them. In a first step the target groups for the tests had to be identified. To realize the National Challenge, it's crucial that the approach gains multiple support from the **makers**, the **media** as well as the **sponsors**. The makers have to commit to the establishment of the National Chapter. The media is necessary for promotion and the generation of media value. This then hopefully provides an attractive package for the sponsors which shall finance the approach. If the approach misses the backing from only one of the supporters mentioned above, it will not happen. Therefore, we decided to focus on the described three groups to test the prototype. Where possible the team contacted the same people who have been interviewed during the observe phase.

2.2.3.1 MAKERS - Create a National Chapter

For the implementation of our blueprint, it is necessary to have a national contact point. To facilitate the testing in this phase, we decided to exclusively test in Austria. Nevertheless, this concept can be implemented in all other countries as well. As s first step, we assessed the potential of the Austrian maker scene. This was done through a desk research. Here 19 Makerlabs were identified, which have the potential to participate in Careables. The following map graphically represents the identi-



Figure 26: map with makerspaces, source: own illustration fied Makerlabs.

The next step was to contact these Makerlabs and send out an interview request. The purpose of the interview was to introduce the idea of the National Chapter to the Makerlabs and to get the opinion of the Labs about the developed concept. During the test phase we were in contact with nine Makerlabs. Two of them have told us from the beginning that they are not interested in participating. For them, the reason for refusing was the lack of interest in prototyping health tools. Another reason for refusal was the lack of know-how in the field or a different understanding of the project. Interviews were held with the other seven Makerlabs to get their opinion. In each case we asked about the opinion of our idea, the possibility of implementation and the conditions under which the Lab would participate. One of the basic messages from the interviews is the need for networking between Labs. The maker

scene currently still "suffers" from a very low awareness outside the community. The media support is also intended to promote the maker scene. Another common finding is the fact that all labs have both private individuals and companies as customers. Private persons usually pay some kind of membership fee to get access to the lab. Companies usually have separate agreements. The Makerlabs also suggest that in particular private individuals might be interested in participating in Careable workshops and make their workforce available free of charge. A compulsory condition for Makerlabs to participate in Careables is to secure funding for a workshop. It was mentioned several times in the interviews that you don't get rich with a Makerlab and therefore the Labs have limited possibilities to cover some of their costs. However, is the possibility of providing infrastructure as well as staff time free of charge was mentioned several times. Another important topic for the Makerlabs was the liability. Liability must be clearly regulated, otherwise the Makerlabs would not participate. An initial meeting between chapter participants and Careables would also be appreciated by almost all Makers. Plus, the provision of content for the national website as well as a clear contact person. Overall, there is an extremely high interest in Careables from the Austrian maker scene.

The exact form of the merger may vary from country to country all over Europe. The Makerlabs in Austria would agree to a loose merger and definitely see the possibility to become a partner of Careables. Of course, there are still concrete contracts and conditions to be agreed upon, but in any case, there is great interest and thus a high potential to realize the idea.

2.2.3.2 MEDIA – Become a Partner

As outlined above we have identified three success factors for the implementation of our National Challenge. First, the incorporation of the FabLabs/Makers in each country were tested as described in the previous part. Second, we had to challenge our assumption that it is possible to establish strong media partnerships. This would make the sponsoring packages we want to offer much more attractive.

We knew from the beginning that collaborations with media house are possible. What we didn't know was if our concept was good enough to bring the media on board. And, even more important, which exact terms we are talking about.

To get a better understanding of these questions we contacted the marketing department of nine major newspapers in Austria which we have selected mainly by the number of their circulations. Other aspects such as likeliness to support social initiatives have also been considered. The final targets were:

- Kronen Zeitung
- Kleine Zeitung
- Kurier
- Oberösterreichische Nachrichten
- Salzburger Nachrichten
- Tiroler Tageszeitung (TT)
- derStandard
- diePresse
- Falter

Every media house has been either contacted directly or was approached using other intermediaries including the marketing department of the IMC FH Krems. All of them got a short cover letter explaining who we are, what we are doing, what the idea is and what we want. To better explain our overall approach, we included the link and the password to the explanatory video which we produced and uploaded to Vimeo (https://vimeo.com/496955123, pw: CareablesChallenge21#).

We got immediate interest from four newspapers (Krone, derStandard, Salzburger Nachrichten and Tiroler Tageszeitung), although the TT would only support a project in Tyrol with Tyrolians. Die Presse declined from the very beginning. Feedback from the remaining media is still pending. A reminder has been sent and a follow up by phone during the next days is planned as wel.

The learnings we already got are very positive and supportive. Not very surprisingly – especially as we are planning to integrate sponsors into our communication (e.g. with logo integration) – the newspapers won't be able to offer anything for free. But

they confirmed to offer very attractive discounts on their list prices, first, for the social aspect and background of our National Challenge. And second, due to the fact that this is a student project.

Based on these findings we feel comfortable that our planned budget of EUR 150.000 to cover three workshops, administration as well as marketing and promotion should be sufficient. We even feel that we can lower the costs for the workshops (EUR 20.000 each) substantially or reduce them to two in general. With that measures we should be able to reduce the financial needs for the National Challenge to about EUR 100.000.

Of course, the costs for a full-page advertisement very much depends on the reach of the newspaper but from what we have learnt is that we can calculate with EUR 30.000 to EUR 35.000 for an Austrian wide media partnership including a minimum of 10 full-page advertisements. This should leave enough headroom to further invest in our own social media activities.

2.2.3.3 FINANCIERS - Make it happen

We meanwhile know that the maker scene in Austria is very positive about building something like an association to support any activities to increase awareness for their doing. In addition, we found out that there is a very high interest to corporate from a media perspective including the fact that the inherent costs should fit perfectly iour planned budget. Bottom line, we are able tick two from three uncertainties already. But what about the sponsors? Is our assumption correct that we can draw up a budget from EUR 100.000 to 150.000 with – let's say – three to five sponsors or supporters.

In the preparation for contacting potential sponsors, stakeholders and supporters we outlined a cover letter which included a draft of a potential media package we want to offer:

- Logo Integration (website and other online platforms, at venues, etc.)

- Integration into any communication activities at maker spaces, into the promotion (incl. social media) of the ÖSTERREICH CHALLENGE to encourage user to register.
- Provision of media value via our media partner(s)
- Integration into any advertising material around the ÖSTERREICH CHAL-LENGE (print, online, social media, TV (if possible));
- Integration into the general coverage of our initiative
- Integration in die accompanying social media activities
- Integration into corresponding video content incl. the live streams of the workshops
- Usage of the ÖSTERREICH CHALLENGE for own communication purposes
- Mentorship for one of the beneficiaries

With that document we started not only to intensify the discussion we already had with potential sponsors and other contacts during the problem space phase. But also additional targets have been contacted to learn more about our financial possibilities. As we didn't only plan to talk to additional companies, we were also looking forward meeting with people from the public sector (state, city, community). Plus, we tried to get in touch with influencers and multipliers.

To identify additional companies, we simply took the list of signatories to the *Charta der Vielfalt* (https://www.wko.at/site/Charta-der-Vielfalt/unterzeichnerInnen der Charta der Vielfalt.html) and sorted them by size in the next step. Among others this left us with ASFINAG, AVL List GmbG, ERSTE BANK. Generali, Henkel, NOVOMATIC, PORR, VERBUND. In a last step, we have contacted a total of 15 companies and sent out informal requests to support our ÖSTERREICH CHALLENGE. This came on top of stakeholders like FH Technikum, myability, UNIQA and others with whom we had initial exchanges already.

