# Report an Issue

Please follow the guidelines below when creating an issue so that your issue can be more promptly resolved:

\* Provide information including the version of PHP and HumHub, the type of operating system and Web server, MySQL version, browser type and version;

\* Provide the complete error call stack if available, in addition, please check your browser console for any errors. A screenshot to explain the issue is also welcomed.

\* Describe the steps for reproducing the issue.

\* If possible try to reproduce this error on our demo at https://humhub.org

\*\*Do not report an issue if\*\*

\* you are asking how to use a HumHub feature. You should use [the community](https://community.humhub.com) for this purpose.

\* your issue is about security. Please [contact us directly](mailto:info@humhub.com) to report security issues.

\*\*Avoid duplicated issues\*\*

Before you report an issue, please search through [existing issues](https://github.com/humhub/humhub/issues) to see if your issue is already reported or fixed to make sure you are not reporting a duplicated issue.

Also, make sure you have the latest version of HumHub and see if the issue still exists.

# Contribute to the core code or fix bugs (Pull Requests)

Third-party patches are essential for keeping HumHub great.

We want to keep it as easy as possible to contribute changes that get things working in your environment.

There are a few guidelines that we need contributors to follow so that we can have a chance of keeping on top of things.

\* Make sure you have a [GitHub account](https://github.com/signup/free)

\* Fork the repository on GitHub

\* Before we can accept your patches, you'll have to sign the [Contributor License Agreement](https://www.humhub.com/en/cla/)

\* Make sure there is an issue created for the thing you are working on if it requires significant effort to fix

\* Open a pull request