



Participant Information Sheet

Dear all,

We are reaching out to you on behalf of the Overcoming Digital Divide in Europe and South-East Asia (ODDEA) project team, a study funded by the Horizon Europe research programme of the European Commission.

As part of our ongoing commitment to bridge the digital divide and promote digitalization across public sector institutions, we have developed a survey to gather invaluable insights into the current state of digitalisation in the public sector of selected South-East Asian countries including Thailand.

This survey aims to better understand the progress, challenges, opportunities, and prospects of digital transformation in your respective agencies. The results will be instrumental in helping us outline key strategies for overcoming the digital divide, contributing to the development of more efficient, transparent, and accessible public services.

We would greatly appreciate your time and effort in completing this questionnaire. Please, be assured that all data collected will be used solely for the research purposes, treated with utmost confidentiality, and will be fully anonymized. We adhere to the strict guidelines set by the General Data Protection Regulation (GDPR).

To participate in the survey, please follow this link <https://forms.office.com/r/9hXdqP1fs7>

As a crucial stakeholder in this project, if you wish to be kept informed about the outcomes of this research, kindly provide your contact details at the end of the survey. We value your interest and engagement in this process.

We are confident that your inputs will make a significant contribution to this research project and help shape the future of digitalisation in the public sector. Please, provide your feedback by asap.

Thank you for your time and consideration. If you have any questions, please, do not hesitate to contact us via email above, or contact the ODDEA project coordinator prof. Anetta Caplanova, PhD (anetta.caplanova@euba.sk).