

INHABIT – UNHIDE Survey

Risk assessment and access to WASH services in urban Lilongwe

A. Demographic

Age: 28

Gender: ☐ Male ☒ Female ☐ Other / Non-responsive

Settlement: ☐ 47 ☒ 56 ☐ _____

1. Since when do you live in this area? 2003

2. Status of the dweller

☒ Owner-Occupier [continue section B]

☐ Tenant [continue section C]

B. Owners only

3. How did you obtain the land and the house?

- ☐ Buy from Malawi Housing Corporation
- ☐ Buy from the City Council
- ☐ Allocated from the Chief
- ☐ Buy from the Chief

- ☐ Buy from PEOPLE AS FARMLAND THEN TURNED INTO SETTLEMENT
- ☐ Received as a gift from _____
- ☐ Inherited from _____

4. What made you confident that the agreement would be valid?

WITH THE ASSISTANCE OF THE CHIEF WHO ACTED AS WITNESS AND
ALSO PROVIDES A LETTER OF OWNERSHIP.

C. Tenants only

5. Why did you choose this location? [Choose 1]

- ☐ Close to family
- ☐ Close to my job
- ☐ Close to schools
- ☐ Close to Health Facilities
- ☐ Close to transport
- ☐ Cheap rent
- ☐ Access to water

- ☐ Access to electricity
- ☐ Safety
- ☐ Land rights/ownership
- ☐ Marriage
- ☐ Other: _____

6. How long do you plan to stay at this house?

- ☐ Less than 3 months
- ☐ More than 3 months

- ☐ One year to five years
- ☐ More than five years

6b. Do you plan to buy/construct/repair in your house?

- ☐ Yes
- ☐ No

6.c What do you want to buy/construct/repair?

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7. Does your landlord live close by?

☐ Yes☐ No

8. Is your landlord responsible if you have a problem with your house?

☐ Yes☐ No

9. For which kind of problems would your landlord provide a solution? _____

10. Does your landlord give you indications/rules on how to maintain/clean house and toilet?

☐ Yes☐ No

If yes, which ones: _____

11. Who is responsible to provide the toilet?

☐ Tenant☐ Landlord

D. General risks in the area

12. What are the main risk for you? [Choose 3]

- ☐ Household limited financial resources
- ☐ Unemployment
- ☐ Food security
- ☐ Tenure security
- ☐ Violence/insecurity
- ☐ Toilets
- ☐ Solid waste
- ☐ Electricity

- ☐ Water (lack of access)
- ☒ Water shortages
- ☐ Education
- ☒ Health care
- ☐ Housing (quality of housing)
- ☐ Transport services
- Other _____

13. Could you explain why and give examples? WATER SHORTAGES MOST TIMES WE RUN DRY IN TAPS THAT MAKES US TO FETCH WATER FROM WELLS WHICH ARE NOT TREATED.

② HEALTH CARE WE TRAVEL LONG DISTANCES TO ACCESS HEALTH SERVICES EG: IN AREA 18, LL-BWALA HOSPITAL.

③ VIOLENCE/INSECURITY THERE HAS BEEN CASES WHERE THIEVES BREAK INTO OUR HOMES TO STEAL.

14. How do you dispose of garbage? [Multiple choices]

- ☐ Use Public bins
- ☐ Dump in the river
- ☐ Dump in allocated sites
- ☐ Dump elsewhere: _____
- ☒ Burn AFTER EMPTYING PITS GARBAGE DRIES UP AND BURNS IT.
- ☐ Private operator

- ☐ Lilongwe city council Disposal
- ☒ Pit in the plot
- ☐ Toilet
- ☐ Composting
- ☐ Other: _____

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15. What are the main problems with garbage in the area? [Multiple choices]

- | | |
|---|---|
| <input type="checkbox"/> Garbage on the ground | <input type="checkbox"/> Cockroaches feeding from garbage |
| <input type="checkbox"/> No bins | <input checked="" type="checkbox"/> Smell |
| <input checked="" type="checkbox"/> Flies | <input type="checkbox"/> Risk of diseases |
| <input checked="" type="checkbox"/> Rats feeding from garbage | <input type="checkbox"/> Other _____ |

16. Is there a Public Health Centre or Clinic in the settlement?

- | | | |
|--------------------------------------|--|--|
| <input type="checkbox"/> Yes, public | <input type="checkbox"/> Yes, private clinic | <input checked="" type="checkbox"/> No |
|--------------------------------------|--|--|

17. Do you feel safe in your settlement?

- ☐ Yes
☒ No

18. Could you explain what makes you feel safe and/or feel unsafe in your settlement?

THERE ARE ROBBERS THAT ATTACK PEOPLE ON THEIR RESPECTIVE JOURNEYS AROUND THE AREA AND STEAL FROM THEM.

