


Putting Research-based Machine Learning Solutions for Subject Indexing into Practice

*Dr. Anna Kasprzik,
ZBW – Leibniz Information Centre for Economics
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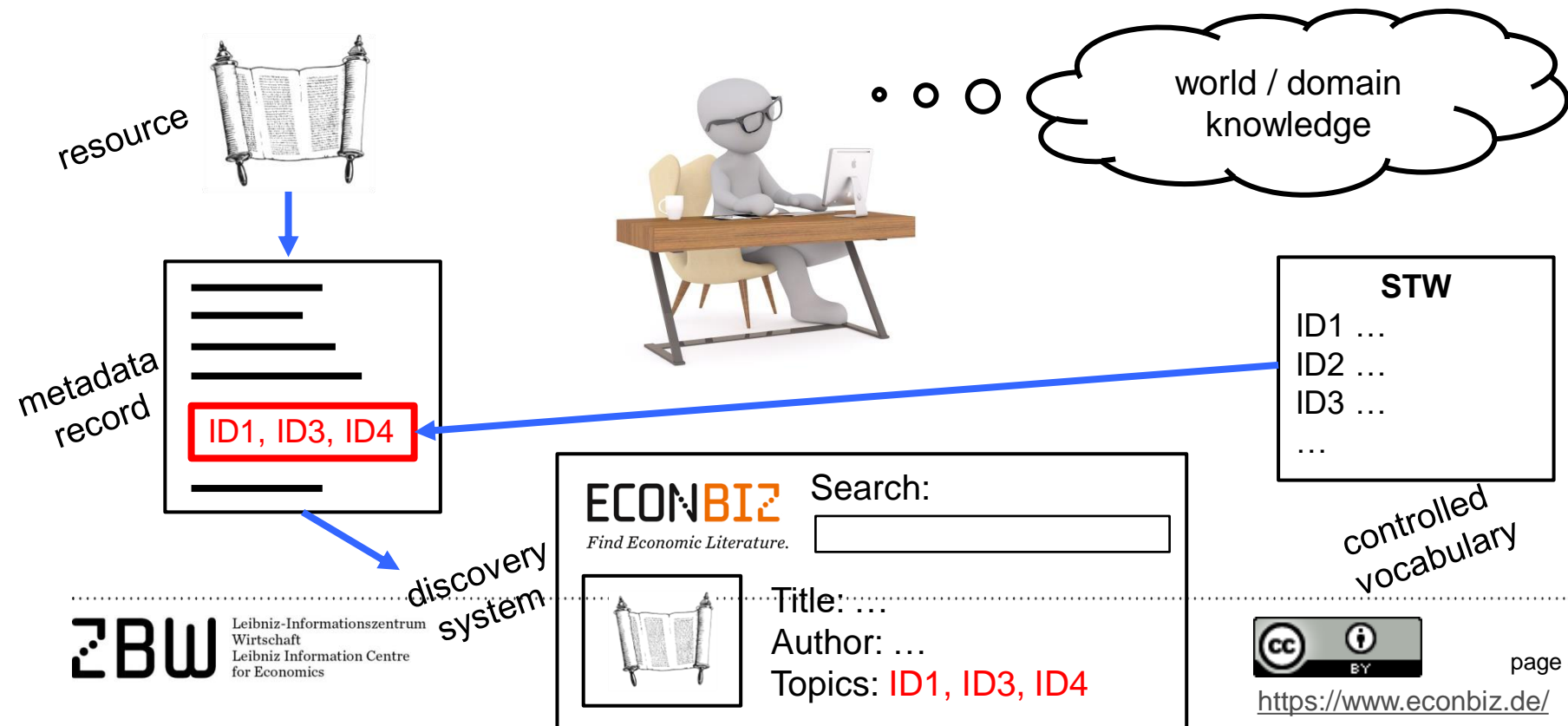
This talk aims to explore
the obstacles and challenges on the path
between a (scientific) prototype  and
a product that is usable in everyday running operations,

for the use case of
semantic metadata extraction from library resources
with methods from AI at ZBW.

