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RESEARCH ARTICLE

HEALTH COMMUNICATION IN THE DIGITAL ERA: NEW MEDIA INFLUENCE ON KNOWLEDGE, ATTITUDES, AND PRACTICES OF UNIVERSITY STUDENTS IN KHYBER PAKHTUNKHWA PROVINCE OF PAKISTAN

Amjad Zarin¹ and Malik Zafar Hussain²

1. School of International Relations, Jilin International Studies University, Changchun, China.

2. Department of Communication and Media Studies, Gomal University, D I Khan, Pakistan.

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Abstract

The proliferation of digital media has transformed how health information is accessed, interpreted, and applied, yet the impact of these platforms on youth cognition and behavior remains underexplored in developing countries. This study investigates the relationship between new media usage and health-related knowledge, attitudes, and behavioural changes among university students in Khyber Pakhtunkhwa province of Pakistan. By integrating interdisciplinary perspectives from media studies, public health, and behavioural sciences, this study addresses a critical gap in health communication scholarship. A cross-sectional survey of 636 students across five public universities of the province was conducted using a rigorously designed questionnaire covering five dimensions: information-seeking patterns, knowledge and cultural influence, attitudes and behavioural outcomes, new media usage, and socio-demographic characteristics. Reliability and validity were confirmed through Cronbach's Alpha analysis. Qualitative interviews with healthcare professionals and media scholars working in the province were incorporated to triangulate findings and enrich interpretation. Results reveal that while youth are active users of social and online media, their engagement with these platforms for health information is limited, with a strong preference for guidance from licensed practitioners. Nonetheless, the Knowledge-Attitude-Practices (KAP) model effectively predicts the translation of health knowledge into attitudes and practices, independent of socio-demographic differences. These findings highlight both the underutilization of digital media for health communication and the potential for targeted interventions to enhance knowledge dissemination and behaviour modification.

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This study provides a methodological and theoretical framework for future research on digital health communication in similar socio-cultural contexts. It underscores the value of integrating interdisciplinary approaches, including digital ethnography and discourse analysis, to capture nuanced information-seeking behaviours. Insights from this

Corresponding Author:-Amjad Zarin

Address:-School of International Relations, Jilin International Studies University, Changchun, China.

research can inform evidence-based media strategies, government-funded health campaigns, and the development of mobile health applications to optimize health literacy and outcomes among youth globally.

Introduction:-

As a developing country with a population exceeding 240 million, Pakistan faces persistent challenges in numerous critical sectors, including education and healthcare. Since its independence in 1947, the country's healthcare system has continued to struggle over the past 78 years. In 2020, the World Health Organization ranked Pakistan 122nd out of 190 countries, a position that underscores the poor state of healthcare quality in the nation. According to the data from the Pakistan Bureau of Statistics and World Bank's Development and Reforms 2023 report, Pakistan's per capita income ranges between approximately 1,890 and 2,000 US dollars. In contrast, health expenditure per capita stands at only about 45 to 50 US dollars, which constitutes roughly 3 to 3.2 percent of the country's Gross Domestic Product (GDP). According to official provincial data from Khyber Pakhtunkhwa for the year 2023, the region had an estimated population of around 40 million, served by approximately 45,000 to 46,000 registered physicians and between 3,500 and 3,700 health facilities. This corresponds to a physician density of roughly 0.9 per 1,000 persons.

The health communication landscape in Khyber Pakhtunkhwa is characterized by a diverse array of traditional, digital, and community-based channels, each of which plays a significant role in the dissemination of health-related information. In urban areas, populations increasingly rely on digital platforms and mobile phones as primary sources of health information. Government-led communication campaigns, frequently supported by international organizations such as the World Health Organization (WHO) and the United Nations Children's Fund (UNICEF), have been instrumental in addressing public health priorities, including polio eradication, maternal health, and vaccination initiatives. Nevertheless, persistent challenges related to disparities in literacy rates, linguistic diversity, and unequal access to technological infrastructure continue to limit both the reach and the effectiveness of these health communication efforts. Pakistan's media after having been liberalized in 2002, the youth and professionals were equally attracted to this industry and hence the country experienced a media boom. Although the professional journalistic activity in every sector of media such as radio, TV, private news channels and newspaper showed exponential growth where people associated with different types of media progressively develop a free working environment (Siraj & Hussain, 2017). Public opinion gradually turned the significance of media activity in Pakistan very high and is considered very important sources of information. Similarly, equal recognition is received for progressive media and social media in KPK from all sections of society.

In developing nations, including Pakistan, the reporting of health communication has historically not been a top priority or a central agenda item for mass media. A persistent gap exists between public needs and media practices, as there is a consistent demand among the population, particularly the youth, for regular media-led education on everyday health issues. However, media in Pakistan tend to cover health communication matters only when such issues escalate into national problems or assume the characteristics of endemic diseases. Consequently, routine health communication receives limited attention, and media engagement remains largely reactive rather than proactive. Because of the formative and functionalist structure of Media outlets in Pakistan, media can altruistically be presumed of being the capability of setting agenda by presenting an increased quantity of structured information and it might be a surprising consequence to find out the media not involved in framing an issue particularly when it's of worldwide interest. MT Boykoff and J. Timmons Roberts (2007).

The training organizations which are in charge for planning of health training programs themselves suffering from insufficient resources and specialized staff who is able to work efficiently. As per an assessment of the non-technical training section of population welfare ministry, the teaching staff working in population welfare training institutions has never ever attended any latest and advance training in area of communication (Bhatti and Hakim 2000). In Pakistan, the evaluation of National program of health Education has revealed that health communication must have objectivity and clarity for the sake of bringing about better results. Pakistan is on high ranks within the countries where unsafe and unnecessary injections are used (Simonsen et al 1999). Health Communication scholars and professionals in Pakistan must be able to know what's better in current environment of the country if they borrow the concepts from developed countries and try to conduct communication research on fully methodologically solid grounds with precise assessment.

Health communication professionals in KPK need to apply the international standards and adapt them with the local culture circumstances, assess it thoroughly & then propagate it to masses. After relatively easy access to media by

public including TV, radio, newspapers, magazines, and the internet in KPK, the province is rapidly catching up the culture of heavy media usage for numerous purposes. Yet, it is a fact that interpersonal communication is still considered to be an integral channel of awareness campaigns, and its inclusion should be fully highlighted to achieve better results with the community based public campaigns (Korhonen et al 1998).

Literature Review:-

Scholars and researchers working in the field of health communication are using multiple definitions and descriptions for health communication. According to Clift and Freimuth (1995), "Just like health education, health communication is also an approach which tries for behavioural change in a huge targeted population about a specific health issue in a predefined timeframe". The Centre for Disease Control and Prevention (CDC, 2001) explain that "Health Communication is primarily the study & usage of various communication techniques for informing and influencing individuals or group of individuals to change their attitudes and behaviours for healthcare enhancement". For the academicians, (Ratzan, 1994) Health Communication is "the skill & practice to inform, influence, & encourage individuals, communities, institutions, and target population regarding significant health problems" & its capacity includes to prevent various kind of diseases, to promote healthy living style, healthcare strategies, & business as well as to work for the better quality of life and health within the targeted population.

There are many interesting and useful ways and sources from where health-related information can be obtained. For example, health information is typically sought via interpersonal and media sources (Burkell, Wolfe, Potter, & Jutai, 2006). Initially individuals think that it is more convenient to consult family, friends, and personal sources for health information (Buller, Callister, & Reichert, 1995), though the other sources like Internet, TV, radio, newspapers and magazines are also subsequent and very important sources for health information (Brashers, Goldsmith, & Hsieh, 2002). Digital media is certainly an important and vital health information source, as it defines sickness & being healthy, features & goods that can help people in managing their health condition, and provides a depiction of those people who have symptoms of a particular disease to rest of the people (Cotton & Gupta, 2004). Piccioni & Sparks' (2007) research found some interesting facts and stated that in terms of health information sources, mostly family members of the patients are significantly more satisfied with the internet and consider it a valuable source, while on other hand in the same research it was revealed that, patients themselves with respect to information seeking source showed more satisfaction with doctors, nurses and other relevant medical staff.

According to Piotrow et al (1997), impact evaluation can be ignored easily until a project is about to end but it's very hard to carry it out unless it is planned effectively from the beginning. Similar with the process of health communication/education, evaluation process also begins along with the initial analysis and that actually provides baseline data and significant background information. In social studies, it is also being theorized that People struggling with economic disparities have Low level of knowledge too (Choudry, 2014). These deficiencies elicit dependency on media (Ball-Rokeach, 1976) and to fulfill the need of a very high rate of consumption of media contents like social issues, current affairs, public and science news, etc., are believed to occur in areas that are specific and associated with individual interests. In such situations, when people out of their knowledge scarcity are too dependent on the media in their need's attainment, it also exalts the media with an opportunity to control and frame their cognitions, attitudes and practices by placing planned contents before them (Patrick Rossler & Michael Schenk, 2000). The news coverage of public interest issues is to have widespread influence and it is not limited to just individuals. A very significant consequence of agenda setting is related to the public opinion and beliefs. (Amye Jasperson, 1998).

