

A24-09

## INHABIT – UNHIDE Survey

KIOSK

Risk assessment and access to WASH services in urban Lilongwe

## A. Demographic

Age: 20Gender: ☐ Male ☒ Female ☐ Other / Non-responsiveSettlement: ☐ 47 ☐ 56 ☐ 241. Since when do you live in this area? 2 years

2. Status of the dweller

☐ Owner-Occupier [continue section B]☒ Tenant [continue section C]

## B. Owners only

3. How did you obtain the land and the house?

☐ Buy from Malawi Housing Corporation☐ Buy from the City Council☐ Allocated from the Chief☐ Buy from the Chief☐ Buy from \_\_\_\_\_☐ Received as a gift from \_\_\_\_\_☐ Inherited from \_\_\_\_\_

4. What made you confident that the agreement would be valid?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

## C. Tenants only

5. Why did you choose this location? [Choose 1]

☐ Close to family☐ Close to my job☐ Close to schools☐ Close to Health Facilities☐ Close to transport☐ Cheap rent☐ Access to water☐ Access to electricity☐ Safety☐ Land rights/ownership☐ Marriage☐ Other: The availability of  
have

6. How long do you plan to stay at this house?

☐ Less than 3 months☐ More than 3 months☒ One year to five years☐ More than five years

6b. Do you plan to buy/construct/repair in your house?

☒ Yes☐ No

6.c What do you want to buy/construct/repair?

To buy land and build house  
\_\_\_\_\_  
\_\_\_\_\_

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7. Does your landlord live close by?

☒ Yes☐ No

8. Is your landlord responsible if you have a problem with your house?

☒ Yes☐ No

9. For which kind of problems would your landlord provide a solution? When they were coming to live into house the toilet was full the landlord managed to build a new one.

10. Does your landlord give you indications/rules on how to maintain/clean house and toilet?

☐ Yes☒ No

If yes, which ones: \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

11. Who is responsible to provide the toilet?

☐ Tenant☒ Landlord

## D. General risks in the area

12. What are the main risk for you? [Choose 3]

- ☐ Household limited financial resources
- ☐ Unemployment
- ☐ Food security
- ☐ Tenure security
- ☐ Violence/insecurity
- ☐ Toilets
- ☐ Solid waste
- ☐ Electricity

- ☒ Water (lack of access)
- ☐ Water shortages
- ☐ Education
- ☐ Health care
- ☐ Housing (quality of housing)
- ☐ Transport services

Other: \_\_\_\_\_

13. Could you explain why and give examples? The kiosk is far away from where she is staying.

\_\_\_\_\_  
 \_\_\_\_\_

14. How do you dispose of garbage? [Multiple choices]

- ☐ Use Public bins
- ☐ Dump in the river
- ☐ Dump in allocated sites
- ☐ Dump elsewhere: \_\_\_\_\_
- ☐ Burn
- ☐ Private operator

- ☐ Lilongwe city council Disposal
- ☒ Pit in the plot
- ☐ Toilet
- ☐ Composting
- ☐ Other: \_\_\_\_\_

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15. What are the main problems with garbage in the area? [Multiple choices]

- |  |   |
|--|---|
| <input type="checkbox"/> Garbage on the ground     | <input type="checkbox"/> Cockroaches feeding from garbage |
| <input type="checkbox"/> No bins                   | <input type="checkbox"/> Smell                            |
| <input checked="" type="checkbox"/> Flies          | <input type="checkbox"/> Risk of diseases                 |
| <input type="checkbox"/> Rats feeding from garbage | <input type="checkbox"/> Other _____                      |

16. Is there a Public Health Centre or Clinic in the settlement?

- |                                      |   |                             |
|--------------------------------------|---|-----------------------------|
| <input type="checkbox"/> Yes, public | <input checked="" type="checkbox"/> Yes, private clinic | <input type="checkbox"/> No |
|--------------------------------------|---|-----------------------------|

17. Do you feel safe in your settlement?

- ☒ Yes  
☐ No

18. Could you explain what makes you feel safe and/or feel unsafe in your settlement?

She feel safe because the VSCB men patrol the area.

