

A DEMOGRAPHICS SLR

See Figures 3, 4, 5.

Figure 3: Distribution of manually inspected and used articles grouped by source.

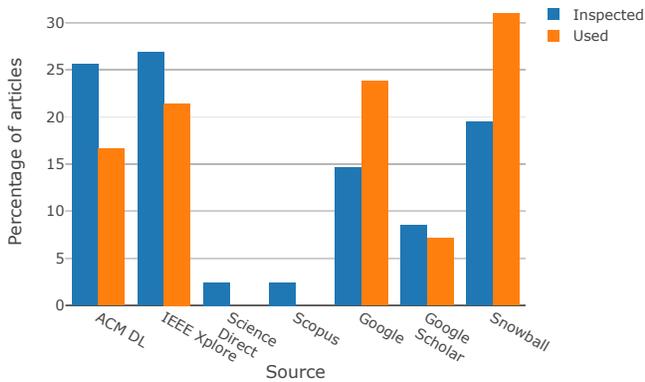


Figure 4: Distribution of manually inspected and used articles grouped by publication year.

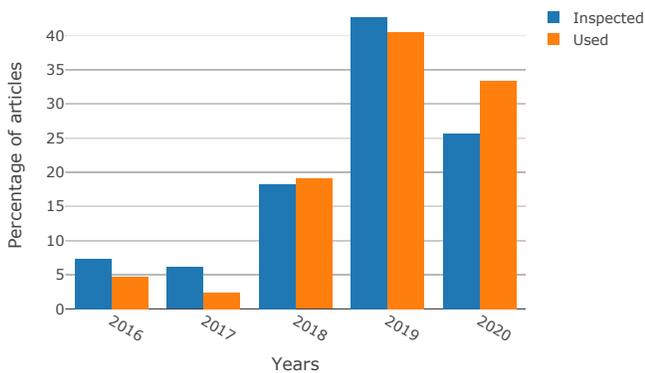
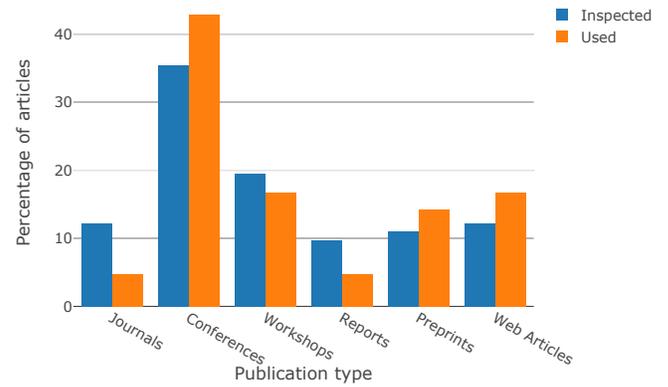


Figure 5: Distribution of manually inspected and used articles grouped by publication type.



B LIST OF ARTICLES SLR

See Table 6.

Source	Title	Used
ACM DL	A framework for managing uncertainty in software architecture	0
ACM DL	A Report on the First Workshop on Software Engineering for Artificial Intelligence (SE4AI 2020)	0
ACM DL	Achieving guidance in applied machine learning through software engineering techniques	1
ACM DL	Deep learning UI design patterns of mobile apps	0
ACM DL	Designing the Software Systems of the Future	1
ACM DL	Do you want to become an AI and machine learning software engineer?	0
ACM DL	Does fixing bug increase robustness in deep learning?	0
ACM DL	Emerging and Changing Tasks in the Development Process for Machine Learning Systems	1
ACM DL	Hacking Machine Learning	0
ACM DL	Intelligent Software Engineering: Synergy Between AI and Software Engineering	0
ACM DL	Keeping intelligence under control	0
ACM DL	Robustness testing of autonomy software	0
ACM DL	Software Engineering for distributed autonomous real-time systems	0
ACM DL	Software Engineering for Machine Learning: A Case Study	1
ACM DL	Taxonomy of real faults in deep learning systems	0
ACM DL	Teaching software engineering for AI-enabled systems	0
ACM DL	Toward a holistic software systems engineering approach for dependable autonomous systems	1
ACM DL	Towards classes of architectural dependability assurance for machine-learning-based systems	1
ACM DL	Tutorial on Software Testing & Quality Assurance for Machine Learning Applications	0
ACM DL	Self-organizing infrastructure for machine (deep) learning at scale	0
ACM DL	Sensemaking Practices in the Everyday Work of AI/ML Software Engineering	1
IEEE Xplore	A Bird's Eye View on Requirements Engineering and Machine Learning	0
IEEE Xplore	A detailed survey of Artificial Intelligence and Software Engineering: Emergent Issues	0
IEEE Xplore	A Safe, Secure, and Predictable Software Architecture for Deep Learning in Safety-Critical Systems	0
IEEE Xplore	A survey of software quality for machine learning applications	0
IEEE Xplore	AI Safety Landscape From short-term specific system engineering to long-term artificial general intelligence	0
IEEE Xplore	Analysis of Software Engineering for Agile Machine Learning Projects	0
IEEE Xplore	Can AI close the design-code abstraction gap?	0
IEEE Xplore	Deep learning development review	0
IEEE Xplore	Designing Safety Critical Software Systems to Manage Inherent Uncertainty	1
IEEE Xplore	How Do Engineers Perceive Difficulties in Engineering of Machine-Learning Systems? - Questionnaire Survey	1
IEEE Xplore	How does Machine Learning Change Software Development Practices?	1
IEEE Xplore	Improved Self-Management Architecture in Self-Adaptive System	0
IEEE Xplore	What is AI software testing? And why?	0
IEEE Xplore	Requirements engineering challenges in building AI-based complex systems	1
IEEE Xplore	Security engineering for machine learning	1
IEEE Xplore	Software engineering challenges of deep learning	1
IEEE Xplore	Software Engineering for Machine-Learning Applications: The Road Ahead	0
IEEE Xplore	Studying Software Engineering Patterns for Designing Machine Learning Systems	1
IEEE Xplore	Testing and Quality Validation for AI Software—Perspectives, Issues, and Practices	0
IEEE Xplore	Towards concept based software engineering for intelligent agents	0
IEEE Xplore	Uncertain requirements, assurance and machine learning	1
IEEE Xplore	Understanding Development Process of Machine Learning Systems: Challenges and Solutions	1
Science Direct	Assessing the drivers of machine learning business value	0
Science Direct	AI service system development using enterprise architecture modeling	0
Scopus	Big Data Analytics in Building the Competitive Intelligence of Organizations	0
Scopus	Complex, Intensive Systems and Software Intelligent	0
Google Scholar	A test architecture for machine learning product	1
Google Scholar	An Analysis of ISO 26262: Using Machine Learning Safely in Automotive Software	0
Google Scholar	An overview of next-generation architectures for machine learning: Roadmap, opportunities and challenges in the IoT era	0

1625	Google Scholar	SNaP ML: A hierarchical framework for machine learning	0	1683
1626	Google Scholar	Software Architecture Design of the Real-Time Processes Monitoring Platform	1	1684
1627	Google Scholar	Software Architecture in a Changing World	1	1685
1628	Google Scholar	Solution Patterns for Machine Learning	0	1686
1629	Google	A Taxonomy of Software Engineering Challenges for Machine Learning Systems: An Empirical Investigation	1	1687
1630	Google	Continuous Delivery for Machine Learning	1	1688
1631	Google	Demystifying Data Lake Architecture	1	1689
1632	Google	Deploy, Connect and Execute Scientific Models	0	1690
1633	Google	Ethics guidelines for trustworthy AI	1	1691
1634	Google	Hidden technical debt in machine learning systems	1	1692
1635	Google	The National Artificial Intelligence Research and Development Strategic Plan: 2019 Update	1	1693
1636	Google	ML Reference Architecture	1	1694
1637	Google	Machine Learning Architecture and Design Patterns	1	1695
1638	Google	Method for Assessing the Applicability of AI Service Systems	0	1696
1639	Google	Requirements for Trustworthy Artificial Intelligence – A Review	1	1697
1640	Google	Software Engineering Practice in the Development of Deep Learning Applications	1	1698
1641				1699
1642	Snowball	A Design Pattern for Machine Learning with Scala, Spray and Spark	1	1700
1643	Snowball	AI Engineering: 11 Foundational Practices	1	1701
1644	Snowball	Adoption and Effects of Software Engineering Best Practices in Machine Learning	1	1702
1645	Snowball	ClearTK 2.0: Design patterns for machine learning in UIMA	0	1703
1646	Snowball	Continuous Training for Production ML in the TensorFlow Extended (TFX) Platform	1	1704
1647	Snowball	Data Validation for Machine Learning	1	1705
1648	Snowball	Daisy Architecture	1	1706
1649	Snowball	Expanding AI's impact with organisational learning	0	1707
1650	Snowball	Machine learning at Facebook: Understanding inference at the edge	1	1708
1651	Snowball	Machine Learning Software Engineering in Practice: An Industrial Case Study	1	1709
1652	Snowball	Machine Learning System Architectural Pattern for Improving Operational Stability	1	1710
1653	Snowball	Patterns (and Anti-Patterns) for Developing Machine Learning Systems	1	1711
1654	Snowball	Rules of Machine Learning	1	1712
1655	Snowball	Towards using probabilistic models to design software systems with inherent uncertainty	1	1713
1656	Snowball	Scaling distributed machine learning with the parameter server	0	1714
1657	Snowball	Scaling Machine Learning as a Service	1	1715

Table 6: Manually inspected and used articles.

1658				1716
1659				1717
1660				1718
1661				1719
1662				1720
1663				1721
1664				1722
1665				1723
1666				1724
1667				1725
1668				1726
1669				1727
1670				1728
1671				1729
1672				1730
1673				1731
1674				1732
1675				1733
1676				1734
1677				1735
1678				1736
1679				1737
1680				1738
1681				1739
1682				1740

C DATA EXTRACTION SLR

See Table 7.