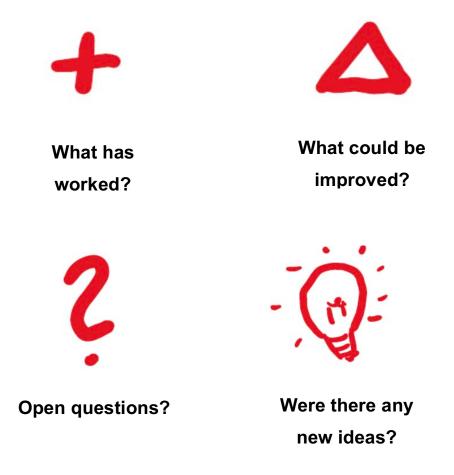
This last phase of testing has only been started right before the deadline for the submission of this report. Therefore, final feedback is still pending. But we are very optimistic that we are able to tick this box as well.

2.2.3.4 Evaluation of Feedback & Re-Iteration

Due to the fact that this report – as already mentioned - had to be submitted before the testing was finalized there isn't a structured feedback available yet. We have planned to use a so-called *feedback grid (see below)* to structure the findings from the discussion with the makers, media and financiers.

What we already know today is that the assumption we made around makers and media worked. Details of the media partnerships still have to be defined and will most likely become even more customized when the actual partners (makers & media) have been identified. This comes along with a lot of open questions including the size (two or three workshops), exact design of the promotion & communication campaign, etc.. Not very surprisingly there are new ideas popping up in any discussion we have around the ÖSTERREICH CHALLENGE, e. g. does a further regionalization could make sense? Or, how can we improve the general accessibility of our communication? And so on...

Nevertheless, we are convinced: our NATIONAL CHALLENGE approach works!



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3 Learnings & Conclusion

3.1 Careables Design Challenge

The biggest learning for us from the Design Challenge is definitely the approach to this very challenging project. Especially the iterative process was both challenging and important to be able to grasp and work on the entirety.

Very positive and motivating for us, of course, was the great encouragement for the idea that we received from the interview partners. Above all, we received positive feedback from the makers, the media and also from the lecturers. Furthermore, it is important for us to note that we received a lot of appreciation, especially from the maker scene. If, for example, no interview partners were available due to time constraints or other reasons, we still received a justified feedback.

It was also interesting to learn that Careables is still unknown in the maker scene, among those affected and in public. However, there is strong interest on the part of – not only but espeically - the media in helping Careables to become better known. This shows - above all - the enourmous potential of Careables.

The challenge was even more demanding and complex due to the international nature of the project. The fact that Careables is taken over by the German association GIG initially led to numerous discussions in the team about the extent to which individual points, interviews, ideas, personas, etc. from an Austrian point of view could subsequently be transferred to Germany or other European countries. The different ideas within the consortium also gave some leeway on the one hand, but on the other hand it was difficult to filter out which ideas really made sense to pursue further. There was a great deal of interest in the project within the Austrian maker scene. However, from our point of view, it is questionable whether this continuation can also be transferred to Germany or whether the person who will subsequently be entrusted with Careables can also muster the time resources to carry out this acquisition.

All in all, however, we agree that the design of the Desing Challenge has turned out very well and has also really found favor within the Maker scene and has already aroused the interest of some media. Of course, we hope that this will be built upon and that the project, which we personally consider having a very promising and meaningful future, will be able to continue to raise the necessary financial resources. Perhaps with the help of this work.

3.2 Process Design Challenge

In the first days at IMC FH Krems we got a lot of interesting input on the topic of team building, design challenge, processes, brainstorming, etc.

It was particularly interesting that there was -intentionally - no role allocation in the team per se and that it worked perfectly for us. At no point did we have the feeling that people were isolating themselves or not contributing their ideas.

Furthermore, it became clear how important it is to do several rounds on certain topics. In this context, going backwards is by no means a step backwards. It was especially important for us to incorporate the numerous insights from the interviews again and again. Looking back, it was also particularly important to involve the maker scene very strongly. We personally had no connection to this scene before the project. Here, the openness and interest of this community for the project became apparent and a realistic picture was drawn of what is possible - real world means real world.

Kind of difficult in the process was embedding the tasks and lectures during the semester. For us, it was particularly challenging to have the lecture on stakeholder management right at the beginning of the semester. Especially with the breadth of our consortium, it became apparent that many people and groups are important for the continuation and others that we initially thought were important have no significance at all. Here, it would have been optimal to have another lecture later after gaining some real information about the current situation. The prototyping is also generally chosen at a rather difficult time. In the end, testing of the prototype was primarily only possible in mid-December to early January. At that time, however, key people were difficult or even impossible to reach due to the Christmas holidays.

We particularly benefited from the weekly jour fixes and the quick accessibility and exchange via WhatsApp. If necessary, other appointments were also made spontaneously during the week. Above all, this exchange was advantageous in that everyone was always up to date. If someone did not have time for a meeting, the information was shared directly via WhatsApp.

Even though it was initially difficult to find one's way into the project, the process leading up to the final product proved to be very pleasant, professional, respectful and largely stress-free.

References

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careables benchmarking

Name						Competitive advantage/Positioning		
Name	Website	Legal structure [1]	Governance structure [2]	Offered services	Beneficiaries/customers	[3]	Sustainability/Business model	Other relevant aspects
Open Knowledge Foundation		founded in 2004; non-profit organisation registered in the UK as company limited by guarantee; plus a network of local chapters/partners who are legally independent		mainly offer trainings and consulting, research, community management and technology solutions, events for the community, campaigns, projects	governments, universities and civil society organisations, companies, public organisations, international organisations, NGOs	solid track record and being there from the beginning to promote open knowledge & open data; being frontrunners and having extensive experience and expertise related to legal, technological and community aspects of open data, e.g. they created the Open Definition in 2005, the gold standard for open data, etc.	funding via regular or one-off donations; grants; have important funding organisations: such as Shuttleworth Foundation, Adessium Foundation, Wellcome Trust, Alfred P. Sloan Foundation, International Development Research Centre, The William and Flora Hewlett Foundation, CIVICUS, Hivos, Omidyar Network, Luminate, Sigrid Rausing Trust, Indigo Trust	
Repair Cafe		first cafe started in Amsterdam in 2009. The foundation is founded in		A repair cafe is a free gathering where volunteers help visitors to repair broken household appliances, clothing etc. This is also one of the requirements: not to bring and pickup appliances, but share knowledge together to understand the repair. Visiting a cafe is free of charge, also usage of tools and materials. Aim of the foundation is to create a database of repair manuals, develop/translate a training kit for schools and to spread the network. The website provides a map to find a repair cafe near you. There is also a forum with help, tutorials, manuals, pictures and advice		Always free of charge. Aim is to create insights and knowledge with visitors that they don't have to throw away broken appliances. With the help of volunteers visitors repair their appliance themselves. Since the aim is knowledge transfer, there is no competition with professional repair shops. Although these shops are not readily available. Repair cafe's are readily available, making it accessible for everybody	Visitors are asked for a voluntary donation, when visiting. This donation is used to cover the costs for hosting the cafe. There is a donation button on the website to donate financially. Regarding the foundation: Small professional team, so limited costs. Fee (voluntary) for digital starterskit (logo, posters etc). Fee to become a member (one-time fee, no recurring service fee) Doners Three financing bodies	are in search of volunteers
MakersMaking Change	https://www.	It is a project by Neil Squire society, a Canadian no-profit organisation funded in 1980s, whose main aim is supporting people with disability with technology to foster autonomy (especially employability). They start up local chapters lead by champions, involving makers, schools, hp professionals committed to voluteer their time. In some cases, the community chapter leads belong to makerspaces/fablab (do they become affiliates? a logo of MMC appears on their own websites).	The project is linked to Neil Squire Society. There are regional offices in Canada.	The platform supports the connection between a person with need (requesting a device) and a maker (volunteering his/her time). It is a pure match-making platform, the staff monitors the first interaction and works on engagement. A maker can make a device of the library or post a own device A professional can review a device A person with disability can request a device or post an idea Togheter with Printlab, they launch also the Academy of assistive devices (not promoted on the platform) -> https: //classroom.weareprintlab. com/p/assitive-device-academy-v2	Their targets are: . disability professionals	"Makers Making Change is a unique project in that it is the only project of its kind to include and value the feedback of Disability Professionals based on their professional opinions and advanced knowledge of assistive devices." (hidden in the terms of reference)	Neil Squire society is funded by Canada government. The platform itself has a "donate" button. Materials and shipping for the devices are paid directly by the person with need. Not clear if the local chapters pay a fee for affiliation.	. "Matchmymaker" concept . communication is not their best