## E. Sanitation and hygiene practices

19. What kind of toilet do you use at home?

- |  |  |
|--|--|
| <input type="checkbox"/> Flush+ Septic tank                          | <input checked="" type="checkbox"/> Pit latrine with concrete slab with roof |
| <input type="checkbox"/> Flush + Sewer                               | <input type="checkbox"/> Pit latrine with concrete slab without roof         |
| <input type="checkbox"/> ECO sanitation – Skyloo (Federation toilet) | <input type="checkbox"/> Traditional pit latrine with roof                   |
| <input type="checkbox"/> ECO sanitation – Fossa Alterna              | <input type="checkbox"/> Traditional pit latrine without roof                |
| <input type="checkbox"/> Ventilated Improved Pit latrine (VIP)       | <input type="checkbox"/> No facility   |

20. What is the main problem you face with the toilet? [Choose 1]

- |   |  |
|---|--|
| <input type="checkbox"/> Collapse       | <input type="checkbox"/> Cleanliness   |
| <input type="checkbox"/> Smell          | <input type="checkbox"/> Disease risks |
| <input type="checkbox"/> Mosquitoes     | <input type="checkbox"/> Non           |
| <input type="checkbox"/> Water shortage |  |
- There no water bottle to use after using toilet.*

21. How many households share the facility?

- |  |  |
|--|--|
| <input type="checkbox"/> Private         | <input checked="" type="checkbox"/> Shared with landlord |
| <input type="checkbox"/> Shared with 2-4 | <input type="checkbox"/> Shared with 4-8                 |

22. [For Flush toilet users] - What do you do when there is a water shortage?

- |   |  |
|---|--|
| <input type="checkbox"/> Pour by hand with already collected/stored water | <input type="checkbox"/> Use a public toilet |
| <input type="checkbox"/> Get water from a well or kiosk to pour           | <input type="checkbox"/> No water shortage   |
| <input type="checkbox"/> Use own pit latrine                              | <input type="checkbox"/> Other: _____        |
| <input type="checkbox"/> Use the neighbours toilet                        |  |

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23. [For ECOSAN toilet users] - What do you do with the manure?

- |  |  |
|--|--|
| <input type="checkbox"/> Sell to business    | <input type="checkbox"/> Give it away for free |
| <input type="checkbox"/> Sell to farmers     | <input type="checkbox"/> Dump it               |
| <input type="checkbox"/> Sell to other _____ |  |

24. [For latrine users] - What do you/the landlord do if your toilet is full?

☒ Build a new one☐ Empty itWhy: Because it full and no one can not use it to avoid diseases

25. What is the most important hygiene practice? [Choose 3]

- |   |  |
|---|--|
| <input type="checkbox"/> Fetching clean water | <input type="checkbox"/> Wearing shoes                           |
| <input type="checkbox"/> Waste disposal       | <input checked="" type="checkbox"/> Hand washing                 |
| <input type="checkbox"/> Bathing              | <input type="checkbox"/> Cleaning the house (inside and outside) |
| <input type="checkbox"/> Laundry              | <input checked="" type="checkbox"/> Brushing teeth               |
| <input type="checkbox"/> Having good toilets  | <input type="checkbox"/> Shaving hair                            |
| <input type="checkbox"/> Dishes               | <input checked="" type="checkbox"/> Keeping the water covered    |

Why: to prevent diseases e.g. Cholera

26. Which are the most challenging hygiene practices? [Multiple chooses possible]

- |  |  |
|--|--|
| <input checked="" type="checkbox"/> Fetching clean water         | <input type="checkbox"/> Brushing teeth            |
| <input type="checkbox"/> Waste disposal                          | <input type="checkbox"/> Shaving hair              |
| <input type="checkbox"/> Bathing                                 | <input type="checkbox"/> Keeping the water covered |
| <input type="checkbox"/> Laundry                                 | <input type="checkbox"/> Dishes                    |
| <input type="checkbox"/> Having good toilets                     | <input type="checkbox"/> No problem                |
| <input type="checkbox"/> Wearing shoes                           |  |
| <input type="checkbox"/> Hand washing                            |  |
| <input type="checkbox"/> Cleaning the house (inside and outside) |  |