Agenda

- preliminaries
 - scope of the overall task
 - the (scientific) results that have been achieved so far
- main part
 - the challenges ahead
 - our next steps & what still needs to be solved
- conclusion: appeal to decision-makers,
researchers & developers

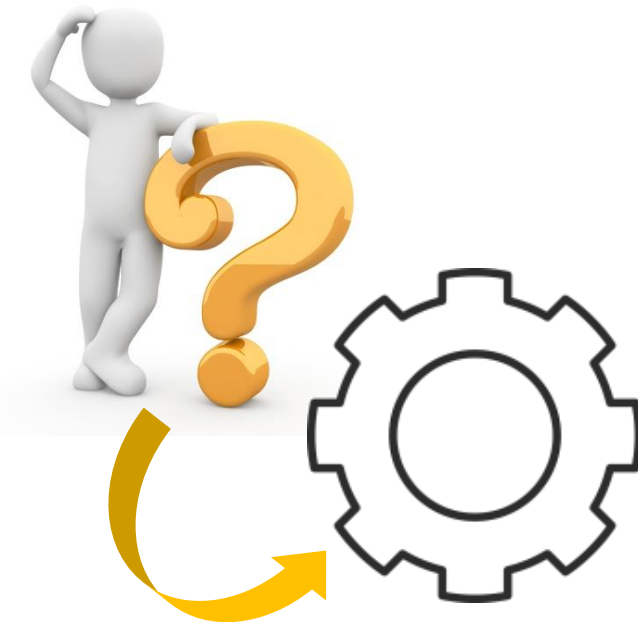
Intellectual subject indexing at ZBW




Why we need to explore the potential of automation

Situation for ZBW:

- over 100.000 new resources in ZBW holdings every year
- ZBW indexes resources from economics with our own STW thesaurus and is often the first library to index a resource
 - few opportunities to reuse metadata
- ZBW currently manages to index about 35.000 resources per year intellectually



History of the automation of subject indexing at ZBW

- **2002–2004:** DFG project AUTINDEX, with University of Saarland
 - ✓ result: a prototype for semi-automated indexing
 - **2009–2011:** project to evaluate commercial software solutions;
 - ✓ choice: *Decisiv Categorization by Recommind* (statistical approach, PLSA)
 - **2012–2014:** phase of reorientation
 - ✓ formulation of requirements for practical use
 - **2014–2018:** project AutoIndex – *do it yourself / Open Source...* 
 - ✓ result: prototype based on a fusion approach, three data releases
 - **2019:** AutoSE – a fresh start based on established goals and results
-

What has been done so far? – project AutoIndex (until 2018)

- research-based development of a **solution based on a fusion approach combining several machine learning methods** with the **STW** thesaurus as lexical base
 - in this first phase, based on short text: **titles and author keywords**
 - special challenge: concept drift („dynamic data“)
 - first results for **automated quality estimation**
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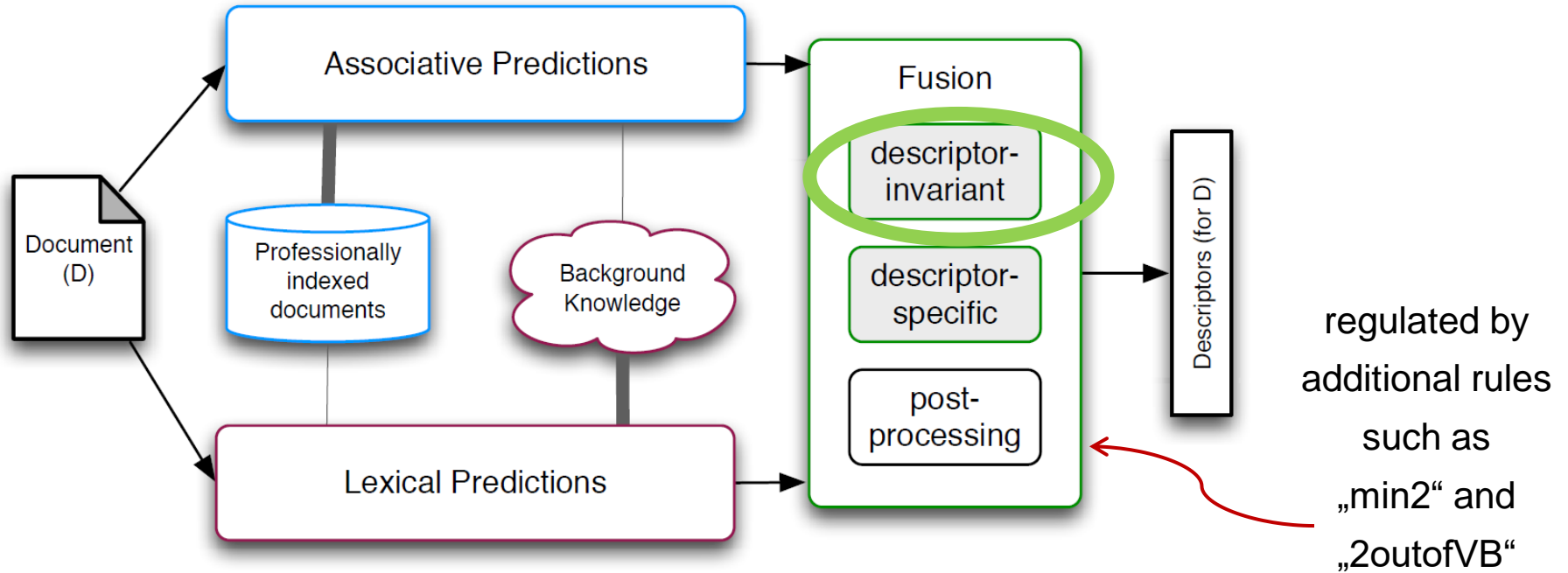