Table 7: Data items extracted from each article.

ID	Data Item	Description	RQ
1	Title	The title of the article.	Demographics
2	Year	The publication year.	Demographics
3	Venue	The publication venue name.	Demographics
4	Context	Academic or Industry.	Demographics
5	Source	Retrieval source.	Demographics
6	Research type	Type of research – e.g., validation research, evaluation research, opinion article.	Demographics.
7	Challenges	Documents the challenges reported in (re-) designing software with ML components.	RQ1
8	Tactics, Practices or Patterns	Documents the tactics, practices or patterns reported to meet challenges in (re-) designing software with ML components.	RQ2
9	Data type	The data type used in ML.	Data

D SOLUTIONS EXTRACTED FROM THE SLR

See Table 8.

1857
1858
1859
1860
1861
1862
1863
1864
1865
1866
1867
1868
1869
1870
1871
1872
1873
1874
1875
1876
1877
1878
1879
1880
1881
1882
1883
1884
1885
1886
1887
1888
1889
1890
1891
1892
1893
1894
1895
1896
1897
1898
1899
1900
1901
1902
1903
1904
1905
1906
1907
1908
1909
1910
1911
1912
1913
1914

1915
1916
1917
1918
1919
1920
1921
1922
1923
1924
1925
1926
1927
1928
1929
1930
1931
1932
1933
1934
1935
1936
1937
1938
1939
1940
1941
1942
1943
1944
1945
1946
1947
1948
1949
1950
1951
1952
1953
1954
1955
1956
1957
1958
1959
1960
1961
1962
1963
1964
1965
1966
1967
1968
1969
1970
1971
1972

Table 8: List of SA challenges for ML and related solutions as extracted from the SLR.

Nr.	Category	Challenges	Solutions	References
1	Reqs.	At design time the information available is insufficient to understand the customers or the projects.	Measure and document uncertainty sources.	[10, 16, 29, 39, 40, 66]
2	Reqs.	ML components lack functional requirements.	Use metrics as functional requirements. Include understandability and explainability of the outputs.	[10, 16, 19, 29, 40, 66]
3	Reqs.	ML projects have regulatory restrictions and may be subject to audits.	Analyse regulatory constraints up-front. Adopt an AI code of conduct. Design audit trails.	[23, 32, 47, 63]
4	Data	Data preparation may result in a jungle of scrapes, joins, and sampling steps, often with intermediate outputs.	Design separate modules/services for data collection and data preparation.	[19, 38, 58]
5	Data	Data quality is hard to test, and may have unexpected consequences.	Design separate modules/services for data quality assessment.	[19, 38, 43, 52, 75]
6	Design	Separate concerns between training, testing, and serving, but reuse code between them.	Standardise model interfaces.	[2, 72, 76]
7	Design	Distinguish failures between ML components and other business logic.	Separate business logic from ML components.	[53, 73]
8	Design	ML components are highly coupled, and errors can have cascading effects.	Design independent modules/services for ML and data. Relax coupling heuristics between ML and data.	[27, 49, 66]
9	Design	ML components bring inherent uncertainty to a system.	Design and monitor uncertainty metrics.	[3, 27, 49, 62, 64]
10	Design	ML components can fail silently. These failures can be hard to detect, isolate and solve.	Use metric monitoring and alerts to detect failures.	[11, 64, 71]
11	Design	ML components are intrinsically opaque, and deductive reasoning from the architecture artefacts, code or metadata is not effective.	Instrument the system to the fullest extent. Design log modules to aggregate/visualise metrics.	[27, 49, 57, 76]
12	Design	Avoid unstructured components which link frameworks or APIs (e.g., glue code).	Wrap components in APIs/modules/services.	[58]
13	Design	Automation and understanding of ML tasks is difficult (AutoML).	Version configuration files. Design the log and versioning systems to support AutoML data retrieval.	[38, 55, 63, 66, 72]
14	Testing	ML testing goes beyond programming bugs to issues that arise from model, data errors, or uncertainty.	Design model and data tests. Use CI/CD.	[2, 4, 48, 54, 75]
15	Testing	Validation of ML components for production is difficult.	Use metrics and CI/CD for validation. Use alerts, visualisations.	[56]
16	Ops.	ML components require continuous maintenance, re-training and evolution.	Design for automatic continuous retraining. Use CI/CD. Use automatic rollback.	[8, 39, 49, 56, 66, 68, 75]
17	Ops.	Manage the dependencies and consumers of ML applications.	Use authentication and access control. Log consumers of ML components.	[7, 22, 27, 58, 73]
18	Ops.	Balance latency, throughput, and fault-tolerance, needed for training and serving.	Design for batch processing (training) and stream processing (serving), i.e., lambda architecture. Physically isolate the workloads.	[15, 38, 45, 67, 72]

E DATA INTERVIEWS

See Figures 6, 7, 8.

Figure 6: Distribution of data types used by interview participants.

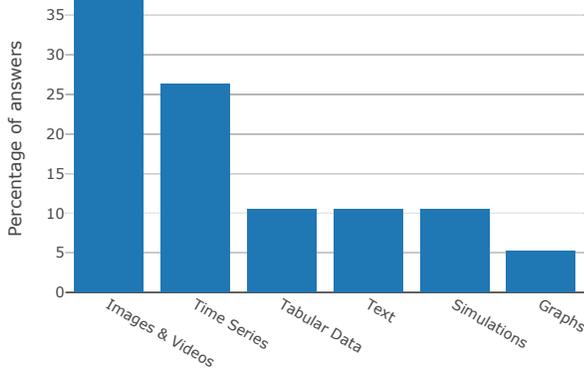


Figure 7: Distribution of architectural decision drivers from interviews.

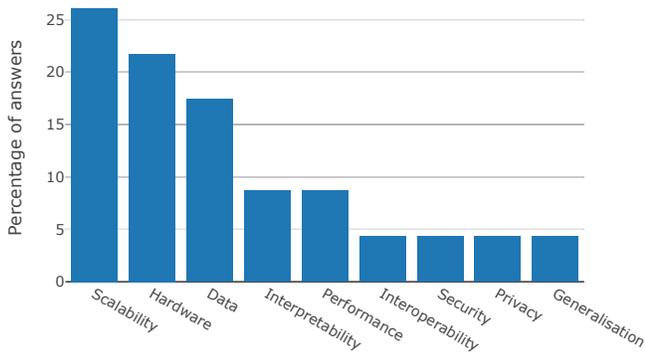
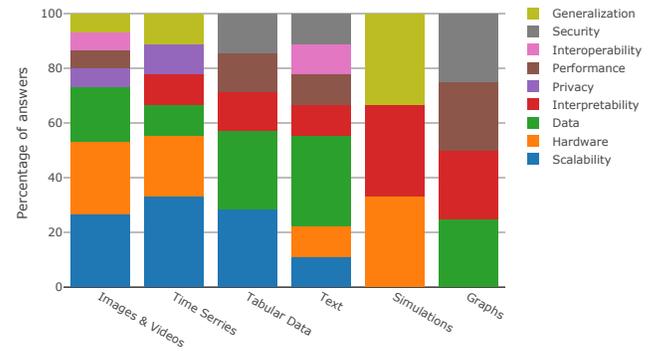


Figure 8: Distribution of architectural decision drivers grouped by data type.



F THEMES EXTRACTED FROM INTERVIEWS

Figure 9: Themes extracted for challenge 1.

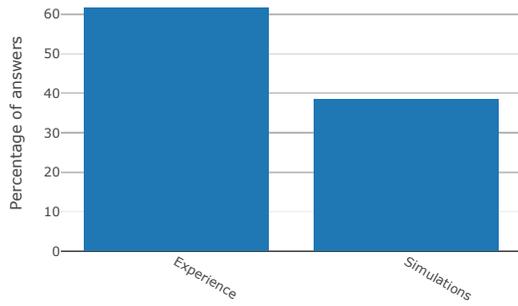


Figure 10: Themes extracted for challenge 2.

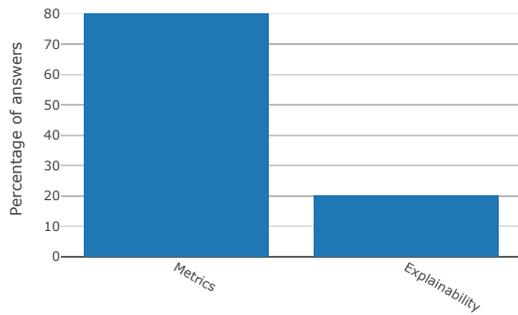


Figure 11: Themes extracted for challenge 4.

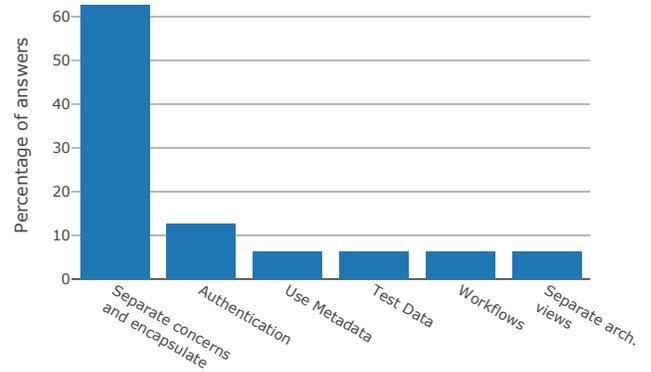


Figure 12: Themes extracted for challenge 5.

