

## INHABIT – UNHIDE Survey

Risk assessment and access to WASH services in urban Lilongwe

## A. Demographic

Age: 28Gender: ☐ Male ☒ Female ☐ Other / Non-responsiveSettlement: ☐ 47 ☒ 56 ☐ \_\_\_\_\_1. Since when do you live in this area? Since she was born (28 years)

2. Status of the dweller

☐ Owner-Occupier [continue section B]☒ Tenant [continue section C]

## B. Owners only

3. How did you obtain the land and the house?

- ☐ Buy from Malawi Housing Corporation  
☐ Buy from the City Council  
☐ Allocated from the Chief  
☐ Buy from the Chief

- ☐ Buy from \_\_\_\_\_  
☐ Received as a gift from \_\_\_\_\_  
☐ Inherited from \_\_\_\_\_

4. What made you confident that the agreement would be valid?

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

## C. Tenants only

5. Why did you choose this location? [Choose 1]

- ☐ Close to family  
☒ Close to my job  
☐ Close to schools  
☐ Close to Health Facilities  
☐ Close to transport  
☐ Cheap rent  
☐ Access to water

- ☐ Access to electricity  
☐ Safety  
☐ Land rights/ownership  
☐ Marriage  
☐ Other: \_\_\_\_\_  
 \_\_\_\_\_

6. How long do you plan to stay at this house?

- ☐ Less than 3 months  
☐ More than 3 months

- ☐ One year to five years  
☒ More than five years

6b. Do you plan to buy/construct/repair in your house?

- ☒ Yes  
☐ No

6.c What do you want to buy/construct/repair?

She want to construct her own house  
 \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_



# INHABIT – UNHIDE Survey

Risk assessment and access to WASH services in urban Lilongwe

7. Does your landlord live close by?

☒ Yes

☐ No

8. Is your landlord responsible if you have a problem with your house?

☐ Yes

☒ No

9. For which kind of problems would your landlord provide a solution? Tenants are the ones who provide their own solution

10. Does your landlord give you indications/rules on how to maintain/clean house and toilet?

☒ Yes

☐ No

If yes, which ones: - Cleaning the toilet

11. Who is responsible to provide the toilet?

☒ Tenant

☐ Landlord

## D. General risks in the area

12. What are the main risk for you? [Choose 3]

- ☐ Household limited financial resources
- ☐ Unemployment
- ☐ Food security
- ☐ Tenure security
- ☐ Violence/insecurity
- ☐ Toilets
- ☐ Solid waste
- ☐ Electricity

- ☐ Water (lack of access)
- ☒ Water shortages
- ☐ Education
- ☒ Health care
- ☒ Housing (quality of housing)
- ☐ Transport services
- Other: \_\_\_\_\_

13. Could you explain why and give examples?

Sometimes they don't have water  
- for may 3 days so far her it is crisis because she depend on water  
- They government hospital.  
- They don't have strong houses their risk is maybe one day the house will collapse.

14. How do you dispose of garbage? [Multiple choices]

- ☐ Use Public bins
- ☒ Dump in the river
- ☐ Dump in allocated sites
- ☐ Dump elsewhere: \_\_\_\_\_
- ☐ Burn
- ☐ Private operator

- ☐ Lilongwe city counsel Disposal
- ☐ Pit in the plot
- ☐ Toilet
- ☐ Composting
- ☐ Other: \_\_\_\_\_



## INHABIT – UNHIDE Survey

Risk assessment and access to WASH services in urban Lilongwe

15. What are the main problems with garbage in the area? [Multiple choices]

- ☐ Garbage on the ground
- ☐ No bins
- ☐ Flies
- ☐ Rats feeding from garbage

- ☐ Cockroaches feeding from garbage
- ☐ Smell
- ☐ Risk of diseases

☒ Other ~~the owner of~~ The people who stay near the river chase them away if they are going to dump waste.

16. Is there a Public Health Centre or Clinic in the settlement?

☐ Yes, public☒ Yes, private clinic☐ No

17. Do you feel safe in your settlement?

☒ Yes☐ No

18. Could you explain what makes you feel safe and/or feel unsafe in your settlement?

Because ~~there is~~ a Safety Area

## E. Sanitation and hygiene practices

19. What kind of toilet do you use at home?

- ☐ Flush+ Septic tank
- ☐ Flush + Sewer
- ☐ ECO sanitation – Skyloo (Federation toilet)
- ☐ ECO sanitation – Fossa Alterna
- ☐ Ventilated Improved Pit latrine (VIP)

- ☒ Pit latrine with concrete slab with roof
- ☐ Pit latrine with concrete slab without roof
- ☐ Traditional pit latrine with roof
- ☐ Traditional pit latrine without roof
- ☐ No facility

20. What is the main problem you face with the toilet? [Choose 1]

- ☐ Collapse
- ☐ Smell
- ☒ Mosquitoes
- ☐ Water shortage

- ☐ Cleanliness
- ☐ Disease risks
- ☐ Non

21. How many households share the facility?

- ☐ Private
- ☐ Shared with 2-4

- ☐ Shared with landlord
- ☒ Shared with 4-8

22. [For Flush toilet users] - What do you do when there is a water shortage?

- ☐ Pour by hand with already collected/stored water
- ☐ Get water from a well or kiosk to pour
- ☐ Use own pit latrine
- ☐ Use the neighbours toilet

- ☐ Use a public toilet
- ☐ No water shortage

☐ Other: \_\_\_\_\_



## INHABIT – UNHIDE Survey

Risk assessment and access to WASH services in urban Lilongwe

23. [For ECOSAN toilet users] - What do you do with the manure?

