

## **Miro boards with grounded codes sorted by research question**

### ***Developer Context Questions:***

- What kind of role is the developer currently working in? [Miro Board](#)
- What type of development environments are developers working in? Are they more sophisticated/mature with infrastructure automation, or more legacy? [Miro Board](#)
- What type of company environment is the developer working in? Is it a startup or big corporate? What's the company and team culture like? [Miro Board](#)
- What is the organizational/team structure that the developer works in? Who does the developer collaborate with? [Miro Board](#)
- How do developers identify themselves? [Miro Board](#)

### ***Troubleshooting Questions:***

- What are the different types of troubleshooting situations people see? [Miro Board](#)
- What are the different steps/stages/subprocesses involved in the troubleshooting process? [Miro Board](#)
- What are the different strategies developers use to troubleshoot? [Miro Board](#)
- What makes troubleshooting easy vs difficult? [Miro Board](#)
- How do developers feel while they are troubleshooting? How do their feelings change before and after? What factors influence how they feel? [Miro Board](#)
- How do developers learn how to troubleshoot? (emergent) [Miro Board](#)

### ***Asking for Help Questions:***

- How do developers reach out for help? Who do they decide to ask and why? [Miro Board](#)
- Does the developer lean toward collaborating or anti-ask for help? What do these different cultural norms look like around collaboration? [Miro Board](#)
- Why do developers decide not to ask for help? [Miro Board](#)
- How do developers collaborate and try to help one another? What does the process look like? What are the strategies developers use to collaborate? [Miro Board](#)
- Is collaborating effective? What makes it effective? [Miro Board](#)