Student Number\_\_\_\_\_\_\_

Before Course\_\_\_

After

Course\_\_\_

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| **Observation of a consultation**  **(DanOBS questionnaire))** |

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| **Please answer the questionnaire by marking *one* answer only for each question** | | |
| 1.  Do the doctor and patient make an agreement on the topics for the consultation? | 🞎  🞎 | yes  no |

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| --- | --- | --- |
| 2.  Is the patient’s expectation of the outcome of the consultation clarified? | 🞎  🞎 | yes  no |
| 3.  Are the patient’s ideas about their symptoms clarified? | 🞎  🞎 | yes  no |
| 4.  Is it discussed whether the patient has done anything about their symptoms? | 🞎  🞎 | yes  no |
| 5.  Is the impact of the patient’s symptoms on their daily life discussed? | 🞎  🞎 | yes  no |
| 6.  Are the patient’s concerns discussed? | 🞎  🞎 | yes  no |

**Please turn over**

|  |  |  |  |
| --- | --- | --- | --- |
| 7.  Does the doctor regularly summarize during the consultation? | 🞎  🞎 | yes  no | |
| 8.  Does the doctor use terms the patient understands? | 🞎  🞎 | | yes  no |
| 9.  Is the doctor’s body language welcoming? | 🞎  🞎 | | yes  no |
| 10.  Does the doctor give the patient enough time to talk about their symptoms? | 🞎  🞎 | | yes  no |

|  |  |  |
| --- | --- | --- |
| 11.  Does the doctor make sure that the patient understands the outcome of the consultation? | 🞎  🞎 | yes  no |
| 12.  Is the patient informed on what to react to in the expected course of the illness?  (Safety net) | 🞎  🞎 | yes  no |
| 13.  Does the doctor ensure that the patient understand the rationale for the agreed plan? | 🞎  🞎 | yes  no |

Merete Jorgensen MD. GP. Senior Researcher

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| Thank you for completing this questionnaire |

Hanne Thorsen MD Ph.D. Senior Researcher

Department of Research and Education in General Practice. Copenhagen University June 2018

*The DanOBS questionnaire was translated into English by two native English speakers with excellent Danish language skills and one Danish person with excellent English. They first translated the questionnaire independently. They then met in person and discussed each item´s verbal expression in detail until consensus was reached. If any of the translators were in doubt about the exact meaning of the items it was clarified by the authors who participated in this process (Swaine-Verdier et al., 2004).*