

INHABIT – UNHIDE Survey

Risk assessment and access to WASH services in urban Lilongwe

A. Demographic

Age: 22Gender: ☐ Male ☒ Female ☐ Other / Non-responsiveSettlement: ☐ 47 ☒ 56 ☐ _____1. Since when do you live in this area? 2007

2. Status of the dweller

☒ Owner-Occupier [continue section B]☐ Tenant [continue section C]

B. Owners only

3. How did you obtain the land and the house?

☐ Buy from Malawi Housing Corporation☐ Buy from the City Council☐ Allocated from the Chief☐ Buy from the Chief☐ Buy from A PERSON THROUGH THE CHIEF☐ Received as a gift from _____☐ Inherited from _____

4. What made you confident that the agreement would be valid?

BECAUSE OF THE CHIEF WHO ACTED AS A WITNESS
AND ISSUED AN OWNERSHIP LETTER.

C. Tenants only

5. Why did you choose this location? [Choose 1]

- ☐ Close to family
- ☐ Close to my job
- ☐ Close to schools
- ☐ Close to Health Facilities
- ☐ Close to transport
- ☐ Cheap rent
- ☐ Access to water

- ☐ Access to electricity
- ☐ Safety
- ☐ Land rights/ownership
- ☐ Marriage
- ☐ Other: _____

6. How long do you plan to stay at this house?

- ☐ Less than 3 months
- ☐ More than 3 months

- ☐ One year to five years
- ☐ More than five years

6b. Do you plan to buy/construct/repair in your house?

- ☐ Yes
- ☐ No

6.c What do you want to buy/construct/repair?

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7. Does your landlord live close by?

☐ Yes☐ No

8. Is your landlord responsible if you have a problem with your house?

☐ Yes☐ No

9. For which kind of problems would your landlord provide a solution? _____

10. Does your landlord give you indications/rules on how to maintain/clean house and toilet?

☐ Yes☐ No

If yes, which ones: _____

11. Who is responsible to provide the toilet?

☐ Tenant☐ Landlord

D. General risks in the area

12. What are the main risk for you? [Choose 3]

- ☐ Household limited financial resources
- ☐ Unemployment
- ☐ Food security
- ☐ Tenure security
- ☒ Violence/insecurity
- ☐ Toilets
- ☐ Solid waste
- ☐ Electricity

- ☐ Water (lack of access)
- ☒ Water shortages
- ☐ Education
- ☒ Health care
- ☐ Housing (quality of housing)
- ☐ Transport services
- Other: _____

13. Could you explain why and give examples? WATER SHORTAGE MOST TIMES THERE IS A DRY OUT IN TAP WATER

② HEALTH CARE WE TRAVEL LONG DISTANCE TO ACCESS HEALTH SERVICES, E.G. LI-BOTTOM HOSPITAL, ALFA 18 HEALTH CENTRE. ③ INSECURITY / VIOLENCE DUE TO UNREGISTERED LOCAL BEER BREWERS THAT RESULTS IN PEOPLE CHANGING TRAILABLE INTO DRUNK.

14. How do you dispose of garbage? [Multiple choices]

- ☐ Use Public bins
- ☐ Dump in the river
- ☐ Dump in allocated sites
- ☐ Dump elsewhere: _____
- ☐ Burn
- ☐ Private operator

- ☐ Lilongwe city council Disposal
- ☒ Pit in the plot
- ☐ Toilet
- ☐ Composting
- ☐ Other: _____

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15. What are the main problems with garbage in the area? [Multiple choices]

- | | |
|--|--|
| <input type="checkbox"/> Garbage on the ground | <input checked="" type="checkbox"/> Cockroaches feeding from garbage |
| <input type="checkbox"/> No bins | <input type="checkbox"/> Smell |
| <input checked="" type="checkbox"/> Flies | <input type="checkbox"/> Risk of diseases |
| <input type="checkbox"/> Rats feeding from garbage | <input type="checkbox"/> Other _____ |

16. Is there a Public Health Centre or Clinic in the settlement?

- | | | |
|--------------------------------------|--|-----------------------------|
| <input type="checkbox"/> Yes, public | <input checked="" type="checkbox"/> Yes, private clinic (MPPHISO AT) | <input type="checkbox"/> No |
|--------------------------------------|--|-----------------------------|

17. Do you feel safe in your settlement?

- ☒ Yes
☐ No

18. Could you explain what makes you feel safe and/or feel unsafe in your settlement?

THERE IS A POLICE UNIT BUT IT TAKES TIME FOR SAFETY TO BE RESTORED WHEN THE DANGER HAS ALREADY CAUSED.