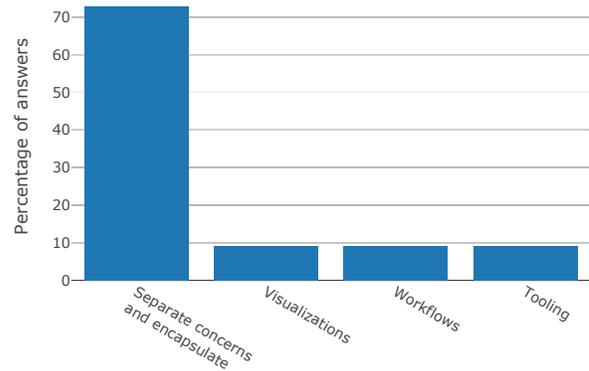


Figure 13: Themes extracted for challenge 6.

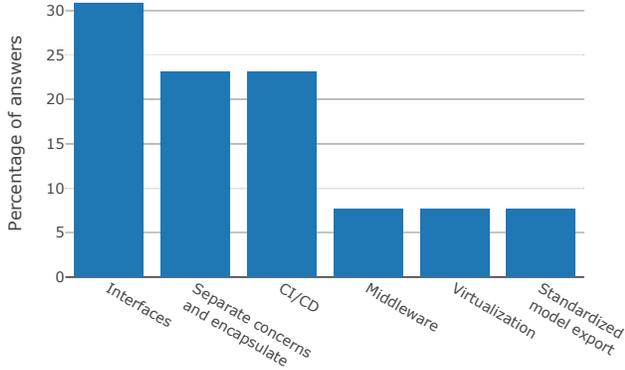


Figure 14: Themes extracted for challenge 7.

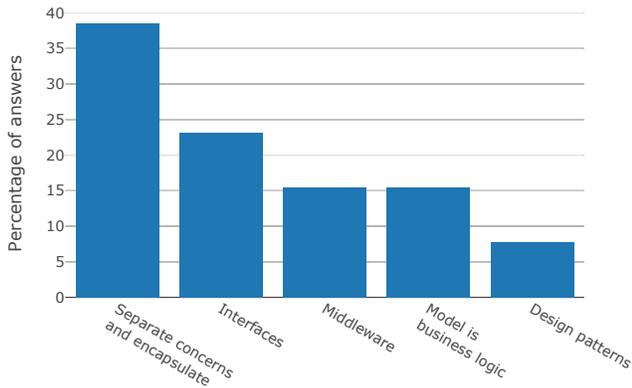


Figure 15: Themes extracted for challenge 8.

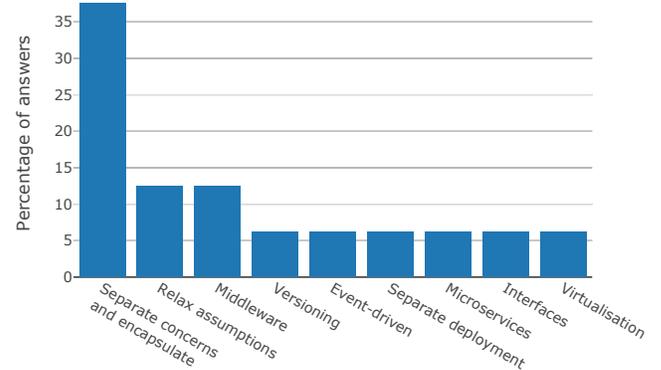
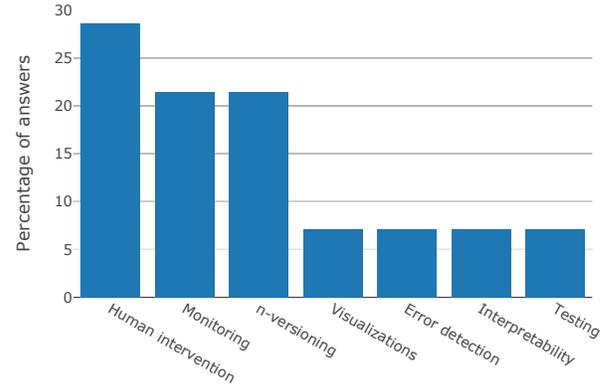


Figure 16: Themes extracted for challenge 9.



2437
2438
2439
2440
2441
2442
2443
2444
2445
2446
2447
2448
2449
2450
2451
2452
2453
2454
2455
2456
2457
2458
2459
2460
2461
2462
2463
2464
2465
2466
2467
2468
2469
2470
2471
2472
2473
2474
2475
2476
2477
2478
2479
2480
2481
2482
2483
2484
2485
2486
2487
2488
2489
2490
2491
2492
2493
2494

Figure 17: Themes extracted for challenge 10.

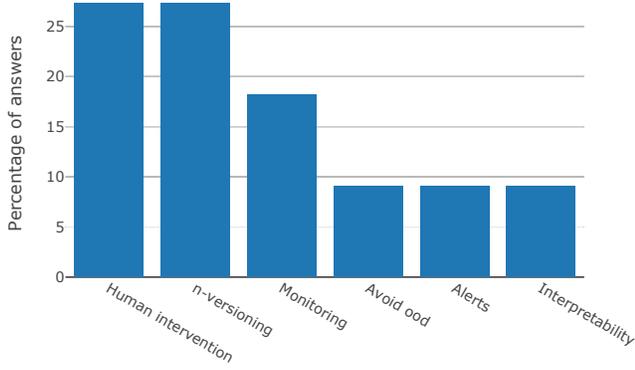


Figure 18: Themes extracted for challenge 11.

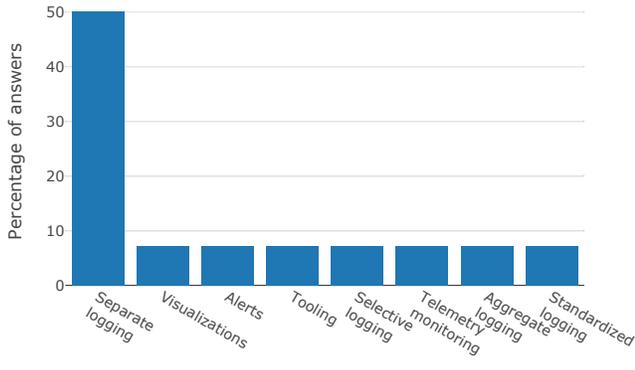


Figure 19: Themes extracted for challenge 12.

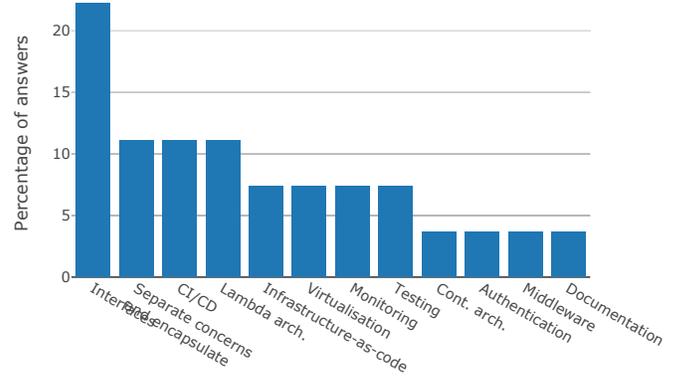
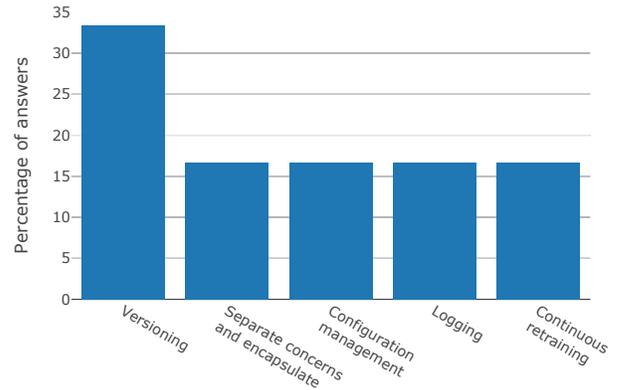


Figure 20: Themes extracted for challenge 13.



2495
2496
2497
2498
2499
2500
2501
2502
2503
2504
2505
2506
2507
2508
2509
2510
2511
2512
2513
2514
2515
2516
2517
2518
2519
2520
2521
2522
2523
2524
2525
2526
2527
2528
2529
2530
2531
2532
2533
2534
2535
2536
2537
2538
2539
2540
2541
2542
2543
2544
2545
2546
2547
2548
2549
2550
2551
2552

2553
2554
2555
2556
2557
2558
2559
2560
2561
2562
2563
2564
2565
2566
2567
2568
2569
2570
2571
2572
2573
2574
2575
2576
2577
2578
2579
2580
2581
2582
2583
2584
2585
2586
2587
2588
2589
2590
2591
2592
2593
2594
2595
2596
2597
2598
2599
2600
2601
2602
2603
2604
2605
2606
2607
2608
2609
2610

Figure 21: Themes extracted for challenge 14.

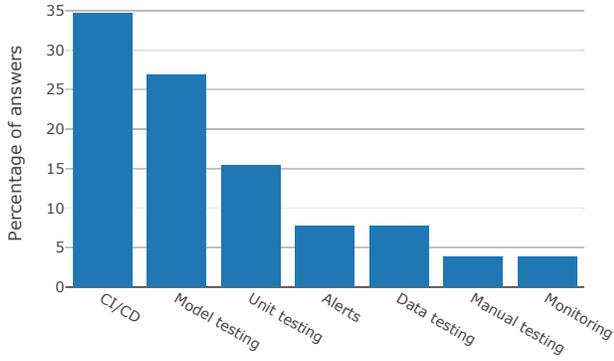


Figure 22: Themes extracted for challenge 15.