E. Sanitation and hygiene practices

19. What kind of toilet do you use at home?

- | | |
|--|---|
| <input type="checkbox"/> Flush+ Septic tank | <input type="checkbox"/> Pit latrine with concrete slab with roof |
| <input type="checkbox"/> Flush + Sewer | <input type="checkbox"/> Pit latrine with concrete slab without roof |
| <input type="checkbox"/> ECO sanitation – Skyloo (Federation toilet) | <input checked="" type="checkbox"/> Traditional pit latrine with roof |
| <input type="checkbox"/> ECO sanitation – Fossa Alterna | <input type="checkbox"/> Traditional pit latrine without roof |
| <input type="checkbox"/> Ventilated Improved Pit latrine (VIP) | <input type="checkbox"/> No facility |

20. What is the main problem you face with the toilet? [Choose 1]

- | | |
|---|---|
| <input type="checkbox"/> Collapse | <input checked="" type="checkbox"/> Cleanliness |
| <input type="checkbox"/> Smell | <input type="checkbox"/> Disease risks |
| <input type="checkbox"/> Mosquitoes | <input type="checkbox"/> Non |
| <input type="checkbox"/> Water shortage | |

21. How many households share the facility?

- | | |
|--|---|
| <input type="checkbox"/> Private | <input type="checkbox"/> Shared with landlord |
| <input type="checkbox"/> Shared with 2-4 | <input type="checkbox"/> Shared with 4-8 |

22. [For Flush toilet users] - What do you do when there is a water shortage?

- | | |
|---|--|
| <input type="checkbox"/> Pour by hand with already collected/stored water | <input type="checkbox"/> Use a public toilet |
| <input type="checkbox"/> Get water from a well or kiosk to pour | <input type="checkbox"/> No water shortage |
| <input type="checkbox"/> Use own pit latrine | <input type="checkbox"/> Other: _____ |
| <input type="checkbox"/> Use the neighbours toilet | |

INHABIT – UNHIDE Survey

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23. [For ECOSAN toilet users] - What do you do with the manure?

- ☐ Sell to business
☐ Sell to farmers
☐ Sell to other _____
- ☐ Give it away for free
☐ Dump it

24. [For latrine users] - What do you/the landlord do if your toilet is full?

- ☒ Build a new one
☐ Empty it

Why: TO PROVIDE THE BEST AND CLEAN WAY OF TOILET FACILITY THAT HELPS TO PREVENT RISKS OF DISEASES TO THE PEOPLE USING IT.

25. What is the most important hygiene practice? [Choose 3]

- ☐ Fetching clean water
☐ Waste disposal
☐ Bathing
☒ Laundry
☐ Having good toilets
☐ Dishes
- ☐ Wearing shoes
☒ Hand washing
☐ Cleaning the house (inside and outside)
☐ Brushing teeth
☐ Shaving hair
☒ Keeping the water covered

Why: HAND WASH HELPS TO PREVENT GERMS ESPECIALLY AFTER TOILET
① LAUNDRY HELPS KEEPING OUR CLOTHES CLEAN & PREVENT FROM SKIN DISEASES.
③ KEEPING WATER COVERED HELPS TO HAVE SAFE & CLEAN WATER FROM INSECTS SINCE WE USE IT WHEN THERE IS DRY TAPS.

26. Which are the most challenging hygiene practices? [Multiple chooses possible]

- ☒ Fetching clean water
☐ Waste disposal
☐ Bathing
☒ Laundry
☐ Having good toilets
☐ Wearing shoes
☐ Hand washing
☐ Cleaning the house (inside and outside)
- ☐ Brushing teeth
☐ Shaving hair
☐ Keeping the water covered
☐ Dishes
☐ No problem

Why: ① LAUNDRY BECAUSE WHEN THERE IS DRY TAPS WE FETCH WATER FROM WELLS WHICH SOMETIMES BECOMES DIRTY DUE TO A LOT OF PEOPLE USING IT. ② FETCHING CLEAN WATER REQUIRES US AS WE WALK LONG DISTANCE TO FIND CLEAN WATER FROM WELLS. ③ GOOD TOILETS BECAUSE WE SHARE THE FACILITY SO IT IS DIFFICULT TO HAVE IT WELL CLEANED AS KIDS JUST USE IT ANYHOW RISKING OURSELVES ON HEALTH.

27. Who taught you the hygiene practices you are practicing now? [Choose 1]

- ☐ Your parents
☒ Schools
☐ Health workers
☐ Church
- ☐ Friends
☐ Chiefs
☐ Other _____

28. Did your hygiene practices changed over time?

- ☒ Yes
☐ No

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If yes how come? WE USED TO HAVE CASES OF SHORELA DISEASES ESPECIALLY IN RAINY SEASON.