Significance of the Study:-

Health Communication, health literacy and social media are relatively new and emerging concepts and all these have been greatly emphasized by all the stake-holders especially in developing countries (World Health Organization, 2012). However, the concepts of health communication and health literacy did not get high recognition and were unable to get appreciation in the developing world as the economically under developed or developing countries usually struggling for making sure the accessibility of very primary kind of health-related requirements to its public notes van Rensburg, (2014) and Wilson, (2003). If people in KPK province are unable to understand the very basic type of healthcare messages and announcements by mainstream and social media, then ultimately it will become hard for every individual to ensure healthy living Epp (1986). In wider perspective, in Pakistan, traditional media has not played its due role with respect to health communication and for the promotion of healthy living standards and this is the reason that people have started to rely on social media for this purpose. Most of the developing countries like Pakistan has poor literacy ratio till the date and that's why people living in those countries are assumed

to have poor health literacy while the mainstream media usually focus on news which are in least interest of the general public notes Tsfati, and Cappella, (2003), McLeod, and Hertog, (1992).

Another very vital aspect of this research is to know that whether a huge portion of the health information disseminated by media in different languages regarding different diseases satisfy the needs of the people or not. This study can prove very much helpful to understand the health information needs and problems of the consumers in KPK, where a huge number of people have poor literacy level and do not understand the exact meaning of different health-related messages. This study therefore seeks to understand and explain how elements such as production and distribution of health-related news on social media will provide a solid and scientific base for the formulation of provincial policies regarding health and the usage of digital technologies. This research study also aims to provide empirical evidence to understand about the usage of new media and digital technology in health communication. It has been assumed that the research will provide new perspectives to the study of health communication in KPK by locating it in the era of new media by using the dual lenses of communication actions and logic of connective actions.

Purpose of the Study and Rationale:-

Globally, new media, mobile technologies, and modern digital platforms are playing a vital role in the digitization of various sectors, including health, by enabling stakeholders such as patients and healthcare professionals to communicate about health issues in virtual environments. This study primarily focuses on examining the role of social media in creating health awareness among the youth of Khyber Pakhtunkhwa (KPK) province. It is timely to investigate the disparities in information retention and interpretation among youth regarding health services and related issues. Furthermore, it is pertinent to learn from practices in developed societies to determine the level of health-related information possessed by youth in those contexts, as such insights could inform practices in developing countries. It is speculated that due to income and standard of living disparities, youth in KPK are the least concerned with health-related matters; conversely, youth with higher levels of education are hypothesized to exhibit greater concern about health issues and better access to information.

It is also speculated that students from health and medical sciences disciplines in various provincial universities are more attentive to healthcare news and information that can promote healthier lifestyles. The study is rationalized on the basis of both academic and applied utility. Academically, it will test the Knowledge, Attitude, and Practices (KAP) model, and the resulting data will serve as a scientific supplement to the KAP model applicability in any global context. At the applied level, the study will produce a detailed document of significant value for a wide range of stakeholders in KPK province, including physicians, patients, healthcare providers, medical students, researchers, and journalists covering health.

Research Questions:-

RQ1: How effective are the health communication campaigns of Ministry of Health about seasonal diseases among youth of Khyber Pakhtunkhwa?

RQ2: What is the information seeking patterns of youth for health-related issues in Khyber Pakhtunkhwa?

RQ3: What are the cognition patterns of youth link between emerging media and conventional media?

RQ4: Is the KAP (Knowledge, Attitude and Practices) model is equally applicable for Youth due to invention of emerging media?

Methodology:-

This study adopted a mixed-methods research design to examine the relationship between digital media use and health communication among university students in Khyber Pakhtunkhwa (KPK), Pakistan. The approach integrated quantitative and qualitative techniques to provide both statistical measurement and contextual understanding of health-related knowledge, attitudes, and practices. The methodological framework was informed by established perspectives in communication research, particularly the works of Kendall (2003), Markham (2009, 2013), and Goodall (2003), which emphasize the value of combining qualitative insights with quantitative analysis. The quantitative component of the study was based on a cross-sectional survey design. A structured questionnaire was developed to collect data on media usage patterns, health information-seeking behaviour, Knowledge-Attitude-Practices (KAP) dimensions, and socio-demographic characteristics. The survey approach was selected due to its widespread application in health communication research and its suitability for statistical inferences. As Layder (1993) notes, the selection of research instruments is closely linked to the researcher's epistemological orientation and understanding of social phenomena.

The target population consisted of university-enrolled youth in Khyber Pakhtunkhwa. For the purpose of this study, youth were broadly defined as individuals aged 15-35 years, in line with commonly used research classifications that extend beyond the United Nations' narrower definition of 15-25 years. This study focused specifically on students enrolled in five public sector universities across the province. Approximately 125 respondents were selected from each institution, resulting in a total sample of 636 valid responses. Students from non-university settings, such as schools and colleges, as well as non-student youth, were excluded to maintain population consistency.

A non-probability convenience sampling technique was employed due to accessibility constraints and the logistical feasibility of data collection across multiple institutions. Respondents were drawn from five academic disciplines: social sciences, applied sciences, management sciences, health sciences, and humanities. While this approach limits generalizability, it enables focused analytical insights into media and health communication patterns among educated youth. As Markham (1995) argues, subjectivity and contextual positioning are inherent and meaningful aspects of social science research, particularly in communication studies.

To enhance methodological rigor, qualitative interviews were conducted with healthcare professionals and media scholars. These interviews supported triangulation and provided deeper interpretative insights into survey findings. The integration of both methods allowed for a more comprehensive understanding of health communication dynamics in the digital era. Quantitative data were analyzed using descriptive statistics, including frequencies and percentages, as well as inferential techniques such as correlation and regression analysis to examine relationships between variables. Qualitative data were analyzed thematically to complement and contextualize the statistical findings.

Analysis of the Respondents:-

Gender:-

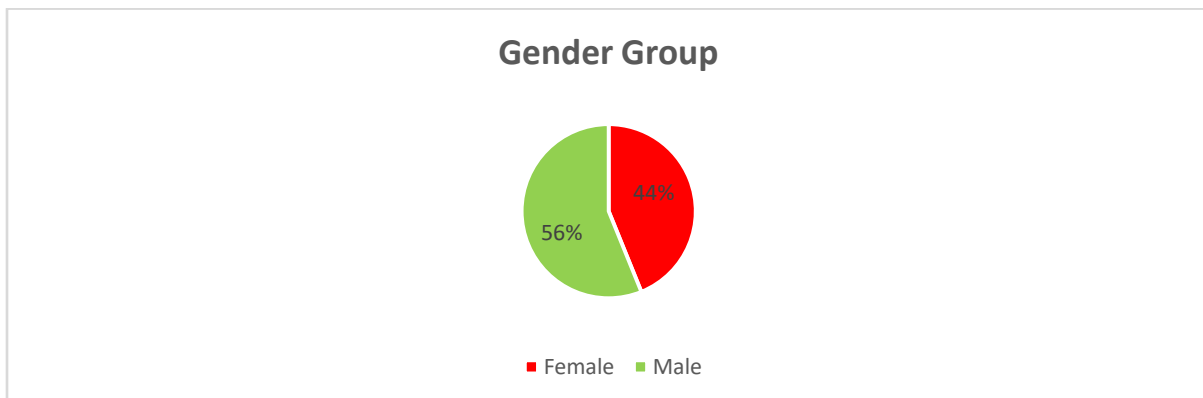
As shown in the frequency analysis presented in the table below, a total of 636 respondents were sampled from five universities in Khyber Pakhtunkhwa province. Notably, there were no missing data points with respect to respondent gender. This complete reporting can be attributed to the inclusion of both gender column and a name column in the questionnaire, which allowed for the identification of every respondent's gender.

Table1: Gender Group of respondents

Gender Group			
		Frequency	Percent
Valid	Female	279	43.9
	Male	357	56.1
	Total	636	100

The data indicate that male respondents slightly outnumber female respondents. Specifically, males constitute 56.1% of the total sample, while females account for the remaining 43.9%.