Recipe for automated subject indexing at ZBW

- **controlled vocabulary**: ZBW thesaurus STW, in SKOS format
- **training data** – filter the local EconBiz database for:
language English, title, author keywords,
intellectually assigned STW subjects
- **open source machine learning solutions**
(e.g., *maui*, *monq*, kNN, SVMs),
adapted to our specific setting
and combined via a fusion approach



Fusion architecture

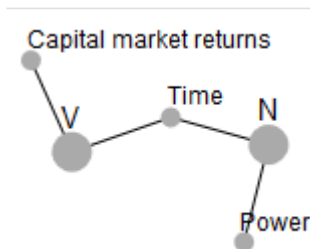


Intellectual evaluation of the results – „releasetool“

Title: **Improved calendar time approach for measuring long-run anomalies**

Keywords:

Abstract: Although a large number of recent studies employ the buy-and-hold abnormal return (BHAR) methodology and the calendar time portfolio approach to investigate the long-run anomalies, each of the methods is a subject to criticisms. In this paper, we show that a recently introduced calendar time methodology, known as Standardized Calendar Time Approach (SCTA), controls well for heteroscedasticity problem which occurs in calendar time methodology due to varying portfolio compositions. In addition, we document that SCTA has higher power than the BHAR methodology and the Fama-French three-factor model while detecting the long-run abnormal stock returns. Moreover, when investigating the long-term performance of Canadian initial public offerings, we report that the market period (i.e. the hot and cold period markets) does not have any significant impact on calendar time abnormal returns based on SCTA.



Automatically Assigned Subjects

[\(explain\)](#)

Rating				Subject	Categories
--	0	+	++		
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Document-level Quality

☐ good

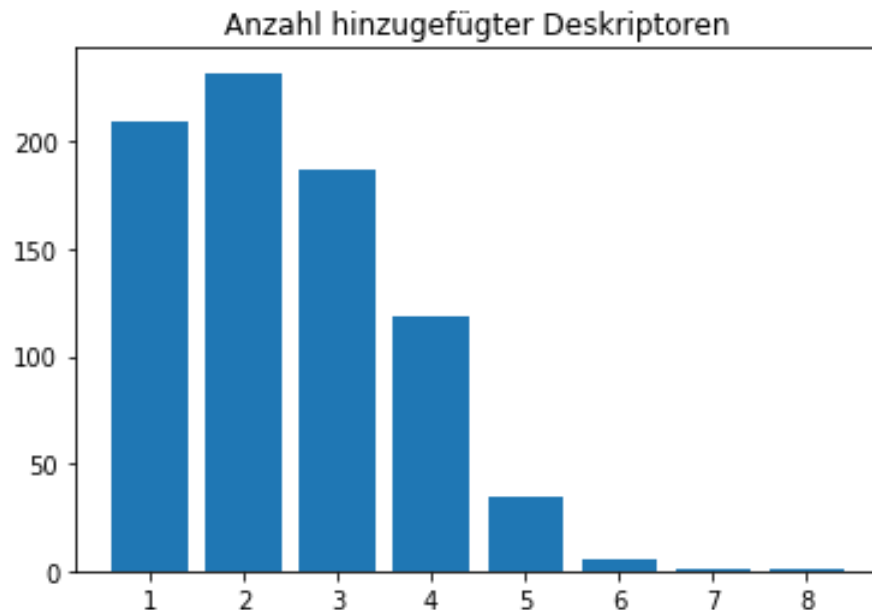
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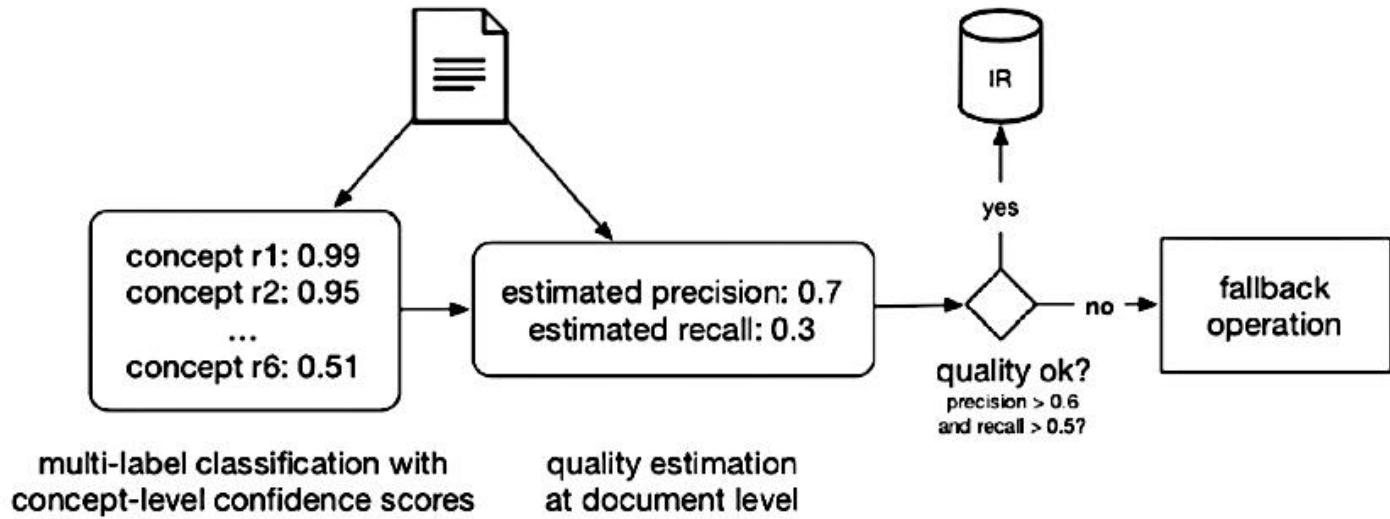
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Missing Subjects