careables benchmarking

Name						Competitive advantage/Positioning		
Ivaille	Website	Legal structure [1]	Governance structure [2]	Offered services	Beneficiaries/customers	[3]	Sustainability/Business model	Other relevant aspects
wikifactory	https://wikifactory.com	Founded by Wikifactory Company limited, a profit organisation based in UK. It was launched in 2018. The company obtained two seed capitals rounds in order to start up (1500k)	Company with 4 founders.	All maker oriented services: Version Control 3D Visualisation Issue Tracking Documentation tools Collaborative projects Private feature Social features (stories, forum, collection)	It is designed for "product developers, that are makers, designers, engineers, hardware developers and, in general, creative problem-solvers". It is meant both for single users and groups (organisations/companies/open communities)	It is meant to "accelerate your product development", to be a social platform, to have more than 15.000 projects	Subscription fee: 7 euro/month per individuals 25 euro/month per organisations	Good communication (wording) / adobe style graphics (products vs maker projects)
ESCOOP – The first European Social Cooperative	http://www.escoop.eu/en/	European Cooperative Society, which is a specific legal structure: https://ec.europa. eu/growth/sectors/social- economy/cooperatives/european- cooperative-society_en	needs 5 individuals or 2 legal entities to be established, minimum capital required: 30.000€; they have members from different European countries; main office is in Italy, second office in Finland	socio-health, education and training services for the benefit of underprivileged people, productive activities in which the working integration and/or work placement of socially underprivileged people would be realized.			they mostly get funding for projects	
ECSA: European Citizen Science Association	https://ecsa.citizen-science.net/	non-profit organisation legally established association under German law	around 250 members; members are part of the general assembly and they select the board of directors (5 members) and the executive board (Chair and 2 Vice- Chairs); they also have an advisory board and staff members in the central headquarters and some employees who work remotely for specific projects	aims to encourage the growth of the Citizen Science movement in Europe in order to enhance the participation of the general public in scientific processes, mainly by initiating and supporting citizen science projects as well as performing research on citizen science.	Individual researchers and organisations from academia and NGOs who are conducting Citizen Science projects	it is THE European Citizen Science Association and everyone active in CS knows it; they are organising the bi- annual conference and are closely connected with other CS associations worldwide, especially in the USA and Australia	they request annual membership fees (100€ per organisation; if you have less than 5 employees the fee is 50€)	started with only a few partners, but managed to become the leading organisation; they were the first ones to establish such an association in Europe and had leading scientists in the field on board from the beginning; they also had the institutional commitment from the Museum of Natural History to take a strong lead in the association and initially fund some activities via their personnel resources
Open Knowledge Maps	https://openknowledgemaps. org/	charitable non-profit organization (association under Austrian law)	According to Austrian law you need a board (Vorstand) that includes at least a chairman, a treasurer and a secretary; they have defined these roles and they also have an Advisory board	they want to build a visual interface that dramatically increases the visibility of research findings for science and society alike. They offer training materials and consultancy	for their community they offer to becoming an enthusiast! Or run your own workshop with our training materials. community programme: https: //openknowledgemaps. org/community#enthusiasts- program	as far as I know they are well connected and have a very specific expertise	they get some project funding and also have some "supporting members", they have a membership model elaborated and a flyer to inform what the membership includes; membership categories: Supporting member starting at EUR 2,800 per year 1 seat on the Board of Supporters (BoS), listing on website Sustaining members starting at EUR 4,800 per year 2 seats on the BoS, listing on website and in select materials with logo Sustaining members PLUS starting at EUR 9,800 per year 3 seats on the BoS, listing on website and in select material	I know that they are still struggling with their finances; they are happy that they got some sustaining members now but they are stull recruiting more such members, they also have a "make a donation" button on their website

careables benchmarking

Name						Competitive advantage/Positioning		
	Website	Legal structure [1]	Governance structure [2]	Offered services	Beneficiaries/customers	[3]	Sustainability/Business model	Other relevant aspects
Open Desk	https://www.opendesk.cc/	Company?		Opendesk is a global platform for local making. We host digital furniture designs that can be made anywhere in the world through a global network of local makers. Platform business, sells connection to local makers?	Independent makers are at the heart of our model, and paying a fair price to the people making Opendesk furniture is very important to us. This generally means a greater amount of the sale price goes to the maker compared with traditional factory production, which can rely on huge volumes of stock made for low or minimum wages. Our model saves on shipping, storage & showrooms - because everything is made local and on-demand we have almost no need for shipping or warehousing. Because you're buying direct from the maker we don't need to pay for a high street showroom either.			
Design for america		It is a not profit organisation (?) founded in 2009. It is linked to the Northwestern University based in Evaston (USA). Not sure if it has a own legal status (they define themselves as a community or a social innovation design program)	The staff is really minimalistic and includes also fellows. They have also an advisory commitee. It is structured as a network and at the moment it has 42 dfa studios (hosted in universities).	from the national structure: . methodology . mentorship feedback while progressing with the projects . resources on design . list of challanges . partnerships with companies . community (mentors, alumni, local actors) . annual gathering	. students in the universities participating in the programme . universities . local communities	It is meant to give important assets for the students taking part: they "are prepared to navigate change, take on big challenges, and make our communities better." DFA is the difference is one of their logo	Not clear if there is a membership fee for design studios taking part. It's up to them to find resources for the solutions. The staff is very small. They accept donation through the website.	Is human centered design so uncommon and unusual in America? What are the solutions emerged from the local workshops?
Fixed / Fixperts	http://fixing.education/	Not clear. It is described as a "thinktank" and involves professionals dealing with design. First articles about fixperts dated back to 2012. The founders are two designers.	Core staff and a worldwide network of schools/universities	. Network . Resources: presentations, session warm-ups and printable templates . support . training	. person with a problem to fix . students . organisations carrying out the programme	"Because the world needs fixing", and everyone can become an expert in fixing: simple and true statement. But the name itself is not so "catchy".	Membership is free of charge while fix-camp has a little fee for the carrying out. They were exploring ways to support their activities and they recently applied to grants. They probably receive funds from some of the partners listed in their website.	Their solutions are really really brilliant. Should get better their communication and narrow down contents in their website. They also produced some careables
OER Information Point Textile lab	https://open-educational- resources.de/ueber- oerinfo/about-the-information- service-oer/	Run by a research institute, funded by German Education Ministry	Editorial team collected from experts	- OER map - infos, resources, - event calendar 				

careables benchmarking

- [1] typology of organisations (association/foundation/profit...)
- [2] How is it organised? Who takes decision? How can other become affiliates?
- [3] What they claim to be, to offer better (aka value proposition)

∡areables.org

Open Source Hardware in Health and Care

Corona Care Maker Initiatives

Summary:

What can Careables do to support	1
General Collections	1
Open Hardware/Maker Initiatives National	1
Careables Items for Welder.app/Careables	3
Ventilators	7
Door openers	7
Face masks	8
Gadgets	9
Events	9
Howto	S
Challenges/Virtual Hackathons	10
Press Coverage	10
Fundraising / Calls	11
Legal Info	12
Open Non-Hardware Knowledge	12
Personal Precautions	12
Remote Working & Events	13
Visuals	14

Global Innovation Gathering e.V.

Wilhelmine-Gemberg-Weg 14 10179 Berlin, Germany globalinnovationgathering.org



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No. 780298.



