

# INHABIT – UNHIDE Survey

Risk assessment and access to WASH services in urban Lilongwe

A24-59

TAP WATER

## A. Demographic

Age: 35

Gender: ☐ Male ☒ Female ☐ Other / Non-responsive

Settlement: ☐ 47 ☐ 56 ☐ 24

1. Since when do you live in this area? 4 years

2. Status of the dweller

☐ Owner-Occupier [continue section B]

☒ Tenant [continue section C]

## B. Owners only

3. How did you obtain the land and the house?

- ☐ Buy from Malawi Housing Corporation
- ☐ Buy from the City Council
- ☐ Allocated from the Chief
- ☐ Buy from the Chief

- ☐ Buy from \_\_\_\_\_
- ☐ Received as a gift from \_\_\_\_\_
- ☐ Inherited from \_\_\_\_\_

4. What made you confident that the agreement would be valid?

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## C. Tenants only

5. Why did you choose this location? [Choose 1]

- ☐ Close to family
- ☐ Close to my job
- ☐ Close to schools
- ☐ Close to Health Facilities
- ☐ Close to transport
- ☐ Cheap rent
- ☐ Access to water

- ☐ Access to electricity
- ☐ Safety
- ☐ Land rights/ownership
- ☐ Marriage

☐ Other: Availability of the house

6. How long do you plan to stay at this house?

- ☐ Less than 3 months
- ☐ More than 3 months

- ☒ One year to five years
- ☐ More than five years

6b. Do you plan to buy/construct/repair in your house?

- ☒ Yes
- ☐ No

6.c What do you want to buy/construct/repair?

To buy a house in future

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7. Does your landlord live close by?

☒ Yes☐ No

8. Is your landlord responsible if you have a problem with your house?

☒ Yes☐ No

9. For which kind of problems would your landlord provide a solution?

The toilet was broken and the landlord was able to provide solution

10. Does your landlord give you indications/rules on how to maintain/clean house and toilet?

☒ Yes☐ No

If yes, which ones:

The should have spit of waste.

11. Who is responsible to provide the toilet?

☐ Tenant☒ Landlord

## D. General risks in the area

12. What are the main risk for you? [Choose 3]

- ☐ Household limited financial resources
- ☐ Unemployment
- ☐ Food security
- ☐ Tenure security
- ☐ Violence/insecurity
- ☐ Toilets
- ☐ Solid waste
- ☐ Electricity

- ☐ Water (lack of access)
- ☒ Water shortages
- ☐ Education
- ☐ Health care
- ☐ Housing (quality of housing)
- ☐ Transport services

Other \_\_\_\_\_

13. Could you explain why and give examples?

Sometime they could stay without water for 2 days or more

14. How do you dispose of garbage? [Multiple choices]

- ☐ Use Public bins
- ☐ Dump in the river
- ☐ Dump in allocated sites
- ☐ Dump elsewhere: \_\_\_\_\_
- ☐ Burn
- ☐ Private operator

- ☐ Lilongwe city counsel Disposal
- ☒ Pit in the plot
- ☐ Toilet
- ☐ Composting
- ☐ Other: \_\_\_\_\_

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15. What are the main problems with garbage in the area? [Multiple choices]

- |  |   |
|--|---|
| <input type="checkbox"/> Garbage on the ground     | <input type="checkbox"/> Cockroaches feeding from garbage   |
| <input type="checkbox"/> No bins                   | <input type="checkbox"/> Smell                              |
| <input type="checkbox"/> Flies                     | <input type="checkbox"/> Risk of diseases                   |
| <input type="checkbox"/> Rats feeding from garbage | <input checked="" type="checkbox"/> Other <u>NO problem</u> |

16. Is there a Public Health Centre or Clinic in the settlement?

- |                                      |   |                             |
|--------------------------------------|---|-----------------------------|
| <input type="checkbox"/> Yes, public | <input checked="" type="checkbox"/> Yes, private clinic | <input type="checkbox"/> No |
|--------------------------------------|---|-----------------------------|

17. Do you feel safe in your settlement?

- ☒ Yes
- ☐ No

18. Could you explain what makes you feel safe and/or feel unsafe in your settlement?

There's a police unit which patrol with guns  
and the (urban) people of the community

## E. Sanitation and hygiene practices

19. What kind of toilet do you use at home?

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Flush+ Septic tank               | <input type="checkbox"/> Pit latrine with concrete slab with roof    |
| <input type="checkbox"/> Flush + Sewer                               | <input type="checkbox"/> Pit latrine with concrete slab without roof |
| <input type="checkbox"/> ECO sanitation – Skyloo (Federation toilet) | <input type="checkbox"/> Traditional pit latrine with roof           |
| <input type="checkbox"/> ECO sanitation – Fossa Alterna              | <input type="checkbox"/> Traditional pit latrine without roof        |
| <input type="checkbox"/> Ventilated Improved Pit latrine (VIP)       | <input type="checkbox"/> No facility                                 |

20. What is the main problem you face with the toilet? [Choose 1]

- |   |   |
|---|---|
| <input type="checkbox"/> Collapse       | <input type="checkbox"/> Cleanliness    |
| <input type="checkbox"/> Smell          | <input type="checkbox"/> Disease risks  |
| <input type="checkbox"/> Mosquitoes     | <input checked="" type="checkbox"/> Non |
| <input type="checkbox"/> Water shortage |   |

21. How many households share the facility?

- |  |   |
|--|---|
| <input type="checkbox"/> Private         | <input type="checkbox"/> Shared with landlord       |
| <input type="checkbox"/> Shared with 2-4 | <input checked="" type="checkbox"/> Shared with 4-8 |

22. [For Flush toilet users] - What do you do when there is a water shortage?