- ☐ Sell to business  
☐ Sell to farmers  
☐ Sell to other \_\_\_\_\_
- ☐ Give it away for free  
☐ Dump it

24. [For latrine users] - What do you/the landlord do if your toilet is full?

- ☒ Build a new one  
☐ Empty it

Why: Because its full the landlord can not afford to empty it because it is expensive

25. What is the most important hygiene practice? [Choose 3]

- ☒ Fetching clean water  
☐ Waste disposal  
☒ Bathing  
☐ Laundry  
☐ Having good toilets  
☐ Dishes
- ☐ Wearing shoes  
☒ Hand washing  
☐ Cleaning the house (inside and outside)  
☐ Brushing teeth  
☐ Shaving hair  
☐ Keeping the water covered

Why: To look clean

26. Which are the most challenging hygiene practices? [Multiple chooses possible]

- ☐ Fetching clean water  
☒ Waste disposal  
☐ Bathing  
☐ Laundry  
☐ Having good toilets  
☐ Wearing shoes  
☐ Hand washing  
☐ Cleaning the house (inside and outside)
- ☐ Brushing teeth  
☐ Shaving hair  
☐ Keeping the water covered  
☐ Dishes  
☐ No problem

Why: To prevent cholera one has to have waste disposal

27. Who taught you the hygiene practices you are practicing now? [Choose 1]

- ☒ Your parents  
☐ Schools  
☐ Health workers  
☐ Church
- ☐ Friends  
☐ Chiefs  
☐ Other \_\_\_\_\_

28. Did your hygiene practices changed over time?

- ☒ Yes  
☐ No



## INHABIT – UNHIDE Survey

Risk assessment and access to WASH services in urban Lilongwe

If yes how come? In the past people were not encouraged to wash hands after using toilet but nowadays people are encourage to wash hands to prevent diseases

30. Do you see differences between the households in your area in how they practice hygiene?

☐ Yes

☐ No

☒ I don't know

Can you give us an example: \_\_\_\_\_

31. If you had more income, what would you change in your hygiene practices?

- She would like to have her own bin  
- She would like to have her own tsp

**F. [For area 56, 49 & ?] Role of NGOs and other external actors**

32. Which non-government organisations are active in your area?

☐ Unicef

☐ Water Aid

☐ Water for People

☐ MATAMA

☐ CCODE

☐ CICOD

☐ Vision World Wide

☐ Concern Universal

☐ The Federation

☐ DAPP

☐ AfriCare

☐ Welt Hunger Hilfe

☐ TSP

☐ PLAN Malawi

☐ Oxfam

☐ Red Cross

☐ Catholic Relief Service

☐ Other(s) She don't know

33. Regarding sanitation and hygiene, what kind of activities or projects do these organisation(s) have?

☐ Construction

☐ Training/education

☐ Advocacy

☐ Providing loans to build toilet

☐ Other: \_\_\_\_\_

[continue to question 34]

[continue to question 39]

[continue to question 40]

[continue to question 40]

[continue to question 40]

34. [If construction] – Where do they construct toilets?

☐ Household level

☐ Public at market

☐ School facilities

☐ Other: \_\_\_\_\_

35. [If construction] – What kind of toilets do the NGOs construct? [Multiple choice]

☐ Flush + Septic tank

☐ Flush + Sewer

☐ ECO sanitation – Skyloo (Federation toilet)

☐ ECO sanitation – Fossa Alterna

☐ Ventilated Improved Pit latrine (VIP)

☐ Pit latrine with concrete slab with roof

☐ Pit latrine with concrete slab no roof

36. [If construction] Where are these toilets? [Multiple choice]

☐ Schools

☐ Private / household

☐ Markets

☐ Other: \_\_\_\_\_



## INHABIT – UNHIDE Survey

Risk assessment and access to WASH services in urban Lilongwe

37. [If construction] – Are these the kind of toilets you think are most needed in your area?

☐ Yes☐ No

Could you explain this: \_\_\_\_\_

\_\_\_\_\_

38. [If construction] - Who is in charge of the maintenance of the sanitation facilities in school and markets? [Multiple choice]

- ☐ Appointed owner
- ☐ Land owner
- ☐ Worker appointed by the community
- ☐ The NGO
- ☐ The city

- ☐ Private company paid by NGO
- ☐ Private company paid with revenues
- ☐ Private company paid by community
- ☐ Other: \_\_\_\_\_

39. [If training/education] – Who in the community is trained / educated by the NGOs? [Multiple choices]

- ☐ Local health workers
- ☐ Chief / block leader
- ☐ Community members

- ☐ School pupils
- ☐ Private operator
- ☐ Other \_\_\_\_\_

40. Do you feel that these organisations help the sanitation situation in your area?

☐ Yes☐ No

How / Why not: \_\_\_\_\_

\_\_\_\_\_

41. What would you like to be done on sanitation in your area [by the NGOs]? \_\_\_\_\_

She would like to the NGO to construct Hospital

## G. Income levels

42. Household size 4 members

43. (For tenancies only) Monthly rent of household (if applicable)

5,00044. Working members in the household 245. Occupation of the main income earner of the household Cook & <sup>taxi</sup> bicycle

46. What is the average monthly income (MKW) of your household?

- ☐ < 4,500 MKW
- ☐ 4,500 - 9,000 MKW
- ☒ 9,001 - 18,000 MKW
- ☐ 18,001 - 27,000 MKW

- ☐ 27,000 – 36,000 MKW
- ☐ 36,000 – 45,000
- ☐ 45,000 or more MKW

Thank you