Figure 1: An analysis of Gender Group of respondents



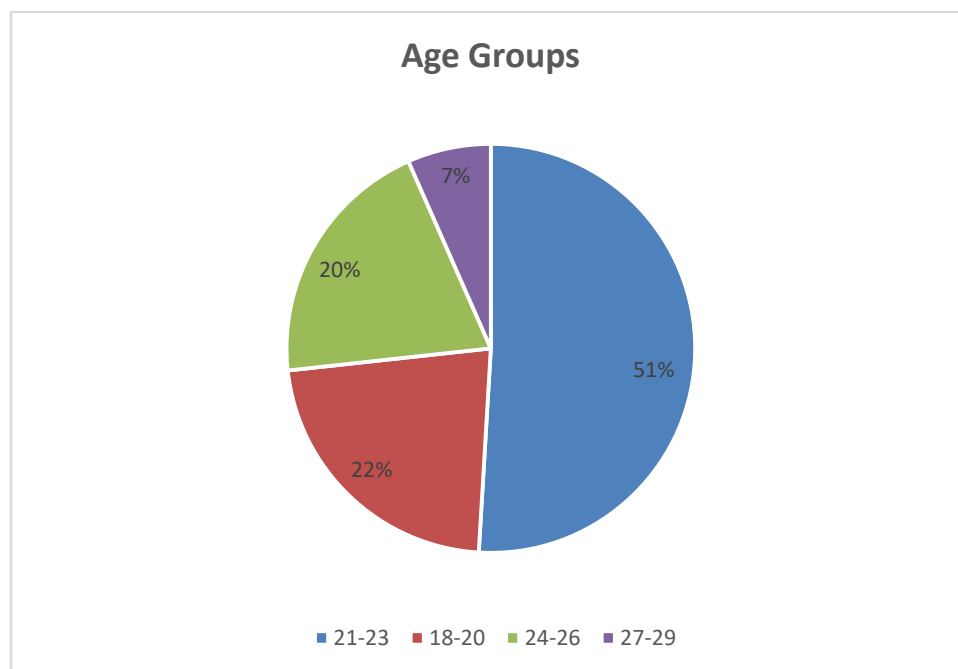
Age Group of Respondents:--

Respondents' ages were initially collected in years. To facilitate data processing and enhance analytical manageability, age was subsequently recoded into categorical groups. These groupings were designed to allow for straightforward classification and optimal data presentation. The findings indicate that the majority of respondents fall within the 21-23 age bracket. Furthermore, the age range of 21 to 26 years constitutes the predominant segment of the university population, encompassing students enrolled across various academic programs and levels of study.

Table2: Age group of respondents

Age Groups			
		Frequency	Percent
Valid	21-23	324	50.9
	18-20	142	22.3
	24-26	128	20.1
	27-29	42	6.6
	Total	636	100

As presented in the table above, the distribution of respondents across age groups remains consistent. The majority of the sample, specifically, 94% of the total population falls within the 18 to 26 age range. The group is further subdivided into three equally sized categories.

Figure 2: Age group of respondents

As indicated, there is variation in the percentage distribution across age groups. The proportion of respondents in the 21-23 age group is higher than that of all other age groups. In contrast, the remaining age groups exhibit largely similar percentages, reflecting a relatively even distribution within the broader youth population under study.

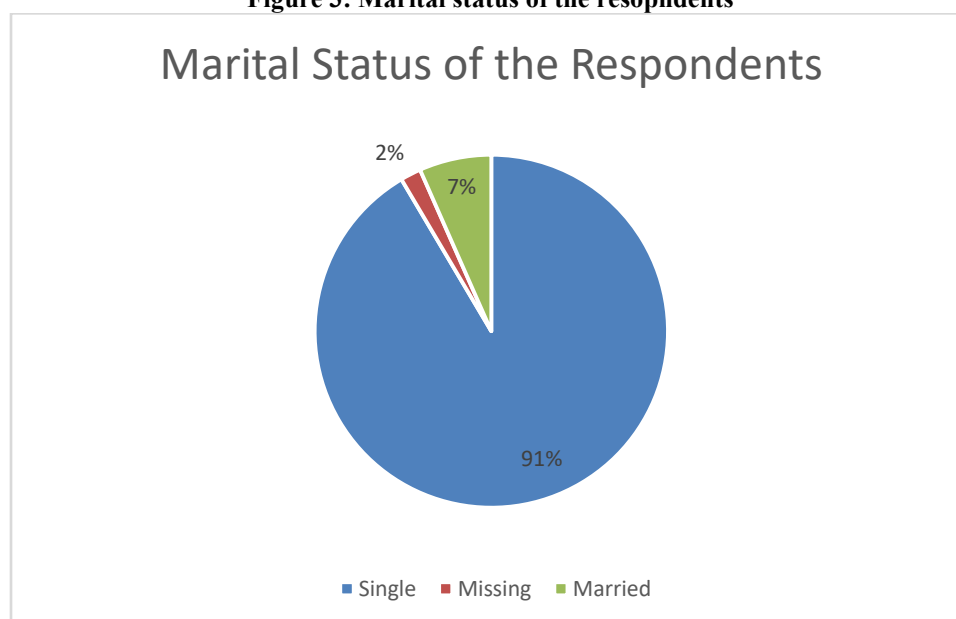
Marital Status of the Respondents:-

In academic research on health communication across diverse global contexts, marital status constitutes a highly significant variable and a critical survey question. Its importance stems from direct association between an individual's marital status and their engagement with, or responsiveness to, health communication efforts.

Table3: Marital status of the resopndents

Marital Status			
		Frequency	Percent
Valid	Single	579	91
	Missing	13	2
	Married	44	7
	Total	636	100

As indicated above, 91% of the respondents are single, the data from 2% respondents are missing, and very small number of respondents which is 7% were found married.

Figure 3: Marital status of the resopndents

The analysis of the data presented in the graph indicates that a majority of the respondents are single. This finding is noteworthy, as it contrasts with the observation that married individuals tend to exhibit greater engagement with health-related news and information. A plausible explanation for this pattern is that married people, owing to their family bonds and mutual caregiving responsibilities, are more likely to be concerned and health issues, not only for themselves but also for their children, both in the immediate and longer-term future.

Education of the Respondents:-

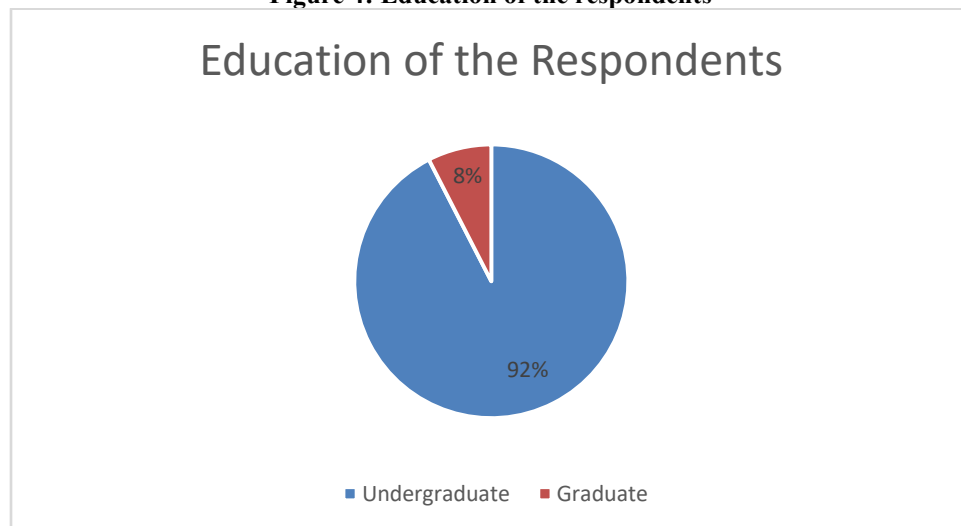
Table4: Education of the respondents

Education			
		Frequency	Percent
Valid	Undergraduate	588	92.5

	Graduate	48	7.5
	Total	636	100

The table above presents the educational status of the respondents. Data were collected based on two categories: graduate and undergraduate. The majority of respondents, approximately 93% were undergraduate students, indicating that the distribution of the sample is slightly skewed toward younger individuals. Consequently, the educational composition of the sample is heavily weighted toward undergraduates. Only 7% of the respondents were enrolled in graduate studies. Data collection was conducted personally by the researcher, without the involvement of research assistant. As a result, no forms were missing with respect to respondents' educational information.

Figure 4: Education of the respondents



Education exhibits a direct link and correlation with health communication information. Within this research, education conceptualized as knowledge, served as a well-considered indicator for health communication-related information. It is a fundamental assumption of the research hypothesis that higher levels of education (understood as possessing knowledge and recognized standards) correspond to greater knowledge, thereby contributing to change in respondents' attitudes and behaviours.

Consistent with the theoretical tradition and guided by various related considerations, this question was emphasized and deliberately included in the survey instrument. Initially, data on respondents' education were collected on an interval scale based on the years of schooling. Respondents reported educational attainment in terms of 12, 14, or 16 years, allowing for precise measurement. Subsequently, education was categorized into two main groups, graduate and undergraduate to construct a standardized questionnaire. Regarding the data trends, the findings indicate that the majority of respondents are undergraduate students. Consequently, the data are broadly and generally applicable to the general youth population sharing similar age and educational levels.

