

Exit Survey - ChatGPT study

Thank you participating in the ChatGPT study! Now, you are only one step away from completing the study. We'd appreciate if you can fill the following survey (takes ca 10-15 minutes) to help us better understand your experience and give us a complete picture on your usage of ChatGPT.

Please include as much details as possible and try to provide complete answers to the questions! The results are anonymous.

* Indicates required question

1. Please enter your participant ID (Found in the instructions email) *

2. What is your current job title? *

3. What are your main responsibilities at the company? *

Please describe the activities you do most frequently.

4. Please describe your overall experience using ChatGPT during the study. *

5. Did ChatGPT provide helpful responses to your questions? Please provide an example. *

6. Were there any topics that you found difficult to discuss with ChatGPT? Please provide an example. *

7. Did you perceive like ChatGPT understood your questions? *

Mark only one oval.

☐ Yes

☐ No

☐ Other: _____

8. On a scale from 1-6, how much did you trust the answers provided by ChatGPT? *

Mark only one oval.

1 2 3 4 5 6

No t ☐ ☐ ☐ ☐ ☐ ☐ Complete trust

9. Did you do any fact-checking after getting an answer from ChatGPT? *

Mark only one oval.

☐ Yes

☐ No

☐ Other: _____

10. If yes, what kind of fact-checking did you do?

11. What did you learn from ChatGPT during the study? *

12. What features or capabilities would you've liked to see in ChatGPT? *

13. How helpful was ChatGPT in the following: *

Mark only one oval per row.

	Not helpful at all	Slightly helpful	Moderately helpful	Helpful	Very helpful	Extremely helpful
Reducing repetitive tasks	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staying more focused	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Initiate discussions with your teammates	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Making better decisions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Learning new concepts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. After you've used ChatGPT during your work, would ChatGPT have the potential to be a helpful tool in your daily work life? *

Mark only one oval.

- ☐ Yes
- ☐ No
- ☐ Other: _____

15. After you've used ChatGPT during your work, what purpose would you use ChatGPT for? *

16. Please indicate your interest:

Tick all that apply.

- ☐ I'm open to have a short interview in case the researchers need more elaborations.
- ☐ I'm interested in extending the study duration and continuing using ChatGPT for another week

17. Comments

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