What can Careables do to support

We can collect and disseminate information, support makerlabs printing coordination and help connect the maker community around the globe.

Join the new slack channel:

https://join.slack.com/t/careablesglobal/shared_invite/zt-da26hhgo-mmrgkg5 Mh3Nd2QRvhHQufg

General Collections

COVIDbase – is a work-in-progress curated list of projects, news, and data related to COVID-19.

https://covidbase.com/

COVID / Corona Learning Library

https://learningorchestra.com/c/covid-corona-learning-library/21

COVID-19 relevant information and resources by country https://kumu.io/access2perspectives/covid19-resources

Open COVID Care - Collectively learning how to respond to this crisis https://www.opencovid.care/

Open Hardware/Maker Initiatives

Open Source COVID19 Medical Supplies: Our mission is to provide transparent, accurate, medically-reviewed content that will help communities around the world develop open source medical supplies.

- Slack coordinators group
- + Collection of FAQ, https://docs.google.com/document/d/1-71FJTml1Q1kjSDLP0EegMERjg_ okk_7UfaRE4r66Mg/preview
- + fb group: https://www.facebook.com/groups/670932227050506/

Helpful Engineering

https://docs.google.com/document/d/1cM87eJdXhP_8eggJJZ_SnZXdo_huWs BmMzcqYWbhEOg/preview#



#projectopenair

We are working on medical devices, such as open-source ventilators, to have a fast and easy solution that can be reproduced and assembled locally worldwide. https://www.projectopenair.org/

Makers Against Corona, https://makersagainstcorona.org/

Corona Virus Tech Handbook - a crowdsourced resource for technologists building things related to the coronavirus outbreak https://coronavirustechhandbook.com/

3D Printer & Talent Public Crowdsourcing for COVID-19 https://docs.google.com/forms/d/e/1FAlpQLSdVfWaQi31l8VNUY6CVctJm5bE <a href="https://docs.google.com/forms/d/e

Covid Accelerator
https://covidaccelerator.com/

BCN₃D

is helping all innovators and its 3D printers are available for scientifically, medical and health validated projects to fight Covid19 in Spain, Europe and all around the world. Get in touch with us at covid19help@bcn3d.com

#HackCorona – An online hackathon for public protection from COVID-19 https://www.eventbrite.co.uk/e/hackcorona-an-online-hackathon-for-public-protection-from-covid-19-tickets-100161529832

JOGL OpenCovid19 initiative as a program is to collectively develop open-source and low-cost tools and methodologies that are safe and easy to use to fight the Covid19 Pandemic.

https://app.jogl.io/program/opencovid19

National

France: Makers on COVID19 FB Group

https://www.facebook.com/groups/1120744844933688/?hc_location=ufi

Germany: #WirVsVirus Hackathon https://wirvsvirushackathon.org/

Germany: 3D-Druck für die Krisenbewältigung



https://www.facebook.com/groups/2690012721238793/

Italy: Make in Italy

http://www.makeinitaly.org/

Careables Items for Welder.app/Careables

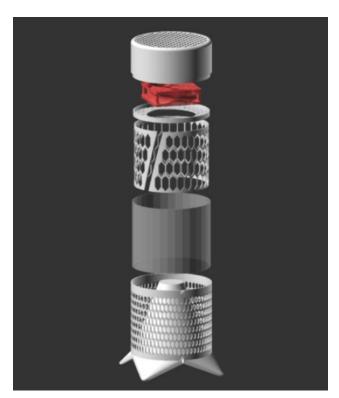
NEW: Collection by Thingiverse: Forums - HackThePandemic - Groups



Respirator valve:

https://www.thingiverse.com/thing:4189592





Air Filter: https://www.thingiverse.com/thing:4229193



Hot Water Inhaler https://www.thingiverse.com/thing:4219164





UV Sterilizer https://www.thingiverse.com/thing:4223034



U-Shaped Virus Water Trap Filler https://www.thingiverse.com/thing:4222897





Acrylic board stand for blocking droplet https://www.thingiverse.com/thing:4198078

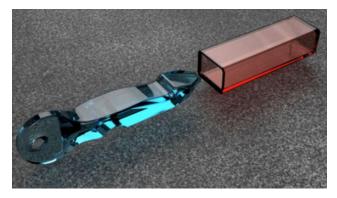


Goggle: https://www.thingiverse.com/thing:4185602





Handy Tool for Buttons (Kid) https://www.thingiverse.com/thing:4220694



Button press tool with a protective sleeve https://www.thingiverse.com/thing:4219470

Handy Tool for Buttons/Handles https://www.thingiverse.com/thing:4215704

Coronavirus Covid-19 Custom Message Display Board https://www.thingiverse.com/thing:4220162

Surgical Mask holder - desktop https://www.thingiverse.com/thing:4227196

Gas Pump Handle Holder https://www.thingiverse.com/thing:4226249

Ventilators

Ventilators 1



A section split off from Hardware to focus just on making ventilators.

Design Library for DIY Ventilators

https://diyventilators.com/?fbclid=IwAR1kpm-wvQ_XTmrPzGFRhtCZkT8rPVc_9 YO-of_tZ3nKoL72loJuvgTmQ4l

Open Source Ventilator

https://www.appropedia.org/Open_source_ventilator

Low-Cost Open-Source Ventilator-ish Device https://github.com/jcl5m1/ventilator

MIT E-Vent | MIT Emergency Ventilator https://e-vent.mit.edu/

CORESPONSE - COvid19 RESPirator OpeN SourcE https://coresponse.github.io/blog/

Medtronic is responding to this crisis by making the design files for the PB560 ventilator system

https://www.medtronic.com/us-en/e/open-files.html

Repurposing sleep apnoea ventilators: We're collecting CPAP and BiPAP machines from the community, sanitizing, testing, and refitting them for use in hospitals.

https://www.ventilatorproject.org/

Door openers

Savegrabber - open door without touching the handle, press knobs without touching - an additional barrier for the coronavirus https://www.thingiverse.com/thing:4192643

Another door opener:

https://www.thingiverse.com/thing:4224156

Doorknob Handle

https://www.thingiverse.com/thing:4224517

Non-contact foot-based door latch https://www.thingiverse.com/thing:4226561



Face masks

Open Source Masked https://www.opensourcemask.com/en/

COVID-19 Modified Creality mask with optional Y splitter, one-way vents and HEPA filter addon

https://www.thingiverse.com/thing:4227510

Covid Coronavirus Face Mask https://www.thingiverse.com/thing:4222563

Cotton self-protection Face Mask (cute!) https://www.cottontimemagazine.com/page/10

More masks:

https://www.thingiverse.com/thing:4177128
https://www.thingiverse.com/thing:4185367
https://www.thingiverse.com/thing:4223974
https://www.thingiverse.com/thing:4222984
https://www.thingiverse.com/thing:4215454
https://www.thingiverse.com/thing:422567
https://www.thingiverse.com/thing:422567
https://www.thingiverse.com/thing:4223531
https://www.thingiverse.com/thing:4226409
https://www.thingiverse.com/thing:4217534
https://www.thingiverse.com/thing:4164771
https://www.thingiverse.com/thing:4167649
https://www.thingiverse.com/thing:4214066
https://www.thingiverse.com/thing:4227577
https://www.thingiverse.com/thing:4227223

mask clip:

https://www.thingiverse.com/thing:4227132 https://www.thingiverse.com/thing:4219552

Face mask hook:

https://www.thingiverse.com/thing:4225191



Face Shields



Face Shield (excellent project)

https://www.prusaprinters.org/prints/25857-protective-face-shield-rc1

Willifoxz

https://www.thingiverse.com/thing:4227278

GliaX

https://github.com/gliax/faceshield https://glia.org/covid-19/

Full Face Mask:

https://www.thingiverse.com/thing:4225760

Events

Howto

How to set up an online hackathon within 6 hours and suggestions from the global community on how to do it when you have more time: <u>Guidelines PLEASE LEAVE COMMENTS</u>



