

Paper 5

Title: Users – The Hidden Software Product Quality Experts?: A Study on How App Users Report Quality Aspects in Online Reviews

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1. Add the paper	
DOI	10.1109/re.2017.73
Research Field	Software Engineering
2. Describe the paper	
<i>Data Analysis Method</i>	
method	content analysis
	descriptive statistics
	machine learning
<i>Data Collection Method</i>	
method	secondary research
number of participants	0
<i>Research Question</i>	
question	How should language patterns be defined so that quality aspects of software products formulated by users can be automatically detected or extracted?
hidden in text	false
highlighted in text	true
question	What quality aspects of software products are raised by users in app reviews?
hidden in text	false
highlighted in text	true
<i>Threats to Validity</i>	
construct validity	true
internal validity	true
external validity	true
conclusion validity	true