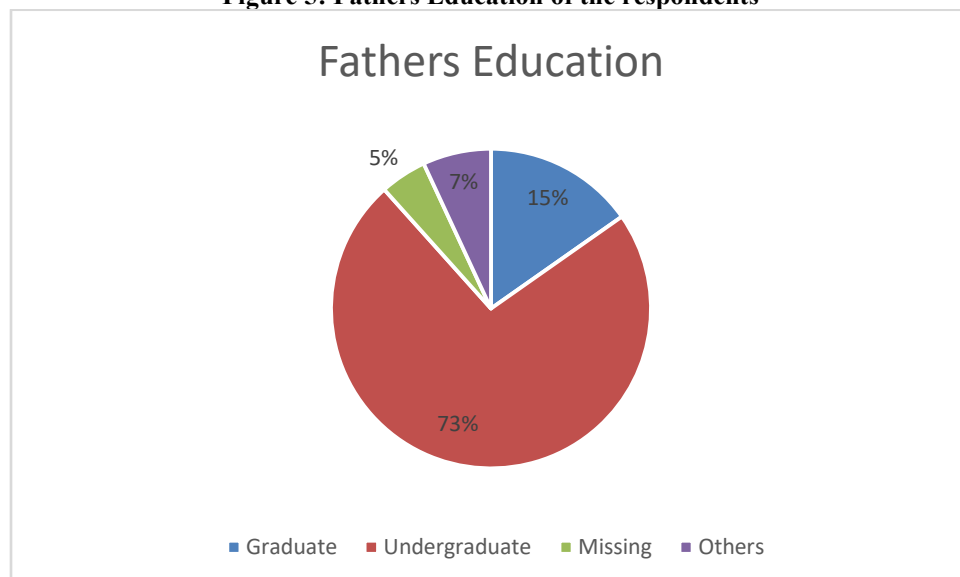
Fathers' Education of Respondents:-

Fathers' education is a well-considered and contextually relevant variable, demonstrating a direct link with respondents' educational attainment. It is also directly associated with the premise, historically acknowledged in research that a higher level of paternal education tends to correspond with greater household organization and systemic functioning. Within familial structures, health has traditionally been regarded as a paternal responsibility. This variable has been recognized as important in past studies conducted in various regions of the world. Accordingly, respondents were asked about their fathers' education as part of the socio-demographic section of the questionnaire. The educational levels of fathers were measured using the same scale as that used for respondents, ensuring comparability between the two standards. The data indicate that the majority of responses are concentrated among fathers whose educational attainment falls within the undergraduate category.

Table5: Father's Education of the respondents

Father's Education			
		Frequency	Percent
Valid	Graduate	97	15.25
	Undergraduate	465	73.11
	Missing	30	4.72
	Others	44	6.92
	Total	636	100

The data collected from respondents indicate that a substantial majority of fathers possessed an undergraduate education. Specifically, 73% of respondents reported that their fathers held an undergraduate degree. Following this, 15% of respondents indicated that their fathers had attained a graduate level of education. Approximately 11% of the responses were either missing or did not conform to the standardized criteria established for paternal education namely, the graduate and undergraduate categories applied to respondents.

Figure 5: Fathers Education of the respondents

As illustrated in the figure above, the distribution of respondents is largely balanced across most variables, with the exception of the data concerning paternal education at the undergraduate level. A notable disparity is observed specifically in this category, where 73% of respondents reported that their fathers hold an undergraduate degree.

Subject Area of the Respondents:-

The subject area of respondents was identified as a critical socio-demographic variable, recognized as important in the majority of previous studies. An analysis of the respondent data indicates that the majority are enrolled in the social sciences and applied sciences, followed by management sciences and humanities. At this juncture, further elaboration is warranted: the humanities encompass disciplines related to languages, literature, and the arts, whereas the social sciences include fields such as media studies, communication, international relations, sociology, and anthropology. As the data were collected using purposive sampling methods, the distribution of respondents across subject areas was not even. Notably, the number of respondents from the health sciences is very limited.

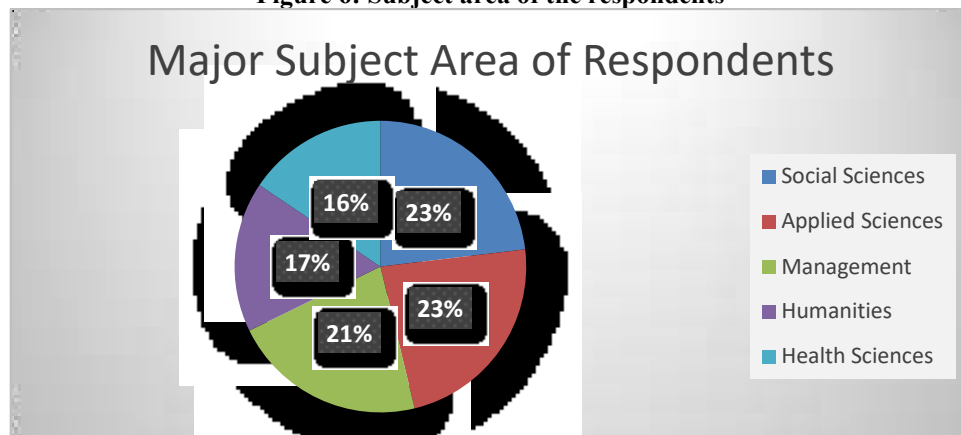
Table 6: Subject area of the respondents

Major Subject			
		Frequency	Percent
Valid	Social Sciences	147	23.1

	Applied Sciences	147	23.1
	Management	137	21.5
	Humanities	106	16.7
	Health Sciences	99	15.6
	Total	636	100

The table above presents data from respondents who are distributed across roughly comparable strata. As the data were collected using purposive sampling, meaning that respondents were drawn from youth populations across intentionally defined strata, the sample encompasses nearly all five distinct subject area backgrounds related to the respondents' academic disciplines.

Figure 6: Subject area of the respondents



It was considered essential to inquire about the major subject area of the youth respondents. Prior research and review of the literature have concluded that higher levels of education are associated with a greater inclination to remain updated on health communication. Additionally, the literature suggests that individuals in health-related fields or major subject areas are more likely to actively seek knowledge or information pertaining to health communication, regardless of the type of media utilized.

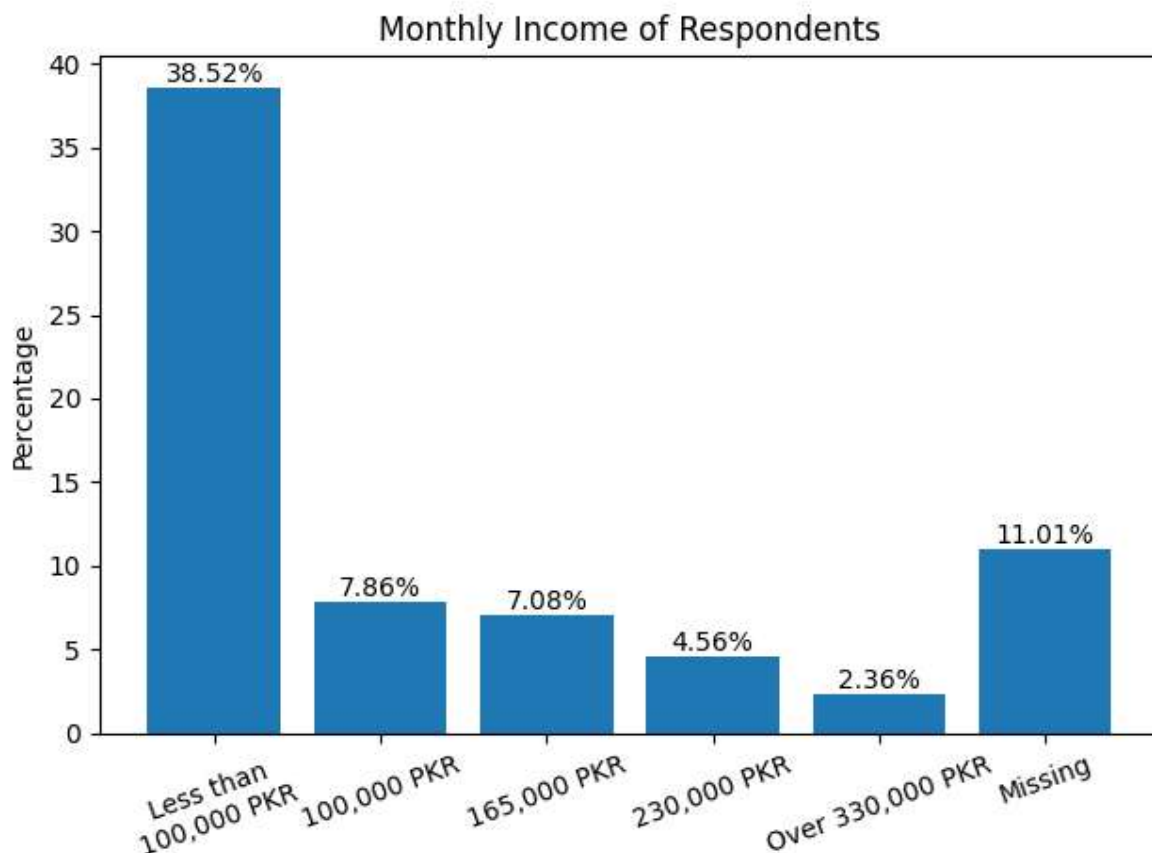
Monthly Household Income of the Respondents:-

The monthly income of respondents was identified as an important and crucial variable for establishing linkages with health communication. As noted previously, the majority of the youth sample falls within the 21-to-26-year age range, which is also reflected in the finding that most students are at the under graduate level of education.