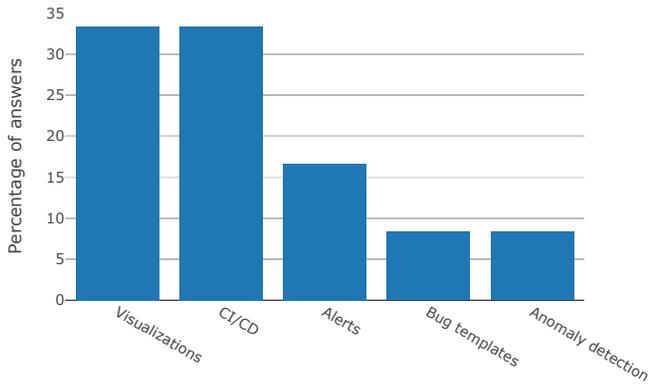


Figure 23: Themes extracted for challenge 16.

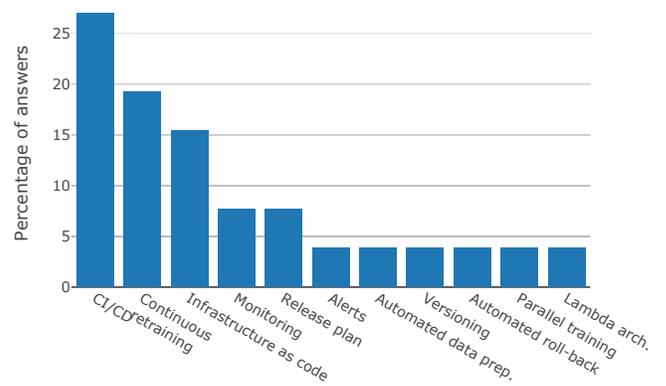
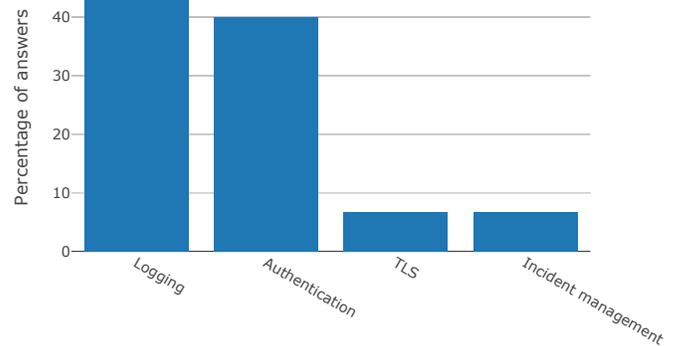
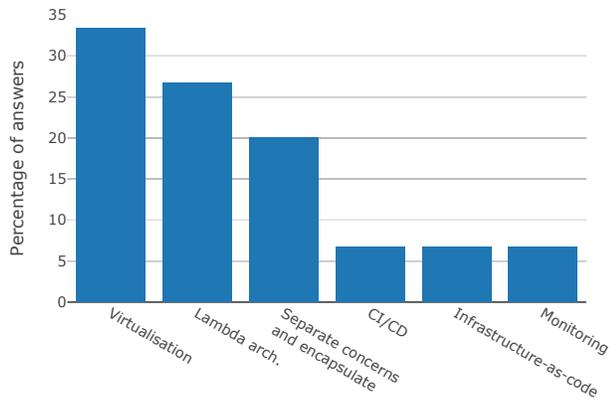


Figure 24: Themes extracted for challenge 17.



2611
2612
2613
2614
2615
2616
2617
2618
2619
2620
2621
2622
2623
2624
2625
2626
2627
2628
2629
2630
2631
2632
2633
2634
2635
2636
2637
2638
2639
2640
2641
2642
2643
2644
2645
2646
2647
2648
2649
2650
2651
2652
2653
2654
2655
2656
2657
2658
2659
2660
2661
2662
2663
2664
2665
2666
2667
2668

Figure 25: Themes extracted for challenge 18.



2669
2670
2671
2672
2673
2674
2675
2676
2677
2678
2679
2680
2681
2682
2683
2684
2685
2686
2687
2688
2689
2690
2691
2692
2693
2694
2695
2696
2697
2698
2699
2700
2701
2702
2703
2704
2705
2706
2707
2708
2709
2710
2711
2712
2713
2714
2715
2716
2717
2718
2719
2720
2721
2722
2723
2724
2725
2726

2727
2728
2729
2730
2731
2732
2733
2734
2735
2736
2737
2738
2739
2740
2741
2742
2743
2744
2745
2746
2747
2748
2749
2750
2751
2752
2753
2754
2755
2756
2757
2758
2759
2760
2761
2762
2763
2764
2765
2766
2767
2768
2769
2770
2771
2772
2773
2774
2775
2776
2777
2778
2779
2780
2781
2782
2783
2784

G SOLUTIONS AFTER THE INTERVIEWS

See Table 9.

2785	2843
2786	2844
2787	2845
2788	2846
2789	2847
2790	2848
2791	2849
2792	2850
2793	2851
2794	2852
2795	2853
2796	2854
2797	2855
2798	2856
2799	2857
2800	2858
2801	2859
2802	2860
2803	2861
2804	2862
2805	2863
2806	2864
2807	2865
2808	2866
2809	2867
2810	2868
2811	2869
2812	2870
2813	2871
2814	2872
2815	2873
2816	2874
2817	2875
2818	2876
2819	2877
2820	2878
2821	2879
2822	2880
2823	2881
2824	2882
2825	2883
2826	2884
2827	2885
2828	2886
2829	2887
2830	2888
2831	2889
2832	2890
2833	2891
2834	2892
2835	2893
2836	2894
2837	2895
2838	2896
2839	2897
2840	2898
2841	2899
2842	2900

Table 9: List of SA challenges and solutions after the interviews.

Nr.	Category	Challenges	Solutions	References
1	Reqs.	At design time the information available is insufficient to understand the customers or the projects.	Run simulations to gather data. Use past experience. Measure and document uncertainty sources.	[10, 16, 29, 39, 40, 66]
2	Reqs.	ML components lack functional requirements.	Use metrics as functional requirements. Include understandability and explainability of the outputs.	[10, 16, 19, 29, 40, 66]
3	Reqs.	ML projects have regulatory restrictions and may be subject to audits.	Analyse regulatory constraints up-front. Adopt an AI code of conduct. Design audit trails.	[23, 32, 47, 63]
4	Data	Data preparation may result in a jungle of scrapes, joins, and sampling steps, often with intermediate outputs.	Design separate modules/services for data collection and data preparation. Integrate external tools.	[19, 38, 58]
5	Data	Data quality is hard to test, and may have unexpected consequences.	Design separate modules/services for data quality assessment. Integrate external tools.	[19, 38, 43, 52, 75]
6	Design	Separate concerns between training, testing, and serving, but reuse code between them.	Standardise model interfaces. Use one middleware. Reuse virtualisation, infrastructure and test scripts.	[2, 72, 76]
7	Design	Distinguish failures between ML components and other business logic.	Separate business logic from ML components. Standardise interfaces and use one middleware between them.	[53, 73]
8	Design	ML components are highly coupled, and errors can have cascading effects.	Design independent modules/services for ML and data. Standardise interfaces and use one middleware. Relax coupling heuristics between ML and data.	[27, 49, 66]
9	Design	ML components bring inherent uncertainty to a system.	Use n-versioning. Design and monitor uncertainty metrics. Employ interpretable models/human intervention. Use self adaptation.	[3, 27, 49, 62, 64]
10	Design	ML components can fail silently. These failures can be hard to detect, isolate and solve.	Use metric monitoring and alerts to detect failures. Use n-versioning. Employ interpretable models. Detect out of distribution data.	[11, 64, 71]
11	Design	ML components are intrinsically opaque, and deductive reasoning from the architecture artefacts, code or metadata is not effective.	Instrument the system to the fullest extent. Use n-versioning. Employ interpretable models. Design log modules to aggregate/visualise metrics.	[27, 49, 57, 76]
12	Design	Avoid unstructured components which link frameworks or APIs (e.g., glue code).	Wrap components in APIs/modules/services. Use standard interfaces and one middleware. Use virtualisation.	[58]
13	Design	Automation and understanding of ML tasks is difficult (AutoML).	Version configuration files. Design the log and versioning systems to support AutoML data retrieval.	[38, 55, 63, 66, 72]
14	Testing	ML testing goes beyond programming bugs to issues that arise from model, data errors, or uncertainty.	Design model and data tests. Use CI/CD. Use integration and unit tests. Use data ownership for test modules. Use manual inspection.	[2, 4, 48, 54, 75]
15	Testing	Validation of ML components for production is difficult.	Use metrics and CI/CD for validation. Use alerts, visualisations, human intervention. Design release processes.	[56]
16	Ops.	ML components require continuous maintenance, re-training and evolution.	Design for automatic continuous retraining. Use CI/CD. Use automatic rollback. Use infrastructure-as-code. Adopt standard release processes.	[8, 39, 49, 56, 66, 68, 75]
17	Ops.	Manage the dependencies and consumers of ML applications.	Encapsulate ML components in identifiable modules/services. Use authentication and access control. Log consumers of ML components.	[7, 22, 27, 58, 73]
18	Ops.	Balance latency, throughput, and fault-tolerance, needed for training and serving.	Design for batch processing (training) and stream processing (serving), i.e., lambda architecture. Physically isolate the workloads. Use virtualisation.	[15, 38, 45, 67, 72]
19	Ops.	Trace back decisions to models, data and reproduce past results.	Design for traceability and reproducibility; log pointers to versioned artefacts, version configurations, models and data.	P10
20	Org.	ML applications use heterogeneous technology stacks which require diverse backgrounds and skills.	Form multi-disciplinary teams. Adopt an AI code of conduct. Define processes for decision-making. Raise awareness about ML risks within the team.	P1

H SURVEY DEMOGRAPHICS

Figure 26: Organisation type for survey participants.