Challenges/Virtual Hackathons

20-22 March, Germany: #WirVsVirus Hackathon https://wirvsvirushackathon.org/

20-22 March #HACKCORONA – Calling the global data science community https://www.eventbrite.co.uk/e/hackcorona-an-online-hackathon-for-public-protection-from-covid-19-tickets-100161529832

UBORA design competition 2020: win 500€ with Medical Devices against Corona http://ubora-biomedical.org/ubora-design-competition-2020/

[Deadline 29 March] Open Source Face Mask Challenge https://docs.google.com/forms/d/e/1FAIpQLSfZc1hxgx2-ObcqODuML40EQNrw2TEtxdbOu75x_upr5fUeVw/viewform

-> TO REVIEW THE DESIGN: Go to the spreadsheet located at: https://docs.google.com/spreadsheets/d/1e81ceSrVT6Bl4UaS1SxIUUUzgZAdk lstU7Hzot08Ld8/edit#gid=46475755

[Deadline 5 April] Munich Re and Fraunhofer-Gesellschaft https://give-a-breath-challenge.innosabi.com/login

Hack the Crisis - Berlin Edition https://adhocracy.plus/citylab-berlin/

2 April 2020: Combating COVID-19 Conference: A Collaborative Arduino Community Initiative to take place on April 2nd at 5pm CEST https://blog.arduino.cc/2020/03/27/together-lets-make-covid-19-history/

Press Coverage

Environmental testing for Coronavirus using BeagleBone and other open-source hardware

https://blog.adafruit.com/2020/03/14/environmental-testing-for-coronavirus-using-beaglebone-and-other-open-source-hardware/

People Are Trying to Make DIY Ventilators to Meet Coronavirus Demand https://www.vice.com/en_us/article/5dm4mb/people-are-trying-to-make-diy-ventilators-to-meet-coronavirus-demand



Medical company threatens to sue volunteers that 3D-printed valves for life-saving coronavirus treatments https://www.theverge.com/2020/3/17/21184308/coronavirus-italy-medical-company-threatens-sue-3d-print-valves-treatments

Calling All People Who Sew And Make: You Can Help Solve 2020 N95-Type Mask Shortage

https://www.forbes.com/sites/tjmccue/2020/03/20/calling-all-people-who-sew-and-make-you-can-help-solve-2020-n95-type-mask-shortage/

7 open hardware projects working to solve COVID-19. Open hardware solutions can prevent the spread and suffering of the novel coronavirus. https://opensource.com/article/20/3/open-hardware-covid19

2020, March 25: Careables Brazil: Empresa desenvolve máscaras e faz doação à Saúde de Olinda

https://www.folhape.com.br/economia/economia/coronavirus/2020/03/25/N WS.134791.10.1669.ECONOMIA.2373-EMPRESA-DESENVOLVE-MASCARAS-FAZ-DOACAO-SAUDE-OLINDA.aspx

2019, May 1: Student invention gives patients the breath of life https://www.inmed.us/training-sites/kwai-river-christian-hospital-thailand/

Distributed Design in the times of crisis https://distributeddesign.eu/distributed-design-in-the-times-of-crisis/

Careables Press Coverage A small movie about face shields production in Brazil Olinda

https://www.youtube.com/watch?v=JVXpsc8Jkio

Nepal Fab lab Humanitarian Design https://nepal.communitere.org/fab-lab-humanitarian-design-challenge-2020/

lab procomum, careables and our friends at labcoco today at the biggest news portal of brazil

 $\frac{https://www.uol.com.br/ecoa/ultimas-noticias/2020/04/09/como-senso-colaborativo-maker-mudou-for}{ma-de-enfrentar-uma-pandemia.htm}$

The First Month of a maker lab against Covid19 in north eastern brazil

https://medium.com/@readruiz/the-first-month-of-a-maker-lab-against-covid-19-in-northeastern-brazi l-121d161be705



HIGHLIGHT BLOG

#CAREABLES: NETWORK OF MAKERS STARTS PRODUCTION OF PROTECTIVE EQUIPMENT FOR COVID-19

https://lab.procomum.org/blog/2020/03/30/careables-rede-de-makers-inicia-producao-de-equipamento-de-protecao-para-o-covid-19/

Olinda Recieves Facial Protectors Donation for Health Professionals

https://www.olinda.pe.gov.br/olinda-recebe-doacao-de-protetor-facial-para-profissionais-da-saude/

Brazilian network of makers uses 3D printing to produce masks at scale

https://www.hypeness.com.br/2020/04/rede-brasileira-de-makers-usa-impressao-3d-para-produzir-mascaras-em-escala/

Taking care of those who care

https://www.youtube.com/watch?v=JVXpsc8Jkio

https://www.youtube.com/watch?v=jzleggk6Gww&feature=youtu.be

DW Press Coverage on Onlinda Brazil https://web.facebook.com/watch/?v=678119406297800

Covid-19: Italian makers take action

https://www.makery.info/en/2020/06/22/covid-19-la-riposte-des-makers-italiens/

Fundraising / Calls

[Closed] Applications welcome from startups and SMEs with innovative solutions to tackle Coronavirus outbreak

https://ec.europa.eu/info/news/startups-and-smes-innovative-solutions-welcome-2020-mar-13_en

[Closed] COVID-19 response: searching for emerging market ventilation systems https://www.disabilityinnovation.com/news/frontier-tech-4-covid-action-emerging-market-ventilation-systems

GERMAN Overview: Aktuelles vom Fördermittelmarkt für gemeinnützige Organisationen angesichts von COVID-19

https://blog-foerdermittel.de/2020/03/aktuelles-vom-foerdermittelmarkt-fuer-gemeinnuetzige-organisationen-angesichts-von-covid-19/



The Founder Institute has launched a new Public Health startup fellowship for solutions that cure, prevent and mitigate threats to public health. https://bit.ly/FICovid19

Norrsken Foundation has opened applications for startups, projects or initiatives that address the impacts of Coronavirus. https://lnkd.in/gt_Nn-v

Solve - MIT is seeking for tech innovations that can slow and track the spread of future infectious disease emerging outbreaks. https://bit.ly/MITCovid19

#Techforce19 is calling on all innovators providing technological solutions that can help vulnerable, elderly or self-isolating people as COVID-19 continues to spread. https://lnkd.in/gBbRybA

#HackTheCrisis just launched a series of online hackathons taking place all over the world to address Coronavirus. https://lnkd.in/g6eRpcQ

Innovative Medicines Initiative (IMI) created a 45 Million fund aiming to support initiatives related to therapeutics, diagnostics, tools, etc. fighting against COVID-19. https://bit.ly/IMICovid19

[9 April 2020] CEI Extraordinary Call for Proposals 20201

https://www.cei.int/sites/default/files/2020-03/CEI%20Extraordinary%20Call%2

02020.pdf → ca. 10 x 10.000€ projects

Mozilla Open Source Software: launches COVID-19 Solutions Fund: awards of up to \$50,000 each to open source technology projects which are responding to the COVID-19 pandemic in some way.

https://blog.mozilla.org/blog/2020/03/31/moss-launches-covid-19-solutions-fund/

Isubmissions currently paused! Fast Grant: https://fastgrants.org If you are a scientist at an academic institution currently working on a COVID-19 related project and in need of funding, you can apply for \$10k to \$500k. Apparently, decisions are made in under 48 hours. Researchers outside the US are eligible for funding!