E. Sanitation and hygiene practices

19. What kind of toilet do you use at home?

- | | |
|--|--|
| <input type="checkbox"/> Flush+ Septic tank | <input checked="" type="checkbox"/> Pit latrine with concrete slab with roof |
| <input type="checkbox"/> Flush + Sewer | <input type="checkbox"/> Pit latrine with concrete slab without roof |
| <input type="checkbox"/> ECO sanitation – Skyloo (Federation toilet) | <input type="checkbox"/> Traditional pit latrine with roof |
| <input type="checkbox"/> ECO sanitation – Fossa Alterna | <input type="checkbox"/> Traditional pit latrine without roof |
| <input type="checkbox"/> Ventilated Improved Pit latrine (VIP) | <input type="checkbox"/> No facility |

20. What is the main problem you face with the toilet? [Choose 1]

- | | |
|---|---|
| <input type="checkbox"/> Collapse | <input type="checkbox"/> Cleanliness |
| <input type="checkbox"/> Smell | <input type="checkbox"/> Disease risks |
| <input type="checkbox"/> Mosquitoes | <input checked="" type="checkbox"/> Non |
| <input type="checkbox"/> Water shortage | |

21. How many households share the facility?

- | | |
|---|---|
| <input checked="" type="checkbox"/> Private | <input type="checkbox"/> Shared with landlord |
| <input type="checkbox"/> Shared with 2-4 | <input type="checkbox"/> Shared with 4-8 |

22. [For Flush toilet users] - What do you do when there is a water shortage?

- | | |
|---|--|
| <input type="checkbox"/> Pour by hand with already collected/stored water | <input type="checkbox"/> Use a public toilet |
| <input type="checkbox"/> Get water from a well or kiosk to pour | <input type="checkbox"/> No water shortage |
| <input type="checkbox"/> Use own pit latrine | <input type="checkbox"/> Other: _____ |
| <input type="checkbox"/> Use the neighbours toilet | |

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23. [For ECOSAN toilet users] - What do you do with the manure?

- ☒ Sell to business
☐ Sell to farmers
☐ Sell to other _____
☐ Give it away for free
☐ Dump it

24. [For latrine users] - What do you/the landlord do if your toilet is full?

- ☒ Build a new one
☐ Empty it

Why: SINCE SETTLED IN THE AREA, THERE HAS NOT BEEN ANOTHER TOILET BUILT BECAUSE IT WAS DONE VERY DEEP BUT OBVIOUSLY A NEW ONE WOULD BE BUILT TO PROVIDE GOOD HYGIENE SERVICES.

25. What is the most important hygiene practice? [Choose 3]

- ☒ Fetching clean water
☐ Waste disposal
☒ Bathing
☐ Laundry
☐ Having good toilets
☒ Dishes
☐ Wearing shoes
☐ Hand washing
☐ Cleaning the house (inside and outside)
☐ Brushing teeth
☐ Shaving hair
☐ Keeping the water covered

Why: ① DISHES TO USE SERVE IN FOOD IN CLEAN DISHES PREVENTING GERMS.
② FETCHING CLEAN WATER FROM TAPS BECAUSE ITS ALREADY TREATED FROM WATER BOARD.
③ BATHING IT HELPS TO PREVENT & AVOID SKIN DISEASES.

26. Which are the most challenging hygiene practices? [Multiple chooses possible]

- ☐ Fetching clean water
☐ Waste disposal
☐ Bathing
☐ Laundry
☐ Having good toilets
☐ Wearing shoes
☐ Hand washing
☐ Cleaning the house (inside and outside)
☐ Brushing teeth
☐ Shaving hair
☐ Keeping the water covered
☐ Dishes
☒ No problem

Why: MOST OF THE RESOURCES ARE AVAILABLE THAT HELPS KEEPING US HYGIENE.