30. Do you see differences between the households in your area in how they practice hygiene?

- ☐ Yes
☐ No

☒ I don't know

Can you give us an example: BECAUSE MOST OF THE ITEMS I DON'T STAY CLOSE HOME AND AM SURE ENOUGH THAT THERE ARE SOME WHO MANAGE HYGIENE THAN OTHERS.

31. If you had more income, what would you change in your hygiene practices?

I CAN APPLY FOR THE SAFE TAP WATER AT MY HOUSE FROM THE WATER BOARD.

F. [For area 56, 49 & ?] Role of NGOs and other external actors

32. Which non-government organisations are active in your area?

- | | | |
|---|--|--|
| <input type="checkbox"/> Unicef | <input type="checkbox"/> Vision World Wide | <input type="checkbox"/> TSP |
| <input type="checkbox"/> Water Aid | <input type="checkbox"/> Concern Universal | <input type="checkbox"/> PLAN Malawi |
| <input type="checkbox"/> Water for People | <input type="checkbox"/> The Federation | <input type="checkbox"/> Oxfam |
| <input type="checkbox"/> MATAMA | <input type="checkbox"/> DAPP | <input type="checkbox"/> Red Cross |
| <input type="checkbox"/> CCODE | <input type="checkbox"/> AfriCare | <input type="checkbox"/> Catholic Relief Service |
| <input type="checkbox"/> CICOD | <input type="checkbox"/> Welt Hunger Hilfe | <input type="checkbox"/> Other(s) _____ |

33. Regarding sanitation and hygiene, what kind of activities or projects do these organisation(s) have?

- | | |
|--|---------------------------|
| <input type="checkbox"/> Construction | [continue to question 34] |
| <input type="checkbox"/> Training/education | [continue to question 39] |
| <input type="checkbox"/> Advocacy | [continue to question 40] |
| <input type="checkbox"/> Providing loans to build toilet | [continue to question 40] |
| <input type="checkbox"/> Other: _____ | [continue to question 40] |

34. [If construction] – Where do they construct toilets?

- | | |
|---|--|
| <input type="checkbox"/> Household level | <input type="checkbox"/> School facilities |
| <input type="checkbox"/> Public at market | <input type="checkbox"/> Other: _____ |

35. [If construction] – What kind of toilets do the NGOs construct? [Multiple choice]

- | | |
|--|---|
| <input type="checkbox"/> Flush + Septic tank | <input type="checkbox"/> ECO sanitation – Fossa Alterna |
| <input type="checkbox"/> Flush + Sewer | <input type="checkbox"/> Ventilated Improved Pit latrine (VIP) |
| <input type="checkbox"/> ECO sanitation – Skyloo (Federation toilet) | <input type="checkbox"/> Pit latrine with concrete slab with roof |
| | <input type="checkbox"/> Pit latrine with concrete slab no roof |

36. [If construction] Where are these toilets? [Multiple choice]

- | | |
|--|---------------------------------------|
| <input type="checkbox"/> Schools | <input type="checkbox"/> Markets |
| <input type="checkbox"/> Private / household | <input type="checkbox"/> Other: _____ |

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37. [If construction] – Are these the kind of toilets you think are most needed in your area?

☐ Yes☐ No

Could you explain this: _____

38. [If construction] - Who is in charge of the maintenance of the sanitation facilities in school and markets? [Multiple choice]

☐ Appointed owner☐ Land owner☐ Worker appointed by the community☐ The NGO☐ The city☐ Private company paid by NGO☐ Private company paid with revenues☐ Private company paid by community☐ Other: _____

39. [If training/education] – Who in the community is trained / educated by the NGOs? [Multiple choices]

☐ Local health workers☐ Chief / block leader☐ Community members☐ School pupils☐ Private operator☐ Other _____

40. Do you feel that these organisations help the sanitation situation in your area?

☐ Yes☐ No

How / Why not: _____

41. What would you like to be done on sanitation in your area [by the NGOs]? TO PROVIDE
US WITH A HEALTH CENTRE

G. Income levels

42. Household size 5 members

43. (For tenancies only) Monthly rent of household (if applicable)

MK 6,500-0044. Working members in the household 145. Occupation of the main income earner of the household BUSINESS

46. What is the average monthly income (MKW) of your household?

☐ < 4,500 MKW☐ 4,500 - 9,000 MKW☐ 9001, - 18000 MKW☐ 1801, 27,000 MKW☐ 27,000 – 36,000 MKW☐ 36,000 – 45,000☐ 45,000 or more MKW

* PRIVATE

Thank you