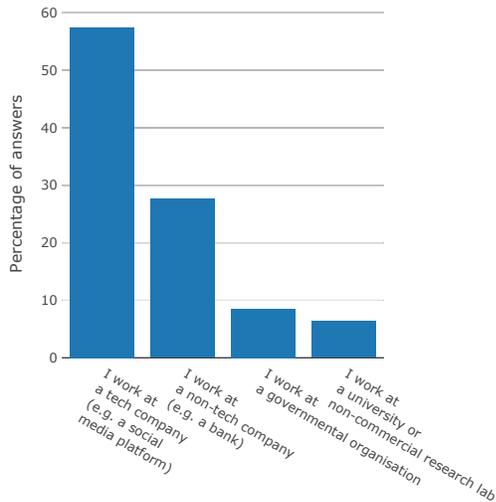


Figure 27: Experience of survey participants.

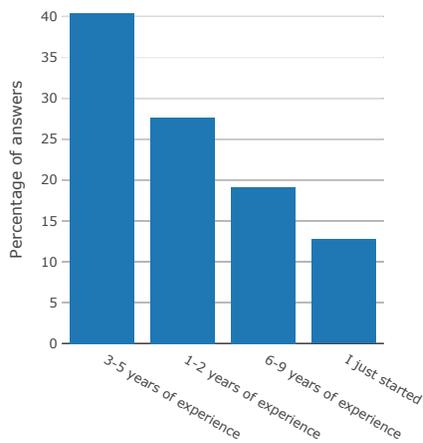


Figure 28: Team size for survey participants.

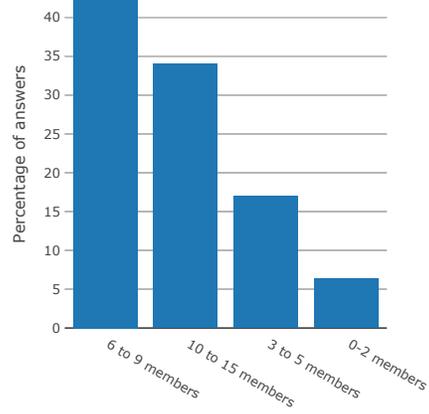
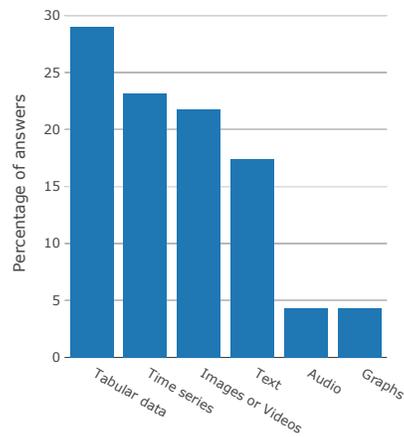


Figure 29: Data types used by survey participants.



3133
3134
3135
3136
3137
3138
3139
3140
3141
3142
3143
3144
3145
3146
3147
3148
3149
3150
3151
3152
3153
3154
3155
3156
3157
3158
3159
3160
3161
3162
3163
3164
3165
3166
3167
3168
3169
3170
3171
3172
3173
3174
3175
3176
3177
3178
3179
3180
3181
3182
3183
3184
3185
3186
3187
3188
3189
3190

3191
3192
3193
3194
3195
3196
3197
3198
3199
3200
3201
3202
3203
3204
3205
3206
3207
3208
3209
3210
3211
3212
3213
3214
3215
3216
3217
3218
3219
3220
3221
3222
3223
3224
3225
3226
3227
3228
3229
3230
3231
3232
3233
3234
3235
3236
3237
3238
3239
3240
3241
3242
3243
3244
3245
3246
3247
3248

Figure 30: Deployment interval for survey participants.

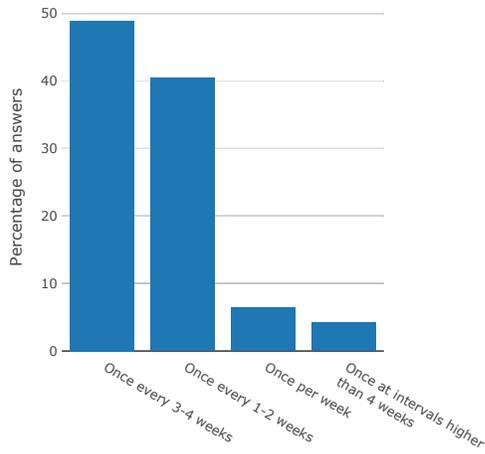
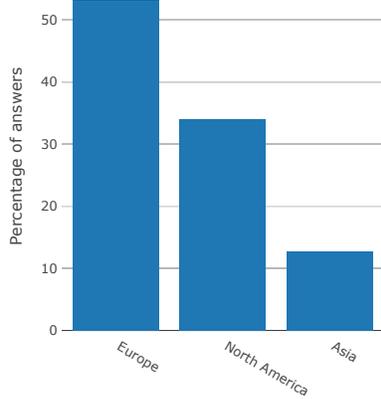


Figure 31: Regions for survey participants.



I SOLUTIONS FROM SURVEY

See Figure 32 - 51.

Figure 32: Survey solutions to practice 1.

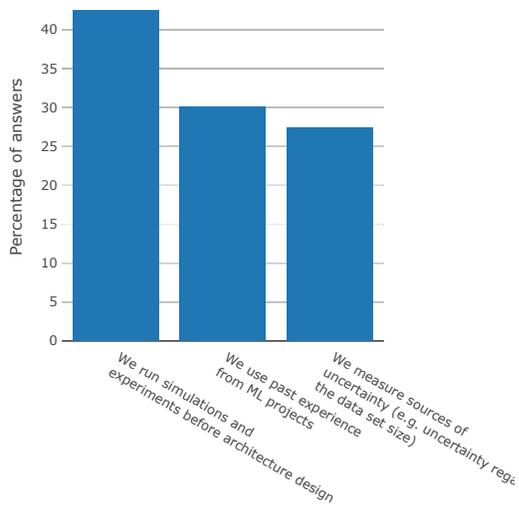


Figure 33: Survey solutions to practice 2.

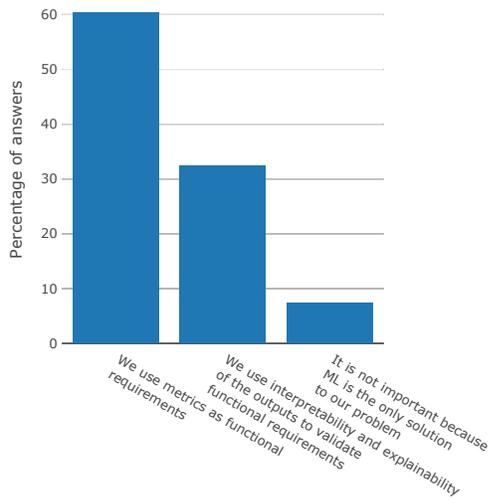


Figure 34: Survey solutions to practice 3.

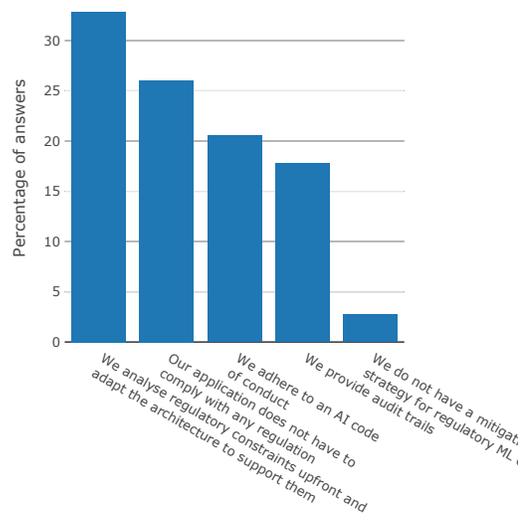
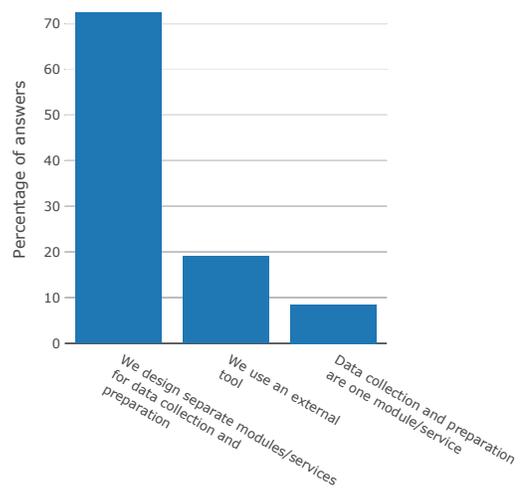


Figure 35: Survey solutions to practice 4.



3365
3366
3367
3368
3369
3370
3371
3372
3373
3374
3375
3376
3377
3378
3379
3380
3381
3382
3383
3384
3385
3386
3387
3388
3389
3390
3391
3392
3393
3394
3395
3396
3397
3398
3399
3400
3401
3402
3403
3404
3405
3406
3407
3408
3409
3410
3411
3412
3413
3414
3415
3416
3417
3418
3419
3420
3421
3422

Figure 36: Survey solutions to practice 5.

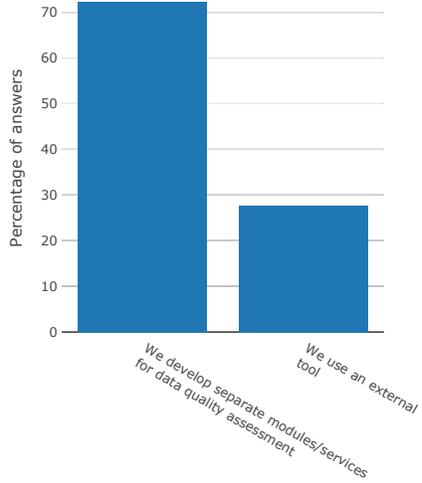


Figure 38: Survey solutions to practice 7.