27. Who taught you the hygiene practices you are practicing now? [Choose 1]

- ☒ Your parents
☐ Schools
☐ Health workers
☐ Church
☐ Friends
☐ Chiefs
☐ Other _____

28. Did your hygiene practices changed over time?

- ☒ Yes
☐ No

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If yes how come? IT SLOWED DOWN THE RISK OF BEING SICK.

30. Do you see differences between the households in your area in how they practice hygiene?

- ☒ Yes
☐ No

☐ I don't know

Can you give us an example: THERE SOME THEY PUT DISHES AFTER USING UNCLEANED WITH FLIES AROUND AND EVEN DOGS SCARVENGE FROM THE DISHES.

31. If you had more income, what would you change in your hygiene practices?

CONSTRUCTING A FLUSH TOILET, DRINKING A BOTTLED A TREATS IT WITH NECESSARY MEDICINE.

F. [For area 56, 49 & ?] Role of NGOs and other external actors

32. Which non-government organisations are active in your area?

- ☐ Unicef
☐ Water Aid
☐ Water for People
☐ MATAMA
☐ CCODE
☐ CICOD

- ☐ Vision World Wide
☐ Concern Universal
☐ The Federation
☐ DAPP
☐ AfriCare
☐ Welt Hunger Hilfe

- ☐ TSP
☐ PLAN Malawi
☐ Oxfam
☐ Red Cross
☐ Catholic Relief Service
☒ Other(s) WATER USERS ASSOCIATION

33. Regarding sanitation and hygiene, what kind of activities or projects do these organisation(s) have?

- ☐ Construction
☐ Training/education
☐ Advocacy
☐ Providing loans to build toilet

☒ Other: THEY GUIDE PEOPLE ON HOW TO BE CLEAN & USE WATER

[continue to question 34]
 [continue to question 39]
 [continue to question 40]
 [continue to question 40]
 [continue to question 40]

34. [If construction] – Where do they construct toilets?

- ☐ Household level
☐ Public at market

- ☐ School facilities
☐ Other: _____

35. [If construction] – What kind of toilets do the NGOs construct? [Multiple choice]

- ☐ Flush + Septic tank
☐ Flush + Sewer
☐ ECO sanitation – Skyloo (Federation toilet)

- ☐ ECO sanitation – Fossa Alterna
☐ Ventilated Improved Pit latrine (VIP)
☐ Pit latrine with concrete slab with roof
☐ Pit latrine with concrete slab no roof

36. [If construction] Where are these toilets? [Multiple choice]

- ☐ Schools
☐ Private / household

- ☐ Markets
☐ Other: _____

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37. [If construction] – Are these the kind of toilets you think are most needed in your area?

☐ Yes

☐ No

Could you explain this: _____

38. [If construction] - Who is in charge of the maintenance of the sanitation facilities in school and markets? [Multiple choice]

☐ Appointed owner

☐ Land owner

☐ Worker appointed by the community

☐ The NGO

☐ The city

☐ Private company paid by NGO

☐ Private company paid with revenues

☐ Private company paid by community

☐ Other: _____

39. [If training/education] – Who in the community is trained / educated by the NGOs? [Multiple choices]

☐ Local health workers

☐ Chief / block leader

☐ Community members

☐ School pupils

☐ Private operator

☐ Other _____

40. Do you feel that these organisations help the sanitation situation in your area?

☐ Yes

☐ No

How / Why not: _____

41. What would you like to be done on sanitation in your area [by the NGOs]? TO CONSTRUCT
PUBLIC TOILETS.

G. Income levels

42. Household size 7 members

43. (For tenancies only) Monthly rent of household (if applicable)

44. Working members in the household 2

45. Occupation of the main income earner of the household BUSINESS

46. What is the average monthly income (MKW) of your household?

☐ < 4,500 MKW

☐ 4,500 - 9,000 MKW

☐ 9001, - 18000 MKW

☐ 1801, 27,000 MKW

☐ 27,000 – 36,000 MKW

☐ 36,000 – 45,000

☐ 45,000 or more MKW

* PRIVATE

Thank you