Legal Info

Coronavirus: European standards for medical supplies made freely available to facilitate increase of production

https://ec.europa.eu/commission/presscorner/detail/en/ip_20_502



European standards organizations CEN and CENELEC with all their Members, to make a series of European standards (ENs) for medical devices and personal protective equipment freely available.

https://standards.cen.eu/dyn/www/f?p=CENWEB:5:::NO

DIN stellt Normen für medizinische Ausrüstung bis auf Weiteres kostenlos bereit https://www.beuth.de/de/sonderausgaben-normen-medizinische-ausruestung

Open Non-Hardware Knowledge

Personal Precautions

Bay Area General COVID19 Protocol

https://docs.google.com/document/d/11wTW5TEfiScfQahCd18pFaOii2hpX6Ct_SY8DEoa-ks/mobilebasic#

Covid personal precautions:

https://docs.google.com/document/d/1zAovKgExNRIPPyQN1sLBfRchn-dUUwj jxwcEmhw8ixg/edit

Covid at home:

https://covid-at-home.info/

Effect preparation worksheet:

https://docs.google.com/document/d/1fLVBQbv0713pXKkJ4eBRIDkj0TJN1XHrtDMRYWvI4IA/edit#heading=h.vvcrvc6273s4

Covid Q&A:

https://docs.google.com/document/d/14zYcXZeAmsnyqQcJbsstmJd5VT-3mfuZ8cVnKeqRrec/edit

Covid-19 Africa Responses

https://docs.google.com/document/d/1VrojbQ3B3jSnx1yPCpueJmUynkd3Asje AnuzoMw2iFw/edit

Open source repository of vital information materials and campaigns to address the pandemic of disinformation and distrust http://www.pollyz.wiki/index.php/About

Covid-19 Resources and guidelines for supporting individuals with autism



https://afirm.fpg.unc.edu/supporting-individuals-autism-through-uncertain-times

High Temperature and High Humidity Reduce the Transmission of COVID-19 https://papers.ssrn.com/sol3/papers.cfm?abstract_id=3551767

Remote Working & Events

Best practice for working from home & event alternatives https://coronavirustechhandbook.com/remote

Volunteering App in Denmark https://nyby.com/volunteerism-against-corona

Corona no-panic handbook https://cloud.globalinnovationgathering.org/index.php/s/6zL5WHFbg6GR6Er

Anarchists Survival Guide for the Coronavirus https://archive.org/details/2019ncov/mode/2up

Covid-19 updates for startups:

http://blog.eladgil.com/2020/03/coronavirus-covid-19-update-for-startups.htm l

Coronavirus Country Comparator:

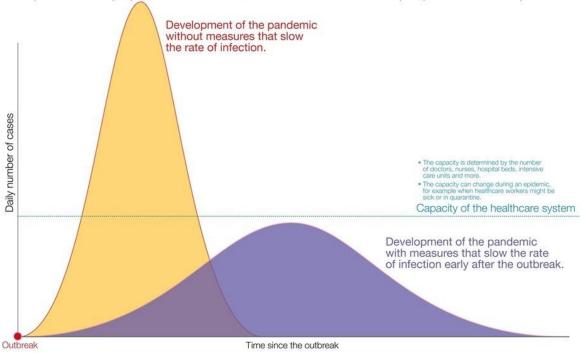
https://boogheta.github.io/coronavirus-countries/#confirmed&countries=Brazil, France,Germany,Iran,Italy,South%20Korea,Spain,United%20States

A peer-reviewed scientific source to check out last science insights (especially for medics) https://www.thelancet.com/coronavirus



Visuals





Based on the Centers for Disease Control and Prevention

OurWorldinData.org – Research and data to make progress against the world's largest problems.

Licensed under CC-BY by the author Max Roser



MANAGING CORONA VIRUS (COVID-19) ANXIETY

For You

- -Avoid excessive exposure to media coverage
- -Connect through calls/text/internet
- -Add extra time for daily stress relief
- Practice self-care
- -Focus on your

For Kids

Reassure them
that they're safe

Let them talk
about their worries

Share your own
coping skills

Limit their news
exposure

Create a routine
& structure

For Quarantine/Isolation

- Keep in contact with your loved ones via social media, texts, and phone calls
- Create a daily self-care routine
- -Keep yourself busy: games, books, movies
- Focus on new relaxation techniques









Coping with stress during the 2019-nCoV outbreak



It is normal to feel sad, stressed, confused, scared or angry during a crisis.

Talking to people you trust can help. Contact your friends and family.

If you must stay at home, maintain a healthy lifestyle - including proper diet, sleep, exercise and social contacts with loved ones at home and by email and phone with other family and friends.





Don't use smoking, alcohol or other drugs to deal with your emotions.

If you feel overwhelmed, talk to a health worker or counsellor. Have a plan, where to go to and how to seek help for physical and mental health needs if required.

Get the facts. Gather information that will help you accurately determine your risk so that you can take reasonable precautions. Find a credible source you can trust such as WHO website or, a local or state public health agency.





Limit worry and agitation by lessening the time you and your family spend watching or listening to media coverage that you perceive as upsetting.

Draw on skills you have used in the past that have helped you to manage previous life's adversities and use those skills to help you manage your emotions during the challenging time of this outbreak.





Helping children cope with stress during the 2019-nCoV outbreak



Children may respond to stress in different ways such as being more clingy, anxious, withdrawing, angry or agitated, bedwetting etc.

Respond to your child's reactions in a supportive way, listen to their concerns and give them extra love and attention.

Children need adults' love and attention during difficult times. Give them extra time and attention.

Remember to listen to your children, speak kindly and reasure them.



If possible, make opportunities for the child to play and relax.



Try and keep children close to their parents and family and avoid separating children and their caregivers to the extent possible. If separation occurs (e.g. hospitalization) ensure regular contact (e.g. via phone) and re-assurance.

Keep to regular routines and schedules as much as possible, or help create new ones in a new environment, including school/learning as well as time for safely playing and relaxing.





Provide facts about what has happened, explain what is going on now and give them clear information about how to reduce their risk of being infected by the disease in words that they can understand depending on their age.

This also includes providing information about what could happen in a re-assuring way (e.g. a family member and/or the child may start not feeling well and may have to go to the hospital for some time so doctors can help them feel better).



Habits we should all keep after Covid-19

- Supporting small local businesses.
- Making "concern for our most vulnerable"an urgent priority. All caring about it.
- > Youing down.
- Checking in on people . " "
- Singing from our balconies, together.
- Thinking about what REAlly matters?
- > Resting
 - Realising that we're all in this together

@ ECO WITE SM-



NAWA MIKONO

Osha mikono yako mara kwa mara, na maji na sabuni nyingi. Osha kwa muda wa sekunde 20



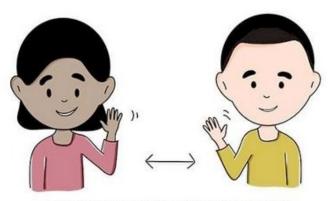
UKIKOHOA AMA KUPIGA CHAFYA

Funika mdomo wako unapokohoa ama kupiga chafya, na tishu au ndani ya kiwiko chako



MACHO, PUA, MDOMO

Mikono inagusa nyuso nyingi na inaweza kuchukua virusi. Epuka kugusa macho yako, pua au mdomo. Virusi huweza kuingia mwilini na zinaweza kukufanya uwe mgonjwa.



EPUKA MAWASILIANO YA KARIBU WAKATI WA SALAMU





KAMA UNAUGUA

Ikiwa una ugonjwa kama mafua, wajulishe watu walio karibu nawe. Ikiwa ugonjwa wako unazidi, tafuta matibabu.

HOW TO: ONLINE MAKER GATHERINGS

BY CAREABLES.ORG

HOW TO:

ONLINE MAKER GATHERINGS

BY CAREABLES.ORG



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Global Innovation Gathering e.V. Wilhelmine-Gemberg-Weg 14 10179 Berlin, Germany hi@globalinnovationgathering.org



This is an open document with the learnings on how to organize an online Maker gathering at the time of the Covid-19. The content can be used as guide to organizing other formats of online meetings and events. This document is meant to be a live document that should be updated regularly with learnings from other organizations and individuals.