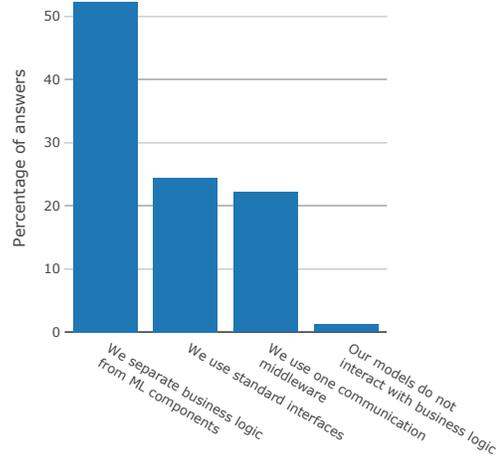


Figure 37: Survey solutions to practice 6.

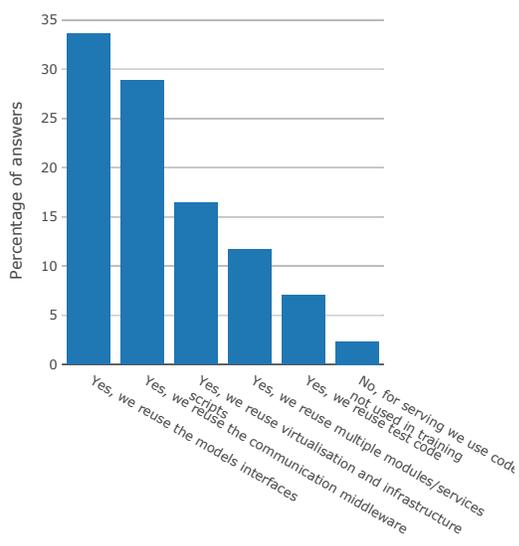
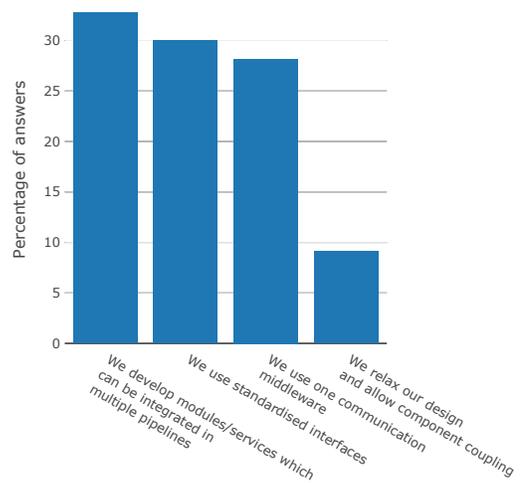


Figure 39: Survey solutions to practice 8.



3423
3424
3425
3426
3427
3428
3429
3430
3431
3432
3433
3434
3435
3436
3437
3438
3439
3440
3441
3442
3443
3444
3445
3446
3447
3448
3449
3450
3451
3452
3453
3454
3455
3456
3457
3458
3459
3460
3461
3462
3463
3464
3465
3466
3467
3468
3469
3470
3471
3472
3473
3474
3475
3476
3477
3478
3479
3480

3481
3482
3483
3484
3485
3486
3487
3488
3489
3490
3491
3492
3493
3494
3495
3496
3497
3498
3499
3500
3501
3502
3503
3504
3505
3506
3507
3508
3509
3510
3511
3512
3513
3514
3515
3516
3517
3518
3519
3520
3521
3522
3523
3524
3525
3526
3527
3528
3529
3530
3531
3532
3533
3534
3535
3536
3537
3538

Figure 40: Survey solutions to practice 9.

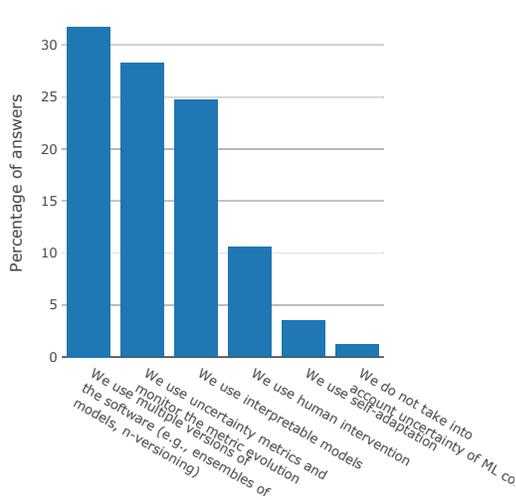
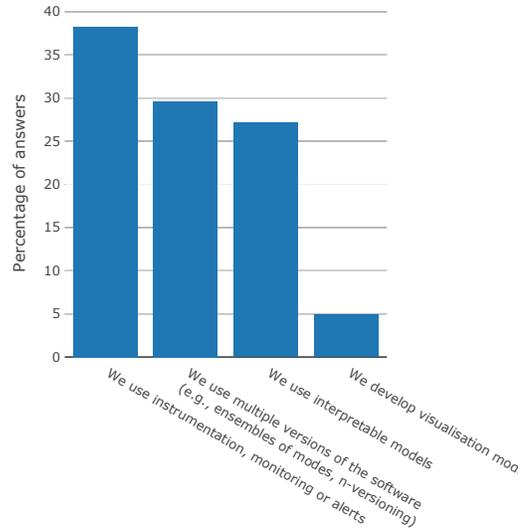


Figure 42: Survey solutions to practice 11.



3539
3540
3541
3542
3543
3544
3545
3546
3547
3548
3549
3550
3551
3552
3553
3554
3555
3556
3557
3558
3559
3560
3561
3562
3563
3564
3565
3566
3567
3568
3569
3570
3571
3572
3573
3574
3575
3576
3577
3578
3579
3580
3581
3582
3583
3584
3585
3586
3587
3588
3589
3590
3591
3592
3593
3594
3595
3596

Figure 41: Survey solutions to practice 10.

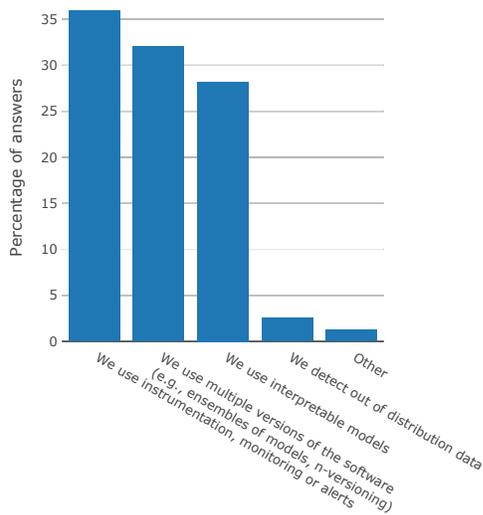


Figure 43: Survey solutions to practice 12.

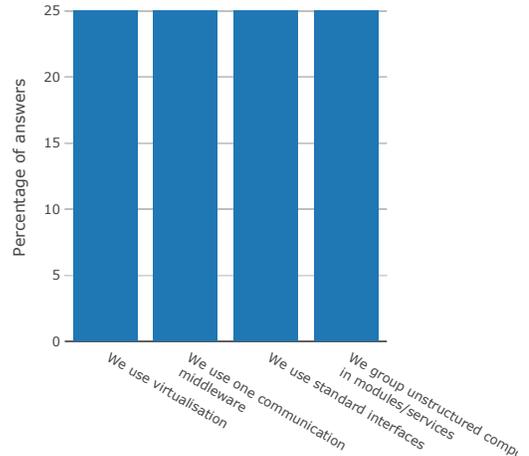


Figure 44: Survey solutions to practice 13.

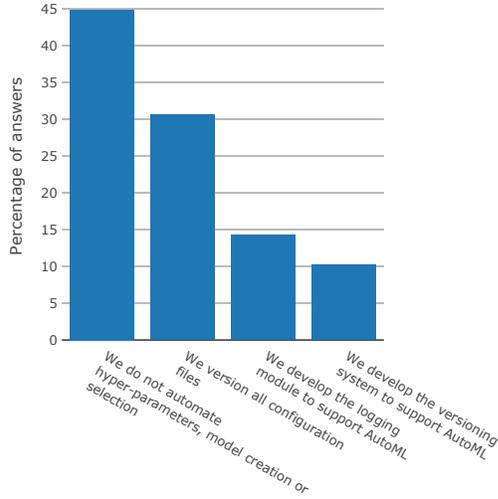


Figure 46: Survey solutions to practice 15.

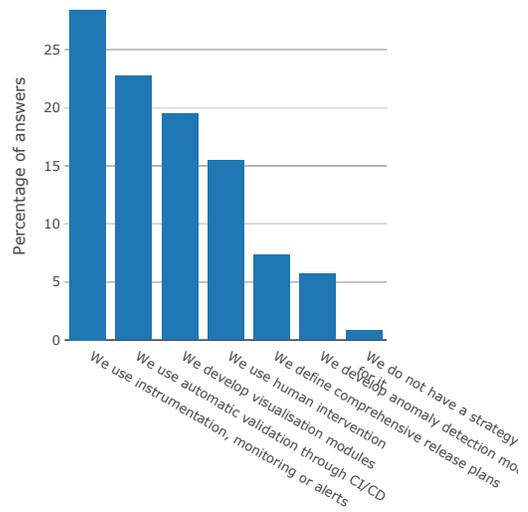


Figure 45: Survey solutions to practice 14.