Table 7: Monthly Income of the respondents

Monthly Income			
		Frequency	Percent
	Less than 100,000PKR	245	38.52
Valid	100,000PKR	50	7.86
	165,000PKR	45	7.08
	230,000PKR	29	4.56
	Over 330,000PKR	15	2.36
	Missing	70	11.01
Total	Total	636	100

That is obvious to note in the above table that majority of the respondents are having the household income below 165,000 PKR. That is also an indication that majority of the population in the province having low household income.



As illustrated in the graph above, the majority of respondents reported a monthly household income of less than 100,000 PKR. This question was included based on the premise that income status has a direct link or association with staying informed about health communication. The variable has been employed in numerous past health communication studies, and the existing literature has consistently established a strong correlation between income and health communication outcomes.

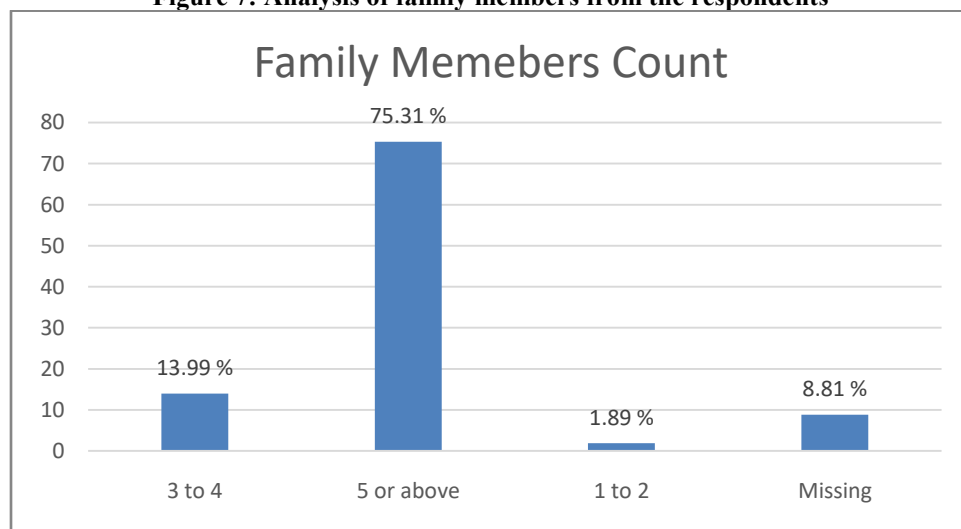
Total Number of Family Members:-

The total number of family members is considered to have a direct relationship with health communication, including the acquisition of health-related information and staying updated on global health issues. Informed by previous literature, it was decided to include this question in the questionnaire. However, an important methodological consideration must be noted: there is a possibility that respondents may not have fully understood the question. Specifically, the term 'family' was not clearly defined or operationalized in the instrument. Consequently, respondents may have been uncertain whether the question referred to family members residing in the same household or those living in different locations. Additionally, ambiguity may have arisen regarding the inclusion of extended family members, such as grandparents, in the total count. Given these potential ambiguities, it would be prudent not to examine the relationship between respondents' family size and their overall health communication information updates.

Table8: Total number of family members from the respondents

Family Members			
		Frequency	Percent
Valid	3 to 4	89	13.99
	5 or above	479	75.31
	1 to 2	12	1.89
	Missing	56	8.81
	Total	636	100

The data in the above table indicate that the majority of respondents reported having more than five family members. Approximately 9% of the data on this variable are missing from the respondent sample.

Figure 7: Analysis of family members from the respondents

Nevertheless, it is both important and pertinent to note that the total number of family members exhibit a direct link and association with health-related information and health communication. The indicators are sufficiently robust to suggest that a larger family size is positively associated with greater engagement with health-related information.

Last Visit to the Doctor:-

Table9: Visit to the doctor in the last 12 months

Last Visit to the Doctor			
		Frequency	Percent
Valid	Last 3 Months	45	7.1
	Last 6 Months	98	15.4
	More than 12 Months	328	51.6
	Last 12 Months	120	18.9
	Missing	45	7.1
	Total	636	100

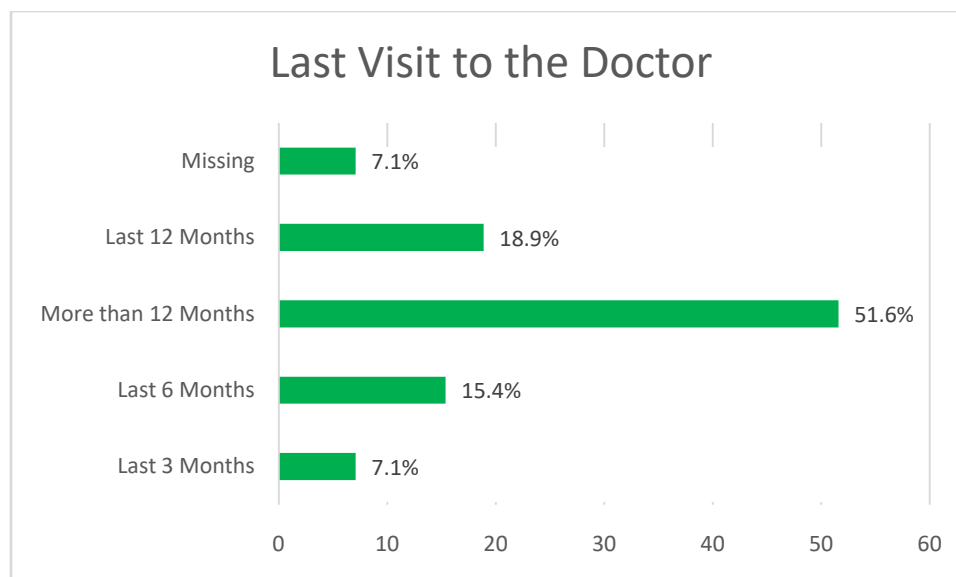


Figure 8: Visit to the doctor in the last 12 months

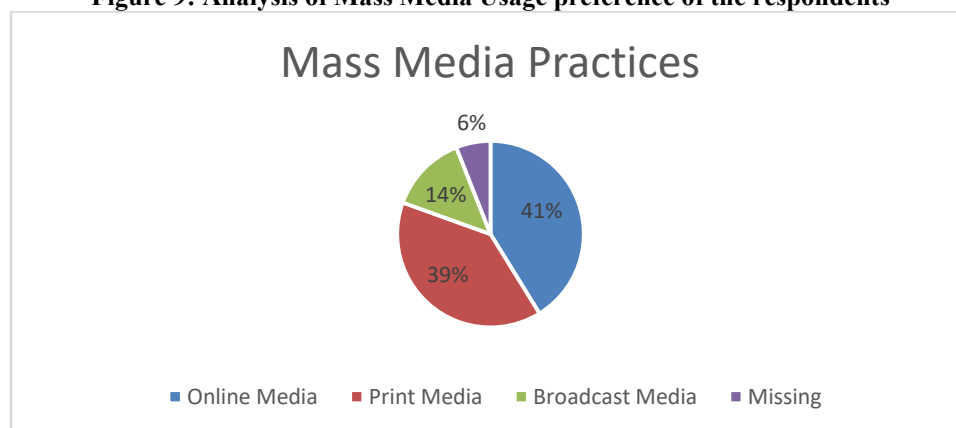
The analysis reveals that the majority of respondents (51% of the total sample) reported not having visited a doctor in the past 12 months. Approximately 19% of respondents indicated that they had consulted a doctor during the same 12-month period. Slightly more than 15% of respondents had visited a doctor within the preceding three months, while an additional 7% of responses were missing for this question. The data suggest that the frequency of doctor visits among the respondents is relatively low, implying that medical consultation is likely sought primarily in response to serious health issues.