Do you have something to share or to contribute to this document? scan the **QR code below** or **Contact us here**



version 1.0 check the updated version online:

ABOUT CAREABLES

We are all different than why care for everyone the same?

Each disability, both physical or cognitive, permanent or temporary, should be faced with solutions that address relevant problems, contain costs and, nonetheless, care about aesthetics.

<u>Careables.org</u> is an open and inclusive platform for people to find, share and actively co-create healthcare solutions together, according to your needs, your skills, your interests.

We develop and collect resources that are relevant to learn more about principles and practices to innovate healthcare and to contribute significantly in careables dissemination and distribution.

1. PRE-GATHERING

efore the event start, Identify your core team, people who are committed to organizing this and preferably have good knowledge of the network and potential contributors. Use a google spreadsheet with different tabs. Make sure you have a To Dos list under one of the Tabs. Reach out to your network and ask them if they are interested to be part of the gathering whether in their role as Speakers/facilitators or helping in Organization (In our case, this was done through email and writing in WhatsApp Groups- reach out directly to people you think can facilitate or speak during the event.)

- * Create a program with talks, workshops, leisure time, depending on the goals of the event. Make sure to always everywhere refer to one timezone (UTC)
- * Create a Visual identity to your event early on.

 Preferably in line with the visual identity of your
 organization. (We used a template from Canva to create a
 flyer for the event. Make sure your design is inclusive of
 and representative of the whole community i.e. People of
 color, people with Disabilities, Women ...etc- include the
 logos of partner organizations and partner in your posters,
 flyers and all visuals created.)

- * Create a how-to guidlines aiming at moderations and lead workshops, to allow the event to be more decentralized from the Core organizers (check Chapter on Mderation below)
- * Agree on the platforms to be used during the gathering: Video conferencing and note taking (We used Bloom. StreamYard is also a great option. Both differ on the format group meeting/ stream+ chat format)
- * Create a shared Document for Notes Taking during the event, prepare it with the Agenda

SOCIAL MEDIA AND REACH OUT

- * Agree on a hashtag for the event to unify social media posts about the event. KISS (keep it short and sweet)
- Share the event poster on your different platforms
- Post countdown reminders for the event in intervals eg 1 week to, 3 days to, 1 day
- * Note down the social media handles/usernames for the speakers and the participating organizations
- * Share some information about the participating organizations
- * Share brief profiles and quotes from the speakers (on why the event is going to be super amazing)
- If you have sponsors/partners, make a post talking about them and tag them

ssign people to note-taking, timekeeping, support with technical problems, announcing on the general chat; time, links from presentations etc.. Ideally, you should aim at having one of the core members in each session to help answer questions and pose questions.

- * We created different rooms with different focus discussion points on Bloom platform where people would break out from the general channel into groups and discuss further for a period of time.
- * They were expected to present their points from their discussion in the main room. It helps if someone takes the role of note-taking early in the discussion and then later presents those points in the general channel.
- Try to mix different sessions: panels, workshops, drying, yoga sessions and so on.
- * At the end of the gathering, look for calls of actions and see how you can transfer that into a solid outcome.

3. POST GATHERING

reate a feedback collection tool. Send an email to thank all participants and contributors and ask them for their feedback. Maybe a special email to the speakers and facilitators.

- * Ask speakers and participants to fill in missing notes, send resources that were mentioned during the presentations and were relevant to the discussions.
- * Make sure you formulate the outcome of the gathering in a solid form, i.e.
- * Create a blog post, start a research paper etc.

4.

NOTES FOR MODERATORS

By Platform Africa & ASKnet

efore moderating the discussion requires some preparations before hand, and moderate the discussion Read the panelist bios. Know your audience. People attending the webinar are generally young, excited about creating positive change in their communities and, therefore, learning how to do so.

- * Prepare a few questions ahead. Based on what you read about the panelists, what are you curious about? What do you think will spark the audience's attention? How can you connect the different panelists' expertise?
- Join the session a few minutes early to test your video and audio.

During the Session

- * Start by introducing yourself and the webinar to the audience.
- * Ask the audience to engage with the panel. During the session, they can make comments and ask questions using Twitter or Facebook comments.
- Ask panelists to mute their microphones when they're not speaking. This will reduce interruptions and make the session go smoother. When they want to talk, they can unmute themselves.
- * Introduce the speakers using the bios they provided.
- * Give each speaker 5 6 minutes to introduce themselves and their work.
- Remind the audience that they can ask questions using the comments box.
- * Start moderating by asking one of the questions you've prepared. The first question should be broad enough to give all panelists a chance to answer, and also to lead to potential follow-up questions from the audience.
- * Take questions from the audience. Don't forget to keep time!
- Ask one final question to sum up what was discussed. If there isn't time for all panelists to answer, recall the main learnings of the discussion yourself.
- * Thank the audience for participating. Announce when the next session will take place.

MORE ON MODERATION

- * Use the online webinar features. During the session, you can make live polls and encourage conversations among the participants.
- * Not all panelists have to answer all the questions. Keeping time and making sure everyone has a fair chance to contribute to the discussion is more important. Even when you have to remind panelists of the time, be polite, and do your best to include everyone in the conversation.
- * During the panel, don't turn off your camera. It might seem rude to the panelists and participants because it can seem as if you're doing something else.
- Let your roommates, family members (and pets!) know that you're in a webinar session so that you don't get interrupted. Avoid distractions, as your Whatsapp opens on your computer or cellphone.
- * Check your background, a white one is preferred. Make sure everything on the camera seems clean and organized, even your outfit and personal appearance.
- * Start with the objective of the panel, explain what it is about and what is expected before starting the questions.
- * Ask easy questions at first to get acquainted, to then move on to harder, more specific ones.
- Show interest in what people are saying, listen to what people are saying instead of thinking what you are going to ask next.
- * Ask clarifying questions if something is unclear, or you think it could sound offensive. Instead of assuming, ask.

- Do not interrupt people when they are speaking, if they are taking too long, it's better to send a reminder of the time that was given via personal chat. Do so politely.
- * Formulate open questions rather than yes or no ones, to ensure creativity and much richer answers.
- * Make sure you ask one question at the time. If you ask more than one, people will answer the easiest.
- * Avoid using suggestive questions, let the interviewed answer without your interference.
- * Make sure you know who the panelists are and their titles, always be respectful.
- * There might be an international audience and speakers, so make sure you talk slowly, enunciating well. Avoid the use of jargon or slang words, and if you do say them, explain what they mean.



ABOUT THE GLOBAL INNOVATION GATHERING

Global Innovation Gathering (GIG) is a vibrant, diverse community of innovation hubs, maker spaces, hacker spaces and other grassroots innovation community spaces and initiatives as well as individual innovators, makers, technologists and change makers.



GIG is pursuing a new vision for global cooperation based on equality, openness and sharing. We aim to enable more diversity in the production of technology, and global innovation processes and support open and sustainable solutions developed by grassroots innovators

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∡areables.org

sustainability benchmarking



Careables.org is managed by the Made4You project and has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No. 780298.

1

careables status quo

What unresolved challenges have we encountered?



Few careables are scaling vet

Most careables are by definition hardly scalable or, if so, are not being scaled yet. However, this is where making starts to be sustainable.



"Decreasing marginal motivation"

While makers and users alike are easy to motivate for hours or few days, motivation drops significantly after a certain period.



In the future, financing needs to come in chunks

What currently works within the framework of project financing might in future have to be replaced by product-related financing.

service related financing

(1) Spotlight careables platform: two 'relative sustainability strategies' seem promising



- Framing careables.org.as an academy-like vehicle for blended and value-driven learning & education.
- Schools, universities and related programs such as Fab Academy could use careables.org to source real life pain points which their students should try to solve.
- Contributing would become obligatory for some, voluntary for others.



