# Submitting issues

Please check your issue in this Q & A page before submitting new issue.

https://pqrs.org/osx/karabiner/faq.html.en

## Required information with bug reports

Please fill the following information, and describe your issue.

```

\* OS X version:

\* Karabiner version:

(You can confirm the version in "Misc & Uninstall" tab in Karabiner Preferences.)

\* Your Mac hardware:

\* Your keyboard hardware:

```

For example:

\* OS X version: OS X 10.11.3

\* Karabiner version: Karabiner 10.15.0

\* Your Mac hardware: MacBook Pro

\* Your keyboard hardware: Das Keyboard 4 Professional for Mac Mechanical Keyboard