Mass Media Used by the Respondents

Table10: Mass Media Usage preference of the respondents

Media Usage			
		Frequency	Percent
Valid	Online Media	262	41.19
	Print Media	250	39.31
	Broadcast Media	86	13.52
	Missing	38	5.97
	Total	636	100

Figure 9: Analysis of Mass Media Usage preference of the respondents



The analysis of respondents' mass media usage patterns indicate that the majority of youth are engaged with both online and print media. The proportions of respondents who primarily use print media and those who use online media are approximately equal. Consistent with findings from previous research and as hypothesized in this study, greater youth engagement with online media is associated with being more up to date with general media information, including healthcare information. It was further posited that respondents who are predominantly connected to online media and who acquire everyday life information through such platforms are likewise more likely to remain informed about health-related information via online media.

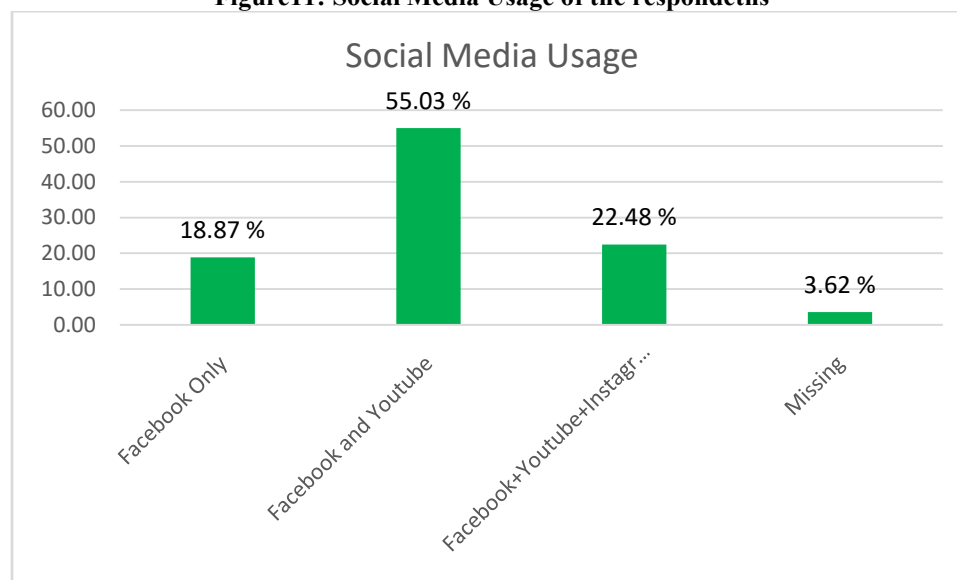
Usage of Social Media by the Respondents:-

To summarize the data collection process, information was not collected individually regarding respondents' specific social media usage patterns. Rather, the primary focus was to assess the type of different media, particularly social media with which the youth are engaged. It was therefore assumed that the majority of respondents use all or at least one type of social media. Only approximately 3% respondents either did not prefer to respond to this question or had missing data for this variable.

Table11: Social Media Usage of the respondents

Social Media Use			
		Frequency	Percent
Valid	Facebook Only	120	18.87
	Facebook and YouTube	350	55.03
	Facebook+YouTube+Instagram	143	22.48
	Missing	23	3.62
	Total	636	100.00

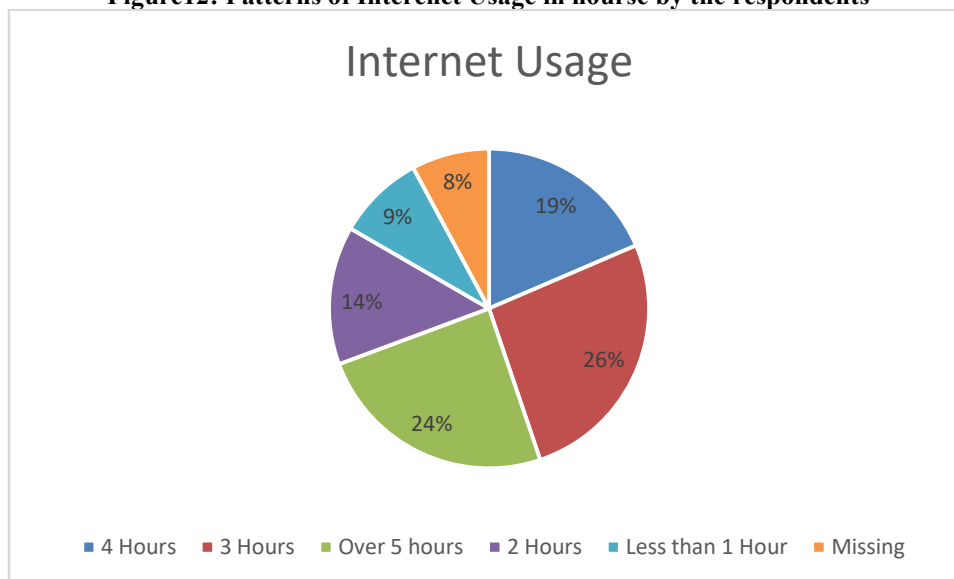
Figure11: Social Media Usage of the respondents



The data presented in the figure above indicate that the majority of youth respondents use Facebook and YouTube collectively, suggesting engagement with nearly all types of social media available to them. Among the various platforms, Facebook and YouTube are the most frequently used ones. The figure also reveals that respondents engage with other types of social media. A very small portion of respondents preferred not to specify which type of social media they use. Nevertheless, it is also plausible that there exists a subset of respondents who do not use any form of social media. Additionally, there is a possibility that some respondents primarily rely on other types of media for their everyday information updates, particularly concerning health-related matters.

Heavy and Light Internet Users:-**Table12: Patterns of Interenet Usage in hours by the respondents**

Internet Usage			
		Frequency	Percent
Valid	4 Hours	118	18.6
	3 Hours	167	26.3
	Over 5 hours	156	24.5
	2 Hours	89	14.0
	Less than 1 Hour	56	8.8
	Missing	50	7.9
	Total	636	100

Figure12: Patterns of Interenet Usage in hourse by the respondents

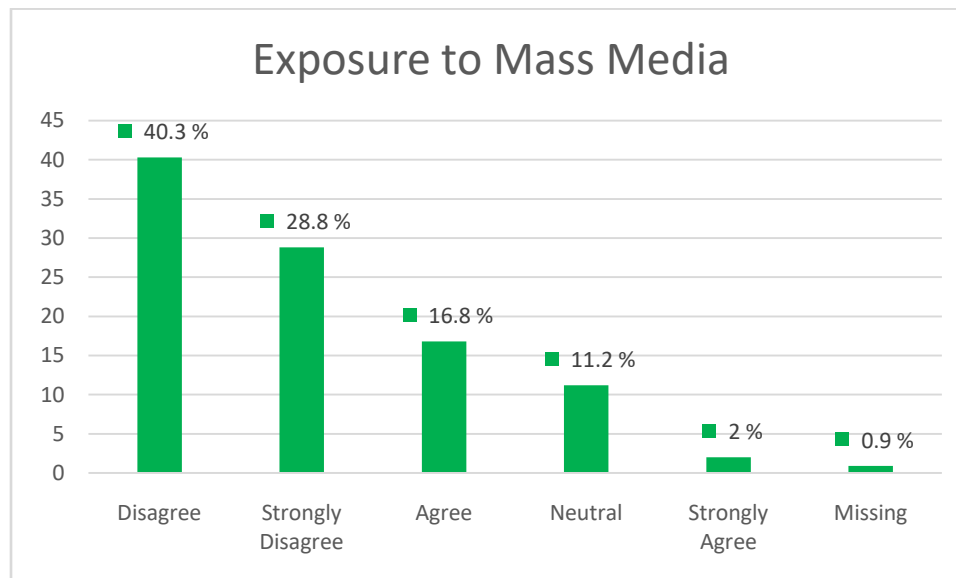
As illustrated in the figure above, the majority of respondents reported using the internet for three hours per day. This is followed by respondents who use the internet for over five hours daily, and then those who use it for four hours per day. In contrast, a relatively small proportion of youth reported using the internet for less than one hour per day. The data clearly indicate that respondents use the internet for various purposes, and the daily duration of internet usage is not insubstantial.