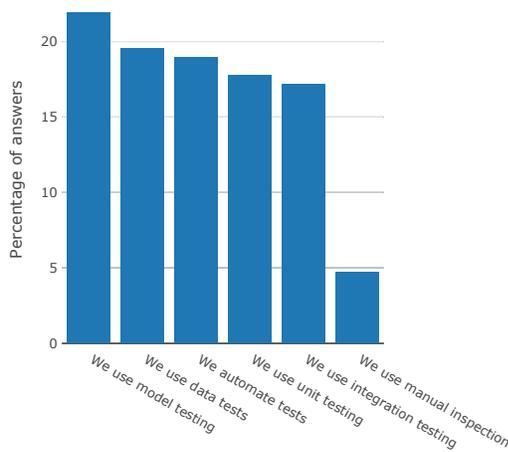
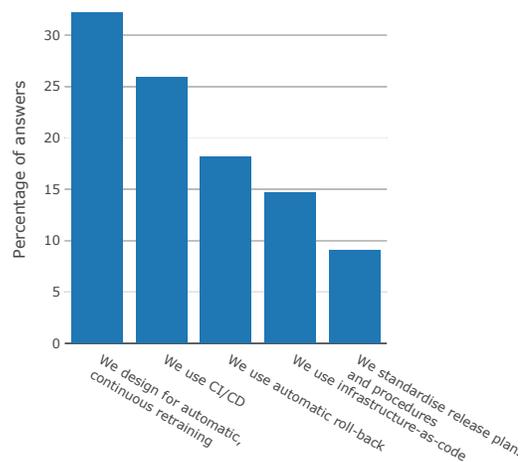


Figure 47: Survey solutions to practice 16.



3713
3714
3715
3716
3717
3718
3719
3720
3721
3722
3723
3724
3725
3726
3727
3728
3729
3730
3731
3732
3733
3734
3735
3736
3737
3738
3739
3740
3741
3742
3743
3744
3745
3746
3747
3748
3749
3750
3751
3752
3753
3754
3755
3756
3757
3758
3759
3760
3761
3762
3763
3764
3765
3766
3767
3768
3769
3770

Figure 48: Survey solutions to practice 17.

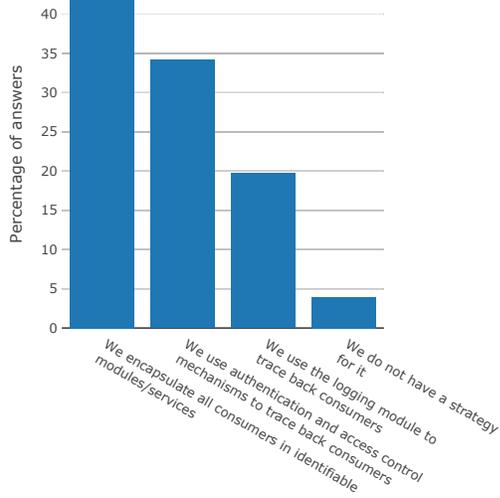
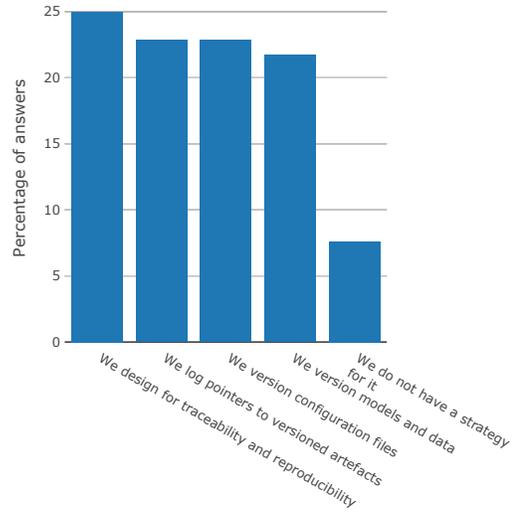


Figure 50: Survey solutions to practice 19.



3771
3772
3773
3774
3775
3776
3777
3778
3779
3780
3781
3782
3783
3784
3785
3786
3787
3788
3789
3790
3791
3792
3793
3794
3795
3796
3797
3798
3799
3800
3801
3802
3803
3804
3805
3806
3807
3808
3809
3810
3811
3812
3813
3814
3815
3816
3817
3818
3819
3820
3821
3822
3823
3824
3825
3826
3827
3828

Figure 49: Survey solutions to practice 18.

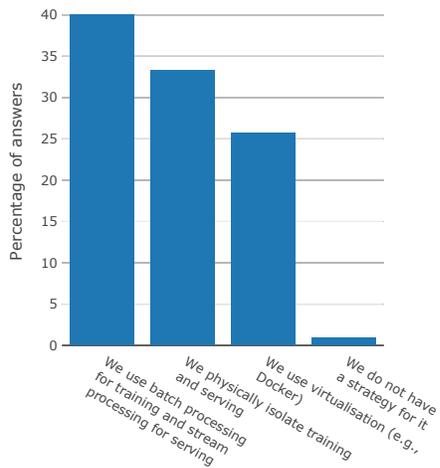


Figure 51: Survey solutions to practice 20.

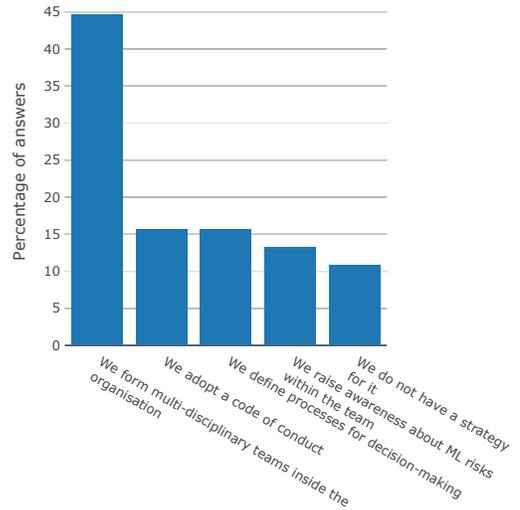


Figure 52: Survey solutions to instrumentation.

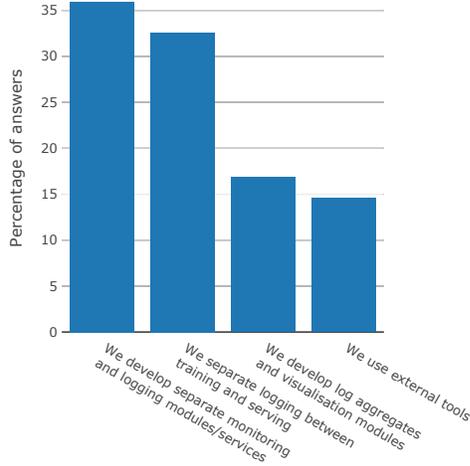
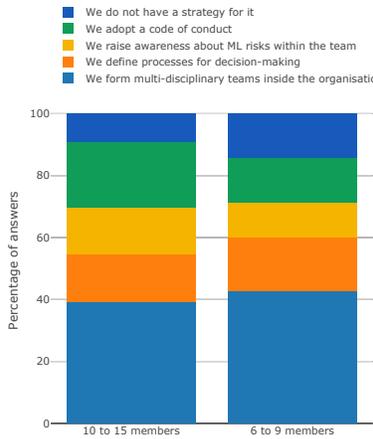


Figure 53: Survey solutions to interview challenges, grouped by team size.



J THEME DESCRIPTION

Run simulations to gather data. When designing systems with ML components, the information regarding data, the suitable ML techniques, or the cost of infrastructure is incomplete. Moreover, users have unrealistic expectations regarding the quality that ML can provide, in relation to the resources available. To get a better understanding of the project and detect issues as early as possible, it is recommended to run simulations before defining the SA. The simulations may include data flows, running ML models on open source data that resembles the project task, deploying and scaling mock models, etc.

Use past experience. Expert opinion and past experience can be used in designing systems with ML components. Nonetheless, past experience should be paired with context information, as distinct ML techniques have different inherent requirements.

Measure and document uncertainty sources. To better evaluate the resources available, and create accurate expectations regarding the quality of ML components, it is recommended to measure and document sources of uncertainty. For example, uncertainty regarding data set size, data quality, regulatory constraints, number of users, etc. In particular, the data set size and quality may lead to bottlenecks early in the pipeline.

Use metrics as functional requirements. Compared to traditional software, ML components lack clear functional requirements. To overcome this drawback, it is recommended to use concrete, measurable, metrics as functional requirements. Examples of metrics are, accuracy, F1-score, but also metrics for trustworthy ML such as robustness, bias, etc.

Include understandability and explainability of the outputs. When translating requirements to measurable metrics, it is recommended to include metrics for understandability and/or explainability of the output of ML components. These metrics help to analyse and understand the data and the ML components. Moreover, they help shape future decisions such as choosing ML techniques suitable for the task, fall-back mechanisms, n-versioning, etc.

Analyse regulatory constraints up-front. Although ML/AI specific regulatory constraints are, at the moment, in draft phase, their impact on systems with ML component is expected to grow in the near future. By analysing the regulatory constraints upfront, architects can prepare the system for compliance and audits. For example, regulatory constraints may enforce privacy requirements, which will translate to SA decisions for using privacy preserving ML techniques, privacy data management methods, etc.

Adopt an AI code of conduct. AI code of conducts help shape both a system and the organisation. For example, a code of conduct can stipulate the responsible use of ML/AI, which will translate to SA decisions for using interpretable models. Organisation wise, AI code of conducts will guide the decision processes.

Design audit trails. Audit trails help to analyse and understand a system, even without context knowledge. Since ML components are intrinsically opaque, it is recommended to think of audit traces when defining the SA. This process will help to define separate

models to aggregate logs, provide visualisations, or automate reports and audit traces. Moreover, it helps third parties to assess compliance to regulatory constraints.

Design separate modules/services for data collection and data preparation. Data collection and preparation are experimental processes, which may result in a jungle of scrapes, joins and sampling steps. Therefore, the modularity and reuse of data modules is diminished. In order to avoid high coupling and facilitate code reuse, it is recommended to separate data collection and preparation into separate modules, which can be imported/deployed and orchestrated independently.

Integrate external tools for data collection and preparation. Multiple tools already provide data collection and preparation capabilities (e.g., Snorkel¹). In case the project does not have tight data management constraints (e.g., privacy), architects can choose to integrate external tools. When choosing the tools for these task, architects must ensure they can be integrated with the system, and orchestrated in different services.