- |   |  |
|---|--|
| <input type="checkbox"/> Pour by hand with already collected/stored water | <input type="checkbox"/> Use a public toilet |
| <input type="checkbox"/> Get water from a well or kiosk to pour           | <input type="checkbox"/> No water shortage   |
| <input checked="" type="checkbox"/> Use own pit latrine                   | <input type="checkbox"/> Other: _____        |
| <input type="checkbox"/> Use the neighbours toilet                        |  |

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## 23. [For ECOSAN toilet users] - What do you do with the manure?

- ☐ Sell to business  
☐ Sell to farmers  
☐ Sell to other \_\_\_\_\_
- ☐ Give it away for free  
☐ Dump it

## 24. [For latrine users] - What do you/the landlord do if your toilet is full?

- ☐ Build a new one  
☐ Empty it

Why: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## 25. What is the most important hygiene practice? [Choose 3]

- ☐ Fetching clean water  
☐ Waste disposal  
☒ Bathing  
☒ Laundry  
☐ Having good toilets  
☐ Dishes
- ☐ Wearing shoes  
☐ Hand washing  
☒ Cleaning the house (inside and outside)  
☐ Brushing teeth  
☐ Shaving hair  
☐ Keeping the water covered

Why: To clean and smart

To prevent diseases

\_\_\_\_\_

\_\_\_\_\_

## 26. Which are the most challenging hygiene practices? [Multiple chooses possible]

- ☐ Fetching clean water  
☐ Waste disposal  
☐ Bathing  
☐ Laundry  
☐ Having good toilets  
☐ Wearing shoes  
☐ Hand washing  
☐ Cleaning the house (inside and outside)
- ☐ Brushing teeth  
☐ Shaving hair  
☐ Keeping the water covered  
☐ Dishes  
☒ No problem

Why: She make sure that Everything is in place

\_\_\_\_\_

\_\_\_\_\_

## 27. Who taught you the hygiene practices you are practicing now? [Choose 1]

- ☐ Your parents  
☐ Schools  
☐ Health workers  
☐ Church
- ☐ Friends  
☐ Chiefs  
☒ Other Her Self (she is Health Care)

## 28. Did your hygiene practices changed over time?

- ☐ Yes  
☒ No

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If yes how come? \_\_\_\_\_

30. Do you see differences between the households in your area in how they practice hygiene?

☒ Yes  
☐ No
☐ I don't know

Can you give us an example:

Sometimes other households they don't  
 sweep twice a day while herself she do  
 sweep 3 times.

31. If you had more income, what would you change in your hygiene practices?

→ To employ more people at his house to help for household

## F. [For area 56, 49 &amp; ?] Role of NGOs and other external actors

32. Which non-government organisations are active in your area?

☐ Unicef  
☐ Water Aid  
☐ Water for People  
☐ MATAMA  
☐ CCODE  
☐ CICOD

☐ Vision World Wide  
☐ Concern Universal  
☐ The Federation  
☐ DAPP  
☐ AfriCare  
☐ Welt Hunger Hilfe

☐ TSP  
☐ PLAN Malawi  
☐ Oxfam  
☐ Red Cross  
☐ Catholic Relief Service  
☐ Other(s) None

33. Regarding sanitation and hygiene, what kind of activities or projects do these organisation(s) have?

☐ Construction  
☐ Training/education  
☐ Advocacy  
☐ Providing loans to build toilet  
☐ Other: \_\_\_\_\_

[continue to question 34]  
 [continue to question 39]  
 [continue to question 40]  
 [continue to question 40]  
 [continue to question 40]

34. [If construction] – Where do they construct toilets?

☐ Household level  
☐ Public at market

☐ School facilities  
☐ Other: \_\_\_\_\_

35. [If construction] – What kind of toilets do the NGOs construct? [Multiple choice]

☐ Flush + Septic tank  
☐ Flush + Sewer  
☐ ECO sanitation – Skyloo (Federation toilet)

☐ ECO sanitation – Fossa Alterna  
☐ Ventilated Improved Pit latrine (VIP)  
☐ Pit latrine with concrete slab with roof  
☐ Pit latrine with concrete slab no roof

36. [If construction] Where are these toilets? [Multiple choice]

☐ Schools  
☐ Private / household

☐ Markets  
☐ Other: \_\_\_\_\_

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37. [If construction] – Are these the kind of toilets you think are most needed in your area?

☐ Yes☐ No

Could you explain this: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

38. [If construction] - Who is in charge of the maintenance of the sanitation facilities in school and markets? [Multiple choice]

☐ Appointed owner☐ Land owner☐ Worker appointed by the community☐ The NGO☐ The city☐ Private company paid by NGO☐ Private company paid with revenues☐ Private company paid by community☐ Other: \_\_\_\_\_

39. [If training/education] – Who in the community is trained / educated by the NGOs? [Multiple choices]

☐ Local health workers☐ Chief / block leader☐ Community members☐ School pupils☐ Private operator☐ Other \_\_\_\_\_

40. Do you feel that these organisations help the sanitation situation in your area?

☐ Yes☐ No

How / Why not: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

41. What would you like to be done on sanitation in your area [by the NGOs]?

- Civic Education on especially on landlord to provide  
at least 2-3 toilets on their premises

## G. Income levels

42. Household size 7 members

43. (For tenancies only) Monthly rent of household (if applicable)

Mkw 50,00044. Working members in the household 2 (Wife & Husband)45. Occupation of the main income earner of the household HC & Lawyer

46. What is the average monthly income (MKW) of your household?

☐ < 4,500 MKW☐ 4,500 - 9,000 MKW☐ 9001, - 18000 MKW☐ 1801, 27,000 MKW☐ 27,000 – 36,000 MKW☐ 36,000 – 45,000☐ 45,000 or more MKWNil

Thank you