Results for the intellectual review of the last data release (2019)



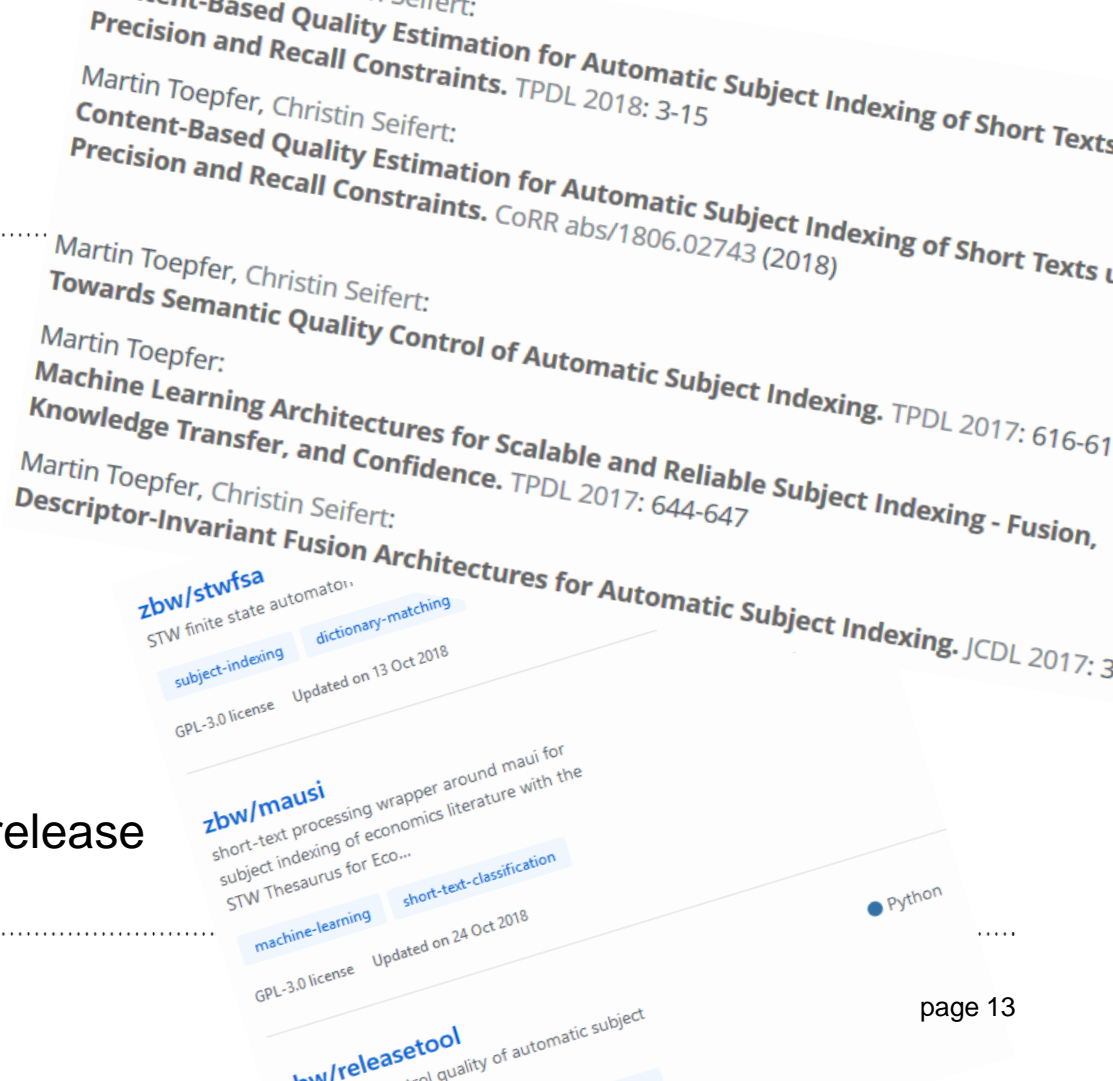
Automated quality estimation for automated subject indexing