Respondents' perception about media exposure:-**Exposed to Media:-****Table13: Media Exposure and Agreement level of respondents**

Exposed to Media			
		Frequency	Percent
Valid	Disagree	256	40.3
	Strongly Disagree	183	28.8
	Agree	107	16.8
	Neutral	71	11.2

	Strongly Agree	13	2
	Missing	6	0.9
	Total	636	100

Figure13: Media Exposure and Agreement of respondents

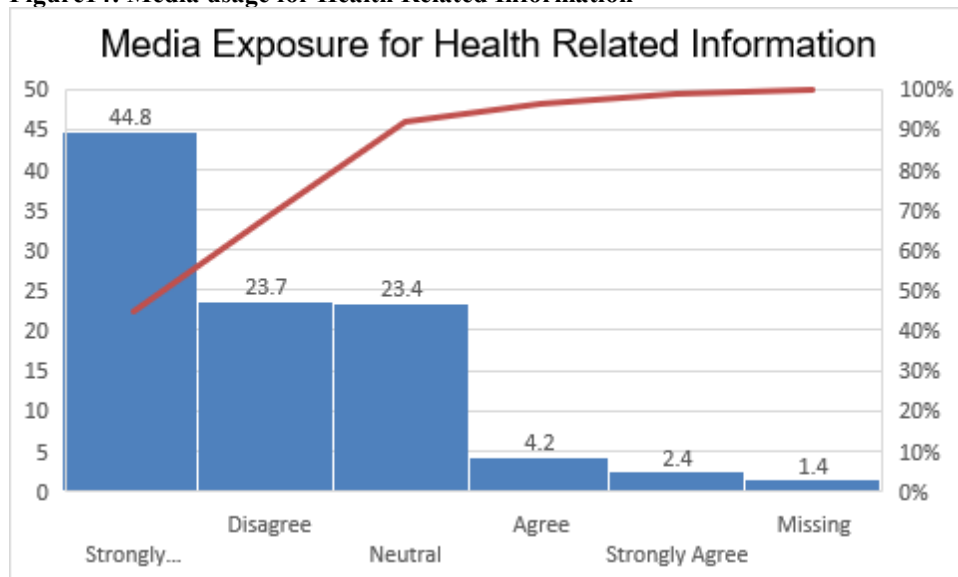


The diagram above presents data on respondents' media exposure, which was measured using a Likert scale. The majority of respondents indicated that they disagree with the statement that they use media for information and educational purposes. A review of the literature revealed that individuals are exposed to various types of media for a range of reasons. The purpose of including this question was to measure and evaluate the extent to which respondents willingly seek to connect with and be exposed to media for different motivation. The most commonly cited reasons for media engagement were information, education, and entertainment. Accordingly, this question was also included to examine the nature of the attachment individuals have to media exposure.

Respondents Media Use Habits for Health-Related Information:-

Table14: Media usage for Health Related Information, respondents

Exposed to Health-Related Information			
		Frequency	Percent
Valid	Strongly Disagree	285	44.8
	Disagree	151	23.7
	Neutral	149	23.4
	Agree	27	4.2
	Strongly Agree	15	2.4
	Missing	9	1.4
	Total	636	100

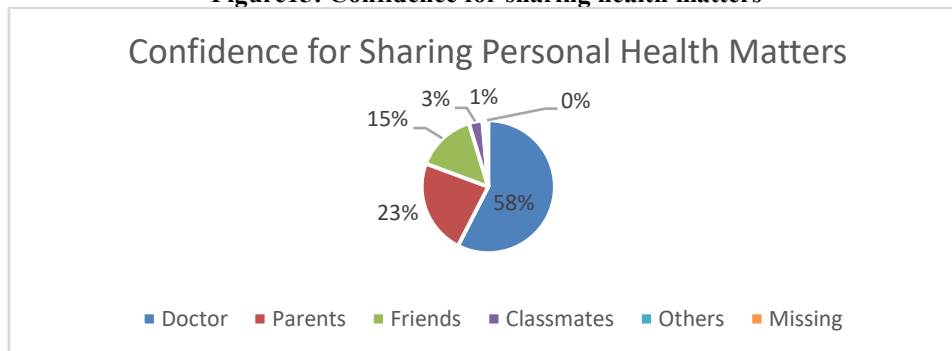
Figure14: Media usage for Health Related Information

One of the most critical questions evident in the literature pertained to how individuals seek to remain updated through media and communication. The analysis yields somewhat surprising results: the majority of respondents (44%) strongly disagree with the notion that they expose themselves to media for health-related information. It is also important to note that very few respondents engage with media for such purposes. Specifically, only 4% of respondents agree, and 2% strongly agree, that they interact with media to obtain health-related information.

Confidence for Sharing Health Related Issues:-

Table15: Confidence for Sharing Health related issues

Confidence for Sharing Health Issues			
		Frequency	Percent
Valid	Doctor	366	57.5
	Parents	147	23.1
	Friends	93	14.6
	Classmates	21	3.3
	Others	6	0.9
	Missing	3	0.5
	Total	636	100

Figure15: Confidence for sharing health matters

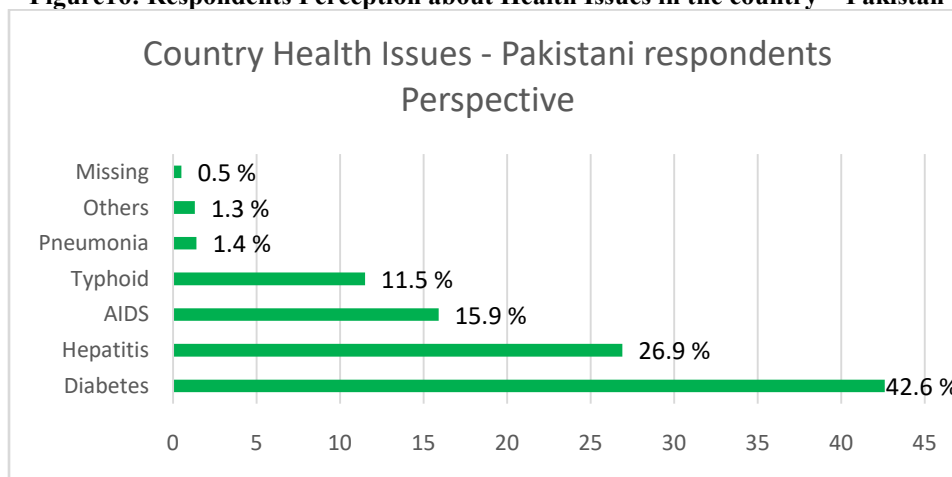
Previous research has repeatedly identified individuals' confidence and ability to share their health information as a crucial area of inquiry. The majority of respondents reported that they discuss their health-related matters with doctors and parents. In contrast, very few respondents indicated that they discuss personal health issues with friends. This finding further implies that respondents tend to share health-related concerns with a limited number of confidants, and that discussions with friends or individuals other than parents and doctors occur infrequently.

Respondents Perception about Country's Health-Related issues:-

The question was asked from the respondents about their overall understanding of major health issues of the country.

Table16: Respondents Perception about Health Issues in the country

Country Health Issues – Perception of Respondents			
		Frequency	Percent
Valid	Diabetes	271	42.6
	Hepatitis	171	26.9
	AIDS	101	15.9
	Typhoid	73	11.5
	Pneumonia	9	1.4
	Others	8	1.3
	Missing	3	0.5
	Total	636	100

Figure16: Respondents Perception about Health Issues in the country – Pakistan

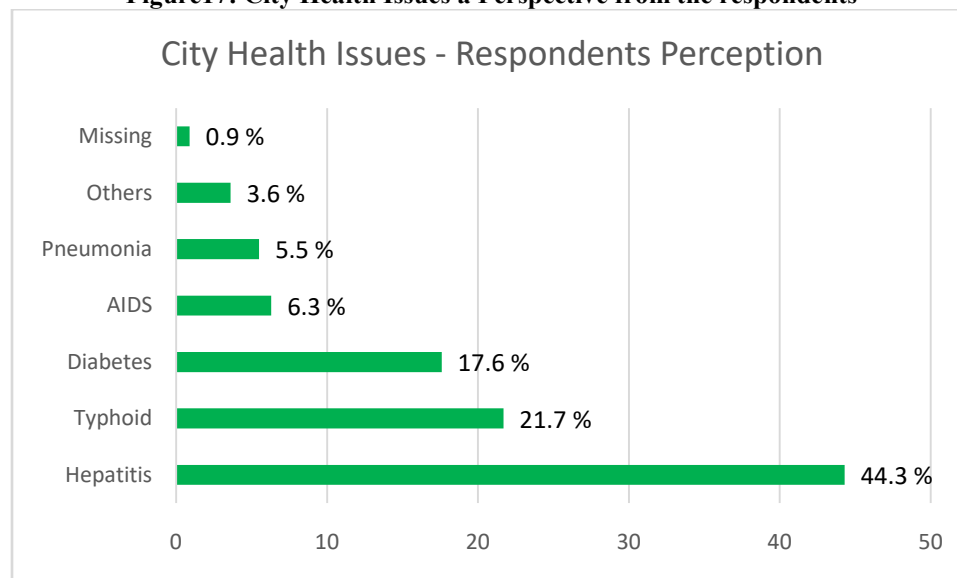
As presented in the table and graph above, responses were collected using closed-ended questions. Informed by the perspective of the ministry of Health and as reported by physicians in interviews, respondents were asked about five major diseases considered prominent in Pakistan. According to the respondents' perspective diabetes, hepatitis and AIDS were identified by respondents as among the most significant health issues facing by the country

Provincial Capital City (Peshawar) Health Issues:-

Table17: City Health Issues a Perspective from the respondents

		Frequency	Percent
Valid	Hepatitis	282	44.3
	Typhoid	138	21.7
	Diabetes	112	17.6
	AIDS	40	6.3
	Pneumonia	35	5.5
	Others	23	3.6
	Missing	6	0.9
	Total	636	100

Figure17: City Health Issues a Perspective from the respondents



As illustrated in the table and diagram above, the responses from sample population were largely consistent with the respondents' perceptions of national health issues. Furthermore, based on the respondents' knowledge, the health issues considered most significant in the provincial capital city (Peshawar) were broadly similar to those identified at the national level.