- Framing careables.org.as a civil society-driven initiative to be sponsored by one or two distinguished foundations.
- Ideally, the foundations would sponsor the intermediary overhead, not the transaction between users and makers.
- Contributing would become easier as the matchmaking would be outsourced.

What do we see as the greatest sustainability-related achievements?



Constant increase in built quality & complexity

Careables are becoming increasingly complex and professional during the project.



Outreach corresponds with higher demand

The more outreach we achieve, the more demand for Careables we can sense.



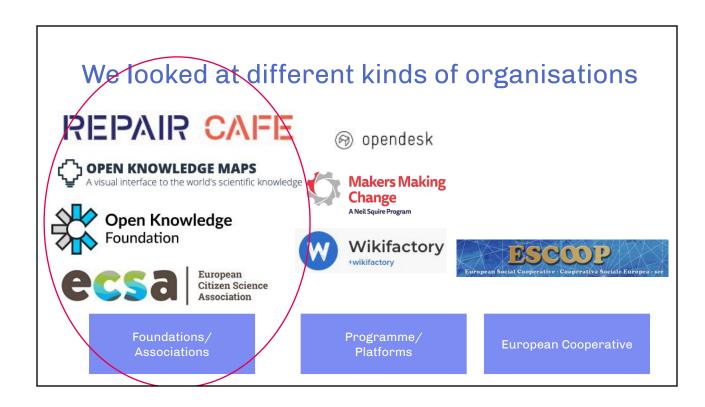
New partners for a relative sustainability

Within the last 6 months, the consortium has discovered new potential partner institutions.

Experiences from GIG network!

2

How are others doing it?



REPAIR CAFE

started in Amsterdam in 2009; **foundation** registered in 2010; 2067 repair cafes worldwide

founder + 3-5 employees work in central office

everyone can open a repair cafe following 4 basic rules

services are for free; visitors are asked for donations to cover costs of local repair cafe

financial income for foundation: Fee (45 € voluntary) for digital starterskit (logo, posters etc), Fee to become a member (one-time fee, no recurring service fee), Donors (with donation button on website), Three financing bodies (foundations)



non-profit organisation registered in the UK 2004 as company limited by guarantee

network of **local chapters** who are legally independent

offers trainings and consulting, research, community management and technology solutions, events for the community, campaigns, projects

funding: via regular or one-off donations; grants; important funding organisations: such as Shuttleworth Foundation, Adessium Foundation, Wellcome Trust, Alfred P. Sloan Foundation, International Development Research Centre, The William and Flora Hewlett Foundation, CIVICUS, Hivos, Omidyar Network, Luminate, Sigrid Rausing Trust, Indigo Trust



charitable non-profit **association** under Austrian law

they offer training materials and consultancy on visualising research finding

community programme/enthusiast programme where you can use their training material

membership model: Supporting member EUR 2,800 per year (1 seat on the Board of Supporters (BoS), listing on website), Sustaining members EUR 4,800 per year (2 seats on the BoS, listing on website and in select materials with logo) Sustaining members PLUS EUR 9,800 per year (3 seats on the BoS, listing on website and in select material)



non-profit organisation; legally established **association** under German law

offers events, webportal, conference, knowledge exchange of Citizen Science community, working groups

small central office with staff; around 250 members (individuals and organisations)

financing: via grants and annual membership fees (100€ per organisation; if you have less than 5 employees the fee is 50€)

Foundations - Associations - Non-profit

network character, but all are legally registered in one country!

small central structure for core management, organisational, support activities

unique in their field of expertise (e.g. being the first, being the most visible, well connected; good expertise,)

Board of directors - decision taking body

Network of Partners - for funding and collaboration

3 basic options

- 1. loose structure (one is responsible for central contact, one for website, one for this, this, ...)
- 2. new association, own legal & admin structure could be in the Netherlands
- 3. under existing legal & admin structure i.e. GIG -> could be with extra advisory/supervisory board, handling overhead)

loose network structure - no formal organisation

- establish a careables board assigning responsibilities
- define minimum tasks and commitment
- based on voluntary contributions
- regular online meetings
- collaboration tools (e.g. continue using nextcloud for sharing documents)

loose network structure - no formal organisation

pros

- easier to set up
- no legal registration necessary

cons

- less commitment
- cannot manage any grants or funding

opportunities: WAAG, GIG, Opendot,...

WAAG: commitment; could establish an association (example: TextileLab has set up new foundation, located in Italy, with cash contribution but refund through committed work)

GIG: part of the GIG structure; own programme; own board; etc. but use their organisational structure

Input partners: what activities can/will you do?

- Agile/Heap: probably further wishes to be part of Careables, working on getting further funding for Careables beyond 2020
- GIG: offering their legal & admin structures as charitable organisation as umbrella; also would contribute to another association/foundation
- Waag: aims to continue MakeHealth, but needs project funding; pushes for other places to take up Make Health and Careables programme; for association: needs to discuss with management board about legal structure for the future; needs funding for activities
- 📮 Open Dot: wants to continue; find synergies between Careables and FabCare group (part of Fab Foundation)
- □ TOG: interested in being part, committed to work further in the field; cannot lead, currently changing its legal structure.
- □ KULeuven: no real organisational commitment (if there is no funding such as EC funds), but personal interest in continuing from Erik & Elisabetta and write similar proposals together
- ZSI: could contribute, but not create the association
- Wevolver: host+maintain welder platform for 5 years (wevolver focusing more on professional engineers as target group; professional health engineering could be part of it)

Other interested parties: what activities can/will you do?

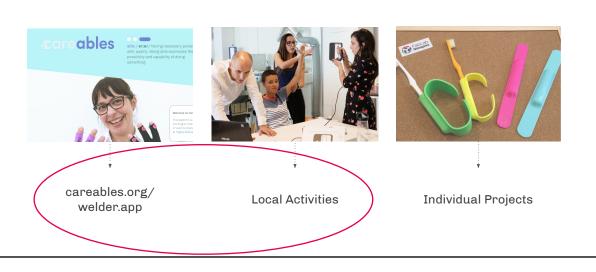
- be able
- GIG member hubs

Partnerships: how to best establish them? what can we offer them? e.g. with MedTech companies, other networks,

3

what does careables offers?

Our project has different layers which need to be taken into account first



What is careables?

we are a platform & knowledge base

what do we want to become?

- a brand?
- a movement?
- a network?
- a community?
- a charity?

What do we offer?

Minimum?

- a platform for hosting DIY healthcare products
- training material

Additional?

- a brand
- consultancy
- legal advice
- platform/channel to connect & community management
- events: training, co-design, ...

4

Cost Structure

Cost structure

welder.app

- server & hosting: 750-1.000€/month - maintenance: 1.000 - 1.500€/month yearly costs: 60.000 - 90.000€

careables.org

- hosting, maintenance: 7.000€/year

Central coordination, admin

- 3 PM (1/4 appointment): 30.000€

Branding, marketing, events, trainings

- personnel: 20.000 - 50.000€ - material costs: 30.000€

- subcontracting: variable depending on activities

TOTAL: min 150.000€/year

5

Possible structure for careables

careables association/foundation

established in one country in Europe as non-profit organisation

offers:

- . branding
- . material on how to run careables session
- . training & consultancy on co-creation of careables
- . training & consultancy on how to document a careable
- . legal advice on licenses and other aspects related to open health products
- . consultancy on open hardware for health & care (standards)
- . events

careables association

funding:

- . consortium members are founding members and pay a small fee (either in money or by dedicating resources to careables)
- . membership model
- . members are mostly fablabs or healthcare institutions (or?)

 careables fan
 careables friend
 careables family member

 free
 50 €
 200 €

 branding package
 branding package; events briefing

careables foundation

funding:

- . supporting founding members (e.g. foundations); finding foundation(s) that would be willing to sponsor initially
- . donation model

careables fan

any amount

careables friend

2.000€

Board of supporters website listing

careables family member

5.000€

Board of supporters website listing logo at events, material etc.