Category	Symbol	Description
Volume	#_Char	Number of characters (incl. white-space)
Volume	#_WS	Number of whitespace characters
Content	TERM _i	Variables for vocabulary terms (binary or numeric)
Content	#_W_OOV	Number of unknown terms
Content	#_SPECIAL	Number of special characters, e.g. "?"

Achievements so far

- several scientific papers at ranked conferences such as JCDL, TPDL (3x)
- several hundred lines of code with which one can process a metadata dump by hand, let a sample of it be reviewed intellectually, and issue a data release



Reminder: the reason why I give this talk

- Great! just – librarians at ZBW want to use it in their everyday workflows!
- first (very important) step:
abolish the project status and let the management
officially declare the automatisisation of subject indexing
a **permanent transformation task**
that will define at least the next decade
- result: higher priority and more human resources
- in our case: an additional software developer

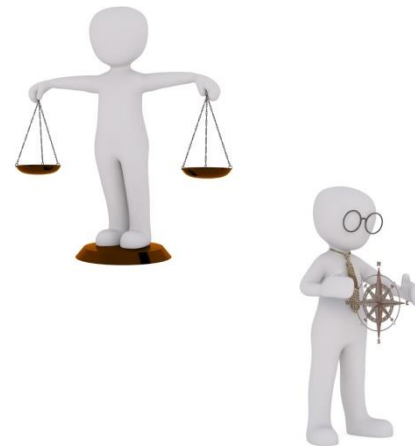


Challenge: content and quality of metadata records

Task: develop an automatization solution for the indexing of as many metadata records as possible – with and without: keywords, abstracts, fulltexts, ...

Challenges:

- information on TDM rights is not yet stored in a form such that the legal situation can be queried for metadata records individually or collectively
- a lot of field content is not standardized enough in order for machines to extract its full potential



Challenge: content and quality of metadata records

What needs to happen:

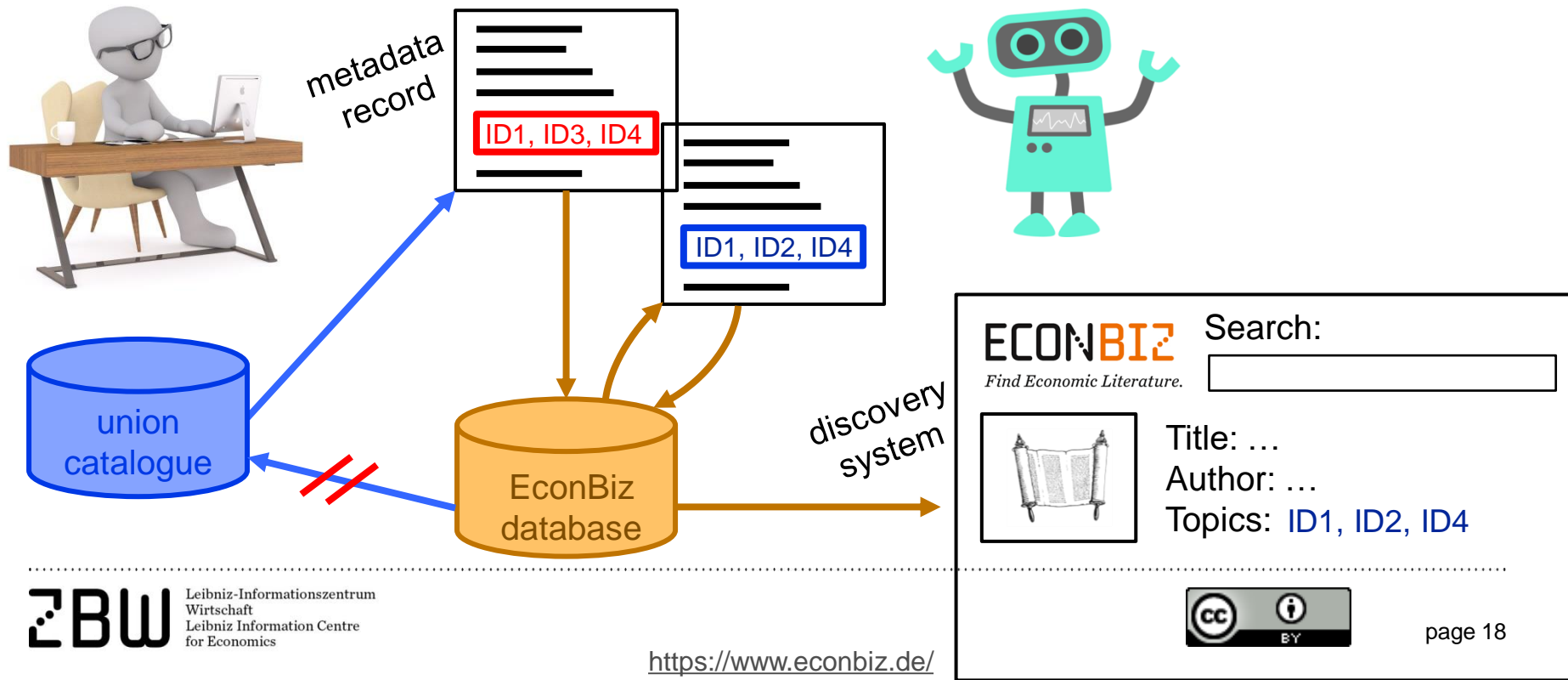
- libraries, researchers and developers must **collaborate** to **adapt/sharpen metadata schemata** in order to draw a maximum of information from them
 - normalization, standardization, IDs & codes –**requires lobbying and commitment on at least a national level**
- libraries will probably have to make some adjustments to their workflows in order to make sure that the necessary data fields are filled (correctly)
- data records should contain **as much textual material as possible** (vs. links)



Challenge: data flows / data exchange

Task: Integrate our automatization solution seamlessly
into the internal and external data flows of ZBW

Intellectual and automated subject indexing at ZBW



Challenge: data flows / data exchange

Task: Integrate our automatization solution seamlessly into the internal and external data flows of ZBW

What needs to happen:

- (decision-makers of) libraries need to work out **agreements for the import** of automatically generated subject indexing metadata into union catalogues – and for **standardized fields for provenance data** including the methods used, confidence values and other metrics



Challenge: workflows and technologies

Task: Reconciliate our ideas for **machine-assisted subject indexing** with the choice of the library to use the commercial tool „Digitaler Assistent“ (DA-3) which is intended for a facilitated reuse of third-party subject indexing data

Challenges:

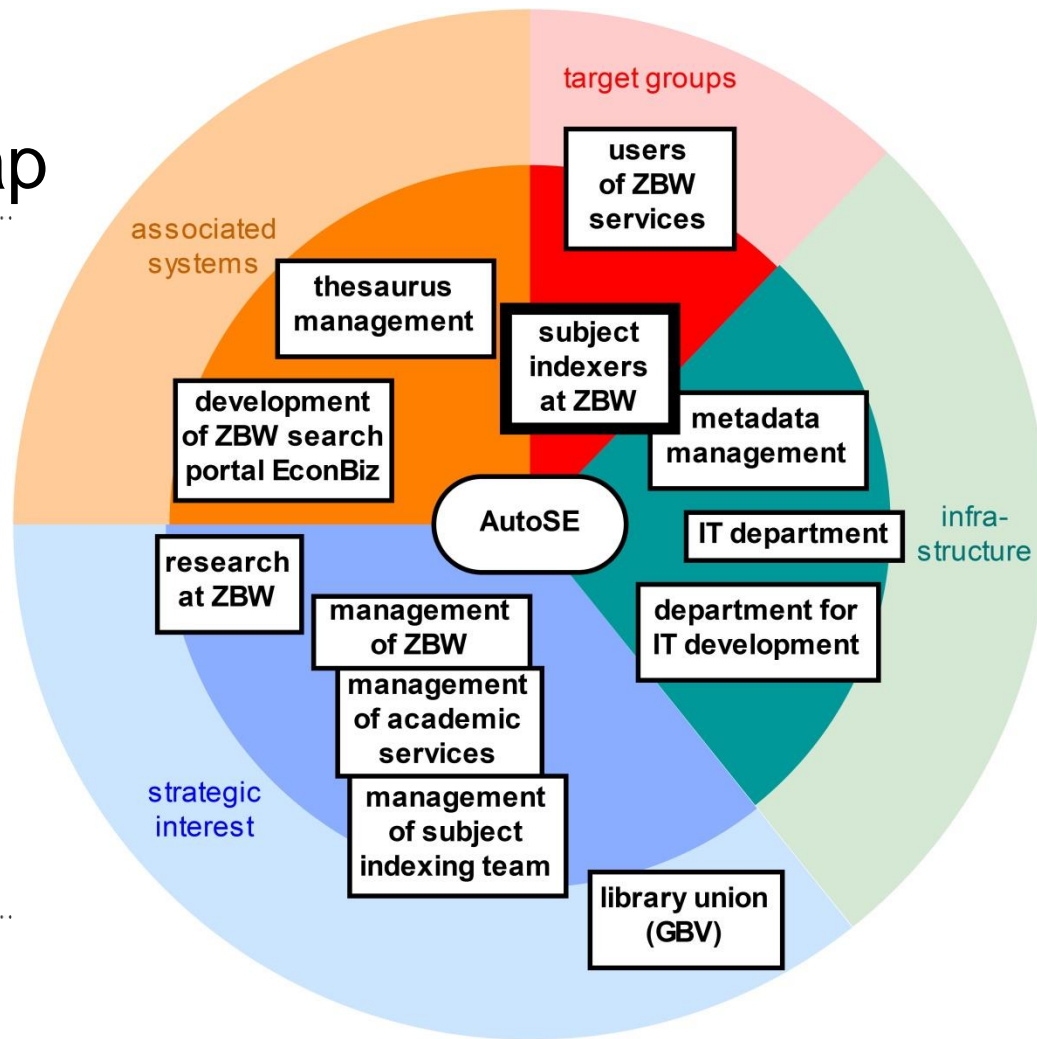
- avoid multiple clients and make **workflow as ergonomic as possible**
- evaluate if APIs of DA-3 are compatible with ours
- formulate desirable functionalities of a machine-assisted subject indexing interface and compare with DA-3

Our next steps

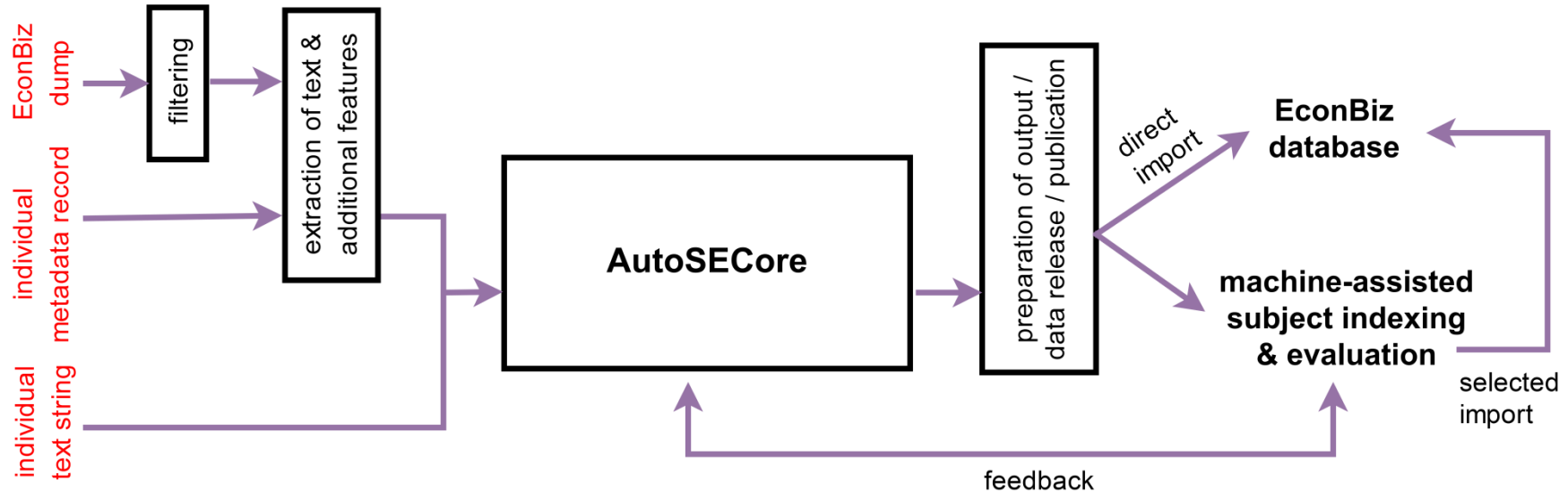
- design and build a software architecture that allows to complete the transfer into practice and to integrate our machine learning solutions seamlessly into running operations at ZBW
- specify the software architecture that we need
 - outline each of the main components (short textual description)
 - create overviews over the target architecture from different viewpoints: information flow, data flows, operations, infrastructure, technical details
 - 2-year roadmap for its realization