Design separate modules/services for data quality assessment. Data quality assessment consists of testing the data for missing data values, distribution skews, drifts, etc. In order to avoid coupling between data components, it is recommended to separate data quality assessment in individual modules/services. The modules should be independently imported/deployed and integrated in multiple pipelines, ensuring modularity and reusability.

Standardise model interfaces. To facilitate interoperability and reusability between training and serving, it is recommended to package ML models in standard interfaces. Choosing an interface type is project specific, and can include REST APIs, gRPCs, etc. Nonetheless, the models' interfaces should be the same as the interfaces for other components in the system.

Use one middleware. To enhance interoperability between ML and other components, and better integrate the ML experimental work-flow with traditional software, it is recommended to use a communication middleware between components. Even more, the middleware can be reused between training and serving, because the impact from training on infrastructure should not be high. For example, if the system uses a message queue in production, the number of messages exchanged for training will be small.

Reuse virtualisation and infrastructure scripts. Infrastructure-as-code and virtualisation (e.g., Docker) should be adopted in all systems with ML components. Moreover, this code for infrastructure and virtualisation can be reused between training and serving, e.g., by holding states in configuration files.

Separate business logic from ML components. To distinguish errors between ML components and business logic, it is recommended to separate their concerns and development. The separation can be done by using independent modules/services for each concern. Moreover, standardisation of interfaces and the use of one middleware facilitate interoperation between business logic and ML components.

¹<https://www.snorkel.org/>

4061	<i>Standardise interfaces.</i> As mentioned in <i>standardise model interfaces</i> , standardisation of interfaces should be adopted between all components in a system.	modules should be designed to already aggregate metrics and save high level conclusions. Aggregates are also helpful for audit reports.	4119
4062			4120
4063			4121
4064			4122
4065	<i>Design independent modules/services for ML and data.</i> ML components are coupled (and dependent) to data components. To minimise the coupling between the two, it is recommended to design independent modules or services for ML models and data (as also recommended in the data category).	<i>Design log modules to visualise metrics.</i> Besides metric aggregation, the design of visualisations modules to monitor ML components is recommended.	4123
4066			4124
4067			4125
4068			4126
4069			4127
4070			4128
4071	<i>Relax coupling heuristics between ML and data.</i> Since ML and data components are highly coupled, there are use cases when the coupling can not be reduced. Therefore, for ML components it is recommended to relax coupling heuristics. Nonetheless, the heuristics should not be relaxed for other (business) logic.	<i>Wrap components in APIs/modules/services.</i> Using generic packages for ML can result in large amounts of support code that connects ML components to other parts of the system. This glue code is costly, because it makes systems dependent on packages versions. To combat glue code, black-box packages can be wrapped in common APIs or independent modules/services.	4129
4072			4130
4073			4131
4074			4132
4075			4133
4076	<i>Use n-versioning.</i> Ensembles of ML models are used to decrease the risk of over-fitting, better approximate prediction uncertainty or facilitate interpretability. Thinking of ensembles as n-versioning helps to understand the role of each model, and its integration in the system. Moreover, it helps to separate the voting logic from the ML logic. An example is using an interpretable or rule based model as back-up for a black-box model.	<i>Version configuration files.</i> To reproduce previous ML experiments, and collect historical data about successful experiments, it is recommended to version configuration files among other artefacts, such as training and testing data, or models.	4134
4077			4135
4078			4136
4079			4137
4080			4138
4081			4139
4082			4140
4083			4141
4084	<i>Design and monitor uncertainty measures.</i> Besides the metrics used as functional requirements (e.g., accuracy), it is recommended to monitor the uncertainty of ML components because it can signal degradation of models and silent failures.	<i>Design the log system to support AutoML.</i> Data supporting the automation of ML development can be collected from logging or versioning. Designing the log system to support AutoML consists of designing modules for data storage and retrieval. An example is the creation of data sinks to support AutoML.	4142
4085			4143
4086			4144
4087			4145
4088			4146
4089	<i>Employ interpretable models.</i> Interpretable models help to understand the decisions of ML components both by developers and users. Therefore, they should be the first choice for all systems with ML components. In case interpretable models can not satisfy functional requirements, they should be developed as secondary models in n-versioning.	<i>Design the version system to support AutoML.</i> Similar to designing the logging system to support AutoML, the versioning system can support data collection and retrieval for AutoML. For example, by creating repositories dedicated to AutoML data.	4147
4090			4148
4091			4149
4092			4150
4093			4151
4094			4152
4095	<i>Use human intervention.</i> If possible, ML models should be assessed by team members (e.g., developers, data scientists, etc.).	<i>Design model tests.</i> Model testing are similar to unit tests, but for ML models. Model tests verify if models work with the data used in serving, and if their output satisfy predefined conditions. Besides implementing the tests, it is recommended to encapsulate them in independent modules, which can be orchestrated in different processes, if needed.	4153
4096			4154
4097			4155
4098			4156
4099			4157
4100			4158
4101			4159
4102			4160
4103			4161
4104			4162
4105			4163
4106			4164
4107			4165
4108			4166
4109	<i>Instrument the system to the fullest extent.</i> Instrumentation is key to detection of failures, distribution shifts, or, more generally, malfunctions of ML components. Therefore, it is recommended to dedicate attention to define as many metric as possible, in order to analyse ML components. Instrumentation also facilitates incident management in production.	<i>Design data tests.</i> Data tests check the data satisfies predefined conditions; such as format, missing fields, distributions, etc. Similar to model tests, data tests should be encapsulated in independent modules, which can be reused in multiple pipelines. Moreover, it is desired to reuse data tests between training and pipelines.	4167
4110			4168
4111			4169
4112			4170
4113			4171
4114			4172
4115			4173
4116	<i>Design log modules to aggregate metrics.</i> Log modules should be designed to allow fast mining of data. Nonetheless, in preparation for time constrained situations, such as incident management, log	<i>Use integration tests.</i> Integration tests verify the integration of ML components with other components in the system, and prevent cascading errors. Therefore, they are recommended for all systems with ML components.	4174
4117			4175
4118			4176
		<i>Use CI/CD.</i> Automation in building, testing and deployment of systems with ML components facilitates fault isolation, increases reliability and team agility. Therefore, CI/CD is recommended for all projects with ML components.	
		<i>Use unit tests.</i> Besides model and data tests, it is recommended to write unit tests for all code; as in traditional software development.	
		<i>Use data ownership for test modules.</i> Consider individual data splits owned by test modules. In this way, one can ensure that test data is not mistakenly used for training. Moreover, test modules orchestrated in different pipelines will rely on independent data samples. However, it is recommended to ensure the data is continuously refreshed.	

4177	<i>Use metrics and CI/CD for validation.</i> In order to validate models for production, it is recommended to design a metric suite, and automate its verification through CI/CD.	4235
4178		4236
4179		4237
4180		4238
4181	<i>Use alerts for validation.</i> In case a model is promoted/discarded for production, it is recommended to announce it to the team through an alert module.	4239
4182		4240
4183		4241
4184	<i>Use human intervention for validation.</i> In order to maintain human oversight, it is recommended that team members analyse models promoted to production.	4242
4185		4243
4186		4244
4187		4245
4188	<i>Design for automatic continuous retraining.</i> Maintenance an evolution of ML components requires continuous retraining. In is recommended to design the system s.t. this process can be automated. For example, by developing modules that can deploy infrastructure and orchestrate data and training modules.	4246
4189		4247
4190		4248
4191		4249
4192		4250
4193	<i>Use automatic rollback.</i> If, due to changes in the input data or undetected skew, a deployed model performs sub-optimal, it should be rolled back to an earlier, better performing version. Designing a process for automatic roll-back minimizes the time a deployed model with sub-optimal performance is kept in production.	4251
4194		4252
4195		4253
4196		4254
4197		4255
4198		4256
4199	<i>Use infrastructure-as-code.</i> Setting up the infrastructure for ML components (e.g., starting new machines, transferring the data) is a tedious process. In order to increase the agility, it is recommended to automate this task.	4257
4200		4258
4201		4259
4202		4260
4203		4261
4204	<i>Adopt standard release processes.</i> To avoid human errors and sub-optimal models from being deployed, it is recommended to design and adopt standard releases processes. Since ML teams are heterogeneous, some team members may be unaware of the processes for model release or roll-back. Shared within the team, standard processes empower members to act when faced with incidents.	4262
4205		4263
4206		4264
4207		4265
4208		4266
4209		4267
4210	<i>Encapsulate ML components in identifiable modules/services.</i> To manage the dependencies and consumers of ML components, it is recommended to encapsulate them in identifiable modules/services. The unique identifiers can be used to trace back consumers, and should be used to log all interactions with ML components.	4268
4211		4269
4212		4270
4213		4271
4214		4272
4215		4273
4216	<i>Use authentication and access control.</i> In order to forbid access to ML consumers, it is recommended to implement authentication and access control policies. Similar policies should be implement for the data used by ML components.	4274
4217		4275
4218		4276
4219		4277
4220		4278
4221	<i>Log consumers of ML consumers.</i> Unique identifiers of ML components can be used to trace back consumers, and should be used to log for all interactions with ML components.	4279
4222		4280
4223		4281
4224	<i>Design for batch processing for training and stream processing for serving.</i> To balance latency, throughput, and fault-tolerance, needed for training and serving it is recommended to adopt a lambda architecture, i.e., use batch processing for training and stream processing for serving.	4282
4225		4283
4226		4284
4227		4285
4228		4286
4229		4287
4230	<i>Physically isolate the workloads.</i> To scale training and serving workloads, it is recommended to physically isolate them, i.e., deploy on distinct physical hardware. This is automatically done when using cloud services.	4288
4231		4289
4232		4290
4233		4291
4234		4292