Why: fetching clean water if the kiosk has stopped

27. Who taught you the hygiene practices you are practicing now? [Choose 1]

- |   |   |
|---|---|
| <input type="checkbox"/> Your parents   | <input type="checkbox"/> Friends                      |
| <input type="checkbox"/> Schools        | <input type="checkbox"/> Chiefs                       |
| <input type="checkbox"/> Health workers | <input type="checkbox"/> Other <u>at the hospital</u> |
| <input type="checkbox"/> Church         |   |

28. Did your hygiene practices changed over time?

- ☐
- Yes
- ☒
- No

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If yes how come? Continuing of what parents taught her on top of what she learned from the hospital

30. Do you see differences between the households in your area in how they practice hygiene?

☐ Yes

☒ I don't know

☐ No

Can you give us an example: \_\_\_\_\_

31. If you had more income, what would you change in your hygiene practices?

Buying more buckets of water which have covers

<sup>24</sup>  
F. [For area 56, 49 & ?] Role of NGOs and other external actors

32. Which non-government organisations are active in your area?

☐ Unicef

☐ Vision World Wide

☐ TSP

☐ Water Aid

☐ Concern Universal

☐ PLAN Malawi

☐ Water for People

☐ The Federation

☐ Oxfam

☐ MATAMA

☐ DAPP

☐ Red Cross

☐ CCODE

☐ AfriCare

☐ Catholic Relief Service

☐ CICOD

☐ Welt Hunger Hilfe

☐ Other(s) None

33. Regarding sanitation and hygiene, what kind of activities or projects do these organisation(s) have?

☐ Construction

☐ [continue to question 34]

☐ Training/education

☐ [continue to question 39]

☐ Advocacy

☐ [continue to question 40]

☐ Providing loans to build toilet

☐ [continue to question 40]

☐ Other: \_\_\_\_\_

☐ [continue to question 40]

34. [If construction] – Where do they construct toilets?

☐ Household level

☐ School facilities

☐ Public at market

☐ Other: \_\_\_\_\_

35. [If construction] – What kind of toilets do the NGOs construct? [Multiple choice]

☐ Flush + Septic tank

☐ ECO sanitation – Fossa Alterna

☐ Flush + Sewer

☐ Ventilated Improved Pit latrine (VIP)

☐ ECO sanitation – Skyloo (Federation toilet)

☐ Pit latrine with concrete slab with roof

☐ Pit latrine with concrete slab no roof

36. [If construction] Where are these toilets? [Multiple choice]

☐ Schools

☐ Markets

☐ Private / household

☐ Other: \_\_\_\_\_

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37. [If construction] – Are these the kind of toilets you think are most needed in your area?

☐ Yes☐ No

Could you explain this: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

38. [If construction] - Who is in charge of the maintenance of the sanitation facilities in school and markets? [Multiple choice]

- ☐ Appointed owner
- ☐ Land owner
- ☐ Worker appointed by the community
- ☐ The NGO
- ☐ The city

- ☐ Private company paid by NGO
- ☐ Private company paid with revenues
- ☐ Private company paid by community
- ☐ Other: \_\_\_\_\_

39. [If training/education] – Who in the community is trained / educated by the NGOs? [Multiple choices]

- ☐ Local health workers
- ☐ Chief / block leader
- ☐ Community members

- ☐ School pupils
- ☐ Private operator
- ☐ Other \_\_\_\_\_

40. Do you feel that these organisations help the sanitation situation in your area?

☐ Yes☐ No

How / Why not: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

41. What would you like to be done on sanitation in your area [by the NGOs]? \_\_\_\_\_

Provide more kiosks in the Area

\_\_\_\_\_

\_\_\_\_\_

## G. Income levels

42. Household size 4 members

43. (For tenancies only) Monthly rent of household (if applicable)

Mkw 7,00044. Working members in the household 1 (husband) Business45. Occupation of the main income earner of the household Businessman

46. What is the average monthly income (MKW) of your household?

- ☐ < 4,500 MKW
- ☐ 4,500 - 9,000 MKW
- ☐ 9001 - 18000 MKW
- ☐ 1801, 27,000 MKW

- ☐ 27,000 – 36,000 MKW
- ☐ 36,000 – 45,000
- ☐ 45,000 or more MKW

Nil

Thank you