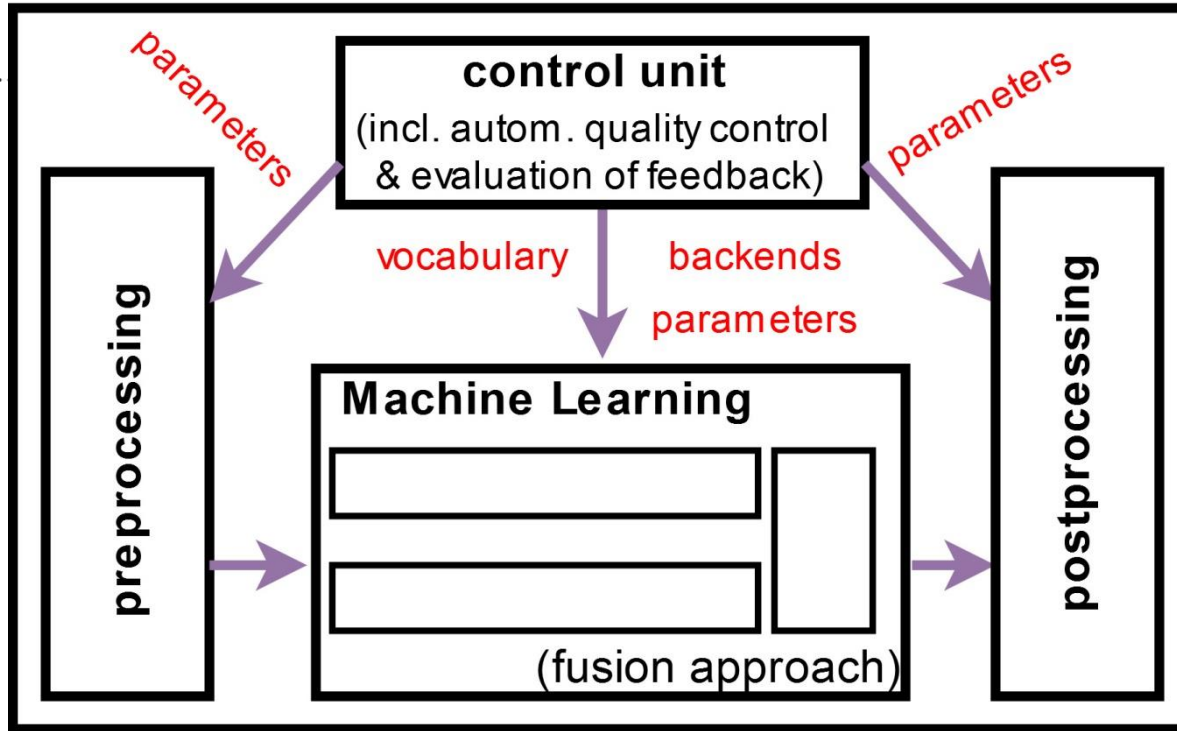
Stakeholder map



A (very) high-level overview of information flows



AutoSECore



reuse

MUSE



functionalities:

- * retrieve record from database
- * retrieve output of AutoSECore as suggestions for descriptors
- * adopt or reject
- * save record in database

AutoSE-Xplore

possible input:

- * individual metadata record
- * individual text string

output:

a set of descriptors
(+ possibly relevant
metrics, statistics, and
additional information)

display

display of output
of AutoSECore for ZBW holdings,
with relevant metrics, statistics,
and additional information

review

give feedback in the form
of a graded quality assessment, at
descriptor level and at document level
(very good - good - fair - unacceptable)

Conclusion: my motivation for giving this talk

- present the **library** as an interesting application domain in **transit** from classical to digital knowledge organization with modern technologies from AI and semantics
 - present the **challenges** that we encountered so that agents working on similar tasks can a) **be aware** of the challenges, and b) **lobby for solutions** with us
 - transferring research results **all the way into practice** is an attractive goal for researchers, decision-makers, and library staff alike
 - higher priority on transfer process (incl. adapted training of PhD students)
 - less short-term „projects“, more permanent resources
 - a sustainable transfer takes **collaboration and active engagement by researchers**
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Thank you!

Dr. Anna Kasprzik

a.kasprzik@zbw.eu

040 42834-425