Inferential Analysis (Correlation and Regression):-

Correlation and regression analysis were conducted to examine relationships between new media and health communication outcomes in relation to the study's research questions.

For RQ1, findings indicate limited effectiveness of the Ministry of Health communication campaigns, as respondents showed low engagement with media for health-related information, with only 6.6% actively using media for this purpose, suggesting weak campaign reach among youth.

For RQ2, results reveal that information-seeking behaviour is predominantly directed towards interpersonal sources, with 57.5% relying on doctors and 23.1% on parents, while digital media use shows only a weak association with health information seeking ($p < 0.05$).

For RQ3, analysis demonstrates that although respondents are highly exposed to both online and traditional media, cognition patterns remain more strongly influenced by conventional sources, indicating only a limited integration between emerging and traditional media in shaping health understanding.

For RQ4, regression analysis confirms that Knowledge-Attitude-Practices (KAP) model significantly predicts health-related attitudes and practices ($p < 0.05$), indicating its continued applicability despite the presence of emerging digital media platforms.

Conclusion:-

The findings of this study reveal a nuanced and context-dependent relationship between digital media and health communication among university students in Khyber Pakhtunkhwa, Pakistan. Consistent with prior research in digital health communication, the results indicate that while young audiences are highly engaged with emerging media platforms, their trust in these platforms as sources of health information remains limited. Similar to findings in existing literature, concerns regarding misinformation, lack of credibility, and ambiguity in online health content continue to undermine the effectiveness of digital media as a reliable communication channel. This aligns with studies that highlight the growing challenge of information disorder in online environments, particularly in developing countries where regulatory mechanisms remain weak.

At the same time, the findings support earlier research suggesting that digital media possess significant potential for enhancing public health awareness and influencing behavioural outcomes. Participants in this study recognized the accessibility and immediacy of social media, which mirrors global evidence that digital platforms facilitate rapid dissemination of health information, especially among youth populations. However, unlike studies conducted in more developed contexts, where digital media often serves as a primary source of health information, this study found that respondents continue to rely predominantly on interpersonal sources such as doctors and family members. This divergence underscores the importance of cultural and contextual factors in shaping health communication behaviours and practices.

Another important contribution of this study lies in its examination of professional capacity within media institutions. Consistent with previous scholarship in health journalism, the findings suggest that inadequate training and limited subject-matter expertise among journalists hinder accurate reporting of complex health issues. This reinforces existing arguments that effective health communication requires interdisciplinary collaboration between media professionals and health experts. Without such collaboration, the risk of misinterpretation and oversimplification of medical information remains high. The study also highlights structural and socio-economic barriers that influence media effectiveness, which is widely supported in the literature on health disparities. Issues such as unequal access to digital technologies, low literacy levels, and rural-urban divides continue to limit the reach of health communication initiatives. In line with prior studies, these findings emphasize that technological availability alone does not guarantee effective communication; rather, accessibility must be complemented by inclusivity and contextual relevance.

Furthermore, the role of language and content design emerged as a critical factor, echoing earlier research that stresses the importance of culturally sensitive and linguistically appropriate communication strategies. The use of simple, local languages significantly enhances comprehension and engagement, particularly among populations with lower educational attainment. This finding reinforces the argument that effective health communication is not only about message dissemination but also about audience adaptation. Importantly, this study supports the agenda-setting role of media, a concept well established in communication theory. Participants perceived that media coverage has the capacity to influence governmental priorities regarding public health issues. However, the dual nature of media, as both an enabler of awareness and a source of misinformation reflects a key tension identified in contemporary research. While digital platforms can amplify health campaigns, their unregulated nature also increases the risk of

spreading inaccurate or harmful information. Overall, this study contributes to the growing body of literature by demonstrating that the effectiveness of digital health communication in developing contexts is shaped by a complex interplay of technological, institutional, and socio-cultural factors. While the Knowledge-Attitude-Practices (KAP) framework remains relevant in explaining practices outcomes, its application is mediated by trust, access, and content quality in the digital environment. Addressing these challenges through policy interventions, professional training, and inclusive communication strategies is essential to fully harness the potential of emerging media for improving public health outcomes.

Limitations of the Study:--

Like most inquiries within the social sciences, this study is subject to a number of conceptual and practical limitations that warrant careful acknowledgment. Despite a well-defined research design and systematic analytical approach, certain constraints inevitably shaped both the scope and outcomes of the investigation. These limitations arise not only from methodological choices but also from contextual and participant-related factors, which may influence the generalizability and interpretability of findings. One of the primary challenges encountered was the restriction of time and financial resources. Although a longitudinal design would have been more appropriate for an in-depth empirical assessment, the study relied on a convenient sampling technique with a limited scope. This inevitably constrained the breadth of data and its potential representativeness. Furthermore, data collection in Khyber Pakhtunkhwa presented its own set of difficulties, including participants' occasional reluctance to respond, particularly to socio-demographic and family-related questions.

The relatively nascent status of health communication as a field in Pakistan also posed challenges. Many respondents demonstrated limited familiarity with the subject, and some experienced difficulty in comprehending health-related questions. Although efforts were made to ensure clarity, there remains a possibility that certain responses were provided without full understanding. Additionally, prevailing socio-political concerns and mistrust partly shaped by media narratives, led some participants to question the intent of the study, thereby affecting their willingness to engage openly. Another limitation pertains to linguistic and contextual issues. The questionnaire, if adapted for other settings, would require careful translation not only in language but also in conceptual meaning, which demands both linguistic and subject expertise. Lastly, As the study was conducted in universities of relatively developed urban setting, the findings may not accurately reflect the knowledge and awareness levels of youth residing in rural or less developed regions of Khyber Pakhtunkhwa.

Recommendations for Future Research:-

In light of the findings and acknowledged limitations of this study, several directions for future research emerge. Health communication remains a relatively underdeveloped field in many developing contexts, including Pakistan. Its intersection with social media, however, presents a particularly promising avenue for scholarly inquiry. As digital technologies continue to expand, there is a clear need for more systematic investigations into how these platforms shape health awareness, and behaviours among diverse populations. At the theoretical level, the field would benefit from the development of more robust and contextually grounded frameworks. Health communication is inherently interdisciplinary, yet many of its dimensions remain insufficiently theorized. Future research should therefore draw upon insights from sociology, communication studies, public health, psychology, and information technology to construct more comprehensive models. Such efforts may help explain not only how social media is used, but also why it produces particular outcomes in different social settings.

Equally important is the need to broaden methodological approaches. While existing research often relies on student sample due to ease of access, this practice limits the generalizability of findings. Greater attention should be given to underrepresented populations, including rural communities, marginalized groups, and individuals with limited literacy. Additionally, accessing such groups poses ethical and logistical challenges. Nonetheless, doing so is essential for capturing more accurate and inclusive picture of health communication practices. At the same time, researchers must remain mindful of the inherent limitations of different methods, whether surveys, experiments, or content analysis and strive to adopt mixed or innovative designs where possible. Another critical area for future inquiry is media and health information literacy. Despite its recognized importance in many developed countries, this concept has yet to be fully institutionalized in Pakistan. Empirical studies examining how individuals interpret, evaluate, and use health information on social media could provide valuable evidence for policy development and educational initiatives. In particular, adapting international frameworks to local linguistic and cultural contexts deserves careful consideration.

Moreover, future studies should move beyond urban centers and focus on small towns and rural areas, where access to information and levels of awareness may differ significantly. Such research studies would offer a more grounded understanding of existing disparities and the actual informational needs of vulnerable populations. Finally, greater emphasis must be placed on the dissemination of research findings. Academic outputs are sometimes inaccessible to the very populations they intend to serve. Scholars, therefore, need to communicate their work in clearer, more understandable language, and through platforms that reach wider audiences. Only then can health communication research move beyond theoretical contribution and become a meaningful force in improving public health outcomes.

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